

Office of the Seniors Advocate

From Residential Care to Hospital: Discussion



August 30, 2018



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Hospitalization of frail seniors

◆ Increased risk of:

- Delirium
- Pressure ulcers
- Infection
- Falls
- Anxiety
- Deconditioning
- Death





[Can J Aging](#). 2014 Mar;33(1):38-48. doi: 10.1017/S0714980813000615. Epub 2014 Jan 3.

Nursing home characteristics associated with resident transfers to emergency departments.

[McGregor MJ](#)¹, [Abu-Laban RB](#)², [Ronald LA](#)¹, [McGrail KM](#)³, [Andrusiek D](#)⁴, [Baumbusch J](#)⁵, [Cox MB](#)², [Salomons K](#)², [Schulzer M](#)⁶, [Kuramoto L](#)².



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BRITISH COLUMBIA

From Residential Care to Hospital:

An Emerging Pattern



Review

◆ Ministry of Health

- Privacy Impact Assessment
 - Legislative authority to collect and use data

◆ University of British Columbia ethics review

- Serves valid public interest
- Minimal risk to people represented in the data sets

Data sources

- ◆ Quick Facts Directory (QFD)
 - Facility ownership
 - Funded care hours
- ◆ Continuing Care Reporting System (CCRS)
 - Resident characteristics (MDS 2.0)
 - Facility size
 - Urban/rural status
 - Facility admission and discharge dates
 - Reason for discharge
 - 55,130 episodes of care (24,000 deaths)
 - 358,470 MDS assessment records
 - All 293 facilities
 - April 1, 2012 to March 31, 2016

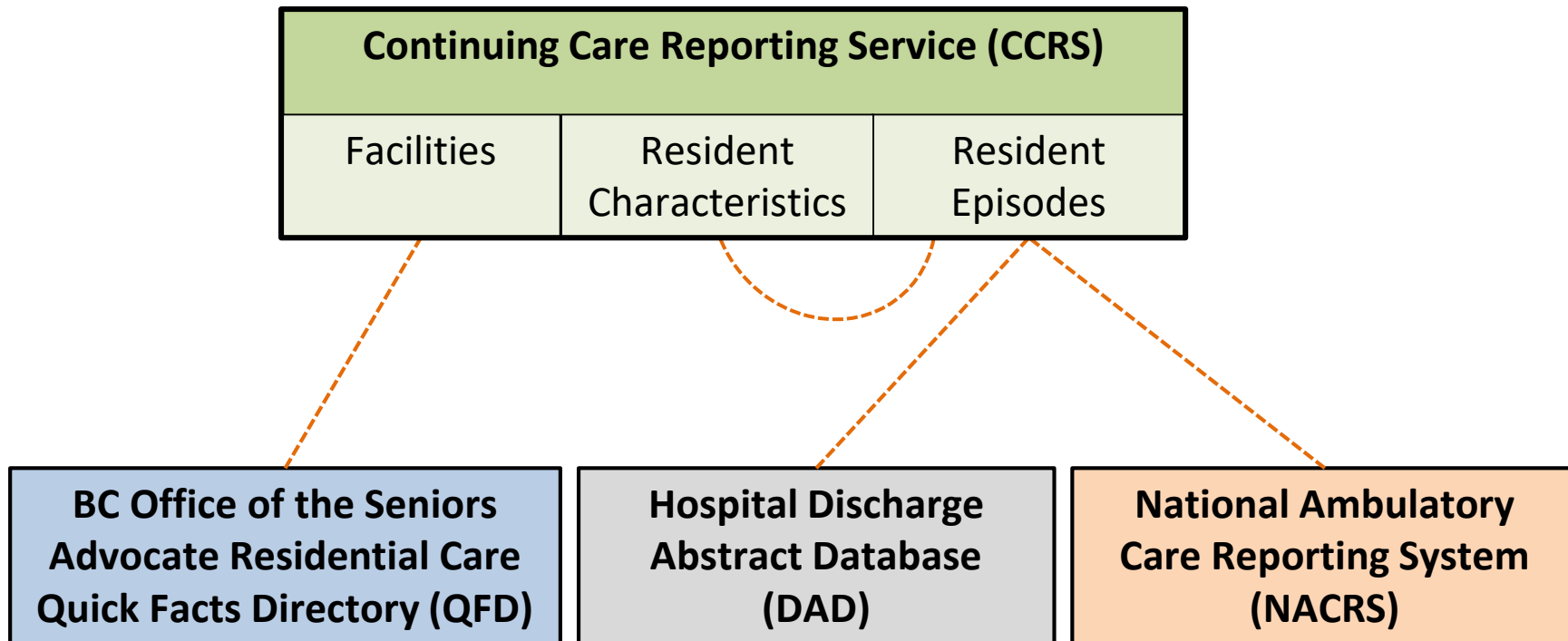
Data sources

- ◆ National Ambulatory Care Reporting System (NACRS)
 - Information for 212 facilities (82% of residents)
 - Triage and acuity scale
 - Dates of admission and discharge
 - Discharge disposition, presenting condition(s), standardized diagnostic codes
 - 22,062 records from April 1 2014 to March 31, 2016
- ◆ Discharge Abstract Database (DAD)
 - Information for all facilities
 - Diagnosis, admission and discharge dates, discharge disposition
 - ALC status
 - Length of stay

Three models

- 1) Emergency department transfer
 - NACRS, CCRS
 - 212 facilities
 - April 1, 2014 to March 31, 2016
- 2) Hospitalizations
 - DAD, CCRS
 - All facilities
 - April 1, 2012 to March 31, 2016
- 3) Death in hospital
 - DAD, CCRS
 - All facilities
 - April 1, 2012 to March 31, 2016

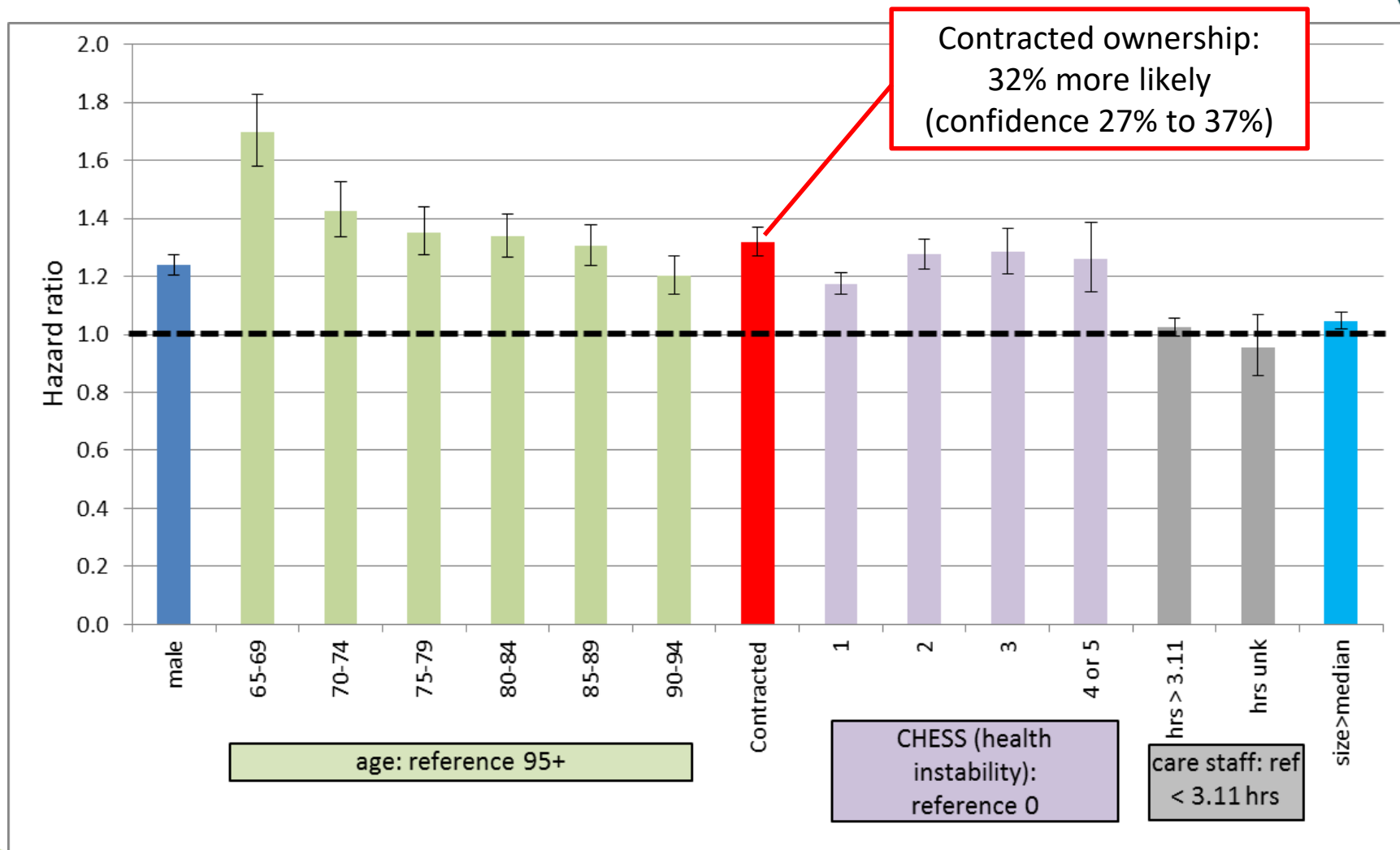
Sources of data used



NACRS data

| | HA | All contracte d | All |
|---|-----------|--------------------------------|------------|
| Number of NACRS ED visits | 4,827 | 17,235 | 22,062 |
| Number of RC facilities | 52 | 160 | 212 |
| Total RC beds | 6,167 | 15,833 | 22,000 |
| <i>Reference: all RC facilities</i> | 116 | 188 | 304 |
| <i>Reference: all RC beds</i> | 9,328 | 17,659 | 26,987 |
| <i>% of beds represented by 212 facilities:</i> | 66% | 90% | 82% |
| NACRS ED visits per 100 thousand resident days | 131.4 | 169.4 | 159.3 |
| Death after arrival | 0.6% | 0.5% | 0.5% |
| Admitted to the hospital of this ED | 44.7% | 46.1% | 45.8% |

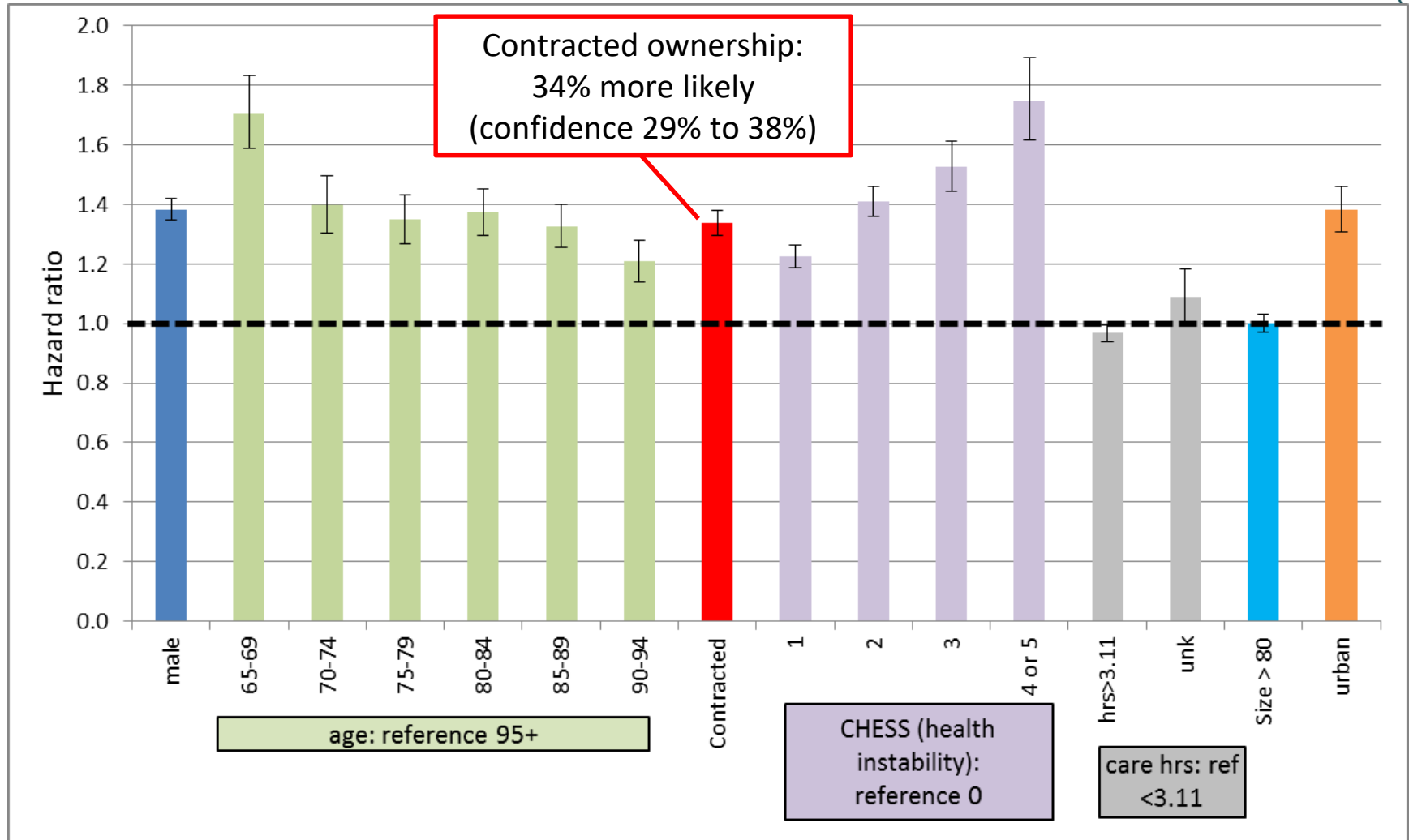
Model 1: ED visits



DAD data

| | HA | All Contracted | All |
|--|-------|----------------|--------|
| Number of hospitalizations | 9,017 | 22,710 | 31,727 |
| Admitted from ED | 65% | 76% | 73% |
| Direct admission | 34% | 24% | 27% |
| proportion of direct admits are elective | 84% | 89% | 88% |
| Urgent/emergent admission | 71% | 79% | 76% |
| mean total LOS all admissions | 5.7 | 7.6 | 7.0 |
| mean acute LOS urgent/emergent only | 6.7 | 8.3 | 7.9 |
| Proportion with any ALC, urgent/emergent | 2.1% | 2.9% | 2.7% |
| Total ALC days | 2,709 | 10,921 | 13,630 |
| ALC days per 100 thousand resident-days | 25.0 | 48.7 | 41.0 |
| Mean ALC LOS | 17.9 | 19.5 | 19.2 |
| Hosp'ns/100 thousand resident-days urgent/emergent only | 59.0 | 79.6 | 72.9 |
| Acute hosp days/100 thousand resident-days urgent/emergent only | 395.5 | 663.0 | 575.8 |
| Total hosp days/100 thousand resident-days urgent/emergent only | 418.0 | 713.1 | 614.1 |
| Deceased among urgent/emergent admissions | 11.0% | 13.2% | 12.7% |

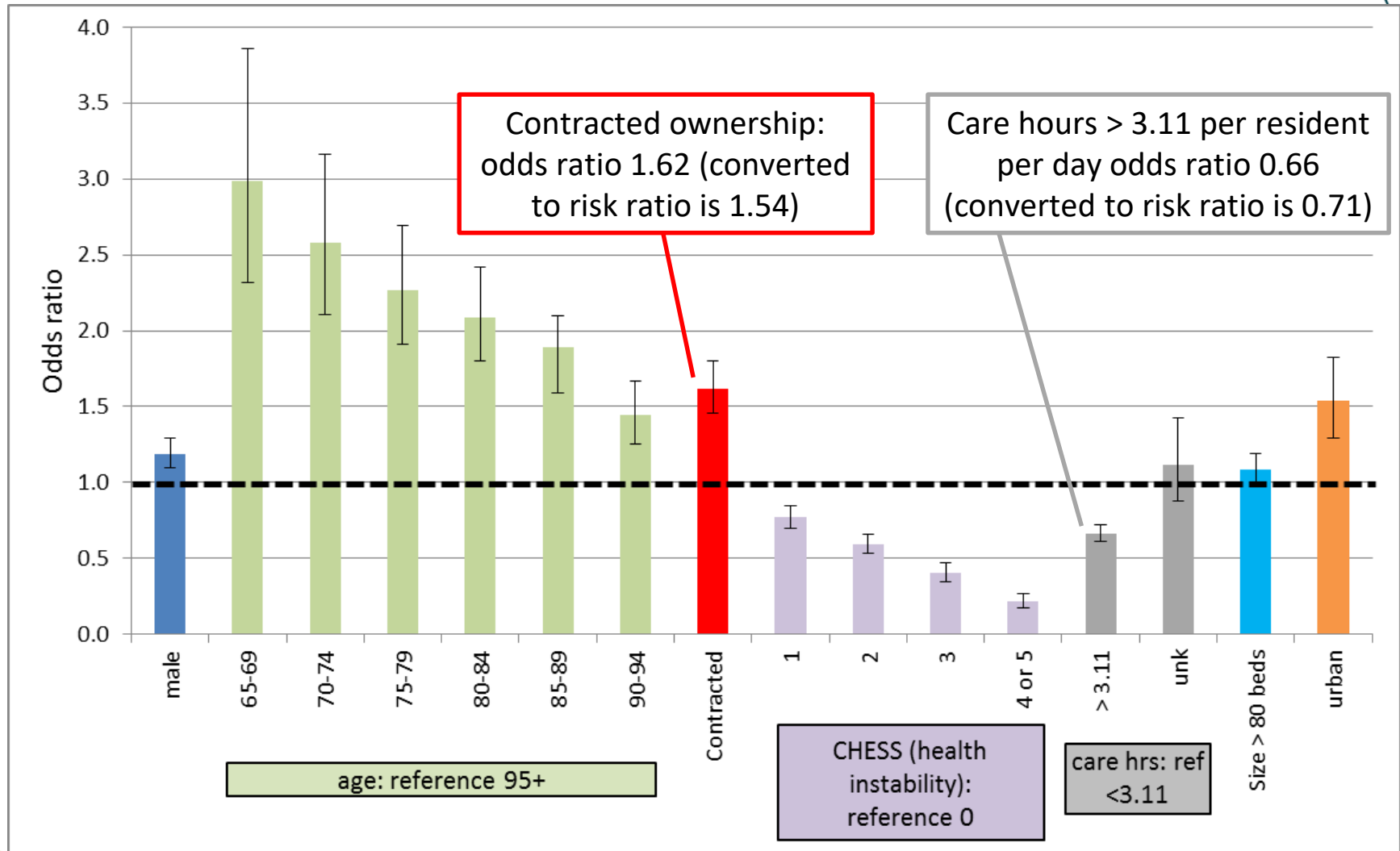
Model 2: Hospital admission



DAD data

| | HA | All Contracted | All |
|--|-------|----------------|--------|
| Number of hospitalizations | 9,017 | 22,710 | 31,727 |
| Admitted from ED | 65% | 76% | 73% |
| Direct admission | 34% | 24% | 27% |
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Model 3: Death in hospital



Unadjusted findings

| | Residents of facilities in: | | Contracted is x% higher |
|--|-----------------------------|-----------------------|--------------------------|
| | HA facilities | Contracted facilities | |
| Model 1: ED visits per 100,000 resident days of stay | 131.4 | 169.4 | 29% (adjusted is 32%) |
| Model 2: Hospital admissions per 100,000 resident days of stay | 59.0 | 79.6 | 35% (adjusted is 34%) |
| Model 3: Proportion of deaths in hospital | 8.2% | 14.8% | 80% (adjusted is 54%) |
| Average length of stay, all admissions | 5.7 days | 7.6 days | 32% |
| Hospitalization resulting in Alternate Length of Stay (ALC) | 2.1% | 2.9% | 36% |
| ALC days per 100,000 resident days of stay | 25.0 | 48.7 | 95% |
| Total hospital days per 100,000 resident days of stay | 418 | 713 | 71% |

Compelling evidence

- ◆ Integrity of data
- ◆ Sound methodology
- ◆ Size of data set
- ◆ Consistent pattern
- ◆ Consistent with other studies

Why?

◆ Not the obvious

- Staffing level
- Acuity

◆ Other influences

- Staffing complement/mix, experience and continuity
- Additional training and/or access to CNS
- Funding incentives
- MOST (do not treat, do not hospitalize)

Next steps

- ◆ Gather more data
- ◆ Staffing mix from health authority and contracted facilities
- ◆ Do not hospitalize and do not treat orders
- ◆ Staff turnover from contracted
- ◆ Staff wages from contracted
- ◆ Examine incentive models in other jurisdictions
- ◆ Share data and findings with other jurisdictions; replicate in other jurisdictions

Goal

- ◆ Best of care possible for seniors living in long term care
 - Decrease unnecessary hospitalizations
 - Supporting seniors to remain in their homes



Q & A Session



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