



# Coronavirus COVID-19

BC Centre for Disease Control | BC Ministry of Health



Attention: Visitor restrictions are in effect

## VISITOR POLICY



Those who are sick or in self-isolation:

**DO NOT ENTER**



**A MEDICAL MASK IS REQUIRED  
for all staff and visitors**

Please use the mask provided

### ESSENTIAL VISITS

- » Visits for compassionate care (such as critical illness, hospice care, end of life and medical assistance in dying).
- » Visits essential to patient/client care and mental well-being, including:
  - Assistance with feeding, mobility and personal care.
  - Communication assistance and supported decision-making for people with disabilities or cognitive impairment.
- » Existing registered volunteers providing services as described.

\* Essential visits are limited to one visitor at a time. For palliative and end-of-life care, more than one visitor may be allowed at a time.

### SOCIAL VISITS

- » Visits made by a family member or friend of a resident
- » Only one designated family member or friend may visit.
- » Each visitor must:
  - Schedule their visit in advance with facility staff.
  - Socialize in the designated visiting areas.

\* Social visits are only allowed if there is no COVID-19 outbreak at the facility.

All visitors must wear a medical mask, clean hands before and after visiting (using soap and water or alcohol-based hand sanitizer) and maintain a distance of two metres from others, if possible.

For immediate assistance, family members and visitors can call the number below:



BC Centre for Disease Control

If you have fever, a new cough, or are having difficulty breathing, call 8-1-1.

Non-medical inquiries (e.g., travel, physical distancing):

1 888 COVID19 (1 888 268-4319) or text 604 630-0300

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