



For Immediate Release

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B.C. Seniors Advocate releases first comprehensive directory for residential care facilities

Victoria – The Office of the Seniors Advocate released the *British Columbia Residential Care Quick Facts Directory* today. The directory provides key information in a standardized and concise format for 292 publicly funded licensed care facilities in British Columbia.

“This directory builds on the work done by the Office of the Ombudsperson who identified the need for a resource of this kind to be available to seniors and their family members,” stated Isobel Mackenzie, B.C.’s Seniors Advocate.

The *Residential Quick Facts Directory* provides information in a number of areas including:

- Address, age of facility, regulation/legislation, accreditation status, bed/room information
- Food services, nursing, allied health (physio, occupational, recreation, speech and language therapies, social work services) and total funded direct care hours per resident per day
- Current languages spoken, contact for complaints, type of resident or family council
- Date of last inspection/reason for inspection
- Number of serious adverse events reported if *Hospital Act* facility, quantity and type of reportable incidents if *Community Care and Assisted Living Act* facility
- Care Services and Quality Indicators as reported by the Canadian Institute for Health Information by facility and compared to the B.C. average such as percentage of residents diagnosed with depression vs. percentage of residents receiving depression medication, and percentage of residents who have taken antipsychotic medications

The *British Columbia Residential Care Quick Facts Directory* can be viewed online on the Office of the Seniors Advocate website under Reports & Publications at www.seniorsadvocatebc.ca.

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