



For Immediate Release

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B.C. Seniors Advocate updates comprehensive directory for residential care facilities

Victoria – The Office of the Seniors Advocate (OSA) posted an updated version of the *British Columbia Residential Care Facilities Quick Facts Directory* today. The directory, an annual publication of the OSA that is updated each January, provides key information in a standardized and concise format for 292 publicly funded licensed care facilities in British Columbia.

The *Residential Care Facilities Quick Facts Directory* provides information in a number of areas including:

- Address, age of facility, regulation/legislation, accreditation status, bed/room information
- Food services, nursing, allied health (physiotherapy, occupational, recreation, speech and language therapies, social work services and registered dieticians) and total funded direct care hours per resident per day
- Current languages spoken, contact for complaints, type of resident or family council
- Date of last inspection/reason for inspection
- Number of reportable incidents such as disease outbreaks, cases of missing and wandering seniors and resident to resident aggression as well as number of complaints made to licencing offices
- Care services and quality indicators as reported by the Canadian Institute for Health Information by facility and compared to the B.C. average such as percentage of residents taking antipsychotic medications without a diagnosis of psychosis and the percentage of residents receiving depression medication

The *British Columbia Residential Care Facilities Quick Facts Directory* can be viewed online on the Office of the Seniors Advocate website under Key Guides at www.seniorsadvocatebc.ca

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