

Resident / Tenant Access to Essential Services

What's Happening?

Some residents/tenants require access to essential services such as foot care, renal dialysis and other community-based professionals. Examples of essential services/professions are:

Community Health Nurse
Denturist
Occupational Therapist
Physiotherapist

Dentists
Hair dressers
Optometrists
Social Worker

Dental Hygienist
Medical Students
Podiatrist

Access to these essential services is permissible when the goals of care discussions between health care team members (e.g. MRP, resident & family/substitute decision-maker, care staff) confirm this is essential.

The VCH MHO Order should not impede the provision of essential services.

On-Site Visits

- All essential services personnel:
 - Will be screened at the beginning and end of the visit, as per VCH staff screening guidelines
 - Will use full Personal Protective Equipment (PPE) for Droplet Precautions e.g. wear surgical/procedure face mask, eye protection, gown and gloves and perform hand hygiene as per 4 moments of hand hygiene
- *To help conserve PPE, only change a surgical/procedure mask when leaving the resident / tenant area unless it is wet, damaged or visibly dirty.*
 - *If mask is touched, clean hands immediately.*
 - *Eye protection (e.g. goggles) can be reused.*
 - *Clean eye protection when leaving resident/tenant area or when visibly soiled.*
 - *If eye protection is touched, clean hands immediately.*
- Care home staff will monitor the essential services personnel donning and doffing of PPE to ensure technique and Infection Prevention and Control Guidelines are properly followed.
 - Foot care nurses:
 - Will visit when deemed essential (toe nail is causing a wound and the resident has high risk comorbidities e.g. diabetes mellitus, peripheral vascular disease)
 - Will clean and disinfect surfaces used for the appointment with hospital grade disinfectant
 - Will follow sterilization of shared instruments as per reprocessing guideline
 - Can attend multiple sites in a day; plan to visit outbreak facility/site last

Contact us:

For additional info contact licensing at Tel 604 675-3866