



WE MUST DO BETTER:

HOME SUPPORT SERVICES
FOR BC SENIORS

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BC Seniors Advocate

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OFFICE OF THE
SENIORS ADVOCATE

Home Support Expenditures

Total Health Authority Home Support and Home and Community Care (HCC) Actual Expenditures



42%↑

increase in
expenditures
over 5 years



Services Delivered: Clients and Hours

Number of Home Support Clients and Hours (65+)

	2017/18	2021/22	% CHANGE IN 5 YEARS
NUMBER OF CLIENTS	38,430	40,681	6%
NUMBER OF HOURS	8,464,660	8,905,652	5%
AVERAGE HOURS PER CLIENT	220	219	-0.6%

6%↑

increase in
clients over
5 years

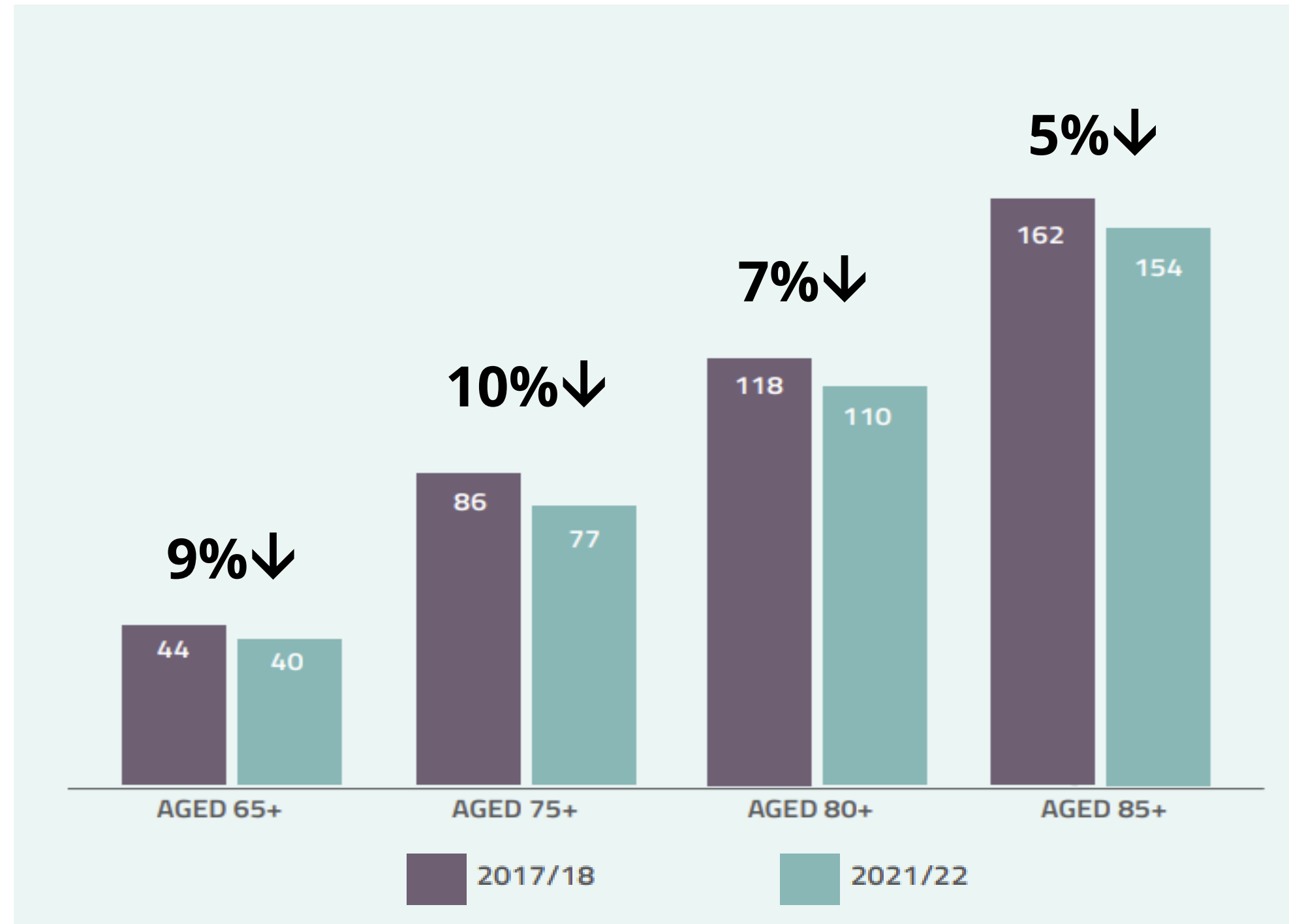
5%↑

increase in
in hours
over 5 years



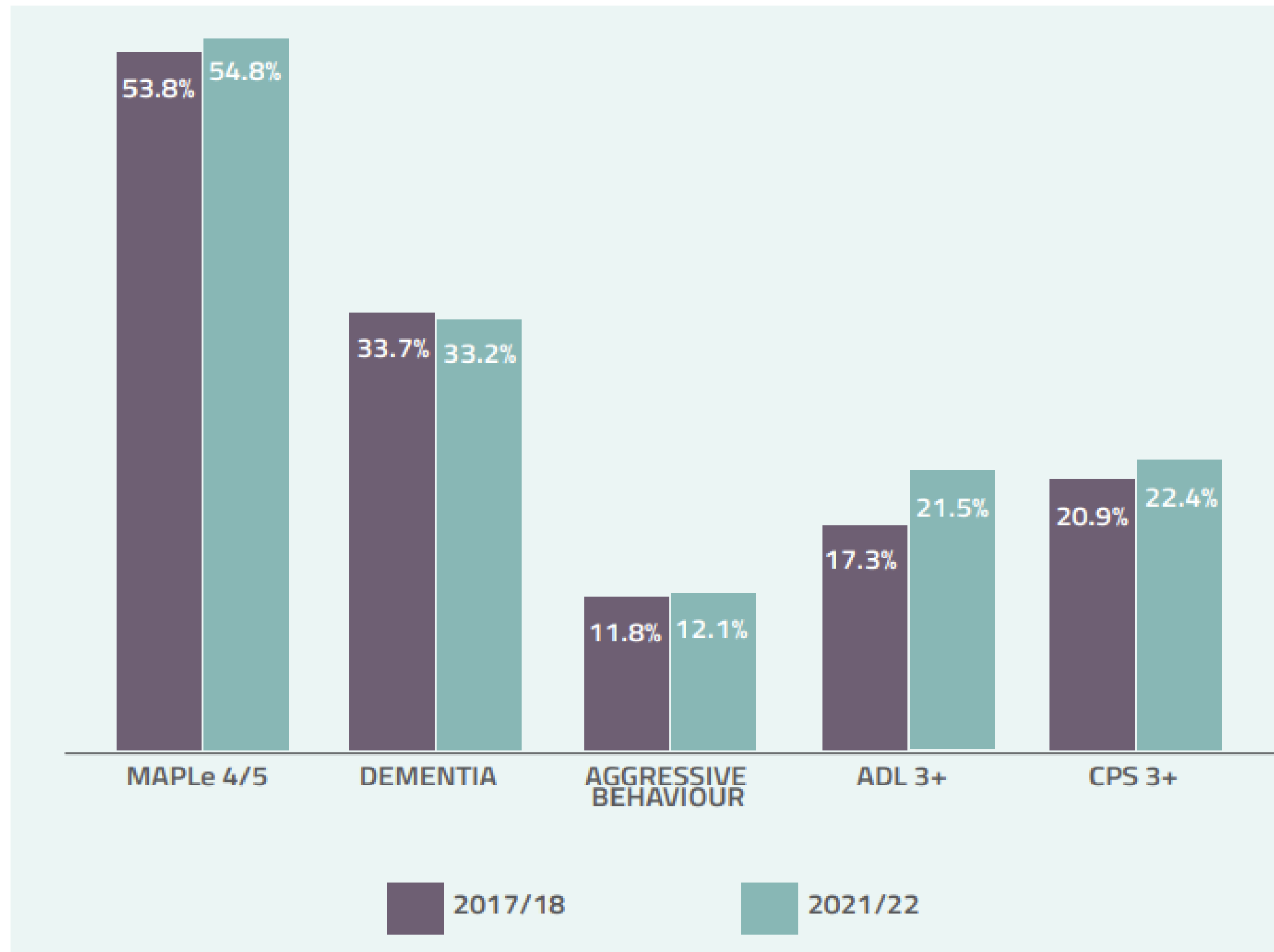
Services Delivered: Rate of Home Support

Rate of Home Support per 1,000 B.C. population



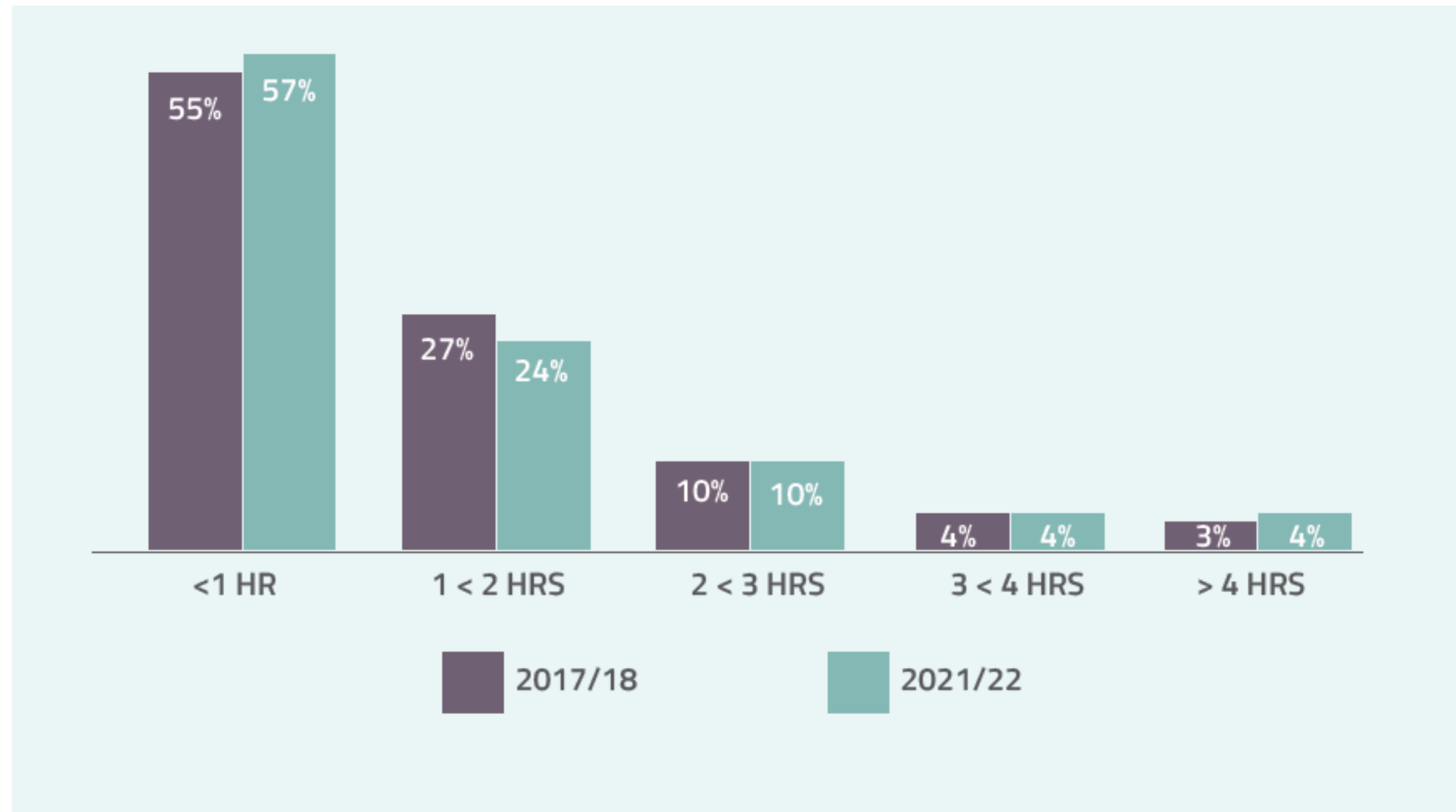
Increase in High Needs Clients

Clinical Characteristics of Home Support Clients (65+)



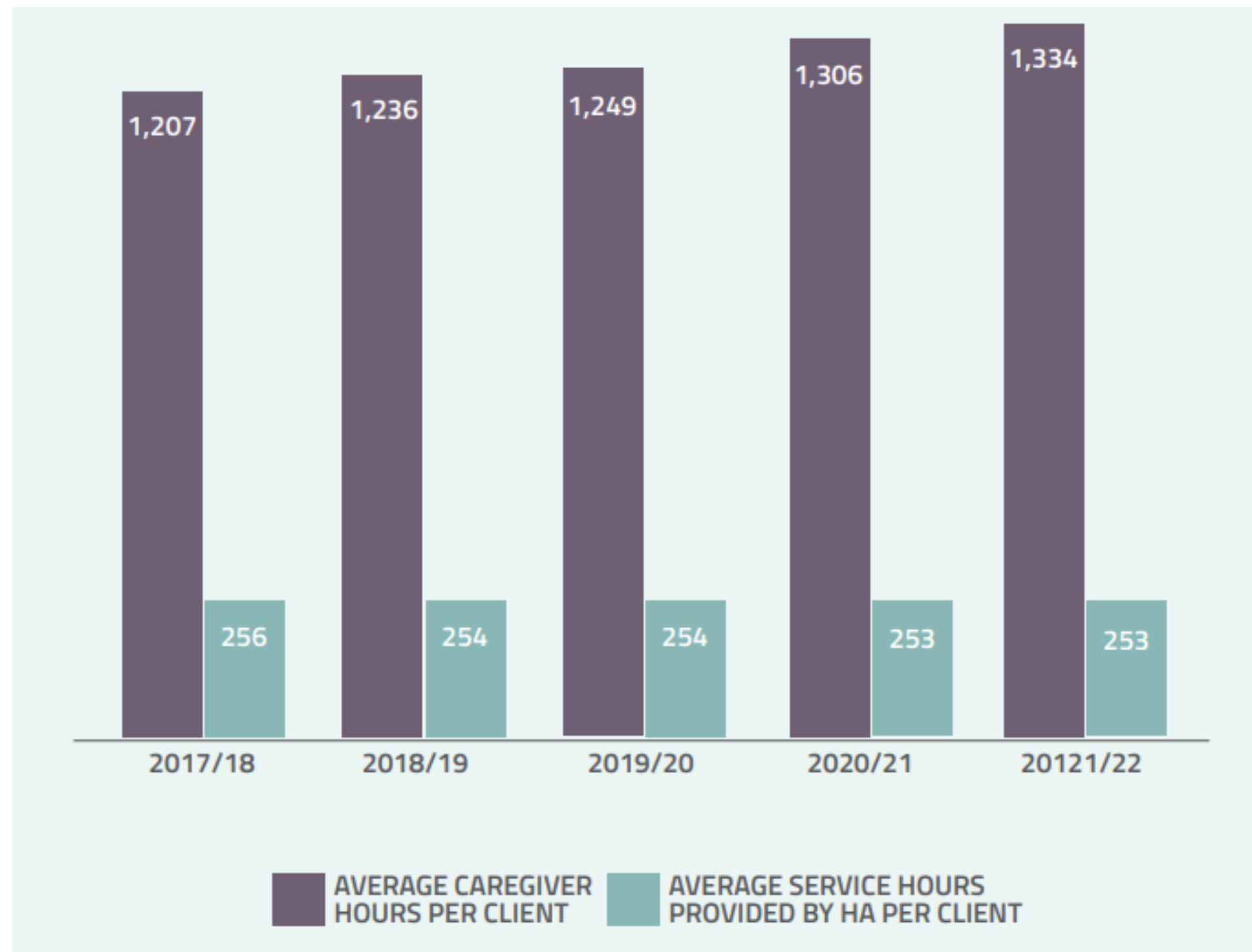
Higher Risk, Less Service

Distribution of Hours per Eligible Day for Clients at Risk/Very High risk of Admission to Long-Term Care

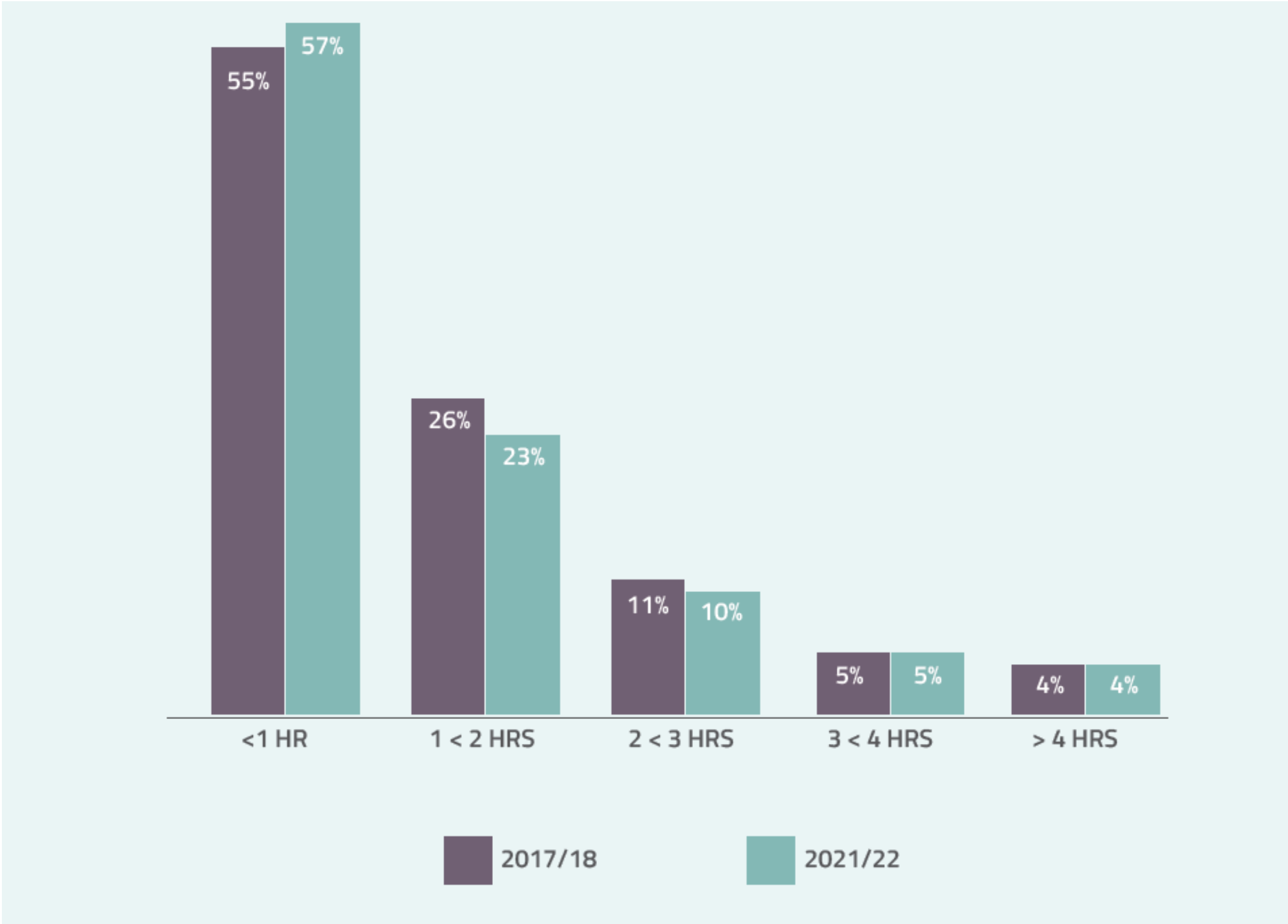


Burden on Family Caregivers

Average Caregiver Hours vs. Service Hours Provided by Health Authorities,
for Long-term Home Support Clients



Percentage of Distressed Caregivers by Home Support Service Hours



Cost Burden for Seniors

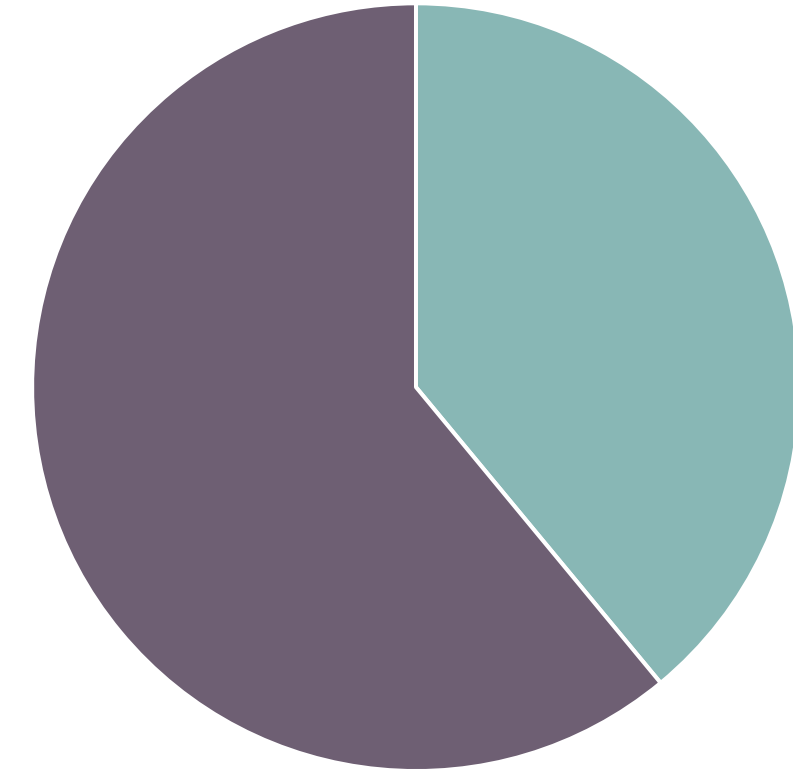
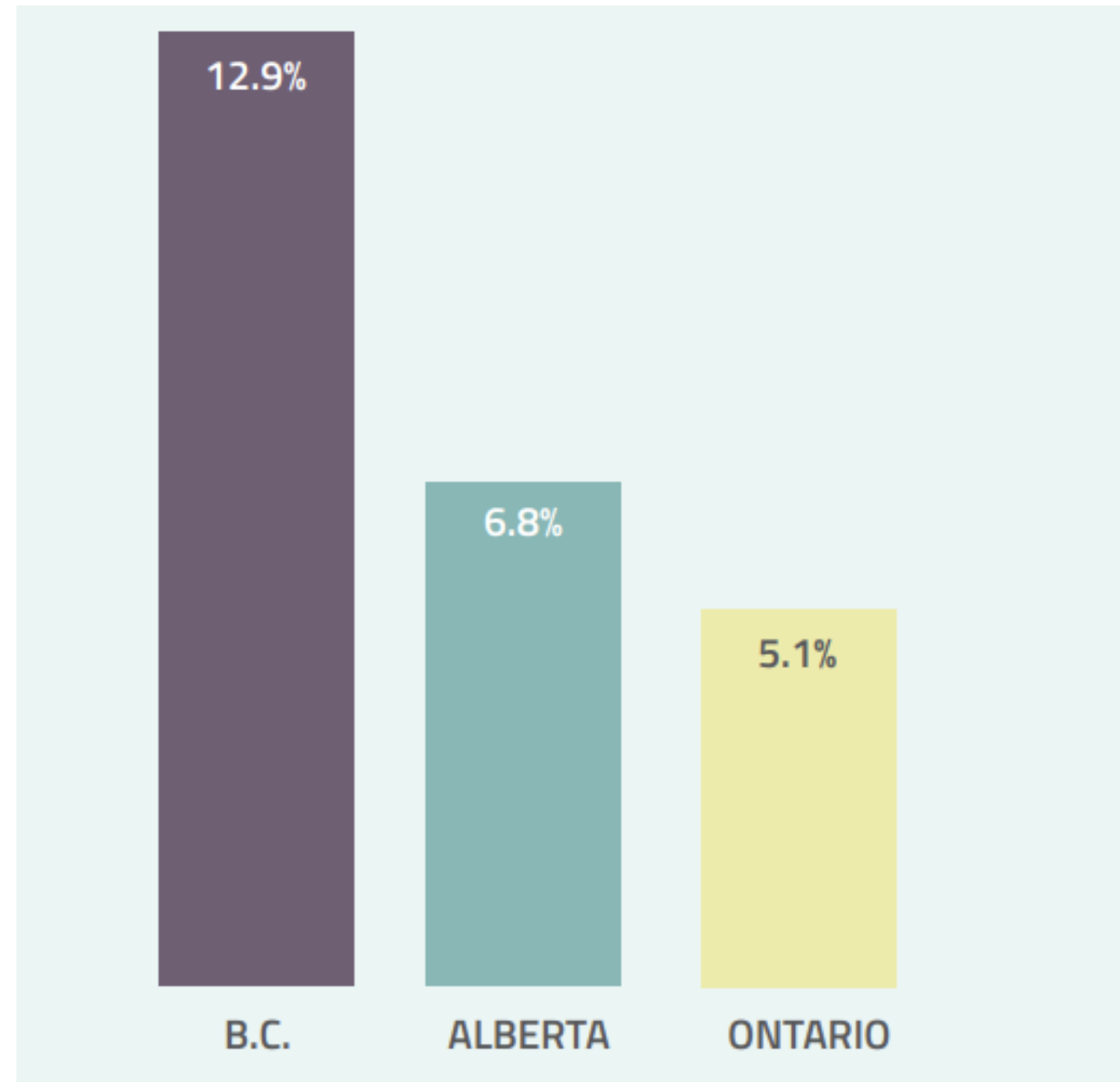
SINGLE SENIOR ANNUAL INCOME	\$29,000
<i>INCOME TAX</i>	\$1,100
<i>HOUSING</i>	\$17,200
<i>FOOD</i>	\$5,200
<i>HEALTH EXPENSES</i>	\$3,100
<i>HOME SUPPORT</i>	\$8,900
<i>CLOTHING/PERSONAL COSTS</i>	\$3,400
<i>TELECOMMUNICATIONS</i>	\$1,800
TOTAL EXPENSES	\$40,700
REMAINING INCOME	-\$11,700

A senior with a **\$29,000 income** will pay **31%** of their income, nearly **\$9,000/year**, for **one hour** of home support per day.



Premature Admission to Long-Term Care

New Long-Term Care Residents who Potentially have been Cared for at Home, 2021



61%

of B.C. seniors admitted to a long-term care facility received **NO** home support **90 days** prior to admission.



Cost of Home Support vs. Long-Term Care

Scenario of Estimated Cost to Health Authority of Fully Subsidized Home Support (1 HR) vs. Long-Term Care (LTC) for a Single Senior per year

SINGLE SENIOR ANNUAL INCOME	\$29,000	
	HOME SUPPORT (1 HR)	LTC
ESTIMATED COST	\$14,100	\$82,100
CLIENT CONTRIBUTION	REGULATED FEE ELIMINATED	\$22,200
COST TO HEALTH AUTHORITY	\$14,100	\$59,900



Recommendations



- **Eliminate financial barrier to home support**



- **Increase respite care**



- **Standardize and set targets for all aspects of service delivery**



- **Modernize care plans**



- **Measure, monitor and report on program performance**



Contact

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