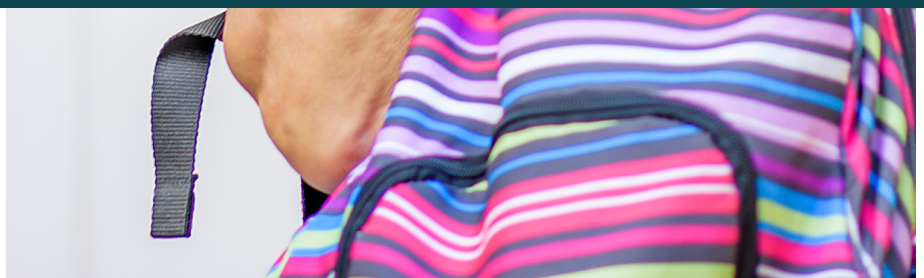




OFFICE OF THE
SENIORS ADVOCATE
BRITISH COLUMBIA



Monitoring Seniors Services 2022 Report Supplementary DATA TABLES



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B.C. DEMOGRAPHICS

DATA TABLES

POPULATION DEMOGRAPHICS

0.1.1 POPULATION BY SENIORS AGE GROUPS

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
65-69	292,312	297,871	305,905	314,359	323,950	10.8%	3.1%
70-74	219,439	234,301	247,501	262,354	274,428	25.1%	4.6%
75-79	149,144	157,393	166,508	174,520	183,286	22.9%	5.0%
80-84	105,779	108,107	111,147	115,159	119,775	13.2%	4.0%
85+	111,949	115,076	118,278	121,419	123,455	10.3%	1.7%
65+	878,623	912,748	949,339	987,811	1,024,894	16.6%	3.8%

POPULATION DEMOGRAPHICS

0.1.2 POPULATION BY HEALTH AUTHORITY

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
0-64	605,975	614,000	619,009	621,900	626,498	3.4%	0.7%
65+	175,875	182,464	188,879	195,993	203,168	15.5%	3.7%
ALL AGES	781,850	796,464	807,888	817,893	829,666	6.1%	1.4%
FHA							
0-64	1,548,941	1,570,196	1,605,857	1,622,994	1,642,350	6.0%	1.2%
65+	279,638	290,134	304,482	317,986	332,356	18.9%	4.5%
ALL AGES	1,828,579	1,860,330	1,910,339	1,940,980	1,974,706	8.0%	1.7%
VCHA							
0-64	1,008,176	1,019,920	1,022,146	1,025,618	1,017,872	1.0%	-0.8%
65+	195,217	202,696	208,793	216,686	222,645	14.1%	2.8%
ALL AGES	1,203,393	1,222,616	1,230,939	1,242,304	1,240,517	3.1%	-0.1%
VIHA							
0-64	633,929	639,076	643,781	646,473	649,962	2.5%	0.5%
65+	187,638	195,450	203,356	211,295	218,984	16.7%	3.6%
ALL AGES	821,567	834,526	847,137	857,768	868,946	5.8%	1.3%
NHA							
0-64	253,740	254,536	254,664	253,932	253,229	-0.2%	-0.3%
65+	40,255	42,004	43,829	45,851	47,741	18.6%	4.1%
ALL AGES	293,995	296,540	298,493	299,783	300,970	2.4%	0.4%
B.C.							
0-64	4,050,761	7,097,728	4,145,457	4,170,917	4,189,911	3.4%	0.5%
65+	878,623	912,748	949,339	987,811	1,024,894	16.6%	3.8%
ALL AGES	4,929,384	5,010,476	5,094,796	5,158,728	5,214,805	5.8%	1.1%

SOURCE(S): BCStats. Population Estimates and Projections. [Online]
[Cited Date: November 28, 2022] <https://bcstats.shinyapps.io/popApp/>.

HEALTH CARE DATA TABLES

1.1 LIVING WITH ILLNESS

1.1.1 LIVING WITH ILLNESS

	2016/17	2017/18	2018/19	2019/20	2020/21	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
DEMENTIA							
PERCENTAGE OF POPULATION DIAGNOSED WITH DEMENTIA							
0-64	0.1%	0.1%	0.1%	0.1%	0.1%	0.0%	0.0%
65+	5.7%	5.6%	5.6%	5.5%	5.5%	-0.2%	-0.1%
POPULATION SEGMENTS							
NON-USERS OF HEALTH CARE AND HEALTHY POPULATION							
0-64	59.7%	59.8%	59.9%	60.0%	59.9%	0.3%	-0.1%
65+	12.5%	12.6%	12.5%	12.7%	13.2%	0.1%	0.5%
LOW COMPLEXITY CHRONIC CONDITIONS							
0-64	24.4%	24.3%	24.2%	24.2%	24.5%	-0.2%	0.3%
65+	29.1%	29.0%	28.9%	28.9%	28.8%	-0.2%	-0.1%
MEDIUM COMPLEXITY CHRONIC CONDITIONS							
0-64	4.6%	4.5%	4.5%	4.5%	4.6%	-0.1%	0.1%
65+	27.9%	27.9%	27.9%	27.8%	28.0%	0.0%	0.2%
HIGH COMPLEXITY CHRONIC CONDITIONS							
0-64	1.4%	1.5%	1.5%	1.5%	1.5%	0.0%	0.0%
65+	19.2%	19.2%	19.3%	19.4%	19.5%	0.2%	0.1%
FRAIL IN LONG-TERM CARE AND END OF LIFE							
0-64	0.1%	0.1%	0.1%	0.1%	0.1%	0.0%	0.0%
65+	3.9%	3.8%	3.7%	3.6%	3.4%	-0.3%	-0.3%
OTHER							
0-64	9.7%	9.7%	9.8%	9.7%	9.3%	-0.1%	-0.3%
65+	7.4%	7.5%	7.6%	7.6%	7.2%	0.2%	-0.4%

NOTE(S): Individuals who died during the fiscal year are excluded from the percentages of people with dementia. Population segments may not sum to 100% due to rounding. The "other" category includes individuals in the following population segments: adult major illness, child and youth major illness, severe mental health and substance abuse, maternity and healthy newborns, and cancer. Individuals may have health conditions that fall into multiple population segments but have been categorized into the highest level for this grouping.

SOURCE(S): Health System Matrix.

Health Sector Information, Analysis and Reporting. [Extracted Date: October 27, 2022]

1.2 IMMUNIZATION

1.2.1 PERCENT OF POPULATION VACCINATED FOR INFLUENZA AT PHARMACIES

	2017/18	2018/19	2019/20	2020/21	2021/22	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
0-64	10.8%	11.8%	12.3%	16.4%	14.2%	3.4%	-2.2%
65+	39.5%	41.5%	41.9%	52.5%	51.9%	12.4%	-0.6%
ALL AGES	17.3%	18.6%	19.3%	25.1%	23.4%	6.1%	-1.7%
FHA							
0-64	8.6%	9.0%	10.2%	15.1%	12.7%	4.1%	-2.4%
65+	32.3%	33.2%	36.2%	43.2%	41.2%	8.9%	-2.0%
ALL AGES	12.2%	12.8%	14.4%	19.7%	17.5%	5.3%	-2.2%
VCHA							
0-64	9.4%	9.5%	11.3%	16.4%	16.5%	7.1%	0.1%
65+	24.9%	25.8%	28.5%	36.1%	35.1%	10.2%	-1.0%
ALL AGES	11.9%	12.2%	14.2%	19.9%	19.9%	8.0%	0.0%
VIHA							
0-64	10.5%	11.1%	11.9%	14.8%	15.6%	5.1%	0.8%
65+	38.7%	39.2%	42.0%	47.5%	48.9%	10.2%	1.4%
ALL AGES	17.0%	17.7%	19.1%	22.9%	24.0%	7.0%	1.1%
NHA							
0-64	5.8%	6.1%	6.7%	8.6%	6.8%	1.0%	-1.8%
65+	27.4%	27.7%	28.8%	34.2%	30.2%	2.8%	-4.0%
ALL AGES	8.8%	9.1%	9.9%	12.5%	10.5%	1.7%	-2.0%
B.C.							
0-64	9.3%	9.7%	10.8%	15.2%	14.0%	4.7%	-1.2%
65+	33.3%	34.2%	36.5%	44.0%	43.1%	9.8%	-0.9%
ALL AGES	13.5%	14.2%	15.6%	20.7%	19.7%	6.2%	-1.0%

NOTE(S): Years are defined as July 1 to June 30, which covers flu season each year. Excludes vaccinations that were privately paid for. Health authority rates are estimates as individuals may or may not obtain flu vaccines at pharmacies within the health authority where they live.

SOURCE(S): Ministry of Health. PharmaNet. [Extracted Date: November 25, 2022].
BCStats.Population Estimates and Projections, [Cited Date: November 28, 2022], <https://bcstats.shinyapps.io/popApp/>

HEALTH CARE

DATA TABLES CONTINUED

1.2 IMMUNIZATION

1.2.2 PERCENT OF POPULATION VACCINATED FOR INFLUENZA AT PHYSICIAN OFFICES

	2017/18	2018/19	2019/20	2020/21	2021/22	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
0-64	n/a	n/a	n/a	1.7%	0.8%	n/a	-0.9%
65+	n/a	n/a	n/a	5.4%	2.7%	n/a	-2.7%
ALL AGES	n/a	n/a	n/a	2.6%	1.2%	n/a	-1.3%
FHA							
0-64	n/a	n/a	n/a	4.1%	3.2%	n/a	-1.0%
65+	n/a	n/a	n/a	10.7%	9.6%	n/a	-1.1%
ALL AGES	n/a	n/a	n/a	5.2%	4.3%	n/a	-0.9%
VCHA							
0-64	n/a	n/a	n/a	6.3%	5.1%	n/a	-1.3%
65+	n/a	n/a	n/a	16.2%	14.9%	n/a	-1.3%
ALL AGES	n/a	n/a	n/a	8.0%	6.8%	n/a	-1.2%
VIHA							
0-64	n/a	n/a	n/a	2.2%	1.7%	n/a	-0.6%
65+	n/a	n/a	n/a	7.9%	6.5%	n/a	-1.4%
ALL AGES	n/a	n/a	n/a	3.6%	2.9%	n/a	-0.7%
NHA							
0-64	n/a	n/a	n/a	0.9%	0.5%	n/a	-0.3%
65+	n/a	n/a	n/a	4.7%	3.3%	n/a	-1.4%
ALL AGES	n/a	n/a	n/a	1.5%	1.0%	n/a	-0.5%
B.C.							
0-64	n/a	n/a	n/a	3.8%	2.9%	n/a	-0.9%
65+	n/a	n/a	n/a	10.0%	8.4%	n/a	-1.5%
ALL AGES	n/a	n/a	n/a	5.0%	4.0%	n/a	-1.0%

NOTE(S): In 2020/21 new fee items were introduced as an incentive to increase vaccination rates in B.C. Physicians can now claim influenza vaccinations using these new fee item codes. In prior years, vaccination performed in physicians' offices were only claimed if they were stand alone procedures. If patients attended the office for any other reason and also received the influenza vaccine, the physician could not claim the vaccination as an additional fee item. Therefore, data prior to 2020/21 is incomplete and cannot be reported from the Medical Services Plan database.

SOURCE(S): Ministry of Health. FFS and Encounter Data for Immunization Fee Items. Health Sector Information, Analysis and Reporting. [Report Date: June 1, 2022]. BCStats.Population Estimates and Projections, [Cited Date: November 28, 2022], <https://bcstats.shinyapps.io/popApp/>

1.2 IMMUNIZATION

1.2.3 INFLUENZA IMMUNIZATION COVERAGE OF HOME CARE CLIENTS

	2017/18	2018/19	2019/20	2020/21	2021/22	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA	65.3%	65.4%	64.1%	65.3%	71.3%	6.0%	6.0%
FHA	66.1%	66.8%	66.7%	66.9%	67.1%	1.0%	0.2%
VCHA	65.0%	65.8%	67.3%	66.3%	67.4%	2.4%	1.1%
VIHA	70.0%	69.6%	67.5%	69.1%	75.2%	5.2%	6.1%
NHA	62.7%	57.9%	58.5%	61.0%	67.4%	4.7%	6.4%
UNKNOWN	67.8%	61.7%	63.6%	61.2%	65.1%	-2.8%	3.8%
B.C.	66.3%	66.7%	66.3%	66.8%	69.8%	3.5%	3.0%

NOTE(S): Each year of reporting represents home care clients that have been vaccinated within the last two years. NHA data may be incomplete and may be undercounted. Health authority rates are estimates as home care clients may or may not obtain flu vaccines within the health authority where they live.

SOURCE(S): Ministry of Health. Home Care Reporting System.
Home Care Reporting System. Health Sector Information, Analysis and Reporting. [Extracted Date: October 27, 2022].

HEALTH CARE

DATA TABLES CONTINUED

1.2 IMMUNIZATION

1.2.4 INFLUENZA IMMUNIZATION COVERAGE IN LONG-TERM CARE HOMES

	2017/18	2018/19	2019/20	2020/21	2021/22	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
RESIDENTS	80.0%	80.0%	81.0%	84.5%	89.0%	9.0%	4.5%
STAFF	72.0%	66.0%	64.2%	58.0%	49.2%	-22.8%	-8.8%
FHA							
RESIDENTS	87.0%	89.0%	88.0%	90.0%	90.7%	3.7%	0.7%
STAFF	79.0%	79.0%	71.0%	68.8%	55.2%	-23.8%	-13.6%
VCHA							
RESIDENTS	91.0%	88.0%	89.6%	91.6%	92.4%	1.4%	0.8%
STAFF	81.0%	79.0%	72.6%	63.8%	54.5%	-26.5%	-9.3%
VIHA							
RESIDENTS	88.0%	88.0%	87.0%	88.7%	92.0%	4.0%	3.3%
STAFF	71.0%	71.0%	69.4%	62.8%	58.3%	-12.7%	-4.5%
NHA							
RESIDENTS	83.0%	87.0%	86.0%	86.5%	90.7%	7.7%	4.2%
STAFF	72.0%	73.0%	70.7%	51.6%	47.7%	-24.3%	-3.9%
B.C.							
RESIDENTS	86.0%	87.0%	85.4%	88.6%	91.0%	5.0%	2.4%
STAFF	76.0%	74.0%	69.2%	63.4%	53.7%	-22.3%	-9.7%

NOTE(S): This data includes only publicly subsidized care homes that focus on care for seniors which are included in the Long-Term Care Directory. This includes publicly subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate. Long-Term Care Directory [Extracted Date: November 12, 2022].

1.3 HOSPITAL CARE

1.3.1 HOSPITAL CARE IN B.C. BY AGE GROUP

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
HOSPITALIZATIONS (PER 1,000 AGE-SPECIFIC POPULATION)							
0-64	126	127	124	116	123	-2.7%	6.0%
65+	454	461	448	401	429	-5.6%	7.0%
ALL AGES	185	188	184	171	183	-0.9%	7.3%
INPATIENT HOSPITALIZATIONS (PER 1,000 AGE-SPECIFIC POPULATION)							
0-64	65	64	62	59	62	-5.3%	4.0%
65+	217	215	208	187	189	-12.7%	1.1%
ALL AGES	92	92	90	84	87	-5.9%	3.6%
DAY SURGERY (PER 1,000 AGE-SPECIFIC POPULATION)							
0-64	61	63	61	57	61	0.2%	8.1%
65+	238	246	240	214	240	1.0%	12.0%
ALL AGES	92	96	95	87	96	4.1%	11.0%
INPATIENT AVERAGE LENGTH OF STAY (DAYS)							
0-64	4.9	4.9	4.9	4.8	5.0	1.4%	4.7%
65+	8.1	8.0	7.9	7.8	8.4	3.7%	7.4%
ALL AGES	6.2	6.2	6.2	6.1	6.4	3.1%	6.3%
EMERGENCY DEPARTMENT VISITS (PER 1,000 AGE-SPECIFIC POPULATION)							
0-64	401	396	390	324	386	-3.8%	19.1%
65+	629	624	609	534	569	-9.6%	6.6%
ALL AGES	442	438	431	364	422	-4.5%	15.8%

NOTE(S): Hospitalization data includes hospital records coded as acute care, rehab, and day surgery. Data has been adjusted to remove still births, abortions, cadaver donors, and clients without a valid BC personal health number or local health authority. Emergency department visit excluded BC Residents without active MSP coverage during the fiscal year of emergency department visit.

SOURCE(S): Ministry of Health. Discharge Abstract Database (DAD). [Extracted by Date: October 28, 2022].
Ministry of Health. National Ambulatory Care Reporting System (NACRS). [Extracted Date: October 28, 2022].

Ministry of Health. Medical Services Plan (MSP). [Extracted Date: October 28, 2022].
BCStats. Population Estimates and Projections. [Online] [Cited Date: November 28, 2022] <https://bcstats.shinyapps.io/popApp/>.

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.2 ALTERNATE LEVEL OF CARE (ALC) IN B.C. BY AGE GROUP

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ALC CASES							
0-64	4,215	4,202	4,274	3,473	3,804	-9.8%	9.5%
65+	16,762	16,915	17,866	15,707	17,400	3.8%	10.8%
ALL AGES	20,977	21,117	22,140	19,180	21,204	1.1%	10.6%
ALC DAYS							
0-64	80,358	83,281	89,656	64,980	77,730	-3.3%	19.6%
65+	325,500	362,465	410,643	296,333	333,061	2.3%	12.4%
ALL AGES	405,858	445,746	500,299	361,313	410,791	1.2%	13.7%
AVERAGE LENGTH OF STAY (DAYS) IN ALC							
0-64	19.1	19.8	21.0	18.7	20.4	7.2%	9.2%
65+	19.4	21.4	23.0	18.9	19.1	-1.4%	1.5%
ALL AGES	19.3	21.1	22.6	18.8	19.4	0.1%	2.8%

SOURCE(S): Ministry of Health. ALC Case Rate, ALC Days Rate and Average Length of ALC stays. Health Sector Information, Analysis and Reporting. [Report Date: October 17, 2022].

1.3 HOSPITAL CARE

1.3.3 ALTERNATE LEVEL OF CARE (ALC) CASES AS A PERCENT OF TOTAL INPATIENT CASES BY AGE GROUP

	2017/18	2018/19	2019/20	2020/21	2021/22	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
0-64	1.8%	1.8%	1.9%	1.6%	1.7%	-0.1%	0.1%
65+	9.1%	9.0%	9.3%	8.9%	9.3%	0.1%	0.4%
ALL AGES	5.1%	5.1%	5.3%	4.9%	5.2%	0.1%	0.2%

SOURCE(S): Ministry of Health. ALC Case Rate, ALC Days Rate and Average Length of ALC stays. Health Sector Information, Analysis and Reporting. [Report Date: October 17, 2022].

1.3 HOSPITAL CARE

1.3.4 ALTERNATE LEVEL OF CARE (ALC) DAYS BY HEALTH AUTHORITY AND AGE GROUP

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	89,016	94,494	103,167	69,392	89,828	0.9%	29.5%
0-64	16,643	17,059	17,240	13,182	15,447	-7.2%	17.2%
65+	72,373	77,435	85,927	56,210	74,381	2.8%	32.3%
FHA	141,170	144,930	165,136	118,563	127,703	-9.5%	7.7%
0-64	31,017	29,697	34,117	21,634	26,106	-15.8%	20.7%
65+	110,153	115,233	131,019	96,929	101,597	-7.8%	4.8%
VCHA	50,931	56,303	59,766	49,567	56,110	10.2%	13.2%
0-64	16,103	16,857	17,664	14,092	14,478	-10.1%	2.7%
65+	34,828	39,446	42,102	35,475	41,632	19.5%	17.4%
VIHA	85,951	104,372	107,232	82,680	90,270	5.0%	9.2%
0-64	10,700	12,736	12,109	10,459	15,334	43.3%	46.6%
65+	75,251	91,636	95,123	72,221	74,936	-0.4%	3.8%
NHA	38,527	45,415	64,744	40,923	46,877	21.7%	14.5%
0-64	5,632	6,700	8,272	5,425	6,362	13.0%	17.3%
65+	32,895	38,715	56,472	35,498	40,515	23.2%	14.1%
PROVINCIAL HEALTH SERVICES	263	232	254	188	3	-98.9%	-98.4%
0-64	263	232	254	188	3	-98.9%	-98.4%
65+	0	0	0	0	0	n/a	n/a
B.C.	405,858	445,746	500,299	361,313	410,791	1.2%	13.7%
0-64	80,358	83,281	89,656	64,980	77,730	-3.3%	19.6%
65+	325,500	362,465	410,643	296,333	333,061	2.3%	12.4%

SOURCE(S): Ministry of Health. ALC Case Rate, ALC Days Rate and Average Length of ALC stays.
Health Sector Information, Analysis and Reporting. [Report Date: October 17, 2022].

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.5 ALC DAYS AS A PERCENT OF TOTAL INPATIENT DAYS BY HEALTH AUTHORITY AND AGE GROUP

	2017/18	2018/19	2019/20	2020/21	2021/22	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA	16.4%	17.4%	18.2%	14.2%	16.0%	-0.4%	1.8%
0-64	7.6%	7.9%	7.9%	6.5%	6.9%	-0.6%	0.4%
65+	22.4%	23.7%	24.6%	19.7%	21.9%	-0.5%	2.3%
FHA	14.1%	14.4%	16.0%	12.9%	12.2%	-1.9%	-0.7%
0-64	8.0%	7.7%	8.9%	6.2%	6.5%	-1.5%	0.4%
65+	18.0%	18.5%	20.2%	17.1%	15.8%	-2.2%	-1.3%
VCHA	6.6%	7.3%	7.6%	7.1%	7.2%	0.6%	0.1%
0-64	4.3%	4.7%	4.8%	4.3%	4.1%	-0.2%	-0.2%
65+	8.7%	9.6%	10.2%	9.6%	9.7%	1.0%	0.1%
VIHA	14.1%	16.0%	15.9%	14.1%	13.7%	-0.3%	-0.3%
0-64	5.1%	5.9%	5.5%	5.4%	6.8%	1.6%	1.4%
65+	18.7%	21.0%	21.0%	18.3%	17.4%	-1.3%	-0.9%
NHA	19.3%	22.1%	29.2%	22.8%	23.5%	4.2%	0.6%
0-64	6.2%	7.2%	9.2%	7.0%	7.4%	1.1%	0.3%
65+	30.2%	34.3%	42.8%	34.9%	35.8%	5.6%	0.9%
B.C.	12.6%	13.7%	14.9%	12.3%	12.3%	-0.3%	0.1%
0-64	5.9%	6.2%	6.6%	5.3%	5.7%	-0.2%	0.4%
65+	17.6%	19.0%	20.6%	17.2%	17.0%	-0.6%	-0.2%

SOURCE(S): Ministry of Health. ALC Case Rate, ALC Days Rate and Average Length of ALC stays.
Health Sector Information, Analysis and Reporting. [Report Date: October 17, 2022].

1.3 HOSPITAL CARE

1.3.6 AVERAGE LENGTH OF STAY IN ALC (DAYS) BY HEALTH AUTHORITY AND AGE GROUP

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	12.9	12.9	13.0	11.0	15.7	21.5%	42.5%
0-64	13.5	12.6	12.1	11.7	16.6	23.1%	41.1%
65+	12.8	13.0	13.3	10.9	15.5	21.3%	43.0%
FHA	18.0	19.4	21.0	16.4	14.3	-20.5%	-13.2%
0-64	21.1	23.4	25.7	19.7	18.3	-13.2%	-6.9%
65+	17.2	18.6	20.0	15.9	13.5	-21.6%	-14.9%
VCHA	14.5	15.3	16.3	15.3	15.1	4.0%	-1.3%
0-64	14.4	14.5	16.1	15.2	14.7	2.2%	-3.0%
65+	14.6	15.6	16.3	15.4	15.2	4.6%	-0.8%
VIHA	41.4	53.3	56.1	44.8	41.8	0.8%	-6.8%
0-64	42.5	46.1	43.6	45.1	42.2	-0.5%	-6.3%
65+	41.3	54.4	58.2	44.7	41.7	0.9%	-6.9%
NHA	63.9	68.0	86.0	70.0	71.7	12.2%	2.5%
0-64	55.8	56.3	67.3	60.3	64.3	15.2%	6.6%
65+	65.5	70.5	89.6	71.7	73.0	11.4%	1.8%
B.C.	19.3	21.1	22.6	18.8	19.4	0.1%	2.8%
0-64	19.1	19.8	21.0	18.7	20.4	7.2%	9.2%
65+	19.4	21.4	23.0	18.9	19.1	-1.4%	1.5%

SOURCE(S): Ministry of Health. ALC Case Rate, ALC Days Rate and Average Length of ALC stays.
Health Sector Information, Analysis and Reporting. [Report Date: October 17, 2022].

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.7 TOP FIVE SURGERIES FOR SENIORS AGED 65+

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
COMPLETED CASES							
CATARACT SURGERY	48,947	53,299	51,654	48,544	61,180	25.0%	26.0%
KNEE REPLACEMENT	6,098	7,578	7,660	6,058	5,972	-2.1%	-1.4%
HERNIA REPAIR - ABDOMINAL	4,348	4,490	4,748	4,778	4,725	8.7%	-1.1%
HIP REPLACEMENT	3,789	4,655	4,614	4,026	4,185	10.5%	3.9%
PROSTATE SURGERY	3,989	4,330	4,215	4,156	4,145	3.9%	-0.3%
WAITING CASES AS OF MARCH 31							
CATARACT SURGERY	19,228	18,150	20,649	18,303	14,974	-22.1%	-18.2%
KNEE REPLACEMENT	4,830	4,549	4,407	4,426	5,675	17.5%	28.2%
HERNIA REPAIR - ABDOMINAL	1,569	1,682	1,823	1,437	1,719	9.6%	19.6%
HIP REPLACEMENT	2,240	2,023	2,071	2,173	2,752	22.9%	26.6%
PROSTATE SURGERY	1,078	1,133	1,094	1,087	1,343	24.6%	23.6%

NOTE(S): Ranking of top five surgeries based on 2021/22 volumes.

SOURCE(S): Ministry of Health. Surgical wait time for completed cases.
Health Sector Information, Analysis and Reporting. [Report Date: May 13, 2022].

1.3 HOSPITAL CARE

1.3.8 ALL SURGICAL CASES AND WAIT TIMES (WEEKS) IN B.C.

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
0-64							
CASES COMPLETED	130,062	133,560	132,720	126,583	129,696	-0.3%	2.5%
50 PERCENTILE WAIT TIMES	6.9	6.9	6.9	6.6	6.0	-13.0%	-9.1%
90 PERCENTILE WAIT TIMES	31.0	29.7	29.9	37.0	28.3	-8.7%	-23.5%
CASES WAITING	46,710	47,775	50,871	45,384	49,429	5.8%	8.9%
50 PERCENTILE WAIT TIMES	11.0	11.3	14.1	11.1	14.3	30.0%	28.8%
90 PERCENTILE WAIT TIMES	42.3	43.3	49.0	58.1	52.1	23.2%	-10.3%
65+							
CASES COMPLETED	106,881	115,341	115,814	109,506	124,964	16.9%	14.1%
50 PERCENTILE WAIT TIMES	8.0	7.9	7.6	6.9	5.9	-26.3%	-14.5%
90 PERCENTILE WAIT TIMES	36.0	34.1	32.7	39.9	28.9	-19.7%	-27.6%
CASES WAITING	39,734	39,055	43,032	38,782	38,936	-2.0%	0.4%
50 PERCENTILE WAIT TIMES	12.3	11.3	14.1	11.3	10.9	-11.4%	-3.5%
90 PERCENTILE WAIT TIMES	41.1	39.9	43.1	53.7	45.9	11.7%	-14.5%
ALL AGES							
CASES COMPLETED	236,943	248,901	248,534	236,089	254,660	7.5%	7.9%
50 PERCENTILE WAIT TIMES	7.3	7.1	7.1	6.7	5.9	-19.2%	-11.9%
90 PERCENTILE WAIT TIMES	33.3	32.0	31.1	38.3	28.6	-14.1%	-25.3%
CASES WAITING	86,444	86,830	93,903	84,166	88,365	2.2%	5.0%
50 PERCENTILE WAIT TIMES	11.4	11.3	14.1	11.1	12.1	6.1%	9.0%
90 PERCENTILE WAIT TIMES	41.6	41.6	46.6	56.0	49.1	18.0%	-12.3%

SOURCE(S): Ministry of Health.Surgical wait time for completed and waiting cases.
Health Sector Information, Analysis and Reporting. [Report Date: May 13, 2022].

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.9 TOP FIVE SURGICAL WAIT TIMES FOR SCHEDULED COMPLETED CASE (WEEKS)

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
CATARACT SURGERY							
50 PERCENTILE WAIT TIMES							
0-64	9.6	8.0	8.4	8.1	6.0	-37.5%	-25.9%
65+	11.4	10.0	9.9	9.6	6.6	-42.1%	-31.3%
90 PERCENTILE WAIT TIMES							
0-64	31.7	31.8	29.7	37.9	26.7	-15.8%	-29.6%
65+	37.9	36.9	35.0	44.0	29.7	-21.6%	-32.5%
KNEE REPLACEMENT							
50 PERCENTILE WAIT TIMES							
0-64	27.0	20.1	16.7	22.0	18.9	-30.0%	-14.1%
65+	27.0	20.0	17.1	22.9	19.0	-29.6%	-17.0%
90 PERCENTILE WAIT TIMES							
0-64	55.6	48.0	44.7	51.4	47.9	-13.8%	-6.8%
65+	55.4	49.1	46.4	53.7	51.0	-7.9%	-5.0%
HERNIA REPAIR - ABDOMINAL							
50 PERCENTILE WAIT TIMES							
0-64	8.3	8.9	8.3	7.1	6.7	-19.3%	-5.6%
65+	8.1	9.1	8.7	7.9	6.9	-14.8%	-12.7%
90 PERCENTILE WAIT TIMES							
0-64	28.4	29.7	28.0	34.1	24.9	-12.3%	-27.0%
65+	27.5	29.2	28.0	34.0	24.9	-9.5%	-26.8%

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
HIP REPLACEMENT							
50 PERCENTILE WAIT TIMES							
0-64	20.3	17.3	14.4	19.4	16.4	-19.2%	-15.5%
65+	19.9	16.4	14.0	19.3	16.1	-19.1%	-16.6%
90 PERCENTILE WAIT TIMES							
0-64	50.1	42.9	41.0	45.5	42.4	-15.4%	-6.8%
65+	48.7	44.7	40.5	46.5	42.0	-13.8%	-9.7%
PROSTATE SURGERY							
50 PERCENTILE WAIT TIMES							
0-64	5.3	5.9	6.0	4.9	5.1	-3.8%	4.1%
65+	5.0	5.7	5.6	4.7	5.3	6.0%	12.8%
90 PERCENTILE WAIT TIMES							
0-64	17.1	20.0	22.5	24.7	21.6	26.3%	-12.6%
65+	22.2	22.6	24.0	26.4	23.1	4.1%	-12.5%

SOURCE(S): Ministry of Health.Surgical wait time for completed cases.
Health Sector Information, Analysis and Reporting. [Report Date: May 13, 2022].

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.10 TOP FIVE SURGICAL WAIT TIMES FOR COMPLETED CASES (WEEKS) BY HEALTH AUTHORITY, AGED 65+

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CATARACT SURGERY							
CASES COMPLETED	7,639	9,538	8,991	8,583	9,800	28.3%	14.2%
50TH PERCENTILE WAIT TIMES	10.9	9.7	6.6	7.7	4.7	-56.9%	-39.0%
90TH PERCENTILE WAIT TIMES	34.3	33.6	25.0	38.6	20.3	-40.8%	-47.4%
KNEE REPLACEMENT							
CASES COMPLETED	1,362	1,635	1,682	1,432	1,395	2.4%	-2.6%
50TH PERCENTILE WAIT TIMES	30.1	25.0	23.1	22.1	19.1	-36.5%	-13.6%
90TH PERCENTILE WAIT TIMES	51.0	52.0	48.0	56.1	53.3	4.5%	-5.0%
HERNIA REPAIR - ABDOMINAL							
CASES COMPLETED	901	876	951	975	909	0.9%	-6.8%
50TH PERCENTILE WAIT TIMES	9.7	11.6	10.0	11.7	8.9	-8.2%	-23.9%
90TH PERCENTILE WAIT TIMES	28.7	33.3	35.4	32.7	23.3	-18.8%	-28.7%
HIP REPLACEMENT							
CASES COMPLETED	811	1,100	1,114	1,058	1,043	28.6%	-1.4%
50TH PERCENTILE WAIT TIMES	22.9	21.0	20.8	19.5	17.0	-25.8%	-12.8%
90TH PERCENTILE WAIT TIMES	47.4	51.4	53.5	55.8	40.3	-15.0%	-27.8%
PROSTATE SURGERY							
CASES COMPLETED	728	725	794	813	792	8.8%	-2.6%
50TH PERCENTILE WAIT TIMES	4.6	5.3	5.6	5.7	6.7	45.7%	17.5%
90TH PERCENTILE WAIT TIMES	17.7	21.0	22.1	29.7	22.0	24.3%	-25.9%

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FHA							
CATARACT SURGERY							
CASES COMPLETED	15,101	15,916	15,662	13,613	18,665	23.6%	37.1%
50TH PERCENTILE WAIT TIMES	12.4	10.4	10.4	10.0	7.0	-43.5%	-30.0%
90TH PERCENTILE WAIT TIMES	36.9	34.0	33.7	42.4	32.0	-13.3%	-24.5%
KNEE REPLACEMENT							
CASES COMPLETED	1,693	1,806	1,929	1,632	1,669	-1.4%	2.3%
50TH PERCENTILE WAIT TIMES	24.7	20.1	22.7	25.3	19.9	-19.4%	-21.3%
90TH PERCENTILE WAIT TIMES	57.3	50.9	58.0	67.0	53.1	-7.3%	-20.7%
HERNIA REPAIR - ABDOMINAL							
CASES COMPLETED	1,310	1,295	1,410	1,404	1,511	15.3%	7.6%
50TH PERCENTILE WAIT TIMES	8.1	9.0	8.9	6.9	5.6	-30.9%	-18.8%
90TH PERCENTILE WAIT TIMES	27.2	23.5	24.7	32.6	21.0	-22.8%	-35.6%
HIP REPLACEMENT							
CASES COMPLETED	734	787	870	781	818	11.4%	4.7%
50TH PERCENTILE WAIT TIMES	15.9	16.0	15.5	18.6	14.8	-6.9%	-20.4%
90TH PERCENTILE WAIT TIMES	44.9	39.9	42.9	50.7	42.9	-4.5%	-15.4%
PROSTATE SURGERY							
CASES COMPLETED	1,163	1,232	1,197	1,185	1,157	-0.5%	-2.4%
50TH PERCENTILE WAIT TIMES	5.7	6.0	5.9	4.1	4.7	-17.5%	14.6%
90TH PERCENTILE WAIT TIMES	28.8	24.8	23.3	26.1	21.0	-27.1%	-19.5%

HEALTH CARE

DATA TABLES CONTINUED

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VCHA							
CATARACT SURGERY							
CASES COMPLETED	13,445	14,387	14,004	13,261	15,928	18.5%	20.1%
50TH PERCENTILE WAIT TIMES	11.0	8.0	9.6	9.7	6.4	-41.8%	-34.0%
90TH PERCENTILE WAIT TIMES	31.9	34.9	30.5	39.3	27.1	-15.0%	-31.0%
KNEE REPLACEMENT							
CASES COMPLETED	1,269	1,674	1,767	1,209	1,259	-0.8%	4.1%
50TH PERCENTILE WAIT TIMES	17.3	19.1	16.4	25.6	20.9	20.8%	-18.4%
90TH PERCENTILE WAIT TIMES	48.0	43.0	40.3	51.0	54.9	14.4%	7.6%
HERNIA REPAIR - ABDOMINAL							
CASES COMPLETED	989	1,027	1,069	1,021	1,033	4.4%	1.2%
50TH PERCENTILE WAIT TIMES	8.4	9.3	8.1	7.1	6.1	-27.4%	-14.1%
90TH PERCENTILE WAIT TIMES	27.2	32.9	30.2	33.4	25.4	-6.6%	-24.0%
HIP REPLACEMENT							
CASES COMPLETED	1,014	1,244	1,223	875	989	-2.5%	13.0%
50TH PERCENTILE WAIT TIMES	15.0	15.3	12.9	22.4	18.7	24.7%	-16.5%
90TH PERCENTILE WAIT TIMES	44.8	37.5	32.7	46.1	49.9	11.4%	8.2%
PROSTATE SURGERY							
CASES COMPLETED	862	990	993	895	1,003	16.4%	12.1%
50TH PERCENTILE WAIT TIMES	6.0	7.1	6.1	5.3	6.9	15.0%	30.2%
90TH PERCENTILE WAIT TIMES	17.6	23.1	24.8	25.2	25.9	47.2%	2.8%

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VIHA							
CATARACT SURGERY							
CASES COMPLETED	10,333	10,945	10,408	10,713	14,143	36.9%	32.0%
50TH PERCENTILE WAIT TIMES	11.0	10.9	11.0	9.7	6.6	-40.0%	-32.0%
90TH PERCENTILE WAIT TIMES	46.6	45.7	44.7	56.3	38.1	-18.2%	-32.3%
KNEE REPLACEMENT							
CASES COMPLETED	1,358	1,947	1,828	1,603	1,456	7.2%	-9.2%
50TH PERCENTILE WAIT TIMES	34.6	17.9	13.9	21.0	16.1	-53.5%	-23.3%
90TH PERCENTILE WAIT TIMES	64.3	52.8	41.3	39.9	35.1	-45.4%	-12.0%
HERNIA REPAIR - ABDOMINAL							
CASES COMPLETED	963	1,070	1,077	1,165	1,070	11.1%	-8.2%
50TH PERCENTILE WAIT TIMES	7.9	8.9	8.3	7.9	8.4	6.3%	6.3%
90TH PERCENTILE WAIT TIMES	28.7	28.9	26.8	39.7	30.4	5.9%	-23.4%
HIP REPLACEMENT							
CASES COMPLETED	1,028	1,285	1,184	1,185	1,147	11.6%	-3.2%
50TH PERCENTILE WAIT TIMES	26.9	15.4	12.0	17.6	14.1	-47.6%	-19.9%
90TH PERCENTILE WAIT TIMES	53.8	44.0	29.8	36.4	32.3	-40.0%	-11.3%
PROSTATE SURGERY							
CASES COMPLETED	1,138	1,257	1,123	1,154	1,089	-4.3%	-5.6%
50TH PERCENTILE WAIT TIMES	4.1	4.4	4.4	4.0	4.1	0.0%	2.5%
90TH PERCENTILE WAIT TIMES	22.3	22.6	26.4	26.0	20.0	-10.3%	-23.1%

HEALTH CARE

DATA TABLES CONTINUED

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NHA							
CATARACT SURGERY							
CASES COMPLETED	2,429	2,513	2,589	2,374	2,644	8.9%	11.4%
50TH PERCENTILE WAIT TIMES	12.7	15.0	17.1	14.4	10.7	-15.7%	-25.7%
90TH PERCENTILE WAIT TIMES	28.1	37.6	44.7	42.9	26.2	-6.8%	-38.9%
KNEE REPLACEMENT							
CASES COMPLETED	416	516	454	182	193	-53.6%	6.0%
50TH PERCENTILE WAIT TIMES	32.3	17.9	10.0	13.4	27.9	-13.6%	108.2%
90TH PERCENTILE WAIT TIMES	60.1	39.9	32.0	35.5	83.4	38.8%	134.9%
HERNIA REPAIR - ABDOMINAL							
CASES COMPLETED	185	222	241	213	202	9.2%	-5.2%
50TH PERCENTILE WAIT TIMES	6.0	4.6	6.3	6.1	7.6	26.7%	24.6%
90TH PERCENTILE WAIT TIMES	17.9	15.3	17.7	23.1	25.8	44.1%	11.7%
HIP REPLACEMENT							
CASES COMPLETED	202	239	223	127	188	-6.9%	48.0%
50TH PERCENTILE WAIT TIMES	22.6	14.9	10.9	16.6	27.5	21.7%	65.7%
90TH PERCENTILE WAIT TIMES	51.6	33.8	37.5	39.7	67.5	30.8%	70.0%
PROSTATE SURGERY							
CASES COMPLETED	98	126	108	109	104	6.1%	-4.6%
50TH PERCENTILE WAIT TIMES	5.0	5.0	5.6	6.3	11.3	126.0%	79.4%
90TH PERCENTILE WAIT TIMES	10.6	10.1	11.2	16.2	31.9	200.9%	96.9%

SOURCE(S): Ministry of Health.Surgical wait time for completed cases.
Health Sector Information, Analysis and Reporting. [Report Date: May 13, 2022].

1.4 HOME CARE

1.4.1 HOME SUPPORT CLIENTS AND HOURS

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF CLIENTS	9,351	9,383	9,752	9,195	9,502	1.6%	3.3%
NUMBER OF HOURS	2,148,808	2,136,752	2,099,191	2,061,612	1,918,050	-10.7%	-7.0%
AVERAGE HOURS PER CLIENT	230	228	215	224	202	-12.2%	-10.0%
CLIENT RATE PER 1,000 POPULATION, 75+	126	122	122	111	111	-11.9%	-0.2%
FHA							
NUMBER OF CLIENTS	14,837	15,330	15,979	14,985	16,248	9.5%	8.4%
NUMBER OF HOURS	4,271,083	4,206,140	4,277,899	3,847,930	4,252,426	-0.4%	10.5%
AVERAGE HOURS PER CLIENT	288	274	268	257	262	-9.1%	1.9%
CLIENT RATE PER 1,000 POPULATION, 75+	128	128	127	115	119	-6.8%	4.0%
VCHA							
NUMBER OF CLIENTS	10,084	10,021	10,673	10,400	11,356	12.6%	9.2%
NUMBER OF HOURS	2,669,371	2,675,745	2,955,305	2,915,945	3,139,789	17.6%	7.7%
AVERAGE HOURS PER CLIENT	265	267	277	280	276	4.4%	-1.4%
CLIENT RATE PER 1,000 POPULATION, 75+	119	114	118	111	119	-0.5%	6.4%
VIHA							
NUMBER OF CLIENTS	9,285	9,290	9,681	9,605	10,241	10.3%	6.6%
NUMBER OF HOURS	2,590,304	2,538,057	2,674,168	2,799,883	2,894,734	11.8%	3.4%
AVERAGE HOURS PER CLIENT	279	273	276	292	283	1.3%	-3.0%
CLIENT RATE PER 1,000 POPULATION, 75+	120	115	115	109	112	-6.8%	2.2%
NHA							
NUMBER OF CLIENTS	2,575	2,774	2,684	3,203	3,259	26.6%	1.7%
NUMBER OF HOURS	397,422	407,891	412,696	468,647	461,896	16.2%	-1.4%
AVERAGE HOURS PER CLIENT	154	147	154	146	142	-8.2%	-3.1%
CLIENT RATE PER 1,000 POPULATION, 75+	175	181	168	191	187	7.0%	-2.1%

HEALTH CARE

DATA TABLES CONTINUED

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.							
NUMBER OF CLIENTS	46,132	46,798	48,769	47,388	50,606	9.7%	6.8%
NUMBER OF HOURS	12,076,988	11,964,585	12,419,258	12,094,016	12,666,895	4.9%	4.7%
AVERAGE HOURS PER CLIENT	262	256	255	255	250	-4.4%	-1.9%
CLIENT RATE PER 1,000 POPULATION, 75+	126	123	123	115	119	-5.6%	2.9%

NOTE(S): Includes long-term, short-term and CSIL clients. Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. Client counts include all ages.

SOURCE(S): Ministry of Health. HCC Annual Client Counts, Service Volumes and Rates. (Report Date: October 12, 2022).

1.4 HOME CARE

1.4.2 HOME SUPPORT BY SERVICE TYPE

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
LONG-TERM HOME SUPPORT							
NUMBER OF CLIENTS	31,783	31,579	32,549	31,234	33,457	5.3%	7.1%
NUMBER OF HOURS	8,129,822	8,120,408	8,457,165	8,176,656	8,604,192	5.8%	5.2%
AVERAGE HOURS PER CLIENT	256	257	260	262	257	0.5%	-1.8%
SHORT-TERM HOME SUPPORT							
NUMBER OF CLIENTS	19,604	20,585	22,087	22,077	23,364	19.2%	5.8%
NUMBER OF HOURS	947,080	970,989	1,134,450	1,238,541	1,263,048	33.4%	2.0%
AVERAGE HOURS PER CLIENT	48	47	51	56	54	11.9%	-3.6%
CSIL							
NUMBER OF CLIENTS	1,048	994	973	933	1,038	-1.0%	11.3%
NUMBER OF HOURS	3,000,086	2,873,188	2,827,643	2,678,820	2,799,655	-6.7%	4.5%
AVERAGE HOURS PER CLIENT	2,863	2,891	2,906	2,871	2,697	-5.8%	-6.1%

NOTE(S): Clients may receive more than one type of service and in more than one health authority. Client counts are unique within each health authority for each type of service, but B.C. totals are the sum of these and are therefore not unique client counts. Client counts include all ages.

SOURCE(S): Ministry of Health.
HCC Annual Client Counts, Service Volumes and Rates. [Report Date: October 12, 2022].

1.4 HOME CARE

1.4.3 ASSESSED CLIENT CONTRIBUTION PER DAY FOR HOME SUPPORT

	2018	2019	2020	2021	2022	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
NO CLIENT CONTRIBUTION	68.6%	67.3%	67.5%	65.7%	65.1%	-3.5%	-0.6%
CLIENT CONTRIBUTION	31.4%	32.7%	32.5%	34.3%	34.9%	3.5%	0.6%
QUARTILE 1	<\$22.68	<\$23.55	<\$24.95	<\$25.90	<\$28.12	n/a	n/a
QUARTILE 2	\$22.68 - \$33.69	\$23.55 - \$35.22	\$24.95 - \$37.10	\$25.90 - \$38.86	\$28.12 - \$41.31	n/a	n/a
QUARTILE 3	\$33.70 - \$50.48	\$35.23 - \$53.81	\$37.11 - \$55.59	\$38.87 - \$58.86	\$41.32 - \$62.35	n/a	n/a
QUARTILE 4	>\$50.48	>\$53.81	>\$55.59	>\$58.86	>\$62.35	n/a	n/a

NOTE(S): Includes long-term home support and CSIL.

SOURCE(S): Ministry of Health.

Home Support, Assisted Living and Long-Term Care Co-Payments. [Report Date: September 29, 2022].

HEALTH CARE

DATA TABLES CONTINUED

1.4 HOME CARE

1.4.4 COMMUNITY BASED PROFESSIONAL SERVICES CLIENTS AND VISITS

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF CLIENTS	31,648	31,812	31,452	30,408	30,828	-2.6%	1.4%
NUMBER OF VISITS	355,029	353,364	356,814	370,910	362,433	2.1%	-2.3%
AVERAGE VISITS PER CLIENT	11	11	11	12	12	4.8%	-3.6%
FHA							
NUMBER OF CLIENTS	31,114	31,414	32,883	34,916	36,874	18.5%	5.6%
NUMBER OF VISITS	367,239	364,998	403,647	438,697	437,095	19.0%	-0.4%
AVERAGE VISITS PER CLIENT	12	12	12	13	12	0.4%	-5.7%
VCHA							
NUMBER OF CLIENTS	23,927	23,700	24,571	25,086	26,031	8.8%	3.8%
NUMBER OF VISITS	280,788	286,735	305,743	346,829	351,964	25.3%	1.5%
AVERAGE VISITS PER CLIENT	12	12	12	14	14	15.2%	-2.2%
VIHA							
NUMBER OF CLIENTS	25,374	26,780	28,554	28,789	31,089	22.5%	8.0%
NUMBER OF VISITS	367,930	391,937	437,202	465,907	464,330	26.2%	-0.3%
AVERAGE VISITS PER CLIENT	15	15	15	16	15	3.0%	-7.7%
NHA							
NUMBER OF CLIENTS	7,697	9,361	11,741	13,754	14,400	87.1%	4.7%
NUMBER OF VISITS	75,743	84,592	95,695	100,444	96,956	28.0%	-3.5%
AVERAGE VISITS PER CLIENT	10	9	8	7	7	-31.6%	-7.8%
B.C.							
NUMBER OF CLIENTS	119,760	123,067	129,201	132,953	139,222	16.3%	4.7%
NUMBER OF VISITS	1,446,729	1,481,626	1,599,101	1,722,787	1,712,778	18.4%	-0.6%
AVERAGE VISITS PER CLIENT	12	12	12	13	12	1.8%	-5.1%

NOTE(S): Includes case management, community nursing services, community rehab services and clinical social work clients. Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. Data is not available for six sites in NHA for all years.

SOURCE(S): Ministry of Health. HCC Annual Client Counts, Service Volumes and Rates. [Report Date: October 12, 2022].

1.4 HOME CARE

1.4.5 HOME CARE COMPLAINTS RECEIVED BY THE PATIENT CARE QUALITY OFFICE

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	99	178	134	99	151	52.5%	52.5%
FHA	285	356	309	355	360	26.3%	1.4%
VCHA	117	80	73	93	103	-12.0%	10.8%
VIHA	187	185	150	139	125	-33.2%	-10.1%
NHA	11	17	32	25	36	227.3%	44.0%
B.C.	699	816	698	711	775	10.9%	9.0%

SOURCE(S): Patient Care Quality Office.

Complaints in Home and Community Care and Long-Term Care. (Report Date: September 1, 2022).

1.4 HOME CARE

1.4.6 HOME CARE COMPLAINTS RECEIVED BY THE PATIENT CARE QUALITY OFFICE BY TYPE

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ACCESSIBILITY	185	178	130	158	138	-25.4%	-12.7%
ACCOMMODATION	17	7	14	10	23	35.3%	130.0%
ADMINISTRATIVE FAIRNESS	24	24	16	30	45	87.5%	50.0%
ATTITUDE AND CONDUCT	62	81	79	78	99	59.7%	26.9%
CARE	210	261	232	181	243	15.7%	34.3%
CHALLENGING PATIENT/ FAMILY BEHAVIOUR	2	1	1	1	4	100.0%	300.0%
COMMUNICATION	72	88	109	117	84	16.7%	-28.2%
CONFIDENTIALITY OR PRIVACY	4	4	3	3	11	175.0%	266.7%
COORDINATION	61	96	63	76	61	0.0%	-19.7%
DISCHARGE ARRANGEMENTS	13	5	8	4	9	-30.8%	125.0%
ENVIRONMENTAL	6	5	4	10	14	133.3%	40.0%
FINANCIAL	29	26	23	19	19	-34.5%	0.0%
RESIDENTS BILL OF RIGHTS	0	0	1	1	0	n/a	-100.0%
SAFETY	14	10	11	23	9	-35.7%	-60.9%
LOST ARTICLE	0	0	0	0	6	n/a	n/a
UNKNOWN	0	30	4	0	10	n/a	n/a
B.C. TOTAL	699	816	698	711	775	10.9%	9.0%

SOURCE(S): Patient Care Quality Office.

Complaints in Home and Community Care and Long-Term Care. [Report Date: September 1, 2022].

HEALTH CARE

DATA TABLES CONTINUED

1.5 ADULT DAY PROGRAMS AND RESPITE CARE

1.5.1 ADULT DAY PROGRAMS CLIENTS AND DAYS

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF CLIENTS	1,637	1,638	1,678	356	839	-48.7%	135.7%
NUMBER OF PROGRAM DAYS	60,309	63,695	63,819	2,398	18,003	-70.1%	650.8%
AVERAGE DAYS PER CLIENT	37	39	38	7	21	-41.8%	218.6%
FHA							
NUMBER OF CLIENTS	1,726	1,958	2,050	48	836	-51.6%	1641.7%
NUMBER OF PROGRAM DAYS	65,490	69,473	74,312	110	12,249	-81.3%	11035.5%
AVERAGE DAYS PER CLIENT	38	35	36	2	15	-61.4%	539.4%
VCHA							
NUMBER OF CLIENTS	1,310	1,393	1,624	29	98	-92.5%	237.9%
NUMBER OF PROGRAM DAYS	51,103	58,395	76,867	289	2,763	-94.6%	856.1%
AVERAGE DAYS PER CLIENT	39	42	47	10	28	-27.7%	182.9%
VIHA							
NUMBER OF CLIENTS	1,298	1,500	1,822	552	1,216	-6.3%	120.3%
NUMBER OF PROGRAM DAYS	48,858	52,773	63,931	9,879	35,899	-26.5%	263.4%
AVERAGE DAYS PER CLIENT	38	35	35	18	30	-21.6%	65.0%
NHA							
NUMBER OF CLIENTS	360	376	331	30	n/a	-100.0%	-100.0%
NUMBER OF PROGRAM DAYS	11,369	11,541	13,102	284	998	-91.2%	251.4%
AVERAGE DAYS PER CLIENT	32	31	40	9	n/a	n/a	n/a
B.C.							
NUMBER OF CLIENTS	6,331	6,865	7,505	1,015	2,989	-52.8%	194.5%
NUMBER OF PROGRAM DAYS	237,129	255,877	292,031	12,960	69,912	-70.5%	439.4%
AVERAGE DAYS PER CLIENT	37	37	39	13	23	-37.6%	83.2%

NOTE(S): Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. NHA: the distinct client count for ADP couldn't be provided in 2021/22 due to some system challenges. VCHA: during the restart of ADP services there was a gap in electronic documentation of ADP utilization; therefore, the VCH data does not accurately portray the correct number of clients or number of program days. This issue was corrected in August 2022.

SOURCE(S): Ministry of Health. HCC Annual Client Counts, Service Volumes and Rates. [Report Date: October 12, 2022].

1.5 ADULT DAY PROGRAMS AND RESPITE CARE

1.5.2 WAIT TIMES FOR ADULT DAY PROGRAMS, AT MARCH 31

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF ADPS	35	35	35	29	30	-14.3%	3.4%
NUMBER OF CLIENTS WAITING	134	170	155	217	140	4.5%	-35.5%
AVERAGE WAIT TIME	62	69	74	259	111	78.7%	-57.2%
FHA							
NUMBER OF ADPS	18	18	18	18	16	-11.1%	-11.1%
NUMBER OF CLIENTS WAITING	524	310	374	553	195	-62.8%	-64.7%
AVERAGE WAIT TIME	112	123	128	n/a	91	-18.8%	n/a
VCHA							
NUMBER OF ADPS	17	21	22	19	20	17.6%	5.3%
NUMBER OF CLIENTS WAITING	367	495	329	n/a	n/a	n/a	n/a
AVERAGE WAIT TIME	64	79	59	n/a	n/a	n/a	n/a
VIHA							
NUMBER OF ADPS	20	24	32	31	30	50.0%	-3.2%
NUMBER OF CLIENTS WAITING	489	511	318	292	442	-9.6%	51.4%
AVERAGE WAIT TIME	85	161	98	92	101	18.8%	9.8%
NHA							
NUMBER OF ADPS	5	5	3	5	9	80.0%	80.0%
NUMBER OF CLIENTS WAITING	12	17	13	20	11	-8.3%	-45.0%
AVERAGE WAIT TIME	42	45	97	n/a	n/a	n/a	n/a
B.C.							
NUMBER OF ADPS	95	103	110	102	105	10.5%	2.9%
NUMBER OF CLIENTS WAITING	1,526	1,503	1,189	n/a	n/a	n/a	n/a
AVERAGE WAIT TIME	87	114	94	n/a	n/a	n/a	n/a

NOTE(S): VCHA: Wait lists were not centrally maintained during the pandemic due to staff redeployments and service shutdowns. Although NHA has 14 ADPs in 2018/19 and 2019/20 and 17 ADPs in 2020/21 and 2021/22, wait times data was only received for 5 programs in 2018/19, 3 programs in 2019/20, 5 programs in 2020/21 and 9 programs in 2021/22. The B.C. average is a calculated weighted average.

SOURCE(S): Health Authorities. Home and Community Care Services – ADP, LTC and AL. Home and Community Care Program Areas. [Report Date: May 26, 2022 to June 10, 2022]

HEALTH CARE

DATA TABLES CONTINUED

1.5 ADULT DAY PROGRAMS AND RESPITE CARE

1.5.3 OVERNIGHT RESPITE CARE BEDS, AT MARCH 31

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	60	58	56	58	59	-1.7%	1.7%
FHA	43	45	63	61	61	41.9%	0.0%
VCHA	29	40	44	44	44	51.7%	0.0%
VIHA	38	50	50	50	50	31.6%	0.0%
NHA	33	34	35	29	29	-12.1%	0.0%
B.C.	203	227	248	242	243	19.7%	0.4%

SOURCE(S): Ministry of Health.
HCC Beds Inventory. [Report Date: July 5, 2022].

1.6 ASSISTED LIVING

1.6.1 ASSISTED LIVING RESIDENCES AND UNITS, AT MARCH 31

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SUBSIDIZED REGISTERED ASSISTED LIVING SITES	138	137	133	136	136	-1.4%	0.0%
SUBSIDIZED UNITS	4,411	4,372	4,262	4,347	4,415	0.1%	1.6%
PRIVATE UNITS	1,324	1,302	1,297	1,319	1,276	-3.6%	-3.3%
PRIVATE REGISTERED ASSISTED LIVING SITES	82	76	73	69	70	-14.6%	1.4%
PRIVATE UNITS	3,848	2,573	2,585	2,645	2,737	-28.9%	3.5%

NOTE(S): Data reporting was corrected in the Assisted Living Registry in 2018. Previous years of data are not comparable

SOURCE(S): Ministry of Health. Assisted Living Services.
Assisted Living Registrar. [Report Date: May 3, 2022]

1.6 ASSISTED LIVING

1.6.2 ASSESSED CLIENT CONTRIBUTIONS IN SUBSIDIZED ASSISTED LIVING

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,274.22	\$1,291.68	\$1,329.72	\$1,357.73	\$1,368.86	7.4%	0.8%
MEDIAN CO-PAYMENT AMOUNT	\$1,157.62	\$1,165.15	\$1,198.28	\$1,220.97	\$1,243.49	7.4%	1.8%
CLIENTS PAYING MAXIMUM RATE	25	11	37	13	6	-76.0%	-53.8%
FHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,452.02	\$1,507.42	\$1,544.38	\$1,499.90	\$1,537.16	5.9%	2.5%
MEDIAN CO-PAYMENT AMOUNT	\$1,224.39	\$1,242.91	\$1,269.39	\$1,289.57	\$1,314.89	7.4%	2.0%
CLIENTS PAYING MAXIMUM RATE	13	10	9	2	10	-23.1%	400.0%
VCHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,320.78	\$1,395.00	\$1,403.59	\$1,371.52	\$1,449.08	9.7%	5.7%
MEDIAN CO-PAYMENT AMOUNT	\$1,127.93	\$1,156.28	\$1,188.77	\$1,195.04	\$1,224.70	8.6%	2.5%
CLIENTS PAYING MAXIMUM RATE	10	15	13	18	15	50.0%	-16.7%
VIHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,371.28	\$1,413.83	\$1,417.90	\$1,423.25	\$1,474.02	7.5%	3.6%
MEDIAN CO-PAYMENT AMOUNT	\$1,205.63	\$1,236.90	\$1,252.50	\$1,270.32	\$1,304.51	8.2%	2.7%
CLIENTS PAYING MAXIMUM RATE	5	12	20	13	8	60.0%	-38.5%
NHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,508.75	\$1,537.17	\$1,478.06	\$1,542.20	\$1,496.43	-0.8%	-3.0%
MEDIAN CO-PAYMENT AMOUNT	\$1,265.83	\$1,308.15	\$1,314.74	\$1,314.89	\$1,296.28	2.4%	-1.4%
CLIENTS PAYING MAXIMUM RATE	5	7	6	5	4	-20.0%	-20.0%
B.C.							
AVERAGE CO-PAYMENT AMOUNT	\$1,376.02	\$1,422.14	\$1,441.23	\$1,431.82	\$1,468.43	6.7%	2.6%
MEDIAN CO-PAYMENT AMOUNT	\$1,192.45	\$1,214.20	\$1,237.48	\$1,252.18	\$1,275.22	6.9%	1.8%
CLIENTS PAYING MAXIMUM RATE	58	55	85	51	43	-25.9%	-15.7%

NOTE(S): The maximum client contribution rate is determined by individual service providers and are not available from the Ministry of Health. Therefore, clients assessed at the maximum rate are not included resulting in an underestimation of the average and median rates.

SOURCE(S): Ministry of Health. Home Support, Assisted Living and Long-Term Care Co-Payments. (Report Date: 29 September 2022) Health Authorities. Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. [Report Date: May 26, 2022 to June 10, 2022]

HEALTH CARE

DATA TABLES CONTINUED

1.6 ASSISTED LIVING

1.6.3 CLIENTS AND PERSONAL CARE HOURS IN SUBSIDIZED ASSISTED LIVING

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CLIENTS	1,249	1,196	1,180	1,147	1,136	-9.0%	-1.0%
CARE HOURS	435,867	424,304	358,181	373,614	362,027	-16.9%	-3.1%
SUBSIDIZED UNITS	931	911	947	931	945	1.5%	1.5%
AVERAGE CARE HOURS PER UNIT	468	466	378	401	383	-18.2%	-4.5%
FHA							
CLIENTS	1,699	1,716	1,706	1,617	1,663	-2.1%	2.8%
CARE HOURS	555,827	554,079	598,366	602,426	594,046	6.9%	-1.4%
SUBSIDIZED UNITS	1,393	1,363	1,328	1,334	1,386	-0.5%	3.9%
AVERAGE CARE HOURS PER UNIT	399	407	451	452	429	7.4%	-5.1%
VCHA							
CLIENTS	1,033	1,046	1,019	988	951	-7.9%	-3.7%
CARE HOURS	177,840	189,142	193,531	176,250	179,073	0.7%	1.6%
SUBSIDIZED UNITS	858	850	849	845	841	-2.0%	-0.5%
AVERAGE CARE HOURS PER UNIT	207	223	228	209	213	2.7%	2.1%
VIHA							
CLIENTS	1,208	1,180	1,140	1,104	1,109	-8.2%	0.5%
CARE HOURS	412,933	422,543	435,520	444,623	430,977	4.4%	-3.1%
SUBSIDIZED UNITS	940	956	850	948	950	1.1%	0.2%
AVERAGE CARE HOURS PER UNIT	439	442	512	469	454	3.3%	-3.3%
NHA							
CLIENTS	361	361	356	356	356	-1.4%	0.0%
CARE HOURS	111,065	112,723	108,610	110,500	110,500	-0.5%	0.0%
SUBSIDIZED UNITS	289	292	288	289	293	1.4%	1.4%
AVERAGE CARE HOURS PER UNIT	384	386	377	382	377	-1.9%	-1.4%

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.							
CLIENTS	5,550	5,499	5,401	5,212	5,215	-6.0%	0.1%
CARE HOURS	1,693,532	1,702,791	1,694,208	1,707,414	1,676,623	-1.0%	-1.8%
SUBSIDIZED UNITS	4,411	4,372	4,262	4,347	4,415	0.1%	1.6%
AVERAGE CARE HOURS PER UNIT	384	389	398	393	380	-1.1%	-3.3%

NOTE(S): Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. The data only includes clients receiving personal care hours. Therefore, the distinct client count could be understated.

SOURCE(S): Ministry of Health. HCC Annual Client Counts, Service Volumes and Rates. [Report Date: October 12, 2022].

Ministry of Health. Reportable Incidents Breakdown 2017-2022. Assisted Living Registrar. [Report Date: May 3, 2022]

1.6 ASSISTED LIVING

1.6.4 WAITLIST FOR SUBSIDIZED REGISTERED ASSISTED LIVING, AT MARCH 31

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	191	223	231	167	213	11.5%	27.5%
FHA	131	148	116	57	71	-45.8%	24.6%
VCHA	183	142	138	88	81	-55.7%	-8.0%
VIHA	77	40	107	52	88	14.3%	69.2%
NHA	222	317	328	343	332	49.5%	-3.2%
B.C.	804	870	920	707	785	-2.4%	11.0%

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas.

[Report Date: May 26, 2022 to June 10, 2022]

HEALTH CARE

DATA TABLES CONTINUED

1.6 ASSISTED LIVING

1.6.5 REPORTABLE INCIDENTS IN REGISTERED ASSISTED LIVING

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ABUSE OR NEGLECT	12	10	7	13	14	16.7%	7.7%
AGGRESSION	18	10	31	144	115	538.9%	-20.1%
ATTEMPTED SUICIDE	5	11	10	18	15	200.0%	-16.7%
DISEASE OUTBREAK	10	26	28	32	72	620.0%	125.0%
FALLS	325	798	1,108	1,456	1,958	502.5%	34.5%
FIRE/FLOOD/GAS LEAK	22	13	18	7	4	-81.8%	-42.9%
MEDICATION ERROR/ OVERDOSE	5	13	18	61	46	820.0%	-24.6%
MISSING/WANDERING	35	37	49	59	71	102.9%	20.3%
INJURY	0	0	9	64	105	n/a	64.1%
POLICE INCIDENT/CALL	21	32	35	21	29	38.1%	38.1%
UNEXPECTED DEATH	69	67	95	124	122	76.8%	-1.6%
UNEXPECTED ILLNESS	0	0	265	1,420	2,256	n/a	58.9%
OTHER	28	34	116	32	64	128.6%	100.0%
TOTAL	550	1,051	1,789	3,451	4,871	785.6%	41.1%

SOURCE(S): Ministry of Health. Reportable Incidents Breakdown 2017-2022. Assisted Living Registrar. [Report Date: May 3, 2022]

1.6 ASSISTED LIVING

1.6.6 FALLS IN REGISTERED ASSISTED LIVING

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
FALLS	85	130	269	465	576	577.6%	23.9%
FALLS PER 100 UNITS	3	6	13	23	28	748.7%	25.7%
FHA							
FALLS	59	303	346	374	550	832.2%	47.1%
FALLS PER 100 UNITS	2	11	13	14	20	967.2%	40.3%
VCHA							
FALLS	46	136	159	178	275	497.8%	54.5%
FALLS PER 100 UNITS	3	9	11	12	19	581.2%	61.7%
VIHA							
FALLS	133	212	300	368	489	267.7%	32.9%
FALLS PER 100 UNITS	7	12	19	21	27	279.2%	27.6%
NHA							
FALLS	2	17	34	71	68	3300.0%	-4.2%
FALLS PER 100 UNITS	1	6	11	23	21	3060.9%	-8.3%
B.C.							
FALLS	325	798	1,108	1,456	1,958	502.5%	34.5%
FALLS PER 100 UNITS	3	10	14	18	23	585.0%	32.6%

SOURCE(S): Ministry of Health. Reportable Incidents Breakdown 2017-2022. Assisted Living Registrar. [Report Date: May 3, 2022]
Ministry of Health. Assisted Living Services. Assisted Living Registrar. [Report Date: May 3, 2022]

HEALTH CARE

DATA TABLES CONTINUED

1.6 ASSISTED LIVING

1.6.7 COMPLAINTS ABOUT REGISTERED ASSISTED LIVING

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
COMPLAINTS	7	12	22	21	22	214.3%	4.8%
ISSUES INVESTIGATED	27	40	79	69	46	70.4%	-33.3%
FHA							
COMPLAINTS	10	17	14	12	25	150.0%	108.3%
ISSUES INVESTIGATED	17	71	40	44	58	241.2%	31.8%
VCHA							
COMPLAINTS	5	5	6	9	12	140.0%	33.3%
ISSUES INVESTIGATED	13	12	15	36	26	100.0%	-27.8%
VIHA							
COMPLAINTS	11	13	11	10	21	90.9%	110.0%
ISSUES INVESTIGATED	29	25	32	19	30	3.4%	57.9%
NHA							
COMPLAINTS	4	4	4	4	10	150.0%	150.0%
ISSUES INVESTIGATED	14	23	21	16	21	50.0%	31.3%
B.C.							
COMPLAINTS	37	51	57	56	90	143.2%	60.7%
ISSUES INVESTIGATED	100	171	187	184	181	81.0%	-1.6%

SOURCE(S): Ministry of Health. Complaint Analysis. Assisted Living Registrar. [Report Date: May 3, 2022]

1.6 ASSISTED LIVING

1.6.8 SITE INSPECTIONS FOR REGISTERED ASSISTED LIVING BY TYPE

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
APPLICATION FOR REGISTRATION	5	2	6	1	7	40.0%	600.0%
APPLICATION FOR REGISTRATION FOLLOW-UP	1	1	1	3	1	0.0%	-66.7%
COMPLAINT	2	5	14	12	8	300.0%	-33.3%
COMPLAINT FOLLOW-UP	4	7	6	8	17	325.0%	112.5%
EDUCATION	0	1	2	16	25	n/a	56.3%
FULL REVIEW	0	1	0	0	0	n/a	n/a
HEALTH & SAFETY ISSUE	0	2	6	0	5	n/a	n/a
OTHER	0	1	6	3	0	n/a	-100.0%
POSSIBLE UNREGISTERED	1	7	11	9	6	500.0%	-33.3%
ROUTINE SITE INSPECTION/VISIT	5	9	24	17	15	200.0%	-11.8%
TOTAL INSPECTIONS	18	36	76	69	84	366.7%	21.7%

SOURCE(S): Ministry of Health. Assisted Living Services. Assisted Living Registrar. [Report Date: May 3, 2022]

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.1 DEMOGRAPHICS FOR PUBLICLY SUBSIDIZED LONG-TERM HOMES, AT MARCH 31

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
FACILITIES	76	76	79	79	78	2.6%	-1.3%
BEDS	5,838	5,925	6,179	6,204	6,185	5.9%	-0.3%
PUBLICLY FUNDED BEDS	5,599	5,710	5,953	5,950	5,954	6.3%	0.1%
PRIVATE PAY BEDS	239	215	226	254	231	-3.3%	-9.1%
FHA							
FACILITIES	79	79	80	81	79	0.0%	-2.5%
BEDS	9,320	9,321	9,458	9,478	9,399	0.8%	-0.8%
PUBLICLY FUNDED BEDS	8,376	8,426	8,482	8,576	8,452	0.9%	-1.4%
PRIVATE PAY BEDS	944	895	976	902	947	0.3%	5.0%
VCHA							
FACILITIES	55	55	55	56	55	0.0%	-1.8%
BEDS	6,566	6,529	6,538	6,834	6,698	2.0%	-2.0%
PUBLICLY FUNDED BEDS	6,454	6,424	6,405	6,699	6,566	1.7%	-2.0%
PRIVATE PAY BEDS	112	105	133	135	132	17.9%	-2.2%
VIHA							
FACILITIES	59	59	58	57	58	-1.7%	1.8%
BEDS	5,644	5,673	5,717	5,753	5,766	2.2%	0.2%
PUBLICLY FUNDED BEDS	5,426	5,481	5,510	5,556	5,594	3.1%	0.7%
PRIVATE PAY BEDS	218	192	207	197	172	-21.1%	-12.7%
NHA							
FACILITIES	24	24	24	24	24	0.0%	0.0%
BEDS	1,187	1,187	1,165	1,161	1,146	-3.5%	-1.3%
PUBLICLY FUNDED BEDS	1,173	1,173	1,155	1,150	1,136	-3.2%	-1.2%
PRIVATE PAY BEDS	14	14	10	11	10	-28.6%	-9.1%

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.							
FACILITIES	293	293	296	297	294	0.3%	-1.0%
BEDS	28,555	28,635	29,057	29,430	29,194	2.2%	-0.8%
PUBLICLY FUNDED BEDS	27,028	27,214	27,505	27,931	27,702	2.5%	-0.8%
PRIVATE PAY BEDS	1,527	1,421	1,552	1,499	1,492	-2.3%	-0.5%

NOTE(S): This data includes only publicly subsidized care homes that focus on care for seniors which are included in the Long-Term Care Directory. This includes publicly subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.SOURCE(S):

Office of the Seniors Advocate. 2022 Long-Term Care Directory. [Extracted Date: November 12, 2022]

1.7 LONG-TERM CARE

1.7.2 ROOM AND BED CONFIGURATION IN PUBLICLY SUBSIDIZED LONG-TERM CARE, AT MARCH 31

	2018	2019	2020	2021	2022	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
SINGLE OCCUPANCY ROOMS	92.8%	92.9%	93.5%	93.6%	94.1%	1.4%	0.6%
DOUBLE OCCUPANCY ROOMS	4.5%	4.5%	4.1%	4.0%	3.6%	-0.9%	-0.4%
MULTI-BED ROOMS	2.7%	2.7%	2.4%	2.4%	2.3%	-0.4%	-0.1%
FHA							
SINGLE OCCUPANCY ROOMS	87.9%	89.3%	89.9%	89.9%	90.1%	2.1%	0.2%
DOUBLE OCCUPANCY ROOMS	9.6%	8.2%	7.4%	7.5%	7.7%	-1.9%	0.2%
MULTI-BED ROOMS	2.5%	2.5%	2.6%	2.6%	2.3%	-0.3%	-0.3%
VCHA							
SINGLE OCCUPANCY ROOMS	81.0%	80.8%	81.4%	83.0%	84.6%	3.6%	1.6%
DOUBLE OCCUPANCY ROOMS	12.8%	13.0%	12.2%	11.0%	10.5%	-2.4%	-0.5%
MULTI-BED ROOMS	6.2%	6.2%	6.4%	6.1%	5.0%	-1.2%	-1.1%
VIHA							
SINGLE OCCUPANCY ROOMS	86.7%	86.7%	88.9%	91.1%	91.8%	5.1%	0.8%
DOUBLE OCCUPANCY ROOMS	6.8%	6.8%	6.6%	4.7%	4.5%	-2.4%	-0.3%

HEALTH CARE

DATA TABLES CONTINUED

	2018	2019	2020	2021	2022	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
MULTI-BED ROOMS	6.5%	6.5%	4.5%	4.2%	3.7%	-2.8%	-0.5%
NHA							
SINGLE OCCUPANCY ROOMS	95.4%	95.4%	95.4%	95.2%	95.1%	-0.3%	-0.1%
DOUBLE OCCUPANCY ROOMS	3.2%	3.2%	3.2%	3.3%	3.6%	0.4%	0.2%
MULTI-BED ROOMS	1.5%	1.5%	1.4%	1.4%	1.4%	-0.1%	-0.1%
B.C.							
SINGLE OCCUPANCY ROOMS	87.6%	88.0%	89.0%	89.7%	90.3%	2.8%	0.6%
DOUBLE OCCUPANCY ROOMS	8.3%	7.9%	7.3%	6.8%	6.6%	-1.7%	-0.2%
MULTI-BED ROOMS	4.1%	4.1%	3.7%	3.5%	3.1%	-1.0%	-0.4%

NOTE(S): This data includes only publicly subsidized care homes that focus on care for seniors which are included in the Long-Term Care Directory. This includes publicly subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate. 2022 Long-Term Care Directory. [Extracted Date: November 12, 2022]

1.7 LONG-TERM CARE

1.7.3 PERCENT OF LONG-TERM CARE RESIDENTS IN SINGLE OCCUPANCY ROOMS

	2017/18	2018/19	2019/20	2020/21	2021/22	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
RESIDENTS IN SINGLE OCCUPANCY ROOMS	72%	73%	76%	77%	77%	5.0%	0.0%

NOTE(S): This data includes only publicly subsidized care homes that focus on care for seniors which are included in the Long-Term Care Directory. This includes publicly subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate. 2022 Long-Term Care Directory. [Extracted Date: November 12, 2022]

1.7 LONG-TERM CARE

1.7.4 MONTHLY RATES (PER PERSON) FOR CLIENT CONTRIBUTIONS IN LONG-TERM CARE

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
MINIMUM							
SINGLES	\$1,130.60	\$1,162.80	\$1,189.70	\$1,204.90	\$1,237.20	9.4%	2.7%
COUPLES SHARING A ROOM	\$783.50	\$808.15	\$828.63	\$840.16	\$864.76	10.4%	2.9%
MAXIMUM	\$3,278.80	\$3,377.10	\$3,444.60	\$3,448.00	\$3,575.50	9.0%	3.7%

SOURCE(S): Ministry of Health. Long-Term Care Services. [Extracted Date: November 12, 2022].

URL: <https://www2.gov.bc.ca/gov/content/health/accessing-health-care/home-community-care/care-options-and-cost/long-term-care-services>

1.7 LONG-TERM CARE

1.7.5 ASSESSED CLIENT CONTRIBUTIONS IN LONG-TERM CARE

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
AVERAGE	\$1,795.72	\$1,839.51	\$1,900.56	\$1,881.15	\$2,009.28	11.9%	6.8%
MEDIAN	\$1,482.06	\$1,504.70	\$1,549.06	\$1,569.20	\$1,646.46	11.1%	4.9%
CLIENTS PAYING MAXIMUM RATE	336	393	419	377	427	27.1%	13.3%
FHA							
AVERAGE	\$1,748.65	\$1,808.55	\$1,873.26	\$1,858.70	\$1,981.82	13.3%	6.6%
MEDIAN	\$1,437.26	\$1,477.83	\$1,530.70	\$1,551.66	\$1,613.93	12.3%	4.0%
CLIENTS PAYING MAXIMUM RATE	502	566	613	585	679	35.3%	16.1%
VCHA							
AVERAGE	\$1,745.45	\$1,795.94	\$1,832.86	\$1,819.69	\$1,952.02	11.8%	7.3%
MEDIAN	\$1,345.73	\$1,369.43	\$1,393.60	\$1,413.33	\$1,487.23	10.5%	5.2%
CLIENTS PAYING MAXIMUM RATE	647	631	701	608	716	10.7%	17.8%
VIHA							
AVERAGE	\$1,906.45	\$1,958.32	\$1,989.76	\$1,962.17	\$2,131.50	11.8%	8.6%
MEDIAN	\$1,594.60	\$1,624.73	\$1,666.20	\$1,652.90	\$1,755.33	10.1%	6.2%
CLIENTS PAYING MAXIMUM RATE	501	362	423	530	619	23.6%	16.8%
NHA							
AVERAGE	\$1,724.60	\$1,767.97	\$1,814.34	\$1,794.06	\$1,979.15	14.8%	10.3%
MEDIAN	\$1,416.03	\$1,420.67	\$1,456.77	\$1,495.93	\$1,584.53	11.9%	5.9%
CLIENTS PAYING MAXIMUM RATE	64	71	139	107	59	-7.8%	-44.9%
B.C.							
AVERAGE	\$1,788.06	\$1,839.85	\$1,889.82	\$1,872.12	\$2,010.98	12.5%	7.4%
MEDIAN	\$1,454.46	\$1,483.66	\$1,524.77	\$1,543.60	\$1,617.30	11.2%	4.8%
CLIENTS PAYING MAXIMUM RATE	2,050	2,023	2,295	2,207	2,500	22.0%	13.3%

SOURCE(S): Ministry of Health. Home Support, Assisted Living and Long-Term Care Co-Payments. [Report Date: September 29, 2022]

Health Authorities. Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas.
[Report Date: May 26, 2022 to June 10, 2022]

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.6 CLIENTS AND DAYS IN LONG-TERM CARE

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CLIENTS	10,428	10,447	10,626	10,108	10,066	-3.5%	-0.4%
DAYS	2,086,553	2,101,043	2,124,975	2,116,697	2,074,446	-0.6%	-2.0%
AVERAGE LENGTH OF STAY (DAYS)	721	664	763	762	760	5.4%	-0.3%
MEDIAN LENGTH OF STAY (DAYS)	375	341	446	448	462	23.4%	3.1%
FHA							
CLIENTS	12,321	12,404	12,292	11,681	12,297	-0.2%	5.3%
DAYS	3,060,226	3,032,839	3,039,093	2,932,538	2,985,768	-2.4%	1.8%
AVERAGE LENGTH OF STAY (DAYS)	825	820	833	912	837	1.5%	-8.2%
MEDIAN LENGTH OF STAY (DAYS)	455	470	454	595	486	6.8%	-18.3%
VCHA							
CLIENTS	8,994	9,011	9,079	8,448	8,661	-3.7%	2.5%
DAYS	2,414,614	2,413,328	2,411,435	2,293,687	2,275,701	-5.8%	-0.8%
AVERAGE LENGTH OF STAY (DAYS)	983	999	1,032	1,132	1,008	2.6%	-11.0%
MEDIAN LENGTH OF STAY (DAYS)	567	562	626	700	552	-2.6%	-21.1%
VIHA							
CLIENTS	8,189	8,072	8,067	7,315	7,658	-6.5%	4.7%
DAYS	1,963,561	1,970,348	1,982,509	1,927,190	1,964,151	0.0%	1.9%
AVERAGE LENGTH OF STAY (DAYS)	762	829	760	781	805	5.7%	3.1%
MEDIAN LENGTH OF STAY (DAYS)	423	436	459	472	469	10.8%	-0.7%
NHA							
CLIENTS	1,810	1,682	1,681	1,532	1,620	-10.5%	5.7%
DAYS	413,229	403,596	402,639	403,423	412,191	-0.3%	2.2%
AVERAGE LENGTH OF STAY (DAYS)	1,039	1,066	1,025	1,022	1,067	2.7%	4.4%

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
MEDIAN LENGTH OF STAY (DAYS)	841	902	726	779	731	-13.1%	-6.2%
B.C.							
CLIENTS	41,742	41,616	41,745	39,084	40,302	-3.4%	3.1%
DAYS	9,938,183	9,921,154	9,960,651	9,673,535	9,712,257	-2.3%	0.4%
AVERAGE LENGTH OF STAY (DAYS)	822	828	843	901	851	3.5%	-5.5%
MEDIAN LENGTH OF STAY (DAYS)	451	447	485	555	496	10.0%	-10.6%

NOTE(S): Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts.

SOURCE(S): Clients and days: Ministry of Health. HCC Annual Client Counts, Service Volumes and Rates. [Report Date: October 12, 2022].

Average and median length of stay: Office of the Seniors Advocate. Long-Term Care Directory. [Extracted Date: November 12, 2022].

1.7 LONG-TERM CARE

1.7.7 WAITLIST FOR PLACEMENT INTO LONG-TERM CARE, AT MARCH 31

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CLIENTS WAITING	480	530	338	624	828	72.5%	32.7%
AVERAGE WAIT TIME (DAYS)	134	148	97	141	137	2.2%	-2.8%
MEDIAN WAIT TIME (DAYS)	55	80	63	79	80	45.5%	1.3%
MAXIMUM WAIT TIME (DAYS)	1,196	1,369	637	876	1,059	-11.5%	20.9%
FHA							
CLIENTS WAITING	99	256	521	549	756	663.6%	37.7%
AVERAGE WAIT TIME (DAYS)	41	46	101	190	187	356.1%	-1.5%
MEDIAN WAIT TIME (DAYS)	22	62	68	144	135	513.6%	-6.2%
MAXIMUM WAIT TIME (DAYS)	632	837	610	809	1,147	81.5%	41.8%
VCHA							
CLIENTS WAITING	92	130	183	150	212	130.4%	41.3%
AVERAGE WAIT TIME (DAYS)	50	36	49	63	67	33.8%	6.4%
MEDIAN WAIT TIME (DAYS)	14	19	13	33	24	71.4%	-27.3%
MAXIMUM WAIT TIME (DAYS)	1,041	494	706	394	513	-50.7%	30.2%

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VIHA							
CLIENTS WAITING	446	527	825	754	1,064	138.6%	41.1%
AVERAGE WAIT TIME (DAYS)	99	111	136	140	177	78.8%	26.4%
MEDIAN WAIT TIME (DAYS)	63	66	110	98	119	88.9%	21.4%
MAXIMUM WAIT TIME (DAYS)	648	615	820	879	1,244	92.0%	41.5%
NHA							
CLIENTS WAITING	262	337	392	377	570	117.6%	51.2%
AVERAGE WAIT TIME (DAYS)	282	224	242	344	379	34.4%	10.2%
MEDIAN WAIT TIME (DAYS)	147	191	183	281	317	115.6%	12.8%
MAXIMUM WAIT TIME (DAYS)	2,627	1,247	1,330	1,665	1,752	-33.3%	5.2%
B.C.							
CLIENTS WAITING	1,379	1,780	2,259	2,454	3,430	148.7%	39.8%
AVERAGE WAIT TIME (DAYS)	139	129	133	178	196	41.7%	10.3%
MEDIAN WAIT TIME (DAYS)	n/a	n/a	n/a	n/a	n/a	n/a	n/a
MAXIMUM WAIT TIME (DAYS)	2,627	1,369	1,330	1,665	1,752	-33.3%	5.2%

NOTE(S): The B.C. average wait time is a calculated weighted average.

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL Home and Community Care Program Areas.

[Report Date: May 26, 2022 to June 10, 2022]

1.7 LONG-TERM CARE

1.7.8 CLIENT ADMISSIONS INTO LONG-TERM CARE

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
FROM COMMUNITY	n/a	n/a	n/a	1,271	1,245	n/a	-2.0%
FROM HOSPITAL	n/a	n/a	n/a	849	925	n/a	9.0%
TOTAL ADMISSIONS	n/a	n/a	n/a	2,120	2,170	n/a	2.4%
FHA*							
FROM COMMUNITY	n/a	n/a	n/a	982	926	n/a	-5.7%
FROM HOSPITAL	n/a	n/a	n/a	1,604	2,171	n/a	35.3%
TOTAL ADMISSIONS	n/a	n/a	n/a	2,620	3,156	n/a	20.5%

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VCHA							
FROM COMMUNITY	n/a	n/a	n/a	693	969	n/a	39.8%
FROM HOSPITAL	n/a	n/a	n/a	1,038	1,158	n/a	11.6%
TOTAL ADMISSIONS	n/a	n/a	n/a	1,731	2,127	n/a	22.9%
VIHA							
FROM COMMUNITY	n/a	n/a	n/a	1,169	1,339	n/a	14.5%
FROM HOSPITAL	n/a	n/a	n/a	788	818	n/a	3.8%
TOTAL ADMISSIONS	n/a	n/a	n/a	1,957	2,157	n/a	10.2%
NHA							
FROM COMMUNITY	n/a	n/a	n/a	59	50	n/a	-15.3%
FROM HOSPITAL	n/a	n/a	n/a	78	78	n/a	0.0%
TOTAL ADMISSIONS	n/a	n/a	n/a	137	128	n/a	-6.6%
B.C.							
FROM COMMUNITY	n/a	n/a	n/a	4,174	4,529	n/a	8.5%
FROM HOSPITAL	n/a	n/a	n/a	4,357	5,150	n/a	18.2%
TOTAL ADMISSIONS	n/a	n/a	n/a	8,565	9,738	n/a	13.7%

NOTE(S): *FHA cannot confirm if clients admitted into LTC from outside the FHA were admitted from a community or a hospital. As a result, the sum of FHA clients admitted from community and hospital will not match total admissions.

SOURCE(S): Ministry of Health. LTC Access Monitoring Indicators. Health Sector Analysis Information and Reporting. [Report Date: September 29, 2022]

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.9 AVERAGE WAIT TIMES (DAYS) FOR CLIENTS ADMITTED INTO LONG-TERM CARE

	2020/21 Q4	2021/22 Q1	2021/22 Q2	2021/22 Q3	2021/22 Q4	% CHANGE IN 5 QUARTERS	% CHANGE IN LAST QUARTER
IHA							
FROM COMMUNITY	91	113	93	99	140	53.8%	41.4%
FROM HOSPITAL	19	22	24	42	28	47.4%	-33.3%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	118	108	114	122	139	17.8%	13.9%
FHA							
FROM COMMUNITY	75	68	83	83	120	60.5%	44.5%
FROM HOSPITAL	10	10	11	12	14	40.8%	13.1%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	94	90	72	122	127	35.4%	4.5%
VCHA							
FROM COMMUNITY	28	24	24	26	26	-7.1%	2.0%
FROM HOSPITAL	14	12	14	14	16	11.3%	9.7%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	31	31	28	20	23	-25.8%	16.2%
VIHA							
FROM COMMUNITY	135	138	111	143	138	2.2%	-3.5%
FROM HOSPITAL	71	59	85	77	59	-16.9%	-23.4%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	114	97	141	113	145	27.2%	28.3%
NHA							
FROM COMMUNITY	174	329	314	392	266	52.8%	-32.1%
FROM HOSPITAL	176	142	171	162	197	12.0%	21.9%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	n/a	342	158	581	303	n/a	-47.8%
B.C.							
ADMITTED FROM COMMUNITY	90	96	84	98	115	28.0%	17.2%
ADMITTED FROM HOSPITAL	27	25	22	31	29	9.7%	-4.2%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	94	98	102	116	140	49.1%	21.1%

NOTE(S): This is a new indicator introduced following the changes to the Home and Community Care Policy relating to long-term care access in 2019. Data was reported on a quarterly basis rather than annually.

SOURCE(S): Ministry of Health. LTC Access Monitoring Indicators. Health Sector Analysis Information and Reporting. [Report Date: September 29, 2022]

1.7 LONG-TERM CARE

1.7.10 CLIENTS IN INTERIM CARE HOME AWAITING TRANSFER TO A PREFERRED CARE HOME, AT MARCH 31

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CLIENTS WAITING	n/a	n/a	19	11	27	n/a	145.5%
AVERAGE WAIT TIME (DAYS)	n/a	n/a	126	278	388	n/a	39.6%
MEDIAN WAIT TIME (DAYS)	n/a	n/a	98	278	357	n/a	28.4%
MAXIMUM WAIT TIME (DAYS)	n/a	n/a	459	516	830	n/a	60.9%
FHA							
CLIENTS WAITING	n/a	n/a	529	n/a	2,081	n/a	n/a
AVERAGE WAIT TIME (DAYS)	n/a	n/a	101	n/a	189	n/a	n/a
MEDIAN WAIT TIME (DAYS)	n/a	n/a	72	n/a	150	n/a	n/a
MAXIMUM WAIT TIME (DAYS)	n/a	n/a	1,315	n/a	5,308	n/a	n/a
VCHA							
CLIENTS WAITING	n/a	n/a	1,122	697	1,073	n/a	53.9%
AVERAGE WAIT TIME (DAYS)	n/a	n/a	215	341	263	n/a	-22.8%
MEDIAN WAIT TIME (DAYS)	n/a	n/a	161	286	184	n/a	-35.7%
MAXIMUM WAIT TIME (DAYS)	n/a	n/a	1,842	1,610	1,729	n/a	7.4%
VIHA							
CLIENTS WAITING	n/a	n/a	1,432	1,164	178	n/a	-84.7%
AVERAGE WAIT TIME (DAYS)	n/a	n/a	783	947	149	n/a	-84.3%
MEDIAN WAIT TIME (DAYS)	n/a	n/a	691	931	97	n/a	-89.6%
MAXIMUM WAIT TIME (DAYS)	n/a	n/a	2,849	3,214	876	n/a	-72.7%
NHA*							
CLIENTS WAITING	n/a	n/a	15	87	110	n/a	26.4%
AVERAGE WAIT TIME (DAYS)	n/a	n/a	705	288	331	n/a	14.9%
MEDIAN WAIT TIME (DAYS)	n/a	n/a	717	328	305	n/a	-7.0%

HEALTH CARE

DATA TABLES CONTINUED

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
MAXIMUM WAIT TIME (DAYS)	n/a	n/a	1,302	1,378	1,328	n/a	-3.6%
B.C.							
CLIENTS WAITING	n/a	n/a	3,117	1,959	1,388	n/a	-29.1%
AVERAGE WAIT TIME (DAYS)	n/a	n/a	459	698	256	n/a	-63.3%
MEDIAN WAIT TIME (DAYS)	n/a	n/a	n/a	n/a	n/a	n/a	n/a
MAXIMUM WAIT TIME (DAYS)	n/a	n/a	2,849	3,214	5,308	n/a	65.2%

NOTE(S): *NHA - Information about clients in interim care homes is only available for Prince George. The B.C. average wait time is a calculated weighted average.

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. [Report Date: May 26, 2022 to June 10, 2022]

1.7 LONG-TERM CARE

1.7.11 AVERAGE WAIT TIMES (DAYS) FOR CLIENTS ADMITTED TO PREFERRED LONG-TERM CARE HOME

	2020/21 Q4	2021/22 Q1	2021/22 Q2	2021/22 Q3	2021/22 Q4	% CHANGE IN 5 QUARTERS	% CHANGE IN LAST QUARTER
IHA							
FROM COMMUNITY	101	134	113	105	159	57.4%	51.4%
FROM INTERIM CARE HOME	202	160	148	154	185	-8.4%	20.1%
FHA*							
FROM COMMUNITY	87	85	124	121	167	92.2%	37.6%
FROM INTERIM CARE HOME	160	108	123	156	355	121.5%	127.8%
VCHA							
FROM COMMUNITY	28	16	23	24	22	-22.1%	-9.9%
FROM INTERIM CARE HOME	300	400	299	207	232	-22.8%	12.2%
VIHA							
FROM COMMUNITY	164	162	133	172	167	1.8%	-2.9%
FROM INTERIM CARE HOME	127	124	115	143	149	17.3%	4.2%
NHA							
FROM COMMUNITY	189	250	232	266	235	24.3%	-11.7%
FROM INTERIM CARE HOME	32	690	20	620	n/a	n/a	n/a
B.C.							
FROM COMMUNITY	101	97	92	111	127	26.0%	14.7%
FROM INTERIM CARE HOME	171	192	181	181	261	53.3%	44.6%

SOURCE(S): Ministry of Health. LTC Access Monitoring Indicators. Health Sector Analysis Information and Reporting. [Report Date: September 29, 2022]

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.12 PERCENT OF RESIDENTS IN LONG-TERM CARE TAKING ANTIPSYCHOTICS

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
BRITISH COLUMBIA							
WITHOUT A DIAGNOSIS OF PSYCHOSIS	25.3%	24.7%	24.7%	26.5%	27.8%	9.9%	4.9%
WITH OR WITHOUT A DIAGNOSIS OF PSYCHOSIS	30.1%	30.1%	30.8%	33.4%	34.3%	14.0%	2.7%
CANADA							
WITHOUT A DIAGNOSIS OF PSYCHOSIS	21.2%	20.6%	20.2%	21.3%	23.9%	12.7%	12.2%
WITH OR WITHOUT A DIAGNOSIS OF PSYCHOSIS	26.1%	26.1%	26.6%	29.2%	31.1%	19.2%	6.5%

NOTE(S): Data reflects facilities with publicly funded/subsidized beds. Results for Newfoundland and Labrador, Ontario, Alberta, British Columbia and Yukon reflect full coverage in that province/territory. Results for the remaining provinces/territories are based on partial coverage (i.e., only certain facilities and/or regional health authorities submitted data to CCRS).

SOURCE(S): Canadian Institute for Health Information.
Quick Stats. Profile of Residents in Residential and Hospital-Based Continuing Care, 2021-2022. [Cited Date: October 29, 2022]

1.7 LONG-TERM CARE

1.7.13 REPORTABLE INCIDENTS IN LONG-TERM CARE BY TYPE

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
TOTAL REPORTABLE INCIDENTS	17,424	17,339	17,909	13,565	19,056	9.4%	40.5%
UNEXPECTED ILLNESS	5,341	5,480	5,555	3,401	5,559	4.1%	63.5%
EXPECTED DEATH	6,780	7,088	7,087	6,488	7,331	8.1%	13.0%
UNEXPECTED DEATH	127	204	166	159	213	67.7%	34.0%
DISEASE OUTBREAK	271	185	169	214	226	-16.6%	5.6%
AGGRESSIVE BEHAVIOUR	1,125	1,049	1,075	956	1,256	11.6%	31.4%
ATTEMPTED SUICIDE	16	27	22	15	29	81.3%	93.3%
ABUSE / NEGLECT	166	239	220	143	357	115.1%	149.7%
FALLS WITH INJURY	2,393	2,450	2,416	1,610	2,527	5.6%	57.0%
FOOD OR OTHER POISONING	14	14	9	14	38	171.4%	171.4%
MEDICATION ERROR	35	31	42	39	95	171.4%	143.6%
MISSING OR WANDERING PERSON	427	446	361	153	266	-37.7%	73.9%
OTHER - CLINICAL	168	183	195	126	214	27.4%	69.8%
OTHER - INJURY	432	462	439	278	551	27.5%	98.2%
OTHER - SERVICE DELIVERY	129	149	168	75	394	205.4%	425.3%
TOTAL INCIDENT TYPES	17,424	18,007	17,924	13,671	19,056	9.4%	39.4%

NOTE(S): Note: Data is not available for Hospital Act facilities in Vancouver Island Health and therefore only includes facilities licensed under the Community Care and Assisted Living Act (CCALA).

SOURCE(S): Office of the Seniors Advocate. Long-Term Care Directory [Extracted Date: November 12, 2022]

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.14 REPORTABLE INCIDENTS PER 100 BEDS IN LONG-TERM CARE

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
REPORTABLE INCIDENTS							
IHA	85.1	70.7	88.6	40.5	94.5	11.0%	133.3%
FHA	54.9	61.8	59.3	50.5	60.3	9.8%	19.4%
VCHA	61.3	62.7	60.7	49.9	63.0	2.8%	26.3%
VIHA	46.3	49.5	66.2	59.6	69.0	49.0%	15.8%
NHA	58.9	36.8	32.6	40.6	48.1	-18.3%	18.5%
B.C.	61.0	60.4	66.1	49.0	69.4	13.8%	41.6%
FALLS WITH INJURY							
IHA	12.0	10.8	11.4	4.9	13.6	13.3%	177.6%
FHA	7.3	8.3	8.7	5.8	7.4	1.4%	27.6%
VCHA	9.1	8.3	8.0	5.7	6.8	-25.3%	19.3%
VIHA	5.4	7.6	8.3	7.6	11.3	109.3%	48.7%
NHA	9.1	4.7	4.4	5.5	6.4	-29.7%	16.4%
B.C.	8.4	8.5	8.9	5.8	9.2	9.5%	58.6%

NOTE(S): Data is not available for Hospital Act facilities in Vancouver Island Health and therefore only includes facilities licensed under the Community Care and Assisted Living Act (CCALA).

SOURCE(S): Office of the Seniors Advocate. Long-Term Care Directory [Extracted Date: November 12,, 2022]

1.7 LONG-TERM CARE

1.7.15 COMPLAINTS IN LONG-TERM CARE RECEIVED BY THE PATIENT CARE QUALITY OFFICE

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	177	250	188	182	141	-20.3%	-22.5%
FHA	202	232	191	389	336	66.3%	-13.6%
VCHA	196	135	125	177	158	-19.4%	-10.7%
VIHA	242	213	224	527	267	10.3%	-49.3%
NHA	26	23	23	37	52	100.0%	40.5%
B.C.	843	853	751	1,312	954	13.2%	-27.3%

SOURCE(S): Patient Care Quality Office. Complaints in Home and Community Care and Long-Term Care. [Report Date: September 1, 2022].

1.7 LONG-TERM CARE

1.7.16 COMPLAINTS IN LONG-TERM CARE RECEIVED BY THE PATIENT CARE QUALITY OFFICE BY TYPE

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
CARE	323	293	313	293	271	-16.1%	-7.5%
ADMINISTRATIVE FAIRNESS	16	19	21	213	142	787.5%	-33.3%
ACCESSIBILITY	67	49	47	403	115	71.6%	-71.5%
COMMUNICATION	73	89	73	111	91	24.7%	-18.0%
ATTITUDE AND CONDUCT	57	55	52	60	75	31.6%	25.0%
ACCOMMODATION	77	96	70	52	64	-16.9%	23.1%
ENVIRONMENTAL	45	53	35	34	53	17.8%	55.9%
SAFETY	53	32	39	61	49	-7.5%	-19.7%
FINANCIAL	40	35	48	31	22	-45.0%	-29.0%
LOST ARTICLE	0	0	0	0	21	n/a	n/a
UNKNOWN	0	65	4	1	15	n/a	1400.0%
COORDINATION	11	9	4	12	12	9.1%	0.0%
DISCHARGE ARRANGEMENTS	16	15	9	5	7	-56.3%	40.0%
CHALLENGING PATIENT/ FAMILY BEHAVIOUR	8	11	12	7	6	-25.0%	-14.3%
RESIDENTS BILL OF RIGHTS	54	26	15	24	6	-88.9%	-75.0%
CONFIDENTIALITY OR PRIVACY	3	6	9	5	5	66.7%	0.0%
B.C.	843	853	751	1,312	954	13.2%	-27.3%

SOURCE(S): Patient Care Quality Office. Complaints in Home and Community Care and Long-Term Care. [Report Date: September 1, 2022].

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.17 COMPLAINTS IN LONG-TERM CARE RECEIVED BY LICENSING OFFICES

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
COMPLAINTS	55	47	167	81	26	-52.7%	-67.9%
SUBSTANTIATED COMPLAINTS	20	18	30	14	12	-40.0%	-14.3%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	3.4	3.0	6.0	2.8	2.4	-29.4%	-14.3%
FHA							
COMPLAINTS	118	129	128	111	99	-16.1%	-10.8%
SUBSTANTIATED COMPLAINTS	35	34	50	20	23	-34.3%	15.0%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	3.8	3.6	5.3	2.1	2.4	-36.8%	14.3%
VCHA							
COMPLAINTS	29	33	28	52	45	55.2%	-13.5%
SUBSTANTIATED COMPLAINTS	7	13	9	19	17	142.9%	-10.5%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	1.1	2.0	1.4	2.8	2.5	127.3%	-10.7%
VIHA							
COMPLAINTS	150	253	246	270	225	50.0%	-16.7%
SUBSTANTIATED COMPLAINTS	149	97	98	102	86	-42.3%	-15.7%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	40.3	17.1	17.1	17.7	14.9	-63.0%	-15.8%
NHA							
COMPLAINTS	0	5	11	24	13	n/a	-45.8%
SUBSTANTIATED COMPLAINTS	0	5	8	7	8	n/a	14.3%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	0.0	5.8	9.5	8.4	9.5	n/a	13.1%
B.C.							
COMPLAINTS	352	467	580	538	408	15.9%	-24.2%
SUBSTANTIATED COMPLAINTS	211	167	195	162	146	-30.8%	-9.9%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	7.4	5.9	7.1	5.5	5.3	-28.4%	-3.6%

NOTE(S): IHA: Complaints are only available for facilities licensed under the CCALA. VIHA: For 2017/18, complaints are only available for facilities licensed under the CCALA. NHA: Complaints are only available for facilities licensed under the CCALA.

SOURCE(S): Office of the Seniors Advocate. Long-Term Care Directory [Extracted Date: November 12, 2022]

1.7 LONG-TERM CARE

1.7.18 INSPECTIONS AND INFRACTIONS IN LONG-TERM CARE

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
INSPECTIONS	n/a	765	687	746	756	n/a	1.3%
INFRACTIONS	n/a	1,103	1,175	819	1,478	n/a	80.5%
TYPES OF INFRACTIONS	2017/18	2018/19	2019/20	2020/21	2021/22	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
LICENSING INFRACTIONS	n/a	4.1%	6.0%	3.9%	4.1%	n/a	0.2%
PHYSICAL FACILITY, EQUIPMENT & FURNISHINGS INFRACTIONS	n/a	18.7%	16.2%	15.4%	16.9%	n/a	1.5%
STAFFING INFRACTIONS	n/a	12.7%	16.2%	13.8%	15.8%	n/a	2.0%
POLICIES & PROCEDURES INFRACTIONS	n/a	9.7%	10.9%	13.2%	15.5%	n/a	2.3%
CARE & SUPERVISION INFRACTIONS	n/a	20.9%	18.6%	16.7%	18.4%	n/a	1.7%
HYGIENE & COMMUNICABLE DISEASE CONTROL INFRACTIONS	n/a	5.2%	5.7%	5.4%	6.9%	n/a	1.5%
NUTRITION & FOOD SERVICES INFRACTIONS	n/a	2.0%	1.7%	2.4%	1.7%	n/a	-0.7%
MEDICATION INFRACTIONS	n/a	3.4%	2.1%	4.8%	2.7%	n/a	-2.1%
PROGRAM INFRACTIONS	n/a	0.7%	0.3%	0.2%	0.4%	n/a	0.2%
RECORDS & REPORTING INFRACTIONS	n/a	19.5%	19.1%	22.5%	16.8%	n/a	-5.7%
RESIDENT BILL OF RIGHTS INFRACTIONS	n/a	3.1%	3.1%	2.0%	0.7%	n/a	-1.3%
OTHER INFRACTIONS	n/a	0.1%	0.2%	0.5%	0.1%	n/a	-0.4%

SOURCE(S): Office of the Seniors Advocate. Long-Term Care Directory [Extracted Date: November 12, 2022]

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DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.19 PERCENT OF LONG-TERM CARE HOME INSPECTED

	2018	2019	2020	2021	2022	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA	n/a	67.5%	60.8%	41.8%	60.3%	n/a	18.5%
FHA	n/a	93.8%	95.0%	86.4%	100.0%	n/a	13.6%
VCHA	n/a	94.7%	100.0%	94.6%	94.5%	n/a	-0.1%
VIHA	n/a	100.0%	84.5%	66.7%	51.7%	n/a	-15.0%
NHA	n/a	100.0%	83.3%	95.8%	100.0%	n/a	4.2%
B.C.	n/a	88.9%	83.8%	73.1%	78.9%	n/a	5.8%

SOURCE(S): Office of the Seniors Advocate. Long-Term Care Directory [Extracted Date: November 12, 2022]

1.7 LONG-TERM CARE

1.7.20 LICENSING INFRACTIONS PER 1,000 BEDS

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	n/a	43.0	46.3	36.9	35.7	n/a	-3.3%
FHA	n/a	32.9	44.2	20.6	61.0	n/a	196.1%
VCHA	n/a	27.4	25.5	14.9	54.6	n/a	266.4%
VIHA	n/a	38.3	40.1	30.8	36.8	n/a	19.5%
NHA	n/a	119.6	66.1	99.9	92.5	n/a	-7.4%
B.C.	n/a	38.4	40.5	27.8	50.6	n/a	82.0%

SOURCE(S): Office of the Seniors Advocate. Long-Term Care Directory [Extracted Date: November 12, 2022]

1.8 FATALITIES

1.8.1 LIFE EXPECTANCY AT 65 YEARS BY HEALTH AUTHORITY AND GENDER

	2017	2018	2019	2020	2021	CHANGE IN 5 YEARS (YEARS)	CHANGE FROM LAST YEAR (YEARS)
IHA							
FEMALE	22.0	22.4	22.2	22.8	22.2	0.2	-0.6
MALE	19.2	19.9	19.5	19.7	19.3	0.1	-0.4
ALL	20.6	21.1	20.8	21.2	20.7	0.1	-0.5
FHA							
FEMALE	23.2	23.4	23.5	23.5	23.2	0.1	-0.2
MALE	20.5	20.8	21.1	20.4	20.3	-0.1	0.0
ALL	21.9	22.1	22.3	22.0	21.8	0.0	-0.1
VCHA							
FEMALE	25.4	25.5	25.9	25.1	25.3	0.0	0.3
MALE	22.0	22.5	22.9	22.2	22.3	0.3	0.2
ALL	23.7	24.1	24.5	23.7	23.9	0.2	0.2
VIHA							
FEMALE	22.3	23.1	23.1	23.4	23.0	0.6	-0.4
MALE	20.0	20.2	20.6	20.2	20.3	0.3	0.1
ALL	21.2	21.7	21.9	21.8	21.7	0.5	-0.2
NHA							
FEMALE	21.1	21.1	21.3	21.7	20.1	-1.0	-1.5
MALE	18.2	18.1	18.1	18.8	17.2	-1.0	-1.6
ALL	19.6	19.5	19.6	20.1	18.6	-1.0	-1.5
B.C.							
FEMALE	23.1	23.5	23.6	23.6	23.3	0.1	-0.4
MALE	20.3	20.7	20.9	20.5	20.4	0.1	-0.2
ALL	21.7	22.1	22.2	22.1	21.8	0.1	-0.25

SOURCE(S): Office of the Provincial Health Officer. Population Health Surveillance & Epidemiology, Data Products Version 2021. [Report Date: September 14, 2022]

HEALTH CARE

DATA TABLES CONTINUED

1.8 FATALITIES

1.8.2 HEALTH-ADJUSTED LIFE EXPECTANCY AT 65 YEARS BY HEALTH AUTHORITY AND GENDER

	2017	2018	2019	2020	2021	CHANGE IN 5 YEARS (YEARS)	CHANGE FROM LAST YEAR (YEARS)
IHA							
FEMALE	17.1	17.4	17.3	17.7	17.3	0.1	-0.4
MALE	14.5	14.9	14.7	14.9	14.5	0.0	-0.3
ALL	15.8	16.2	16.0	16.2	15.9	0.1	-0.4
FHA							
FEMALE	18.1	18.2	18.3	18.3	18.1	0.1	-0.2
MALE	15.9	16.1	16.3	15.8	15.7	-0.1	0.0
ALL	17.0	17.2	17.3	17.1	17.0	0.0	-0.1
VCHA							
FEMALE	18.9	19.0	19.3	18.7	18.9	0.0	0.1
MALE	17.2	17.6	17.8	17.3	17.4	0.2	0.1
ALL	18.0	18.3	18.6	18.0	18.1	0.1	0.1
VIHA							
FEMALE	17.0	17.5	17.6	17.7	17.4	0.4	-0.3
MALE	15.7	15.9	16.2	16.0	16.0	0.3	0.0
ALL	16.5	16.8	17.0	16.9	16.8	0.3	-0.1
NHA							
FEMALE	16.1	16.1	16.3	16.5	15.3	-0.7	-1.2
MALE	14.0	14.0	13.9	14.4	13.3	-0.7	-1.1
ALL	15.0	14.9	15.0	15.4	14.2	-0.7	-1.1
B.C.							
FEMALE	17.7	18.0	18.0	18.1	17.8	0.1	-0.3
MALE	15.7	16.0	16.1	15.9	15.8	0.0	-0.1
ALL	16.8	17.0	17.1	17.0	16.8	0.1	-0.2

SOURCE(S): Office of the Provincial Health Officer. Population Health Surveillance & Epidemiology, Data Products Version 2021. [Report Date: September 14, 2022]

1.8 FATALITIES

1.8.3 NUMBER OF DEATHS AND AGE-SPECIFIC FATALITY RATE BY HEALTH AUTHORITY

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF DEATHS							
0-64	1,577	1,552	1,428	1,601	1,880	19.2%	17.4%
65+	6,699	6,495	6,895	6,825	7,547	12.7%	10.6%
ALL AGES*	8,276	8,047	8,323	8,426	9,427	13.9%	11.9%
AGE-SPECIFIC FATALITY RATE							
0-64	26	25	23	26	30	15.3%	16.6%
65+	381	356	365	348	371	-2.5%	6.7%
ALL AGES*	106	101	103	103	114	7.3%	10.3%
FHA							
NUMBER OF DEATHS							
0-64	2,654	2,676	2,442	2,845	3,093	16.5%	8.7%
65+	9,442	9,550	9,702	10,520	11,060	17.1%	5.1%
ALL AGES*	12,096	12,226	12,144	13,365	14,153	17.0%	5.9%
AGE-SPECIFIC FATALITY RATE							
0-64	17	17	15	18	19	9.9%	7.4%
65+	338	329	319	333	335	-1.4%	0.6%
ALL AGES*	66	66	64	69	72	8.3%	4.1%
VCHA							
NUMBER OF DEATHS							
0-64	1,576	1,619	1,514	1,708	1,929	22.4%	12.9%
65+	5,889	5,869	5,833	6,538	6,635	12.7%	1.5%
ALL AGES*	7,465	7,488	7,347	8,246	8,564	14.7%	3.9%
AGE-SPECIFIC FATALITY RATE							
0-64	16	16	15	17	19	19.9%	13.8%
65+	302	290	279	302	298	-1.2%	-1.2%
ALL AGES*	62	61	60	66	69	11.3%	4.0%

HEALTH CARE

DATA TABLES CONTINUED

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VIHA							
NUMBER OF DEATHS							
0-64	1,444	1,550	1,378	1,544	1,715	18.8%	11.1%
65+	6,825	6,642	6,852	7,129	7,569	10.9%	6.2%
ALL AGES*	8,269	8,192	8,230	8,673	9,285	12.3%	7.1%
AGE-SPECIFIC FATALITY RATE							
0-64	23	24	21	24	26	15.8%	10.5%
65+	364	340	337	337	346	-5.0%	2.4%
ALL AGES*	101	98	97	101	107	6.2%	5.7%
NHA							
NUMBER OF DEATHS							
0-64	623	653	649	758	863	38.5%	13.9%
65+	1,546	1,625	1,653	1,629	2,020	30.7%	24.0%
ALL AGES*	2,169	2,278	2,302	2,387	2,883	32.9%	20.8%
AGE-SPECIFIC FATALITY RATE							
0-64	25	26	25	30	34	38.8%	14.2%
65+	384	387	377	355	423	10.2%	19.1%
ALL AGES*	74	77	77	80	96	29.8%	20.3%
B.C.							
NUMBER OF DEATHS							
0-64	7,874	8,050	7,411	8,456	9,480	20.4%	12.1%
65+	30,401	30,181	30,935	32,641	34,831	14.6%	6.7%
ALL AGES*	38,275	38,231	38,346	41,097	44,312	15.8%	7.8%
AGE-SPECIFIC FATALITY RATE							
0-64	19	20	18	20	23	16.4%	11.6%
65+	346	331	326	330	340	-1.8%	2.8%
ALL AGES*	78	76	75	80	85	9.4%	6.7%

NOTE(S): Age-specific mortality rate is expressed per 10,000 of age-specific population. *People with unknown age are included in regional totals.

SOURCE(S): 1) BC Vital Statistics Agency. Vital Events. [Extracted Date: September 9, 2022]

2) BCStats, Population Estimates and Projections, [Cited Date: November 28, 2022] <https://bcstats.shinyapps.io/popApp/>

1.8 FATALITIES

1.8.4 DEATHS BY MANNER OF DEATH AND AGE GROUP

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ALL AGES*	38,275	38,230	38,346	41,097	44,312	15.8%	7.8%
NATURAL	34,965	34,880	35,370	37,143	38,194	9.2%	2.8%
ACCIDENT	2,303	1,957	1,220	1,050	1,017	-55.8%	-3.1%
SUICIDE	505	510	560	416	186	-63.2%	-55.3%
HOMICIDE	57	22	11	22	29	-49.1%	31.8%
UNDETERMINED**	445	861	1,185	2,466	4,886	998.0%	98.1%
0-64 YEARS	7,874	8,049	7,411	8,456	9,480	20.4%	12.1%
NATURAL	5,318	5,411	5,269	5,464	5,384	1.2%	-1.5%
ACCIDENT	1,783	1,500	742	661	613	-65.6%	-7.3%
SUICIDE	393	421	440	342	154	-60.8%	-55.0%
HOMICIDE	49	19	8	20	29	-40.8%	45.0%
UNDETERMINED**	331	698	952	1,969	3,300	897%	67.6%
65+ YEARS	30,401	30,181	30,935	32,641	34,831	14.6%	6.7%
NATURAL	29,647	29,469	30,101	31,679	32,809	10.7%	3.6%
ACCIDENT	520	457	478	389	404	-22.3%	3.9%
SUICIDE	112	89	120	74	32	-71.4%	-56.8%
HOMICIDE	8	3	3	2	0	-100.0%	-100.0%
UNDETERMINED**	114	163	233	497	1,586	1291.2%	219.1%

NOTE(S): *People with unknown age are included in all ages. ** Undetermined: includes open cases still under investigation by the Coroner; "closed" cases where the Coroner's investigation is complete and the death cannot reasonably be classified as natural, accidental, suicide or homicide due to insufficient evidence or inability to determine and the unapplicable cases.

SOURCE(S): BC Vital Statistics Agency. Vital Events. [Extracted Date: September 9, 2022]

HEALTH CARE

DATA TABLES CONTINUED

1.8 FATALITIES

1.8.5 PROPORTION OF TOP 5 UNDERLYING CAUSE OF DEATH BY AGE GROUP

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ALL AGES*							
MALIGNANT NEOPLASMS	27%	27%	28%	26%	25%	-9.4%	-5.0%
DISEASES OF HEART	18%	17%	17%	16%	15%	-13.9%	-5.6%
CEREBROVASCULAR DISEASES	7%	7%	7%	6%	6%	-14.4%	-11.4%
DIABETES MELLITUS	5%	4%	4%	4%	3%	-27.4%	-21.8%
CHRONIC LOWER RESPIRATORY DISEASES	5%	5%	5%	4%	3%	-30.3%	-15.8%
0-64 YEARS							
MALIGNANT NEOPLASMS	31%	29%	32%	27%	23%	-26.8%	-15.0%
DISEASES OF HEART	10%	10%	10%	9%	7%	-30.2%	-22.4%
ILLICIT DRUG DEATHS	17%	14%	6%	7%	5%	-70.5%	-22.7%
CHRONIC LIVER DISEASE AND CIRRHOSIS	3%	4%	4%	4%	4%	35.3%	4.5%
ACCIDENTS (UNINTENTIONAL INJURIES)	5%	5%	4%	3%	3%	-48.4%	1.1%
65+ YEARS							
MALIGNANT NEOPLASMS	26%	27%	27%	26%	25%	-4.0%	-2.2%
DISEASES OF HEART	20%	19%	18%	18%	17%	-11.1%	-2.8%
CEREBROVASCULAR DISEASES	8%	8%	8%	7%	7%	-13.5%	-11.2%
CHRONIC LOWER RESPIRATORY DISEASES	6%	5%	5%	5%	4%	-29.6%	-13.6%
DIABETES MELLITUS	5%	5%	5%	5%	4%	-25.7%	-19.7%

NOTE(5): *People with unknown age are included in all ages. See Appendix 3 for International Statistical Classification of Diseases and Related Health Problems Tenth Revision (ICD-10) Codes

SOURCE(S): BC Vital Statistics Agency. Vital Events. [Extracted Date: September 9, 2022]

1.8 FATALITIES

1.8.6 TOP 5 UNDERLYING CAUSE OF DEATH BY HEALTH AUTHORITY, 65+

	2017	2018	2019	2020	2021	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
MALIGNANT NEOPLASMS	1,738	1,712	1,836	1,817	1,993	14.7%	9.7%
DISEASES OF HEART	1,360	1,268	1,325	1,241	1,353	-0.5%	9.0%
CEREBROVASCULAR DISEASES	536	500	521	541	501	-6.5%	-7.4%
CHRONIC LOWER RESPIRATORY DISEASES	403	374	402	381	365	-9.4%	-4.2%
COVID-19	n/a	n/a	n/a	33	324	n/a	881.8%
FHA							
MALIGNANT NEOPLASMS	2,467	2,443	2,549	2,610	2,736	10.9%	4.8%
DISEASES OF HEART	1,769	1,740	1,745	1,820	1,883	6.4%	3.5%
CEREBROVASCULAR DISEASES	726	743	742	744	688	-5.2%	-7.5%
COVID-19	n/a	n/a	n/a	488	501	n/a	2.7%
DIABETES MELLITUS	490	481	435	527	411	-16.1%	-22.0%
VCHA							
MALIGNANT NEOPLASMS	1,601	1,603	1,506	1,715	1,624	1.4%	-5.3%
DISEASES OF HEART	1,041	1,070	1,005	1,119	1,063	2.1%	-5.0%
CEREBROVASCULAR DISEASES	453	456	459	437	451	-0.4%	3.2%
DIABETES MELLITUS	281	247	245	266	257	-8.5%	-3.4%
CHRONIC LOWER RESPIRATORY DISEASES	284	250	254	227	210	-26.1%	-7.5%
VIHA							
MALIGNANT NEOPLASMS	1,817	1,807	1,874	1,913	1,999	10.0%	4.5%
DISEASES OF HEART	1,188	1,177	1,287	1,362	1,674	40.9%	22.9%
CEREBROVASCULAR DISEASES	509	532	587	605	554	8.8%	-8.4%
ALZHEIMER'S DISEASE	220	184	253	209	311	41.4%	48.8%
CHRONIC LOWER RESPIRATORY DISEASES	380	361	393	333	291	-23.4%	-12.6%

HEALTH CARE

DATA TABLES CONTINUED

	2017	2018	2019	2020	2021	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
NHA							
MALIGNANT NEOPLASMS	430	458	489	435	507	17.9%	16.6%
DISEASES OF HEART	240	267	266	308	404	68.3%	31.2%
COVID-19	n/a	n/a	n/a	27	172	n/a	537.0%
CHRONIC LOWER RESPIRATORY DISEASES	101	124	109	110	133	31.7%	20.9%
CEREBROVASCULAR DISEASES	109	102	110	111	117	7.3%	5.4%

NOTE(S): See Appendix 3 for International Statistical Classification of Diseases and Related Health Problems Tenth Revision (ICD-10) Codes

SOURCE(S): BC Vital Statistics Agency. Vital Events. [Extracted Date: September 9, 2022]

1.8 FATALITIES

1.8.7 TOP 10 UNDERLYING CAUSE OF DEATH IN LONG-TERM CARE FACILITY, 65+

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DISEASES OF HEART	2,524	2,566	2,615	2,615	2,920	15.7%	11.7%
CEREBROVASCULAR DISEASES	1,003	1,029	1,030	1,046	883	-12.0%	-15.6%
ALZHEIMER'S DISEASE	748	769	811	774	810	8.3%	4.7%
MALIGNANT NEOPLASMS	719	704	622	584	584	-18.8%	0.0%
DIABETES MELLITUS	448	424	372	459	327	-27.0%	-28.8%
COVID-19				560	278	n/a	-50.4%
CHRONIC LOWER RESPIRATORY DISEASES	463	401	427	334	270	-41.7%	-19.2%
PARKINSON'S DISEASE	233	225	234	277	256	9.9%	-7.6%
ESSENTIAL HYPERTENSION AND HYPERTENSIVE RENAL DISEASE				164	194	n/a	18.3%
INFLUENZA AND PNEUMONIA	610	517	391	322	170	-72.1%	-47.2%

NOTE(S): Facilities only include publicly funded long-term care facilities. See Appendix 3 for International Statistical Classification of Diseases and Related Health Problems Tenth Revision (ICD-10) Codes. The data includes only publicly subsidized long-term care homes

SOURCE(S): BC Vital Statistics Agency. Vital Events. [Extracted Date: September 9, 2022]

1.8 FATALITIES

1.8.8 FALL RELATED DEATHS

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
ALL AGES	160	164	160	151	131	-18.1%	-13.2%
65+	149	155	150	144	124	-16.8%	-13.9%
85+	88	105	93	96	74	-15.9%	-22.9%
FHA							
ALL AGES	172	198	195	174	124	-27.9%	-28.7%
65+	157	184	184	163	115	-26.8%	-29.4%
85+	95	111	115	94	71	-25.3%	-24.5%
VCHA							
ALL AGES	104	111	152	107	81	-22.1%	-24.3%
65+	89	98	131	98	76	-14.6%	-22.4%
85+	58	66	89	57	54	-6.9%	-5.3%
VIHA							
ALL AGES	75	71	66	101	89	18.7%	-11.9%
65+	68	61	64	95	86	26.5%	-9.5%
85+	41	39	42	57	69	68.3%	21.1%
NHA							
ALL AGES	21	31	25	24	28	33.3%	16.7%
65+	16	25	20	21	27	68.8%	28.6%
85+	7	16	8	10	17	142.9%	70.0%
B.C.							
ALL AGES	532	575	598	557	453	-14.8%	-18.7%
65+	479	523	549	521	428	-10.6%	-17.9%
85+	289	337	347	314	285	-1.4%	-9.2%

SOURCE(S): BC Vital Statistics Agency. Vital Events. [Extracted Date: September 9, 2022]

HEALTH CARE

DATA TABLES CONTINUED

1.9 HEALTH HUMAN RESOURCES

1.9.1 ACTIVE REGISTRANTS IN SELECTED HEALTH CARE OCCUPATIONS IN B.C.

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PHYSICIANS	12,594	12,960	13,257	13,770	14,269	13.3%	3.6%
GENERAL/FAMILY PRACTITIONERS	6,458	6,616	6,720	6,943	7,229	11.9%	4.1%
SPECIALISTS	6,136	6,344	6,537	6,752	6,967	13.5%	3.2%
NURSES	51,129	51,976	52,687	54,363	56,444	10.4%	3.8%
REGISTERED NURSES	38,975	38,408	38,811	39,843	41,292	5.9%	3.6%
NURSE PRACTITIONERS	485	498	559	673	788	62.5%	17.1%
LICENSED PRACTICAL NURSES	11,669	13,070	13,317	13,847	14,364	23.1%	3.7%
CARE AIDES & COMMUNITY HEALTH WORKERS	31,337	33,506	36,071	38,612	41,638	32.9%	7.8%
PHYSIOTHERAPISTS	3,837	4,031	4,240	4,008	4,372	13.9%	9.1%
OCCUPATIONAL THERAPISTS	2,469	2,547	2,668	2,754	2,903	17.6%	5.4%

SOURCE(S): College of Physicians and Surgeons (CPSBC). Annual Reports. [Cited Date: November 7, 2022]. URL: <https://www.cpsbc.ca/news/publications/annual-report> British Columbia College of Nurses and Midwives (BCCNM). Annual Reports. [Cited Date: November 10, 2022]. URL: https://www.bccnm.ca/BCCNM/governance/Pages/annual_reports.aspx BC Care Aid and Community Health Worker Registry (CACHWR). Registered Health Care Workers Report. [Report Date: January 10, 2022] College of Physical Therapists of British Columbia (CPTBC). Annual Reports. [Cited Date: December 6, 2022]. URL: <https://cptbc.org/about/annual-reports/> College of Occupational Therapists of British Columbia (COTBC). Annual Reports. [Cited Date: November 10, 2022]. URL: <https://cotbc.org/library/annual-reports/>

1.9 HEALTH HUMAN RESOURCES

1.9.2 AVERAGE QUARTERLY DIFFICULT TO FILL VACANCIES (DTFV)

	2017	2018	2019	2020	2021*	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
REGISTERED NURSES	339	318	414	492	898	165.4%	82.8%
NURSE PRACTITIONERS	13	23	32	34	105	705.8%	205.8%
LICENSED PRACTICAL NURSES	12	15	28	29	95	693.8%	234.2%
CARE AIDES	8	16	21	27	54	613.3%	101.9%
COMMUNITY HEALTH WORKERS	7	13	39	63	91	1151.7%	44.6%
PHYSIOTHERAPISTS	27	45	58	32	61	126.9%	89.9%
OCCUPATIONAL THERAPISTS	5	16	25	24	30	471.4%	26.3%

NOTE(S): One health authority has been unable to submit DTFV information since the last quarter of 2021. This health authority represented 11% of all DTFV vacancies for 2021 for the end of Q3.

SOURCE(S): Health Employers Association of British Columbia (HEABC). Select Occupation Employee Counts and Job Vacancies. [Report Date: November 7, 2022].

1.9 HEALTH HUMAN RESOURCES

1.9.3 JOB VACANCY RATES

	2017	2018	2019	2020	2021	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
REGISTERED NURSES							
VACANCY RATE - ALL	3.6%	3.7%	4.1%	4.6%	7.4%	3.8%	2.7%
VACANCY RATE - DTFV	1.2%	1.1%	1.4%	1.6%	2.7%	1.5%	1.2%
NURSE PRACTITIONERS							
VACANCY RATE - ALL	7.3%	11.2%	12.6%	13.7%	17.6%	10.4%	3.9%
VACANCY RATE - DTFV	3.5%	5.3%	7.1%	6.9%	12.3%	8.9%	5.5%
LICENSED PRACTICAL NURSES							
VACANCY RATE - ALL	1.1%	1.6%	2.1%	2.5%	4.9%	3.8%	2.4%
VACANCY RATE - DTFV	0.3%	0.3%	0.5%	0.5%	1.4%	1.1%	0.9%
CARE AIDES							
VACANCY RATE - ALL	1.4%	2.0%	2.5%	2.7%	4.1%	2.7%	1.3%
VACANCY RATE - DTFV	0.1%	0.2%	0.3%	0.4%	0.7%	0.6%	0.3%
COMMUNITY HEALTH WORKERS							
VACANCY RATE - ALL	1.3%	2.4%	3.0%	3.7%	4.2%	3.0%	0.5%
VACANCY RATE - DTFV	0.3%	0.5%	1.1%	1.3%	1.7%	1.4%	0.5%
PHYSIOTHERAPISTS							
VACANCY RATE - ALL	5.1%	7.9%	8.6%	5.9%	9.4%	4.3%	3.5%
VACANCY RATE - DTFV	2.3%	3.7%	4.6%	2.5%	4.7%	2.5%	2.2%
OCCUPATIONAL THERAPISTS							
VACANCY RATE - ALL	3.1%	4.9%	5.5%	4.2%	5.9%	2.9%	1.8%
VACANCY RATE - DTFV	0.4%	1.3%	1.9%	1.8%	2.1%	1.7%	0.3%

NOTE(S): One health authority has been unable to submit DTFV information since the last quarter of 2021. This health authority represented 11% of all DTFV vacancies for 2021 for the end of Q3.

SOURCE(S): Health Employers Association of British Columbia (HEABC).
Select Occupation Employee Counts and Job Vacancies. [Report Date: November 7, 2022]

COMMUNITY SUPPORTS DATA TABLES

2.1 COMMUNITY SUPPORT PROGRAMS

2.1.1 NEW HORIZONS FOR SENIORS PROGRAM - COMMUNITY BASED GRANTS

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
UP TO \$25,000							
APPROVED PROJECTS	248	230	234	371	398	60.5%	7.3%
FUNDING	\$4,741,772	\$4,732,852	\$5,024,908	\$8,002,134	\$8,436,604	77.9%	5.4%
COMMUNITIES WITH APPROVED PROJECTS	41	41	42	42	42	2.4%	0.0%
UP TO \$5,000							
APPROVED PROJECTS	n/a	35	49	64	n/a	n/a	n/a
FUNDING	n/a	\$155,370	\$226,892	\$292,066	n/a	n/a	n/a
COMMUNITIES WITH APPROVED PROJECTS	n/a	23	28	31	n/a	n/a	n/a
B.C. TOTALS							
APPROVED PROJECTS	248	265	283	435	398	60.5%	-8.5%
FUNDING	\$4,741,772	\$4,888,222	\$5,251,800	\$8,294,200	\$8,436,604	77.9%	1.7%
COMMUNITIES WITH APPROVED PROJECTS	41	41	42	42	42	2.4%	0.0%

SOURCE(S): Service Canada. New Horizons for Seniors Programs in B.C. [Report Date: October 12, 2022]

2.1 COMMUNITY SUPPORT PROGRAMS

2.1.2 NEW HORIZONS FOR SENIORS PROGRAM - PAN-CANADIAN STREAM (B.C.)

PAN-CANADIAN CONTRIBUTION AGREEMENTS - 2019 CALL FOR CONCEPTS	
APPROVED CONTRIBUTION AGREEMENTS	3
FUNDING (2019/20 TO 2024/25)	\$7,473,921
PAN-CANADIAN GRANT AGREEMENTS	
APPROVED GRANT AGREEMENTS	1
TOTAL FUNDING (2019/20 TO 2021/22)	\$500,000

SOURCE(S): Service Canada. New Horizons for Seniors Programs in B.C. [Report Date: October 12, 2022]

2.2 PERSONAL SUPPORT PROGRAMS

2.2.1 FIRST LINK® PROGRAM

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
TOTAL UNIQUE CLIENTS	10,492	11,567	13,586	11,468	12,834	22.3%	11.9%
NEW CLIENTS	5,489	5,438	6,577	4,433	5,567	1.4%	25.6%
FORMAL REFERRALS	2,197	2,163	2,551	2,139	2,627	19.6%	22.8%
SELF-DIRECTED CONTACTS	3,292	3,275	4,026	2,294	2,940	-10.7%	28.2%
CLIENT CONTACTS	36,000	37,587	34,574	42,769	46,612	29.5%	9.0%
COMMUNITIES SERVED	83	105	239	410	413	397.6%	0.7%

NOTE(S): Total number of unique clients served is likely larger than the number reported because some client contact is anonymous. 2019/20: The decrease in client contacts and the rise in other values is due to a changes in process that needed to be addressed with additional staff training. 2020/21: Self-directed contacts have been more significantly affected by COVID-19 than formal referrals because in-person programming where registration occurs was suspended.

SOURCE(S): Alzheimer's Society of B.C. First Link Annual Report 2021-22. Provincial Programs and Services. [Report Date: June 29, 2022].

2.2 PERSONAL SUPPORT PROGRAMS

2.2.2 BETTER AT HOME PROGRAM - CLIENTS

	2017/18	2018/19	2019/20	2020/21*	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NEW PARTICIPANTS	4,609	3,685	3,832	n/a	5,351	16.1%	n/a
ACTIVE CLIENTS	11,596	11,787	11,935	n/a	12,776	10.2%	n/a
UNDER 65	7%	6%	6%	n/a	5%	-28.6%	n/a
65+	90%	91%	91%	n/a	86%	-4.4%	n/a
UNKNOWN	3%	3%	3%	n/a	9%	200.0%	n/a

NOTE(S): *In response to the COVID-19 pandemic and to better serve seniors during the crisis, all Healthy Aging-funded agencies were asked to shift their regular funding over to support "Safe Seniors, Strong Communities" (SSSC), a coordinated, province-wide response to the pandemic that bolstered seniors supports and essential non-medical service delivery at community service agencies throughout B.C. SSSC was developed as a collaborative effort by United Way Healthy Aging, Government of B.C. (Ministry of Health), the Office of the Seniors Advocate and bc211.

SOURCE(S): Source: United Way British Columbia. Healthy Aging: Year in Review April 1, 2021 - March 31, 2022 Annual Report. Healthy Aging, Population Health. [Report Date: October 12, 2022].

COMMUNITY SUPPORT

DATA TABLES CONTINUED

2.2 PERSONAL SUPPORT PROGRAMS

2.2.3 BETTER AT HOME - SERVICES PROVIDED

	2017/18	2018/19	2019/20	2020/21*	2021/22	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
SERVICES PROVIDED	179,446	185,910	191,147	n/a	244,890	36.5%	n/a
LIGHT HOUSEKEEPING	47%	51%	47%	n/a	31%	-15.6%	n/a
FRIENDLY VISITING	17%	17%	16%	n/a	19%	2.2%	n/a
MEAL DELIVERY	n/a	n/a	n/a	n/a	16%	n/a	n/a
GROCERY SHOPPING	7%	7%	6%	n/a	11%	4.3%	n/a
OTHER	9%	8%	12%	n/a	11%	2.4%	n/a
TRANSPORTATION	13%	12%	13%	n/a	6%	-7.4%	n/a
LIGHT YARD WORK	4%	4%	4%	n/a	3%	-0.5%	n/a
SNOW SHOVELING	3%	1%	2%	n/a	2%	-1.3%	n/a

NOTE(S): *In 2020/21, in response to the COVID-19 pandemic and to better serve seniors during the crisis, all Healthy Aging-funded agencies were asked to shift their regular funding over to support "Safe Seniors, Strong Communities" (SSSC), therefore, no separate figures for Better at Home were available. "Other" include: group activities, minor home repairs, prescription pick-up/drop-off and other unspecified services.

SOURCE(S): United Way British Columbia. Healthy Aging: Year in Review April 1, 2021 - March 31, 2022
Annual Report. Healthy Aging, Population Health. [Report Date: October 12, 2022].

2.2 PERSONAL SUPPORT PROGRAMS

2.2.4 SAFE SENIORS, STRONG COMMUNITIES PROGRAM

	2020/21*	2021/22
SENIORS SERVED	25,856	6,063
TOTAL SERVICES DELIVERED	863,651	282,497
VOLUNTEERS ENGAGED	13,064	3,308
TOTAL \$ INVESTED IN COMMUNITY	\$15,290,974	\$1,701,996
AGENCIES IN NETWORK	153	106

NOTE(S): *In 2020/21, in response to the COVID-19 pandemic and to better serve seniors during the crisis, all Healthy Aging-funded agencies were asked to shift their regular funding over to support "Safe Seniors, Strong Communities" (SSSC), therefore, the figures in 2020/21 are combined numbers from several programs.

SOURCE(S): United Way British Columbia.
Healthy Aging: Year in Review April 1, 2021 - March 31, 2022 Annual Report. Healthy Aging, Population Health. [Report Date: October 12, 2022].

HOUSING DATA TABLES

3.1 HOMEOWNERS

3.1.1 AVERAGE HOME PRICES IN SELECT COMMUNITIES

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
KELOWNA	\$540,587	\$571,345	\$565,419	\$658,765	\$734,617	35.9%	11.5%
PORT ALBERNI	\$308,044	\$371,102	\$407,292	\$440,812	\$548,326	78.0%	24.4%
PRINCE GEORGE	\$288,959	\$316,485	\$337,746	\$364,889	\$407,915	41.2%	11.8%
PRINCE RUPERT	\$263,312	\$283,236	\$285,747	\$318,841	\$397,342	50.9%	24.6%
TERRACE	\$282,849	\$315,770	\$352,542	\$358,699	\$411,159	45.4%	14.6%
CITY OF VANCOUVER	\$1,337,094	\$1,315,717	\$1,200,470	\$1,309,910	\$1,382,950	3.4%	5.6%
VICTORIA	\$570,986	\$641,499	\$612,051	\$675,407	\$743,309	30.2%	10.1%
B.C.	\$708,875	\$711,379	\$700,376	\$781,572	\$927,800	30.9%	18.7%

SOURCE(S): B.C. Real Estate Association. Average Home Prices by Municipality. [Report Date: April 4, 2022].

3.1 HOMEOWNERS

3.1.2 MUNICIPAL HOME OWNERSHIP COSTS

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PROPERTY TAX & MUNICIPAL CHARGES*	\$3,652	\$3,822	\$4,142	\$4,111	\$4,394	20.3%	6.9%
	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ELECTRICITY % CHANGE FROM PREVIOUS YEAR	3.0%	1.8%	-1.0%	1.2%	-1.4%	n/a	-1.4%

NOTE(S): *Estimated by averaging the property taxes and municipal charges for a representative house in over 161 communities across B.C.

SOURCE(S): Ministry of Municipal Affairs and Housing.

704-Taxes and Charges on a Representative House - 2022. Municipal Tax Rates & Tax Burden. [Cited Date: October 30, 2022].

<https://www2.gov.bc.ca/gov/content/governments/local-governments/facts-framework/statistics/tax-rates-tax-burden>

BC Hydro. Fact Sheet: BC Hydro Rates. [Online][Cited Date: October 30, 2022].

https://www.bchydro.com/news/press_centre/news_releases/2022/bill-decrease-april-2022.html

HOUSING

DATA TABLES CONTINUED

3.1 HOMEOWNERS

3.1.3 HOMEOWNERS GRANTS FOR RURAL AND MUNICIPAL PROPERTIES

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS GRANTS	254,126	402,261	423,193	439,755	457,960	80.2%	4.1%
ADDITIONAL GRANTS	6,443	10,018	8,909	8,500	8,461	31.3%	-0.5%
TOTAL GRANTS	260,569	412,279	432,102	448,255	466,421	79.0%	4.1%

NOTE(S): The Additional Grants are disability grants and NOT claimed by those 65 years or older. The system will automatically place those 65+ in the Seniors Grant category based on date of birth

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Report Date: September 21, 2022]

3.1 HOMEOWNERS

3.1.4 TOTAL CUMULATIVE AMOUNT OF PROPERTY TAX DEFERRED

	2018 (OCTOBER 31)	2019 (OCTOBER 31)	2020 (SEPTEMBER 30)	2021 (MARCH 30)	2022 (MARCH 31)	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
CUMULATIVE TAX DEFERRED (MILLIONS)	\$1,133.60	\$1,350.40	\$1,372.20	\$1,666.38	\$1,977.55	74.4%	18.7%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Received: September 21, 2022]

3.1 HOMEOWNERS

3.1.5 NEW AND TOTAL AMOUNT OF TAXES DEFERRED

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NEW TAX AMOUNT DEFERRED	\$47,923,501	\$37,168,807	\$43,126,520	\$33,541,647	\$26,705,352	-44.3%	-20.4%
CONTINUED TAX AMOUNT DEFERRED	\$160,944,837	\$199,965,700	\$241,393,668	\$252,211,681	\$280,594,061	74.3%	11.3%
TOTAL AMOUNT DEFERRED	\$208,868,338	\$237,134,507	\$284,520,188	\$285,753,328	\$307,299,413	47.1%	7.5%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Report Date: September 21, 2022]

3.1 HOMEOWNERS

3.1.6 DEFERRED PROPERTY TAXES REPAID TO THE PROVINCE

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DEFERRED PROPERTY TAXES REPAID (MILLIONS)	\$72.5	\$67.6	\$76.3	\$118.4	\$146.9	102.6%	24.1%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Report Date: September 21, 2022]

3.1 HOMEOWNERS

3.1.7 NUMBER OF PROPERTY TAX DEFERMENT USERS

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NEW USERS	13,719	11,879	10,670	9,051	6,989	-49.1%	-22.8%
RENEWALS	40,061	47,765	54,550	57,454	61,394	53.3%	6.9%
OPEN ACCOUNTS NOT DEFERRING TAXES	3,525	3,937	4,537	5,562	4,300	22.0%	-22.7%
B.C.	57,305	63,581	69,757	72,067	72,683	26.8%	0.9%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Report Date: September 21, 2022]

HOUSING

DATA TABLES CONTINUED

3.1 HOMEOWNERS

3.1.8 YEARLY INTEREST CHARGES PAID ON AVERAGE DEFERRED TAXES

	2017/18	2018/19	2019/20	2020/21	2021/22	% Change in 5 Years	% Change in Last Year
INTEREST RATES APR-SEP / OCT-MAR	0.70% / 0.70%	1.20% / 1.45%	1.95% / 1.95%	1.95% / 0.45%	0.45% / 0.45%	n/a	n/a
VANCOUVER							
AVERAGE DEFERRED TAXES	\$6,533	\$6,704	\$8,038	\$7,656	\$8,148	24.7%	6.4%
ANNUAL INTEREST PAID	\$45.73	\$88.82	\$156.74	\$91.87	\$36.66	-19.8%	-60.1%
LOWER MAINLAND							
AVERAGE DEFERRED TAXES	\$4,751	\$4,772	\$5,231	\$5,003	\$5,287	11.3%	5.7%
ANNUAL INTEREST PAID	\$33.26	\$63.23	\$102.00	\$60.04	\$23.80	-28.4%	-60.4%
CAPITAL REGIONAL DISTRICT							
AVERAGE DEFERRED TAXES	\$3,678	\$3,831	\$4,035	\$4,118	\$4,283	16.4%	4.0%
ANNUAL INTEREST PAID	\$25.75	\$50.76	\$78.68	\$49.42	\$19.28	-25.1%	-61.0%
B.C.							
AVERAGE DEFERRED TAXES	\$3,987	\$4,064	\$4,362	\$4,297	\$4,494	12.7%	4.6%
ANNUAL INTEREST PAID	\$27.91	\$53.85	\$85.06	\$51.56	\$20.22	-27.6%	-60.8%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Report Date: September 21, 2022]

3.2 RENTING

3.2.1 VACANCY RATES (1 BEDROOM), AT OCTOBER

	2017	2018	2019	2020	2021	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
ABBOTSFORD-MISSION	0.2%	0.7%	0.6%	0.6%	1.2%	1.0%	0.6%
KELOWNA	0.2%	3.5%	3.7%	1.5%	0.7%	0.5%	-0.8%
NELSON	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
PRINCE GEORGE	5.1%	5.7%	4.4%	4.2%	2.1%	-3.0%	-2.1%
TERRACE	3.2%	n/a	2.6%	8.2%	7.2%	4.0%	-1.0%
VANCOUVER	0.9%	1.1%	1.0%	2.5%	1.1%	0.2%	-1.4%
VICTORIA	0.7%	1.2%	0.9%	2.1%	1.0%	0.3%	-1.1%
B.C.	1.1%	1.4%	1.3%	2.3%	1.2%	0.1%	-1.1%

SOURCE(S): Canada Mortgage and Housing Corporation. Primary Rental Market Statistics - British Columbia. [Online] [Cited Date: October 30, 2022.]
<https://www03.cmhc-schl.gc.ca/hmip-pimh/en#Profile/59/2/British%20Columbia>.

3.2 RENTING

3.2.2 AVERAGE RENTS (1 BEDROOM) AND SAFER RENT CEILINGS FOR SINGLE PERSONS

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ZONE 1 SAFER RENT CEILING	\$765	\$803	\$803	\$803	\$803	5.0%	0.0%
VANCOUVER AVERAGE RENT	\$1,223	\$1,307	\$1,382	\$1,415	\$1,434	17.3%	1.3%
ZONE 2 SAFER RENT CEILING	\$667	\$767	\$767	\$767	\$767	15.0%	0.0%
KELOWNA AVERAGE RENT	\$937	\$1,003	\$1,095	\$1,144	\$1,191	27.1%	4.1%
ZONE 3 SAFER RENT CEILING	\$667	\$734	\$734	\$734	\$734	10.0%	0.0%
PORT ALBERNI AVERAGE RENT	\$611	\$637	\$679	\$720	\$768	25.7%	6.7%
B.C. AVERAGE RENT	\$1,114	\$1,193	\$1,260	\$1,297	\$1,322	18.7%	1.9%

SOURCE(S): Canada Mortgage and Housing Corporation. Primary Rental Market Statistics - British Columbia. [Online] [Cited Date: October 30, 2022.]
<https://www03.cmhc-schl.gc.ca/hmip-pimh/en#Profile/59/2/British%20Columbia>.

BC Housing. Shelter Aid for Elderly Renters (SAFER). [Online][Cited Date: October 30, 2022].
<https://www.bchousing.org/housing-assistance/rental-assistance-programs/SAFER>

HOUSING

DATA TABLES CONTINUED

3.2 RENTING

3.2.3 SAFER RECIPIENTS, AT MARCH 31

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SAFER RECIPIENTS - ALL	22,956	24,233	24,974	25,199	23,774	3.6%	-5.7%
SAFER RECIPIENTS - FIRST TIME USERS	4,454	4,458	4,261	3,921	3,175	-28.7%	-19.0%
PERCENT NEW APPLICANTS & ADDITIONS	19.4%	18.4%	17.1%	15.6%	13.4%	-31.2%	-14.2%
NUMBER OF SAFER RECIPIENTS THAT ARE SINGLE	21,649	22,793	23,490	23,791	22,641	4.6%	-4.8%
PERCENT OF SAFER RECIPIENTS THAT ARE SINGLE	94.3%	94.1%	94.1%	94.4%	95.2%	1.0%	0.9%
AVERAGE MONTHLY INCOME OF SINGLE SAFER RECIPIENTS	\$1,540	\$1,589	\$1,636	\$1,675	\$1,709	11.0%	2.0%
AVERAGE MONTHLY RENT FOR SAFER RECIPIENTS	\$948	\$997	\$1,036	\$1,052	\$1,071	13.0%	1.8%
AVERAGE MONTHLY SAFER SUBSIDY	\$189	\$215	\$207	\$199	\$195	2.9%	-2.0%

SOURCE(S): BC Housing. Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report.
[Report Date: June 29, 2022].

3.2 RENTING

3.2.4 NUMBER OF SENIORS SUBSIDIZED HOUSING (SSH) UNITS, AT MARCH 31

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
UNITS	4,743	4,929	5,104	5,117	5,187	9.4%	1.4%
UNITS PER 1,000 POPULATION 55+	16	16	16	16	16	0.0%	0.0%
FHA							
UNITS	8,233	8,346	8,550	9,002	9,094	10.5%	1.0%
UNITS PER 1,000 POPULATION 55+	16	15	15	16	15	-6.3%	-6.3%
VCHA							
UNITS	11,695	11,338	11,439	11,316	11,182	-4.4%	-1.2%
UNITS PER 1,000 POPULATION 55+	33	31	31	30	29	-12.1%	-3.3%
VIHA							
UNITS	4,764	4,516	4,915	4,958	5,134	7.8%	3.5%
UNITS PER 1,000 POPULATION 55+	15	14	15	14	15	0.0%	7.1%
NHA							
UNITS	1,273	1,377	1,292	1,275	1,304	2.4%	2.3%
UNITS PER 1,000 POPULATION 55+	15	16	15	14	14	-6.7%	0.0%
B.C.							
UNITS	30,708	30,506	31,300	31,668	31,901	3.9%	0.7%
UNITS PER 1,000 POPULATION 55+	19	19	19	18	18	-5.3%	0.0%

NOTE(S): Seniors' subsidized housing is targeted for people aged 55+. Values for "per 1,000 population 55+" are rounded to whole numbers. BC Housing tracks only those units where there is a financial relationship, so these statistics may not capture units with expired operating agreements, paid off mortgages, or units that have reached the end of their life cycle. Most units still exist as a form of affordable housing even if the operators no longer have a funding relationship with BC Housing.

SOURCE(S): BC Housing. Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report.
[Report Date: June 29, 2022].

HOUSING

DATA TABLES CONTINUED

3.2 RENTING

3.2.5 NUMBER OF APPLICANTS FOR SENIORS SUBSIDIZED HOUSING

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
APPLICANTS HOUSED	618	561	648	714	787	27.3%	10.2%
APPLICANTS WAITING AT YEAR END	6,393	7,275	8,069	8,706	9,614	50.4%	10.4%
B.C. TOTAL	7,011	7,836	8,717	9,420	10,401	48.4%	10.4%

SOURCE(S): BC Housing. Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report.
[Report Date: June 29, 2022].

3.3 HOME ADAPTATIONS FOR INDEPENDENCE

3.3.1 BC REBATE FOR ACCESSIBLE HOME ADAPTATIONS (RAHA) APPLICATIONS AND FUNDING AMOUNTS

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
APPLICATIONS RECEIVED	n/a	n/a	n/a	n/a	375	n/a	n/a
APPLICATIONS APPROVED	n/a	n/a	n/a	n/a	389	n/a	n/a
AVERAGE FUNDING AMOUNT	n/a	n/a	n/a	n/a	\$12,682	n/a	n/a

NOTE(S): BC Rebate for Accessible Home Adaptations (BC RAHA), formerly known as Home Adaptations for Independence (HAFI) program, was announced in March 2021 and the first applications were received in April 2021. The first reporting is for the 2021/22 fiscal year. Applications received based on the date received – regardless of disposition. If the application was physically received by March 31, 2022, it is counted as received in the 2021-22 fiscal year.

SOURCE(S): BC Housing. Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Rebate for Accessible Home Adaptations Report.
[Report Date: July 14, 2022].

TRANSPORTATION DATA TABLES

4.1 ACTIVE DRIVERS

4.1.1 ACTIVE DRIVER'S LICENSES BY AGE GROUP

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
65-69	258,800	264,600	272,000	281,100	287,200	11.0%	2.2%
70-74	196,000	207,200	219,200	233,400	236,700	20.8%	1.4%
75-79	123,800	131,600	139,400	147,200	157,000	26.8%	6.6%
80-84	66,600	69,100	71,800	79,800	83,400	25.2%	4.5%
85+	40,100	41,800	42,800	48,500	49,700	23.9%	2.5%
B.C. TOTAL	685,300	714,300	745,200	790,000	814,000	18.8%	3.0%

NOTE(S): Rounded to the nearest 100

SOURCE(S): Insurance Corporation of British Columbia.

Driver licence renewals and surrenders for drivers aged 65 and over 2021. (Report Date: May 10, 2022).

4.1 ACTIVE DRIVERS

4.1.2 SENIORS WITH ACTIVE DRIVER'S LICENSES BY GEOGRAPHIC REGION

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FRASER VALLEY	155,600	207,600	217,400	230,500	238,200	53.1%	3.3%
GREATER VANCOUVER	174,600	146,100	152,000	159,400	163,700	-6.2%	2.7%
NORTH CENTRAL	42,500	44,300	46,300	49,200	50,600	19.1%	2.8%
SOUTHERN INTERIOR	141,900	147,200	152,800	162,000	167,400	18.0%	3.3%
VANCOUVER ISLAND	163,300	169,100	176,700	188,900	194,200	18.9%	2.8%
UNKNOWN	7,400	n/a	100	n/a	n/a	n/a	n/a
B.C. TOTAL	685,300	714,300	745,300	790,000	814,000	18.8%	3.1%

NOTE(S): Rounded to the nearest 100

SOURCE(S): Insurance Corporation of British Columbia.

Driver licence renewals and surrenders for drivers aged 65 and over 2021. [Report Date: May 10, 2022].

4.1 ACTIVE DRIVERS

4.1.3 DRIVERS WHO RENEWED AND SURRENDERED THEIR LICENSE

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
RENEWED LICENSE	132,595	129,758	137,876	157,467	157,468	18.8%	0.0%
SURRENDERED LICENSE	11,970	13,125	13,431	8,703	11,323	-5.4%	30.1%

SOURCE(S): Insurance Corporation of British Columbia.

Driver licence renewals and surrenders for drivers aged 65 and over 2021. [Report Date: May 10, 2022].

TRANSPORTATION

DATA TABLES CONTINUED

4.1 ACTIVE DRIVERS

4.1.4 ROADSAFETYBC DRIVER FITNESS CASE DECISIONS, <80

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DRIVER FITNESS CASES OPENED	98,140	98,430	105,040	92,480	101,340	3.3%	9.6%
DRIVERS REFERRED FOR AN ENHANCED ROAD ASSESSMENT (ERA)	n/a	1,758	1,328	645	487	n/a	-24.5%
DRIVERS REFERRED FOR A DRIVEABLE COGNITIVE ASSESSMENT	260	20	n/a	n/a	n/a	n/a	n/a
CASE DECISIONS							
DRIVERS ULTIMATELY FOUND FIT TO DRIVE	87,920	87,460	92,570	79,280	85,340	-2.9%	7.6%
DRIVERS THAT DID NOT RESPOND; CANCELLED LICENSE	1,710	3,000	5,800	5,580	4,750	177.8%	-14.9%
DRIVERS THAT VOLUNTARILY SURRENDERED THEIR LICENSE	300	180	300	240	130	-56.7%	-45.8%
DRIVERS FOUND MEDICALLY UNFIT TO DRIVE	4,800	2,870	4,050	2,100	1,480	-69.2%	-29.5%
CASES REMAINING OPEN AT TIME OF REPORTING	3,240	4,760	2,110	5,040	9,490	192.9%	88.3%
DRIVER DECEASED	170	160	210	240	150	-11.8%	-37.5%

NOTE(S): Data has been rounded, resulting in some totals not adding up as expected. The counts are subject to ongoing revisions as new information is received by RoadSafetyBC. A year's cases are generally not considered to be settled until 12-18 months have passed. It is not possible to identify the number of cases involving a DMER form, but it is estimated that over 95% of cases involve the DMER form. The decrease in cases opened in 2020 was due primarily to precautionary measures taken by RoadSafetyBC to limit exposure of drivers to doctor office visits.

SOURCE(S): Ministry of Public Safety and Solicitor General.
Driver Fitness Cases. RoadSafetyBC. [Report Date: August 16, 2022].

4.1 ACTIVE DRIVERS

4.1.5 ROADSAFETYBC DRIVER FITNESS CASE DECISIONS, 80+

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DRIVER FITNESS CASES OPENED	70,210	72,090	75,310	69,940	6,270	-91.1%	-91.0%
DRIVERS REFERRED FOR AN ENHANCED ROAD ASSESSMENT (ERA)	n/a	4,786	4,027	2,556	3,134	n/a	22.6%
DRIVERS REFERRED FOR A DRIVEABLE COGNITIVE ASSESSMENT	1,100	90	n/a	n/a	n/a	n/a	n/a
CASE DECISIONS							
DRIVERS ULTIMATELY FOUND FIT TO DRIVE	57,510	58,250	61,080	54,370	3,300	-94.3%	-93.9%
DRIVERS THAT DID NOT RESPOND; CANCELLED LICENSE	3,220	4,510	8,010	6,610	810	-74.8%	-87.7%
DRIVERS THAT VOLUNTARILY SURRENDERED THEIR LICENSE	1,180	1,590	1,870	1,520	140	-88.1%	-90.8%
DRIVERS FOUND MEDICALLY UNFIT TO DRIVE	1,560	1,970	1,810	1,620	940	-39.7%	-42.0%
CASES REMAINING OPEN AT TIME OF REPORTING	6,400	5,230	1,710	4,950	920	-85.6%	-81.4%
DRIVER DECEASED	340	540	830	870	160	-52.9%	-81.6%

NOTE(S): Data has been rounded, resulting in some totals not adding up as expected. The counts are subject to ongoing revisions as new information is received by RoadSafetyBC. A year's cases are generally not considered to be settled until 12-18 months have passed. It is not possible to identify the number of cases involving a DMER form, but it is estimated that over 95% of cases involve the DMER form. The decrease in cases opened in 2020 was due primarily to precautionary measures taken by RoadSafetyBC to limit exposure of drivers to doctor office visits.

SOURCE(S): Ministry of Public Safety and Solicitor General.
Driver Fitness Cases. RoadSafetyBC. [Report Date August 16, 2022].

TRANSPORTATION

DATA TABLES CONTINUED

4.1 ACTIVE DRIVERS

4.1.6 ROADSAFETYBC DRIVER FITNESS CASE DECISIONS, ALL AGES

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DRIVER FITNESS CASES OPENED	168,350	170,520	180,350	162,420	107,610	-36.1%	-33.7%
DRIVERS REFERRED FOR AN ENHANCED ROAD ASSESSMENT (ERA)	n/a	6,544	5,355	3,201	3,621	n/a	13.1%
DRIVERS REFERRED FOR A DRIVEABLE COGNITIVE ASSESSMENT	1,360	110	n/a	n/a	n/a	n/a	n/a
CASE DECISIONS							
DRIVERS ULTIMATELY FOUND FIT TO DRIVE	145,430	145,710	153,650	133,650	88,640	-39.0%	-33.7%
DRIVERS THAT DID NOT RESPOND; CANCELLED LICENSE	4,930	7,510	13,810	12,190	5,560	12.8%	-54.4%
DRIVERS THAT VOLUNTARILY SURRENDERED THEIR LICENSE	1,480	1,770	2,170	1,760	270	-81.8%	-84.7%
DRIVERS FOUND MEDICALLY UNFIT TO DRIVE	6,360	4,840	5,860	3,720	2,420	-61.9%	-34.9%
CASES REMAINING OPEN AT TIME OF REPORTING	9,640	9,990	3,820	9,990	10,410	8.0%	4.2%
DRIVER DECEASED	510	700	1,040	1,110	310	-39.2%	-72.1%

NOTE(S): Data as of July 21, 2022. Data has been rounded, resulting in some totals not adding up as expected. The counts are subject to ongoing revisions as new information is received by RoadSafetyBC. A year's cases are generally not considered to be settled until 12-18 months have passed. It is not possible to identify the number of cases involving a DMER form, but it is estimated that over 95% of cases involve the DMER form. The decrease in cases opened in 2020 was due primarily to precautionary measures taken by RoadSafetyBC to limit exposure of drivers to doctor office visits.

SOURCE(S): Ministry of Public Safety and Solicitor General.
Driver Fitness Case Management System (DFCMS). RoadSafetyBC. [Report Date: August 16, 2022].

4.2 PUBLIC TRANSPORTATION

4.2.1 PUBLIC TRANSPORTATION AVAILABILITY, BC TRANSIT

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF HANDYDART SYSTEMS	24	24	26	26	27	12.5%	3.8%
WITH SERVICES 7 DAYS A WEEK	5	4	4	4	4	-20.0%	0.0%
WITH EVENING SERVICES (PAST 6PM)	4	5	6	6	5	25.0%	-16.7%
NUMBER OF FIXED-ROUTE TRANSIT SYSTEMS	25	25	25	25	25	0.0%	0.0%
WITH SERVICES 7 DAYS A WEEK	19	20	20	20	20	5.3%	0.0%
WITH EVENING SERVICES (PAST 6PM)	25	25	25	25	25	0.0%	0.0%
NUMBER OF FLEXIBLE PARA-TRANSIT SYSTEMS	32	32	32	32	32	0.0%	0.0%

SOURCE(S): BC Transit.
BC Transit Transportation Services Report. [Report Date: July 2, 2022].

4.2 PUBLIC TRANSPORTATION

4.2.2 PUBLIC TRANSPORTATION AVAILABILITY, TRANS LINK

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF HANDYDART SYSTEMS	1	1	1	1	1	0.0%	0.0%
WITH SERVICES 7 DAY A WEEK	1	1	1	1	1	0.0%	0.0%
WITH EVENING SERVICES (PAST 6PM)	1	1	1	1	1	0.0%	0.0%
NUMBER OF FIXED-ROUTE TRANSIT SYSTEMS	1	1	1	1	1	0.0%	0.0%
WITH SERVICES 7 DAY A WEEK	1	1	1	1	1	0.0%	0.0%
WITH EVENING SERVICES (PAST 6PM)	1	1	1	1	1	0.0%	0.0%
NUMBER OF FLEXIBLE PARA-TRANSIT SYSTEMS	0	0	0	0	0	N/A	N/A

SOURCE(S): TransLink.
TransLink Transportation Services Report. [Report Date: June 28, 2022].

TRANSPORTATION

DATA TABLES CONTINUED

4.2 PUBLIC TRANSPORTATION

4.2.3 SENIORS FARES IN SELECT MUNICIPALITIES

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VANCOUVER							
CONVENTIONAL - ONE-WAY TRIP	\$1.90- \$3.90	\$1.95- \$3.95	\$1.95- \$3.95	\$2.00- \$4.05	\$2.05- \$4.15	n/a	n/a
CONVENTIONAL - MONTHLY PASS	\$54	\$56	\$56	\$57	\$58.60	8.5%	2.3%
HANDYDART - ONE-WAY TRIP	\$2.95	\$2.40	\$3.00	\$3.05	\$2.05	-30.5%	-32.8%
HANDYDART - MONTHLY PASS	\$95	\$98	\$98	\$100	\$58.60	-38.3%	-41.5%
VICTORIA							
CONVENTIONAL - ONE-WAY TRIP	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	0.0%	0.0%
CONVENTIONAL - MONTHLY PASS	\$45	\$45	\$45	\$45	\$45	0.0%	0.0%
HANDYDART - ONE-WAY TRIP	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	0.0%	0.0%
HANDYDART - MONTHLY PASS	\$85	\$45	\$45	\$45	\$45	-47.1%	0.0%
QUESNEL							
CONVENTIONAL - ONE-WAY TRIP	\$1.50	\$1.75	\$1.50	\$1.50	\$1.50	0.0%	0.0%
CONVENTIONAL - MONTHLY PASS	\$25	\$25	\$25	\$25	\$25	0.0%	0.0%
HANDYDART - ONE-WAY TRIP	\$3.00 (in town)	\$3.00- \$9.00	\$3.00- \$9.00	\$3.00- \$9.00	\$3.00- \$9.00	n/a	n/a
HANDYDART - MONTHLY PASS	n/a	n/a	n/a	n/a	n/a	n/a	n/a
WEST KOOTENAY							
CONVENTIONAL - ONE-WAY TRIP	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	0.0%	0.0%
CONVENTIONAL - MONTHLY PASS	\$60	\$45	\$45	\$45	\$45	-25.0%	0.0%
HANDYDART - ONE-WAY TRIP	\$1.25- \$2.50	\$1.25- \$2.50	\$1.25- \$2.50	\$1.25- \$2.50	\$1.25- \$2.50	n/a	n/a
HANDYDART - MONTHLY PASS	n/a	n/a	n/a	n/a	n/a	n/a	n/a
CHILLIWACK							
CONVENTIONAL - ONE-WAY TRIP	\$1.75	\$1.75	\$1.75	\$1.75	\$1.75	0.0%	0.0%
CONVENTIONAL - MONTHLY PASS	\$35	\$35	\$35	\$35	\$35	0.0%	0.0%
HANDYDART - ONE-WAY TRIP	\$2	\$2.00- \$2.75	\$2.00- \$2.75	\$2.00- \$2.75	\$2.00- \$2.75	n/a	n/a
HANDYDART - MONTHLY PASS	n/a	n/a	n/a	n/a	n/a	n/a	n/a

SOURCE(S): Local Transit System Websites.
[Online] [Cited Date: October 31, 2022].

4.2 PUBLIC TRANSPORTATION

4.2.4 BUS STOP AMENITIES

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
METRO VANCOUVER							
NUMBER OF BUS STOPS	8,377	8,365	8,399	8,301	8,238	-1.7%	-0.8%
WITH A BENCH	1,871	2,131	2,131	2,131	2,131	13.9%	0.0%
WITH A SHELTER	1,613	1,835	3,400	3,400	3,400	110.8%	0.0%
NO AMENITIES	4,893	4,399	2,868	2,770	2,707	-44.7%	-2.3%
VICTORIA REGIONAL							
NUMBER OF BUS STOPS	2,362	2,377	2,376	2,375	2,380	0.8%	0.2%
WITH A BENCH	664	779	875	901	903	36.0%	0.2%
WITH A SHELTER	532	617	673	695	700	31.6%	0.7%
NO AMENITIES	1,166	981	828	779	777	-33.4%	-0.3%
REST OF PROVINCE							
NUMBER OF BUS STOPS	6,033	8,032	8,289	8,421	8,858	46.8%	5.2%
WITH A BENCH	1,624	2,217	2,297	2,322	2,357	45.1%	1.5%
WITH A SHELTER	589	878	972	988	1,012	71.8%	2.4%
NO AMENITIES	3,820	4,937	5,020	5,111	5,489	43.7%	7.4%
B.C.							
NUMBER OF BUS STOPS	16,772	18,774	19,064	19,097	19,476	16.1%	2.0%
WITH A BENCH	4,159	5,127	5,303	5,354	5,391	29.6%	0.7%
WITH A SHELTER	2,734	3,330	5,045	5,083	5,112	87.0%	0.6%
NO AMENITIES	9,879	10,317	8,716	8,660	8,973	-9.2%	3.6%

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Report Date: July 2, 2022].
TransLink. TransLink Transportation Services Report. [Report Date: June 28, 2022].

TRANSPORTATION

DATA TABLES CONTINUED

4.2 PUBLIC TRANSPORTATION

4.2.5 B.C. BUS PASS PROGRAM

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS RECEIVING A BUS PASS	58,981	61,290	65,463	64,343	58,119	-1.5%	-9.7%
PERSONS WITH DISABILITY RECEIVING A BUS PASS	38,150	41,111	41,014	42,610	41,599	9.0%	-2.4%

SOURCE(S): Ministry of Social Development and Poverty Reduction. [Report Date: June 3, 2022].

4.2 PUBLIC TRANSPORTATION

4.2.6 ACTIVE HANDYDART CLIENTS, AS OF MARCH 31

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
BC TRANSIT	20,739	19,820	19,624	15,527	17,988	-13.3%	15.8%
TRANSLINK	24,735	25,756	26,395	19,855	24,391	-1.4%	22.8%
B.C.	45,474	45,576	46,019	35,382	42,379	-6.8%	19.8%

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Report Date: July 2, 2022].

TransLink. TransLink Transportation Services Report. [Report Date: June 28, 2022].

4.2 PUBLIC TRANSPORTATION

4.2.7 NEW HANDYDART CLIENTS

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
BC TRANSIT	6,125	5,928	6,287	2,666	7,417	21.1%	178.2%
TRANSLINK	7,847	8,784	8,891	4,792	5,327	-32.1%	11.2%
B.C.	13,972	14,712	15,178	7,458	12,744	-8.8%	70.9%

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Report Date: July 2, 2022].

TransLink. TransLink Transportation Services Report. [Report Date: June 28, 2022].

4.2 PUBLIC TRANSPORTATION

4.2.8 HANDYDART REGULAR RIDE REQUESTS

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
TRANSLINK	1,272,006	1,335,139	1,402,928	630,990	712,981	-43.9%	13.0%
RIDES PROVIDED	1,249,916	1,315,409	1,381,842	620,143	695,642	-44.3%	12.2%
UNFILLED RIDE REQUESTS	22,090	19,730	21,086	10,847	17,339	-21.5%	59.9%
BC TRANSIT	1,407,143	1,235,341	892,828	355,853	571,869	-59.4%	60.7%
RIDES PROVIDED	1,386,221	1,212,090	876,885	353,809	555,386	-59.9%	57.0%
UNFILLED RIDE REQUESTS	20,922	23,251	15,943	2,044	16,483	-21.2%	706.4%
B.C.	2,679,149	2,570,480	2,295,756	986,843	1,284,850	-52.0%	30.2%
RIDES PROVIDED	2,636,137	2,527,499	2,258,727	973,952	1,251,028	-52.5%	28.4%
UNFILLED RIDE REQUESTS	43,012	42,981	37,029	12,891	33,822	-21.4%	162.4%

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Report Date: July 2, 2022].

TransLink. TransLink Transportation Services Report. [Report Date: June 28, 2022].

TRANSPORTATION

DATA TABLES CONTINUED

4.2 PUBLIC TRANSPORTATION

4.2.9 MONTHLY HANDYDART RIDERSHIP

	BC TRANSIT				TRANSLINK			
	2020	2021	2022	% CHANGE IN LAST YEAR	2020	2021	2022	% CHANGE IN LAST YEAR
JANUARY	77,012	76,274	35,118	-54.0%	118,640	117,611	46,799	-60.2%
FEBRUARY	61,353	74,662	33,787	-54.7%	87,820	128,940	46,765	-63.7%
MARCH	74,125	45,720	42,611	-6.8%	115,610	80,311	56,327	-29.9%
APRIL	75,427	9,816	38,914	296.4%	115,080	22,302	52,203	134.1%
MAY	81,075	12,458	41,408	232.4%	124,120	27,165	54,729	101.5%
JUNE	73,338	19,576	47,475	142.5%	115,140	34,464	61,950	79.8%
JULY	76,033	27,780	48,079	73.1%	120,300	43,063	66,557	54.6%
AUGUST	69,725	28,661	48,624	69.7%	112,180	45,771	69,283	51.4%
SEPTEMBER	73,022	33,200	50,759	52.9%	116,070	50,149	73,593	46.7%
OCTOBER	80,882	37,308	58,031	55.5%	128,020	53,277	80,018	50.2%
NOVEMBER	77,488	37,925	58,700	54.8%	120,010	48,812	83,856	71.8%
DECEMBER	66,076	30,856	51,880	68.1%	108,850	46,373	75,042	61.8%

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Report Date: July 2, 2022].
TransLink. TransLink Transportation Services Report. [Report Date: June 28, 2022].

4.2 PUBLIC TRANSPORTATION

4.2.10 HANDYDART COMPLAINTS

TRANSLINK	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF COMPLAINTS RECEIVED*	1,676	2,763	3,147	1,247	1,609	-4.0%	29.0%
NUMBER OF COMPLAINTS ESCALATED FOR FURTHER PROCESSING **	52	30	30	15	8	-84.6%	-46.7%
BC TRANSIT	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF COMPLAINTS RECEIVED	122	125	134	111	60	n/a	n/a
NUMBER OF COMPLAINTS ESCALATED FOR FURTHER PROCESSING ***	0	0	0	3	5	n/a	n/a

NOTE(S): *This is HandyDART and Taxi complaints. **Estimated, as more customers are calling the escalation process as their first point of contact. ***BC Transit had very few complaints in 2020 due to extremely low ridership

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Report Date: July 2, 2022].
TransLink. TransLink Transportation Services Report. [Report Date: June 28, 2022].

4.3 TAXIS

4.3.1 TAXI SAVER PROGRAM

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
TRANSLINK							
NUMBER OF TAXI VOUCHER REQUESTS	61,536	65,055	66,039	38,667	28,949	-53.0%	-25.1%
TOTAL VALUE OF TAXI VOUCHERS PROVIDED	\$1,538,400	\$1,626,375	\$1,650,975	\$966,675	\$722,950	-53.0%	-25.2%
NUMBER OF HANDYCARD HOLDERS USING VOUCHERS	7,726	8,102	8,160	5,493	7,206	-6.7%	31.2%
PERCENT OF HANDYCARD HOLDERS USING VOUCHERS	22.7%	21.3%	19.9%	13.1%	12.7%	-44.3%	-3.4%
AVERAGE AMOUNT SPENT ON VOUCHERS PER CLIENT	\$62.20	\$63.15	\$62.55	\$48.69	\$29.64	-52.3%	-39.1%
BC TRANSIT							
NUMBER OF TAXI VOUCHER REQUESTS	51,567	54,910	49,791	26,123	25,955	-49.7%	-0.6%
TOTAL VALUE OF TAXI VOUCHERS PROVIDED	\$2,062,638	\$2,196,409	\$1,991,652	\$1,044,944	\$1,038,216	-49.7%	-0.6%
NUMBER OF HANDYPASS HOLDERS USING VOUCHERS	n/a	n/a	n/a	n/a	n/a	n/a	n/a
PERCENT OF HANDYPASS HOLDERS USING VOUCHERS	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AVERAGE AMOUNT SPENT ON VOUCHERS PER CLIENT	\$99.46	\$110.82	\$101.49	\$67.30	\$57.72	-42.0%	-14.2%
TOTAL VALUE OF TAXI VOUCHERS PROVIDED	\$3.6M	\$3.8M	\$3.6M	\$2.0M	\$1.8M	-51.1%	-12.5%

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Report Date: July 2, 2022].
TransLink. TransLink Transportation Services Report. [Report Date: June 28, 2022].

INCOME SUPPORTS DATA TABLES

5.1 COST OF LIVING

5.1.1 CONSUMER PRICE INDEX ANNUAL AVERAGE

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.	125.0	128.4	131.4	132.4	136.1	8.9%	2.8%
CANADA	130.4	133.4	136.0	137.0	141.6	8.6%	3.4%

SOURCE(S): Statistics Canada. Consumer Price Index, annual average, not seasonally adjusted. Table 18-10-0005-01. [Online] [Cited Date: November 8, 2022]. <https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=1810000501>

5.1 COST OF LIVING

5.1.2 MONTHLY CONSUMER PRICE INDEX, CANADA

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
JANUARY	131.7	133.6	136.8	138.2	145.3	10.3%	5.1%
FEBRUARY	132.5	134.5	137.4	138.9	146.8	10.8%	5.7%
MARCH	132.9	135.4	136.6	139.6	148.9	12.0%	6.7%
APRIL	133.3	136.0	135.7	140.3	149.8	12.4%	6.8%
MAY	133.4	136.6	136.1	141.0	151.9	13.9%	7.7%
JUNE	133.6	136.3	137.2	141.4	152.9	14.4%	8.1%
JULY	134.3	137.0	137.2	142.3	153.1	14.0%	7.6%
AUGUST	134.2	136.8	137.0	142.6	152.6	13.7%	7.0%
SEPTEMBER	133.7	136.2	136.9	142.9	152.7	14.2%	6.9%
OCTOBER	134.1	136.6	137.5	143.9	153.8	14.7%	6.9%
NOVEMBER	133.5	136.4	137.7	144.2	n/a	n/a	n/a
DECEMBER	133.4	136.4	137.4	144.0	n/a	n/a	n/a

SOURCE(S): Statistics Canada. Consumer Price Index by product group, monthly, percentage change, not seasonally adjusted, Canada, provinces, Whitehorse, Yellowknife and Iqaluit. Table 18-10-0004-13. [Online] [Cited Date: November 8, 2022]. <https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=1810000413>

5.1 COST OF LIVING

5.1.3 MONTHLY CONSUMER PRICE INDEX, B.C.

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
JANUARY	126.1	129.1	132.1	133.6	139.4	10.5%	4.3%
FEBRUARY	127.0	129.8	132.9	134.1	140.4	10.6%	4.7%
MARCH	127.4	130.7	132.3	134.9	143.0	12.2%	6.0%
APRIL	127.7	131.2	131.2	135.2	144.2	12.9%	6.7%
MAY	128.4	131.8	131.5	135.1	146.1	13.8%	8.1%
JUNE	128.6	131.9	132.6	135.8	146.5	13.9%	7.9%
JULY	129.7	132.4	132.6	136.7	147.6	13.8%	8.0%
AUGUST	129.6	132.2	132.4	137.0	147.0	13.4%	7.3%
SEPTEMBER	128.9	132.0	132.5	137.2	147.8	14.7%	7.7%
OCTOBER	129.4	132.2	132.9	137.9	148.6	14.8%	7.8%
NOVEMBER	128.9	131.8	133.3	138.1	n/a	n/a	n/a
DECEMBER	129.0	131.7	132.8	138.0	n/a	n/a	n/a

SOURCE(S): Statistics Canada. Consumer Price Index by product group, monthly, percentage change, not seasonally adjusted, Canada, provinces, Whitehorse, Yellowknife and Iqaluit. Table 18-10-0004-13. [Online] [Cited Date: November 11, 2022]. <https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=1810000413>

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.1 FEDERAL INCOME SUPPLEMENTS FOR LOW INCOME SENIORS, AT MARCH 31

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS RECEIVING OAS	828,067	859,167	891,384	924,059	955,668	15.4%	3.4%
SENIORS RECEIVING GIS	254,216	263,764	274,216	291,817	297,172	16.9%	1.8%

SOURCE(S): Government of Canada. Number of Persons Receiving OAS by Province and by Type (20220731-svpres-oasben). [Online] [Cited Date: October 31, 2022]. <https://open.canada.ca/data/en/dataset/77381606-95c0-411a-a7cd-eba5d038c1c4>

INCOME SUPPORTS

DATA TABLES CONTINUED

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.2 PROVINCIAL SUPPLEMENT FOR LOW INCOME SENIORS

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS RECEIVING BC SENIOR'S SUPPLEMENT	63,166	64,688	65,747	68,381	73,457	16.3%	7.4%

SOURCE(S): Ministry of Social Development and Poverty Reduction. [Report Date: June 3, 2022].

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.3 MONTHLY FEDERAL AND PROVINCIAL SUPPLEMENTS FOR A SINGLE LOW INCOME SENIOR LIVING ALONE, AT JANUARY EACH YEAR

	2018	2019	2020	2021	2022	% Change in 5 Years	% Change in Last Year
OAS	\$586.66	\$601.45	\$613.53	\$615.37	\$642.25	9.5%	4.4%
GIS	\$876.23	\$898.32	\$916.38	\$919.12	\$959.26	9.5%	4.4%
B.C. SENIOR'S SUPPLEMENT	\$49.30	\$49.30	\$49.30	\$99.30	\$99.30	101.4%	0.0%
TOTAL	\$1,512.19	\$1,549.07	\$1,579.21	\$1,633.79	\$1,700.81	12.5%	4.1%

SOURCE(S): Source: Government of Canada. Statistics related to the Old Age Security program and the Canada Pension Plan. [Online] [Cited: October 31, 2022]. <https://www.canada.ca/en/employment-social-development/programs/pensions/pension.html>

Government of British Columbia. Senior's Supplement Rate Table. BC Employment and Assistance. [Online] [Cited: October 31, 2022]. <https://www2.gov.bc.ca/gov/content/governments/policies-for-government/bcea-policy-and-procedure-manual/bc-employment-and-assistance-rate-tables/senior-s-supplement-rate-table>

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.4 MONTHLY FEDERAL AND PROVINCIAL SUPPLEMENTS FOR A SINGLE LOW INCOME SENIORS LIVING ALONE, AT OCTOBER EACH YEAR

	2018	2019	2020	2021	2022		% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
					65-74	75+		
OAS	\$600.85	\$613.53	\$614.14	\$635.26	\$685.50	\$754.04	14.1%	7.9%
GIS	\$897.42	\$916.38	\$917.29	\$948.82	\$1,023.88	\$1,023.88	14.1%	7.9%
B.C. SENIOR'S SUPPLEMENT	\$49.30	\$49.30	\$49.30	\$99.30	\$99.30	\$99.30	101.4%	0.0%
TOTAL	\$1,547.57	\$1,579.21	\$1,580.73	\$1,683.38	\$1,808.68	\$1,877.23	16.9%	7.4%

NOTE(S): As of July 2022, seniors aged 75 and over will receive a 10% increase in their OAS pension

SOURCE(S): Government of British Columbia. Senior's Supplement Rate Table. BC Employment and Assistance. [Online] [Cited Date: October 31, 2022]. <https://www2.gov.bc.ca/gov/content/governments/policies-for-government/bcea-policy-and-procedure-manual/bc-employment-and-assistance-rate-tables/senior-s-supplement-rate-table>

Government of Canada. Number of Persons Receiving OAS by Province and by Type (20220731-svpres-oasben). [Online] [Cited Date: October 31, 2022]. <https://open.canada.ca/data/en/dataset/77381606-95c0-411a-a7cd-eba5d038c1c4>

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.5 MONTHLY SUPPLEMENT AMOUNTS FOR SINGLE SENIORS BY PROVINCE, 2022

	PROGRAM NAME	MONTHLY AMOUNT
ALBERTA ¹	ALBERTA SENIORS BENEFIT	\$285.92 MAXIMUM
MANITOBA ¹	55 PLUS PROGRAM	\$53.93 MAXIMUM
NEW BRUNSWICK ¹	NEW BRUNSWICK LOW-INCOME SENIORS' BENEFIT	\$33.33
NEWFOUNDLAND AND LABRADOR ¹	NEWFOUNDLAND AND LABRADOR SENIORS' BENEFIT	\$120.33 MAXIMUM
NORTHWEST TERRITORIES	NWT SENIOR CITIZEN SUPPLEMENTARY BENEFIT	\$196.00
NUNAVUT	SENIOR CITIZEN SUPPLEMENTARY BENEFIT	\$300.00
ONTARIO	ONTARIO GUARANTEED ANNUAL INCOME SYSTEM	\$83.00 MAXIMUM
PRINCE EDWARD ISLAND ^{1,2}	SENIORS INDEPENDENCE INITIATIVE	\$141.67 MAXIMUM
SASKATCHEWAN	SENIORS INCOME PLAN	\$330.00 MAXIMUM
YUKON	YUKON SENIORS INCOME SUPPLEMENT	\$273.05 MAXIMUM
BRITISH COLUMBIA	B.C. SENIOR'S SUPPLEMENT	\$99.30 MAXIMUM

NOTE(S): 1. Amounts are calculated to reflect the amount of each benefit per month. 2. The Seniors Independence Initiative was introduced in PEI in April 2021 to provide additional support for low income seniors. Funding is targeted to a suite of services that includes grass cutting, home maintenance, housekeeping, Lifeline Medical Alert System, meal preparation, snow removal and transportation. 3. Quebec does not have a senior's supplement program similar to other provinces. 4. Nova Scotia does not have a monthly supplement but offers a tax rebate for GIS clients that is dependent on the amount of tax paid.

SOURCE(S): Provincial and Territorial Government websites. [Online] [Cited Date: October 31, 2022].

INCOME SUPPORTS

DATA TABLES CONTINUED

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.6 CANADA PENSION PLAN, AS OF MARCH 31

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS RECEIVING CPP - RETIREMENT*	915,090	940,805	966,059	997,262	1,018,904	11.3%	2.2%
SENIORS RECEIVING CPP - SURVIVOR'S	181,116	184,450	186,864	189,118	192,210	6.1%	1.6%
SENIORS RECEIVING CPP - RETIREMENT & SURVIVOR'S	1,096,206	1,125,255	1,152,923	1,186,380	1,211,114	10.5%	2.1%

NOTE(S): *Includes persons under age 65 who opt to take CPP at age 60 or receive disability benefit or qualify for the survivors or dependent children's benefit

SOURCE(S): Government of Canada.

Canada Pension Plan (CPP) - Number of Benefits, by Place of Residence and Benefit Type (20220930-rpcpres-cppben). [Online] [Cited Date: November 1, 2022]. <https://open.canada.ca/data/en/dataset/1fab2afd-4f3c-4922-a07e-58d7bed9dcfc>

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.7 MONTHLY PAYMENT AMOUNTS FOR CANADA PENSION PLAN

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
AVERAGE CPP	\$570.00	\$679.16	\$701.41	\$714.21	\$727.61	27.7%	1.9%
MAXIMUM CPP	\$1,134.17	\$1,154.58	\$1,175.83	\$1,203.75	\$1,253.59	10.5%	4.1%

NOTE(S): the average CPP is as of June in each fiscal year.

SOURCE(S): Source: Government of Canada.

Canada Pension Plan: Pensions and benefits monthly amounts. [Online] [Cited Date: November 1, 2022]. <https://www.canada.ca/en/services/benefits/publicpensions/cpp/payment-amounts.html>

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.8 FEDERAL AND PROVINCIAL TAX CREDIT INDEXATION RATES

	2018	2019	2020	2021	2022	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
FEDERAL CREDITS	1.5%	2.2%	1.9%	1.0%	2.4%	0.9%	1.4%
B.C. CREDITS	2.0%	2.6%	2.5%	1.1%	2.1%	0.1%	1.0%

NOTE(S): The following tax credits available to seniors are indexed: Federal: age amount, disability amount, caregiver amount, medical expenses; Provincial: age amount, eligible dependant, BC caregiver credit, medical expense credit, credit for mental or physical impairment. The following tax credits available to seniors are not indexed: Federal: pension income amount, home accessibility tax credit, pension income splitting; Provincial: pension credit, charitable gifts.

SOURCE(S): Government of Canada.

Indexation adjustment for personal income tax and benefit amounts. [Online]. [Cited: November 1, 2022]. <https://www.canada.ca/en/revenue-agency/services/tax/individuals/frequently-asked-questions-individuals/adjustment-personal-income-tax-benefit-amounts.html>

Government of British Columbia. B.C. Basic Personal Income Tax Credits. [Online] [Cited Date: November 1, 2022]. <https://www2.gov.bc.ca/gov/content/taxes/income-taxes/personal/credits/basic>

5.3 PREMIUM ASSISTANCE PROGRAMS

5.3.1 EXPENDITURES FOR PRESCRIPTION MEDICATIONS FOR SENIORS

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PHARMACARE	n/a	n/a	\$432M	\$448M	\$468M	n/a	4.4%
OUT-OF-POCKET/THIRD-PARTY INSURERS	n/a	n/a	\$897M	\$950M	\$1.03B	n/a	8.2%
DISPENSING FEES	n/a	n/a	\$184M	\$193M	\$203M	n/a	5.3%
DRUG COSTS	n/a	n/a	\$641M	\$679M	\$740M	n/a	9.0%
ADDITIONAL MARK-UP FEE	n/a	n/a	\$72M	\$78M	\$84M	n/a	8.1%
TOTAL BILLED	n/a	n/a	\$1.33B	\$1.40B	\$1.50B	n/a	7.0%

NOTE(S): The figures exclude Narcan Nasal Spray due to high risk of identifying First Nations Health Authority records.

SOURCE(S): Ministry of Health. PharmaNet. [Extracted Date: November 25, 2022]

5.3 PREMIUM ASSISTANCE PROGRAMS

5.3.2 PROPORTION OF PHARMACIES CHARGING UP TO \$10 OR OVER \$10 DISPENSING FEE FOR SELECT COMMUNITIES IN B.C.

	2017/18	2018/19	2019/20	2020/21	2021/22	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
ABBOTSFORD							
UP TO \$10	n/a	n/a	71%	75%	77%	n/a	2.0%
OVER \$10	n/a	n/a	29%	25%	23%	n/a	-2.0%
PRINCE GEORGE							
UP TO \$10	n/a	n/a	48%	43%	43%	n/a	0.0%
OVER \$10	n/a	n/a	52%	57%	57%	n/a	0.0%
VANCOUVER							
UP TO \$10	n/a	n/a	63%	62%	61%	n/a	-1.0%
OVER \$10	n/a	n/a	37%	38%	39%	n/a	1.0%
VERNON							
UP TO \$10	n/a	n/a	44%	44%	42%	n/a	-2.0%
OVER \$10	n/a	n/a	56%	56%	58%	n/a	2.0%
VICTORIA							
UP TO \$10	n/a	n/a	44%	47%	46%	n/a	-1.0%
OVER \$10	n/a	n/a	56%	53%	54%	n/a	1.0%
B.C.							
UP TO \$10	n/a	n/a	57%	58%	58%	n/a	0.0%
OVER \$10	n/a	n/a	43%	42%	42%	n/a	-0.0%

NOTES: The figures exclude Narcan Nasal Spray due to high risk of identifying First Nations Health Authority records.

SOURCE(S): Source: Ministry of Health. PharmaNet. [Extracted Date: November 25, 2022]

SAFETY AND PROTECTION

DATA TABLES

6.1 COMMUNITY RESOURCES - SENIORS ABUSE AND INFORMATION LINE (SAIL)

6.1.1 NUMBER OF INQUIRIES TO SAIL

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ABUSE RELATED	1,546	1,346	1,580	1,664	2,156	39.5%	29.6%
NON-ABUSE MATTERS	1,902	2,040	2,526	2,006	2,344	23.2%	16.8%
GENERAL INFORMATION	627	986	1,452	1,221	1,922	206.5%	57.4%
TOTAL	4,075	4,372	5,558	4,891	6,422	57.6%	31.3%

SOURCE(S): Seniors First BC. Seniors Abuse and Information Line (SAIL). [Report Date: May 31, 2022].

6.1 COMMUNITY RESOURCES - SENIORS ABUSE AND INFORMATION LINE (SAIL)

6.1.2 NUMBER OF INQUIRIES TO SAIL BY DEGREE OF HARM

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NO HARM	272	0	72	20	38	-86.0%	90.0%
MINOR HARM	294	319	241	187	206	-30.0%	10.2%
MODERATE HARM	758	768	1,204	1,143	819	8.1%	-28.3%
SEVERE HARM	468	259	105	196	528	12.9%	169.4%
CANNOT DETERMINE	27	0	19	156	598	2128.6%	283.3%
TOTAL	1,818	1,346	1,641	1,702	2,189	20.4%	28.6%

NOTE(S): * "No Harm" was removed from data collection in May 2021 as there is always some level of impact/harm present in abuse, neglect, and mistreatment.

SOURCE(S): Seniors First BC. Seniors Abuse and Information Line (SAIL). [Report Date: May 31, 2022].

6.1 COMMUNITY RESOURCES – SENIORS ABUSE AND INFORMATION LINE (SAIL)

6.1.3 FREQUENCY OF HARM TYPE REPORTED TO SAIL

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
EMOTIONAL/ PSYCHOLOGICAL ABUSE	1,099	857	1,231	1,774	1,482	34.8%	-16.5%
FINANCIAL ABUSE	946	806	939	880	1,192	26.0%	35.5%
NEGLECT	234	192	290	305	452	93.2%	48.2%
THREATENING/CRIMINAL	169	111	181	190	412	143.8%	116.8%
SELF NEGLECT	48	30	48	52	272	466.7%	423.1%
PHYSICAL ABUSE	218	168	310	186	249	14.2%	33.9%
OTHER**	58	61	76	32	227	291.4%	609.4%
SYSTEMIC/STRUCTURAL	85	7	21	29	165	94.1%	469.0%
VIOLATION OF RIGHTS***	362	165	153	176	68	-81.2%	-61.4%
TOTAL	3,219	2,397	3,249	3,624	4,519	40.4%	24.7%

NOTE(S): * More than one type of harm or abuse may be occurring at the same time. ** "Other" includes medication related abuse, sexual abuse and spiritual/religious abuse, adult survivor of abuse, institutional, animal abuse and unspecified. Adult survivor of abuse, institutional, animal abuse and unspecified are new categories added in 2021. ***"Violation of rights" was removed from SAIL contact form in May 17, 2021 because there was an overlap of the subcategories under emotional/psychological abuse.

SOURCE(S): Seniors First BC. Seniors Abuse and Information Line (SAIL). [Report Date: May 31, 2022].

6.1 COMMUNITY RESOURCES – bc211

6.1.4 NUMBER OF CALLERS TO BC211 REPORTING ELDER ABUSE

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SELF	173	213	213	211	416	140.5%	97.2%
FAMILY	51	123	71	106	111	117.6%	4.7%
FRIEND	24	30	18	37	39	62.5%	5.4%
SERVICE PROVIDER	23	21	20	31	23	0.0%	-25.8%
OTHER/UNKNOWN	29	21	25	40	30	3.4%	-25.0%
TOTAL	300	408	347	425	619	106.3%	45.6%

SOURCE(S): bc211. bc211 Helpline. [Report Date: June 28, 2022].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.1 COMMUNITY RESOURCES - bc211

6.1.5 NUMBER OF CALLERS TO BC211 AGED 55+ REPORTING ABUSE OF THEMSELVES

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FEMALE	140	172	182	161	347	147.9%	115.5%
MALE	33	41	31	48	68	106.1%	41.7%
TRANSGENDER	0	0	0	0	1	n/a	n/a
UNKNOWN	0	0	0	2	0	n/a	-100.0%
TOTAL	173	213	213	211	416	140.5%	97.2%

SOURCE(S): bc211. bc211 Helpline. [Report Date: June 28, 2022].

6.1 COMMUNITY RESOURCES - bc211

6.1.6 INCIDENTS OF ABUSE FOR CALLERS TO BC211 AGED 55+ REPORTING ABUSE OF THEMSELVES

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ELDER	64	71	73	124	135	110.9%	8.9%
DOMESTIC VIOLENCE	56	74	78	90	123	119.6%	36.7%
EMOTIONAL	49	45	48	79	114	132.7%	44.3%
UNSPECIFIED AND OTHER	25	32	25	47	68	172.0%	44.7%
FINANCIAL	27	27	21	41	70	159.3%	70.7%
PHYSICAL/SEXUAL	18	23	14	57	97	438.9%	70.2%
TOTAL	239	272	259	438	607	154.0%	38.6%

SOURCE(S): bc211. bc211 Helpline. [Report Date: June 28, 2022].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.1 CASES OF ABUSE, NEGLECT, AND SELF-NEGLECT

	2017	2018	2019	2020	2021	% CHANGE IN 4 YEARS	% CHANGE IN LAST YEAR
ALL AGES	n/a	1,191	2,458	2,168	2,421	103.3%	11.7%
OPEN CASES	n/a	28	153	178	266	850.0%	49.4%
CLOSED CASES	n/a	1,156	2,300	1,979	2,147	85.7%	8.5%
CONFIRMED CASES	n/a	595	993	967	1,019	71.3%	5.4%
UNKNOWN	n/a	7	5	11	8	14.3%	-27.3%
AGED 65+	n/a	1,039	1,910	1,599	1,639	57.7%	2.5%
OPEN CASES	n/a	52	158	165	197	278.8%	19.4%
CLOSED CASES	n/a	986	1,751	1,434	1,442	46.2%	0.6%
CONFIRMED CASES	n/a	537	784	760	708	31.8%	-6.8%
UNKNOWN	n/a	1	1	0	0	-100.0%	n/a

NOTE(S): NHA only reports cases that are closed and confirmed to be abuse, neglect or self-neglect, therefore open and closed cases may be undercounted. An additional 125 cases in VCHA have been reported and investigated, but the details are not available due to the busy acute care setting with the focus on the pandemic response. Therefore, the 125 cases are not included in the report.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Report Date: July/August/November 2022].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.2 RELATIONSHIP OF REPORTER, CLOSED CASES AGED 65+

	2017	2018	2019	2020	2021	% POINT CHANGE IN 4 YEARS	% POINT CHANGE IN LAST YEAR
TOTAL CLOSED CASES	n/a	986	1,751	1,434	1,442		
HEALTHCARE PROVIDER	n/a	30.6%	23.1%	32.7%	28.6%	-2.1%	-4.1%
FAMILY	n/a	14.0%	13.2%	12.1%	14.4%	0.4%	2.3%
PROVINCIAL SERVICE	n/a	4.7%	6.5%	7.8%	6.9%	2.3%	-0.9%
COMMUNITY SERVICE	n/a	8.2%	4.3%	5.4%	5.3%	-2.9%	-0.1%
MEMBER OF THE PUBLIC	n/a	5.0%	3.2%	3.7%	5.2%	0.2%	1.5%
FRIEND	n/a	3.9%	3.3%	3.3%	3.1%	-0.7%	-0.2%
OTHER	n/a	7.4%	5.6%	5.9%	4.6%	-2.8%	-1.2%
NOT REPORTED	n/a	26.3%	40.8%	29.1%	31.9%	5.6%	2.8%

NOTE(S): - Grouping: Community Service includes banker or financial advisor, BC Community Response Network, community agency not otherwise listed, fire department, police, professional non-medical, Seniors Abuse and Information Line (SAIL), BCCEAS, and Victim Link; Member of the Public includes landlord or strata, member of the public not otherwise listed, and neighbor; Provincial Service includes other designated agency, Public Guardian and Trustee (PGT), Health Inspector; Other includes self reported, anonymous reporter or other reporter not otherwise listed. - NHA did not report this data in 2018 and 2019 and the cases were assigned under "Not Reported"

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Report Date: July/August/November 2022].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.3 RELATIONSHIP OF SUSPECTED ABUSER, CLOSED CASES AGED 65+

	2017	2018	2019	2020	2021	% POINT CHANGE IN 4 YEARS	% POINT CHANGE IN LAST YEAR
TOTAL CLOSED CASES	n/a	986	1,751	1,434	1,442	46.2%	0.6%
SELF-NEGLECT	n/a	28.5%	21.7%	21.9%	21.6%	-6.9%	-0.3%
ADULT CHILD	n/a	23.9%	21.8%	22.1%	21.6%	-2.4%	-0.5%
SPOUSE/PARTNER	n/a	9.5%	9.4%	8.9%	7.9%	-1.6%	-1.0%
OTHER FAMILY MEMBER	n/a	3.7%	3.7%	3.3%	2.1%	-1.5%	-1.2%
FRIEND	n/a	3.3%	3.3%	3.3%	2.8%	-0.5%	-0.5%
MEMBER OF THE PUBLIC	n/a	2.2%	3.3%	2.2%	2.8%	0.6%	0.6%
CARE PROVIDER	n/a	3.5%	1.3%	0.8%	1.4%	-2.2%	0.6%
OTHER	n/a	4.5%	4.1%	3.8%	2.9%	-1.5%	-0.9%
NOT REPORTED	n/a	20.8%	31.5%	33.6%	36.8%	16.0%	3.1%

NOTE(S): - Grouping: Member of the Public includes co-patient/resident, landlord, roommate, neighbor, or other member of the public not otherwise listed; Other includes Power of Attorney, not applicable, unknown, or other suspected abused not otherwise listed; NHA did not report this data in 2018 and CLBC didn't report this data for all the years; all the cases are assigned under "Not reported"

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Report Date: July/August/November 2022].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.4 ABILITY TO SEEK ASSISTANCE/SUPPORT, CASES AGED 65+

	2017	2018	2019	2020	2021	% POINT CHANGE IN 3 YEARS	% POINT CHANGE IN LAST YEAR
YES	n/a	58.9%	54.1%	62.9%	56.0%	-5.0%	-11.0%
NO	n/a	15.6%	17.9%	13.3%	10.9%	-30.2%	-17.9%
UNKNOWN	n/a	25.9%	34.0%	30.3%	40.3%	55.6%	33.3%

NOTE(S): more than one option could be chosen for one case, therefore the percentage doesn't sum to one. NHA and CLBC did not report this data and are excluded from this measure calculation.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Report Date: July/August/November 2022].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.5 REASONS FOR INABILITY TO SEEK ASSISTANCE OR SUPPORT, CONFIRMED CASES AGED 65+

	2017	2018	2019	2020	2021	% POINT CHANGE IN 4 YEARS	% POINT CHANGE IN LAST YEAR
DEMENTIA / COGNITIVE IMPAIRMENT	n/a	57.0%	41.1%	50.9%	49.9%	-12.5%	-2.1%
FRAILITY / INJURY DUE TO ADVANCED AGE / ILLNESS / CONDITION	n/a	17.0%	11.6%	17.5%	13.3%	-21.6%	-24.1%
PHYSICAL HANDICAP / DISABILITY	n/a	4.3%	3.5%	6.2%	7.5%	73.0%	21.1%
MENTAL ILLNESS	n/a	9.2%	5.5%	6.7%	5.8%	-37.2%	-13.7%
ACQUIRED BRAIN INJURY	n/a	1.5%	2.6%	2.9%	2.1%	40.8%	-26.8%
ALCOHOL / DRUG IMPAIRMENT	n/a	6.2%	4.0%	2.5%	1.6%	-75.0%	-37.8%
RESTRAINT (CHEMICAL / ENVIRONMENTAL / PHYSICAL)	n/a	0.6%	0.3%	0.8%	0.7%	25.1%	-10.5%
DEVELOPMENT DISABILITY	n/a	1.9%	0.8%	0.3%	0.8%	-55.0%	222.1%
UNKNOWN	n/a	13.2%	34.9%	24.3%	21.0%	58.7%	-13.6%
OTHER	n/a	1.1%	1.3%	3.7%	4.7%	312.9%	26.5%

NOTE(S): CLBC did not report this data and are excluded from this measure calculation.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Report Date: July/August/November 2022].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.6 TYPE OF ABUSE, NEGLECT AND SELF-NEGLECT, CONFIRMED CASES AGED 65+

	2017	2018*	2019	2020	2021	% CHANGE IN 3 YEARS	% CHANGE IN LAST YEAR
TOTAL CONFIRMED CASES	n/a	416	784	760	708	-9.7%	-6.8%
ABUSE	n/a	134	303	266	252	-16.8%	-5.3%
NEGLECT	n/a	79	137	163	126	-8.0%	-22.7%
SELF-NEGLECT	n/a	297	508	486	479	-5.7%	-1.4%

NOTE(S): More than one type of abuse, neglect or self-neglect may be reported for a case, therefore numbers will not sum to the the number of confirmed cases. * In 2018, NHA did not report the type of abuse, neglect or self-neglect, therefore figures exclude NHA.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Report Date: July/August/November 2022].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.7 TYPES OF ABUSE, CONFIRMED CASES AGED 65+

	2017	2018*	2019	2020	2021	% POINT CHANGE IN 3 YEARS	% POINT CHANGE IN LAST YEAR
CONFIRMED CASES OF ABUSE	n/a	134	303	266	252		
FINANCIAL	n/a	55.2%	61.1%	49.6%	48.4%	-12.6%	-1.2%
EMOTIONAL / PSYCHOLOGICAL / HUMILIATION	n/a	39.6%	24.1%	24.8%	30.2%	6.1%	5.3%
PHYSICAL ABUSE / ASSAULT	n/a	15.7%	21.5%	20.3%	24.2%	2.8%	3.9%
INTIMIDATION / THREATS	n/a	9.7%	12.2%	12.8%	12.3%	0.1%	-0.5%
CENSORING	n/a	10.4%	7.9%	9.8%	8.3%	0.4%	-1.4%
CONFINEMENT / RESTRAINT	n/a	0.7%	2.6%	4.5%	4.0%	1.3%	-0.5%
MEDICATION MISMANAGEMENT	n/a	9.0%	5.6%	4.5%	4.0%	-1.6%	-0.5%
SEXUAL ABUSE / ASSAULT	n/a	0.7%	0.7%	0.8%	1.2%	0.5%	0.4%
CULTURAL / SPIRITUAL ABUSE	n/a	1.5%	0.0%	0.8%	0.4%	0.4%	-0.4%
OTHER	n/a	0.0%	0.3%	0.0%	0.0%	-0.3%	0.0%

NOTE(S): More than one type of abuse may be reported for a case, therefore percentages will sum to greater than 100%. * In 2018, NHA did not report the type of abuse, neglect or self-neglect, therefore figures excluded NHA.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Report Date: July/August/November 2022].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.8 TYPES OF NEGLECT, CONFIRMED CASES AGED 65+

	2017	2018	2019	2020	2021	% POINT CHANGE IN 4 YEARS	% POINT CHANGE IN LAST YEAR
CONFIRMED CASES OF NEGLECT	n/a	78	121	127	113		
NOT RECEIVING ADEQUATE PERSONAL CARE	n/a	69.2%	43.4%	40.0%	44.0%	-25.2%	4.0%
NOT RECEIVING ADEQUATE NUTRITION	n/a	33.3%	27.9%	24.4%	24.0%	-9.3%	-0.4%
NOT RECEIVING MEDICAL CARE	n/a	42.3%	24.3%	25.6%	21.6%	-20.7%	-4.0%
UNSAFE LIVING CONDITIONS	n/a	21.8%	14.7%	21.3%	20.0%	-1.8%	-1.3%
UNSANITARY LIVING CONDITIONS	n/a	30.8%	20.6%	19.4%	20.8%	-10.0%	1.4%
ISOLATION / SECLUSION	n/a	34.6%	20.6%	17.5%	20.8%	-13.8%	3.3%
MEDICATION WITHHELD	n/a	24.4%	18.4%	16.3%	16.0%	-8.4%	-0.3%
NO ACCESS TO FINANCES / NO ACCESS TO SAFE MANAGEMENT OF FINANCES	n/a	34.6%	17.6%	15.6%	14.4%	-20.2%	-1.2%

NOTE(S): More than one type of neglect may be reported for a case, therefore percentages will sum to greater than 100%. NHA and CLBC did not report data for this measure and are excluded from the measure calculation.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Report Date: July/August/November 2022].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.9 TYPES OF SELF-NEGLECT, CONFIRMED CASES AGED 65+

	2017	2018	2019	2020	2021	% POINT CHANGE IN 3 YEARS	% POINT CHANGE IN LAST YEAR
CONFIRMED CASES OF SELF-NEGLECT	n/a	293	487	449	431		
PERSONAL HYGIENE	n/a	63.1%	51.5%	48.6%	43.2%	-20.0%	-5.4%
UNSANITARY LIVING CONDITIONS	n/a	41.3%	34.5%	34.7%	22.3%	-19.0%	-12.5%
MEDICATION	n/a	45.7%	40.0%	36.5%	30.6%	-15.1%	-5.9%
UNTREATED ILLNESS	n/a	26.3%	23.0%	29.6%	26.5%	0.2%	-3.2%
MALNUTRITION	n/a	39.2%	29.0%	26.5%	24.8%	-14.4%	-1.7%
FINANCIAL	n/a	29.4%	22.2%	25.4%	22.3%	-7.1%	-3.1%
UNSAFE LIVING CONDITIONS	n/a	41.3%	35.5%	34.3%	31.8%	-9.5%	-2.5%
ISOLATION / SECLUSION	n/a	35.5%	27.9%	20.7%	15.5%	-19.9%	-5.2%

NOTE(S): More than one type of neglect may be reported for a case, therefore percentages will sum to greater than 100%. NHA and CLBC did not report data for this measure and are excluded from the measure calculation.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Report Date: July/August/November 2022].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.10 OUTCOMES OF CONFIRMED CASES OF ABUSE, NEGLECT AND SELF-NEGLECT FOR AGES 65+

	2017	2018	2019	2020	2021	% CHANGE IN 4 YEARS	% CHANGE IN LAST YEAR
ADDITIONAL TIME SPENT NEGOTIATING ASSESSMENT, RESOURCES AND PLANNING	n/a	164	272	258	196	19.5%	-24.0%
AGA CONCERN RESOLVED, REMAINS A PATIENT / CLIENT OF HEALTH AUTHORITY	n/a	161	227	238	176	9.3%	-26.1%
SUPPORT AND ASSISTANCE OFFERED AND ACCEPTED	n/a	96	146	161	123	28.1%	-23.6%
DISRUPTED WORKFLOW / DELAYS FOR OTHER PATIENTS / CLIENTS	n/a	65	136	104	116	78.5%	11.5%
ADDITIONAL STAFF REQUIRED	n/a	74	139	125	105	41.9%	-16.0%
CONSULTED WITH DRC / PRACTICE LEAD / SUPERVISOR	n/a	0	0	12	101	n/a	741.7%
ADMITTED TO CARE FACILITY - INVOLUNTARY	n/a	31	59	77	81	161.3%	5.2%
DOES NOT MEET AGA CRITERIA	n/a	41	106	72	80	95.1%	11.1%
ADMITTED TO HOSPITAL - VOLUNTARY	n/a	77	95	90	70	-9.1%	-22.2%
PROTECTIVE MEASURES TAKEN	n/a	91	124	107	68	-25.3%	-36.4%
AGA CONCERN RESOLVED, FURTHER INVOLVEMENT OF HEALTH AUTHORITY NOT REQUIRED	n/a	56	78	72	64	14.3%	-11.1%
SUPPORTED SAFE TRANSITION TO ANOTHER PROGRAM	n/a	43	67	77	55	27.9%	-28.6%
ADMITTED TO CARE FACILITY- VOLUNTARY	n/a	53	70	70	49	-7.5%	-30.0%
OTHER	n/a	37	44	43	45	21.6%	4.7%
INCREASED LENGTH OF STAY	n/a	68	83	84	41	-39.7%	-51.2%
ADMITTED TO HOSPITAL - INVOLUNTARY	n/a	66	76	97	37	-43.9%	-61.9%
REDUCED / DELAYED / PREVENTED HOSPITALIZATION	n/a	15	33	34	32	113.3%	-5.9%
DOES NOT MEET CRITERIA OF AGA - FURTHER SUPPORT AND ASSISTANCE DECLINED	n/a	19	27	21	32	68.4%	52.4%
SUPPORT AND ASSISTANCE PLAN CREATED AND IMPLEMENTED WITH MONITORING	n/a	54	52	48	18	-66.7%	-62.5%
ADULT DIED	n/a	0	0	4	7	n/a	75.0%
CONSULTED WITH ETHICS	n/a	0	0	0	6	n/a	n/a

NOTE(S): NHA and CLBC did not report data for this measure. There can be more than one intervention or tool used for each confirmed case.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Report Date: July/August/November 2022].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.11 NUMBER OF COE AND COP FOR AGES 65+

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
COMMITTEE OF ESTATE (COE)	2,346	2,379	2,349	2,284	2,284	-2.6%	0.0%
COMMITTEE OF PERSON (COP)	49	53	52	56	61	24.5%	8.9%

SOURCE(S): Public Guardian and Trustee. October 2022 Referral Summary. [Report Date: October 17, 2022].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.12 NUMBER OF PGT REFERRALS AND GENERAL INQUIRIES FOR ALL AGES

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
GENERAL INQUIRIES	274	181	147	128	70	-74.5%	-45.3%
REFERRALS*	1,540	1,606	1,576	1,457	1,611	4.6%	10.6%
REFERRALS NOT PROCEEDING TO INVESTIGATION	762	826	881	703	907	19.0%	29.0%
REFERRALS PROCEEDING TO INVESTIGATION	778	780	695	754	704	-9.5%	-6.6%
TOTAL	1,814	1,787	1,723	1,585	1,681	-7.3%	6.1%

NOTE(S): * Multiple referrals could be received for the same individual

SOURCE(S): Public Guardian and Trustee. October 2022 Referral Summary. [Report Date: October 17, 2022].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.13 NUMBER OF REFERRALS NOT PROCEEDING TO INVESTIGATION BY AGE GROUP

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
UNDER 65	188	162	202	168	218	16.0%	29.8%
65+	551	632	660	517	665	20.7%	28.6%
UNKNOWN	23	32	19	18	24	4.3%	33.3%
TOTAL	762	826	881	703	907	19.0%	29.0%
AVERAGE AGE	75	77	75	76	75	0.3%	-0.5%

SOURCE(S): Public Guardian and Trustee. October 2022 Referral Summary. [Report Date: October 17, 2022].

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DATA TABLES CONTINUED

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.14 NUMBER OF REFERRALS PROCEEDING TO INVESTIGATION BY AGE GROUP

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
UNDER 65	140	139	122	164	133	-5.0%	-18.9%
65+	635	638	572	589	570	-10.2%	-3.2%
UNKNOWN	3	3	1	1	1	-66.7%	0.0%
TOTAL	778	780	695	754	704	-9.5%	-6.6%
AVERAGE AGE	76	76	76	75	75	-0.9%	0.9%

SOURCE(S): Public Guardian and Trustee. October 2022 Referral Summary. [Report Date: October 17, 2022].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.15 NUMBER OF REFERRALS NOT PROCEEDING TO INVESTIGATION BY GENDER

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FEMALE	418	406	439	387	432	3.3%	11.6%
MALE	342	412	437	313	470	37.4%	50.2%
UNKNOWN	2	8	5	3	4	100.0%	33.3%
X*	0	0	0	0	1	n/a	n/a
TOTAL	762	826	881	703	907	19.0%	29.0%

NOTE(S): * Gender X was added in 2021/22 for individuals who do not identify exclusively as female or male.

SOURCE(S): Public Guardian and Trustee. October 2022 Referral Summary. [Report Date: October 17, 2022].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.16 NUMBER OF REFERRALS PROCEEDING TO INVESTIGATION BY GENDER

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FEMALE	405	398	359	396	367	-9.4%	-7.3%
MALE	370	378	331	357	335	-9.5%	-6.2%
UNKNOWN	3	4	5	1	2	-33.3%	100.0%
TOTAL	778	780	695	754	704	-9.5%	-6.6%

SOURCE(S): Public Guardian and Trustee. October 2022 Referral Summary. [Report Date: October 17, 2022].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.1 VICTIMS OF VIOLENT OFFENCES, AGES 65+

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VICTIMS	1,095	1,153	1,672	1,668	1,757	60.5%	5.3%
OFFENCES	1,052	1,103	1,639	1,627	1,703	61.9%	4.7%

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Report Date: October 3, 2022].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.2 AGE DISTRIBUTION OF VICTIMS OF VIOLENT OFFENSES, AGES 65+

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
65-74	828	840	1,183	1,278	1,301	57.1%	1.8%
75-84	221	254	393	317	366	65.6%	15.5%
85+	46	59	96	73	90	95.7%	23.3%
TOTAL	1,095	1,153	1,672	1,668	1,757	60.5%	5.3%

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Report Date: October 3, 2022].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.3 POLICE OUTCOMES OF VIOLENT OFFENCES, AGES 65+

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NOT YET CLEARED	301	353	688	703	782	159.8%	11.2%
CHARGES LAID OR RECOMMENDED	448	442	464	446	452	0.9%	1.3%
COMPLAINANT WON'T LAY CHARGES	125	106	276	265	238	90.4%	-10.2%
DEPARTMENTAL DISCRETION	172	188	134	111	136	-20.9%	22.5%
ALL CHARGES DECLINED BY CROWN	n/a	n/a	67	84	71	n/a	-15.5%
OTHER	6	14	10	18	24	300.0%	33.3%
TOTAL	1,052	1,103	1,639	1,627	1,703	61.9%	4.7%

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Report Date: October 3, 2022].

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DATA TABLES CONTINUED

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.4 TYPES OF VIOLENT OFFENCES, AGES 65+

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ASSAULTS	748	786	1,241	1,262	1,297	73.4%	2.8%
UTTER THREATS	129	145	196	191	198	53.5%	3.7%
HARASSMENT	64	62	50	50	76	18.8%	52.0%
ROBBERY	57	43	71	44	50	-12.3%	13.6%
SEX OFFENCES	25	31	48	37	50	100.0%	35.1%
OTHER	0	0	0	0	14	n/a	n/a
HOMICIDE/ATTEMPT, CRIM NEG CAUSE DEATH, COUNSEL SUICIDE	3	18	19	7	6	100.0%	-14.3%
KIDNAPPING/FORCIBLE CONFINEMENT	11	5	5	2	6	-45.5%	200.0%
EXTORTION	11	8	8	21	2	-81.8%	-90.5%
CRIMINAL NEGLIGENCE	0	0	0	4	1	n/a	-75.0%
WEAPONS OFFENCES	1	3	0	4	1	0.0%	-75.0%
ARSON - DISREGARD FOR LIFE	0	2	0	4	1	n/a	-75.0%
INTIMIDATION	3	0	1	1	1	-66.7%	0.0%
TOTAL	1,052	1,103	1,639	1,627	1,703	61.9%	4.7%

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Report Date: October 3, 2022].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.5 COMPLAINANTS OF PROPERTY OFFENCES, AGES 65+

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF COMPLAINANTS	16,244	16,081	19,966	17,894	18,388	13.2%	2.8%
NUMBER OF OFFENCES	15,972	15,483	19,651	17,640	18,201	14.0%	3.2%

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Report Date: October 3, 2022].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.6 AGE DISTRIBUTION OF COMPLAINANTS OF PROPERTY CRIME, AGES 65+

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
65-74	11,869	11,450	14,457	13,055	13,055	10.0%	0.0%
75-84	3,705	3,888	4,662	4,096	4,533	22.3%	10.7%
85+	670	743	847	743	800	19.4%	7.7%
TOTAL	16,244	16,081	19,966	17,894	18,388	13.2%	2.8%

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Report Date: October 3, 2022].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.7 POLICE OUTCOMES OF PROPERTY OFFENCES, AGES 65+

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NOT YET CLEARED	14,806	14,329	18,184	16,323	16,886	14.0%	3.4%
DEPARTMENTAL DISCRETION	398	351	606	564	549	37.9%	-2.7%
CHARGES LAID OR RECOMMENDED	209	278	333	312	338	61.7%	8.3%
COMPLAINANT WON'T LAY CHARGES	530	490	393	325	324	-38.9%	-0.3%
CHARGES DECLINED BY CROWN	-	-	63	66	68	n/a	3.0%
OTHER	29	35	72	50	36	24.1%	-28.0%
TOTAL	15,972	15,483	19,651	17,640	18,201	14.0%	3.2%

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Report Date: October 3, 2022].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.8 TYPES OF PROPERTY OFFENCES, AGES 65+

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
MISCHIEF TO PROPERTY	3,651	3,454	4,639	4,577	4,865	33.3%	6.3%
FRAUDS	2,454	2,422	3,046	2,413	3,658	49.1%	51.6%
THEFT FROM VEHICLE	3,526	3,350	4,041	3,263	3,121	-11.5%	-4.4%
OTHER THEFT U/\$5000	2,015	2,215	2,986	3,142	2,327	15.5%	-25.9%
AUTO THEFT	661	622	749	784	854	29.2%	8.9%
B&E - RESIDENTIAL	1,188	985	1,083	825	784	-34.0%	-5.0%
B&E - BUSINESS	971	779	981	746	713	-26.6%	-4.4%
B&E - OTHER	671	666	711	607	632	-5.8%	4.1%
BIKE THEFT	286	304	415	324	324	13.3%	0.0%
SHOPLIFTING	129	130	203	168	190	47.3%	13.1%
POSSESS STOLEN PROP	8	12	222	292	188	2250.0%	-35.6%
THEFT FROM MAIL	93	104	244	198	179	92.5%	-9.6%
OTHER THEFT O/\$5000	104	207	154	126	141	35.6%	11.9%
OTHER GO	119	122	99	103	113	-5.0%	9.7%
ARSON	25	71	56	56	95	280.0%	69.6%
THEFT UTILITIES	67	40	21	12	15	-77.6%	25.0%
MISCHIEF TO DATA	4	0	1	4	2	-50.0%	-50.0%
TOTAL	15,972	15,483	19,651	17,640	18,201	14.0%	3.2%

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Report Date: October 3, 2022].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.9 MISSING PERSONS, AGES 65+

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
BY AGE GROUP							
65-74	390	382	415	420	399	2.3%	-5.0%
75-84	409	427	429	389	361	-11.7%	-7.2%
85+	206	219	234	182	202	-1.9%	11.0%
BY GENDER							
FEMALE	382	433	375	355	338	-11.5%	-4.8%
MALE	623	595	703	636	624	0.2%	-1.9%
TOTAL	1,005	1,028	1,078	991	962	-4.3%	-2.9%

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Report Date: October 3, 2022].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.10 OUTCOMES OF MISSING PERSONS, AGES 65+

	2017	2018	2019	2020	2021	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
PERCENT MISSING	3.3%	2.3%	2.8%	2.1%	1.9%	-1.4%	-0.2%
PERCENT FOUND	96.7%	97.7%	97.2%	97.9%	98.1%	1.4%	0.2%

NOTE(S): Percent missing and found are as of the date of reporting each year.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Report Date: October 3, 2022].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

6.3.11 ABUSE CASES BY AGE GROUP, AGES 65+

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PHYSICAL ABUSE CASES							
65-74	134	141	168	210	202	50.7%	-3.8%
75-84	28	34	52	43	37	32.1%	-14.0%
85+	11	8	14	16	8	-27.3%	-50.0%
TOTAL	173	183	234	269	247	42.8%	-8.2%
FINANCIAL ABUSE CASES							
65-74	165	155	175	216	206	24.8%	-4.6%
75-84	63	82	75	71	82	30.2%	15.5%
85+	29	29	28	27	41	41.4%	51.9%
TOTAL*	257	253	267	301	313	21.8%	4.0%

NOTE(S): *The number of victims could be higher than the number of cases as some cases have multiple victims

SOURCE(S): Vancouver Police Department. Abuse of Seniors, Vancouver Police Department. [Report Date: August 31, 2022].

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

6.3.12 CONSULTATION AND OUTCOMES OF ABUSE CASES, AGES 65+

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PHYSICAL ABUSE CASES							
CONSULTATIONS BY ELDER ABUSE UNIT	137	103	90	81	112	-18.2%	38.3%
CHARGES LAID OR RECOMMENDED	48	46	82	72	81	68.8%	12.5%
FINANCIAL ABUSE CASES							
CONSULTATIONS BY FINANCIAL CRIME UNIT	25	14	18	26	56	124.0%	115.4%
CHARGES LAID OR RECOMMENDED	17	13	17	10	7	-58.8%	-30.0%

SOURCE(S): Vancouver Police Department. Abuse of Seniors, Vancouver Police Department. [Report Date: August 31, 2022].

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

6.3.13 MISSING PERSONS CASES BY AGE GROUP, AGES 65+

	2017	2018	2019	2020	2021	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
MISSING PERSONS CASES							
65-74	149	173	157	119	163	9.4%	37.0%
75-84	175	141	123	90	78	-55.4%	-13.3%
85+	103	94	71	71	51	-50.5%	-28.2%
TOTAL	427	408	351	280	292	-31.6%	4.3%

SOURCE(S): Vancouver Police Department. Abuse of Seniors, Vancouver Police Department. [Report Date: August 31, 2022].

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

6.3.14 OUTCOMES OF MISSING PERSONS, AGES 65+

	2017	2018	2019	2020	2021	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
LOCATION RATE OF MISSING SENIORS	100.0%	96.0%	100.0%	100.0%	99.0%	-1.0%	-1.0%

NOTE(S): The location rate is as of the date of reporting each year.

SOURCE(S): Vancouver Police Department. Abuse of Seniors, Vancouver Police Department. [Report Date: August 31, 2022].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.4 MENTAL HEALTH ADMISSIONS

6.4.1 INVOLUNTARY MENTAL HEALTH HOSPITALIZATIONS

	2017/18	2018/19	2019/20	2020/21	2021/22	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
CASES							
<65	n/a	n/a	n/a	25,282	25,649	n/a	1.5%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	n/a	n/a	23,073	23,337	n/a	1.1%
MENTAL DISORDER AS A COMORBIDITY	n/a	n/a	n/a	1,564	1,668	n/a	n/a
UNSPECIFIED MENTAL DISORDER	n/a	n/a	n/a	645	644	n/a	-0.2%
65+	n/a	n/a	n/a	3,153	3,085	n/a	-2.2%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	n/a	n/a	2,348	2,299	n/a	n/a
MENTAL DISORDER AS A COMORBIDITY	n/a	n/a	n/a	686	675	n/a	-1.6%
UNSPECIFIED MENTAL DISORDER	n/a	n/a	n/a	119	111	n/a	-6.7%
ALL AGES	n/a	n/a	n/a	28,435	28,734	n/a	1.1%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	n/a	n/a	25,421	25,636	n/a	n/a
MENTAL DISORDER AS A COMORBIDITY	n/a	n/a	n/a	2,250	2,343	n/a	4.1%
UNSPECIFIED MENTAL DISORDER	n/a	n/a	n/a	764	755	n/a	-1.2%
AVERAGE LENGTH OF STAY							
<65	n/a	n/a	n/a	12	12	n/a	n/a
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	n/a	n/a	12	12	n/a	3.3%
MENTAL DISORDER AS A COMORBIDITY	n/a	n/a	n/a	11	13	n/a	n/a
UNSPECIFIED MENTAL DISORDER	n/a	n/a	n/a	6	5	n/a	-11.4%
65+	n/a	n/a	n/a	32	34	n/a	n/a
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	n/a	n/a	31	33	n/a	n/a
MENTAL DISORDER AS A COMORBIDITY	n/a	n/a	n/a	38	40	n/a	5.5%
UNSPECIFIED MENTAL DISORDER	n/a	n/a	n/a	15	13	n/a	-12.8%
ALL AGES	n/a	n/a	n/a	14	14	n/a	n/a
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	n/a	n/a	14	14	n/a	n/a
MENTAL DISORDER AS A COMORBIDITY	n/a	n/a	n/a	19	20	n/a	5.5%
UNSPECIFIED MENTAL DISORDER	n/a	n/a	n/a	7	6	n/a	-12.9%

NOTE(S): Due to changes in the methodology for collecting involuntary status data, reporting data on involuntary admissions for years prior to 2020/21 are incomplete and cannot be included in this report. Includes cases that have a mental health diagnosis as the main diagnosis or as other diagnosis types.

SOURCE(S): Ministry of Health. Mental Health Hospitalizations in BC. Health Sector Information, Analysis and Reporting. [Report Date: November 9, 2022]

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