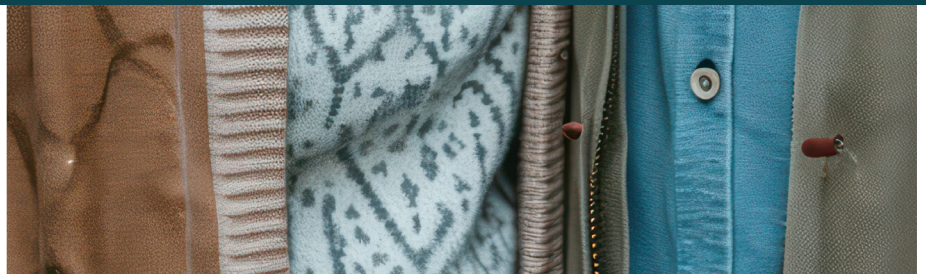




OFFICE OF THE
SENIORS ADVOCATE
BRITISH COLUMBIA



Monitoring Seniors Services 2023 Report Supplementary DATA TABLES



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B.C. DEMOGRAPHICS

DATA TABLES

POPULATION DEMOGRAPHICS

0.1.1 POPULATION BY SENIORS AGE GROUPS

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
65-69	297,871	305,905	314,194	323,371	332,215	11.5%	2.7%
70-74	234,301	247,501	262,364	274,164	278,298	18.8%	1.5%
75-79	157,393	166,508	174,505	183,228	199,295	26.6%	8.8%
80-84	108,107	111,147	115,031	119,521	124,596	15.3%	4.2%
85+	115,076	118,278	121,529	123,330	124,058	7.8%	0.6%
65+	912,748	949,339	987,623	1,023,614	1,058,462	16.0%	3.4%

SOURCE(S): BCStats.

Population Estimates and Projections. [Online] [Cited: December 29, 2023] <https://bcstats.shinyapps.io/popApp/>.

POPULATION DEMOGRAPHICS

0.1.2 POPULATION BY HEALTH AUTHORITY

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
0-64	613,947	619,009	621,755	625,237	633,234	3.1%	1.3%
65+	182,444	188,878	195,979	202,983	209,472	14.8%	3.2%
ALL AGES	796,391	807,887	817,734	828,220	842,706	5.8%	1.7%
FHA							
0-64	1,580,754	1,605,857	1,621,508	1,634,995	1,682,438	6.4%	2.9%
65+	292,088	304,487	317,921	331,134	344,530	18.0%	4.0%
ALL AGES	1,872,842	1,910,344	1,939,429	1,966,129	2,026,968	8.2%	3.1%
VCHA							
0-64	1,009,487	1,022,146	1,024,695	1,017,951	1,036,245	2.7%	1.8%
65+	200,775	208,790	216,607	222,959	229,308	14.2%	2.8%
ALL AGES	1,210,262	1,230,936	1,241,302	1,240,910	1,265,553	4.6%	2.0%
VIHA							
0-64	639,087	643,781	646,076	648,036	657,204	2.8%	1.4%
65+	195,458	203,356	211,247	218,727	225,374	15.3%	3.0%
ALL AGES	834,545	847,137	857,323	866,763	882,578	5.8%	1.8%
NHA							
0-64	254,453	254,664	253,838	252,545	251,741	-1.1%	-0.3%
65+	41,983	43,828	45,869	47,811	49,778	18.6%	4.1%
ALL AGES	296,436	298,492	299,707	300,356	301,519	1.7%	0.4%
B.C.							
0-64	4,097,728	4,145,457	4,167,872	4,178,764	4,260,862	4.0%	2.0%
65+	912,748	949,339	987,623	1,023,614	1,058,462	16.0%	3.4%
ALL AGES	5,010,476	5,094,796	5,155,495	5,202,378	5,319,324	6.2%	2.2%

SOURCE(S): BCStats.

Population Estimates and Projections. [Online] [Cited: December 29, 2023] <https://bcstats.shinyapps.io/popApp/>.

HEALTH CARE DATA TABLES

1.1 LIVING WITH ILLNESS

1.1.1 LIVING WITH ILLNESS

	2017/18	2018/19	2019/20	2020/21	2021/22	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
DEMENTIA							
PERCENTAGE OF POPULATION DIAGNOSED WITH DEMENTIA							
0-64	0.1%	0.1%	0.1%	0.1%	0.1%	0.0%	0.0%
65+	5.1%	5.0%	5.0%	4.9%	4.9%	-0.2%	0.0%
POPULATION SEGMENTS							
NON-USERS OF HEALTH CARE AND HEALTHY POPULATION							
0-64	59.9%	60.0%	60.1%	60.1%	59.9%	0.0%	-0.2%
65+	12.7%	12.6%	12.8%	13.3%	13.3%	0.7%	0.0%
LOW COMPLEXITY CHRONIC CONDITIONS							
0-64	24.2%	24.2%	24.2%	24.4%	24.5%	0.2%	0.1%
65+	29.1%	29.0%	29.0%	28.9%	28.8%	-0.3%	-0.1%
MEDIUM COMPLEXITY CHRONIC CONDITIONS							
0-64	4.5%	4.5%	4.5%	4.5%	4.5%	0.0%	0.0%
65+	28.0%	28.0%	27.9%	28.1%	27.9%	-0.1%	-0.1%
HIGH COMPLEXITY CHRONIC CONDITIONS							
0-64	1.4%	1.4%	1.4%	1.5%	1.4%	0.0%	0.0%
65+	18.8%	19.0%	19.0%	19.1%	19.1%	0.2%	0.0%
FRAIL IN LONG-TERM CARE AND END OF LIFE							
0-64	0.1%	0.1%	0.1%	0.1%	0.2%	0.0%	0.0%
65+	3.8%	3.7%	3.7%	3.4%	3.4%	-0.4%	0.0%
OTHER							
0-64	9.7%	9.8%	9.7%	9.4%	9.5%	-0.3%	0.1%
65+	7.5%	7.7%	7.7%	7.3%	7.5%	-0.1%	0.1%

NOTE(S): Individuals who died during the fiscal year are excluded from the percentages of people with dementia. Population segments may not sum to 100% due to rounding. The "other" category includes individuals in the following population segments: adult major illness, child and youth major illness, severe mental health and substance abuse, maternity and healthy newborns, and cancer. Individuals may have health conditions that fall into multiple population segments but have been categorized into the highest level for this grouping. The Chronic Disease Registry updated the definition of dementia in 2021/22, and all the five year data have been updated based on the new definition.

SOURCE(S): Health System Matrix. Health Sector Information, Analysis and Reporting. (Extracted: December 29, 2023).

1.2 IMMUNIZATION

1.2.1 PERCENT OF POPULATION VACCINATED FOR INFLUENZA AT PHARMACIES

	2018/19	2019/20	2020/21	2021/22	2022/23	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
0-64	11.8%	12.3%	16.4%	14.2%	15.2%	3.4%	1.0%
65+	41.4%	41.8%	52.4%	51.9%	49.7%	8.3%	-2.2%
ALL AGES	18.6%	19.2%	25.0%	23.4%	23.8%	5.2%	0.4%
FHA							
0-64	8.9%	10.2%	15.0%	12.8%	15.7%	6.9%	3.0%
65+	32.8%	35.9%	43.0%	41.3%	48.9%	16.1%	7.6%
ALL AGES	12.6%	14.3%	19.6%	17.6%	21.4%	8.8%	3.8%
VCHA							
0-64	9.6%	11.3%	16.4%	16.5%	22.0%	12.4%	5.5%
65+	26.2%	28.6%	36.2%	35.0%	45.6%	19.5%	10.6%
ALL AGES	12.4%	14.3%	19.9%	19.8%	26.3%	13.9%	6.5%
VIHA							
0-64	11.1%	11.8%	14.8%	15.6%	16.7%	5.6%	1.1%
65+	39.1%	41.9%	47.3%	48.9%	49.7%	10.6%	0.9%
ALL AGES	17.7%	19.0%	22.8%	24.0%	25.1%	7.5%	1.1%
NHA							
0-64	6.0%	6.6%	8.6%	6.8%	8.5%	2.5%	1.7%
65+	27.6%	28.7%	34.1%	30.1%	34.5%	6.9%	4.4%
ALL AGES	9.1%	9.9%	12.5%	10.5%	12.8%	3.7%	2.3%
B.C.							
0-64	9.7%	10.8%	15.1%	14.0%	16.9%	7.2%	3.0%
65+	34.2%	36.4%	43.9%	43.1%	47.8%	13.7%	4.7%
ALL AGES	14.1%	15.6%	20.6%	19.7%	23.1%	8.9%	3.4%

NOTE(S): Years are defined as July 1 to June 30, which covers flu season each year. Excludes vaccinations that were privately paid for. Health authority rates are estimates as individuals may or may not obtain flu vaccines at pharmacies within the health authority where they live. Data in 2022/23 were provided by the Provincial Health Services Authority and data in other years were from the Ministry of Health.

SOURCE(S): Ministry of Health. PharmaNet. [Extracted by OSA: January 18, 2024].

BCStats. Population Estimates and Projections, [Cited: December 29, 2023], <https://bcstats.shinyapps.io/popApp/>.

Provincial Health Services Authority, Provincial Vaccine Operations Centre [Received: January 31, 2024].

HEALTH CARE

DATA TABLES CONTINUED

1.2 IMMUNIZATION

1.2.2 PERCENT OF POPULATION VACCINATED FOR INFLUENZA AT PHYSICIAN OFFICES

	2018/19	2019/20	2020/21	2021/22	2022/23	% POINT CHANGE IN 3 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
0-64	n/a	n/a	1.7%	0.8%	0.5%	-1.3%	-0.3%
65+	n/a	n/a	5.4%	2.8%	1.5%	-3.9%	-1.2%
ALL AGES	n/a	n/a	2.6%	1.3%	0.7%	-1.9%	-0.6%
FHA							
0-64	n/a	n/a	4.2%	3.3%	1.9%	-2.3%	-1.4%
65+	n/a	n/a	10.7%	9.7%	4.9%	-5.8%	-4.8%
ALL AGES	n/a	n/a	5.2%	4.3%	2.4%	-2.9%	-2.0%
VCHA							
0-64	n/a	n/a	6.3%	5.1%	3.1%	-3.3%	-2.0%
65+	n/a	n/a	16.2%	14.9%	8.8%	-7.4%	-6.1%
ALL AGES	n/a	n/a	8.1%	6.8%	4.1%	-4.0%	-2.7%
VIHA							
0-64	n/a	n/a	2.2%	1.7%	0.3%	-1.9%	-1.4%
65+	n/a	n/a	8.0%	6.5%	0.6%	-7.3%	-5.9%
ALL AGES	n/a	n/a	3.7%	2.9%	0.4%	-3.3%	-2.5%
NHA							
0-64	n/a	n/a	0.9%	0.5%	0.6%	-0.3%	0.1%
65+	n/a	n/a	4.7%	3.3%	2.5%	-2.2%	-0.9%
ALL AGES	n/a	n/a	1.5%	1.0%	0.9%	-0.6%	-0.1%
B.C.							
0-64	n/a	n/a	3.8%	2.9%	1.6%	-2.2%	-1.3%
65+	n/a	n/a	10.0%	8.5%	4.1%	-5.9%	-4.4%
ALL AGES	n/a	n/a	5.0%	4.0%	2.1%	-2.9%	-1.9%

NOTE(S): In 2020/21 new fee items were introduced as an incentive to increase vaccination rates in B.C. Physicians can now claim influenza vaccinations using these new fee item codes. In prior years, vaccination performed in physicians' offices were only claimed if they were stand alone procedures. If patients attended the office for any other reason and also received the influenza vaccine, the physician could not claim the vaccination as an additional fee item. Therefore, data prior to 2020/21 is incomplete and cannot be reported from the Medical Services Plan database.

SOURCE(S): Ministry of Health. FFS and Encounter Data for Immunization Fee Items.
Health Sector Information, Analysis and Reporting. [Report Date: February 9, 2024].

BCStats.Population Estimates and Projections, [Cited: December 29, 2023], <https://bcstats.shinyapps.io/popApp/>.

1.2 IMMUNIZATION

1.2.3 INFLUENZA IMMUNIZATION COVERAGE OF HOME CARE CLIENTS

	2018/19	2019/20	2020/21	2021/22	2022/23	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA	65.4%	64.1%	65.2%	71.3%	73.9%	8.5%	2.7%
FHA	66.8%	66.7%	67.0%	67.3%	67.1%	0.3%	-0.2%
VCHA	65.8%	67.3%	66.3%	67.5%	69.7%	3.9%	2.1%
VIHA	69.6%	67.5%	69.1%	75.2%	76.5%	6.9%	1.3%
NHA	58.0%	59.2%	61.3%	67.4%	73.9%	15.8%	6.4%
UNKNOWN	63.4%	64.2%	64.3%	65.6%	72.1%	8.7%	6.5%
B.C.	66.7%	66.3%	66.8%	69.9%	71.2%	4.5%	1.4%

NOTE(S): Each year of reporting represents home care clients that have been vaccinated within the last two years. NHA data may be incomplete and undercounted. Health authority rates are estimates as home care clients may or may not obtain flu vaccines within the health authority where they live.

SOURCE(S): Ministry of Health. Home Care Reporting System.
Health Sector Information, Analysis and Reporting. [Extracted by OSA: January 2, 2024].

HEALTH CARE

DATA TABLES CONTINUED

1.2 IMMUNIZATION

1.2.4 INFLUENZA IMMUNIZATION COVERAGE IN LONG-TERM CARE HOMES

	2018/19	2019/20	2020/21	2021/22	2022/23	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
RESIDENTS	80.0%	81.0%	84.5%	89.0%	84.8%	4.8%	-4.2%
STAFF	66.0%	64.2%	58.0%	49.2%	31.2%	-34.8%	-18.0%
FHA							
RESIDENTS	89.0%	88.0%	90.0%	90.7%	87.1%	-1.9%	-3.6%
STAFF	79.0%	71.0%	68.8%	55.2%	38.1%	-40.9%	-17.1%
VCHA							
RESIDENTS	88.0%	89.6%	91.6%	92.4%	90.7%	2.7%	-1.7%
STAFF	79.0%	72.6%	63.8%	54.5%	47.7%	-31.3%	-6.8%
VIHA							
RESIDENTS	88.0%	87.0%	88.7%	92.0%	87.2%	-0.8%	-4.8%
STAFF	71.0%	69.4%	62.8%	58.3%	39.1%	-31.9%	-19.2%
NHA							
RESIDENTS	87.0%	86.0%	86.5%	90.7%	86.6%	-0.4%	-4.1%
STAFF	73.0%	70.7%	51.6%	47.7%	39.3%	-33.7%	-8.4%
B.C.							
RESIDENTS	87.0%	85.4%	88.6%	91.0%	87.5%	0.5%	-3.5%
STAFF	74.0%	69.2%	63.4%	53.7%	39.1%	-34.9%	-14.6%

NOTE(S): This data includes only publicly subsidized care homes that focus on care for seniors which are included in the Long-Term Care and Assisted Living Directory. This includes publicly subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate. Long-Term Care and Assisted Living Directory (Extracted: January 2, 2024).

1.3 HOSPITAL CARE

1.3.1 HOSPITAL CARE IN B.C. BY AGE GROUP

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
HOSPITALIZATIONS (PER 1,000 AGE-SPECIFIC POPULATION)							
0-64	127	124	116	123	121	-4.5%	-1.9%
65+	461	448	401	431	439	-4.7%	1.8%
ALL AGES	188	184	171	184	184	-1.8%	0.2%
INPATIENT HOSPITALIZATIONS (PER 1,000 AGE-SPECIFIC POPULATION)							
0-64	64	62	59	62	60	-6.9%	-4.1%
65+	215	208	187	191	193	-10.2%	1.1%
ALL AGES	92	90	84	87	86	-5.9%	-1.5%
DAY SURGERY (PER 1,000 AGE-SPECIFIC POPULATION)							
0-64	63	61	57	61	61	-2.0%	0.3%
65+	246	240	214	240	246	0.1%	2.4%
ALL AGES	96	95	87	96	98	2.2%	1.7%
INPATIENT AVERAGE LENGTH OF STAY (DAYS)							
0-64	4.9	4.9	4.8	5.0	5.0	2.6%	0.3%
65+	8.0	7.9	7.8	8.5	8.6	8.0%	1.9%
ALL AGES	6.2	6.2	6.1	6.5	6.6	6.6%	2.1%
EMERGENCY DEPARTMENT VISITS (PER 1,000 AGE-SPECIFIC POPULATION)							
0-64	396	390	324	387	400	1.0%	3.5%
65+	624	609	534	570	573	-8.1%	0.6%
ALL AGES	438	431	364	423	435	-0.7%	2.8%

NOTE(S): Hospitalization data includes hospital records coded as acute care, rehab, and day surgery. Data has been adjusted to remove still births, abortions, cadaver donors, and clients without a valid BC personal health number or local health authority. Emergency department visit excluded B.C. residents without active MSP coverage during the fiscal year of emergency department visit.

SOURCE(S): Ministry of Health. Discharge Abstract Database (DAD). [Extracted: January 17, 2024].
Ministry of Health. National Ambulatory Care Reporting System (NACRS). [Extracted: January 17, 2024].
Ministry of Health. Medical Services Plan (MSP). [Extracted: January 17, 2024].

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.2 ALTERNATE LEVEL OF CARE (ALC) IN B.C. BY AGE GROUP

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ALC CASES							
0-64	4,202	4,274	3,473	3,804	3,719	-11.5%	-2.2%
65+	16,915	17,866	15,707	17,400	19,251	13.8%	10.6%
ALL AGES	21,117	22,140	19,180	21,204	22,970	8.8%	8.3%
ALC DAYS							
0-64	83,281	89,656	64,980	77,730	87,181	4.7%	12.2%
65+	362,465	410,643	296,333	333,061	411,899	13.6%	23.7%
ALL AGES	445,746	500,299	361,313	410,791	499,080	12.0%	21.5%
AVERAGE LENGTH OF STAY (DAYS) IN ALC							
0-64	19.8	21.0	18.7	20.4	23.4	18.3%	14.7%
65+	21.4	23.0	18.9	19.1	21.4	-0.2%	11.8%
ALL AGES	21.1	22.6	18.8	19.4	21.7	2.9%	12.2%

SOURCE(S): Ministry of Health. ALC Case Rate, ALC Days Rate and Average Length of ALC stays. Health Sector Information, Analysis and Reporting. [Report Date: October 26, 2023].

1.3 HOSPITAL CARE

1.3.3 ALTERNATE LEVEL OF CARE (ALC) CASES AS A PERCENT OF TOTAL INPATIENT CASES BY AGE GROUP

	2018/19	2019/20	2020/21	2021/22	2022/23	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
0-64	1.8%	1.9%	1.6%	1.7%	1.7%	-0.2%	0.0%
65+	9.0%	9.3%	8.9%	9.3%	9.8%	0.8%	0.5%
ALL AGES	5.1%	5.3%	4.9%	5.2%	5.5%	0.4%	0.3%

SOURCE(S): Ministry of Health. ALC Case Rate, ALC Days Rate and Average Length of ALC stays. Health Sector Information, Analysis and Reporting. [Report Date: October 26, 2023].

1.3 HOSPITAL CARE

1.3.4 ALTERNATE LEVEL OF CARE (ALC) DAYS BY HEALTH AUTHORITY AND AGE GROUP

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	94,494	103,167	69,392	89,828	115,659	22.4%	28.8%
0-64	17,059	17,240	13,182	15,447	16,891	-1.0%	9.3%
65+	77,435	85,927	56,210	74,381	98,768	27.5%	32.8%
FHA	144,930	165,136	118,563	127,703	148,785	2.7%	16.5%
0-64	29,697	34,117	21,634	26,106	24,395	-17.9%	-6.6%
65+	115,233	131,019	96,929	101,597	124,390	7.9%	22.4%
VCHA	56,303	59,766	49,567	56,110	73,166	30.0%	30.4%
0-64	16,857	17,664	14,092	14,478	18,691	10.9%	29.1%
65+	39,446	42,102	35,475	41,632	54,475	38.1%	30.8%
VIHA	104,372	107,232	82,680	90,270	101,221	-3.0%	12.1%
0-64	12,736	12,109	10,459	15,334	16,055	26.1%	4.7%
65+	91,636	95,123	72,221	74,936	85,166	-7.1%	13.7%
NHA	45,415	64,744	40,923	46,877	60,249	32.7%	28.5%
0-64	6,700	8,272	5,425	6,362	11,149	66.4%	75.2%
65+	38,715	56,472	35,498	40,515	49,100	26.8%	21.2%
PROVINCIAL HEALTH SERVICES	232	254	188	3	0	-100.0%	-100.0%
0-64	232	254	188	3	0	-100.0%	-100.0%
65+	0	0	0	0	0	n/a	n/a
B.C.	445,746	500,299	361,313	410,791	499,080	12.0%	21.5%
0-64	83,281	89,656	64,980	77,730	87,181	4.7%	12.2%
65+	362,465	410,643	296,333	333,061	411,899	13.6%	23.7%

SOURCE(S): Ministry of Health. ALC Case Rate, ALC Days Rate and Average Length of ALC stays. Health Sector Information, Analysis and Reporting. [Report Date: October 26, 2023].

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.5 ALC DAYS AS A PERCENT OF TOTAL INPATIENT DAYS BY HEALTH AUTHORITY AND AGE GROUP

	2018/19	2019/20	2020/21	2021/22	2022/23	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA	18.1%	19.0%	15.1%	16.8%	19.7%	1.6%	3.0%
0-64	8.5%	8.7%	7.3%	7.6%	8.4%	-0.2%	0.7%
65+	24.0%	25.0%	20.0%	22.3%	25.6%	1.6%	3.4%
FHA	14.4%	16.0%	12.9%	12.2%	13.6%	-0.8%	1.3%
0-64	7.7%	8.9%	6.2%	6.5%	6.2%	-1.5%	-0.3%
65+	18.5%	20.2%	17.1%	15.8%	17.7%	-0.8%	1.9%
VCHA	7.7%	8.0%	7.5%	7.4%	9.2%	1.6%	1.8%
0-64	5.1%	5.2%	4.7%	4.4%	5.6%	0.5%	1.2%
65+	9.8%	10.3%	9.8%	9.8%	11.9%	2.1%	2.1%
VIHA	16.0%	15.9%	14.1%	13.7%	14.6%	-1.5%	0.8%
0-64	5.9%	5.5%	5.4%	6.8%	7.1%	1.2%	0.3%
65+	21.0%	21.0%	18.3%	17.4%	18.2%	-2.9%	0.8%
NHA	22.1%	29.2%	22.8%	23.5%	27.1%	5.0%	3.6%
0-64	7.2%	9.2%	7.0%	7.4%	12.3%	5.0%	4.9%
65+	34.3%	42.8%	34.9%	35.8%	37.3%	3.0%	1.5%
B.C.	13.9%	15.2%	12.6%	12.6%	14.4%	0.5%	1.8%
0-64	6.4%	6.8%	5.6%	5.9%	6.6%	0.2%	0.7%
65+	19.1%	20.7%	17.4%	17.1%	19.2%	0.1%	2.1%

SOURCE(S): Ministry of Health. ALC Case Rate, ALC Days Rate and Average Length of ALC stays.
Health Sector Information, Analysis and Reporting. [Report Date: October 26, 2023].

1.3 HOSPITAL CARE

1.3.6 AVERAGE LENGTH OF STAY IN ALC (DAYS) BY HEALTH AUTHORITY AND AGE GROUP

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	12.9	13.0	11.0	15.7	19.1	48.0%	21.8%
0-64	12.6	12.1	11.7	16.6	19.3	53.3%	16.2%
65+	13.0	13.3	10.9	15.5	19.1	46.9%	22.9%
FHA	19.4	21.0	16.4	14.3	16.1	-17.0%	12.9%
0-64	23.4	25.7	19.7	18.3	19.1	-18.7%	4.0%
65+	18.6	20.0	15.9	13.5	15.6	-15.9%	15.8%
VCHA	15.3	16.3	15.3	15.1	16.0	4.8%	5.9%
0-64	14.5	16.1	15.2	14.7	17.7	21.9%	20.3%
65+	15.6	16.3	15.4	15.2	15.5	-0.8%	1.6%
VIHA	53.3	56.1	44.8	41.8	42.2	-20.7%	1.2%
0-64	46.1	43.6	45.1	42.2	42.7	-7.5%	1.1%
65+	54.4	58.2	44.7	41.7	42.2	-22.5%	1.2%
NHA	68.0	86.0	70.0	71.7	84.0	23.6%	17.2%
0-64	56.3	67.3	60.3	64.3	85.8	52.3%	33.5%
65+	70.5	89.6	71.7	73.0	83.6	18.6%	14.6%
B.C.	21.1	22.6	18.8	19.4	21.7	2.9%	12.2%
0-64	19.8	21.0	18.7	20.4	23.4	18.3%	14.7%
65+	21.4	23.0	18.9	19.1	21.4	-0.2%	11.8%

SOURCE(S): Ministry of Health. ALC Case Rate, ALC Days Rate and Average Length of ALC stays.
Health Sector Information, Analysis and Reporting. [Report Date: October 26, 2023].

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.7 TOP FIVE SURGERIES FOR SENIORS AGED 65+

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
COMPLETED CASES							
CATARACT SURGERY	53,301	51,656	48,566	61,409	62,070	16.5%	1.1%
KNEE REPLACEMENT	7,578	7,660	6,063	5,985	7,357	-2.9%	22.9%
ABDOMINAL HERNIA REPAIR	4,490	4,748	4,779	4,740	5,360	19.4%	13.1%
PROSTATE SURGERY	4,330	4,215	4,156	4,150	4,817	11.2%	16.1%
HIP REPLACEMENT	4,655	4,614	4,032	4,194	4,773	2.5%	13.8%
WAITING CASES AS OF MARCH 31							
CATARACT SURGERY	18,152	20,650	18,341	15,825	14,559	-19.8%	-8.0%
KNEE REPLACEMENT	4,548	4,408	4,425	5,710	5,929	30.4%	3.8%
ABDOMINAL HERNIA REPAIR	1,682	1,819	1,429	1,717	1,762	4.8%	2.6%
PROSTATE SURGERY	1,132	1,093	1,083	1,339	1,345	18.8%	0.4%
HIP REPLACEMENT	2,022	2,071	2,166	2,759	2,821	39.5%	2.2%

NOTE(S): Ranking of top five surgeries based on 2022/23 completed volumes.

SOURCE(S): Ministry of Health. Surgical wait time for completed cases.
Health Sector Information, Analysis and Reporting. [Report Date: June 19, 2023].

1.3 HOSPITAL CARE

1.3.8 ALL SURGICAL CASES AND WAIT TIMES (WEEKS) IN B.C.

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
0-64							
CASES COMPLETED	133,536	132,701	126,617	130,006	135,418	1.4%	4.2%
50 PERCENTILE WAITING TIME	6.9	6.9	6.6	6.0	6.9	0.0%	15.0%
90 PERCENTILE WAITING TIME	29.7	29.9	37.0	28.1	32.6	9.8%	16.0%
CASES WAITING	47,736	50,831	45,360	50,336	49,976	4.7%	-0.7%
50 PERCENTILE WAITING TIME	11.3	14.1	11.1	14.0	12.3	8.8%	-12.1%
90 PERCENTILE WAITING TIME	43.3	48.9	58.0	51.3	52.1	20.3%	1.6%
65+							
CASES COMPLETED	115,351	115,824	109,564	125,316	132,183	14.6%	5.5%
50 PERCENTILE WAITING TIME	7.9	7.6	6.9	5.9	6.1	-22.8%	3.4%
90 PERCENTILE WAITING TIME	34.1	32.7	39.9	28.9	28.6	-16.1%	-1.0%
CASES WAITING	39,043	43,005	38,773	39,894	39,298	0.7%	-1.5%
50 PERCENTILE WAITING TIME	11.3	14.1	11.3	10.4	10.1	-10.6%	-2.9%
90 PERCENTILE WAITING TIME	39.7	43.0	53.3	45.3	43.1	8.6%	-4.9%
ALL AGES							
CASES COMPLETED	248,887	248,525	236,181	255,322	267,601	7.5%	4.8%
50 PERCENTILE WAITING TIME	7.1	7.1	6.7	5.9	6.4	-9.9%	8.5%
90 PERCENTILE WAITING TIME	32.0	31.1	38.3	28.6	30.4	-5.0%	6.3%
CASES WAITING	86,779	93,836	84,133	90,230	89,274	2.9%	-1.1%
50 PERCENTILE WAITING TIME	11.3	14.1	11.1	11.9	11.3	0.0%	-5.0%
90 PERCENTILE WAITING TIME	41.6	46.3	55.9	48.6	48.3	16.1%	-0.6%

SOURCE(S): Ministry of Health. Surgical wait time for completed and waiting cases.
Health Sector Information, Analysis and Reporting. [June 19, 2023].

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.9 TOP FIVE SURGICAL WAIT TIMES FOR COMPLETED CASES (WEEKS)

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
CATARACT SURGERY							
50 PERCENTILE							
0-64	8.0	8.4	8.1	5.9	5.9	-26.3%	0.0%
65+	10.0	9.9	9.6	6.6	6.3	-37.0%	-4.5%
90 PERCENTILE							
0-64	31.8	29.7	37.9	26.9	22.0	-30.8%	-18.2%
65+	36.9	35.0	44.0	29.7	23.3	-36.9%	-21.5%
KNEE REPLACEMENT							
50 PERCENTILE							
0-64	20.1	16.7	22.0	18.9	22.7	12.9%	20.1%
65+	20.0	17.1	22.7	18.9	23.1	15.5%	22.2%
90 PERCENTILE							
0-64	48.0	44.7	51.4	47.9	59.6	24.2%	24.4%
65+	49.1	46.4	53.7	50.9	57.0	16.1%	12.0%
ABDOMINAL HERNIA REPAIR							
50 PERCENTILE							
0-64	8.9	8.3	7.1	6.7	8.7	-2.2%	29.9%
65+	9.1	8.7	7.9	6.9	8.3	-8.8%	20.3%
90 PERCENTILE							
0-64	29.7	28.0	34.1	24.9	31.9	7.4%	28.1%
65+	29.2	28.0	34.0	24.7	30.1	3.1%	21.9%

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PROSTATE SURGERY							
50 PERCENTILE							
0-64	5.9	6.0	4.9	5.1	6.1	3.4%	19.6%
65+	5.7	5.6	4.7	5.3	6.0	5.3%	13.2%
90 PERCENTILE							
0-64	20.0	22.5	24.7	21.6	27.9	39.5%	29.2%
65+	22.6	24.0	26.4	23.1	27.9	23.5%	20.8%
HIP REPLACEMENT							
50 PERCENTILE							
0-64	17.3	14.4	19.3	16.4	21.7	25.4%	32.3%
65+	16.4	14.0	19.3	16.1	20.0	22.0%	24.2%
90 PERCENTILE							
0-64	42.9	41.0	45.5	42.3	50.4	17.5%	19.1%
65+	44.7	40.5	46.4	42.0	46.4	3.8%	10.5%

SOURCE(S): Ministry of Health. Surgical wait time for completed cases.
Health Sector Information, Analysis and Reporting. [Report Date: June 19, 2023].

HEALTH CARE

DATA TABLES CONTINUED

1.3 HOSPITAL CARE

1.3.10 TOP FIVE SURGICAL WAIT TIMES FOR COMPLETED CASES (WEEKS) BY HEALTH AUTHORITY, AGED 65+

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CATARACT SURGERY							
CASES COMPLETED	9,538	8,991	8,583	9,831	11,070	16.1%	12.6%
50TH PERCENTILE OF WAIT TIME	9.7	6.6	7.7	4.7	6.0	-38.1%	27.7%
90TH PERCENTILE OF WAIT TIME	33.6	25.0	38.6	20.1	20.9	-37.8%	4.0%
KNEE REPLACEMENT							
CASES COMPLETED	1,635	1,682	1,432	1,406	1,956	19.6%	39.1%
50TH PERCENTILE OF WAIT TIME	25.0	23.1	22.1	19.1	26.0	4.0%	36.1%
90TH PERCENTILE OF WAIT TIME	52.0	48.0	56.1	53.3	64.4	23.8%	20.8%
ABDOMINAL HERNIA REPAIR							
CASES COMPLETED	876	951	975	915	1,132	29.2%	23.7%
50TH PERCENTILE OF WAIT TIME	11.6	10.0	11.7	8.9	11.0	-5.2%	23.6%
90TH PERCENTILE OF WAIT TIME	33.3	35.4	32.7	23.2	35.6	6.9%	53.4%
PROSTATE SURGERY							
CASES COMPLETED	725	794	813	796	966	33.2%	21.4%
50TH PERCENTILE OF WAIT TIME	5.3	5.6	5.7	6.7	8.4	58.5%	25.4%
90TH PERCENTILE OF WAIT TIME	21.0	22.1	29.7	21.9	33.9	61.4%	54.8%
HIP REPLACEMENT							
CASES COMPLETED	1,100	1,114	1,058	1,051	1,277	16.1%	21.5%
50TH PERCENTILE OF WAIT TIME	21.0	20.8	19.5	17.0	20.7	-1.4%	21.8%
90TH PERCENTILE OF WAIT TIME	51.4	53.5	55.8	40.1	42.7	-16.9%	6.5%

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FHA							
CATARACT SURGERY							
CASES COMPLETED	15,916	15,662	13,613	18,665	19,954	25.4%	6.9%
50TH PERCENTILE OF WAIT TIME	10.4	10.4	10.0	7.0	6.0	-42.3%	-14.3%
90TH PERCENTILE OF WAIT TIME	34.0	33.7	42.4	32.0	21.1	-37.9%	-34.1%
KNEE REPLACEMENT							
CASES COMPLETED	1,806	1,929	1,632	1,670	1,973	9.2%	18.1%
50TH PERCENTILE OF WAIT TIME	20.1	22.7	25.3	19.9	21.6	7.5%	8.5%
90TH PERCENTILE OF WAIT TIME	50.9	58.0	67.0	53.0	49.7	-2.4%	-6.2%
ABDOMINAL HERNIA REPAIR							
CASES COMPLETED	1,295	1,410	1,404	1,511	1,666	28.6%	10.3%
50TH PERCENTILE OF WAIT TIME	9.0	8.9	6.9	5.6	5.7	-36.7%	1.8%
90TH PERCENTILE OF WAIT TIME	23.5	24.7	32.6	21.0	16.9	-28.1%	-19.5%
PROSTATE SURGERY							
CASES COMPLETED	1,232	1,197	1,185	1,157	1,375	11.6%	18.8%
50TH PERCENTILE OF WAIT TIME	6.0	5.9	4.1	4.7	5.0	-16.7%	6.4%
90TH PERCENTILE OF WAIT TIME	24.8	23.3	26.1	21.0	25.1	1.2%	19.5%
HIP REPLACEMENT							
CASES COMPLETED	787	870	781	818	881	11.9%	7.7%
50TH PERCENTILE OF WAIT TIME	16.0	15.5	18.6	14.8	18.9	18.1%	27.7%
90TH PERCENTILE OF WAIT TIME	39.9	42.9	50.7	42.9	41.7	4.5%	-2.8%

HEALTH CARE

DATA TABLES CONTINUED

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VCHA							
CATARACT SURGERY							
CASES COMPLETED	14,389	14,005	13,263	15,930	15,040	4.5%	-5.6%
50TH PERCENTILE OF WAIT TIME	8.1	9.6	9.7	6.4	5.9	-27.2%	-7.8%
90TH PERCENTILE OF WAIT TIME	34.9	30.5	39.3	27.1	23.4	-33.0%	-13.7%
KNEE REPLACEMENT							
CASES COMPLETED	1,674	1,767	1,209	1,259	1,527	-8.8%	21.3%
50TH PERCENTILE OF WAIT TIME	19.1	16.4	25.6	20.9	25.0	30.9%	19.6%
90TH PERCENTILE OF WAIT TIME	43.0	40.3	51.0	54.9	63.4	47.4%	15.5%
ABDOMINAL HERNIA REPAIR							
CASES COMPLETED	1,027	1,069	1,022	1,041	1,061	3.3%	1.9%
50TH PERCENTILE OF WAIT TIME	9.3	8.1	7.1	6.1	7.9	-15.1%	29.5%
90TH PERCENTILE OF WAIT TIME	32.9	30.2	33.4	25.4	28.4	-13.7%	11.8%
PROSTATE SURGERY							
CASES COMPLETED	990	993	895	1,004	1,183	19.5%	17.8%
50TH PERCENTILE OF WAIT TIME	7.1	6.1	5.3	6.9	8.1	14.1%	17.4%
90TH PERCENTILE OF WAIT TIME	23.1	24.8	25.2	25.9	32.6	41.1%	25.9%
HIP REPLACEMENT							
CASES COMPLETED	1,244	1,223	875	989	1,106	-11.1%	11.8%
50TH PERCENTILE OF WAIT TIME	15.3	12.9	22.4	18.7	22.0	43.8%	17.6%
90TH PERCENTILE OF WAIT TIME	37.5	32.7	46.1	49.9	54.6	45.6%	9.4%

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VIHA							
CATARACT SURGERY							
CASES COMPLETED	10,945	10,409	10,716	14,336	13,484	23.2%	-5.9%
50TH PERCENTILE OF WAIT TIME	10.9	11.0	9.7	6.6	7.1	-34.9%	7.6%
90TH PERCENTILE OF WAIT TIME	45.7	44.7	56.3	38.3	25.7	-43.8%	-32.9%
KNEE REPLACEMENT							
CASES COMPLETED	1,947	1,828	1,608	1,457	1,573	-19.2%	8.0%
50TH PERCENTILE OF WAIT TIME	17.9	13.9	20.9	16.1	21.0	17.3%	30.4%
90TH PERCENTILE OF WAIT TIME	52.8	41.3	39.9	35.1	39.0	-26.1%	11.1%
ABDOMINAL HERNIA REPAIR							
CASES COMPLETED	1,070	1,077	1,165	1,071	1,228	14.8%	14.7%
50TH PERCENTILE OF WAIT TIME	8.9	8.3	7.9	8.4	10.7	20.2%	27.4%
90TH PERCENTILE OF WAIT TIME	28.9	26.8	39.7	30.4	36.7	27.0%	20.7%
PROSTATE SURGERY							
CASES COMPLETED	1,257	1,123	1,154	1,089	1,178	-6.3%	8.2%
50TH PERCENTILE OF WAIT TIME	4.4	4.4	4.0	4.1	4.3	-2.3%	4.9%
90TH PERCENTILE OF WAIT TIME	22.6	26.4	26.0	20.0	17.7	-21.7%	-11.5%
HIP REPLACEMENT							
CASES COMPLETED	1,285	1,184	1,191	1,148	1,277	-0.6%	11.2%
50TH PERCENTILE OF WAIT TIME	15.4	12.0	17.6	14.1	18.6	20.8%	31.9%
90TH PERCENTILE OF WAIT TIME	44.0	29.8	36.4	32.3	36.7	-16.6%	13.6%

HEALTH CARE

DATA TABLES CONTINUED

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NHA							
CATARACT SURGERY							
CASES COMPLETED	2,513	2,589	2,391	2,647	2,522	0.4%	-4.7%
50TH PERCENTILE OF WAIT TIME	15	17.1	14.4	10.7	11.1	-26.0%	3.7%
90TH PERCENTILE OF WAIT TIME	37.6	44.7	43	26.2	33	-12.2%	26.0%
KNEE REPLACEMENT							
CASES COMPLETED	516	454	182	193	328	-36.4%	69.9%
50TH PERCENTILE OF WAIT TIME	17.9	10	13.4	27.9	45.6	154.7%	63.4%
90TH PERCENTILE OF WAIT TIME	39.9	32	35.5	83.4	114.5	187.0%	37.3%
ABDOMINAL HERNIA REPAIR							
CASES COMPLETED	222	241	213	202	273	23.0%	35.1%
50TH PERCENTILE OF WAIT TIME	4.6	6.3	6.1	7.6	10.3	123.9%	35.5%
90TH PERCENTILE OF WAIT TIME	15.3	17.7	23.1	25.8	53	246.4%	105.4%
PROSTATE SURGERY							
CASES COMPLETED	126	108	109	104	115	-8.7%	10.6%
50TH PERCENTILE OF WAIT TIME	5	5.6	6.3	11.3	7.9	58.0%	-30.1%
90TH PERCENTILE OF WAIT TIME	10.1	11.2	16.2	31.9	33.7	233.7%	5.6%
HIP REPLACEMENT							
CASES COMPLETED	239	223	127	188	232	-2.9%	23.4%
50TH PERCENTILE OF WAIT TIME	14.9	10.9	16.6	27.5	24.3	63.1%	-11.6%
90TH PERCENTILE OF WAIT TIME	33.8	37.5	39.7	67.5	101.3	199.7%	50.1%

SOURCE(S): Ministry of Health. Surgical wait time for completed cases.
Health Sector Information, Analysis and Reporting. [Report Date: June 19, 2023].

1.3 HOSPITAL CARE

1.3.11 PERCENTAGE OF SURGERIES COMPLETED WITHIN FEDERAL BENCHMARK (WEEKS) BY HEALTH AUTHORITY

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CATARACT SURGERY							
0-64	71%	82%	72%	88%	84%	19.7%	-4.3%
65+	66%	80%	68%	85%	83%	25.5%	-2.6%
KNEE REPLACEMENT							
0-64	50%	57%	59%	72%	52%	3.0%	-27.4%
65+	52%	55%	57%	66%	50%	-2.5%	-23.8%
HIP REPLACEMENT							
0-64	61%	61%	67%	71%	61%	0.0%	-14.2%
65+	59%	58%	64%	73%	63%	7.0%	-13.8%
FHA							
CATARACT SURGERY							
0-64	65%	70%	69%	75%	83%	27.2%	10.3%
65+	62%	65%	64%	75%	83%	32.9%	10.7%
KNEE REPLACEMENT							
0-64	63%	58%	51%	68%	61%	-1.9%	-9.6%
65+	61%	58%	52%	67%	61%	0.2%	-8.3%
HIP REPLACEMENT							
0-64	75%	76%	66%	73%	60%	-20.7%	-17.9%
65+	76%	74%	62%	75%	67%	-11.0%	-10.7%

HEALTH CARE

DATA TABLES CONTINUED

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VCHA							
CATARACT SURGERY							
0-64	78%	78%	67%	83%	85%	8.5%	2.2%
65+	71%	70%	64%	80%	81%	14.9%	2.0%
KNEE REPLACEMENT							
0-64	68%	73%	49%	56%	54%	-20.4%	-3.0%
65+	67%	71%	51%	57%	52%	-23.2%	-9.0%
HIP REPLACEMENT							
0-64	69%	77%	52%	63%	53%	-22.6%	-15.2%
65+	74%	82%	56%	63%	58%	-21.1%	-7.6%
VIHA							
CATARACT SURGERY							
0-64	69%	65%	64%	76%	82%	18.9%	9.1%
65+	60%	61%	59%	71%	79%	32.2%	11.7%
KNEE REPLACEMENT							
0-64	68%	79%	66%	78%	66%	-2.4%	-15.3%
65+	67%	80%	62%	78%	64%	-4.9%	-18.4%
HIP REPLACEMENT							
0-64	74%	86%	69%	80%	65%	-11.1%	-17.9%
65+	73%	89%	71%	82%	68%	-6.3%	-16.3%

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NHA							
CATARACT SURGERY							
0-64	61%	60%	61%	78%	61%	0.3%	-21.9%
65+	55%	46%	55%	74%	58%	7.0%	-21.2%
KNEE REPLACEMENT							
0-64	71%	81%	79%	48%	45%	-36.7%	-4.8%
65+	72%	86%	74%	48%	41%	-43.4%	-15.1%
HIP REPLACEMENT							
0-64	69%	87%	66%	49%	47%	-31.2%	-2.9%
65+	76%	79%	67%	47%	52%	-31.5%	11.5%
B.C.							
CATARACT SURGERY							
0-64	71%	73%	67%	79%	83%	17.0%	4.2%
65+	64%	67%	64%	77%	81%	25.3%	5.1%
KNEE REPLACEMENT							
0-64	63%	68%	58%	67%	57%	-9.7%	-15.1%
65+	63%	67%	56%	67%	56%	-10.7%	-15.9%
HIP REPLACEMENT							
0-64	69%	76%	63%	70%	59%	-15.6%	-15.8%
65+	70%	76%	64%	72%	64%	-9.7%	-12.0%

NOTE(S): The federal benchmarks for cataract surgery, knee replacement and hip replacement are 16 weeks, 26 weeks and 26 weeks respectively.

SOURCE(S): Ministry of Health. Surgical wait time for completed cases.
Health Sector Information, Analysis and Reporting. [Report Date: June 19, 2023].

HEALTH CARE

DATA TABLES CONTINUED

1.4 HOME CARE

1.4.1 HOME SUPPORT CLIENTS AND HOURS

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF CLIENTS	9,383	9,752	9,194	9,502	9,865	5.1%	3.8%
NUMBER OF HOURS	2,118,956	2,096,533	2,062,748	1,972,058	1,906,054	-10.0%	-3.3%
AVERAGE HOURS PER CLIENT	226	215	224	208	193	-14.4%	-6.9%
CLIENT RATE PER 1,000 POPULATION, 75+	122	122	111	111	110	-9.6%	-1.0%
FHA							
NUMBER OF CLIENTS	15,330	15,979	14,985	16,248	16,355	6.7%	0.7%
NUMBER OF HOURS	4,206,139	4,277,899	3,847,930	4,252,761	4,182,001	-0.6%	-1.7%
AVERAGE HOURS PER CLIENT	274	268	257	262	256	-6.8%	-2.3%
CLIENT RATE PER 1,000 POPULATION, 75+	127	127	115	120	114	-9.9%	-4.5%
VCHA							
NUMBER OF CLIENTS	10,021	10,673	10,415	11,353	11,497	14.7%	1.3%
NUMBER OF HOURS	2,683,136	2,963,289	2,935,252	3,145,306	3,147,121	17.3%	0.1%
AVERAGE HOURS PER CLIENT	268	278	282	277	274	2.2%	-1.2%
CLIENT RATE PER 1,000 POPULATION, 75+	115	118	112	118	115	-0.3%	-2.8%
VIHA							
NUMBER OF CLIENTS	9,295	9,695	9,621	10,254	10,526	13.2%	2.7%
NUMBER OF HOURS	2,532,221	2,669,761	2,796,490	2,889,174	2,959,945	16.9%	2.4%
AVERAGE HOURS PER CLIENT	272	275	291	282	281	3.2%	-0.2%
CLIENT RATE PER 1,000 POPULATION, 75+	115	115	109	112	108	-5.9%	-3.1%

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NHA							
NUMBER OF CLIENTS	2,774	2,684	3,203	3,268	3,179	14.6%	-2.7%
NUMBER OF HOURS	418,212	468,391	468,647	490,731	412,199	-1.4%	-16.0%
AVERAGE HOURS PER CLIENT	151	175	146	150	130	-14.0%	-13.7%
CLIENT RATE PER 1,000 POPULATION, 75+	181	168	191	187	172	-4.7%	-7.8%
B.C.							
NUMBER OF CLIENTS	46,803	48,783	47,418	50,625	51,422	9.9%	1.6%
NUMBER OF HOURS	11,958,664	12,475,872	12,111,067	12,750,031	12,607,320	5.4%	-1.1%
AVERAGE HOURS PER CLIENT	256	256	255	252	245	-4.0%	-2.7%
CLIENT RATE PER 1,000 POPULATION, 75+	123	123	115	119	115	-6.7%	-3.4%

NOTE(S): Includes long-term, short-term and CSIL clients. Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. Client counts and hours are for all ages. NHA's client counts are estimates, as they're unable to provide distinct counts.

SOURCE(S): Ministry of Health. HCC Annual Client Counts, Service Volumes and Rates. (Report Date: November 9, 2023).

HEALTH CARE

DATA TABLES CONTINUED

1.4 HOME CARE

1.4.2 HOME SUPPORT BY SERVICE TYPE

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
LONG-TERM HOME SUPPORT							
NUMBER OF CLIENTS	31,460	32,443	31,180	33,337	34,006	8.1%	2.0%
NUMBER OF HOURS	8,113,601	8,451,583	8,173,152	8,556,950	8,268,385	1.9%	-3.4%
AVERAGE HOURS PER CLIENT	258	261	262	257	243	-5.7%	-5.3%
SHORT-TERM HOME SUPPORT							
NUMBER OF CLIENTS	20,580	22,084	22,070	23,349	23,771	15.5%	1.8%
NUMBER OF HOURS	970,744	1,134,410	1,238,710	1,294,482	1,340,304	38.1%	3.5%
AVERAGE HOURS PER CLIENT	47	51	56	55	56	19.5%	1.7%
CSIL							
NUMBER OF CLIENTS	995	975	947	1,053	1,059	6.4%	0.6%
NUMBER OF HOURS	2,881,795	2,840,015	2,702,419	2,861,186	2,956,138	2.6%	3.3%
AVERAGE HOURS PER CLIENT	2,896	2,913	2,854	2,717	2,791	-3.6%	2.7%

NOTE(S): Clients may receive more than one type of service and in more than one health authority. Client counts are unique within each health authority for each service type, but B.C. totals are the sum of these are therefore not unique client counts. Client counts and hours are for all ages.

SOURCE(S): Ministry of Health. HCC Annual Client Counts, Service Volumes and Rates. (Report Date: November 9, 2023).

1.4 HOME CARE

1.4.3 ASSESSED CLIENT CONTRIBUTION PER DAY FOR HOME SUPPORT

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
NO CLIENT CONTRIBUTION	67.3%	67.4%	65.7%	65.1%	69.4%	2.0%	4.3%
CLIENT CONTRIBUTION	32.7%	32.6%	34.3%	34.9%	30.6%	-2.0%	-4.3%
QUARTILE 1	<\$23.55	<\$24.95	<\$25.90	<\$28.12	<\$30.90	n/a	n/a
QUARTILE 2	\$23.55 - \$35.22	\$24.95 - \$37.10	\$25.90 - \$38.87	\$28.12 - \$41.32	\$30.90 - \$45.12	n/a	n/a
QUARTILE 3	\$35.23 - \$53.81	\$37.11 - \$55.59	\$38.88 - \$58.86	\$41.33 - \$62.39	\$45.13 - \$68.55	n/a	n/a
QUARTILE 4	>\$53.81	>\$55.59	>\$58.86	>\$62.39	>\$68.55	n/a	n/a

NOTE(S): Includes long-term home support and CSIL.

SOURCE(S): Ministry of Health. Home Support, Assisted Living and Long-Term Care Co-Payments. (Report Date: September 29, 2023).

1.4 HOME CARE

1.4.4 COMMUNITY BASED PROFESSIONAL SERVICES CLIENTS AND VISITS

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF CLIENTS	31,812	31,452	30,408	30,831	30,956	-2.7%	0.4%
NUMBER OF VISITS	353,364	356,814	370,910	362,448	362,491	2.6%	0.0%
AVERAGE VISITS PER CLIENT	11.1	11.3	12.2	11.8	11.7	5.4%	-0.4%
FHA							
NUMBER OF CLIENTS	31,414	32,883	34,916	36,908	35,910	14.3%	-2.7%
NUMBER OF VISITS	364,998	403,647	438,697	437,005	422,106	15.6%	-3.4%
AVERAGE VISITS PER CLIENT	11.6	12.3	12.6	11.8	11.8	1.2%	-0.7%
VCHA							
NUMBER OF CLIENTS	23,703	24,576	25,095	26,144	25,715	8.5%	-1.6%
NUMBER OF VISITS	286,742	305,794	346,923	354,193	339,321	18.3%	-4.2%
AVERAGE VISITS PER CLIENT	12.1	12.4	13.8	13.5	13.2	9.1%	-2.6%
VIHA							
NUMBER OF CLIENTS	27,996	29,438	29,390	31,740	32,748	17.0%	3.2%
NUMBER OF VISITS	407,493	452,924	468,175	463,323	472,249	15.9%	1.9%
AVERAGE VISITS PER CLIENT	14.6	15.4	15.9	14.6	14.4	-0.9%	-1.2%
NHA							
NUMBER OF CLIENTS	9,361	11,741	13,754	14,400	15,908	69.9%	10.5%
NUMBER OF VISITS	84,592	95,695	100,444	96,956	99,431	17.5%	2.6%
AVERAGE VISITS PER CLIENT	9.0	8.2	7.3	6.7	6.3	-30.8%	-7.2%
B.C.							
NUMBER OF CLIENTS	124,286	130,090	133,563	140,023	141,237	13.6%	0.9%
NUMBER OF VISITS	1,497,189	1,614,874	1,725,149	1,713,925	1,695,598	13.3%	-1.1%
AVERAGE VISITS PER CLIENT	12.0	12.4	12.9	12.2	12.0	-0.3%	-1.9%

NOTE(S): Includes case management, community nursing services, community rehab services and clinical social work clients. Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. Client counts and visits are for all ages.

SOURCE(S): Ministry of Health. HCC Annual Client Counts, Service Volumes and Rates. (Report Date: November 9, 2023).

HEALTH CARE

DATA TABLES CONTINUED

1.4 HOME CARE

1.4.5 HOME CARE COMPLAINTS RECEIVED BY THE PATIENT CARE QUALITY OFFICE

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	178	134	99	151	89	-50.0%	-41.1%
FHA	356	309	355	360	352	-1.1%	-2.2%
VCHA	80	73	93	103	66	-17.5%	-35.9%
VIHA	185	150	139	125	154	-16.8%	23.2%
NHA	17	32	25	36	15	-11.8%	-58.3%
B.C.	816	698	711	775	676	-17.2%	-12.8%

NOTE(S): The data are for all ages.

SOURCE(S): Patient Care Quality Office. Complaints in Home and Community Care and Long-Term Care. (Received: August 30, 2023).

1.4 HOME CARE

1.4.6 HOME CARE COMPLAINTS RECEIVED BY THE PATIENT CARE QUALITY OFFICE BY TYPE

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ACCESSIBILITY	178	130	158	138	115	-35.4%	-16.7%
ACCOMMODATION	7	14	10	23	15	114.3%	-34.8%
ADMINISTRATIVE FAIRNESS	24	16	30	45	52	116.7%	15.6%
ATTITUDE AND CONDUCT	81	79	78	99	90	11.1%	-9.1%
CARE	261	232	181	243	199	-23.8%	-18.1%
CHALLENGING PATIENT/ FAMILY BEHAVIOUR	1	1	1	4	1	0.0%	-75.0%
COMMUNICATION	88	109	117	84	90	2.3%	7.1%
CONFIDENTIALITY OR PRIVACY	4	3	3	11	5	25.0%	-54.5%
COORDINATION	96	63	76	61	42	-56.3%	-31.1%
DISCHARGE ARRANGEMENTS	5	8	4	9	8	60.0%	-11.1%
ENVIRONMENTAL	5	4	10	14	8	60.0%	-42.9%
FINANCIAL	26	23	19	19	25	-3.8%	31.6%
RESIDENTS BILL OF RIGHTS	0	1	1	0	0	n/a	n/a
SAFETY	10	11	23	9	10	0.0%	11.1%
LOST ARTICLE	0	0	0	6	4	n/a	-33.3%
UNKNOWN	30	4	0	10	12	-60.0%	20.0%
B.C. TOTAL	816	698	711	775	676	-17.2%	-12.8%

SOURCE(S): Patient Care Quality Office. Complaints in Home and Community Care and Long-Term Care. (Received: August 30, 2023).

1.5 ADULT DAY PROGRAMS AND RESPITE CARE

1.5.1 ADULT DAY PROGRAMS CLIENTS AND DAYS

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF CLIENTS	1,638	1,678	356	840	1,396	-14.8%	66.2%
NUMBER OF PROGRAM DAYS	63,695	63,819	2,398	18,022	38,912	-38.9%	115.9%
AVERAGE DAYS PER CLIENT	39	38	7	21	28	-28.3%	29.9%
FHA							
NUMBER OF CLIENTS	1,958	2,050	48	832	1,773	-9.4%	113.1%
NUMBER OF PROGRAM DAYS	69,473	74,312	110	12,264	50,327	-27.6%	310.4%
AVERAGE DAYS PER CLIENT	35	36	2	15	28	-20.0%	92.6%
VCHA							
NUMBER OF CLIENTS	1,393	1,626	29	838	1,312	-5.8%	56.6%
NUMBER OF PROGRAM DAYS	58,399	76,970	289	24,496	49,622	-15.0%	102.6%
AVERAGE DAYS PER CLIENT	42	47	10	29	38	-9.8%	29.4%
VIHA							
NUMBER OF CLIENTS	1,364	1,573	526	1,195	1,501	10.0%	25.6%
NUMBER OF PROGRAM DAYS	51,240	60,094	9,829	36,065	52,935	3.3%	46.8%
AVERAGE DAYS PER CLIENT	38	38	19	30	35	-6.1%	16.9%
NHA							
NUMBER OF CLIENTS	376	331	30	n/a	n/a	n/a	n/a
NUMBER OF PROGRAM DAYS	11,541	13,102	284	998	1,176	-89.8%	17.8%
AVERAGE DAYS PER CLIENT	31	40	9	n/a	n/a	n/a	n/a
B.C. (excluding NHA)							
NUMBER OF CLIENTS	6,353	6,927	959	3,705	5,982	-5.8%	61.5%
NUMBER OF PROGRAM DAYS	242,807	275,195	12,626	90,847	191,796	-21.0%	111.1%
AVERAGE DAYS PER CLIENT	38	40	13	24	32	-16.6%	31.4%

NOTE(S): Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. NHA is unable to provide the distinct client count for ADP for fiscal years beyond 2020/21, therefore the average days of per client in B.C. for 2021/22 and 2022/23 are based on the other four health authorities.

SOURCE(S): Ministry of Health.
HCC Annual Client Counts, Service Volumes and Rates. (Report Date: November 9, 2023).

HEALTH CARE

DATA TABLES CONTINUED

1.5 ADULT DAY PROGRAMS AND RESPITE CARE

1.5.2 WAITLIST FOR ADULT DAY PROGRAMS, AT MARCH 31

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF ADPS	35	35	29	30	42	20.0%	40.0%
NUMBER OF CLIENTS WAITING	170	155	217	140	87	-48.8%	-37.9%
AVERAGE WAIT TIME	69	74	259	111	57	-17.4%	-48.6%
FHA							
NUMBER OF ADPS	18	18	18	16	18	0.0%	12.5%
NUMBER OF CLIENTS WAITING	310	374	553	195	163	-47.4%	-16.4%
AVERAGE WAIT TIME	123	128	n/a	91	12	-90.2%	-86.8%
VCHA*							
NUMBER OF ADPS	21	22	19	20	20	-4.8%	0.0%
NUMBER OF CLIENTS WAITING	495	329	n/a	n/a	83	-83.2%	n/a
AVERAGE WAIT TIME	79	59	n/a	n/a	97	22.4%	n/a
VIHA**							
NUMBER OF ADPS	24	32	31	30	27	12.5%	-10.0%
NUMBER OF CLIENTS WAITING	511	318	292	442	588	15.1%	33.0%
AVERAGE WAIT TIME	161	98	92	101	n/a	n/a	n/a
NHA***							
NUMBER OF ADPS	5	3	5	9	14	180.0%	55.6%
NUMBER OF CLIENTS WAITING	17	13	20	11	69	305.9%	527.3%
AVERAGE WAIT TIME	45	97	n/a	n/a	n/a	n/a	n/a
B.C.							
NUMBER OF ADPS	103	110	102	105	121	17.5%	15.2%
NUMBER OF CLIENTS WAITING	1,503	1,189	n/a	n/a	990	-34.1%	n/a
AVERAGE WAIT TIME	114	94	n/a	n/a	n/a	n/a	n/a

NOTE(S): * VCHA: Wait lists were not centrally maintained during the pandemic due to staff redeployments and service shutdowns. **VIHA is in a process of creating a new electronic waitlist system for ADP, the wait time for ADP is not available in 2022/23. ***Although NHA has 14 ADPs in 2018/19 and 2019/20, 17 ADPs in 2020/21 and 2021/22, and 18 ADPs in 2022/23, waitlist data was only received for 5 programs in 2018/19, 3 programs in 2019/20, 5 programs in 2020/21, 9 programs in 2021/22 and 14 programs in 2022/23. The B.C. average is a calculated weighted average.

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. (Received: May 26, 2023 to June 5, 2023)

1.5 ADULT DAY PROGRAMS AND RESPITE CARE

1.5.3 OVERNIGHT RESPITE CARE BEDS, AT MARCH 31

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	58	56	58	59	59	1.7%	0.0%
FHA	45	63	61	61	68	51.1%	11.5%
VCHA	40	44	44	44	44	10.0%	0.0%
VIHA	50	50	50	50	49	-2.0%	-2.0%
NHA	34	35	29	29	35	2.9%	20.7%
B.C.	227	248	242	243	255	12.3%	4.9%

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. (Received: May 26, 2023 to June 5, 2023).

1.6 ASSISTED LIVING

1.6.1 ASSISTED LIVING RESIDENCES AND UNITS, AT MARCH 31

	2019	2020	2021	2022	2023*	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SUBSIDIZED REGISTERED ASSISTED LIVING SITES	137	133	136	136	135	-1.5%	-0.7%
SUBSIDIZED UNITS	4,372	4,262	4,347	4,415	4,338	-0.8%	-1.7%
PRIVATE UNITS	1,302	1,297	1,319	1,276	1,327	1.9%	4.0%
PRIVATE REGISTERED ASSISTED LIVING SITES	76	73	69	70	68	-10.5%	-2.9%
PRIVATE UNITS	2,573	2,585	2,645	2,737	2,685	4.4%	-1.9%

NOTE(S): *Due to a high volume of assisted living residences being late in registering by March 31, the numbers reported for 2023 are the numbers received by November 21. Therefore, they are not the same as the numbers reported in OSA's Long-term Care and Assisted Living Directory.

SOURCE(S): Sources: Ministry of Health. Assisted Living Services.

Assisted Living Registrar. (Received: November 21, 2023).

HEALTH CARE

DATA TABLES CONTINUED

1.6 ASSISTED LIVING

1.6.2 MONTHLY RESIDENT RATES (\$) FOR PUBLICLY SUBSIDIZED ASSISTED LIVING UNIT

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
MAXIMUM MONTHLY RATE							
SINGLE	n/a	n/a	n/a	\$3,190- \$4,673	\$3,243- \$4,765	n/a	n/a
COUPLE	n/a	n/a	n/a	\$3,690- \$7,929	\$3,743- \$8,112	n/a	n/a
FHA*							
MAXIMUM MONTHLY RATE							
SINGLE	n/a	n/a	n/a	\$3,308- \$4,138	\$3,839- \$4,465	n/a	n/a
COUPLE	n/a	n/a	n/a	\$4,638	\$4,990	n/a	7.6%
VCHA							
MAXIMUM MONTHLY RATE							
SINGLE	n/a	n/a	n/a	\$2,246- \$4,779	\$2,418- \$5,046	n/a	n/a
COUPLE	n/a	n/a	n/a	\$2,489- \$5,032	\$2,661- \$5,299	n/a	n/a
VIHA**							
MAXIMUM MONTHLY RATE							
SINGLE	n/a	n/a	n/a	\$3,250	\$3,250	n/a	0.0%
COUPLE	n/a	n/a	n/a	\$3,750- \$4,750	\$3,750- \$4,750	n/a	n/a

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NHA							
MAXIMUM MONTHLY RATE							
SINGLE	n/a	n/a	n/a	\$2,658- \$3,548	\$2,732- \$3,622	n/a	n/a
COUPLE	n/a	n/a	n/a	\$4,316- \$5,206	\$4,464- \$5,354	n/a	n/a
B.C.							
MAXIMUM MONTHLY RATE							
SINGLE	n/a	n/a	n/a	\$2,246- \$4,779	\$2,418- \$5,046	n/a	n/a
COUPLE	n/a	n/a	n/a	\$2,489- \$7,929	\$2,661- \$8,112	n/a	n/a
MINIMUM MONTHLY RATE							
SINGLE	\$1,018.90	\$1,041.40	\$1,060.30	\$1,070.90	\$1,093.50	7.3%	2.1%
COUPLE	\$1,552.00	\$1,586.40	\$1,615.00	\$1,631.20	\$1,665.60	7.3%	2.1%

NOTE(S): The maximum rate is a combination of the market rate for housing and hospitality services within the community and the actual costs of personal care services. This rate is determined by each health authority. *the maximum monthly rate for a couple doesn't vary. **the maximum monthly rate for single seniors doesn't vary by type of accommodation. The minimum monthly rate applies to the whole of B.C.

SOURCE(S): Ministry of Health. Assisted Living. [Cited: May 15, 2023.]
<https://www2.gov.bc.ca/gov/content/health/accessing-health-care/home-community-care/care-options-and-cost/assisted-living>.
 Office of the Seniors Advocate. Long-Term Care and Assisted Living Directory (Extracted: January 17, 2024).

HEALTH CARE

DATA TABLES CONTINUED

1.6 ASSISTED LIVING

1.6.3 ASSESSED CLIENT CONTRIBUTIONS IN SUBSIDIZED ASSISTED LIVING

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,291.68	\$1,329.72	\$1,357.73	\$1,368.01	\$1,459.75	13.0%	6.7%
MEDIAN CO-PAYMENT AMOUNT	\$1,165.15	\$1,198.28	\$1,220.97	\$1,243.02	\$1,280.07	9.9%	3.0%
CLIENTS PAYING MAXIMUM RATE	11	37	13	6	5	-54.5%	-16.7%
FHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,507.42	\$1,544.38	\$1,499.90	\$1,537.16	\$1,600.52	6.2%	4.1%
MEDIAN CO-PAYMENT AMOUNT	\$1,242.91	\$1,269.39	\$1,289.57	\$1,314.89	\$1,342.57	8.0%	2.1%
CLIENTS PAYING MAXIMUM RATE	10	9	2	10	16	60.0%	60.0%
VCHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,395.00	\$1,403.59	\$1,371.52	\$1,449.08	\$1,462.54	4.8%	0.9%
MEDIAN CO-PAYMENT AMOUNT	\$1,156.28	\$1,188.77	\$1,195.04	\$1,224.70	\$1,240.54	7.3%	1.3%
CLIENTS PAYING MAXIMUM RATE	15	13	18	15	24	60.0%	60.0%
VIHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,413.83	\$1,417.90	\$1,423.25	\$1,474.02	\$1,523.15	7.7%	3.3%
MEDIAN CO-PAYMENT AMOUNT	\$1,236.90	\$1,252.50	\$1,270.32	\$1,304.51	\$1,328.95	7.4%	1.9%
CLIENTS PAYING MAXIMUM RATE	12	20	13	8	15	25.0%	87.5%
NHA							
AVERAGE CO-PAYMENT AMOUNT	\$1,537.17	\$1,478.06	\$1,542.20	\$1,496.43	\$1,560.65	1.5%	4.3%
MEDIAN CO-PAYMENT AMOUNT	\$1,308.15	\$1,314.74	\$1,314.89	\$1,296.28	\$1,378.94	5.4%	6.4%
CLIENTS PAYING MAXIMUM RATE	7	6	5	4	12	71.4%	200.0%
B.C.							
AVERAGE CO-PAYMENT AMOUNT	\$1,422.14	\$1,441.23	\$1,431.82	\$1,468.28	\$1,524.18	7.2%	3.8%
MEDIAN CO-PAYMENT AMOUNT	\$1,214.20	\$1,237.48	\$1,252.18	\$1,274.87	\$1,309.79	7.9%	2.7%
CLIENTS PAYING MAXIMUM RATE	55	85	51	43	72	30.9%	67.4%

NOTE(S): The maximum client contribution rate is determined by individual service providers and are not available from the Ministry of Health. Therefore, clients assessed at the maximum rate are not included resulting in an underestimation of the average and median rates. "Clients paying maximum rate" is the count of clients based on actual payment not the assessed monthly rate.

SOURCE(S): Ministry of Health.
Home Support, Assisted Living and Long-Term Care Co-Payments. (Report Date: September 29, 2023).

Health Authorities.
Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. (Received: May 26, 2023 to June 5, 2023).

1.6 ASSISTED LIVING

1.6.4 CLIENTS AND PERSONAL CARE HOURS IN SUBSIDIZED ASSISTED LIVING

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CLIENTS	1,196	1,180	1,147	1,137	1,158	-3.2%	1.8%
CARE HOURS	424,304	358,181	373,614	362,305	376,622	-11.2%	4.0%
SUBSIDIZED UNITS	911	947	931	945	926	1.6%	-2.0%
AVERAGE CARE HOURS PER UNIT	466	378	401	383	407	-12.7%	6.1%
FHA							
CLIENTS	1,716	1,706	1,617	1,660	1,686	-1.7%	1.6%
CARE HOURS	554,079	598,366	602,426	594,359	591,134	6.7%	-0.5%
SUBSIDIZED UNITS	1,363	1,328	1,334	1,386	1,322	-3.0%	-4.6%
AVERAGE CARE HOURS PER UNIT	407	451	452	429	447	10.0%	4.3%
VCHA							
CLIENTS	1,046	1,019	993	977	975	-6.8%	-0.2%
CARE HOURS	189,438	194,318	177,504	181,898	182,432	-3.7%	0.3%
SUBSIDIZED UNITS	850	849	845	841	847	-0.4%	0.7%
AVERAGE CARE HOURS PER UNIT	223	229	210	216	215	-3.4%	-0.4%
VIHA							
CLIENTS	1,173	1,139	1,091	1,098	1,115	-4.9%	1.5%
CARE HOURS	423,612	440,285	450,358	436,774	466,535	10.1%	6.8%
SUBSIDIZED UNITS	956	850	948	950	950	-0.6%	0.0%
AVERAGE CARE HOURS PER UNIT	443	518	475	460	491	10.8%	6.8%
NHA							
CLIENTS	361	356	356	356	356	-1.4%	0.0%
CARE HOURS	112,723	108,610	110,500	110,500	110,500	-2.0%	0.0%
SUBSIDIZED UNITS	292	288	289	293	293	0.3%	0.0%
AVERAGE CARE HOURS PER UNIT	386	377	382	377	377	-2.3%	0.0%

HEALTH CARE

DATA TABLES CONTINUED

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.							
CLIENTS	5,492	5,400	5,204	5,228	5,290	-3.7%	1.2%
CARE HOURS	1,704,156	1,699,760	1,714,403	1,685,836	1,727,223	1.4%	2.5%
SUBSIDIZED UNITS	4,372	4,262	4,347	4,415	4,338	-0.8%	-1.7%
AVERAGE CARE HOURS PER UNIT	390	399	394	382	398	2.1%	4.3%

NOTE(S): Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. The data only includes clients receiving personal care hours. Therefore, the distinct client count could be understated. Due to a high volume of assisted living residences being late in registering by March 31, the numbers reported for 2023 are the numbers by November 21. Therefore, they are not the same as the numbers reported in OSA's Long-term Care and Assisted Living Directory. NHA reported values are estimates.

SOURCE(S): Ministry of Health.
HCC Annual Client Counts, Service Volumes and Rates. (Report Date: November 9, 2023).

Ministry of Health.
Assisted Living Services. Assisted Living Registrar. (Received: November 21, 2023).

1.6 ASSISTED LIVING

1.6.5 WAITLIST FOR SUBSIDIZED REGISTERED ASSISTED LIVING, AT MARCH 31

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	223	231	167	213	274	22.9%	28.6%
FHA	148	116	57	71	89	-39.9%	25.4%
VCHA	142	138	88	81	86	-39.4%	6.2%
VIHA	40	107	52	88	221	452.5%	151.1%
NHA	317	328	343	332	385	21.5%	16.0%
B.C.	870	920	707	785	1,055	21.3%	34.4%

SOURCE(S): Health Authorities.
Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. (Received: May 26, 2023 to June 5, 2023).

1.6 ASSISTED LIVING

1.6.6 REPORTABLE INCIDENTS IN REGISTERED ASSISTED LIVING

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ABUSE OR NEGLECT	10	7	13	14	24	140.0%	71.4%
AGGRESSION	10	31	144	115	145	1350.0%	26.1%
ATTEMPTED SUICIDE	11	10	18	15	11	0.0%	-26.7%
DISEASE OUTBREAK	26	28	32	72	83	219.2%	15.3%
FALLS	798	1,108	1,456	1,958	2,129	166.8%	8.7%
FIRE/FLOOD/GAS LEAK	13	18	7	4	12	-7.7%	200.0%
MEDICATION ERROR	13	18	61	46	41	215.4%	-10.9%
OVERDOSE	n/a	n/a	n/a	n/a	6	n/a	n/a
MISSING/WANDERING	37	49	59	71	69	86.5%	-2.8%
INJURY	0	9	64	105	110	n/a	4.8%
POLICE INCIDENT/CALL	32	35	21	29	32	0.0%	10.3%
UNEXPECTED DEATH	67	95	124	122	108	61.2%	-11.5%
UNEXPECTED ILLNESS	0	265	1,420	2,256	2,467	n/a	9.4%
OTHER	34	116	32	64	52	52.9%	-18.8%
TOTAL	1,051	1,789	3,451	4,871	5,289	403.2%	8.6%

NOTE(S): Since 2022/23, medication error and overdose are reported separately, but the numbers have been combined before 2022/23.

SOURCE(S): Ministry of Health.

Reportable Incidents Breakdown 2018-2023. Assisted Living Registrar. (Received: June 27, 2023).

HEALTH CARE

DATA TABLES CONTINUED

1.6 ASSISTED LIVING

1.6.7 FALLS IN REGISTERED ASSISTED LIVING

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
FALLS	130	269	465	576	525	303.8%	-8.9%
FALLS PER 100 UNITS	6	13	23	28	27	327.3%	-5.9%
FHA							
FALLS	303	346	374	550	594	96.0%	8.0%
FALLS PER 100 UNITS	11	13	14	20	21	82.6%	5.3%
VCHA							
FALLS	136	159	178	275	276	102.9%	0.4%
FALLS PER 100 UNITS	9	11	12	19	20	119.8%	8.2%
VIHA							
FALLS	212	300	368	489	703	231.6%	43.8%
FALLS PER 100 UNITS	12	19	21	27	38	211.7%	42.3%
NHA							
FALLS	17	34	71	68	31	82.4%	-54.4%
FALLS PER 100 UNITS	6	11	23	21	9	70.1%	-54.6%
B.C.							
FALLS	798	1,108	1,456	1,958	2,129	166.8%	8.7%
FALLS PER 100 UNITS	10	14	18	23	25	163.5%	9.7%

SOURCE(S): Ministry of Health.
Reportable Incidents Breakdown 2019-2023. Assisted Living Registrar. (Received: June 27, 2023).

Ministry of Health.
Assisted Living Services. Assisted Living Registrar. (Received: November 21, 2023).

1.6 ASSISTED LIVING

1.6.8 COMPLAINTS ABOUT REGISTERED ASSISTED LIVING

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
COMPLAINTS	12	22	21	22	21	75.0%	-4.5%
ISSUES INVESTIGATED	40	79	69	46	72	80.0%	56.5%
FHA							
COMPLAINTS	17	14	12	25	20	17.6%	-20.0%
ISSUES INVESTIGATED	71	40	44	58	98	38.0%	69.0%
VCHA							
COMPLAINTS	5	6	9	12	12	140.0%	0.0%
ISSUES INVESTIGATED	12	15	36	26	26	116.7%	0.0%
VIHA							
COMPLAINTS	13	11	10	21	24	84.6%	14.3%
ISSUES INVESTIGATED	25	32	19	30	78	212.0%	160.0%
NHA							
COMPLAINTS	4	4	4	10	5	25.0%	-50.0%
ISSUES INVESTIGATED	23	21	16	21	15	-34.8%	-28.6%
B.C.							
COMPLAINTS	51	57	56	90	82	60.8%	-8.9%
ISSUES INVESTIGATED	171	187	184	181	289	69.0%	59.7%

SOURCE(S): Ministry of Health.
Complaint Analysis. Assisted Living Registrar. (Received: July 12, 2023).

HEALTH CARE

DATA TABLES CONTINUED

1.6 ASSISTED LIVING

1.6.9 SITE INSPECTIONS FOR REGISTERED ASSISTED LIVING BY TYPE

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
APPLICATION FOR REGISTRATION	2	6	1	7	7	250.0%	0.0%
APPLICATION FOR REGISTRATION FOLLOW-UP	1	1	3	1	2	100.0%	100.0%
COMPLAINT	5	14	12	8	13	160.0%	62.5%
COMPLAINT FOLLOW-UP	7	6	8	17	7	0.0%	-58.8%
EDUCATION	1	2	16	25	5	400.0%	-80.0%
FULL REVIEW	1	0	0	0	1	0.0%	n/a
HEALTH & SAFETY ISSUE	2	6	0	5	2	0.0%	-60.0%
OTHER	1	6	3	0	1	0.0%	n/a
POSSIBLE UNREGISTERED	7	11	9	6	9	28.6%	50.0%
SITE INSPECTION	2	15	9	11	3	50.0%	-72.7%
SITE VISIT	7	9	8	4	0	-100.0%	-100.0%
TOTAL INSPECTIONS	36	76	69	84	50	38.9%	-40.5%

SOURCE(S): Ministry of Health.
Assisted Living Services. Assisted Living Registrar. (Received: June 20, 2023).

1.7 LONG-TERM CARE

1.7.1 DEMOGRAPHICS FOR PUBLICLY SUBSIDIZED LONG-TERM CARE, AT MARCH 31

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
FACILITIES	76	79	79	78	80	5.3%	2.6%
BEDS	5,925	6,179	6,204	6,185	6,302	6.4%	1.9%
PUBLICLY FUNDED BEDS	5,710	5,953	5,950	5,954	6,004	5.1%	0.8%
PRIVATE PAY BEDS	215	226	254	231	298	38.6%	29.0%
FHA							
FACILITIES	79	80	81	79	79	0.0%	0.0%
BEDS	9,321	9,458	9,478	9,399	9,390	0.7%	-0.1%
PUBLICLY FUNDED BEDS	8,426	8,482	8,576	8,452	8,617	2.3%	2.0%
PRIVATE PAY BEDS	895	976	902	947	773	-13.6%	-18.4%
VCHA							
FACILITIES	55	55	56	55	55	0.0%	0.0%
BEDS	6,529	6,538	6,834	6,698	6,668	2.1%	-0.4%
PUBLICLY FUNDED BEDS	6,424	6,405	6,699	6,566	6,545	1.9%	-0.3%
PRIVATE PAY BEDS	105	133	135	132	123	17.1%	-6.8%
VIHA							
FACILITIES	59	58	57	58	59	0.0%	1.7%
BEDS	5,673	5,717	5,753	5,766	5,894	3.9%	2.2%
PUBLICLY FUNDED BEDS	5,481	5,510	5,556	5,594	5,730	4.5%	2.4%
PRIVATE PAY BEDS	192	207	197	172	164	-14.6%	-4.7%
NHA							
FACILITIES	24	24	24	24	24	0.0%	0.0%
BEDS	1,187	1,165	1,161	1,146	1,176	-0.9%	2.6%
PUBLICLY FUNDED BEDS	1,173	1,155	1,150	1,136	1,168	-0.4%	2.8%
PRIVATE PAY BEDS	14	10	11	10	8	-42.9%	-20.0%

HEALTH CARE

DATA TABLES CONTINUED

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.							
FACILITIES	293	296	297	294	297	1.4%	1.0%
BEDS	28,635	29,057	29,430	29,194	29,430	2.8%	0.8%
PUBLICLY FUNDED BEDS	27,214	27,505	27,931	27,702	28,064	3.1%	1.3%
PRIVATE PAY BEDS	1,421	1,552	1,499	1,492	1,366	-3.9%	-8.4%

NOTE(S): This data includes only publicly subsidized care homes that focus on care for seniors which are included in the Long-Term Care and Assisted Living Directory. This includes publicly subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate.

2023 Long-Term Care and Assisted Living Directory. (Extracted: January 12, 2024).

1.7 LONG-TERM CARE

1.7.2 ROOM AND BED CONFIGURATION IN PUBLICLY SUBSIDIZED LONG-TERM CARE, AT MARCH 31

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
SINGLE OCCUPANCY ROOMS	92.9%	93.5%	93.6%	94.1%	94.3%	1.5%	0.2%
DOUBLE OCCUPANCY ROOMS	4.5%	4.1%	4.0%	3.6%	3.5%	-1.0%	-0.1%
MULTI-BED ROOMS	2.7%	2.4%	2.4%	2.3%	2.2%	-0.4%	0.0%
FHA							
SINGLE OCCUPANCY ROOMS	89.3%	89.9%	89.9%	90.1%	89.9%	0.6%	-0.1%
DOUBLE OCCUPANCY ROOMS	8.2%	7.4%	7.5%	7.7%	7.8%	-0.4%	0.1%
MULTI-BED ROOMS	2.5%	2.6%	2.6%	2.3%	2.3%	-0.2%	0.0%
VCHA							
SINGLE OCCUPANCY ROOMS	80.8%	81.4%	83.0%	84.6%	85.1%	4.3%	0.5%
DOUBLE OCCUPANCY ROOMS	13.0%	12.2%	11.0%	10.5%	10.1%	-2.9%	-0.4%
MULTI-BED ROOMS	6.2%	6.4%	6.1%	5.0%	4.8%	-1.4%	-0.1%

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
VIHA							
SINGLE OCCUPANCY ROOMS	86.7%	88.9%	91.1%	91.8%	92.2%	5.5%	0.4%
DOUBLE OCCUPANCY ROOMS	6.8%	6.6%	4.7%	4.5%	4.3%	-2.5%	-0.2%
MULTI-BED ROOMS	6.5%	4.5%	4.2%	3.7%	3.5%	-2.9%	-0.2%
NHA							
SINGLE OCCUPANCY ROOMS	95.4%	95.4%	95.2%	95.1%	94.8%	-0.5%	-0.2%
DOUBLE OCCUPANCY ROOMS	3.2%	3.2%	3.3%	3.6%	3.8%	0.6%	0.2%
MULTI-BED ROOMS	1.5%	1.4%	1.4%	1.4%	1.3%	-0.1%	0.0%
B.C.							
SINGLE OCCUPANCY ROOMS	88.0%	89.0%	89.7%	90.3%	90.5%	2.5%	0.2%
DOUBLE OCCUPANCY ROOMS	7.9%	7.3%	6.8%	6.6%	6.5%	-1.4%	-0.1%
MULTI-BED ROOMS	4.1%	3.7%	3.5%	3.1%	3.0%	-1.1%	-0.1%

NOTE(S): This data includes only publicly subsidized care homes that focus on care for seniors which are included in the Long-Term Care and Assisted Living Directory. This includes publicly subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate.
2023 Long-Term Care and Assisted Living Directory. (Extracted: January 12, 2024).

1.7 LONG-TERM CARE

1.7.3 PERCENT OF LONG-TERM CARE RESIDENTS IN SINGLE OCCUPANCY ROOMS

	2018/19	2019/20	2020/21	2021/22	2022/23	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
RESIDENTS IN SINGLE OCCUPANCY ROOMS	73%	76%	77%	77%	77%	4.0%	0.0%

NOTE(S): This data includes only publicly subsidized care homes that focus on care for seniors which are included in the Long-Term Care and Assisted Living Directory. This includes publicly subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate.
2023 Long-Term Care and Assisted Living Directory. (Extracted: January 12, 2024).

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.4 MONTHLY RATES (PER PERSON) FOR CLIENT CONTRIBUTIONS IN LONG-TERM CARE

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
MINIMUM							
SINGLES	\$1,162.80	\$1,189.70	\$1,204.90	\$1,237.20	\$1,337.80	15.0%	8.1%
COUPLES SHARING A ROOM	\$808.15	\$828.63	\$840.16	\$864.76	\$941.36	16.5%	8.9%
MAXIMUM	\$3,377.10	\$3,444.60	\$3,448.00	\$3,575.50	\$3,847.20	13.9%	7.6%

SOURCE(S): Source: Ministry of Health.

Long-Term Care Services. (Extracted: May 15, 2023).

URL: <https://www2.gov.bc.ca/gov/content/health/accessing-health-care/home-community-care/care-options-and-cost/long-term-care-services>.

1.7 LONG-TERM CARE

1.7.5 ASSESSED CLIENT CONTRIBUTIONS IN LONG-TERM CARE

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
AVERAGE	\$1,839.51	\$1,900.28	\$2,018.34	\$2,009.23	\$2,143.51	16.5%	6.7%
MEDIAN	\$1,504.70	\$1,548.43	\$1,642.46	\$1,646.33	\$1,707.26	13.5%	3.7%
CLIENTS PAYING MAXIMUM RATE	393	419	377	427	491	24.9%	15.0%
FHA							
AVERAGE	\$1,808.55	\$1,873.26	\$1,968.05	\$1,981.82	\$2,074.80	14.7%	4.7%
MEDIAN	\$1,477.83	\$1,530.70	\$1,605.73	\$1,613.93	\$1,645.46	11.3%	2.0%
CLIENTS PAYING MAXIMUM RATE	566	613	585	679	699	23.5%	2.9%
VCHA							
AVERAGE	\$1,795.94	\$1,832.90	\$1,927.17	\$1,951.88	\$2,047.82	14.0%	4.9%
MEDIAN	\$1,369.43	\$1,393.60	\$1,473.20	\$1,487.23	\$1,505.80	10.0%	1.2%
CLIENTS PAYING MAXIMUM RATE	631	701	608	716	745	18.1%	4.1%
VIHA							
AVERAGE	\$1,958.32	\$1,989.48	\$2,099.82	\$2,131.30	\$2,223.34	13.5%	4.3%
MEDIAN	\$1,624.73	\$1,665.00	\$1,756.60	\$1,755.33	\$1,804.13	11.0%	2.8%
CLIENTS PAYING MAXIMUM RATE	362	423	530	619	549	51.7%	-11.3%

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NHA							
AVERAGE	\$1,767.97	\$1,814.34	\$1,960.90	\$1,979.15	\$2,150.43	21.6%	8.7%
MEDIAN	\$1,420.67	\$1,456.77	\$1,565.53	\$1,584.53	\$1,665.93	17.3%	5.1%
CLIENTS PAYING MAXIMUM RATE	71	139	107	59	54	-23.9%	-8.5%
B.C.							
AVERAGE	\$1,839.85	\$1,889.72	\$1,994.79	\$2,010.89	\$2,114.70	14.9%	5.2%
MEDIAN	\$1,483.66	\$1,524.73	\$1,607.40	\$1,617.20	\$1,655.00	11.5%	2.3%
CLIENTS PAYING MAXIMUM RATE	2,023	2,295	2,207	2,500	2,538	25.5%	1.5%

SOURCE(S): Ministry of Health.
Home Support, Assisted Living and Long-Term Care Co-Payments. (Report Date: September 29, 2023).

Health Authorities.
Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. (Received: May 26, 2023 to June 5, 2023).

1.7 LONG-TERM CARE

1.7.6 CLIENTS AND DAYS IN LONG-TERM CARE

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CLIENTS	9,435	9,591	9,126	9,057	9,333	-1.1%	3.0%
DAYS	2,094,907	2,119,911	2,112,531	2,071,287	2,036,460	-2.8%	-1.7%
AVERAGE LENGTH OF STAY (DAYS)	714	764	762	763	759	6.2%	-0.6%
MEDIAN LENGTH OF STAY (DAYS)	404	446	449	463	461	14.1%	-0.4%
FHA							
CLIENTS	12,286	12,175	11,484	12,484	12,834	4.5%	2.8%
DAYS	2,322,865	2,053,292	1,559,105	3,053,148	3,104,828	33.7%	1.7%
AVERAGE LENGTH OF STAY (DAYS)	857	833	911	843	790	-7.8%	-6.3%
MEDIAN LENGTH OF STAY (DAYS)	505	455	597	491	449	-11.0%	-8.5%
VCHA							
CLIENTS	9,050	9,104	8,473	8,694	9,069	0.2%	4.3%
DAYS	2,427,090	2,419,877	2,302,438	2,285,329	2,360,257	-2.8%	3.3%
AVERAGE LENGTH OF STAY (DAYS)	1,060	1,032	1,130	1,000	1,007	-5.0%	0.7%
MEDIAN LENGTH OF STAY (DAYS)	610	627	692	548	525	-13.9%	-4.1%

HEALTH CARE

DATA TABLES CONTINUED

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VIHA							
CLIENTS	8,165	8,160	7,404	7,745	8,102	-0.8%	4.6%
DAYS	2,004,259	2,015,279	1,958,831	1,994,411	2,020,495	0.8%	1.3%
AVERAGE LENGTH OF STAY (DAYS)	822	760	784	801	767	-6.6%	-4.2%
MEDIAN LENGTH OF STAY (DAYS)	465	459	475	465	476	2.4%	2.5%
NHA							
CLIENTS	1,682	1,681	1,532	1,620	1,596	-5.1%	-1.5%
DAYS	403,596	402,639	403,423	412,191	402,227	-0.3%	-2.4%
AVERAGE LENGTH OF STAY (DAYS)	1,088	1,026	1,028	1,083	989	-9.1%	-8.7%
MEDIAN LENGTH OF STAY (DAYS)	860	727	780	735	707	-17.8%	-3.9%
B.C.							
CLIENTS	40,618	40,711	38,019	39,600	40,934	0.8%	3.4%
DAYS	9,252,717	9,010,998	8,336,328	9,816,366	9,924,267	7.3%	1.1%
AVERAGE LENGTH OF STAY (DAYS)	861	843	902	853	827	-4.0%	-3.0%
MEDIAN LENGTH OF STAY (DAYS)	493	485	556	497	482	-2.2%	-3.0%

NOTE(S): Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts.

SOURCE(S): Clients and days: Ministry of Health.
HCC Annual Client Counts, Service Volumes and Rates. (Report Date: November 9, 2023) .

Average and median length of stay: Office of the Seniors Advocate.
Long-Term Care and Assisted Living Directory. (Extracted: January 12, 2024).

1.7 LONG-TERM CARE

1.7.7A WAITLIST FOR PLACEMENT INTO LONG-TERM CARE BY HEALTH AUTHORITY, AT MARCH 31

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
CLIENTS WAITING	530	338	624	828	864	63.0%	4.3%
AVERAGE WAIT TIME (DAYS)	148	97	141	137	143	-3.4%	4.4%
MEDIAN WAIT TIME (DAYS)	80	63	79	80	83	3.8%	3.8%
MAXIMUM WAIT TIME (DAYS)	1,369	637	876	1,059	1,216	-11.2%	14.8%
FHA							
CLIENTS WAITING	256	521	549	756	821	220.7%	8.6%
AVERAGE WAIT TIME (DAYS)	46	101	190	187	199	332.6%	6.4%
MEDIAN WAIT TIME (DAYS)	62	68	144	135	114	83.9%	-15.6%
MAXIMUM WAIT TIME (DAYS)	837	610	809	1,147	1,308	56.3%	14.0%
VCHA*							
CLIENTS WAITING	n/a	n/a	n/a	n/a	1,283	n/a	n/a
AVERAGE WAIT TIME (DAYS)	n/a	n/a	n/a	n/a	233	n/a	n/a
MEDIAN WAIT TIME (DAYS)	n/a	n/a	n/a	n/a	144	n/a	n/a
MAXIMUM WAIT TIME (DAYS)	n/a	n/a	n/a	n/a	2,094	n/a	n/a
VIHA							
CLIENTS WAITING	527	825	754	1,064	1,560	196.0%	46.6%
AVERAGE WAIT TIME (DAYS)	111	136	140	177	199	79.3%	12.4%
MEDIAN WAIT TIME (DAYS)	66	110	98	119	142	115.2%	19.3%
MAXIMUM WAIT TIME (DAYS)	615	820	879	1,244	1,389	125.9%	11.7%
NHA**							
CLIENTS WAITING	337	392	377	570	647	92.0%	13.5%
AVERAGE WAIT TIME (DAYS)	224	242	344	379	333	48.7%	-12.1%
MEDIAN WAIT TIME (DAYS)	191	183	281	317	256	34.0%	-19.2%
MAXIMUM WAIT TIME (DAYS)	1,247	1,330	1,665	1,752	2,117	69.8%	20.8%

NOTE(S): *Due to changes in methodology for VCHA reporting, revised data was not available for 2019 to 2022 at the time of this report. ** NHA reported values are estimates.

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. (Received: 26 May 2023 to 05 June 2023).

1.7 LONG-TERM CARE

1.7.7B WAITLIST FOR PLACEMENT INTO LONG-TERM CARE IN B.C. (EXCLUDES VCHA), AT MARCH 31

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.							
CLIENTS WAITING	1,650	2,076	2,304	3,218	3,892	135.9%	20.9%
AVERAGE WAIT TIME (DAYS)	136	141	186	205	209	53.7%	2.0%
MEDIAN WAIT TIME (DAYS)	n/a	n/a	n/a	n/a	n/a	n/a	n/a
MAXIMUM WAIT TIME (DAYS)	1,369	1,330	1,665	1,752	2,117	54.6%	20.8%

NOTE(S): The B.C. average wait time is a calculated weighted average based on IHA, FHA VIHA and NHA only. Due to changes in methodology for VCHA reporting, revised data was not available for 2019 to 2022 at the time of this report.

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. (Received: 26 May 2023 to 05 June 2023).

1.7 LONG-TERM CARE

1.7.8 CLIENT ADMISSIONS INTO LONG-TERM CARE

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 3 YEARS	% CHANGE IN LAST YEAR
IHA							
FROM COMMUNITY	n/a	n/a	1,265	1,245	1,376	8.8%	10.5%
FROM HOSPITAL	n/a	n/a	855	925	1,026	20.0%	10.9%
TOTAL ADMISSIONS	n/a	n/a	2,120	2,170	2,402	13.3%	10.7%
FHA*							
FROM COMMUNITY	n/a	n/a	1,191	1,047	1,222	2.6%	16.7%
FROM HOSPITAL	n/a	n/a	1,662	2,303	2,163	30.1%	-6.1%
TOTAL ADMISSIONS	n/a	n/a	2,887	3,409	3,436	19.0%	0.8%
VCHA							
FROM COMMUNITY	n/a	n/a	743	1,166	1,071	44.1%	-8.1%
FROM HOSPITAL	n/a	n/a	1,225	1,327	1,225	0.0%	-7.7%
TOTAL ADMISSIONS	n/a	n/a	1,968	2,493	2,296	16.7%	-7.9%

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 3 YEARS	% CHANGE IN LAST YEAR
VIHA							
FROM COMMUNITY	n/a	n/a	1,170	1,341	1,501	28.3%	11.9%
FROM HOSPITAL	n/a	n/a	788	821	783	-0.6%	-4.6%
TOTAL ADMISSIONS	n/a	n/a	1,958	2,162	2,284	16.6%	5.6%
NHA							
FROM COMMUNITY	n/a	n/a	293	199	262	-10.6%	31.7%
FROM HOSPITAL	n/a	n/a	115	191	184	60.0%	-3.7%
TOTAL ADMISSIONS	n/a	n/a	408	390	446	9.3%	14.4%
B.C.							
FROM COMMUNITY	n/a	n/a	4,662	4,998	5,432	16.5%	8.7%
FROM HOSPITAL	n/a	n/a	4,645	5,567	5,381	15.8%	-3.3%
TOTAL ADMISSIONS	n/a	n/a	9,341	10,624	10,864	16.3%	2.3%

NOTE(S): *FHA cannot confirm if clients admitted into LTC from outside the FHA were admitted from a community or a hospital. As a result, the sum of FHA clients admitted from community and hospital will not match total admissions. Clients can have multiple admissions per year.

SOURCE(S): Ministry of Health.
LTC Access Monitoring Indicators. Health Sector Analysis Information and Reporting.
(Received: December 21, 2023) .

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.9 AVERAGE WAIT TIMES (DAYS) FOR CLIENTS ADMITTED INTO LONG-TERM CARE

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 3 YEARS	% CHANGE IN LAST YEAR
IHA							
FROM COMMUNITY	n/a	n/a	83	113	136	63.9%	20.4%
FROM HOSPITAL	n/a	n/a	21	28	40	90.5%	42.9%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	n/a	n/a	89	123	133	49.4%	8.1%
FHA							
FROM COMMUNITY	n/a	n/a	97	105	152	56.7%	45.6%
FROM HOSPITAL	n/a	n/a	13	13	23	85.6%	85.6%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	n/a	n/a	74	96	95	28.4%	-0.6%
VCHA							
FROM COMMUNITY	n/a	n/a	70	87	70	0.0%	-19.5%
FROM HOSPITAL	n/a	n/a	15	14	16	3.8%	9.5%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	n/a	n/a	37	29	32	-13.5%	10.3%
VIHA							
FROM COMMUNITY	n/a	n/a	143	134	160	11.9%	19.4%
FROM HOSPITAL	n/a	n/a	71	69	72	1.4%	4.3%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	n/a	n/a	120	122	149	24.2%	22.1%
NHA							
FROM COMMUNITY	n/a	n/a	242	405	406	67.8%	0.2%
FROM HOSPITAL	n/a	n/a	187	260	243	29.9%	-6.5%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY	n/a	n/a	n/a	n/a	n/a	n/a	n/a
B.C.							
ADMITTED FROM COMMUNITY	n/a	n/a	109	121	145	32.7%	19.7%
ADMITTED FROM HOSPITAL	n/a	n/a	28	32	38	37.4%	19.1%
FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY*	n/a	n/a	84	96	111	33.1%	15.8%

NOTE(5): *Due to incomplete NHA data, BC wait times from hospital-previously waiting in community only include IHA, FHA, VCHA and VIHA.

SOURCE(S): Ministry of Health.
LTC Access Monitoring Indicators. Health Sector Analysis Information and Reporting.
(Received: December 21, 2023).

1.7 LONG-TERM CARE

1.7.10 CLIENTS IN INTERIM CARE HOME AWAITING TRANSFER TO A PREFERRED CARE HOME, AT MARCH 31

	2019	2020	2021	2022	2023	% CHANGE IN 4 YEARS	% CHANGE IN LAST YEAR
IHA							
CLIENTS WAITING	n/a	19	11	27	15	-21.1%	-44.4%
AVERAGE WAIT TIME (DAYS)	n/a	126	278	388	543	331.0%	39.9%
MEDIAN WAIT TIME (DAYS)	n/a	98	278	357	482	391.8%	35.0%
MAXIMUM WAIT TIME (DAYS)	n/a	459	516	830	1,313	186.1%	58.2%
FHA							
CLIENTS WAITING	n/a	529	n/a	2,081	1,355	156.1%	-34.9%
AVERAGE WAIT TIME (DAYS)	n/a	101	n/a	189	198	96.6%	4.8%
MEDIAN WAIT TIME (DAYS)	n/a	72	n/a	150	139	94.1%	-7.3%
MAXIMUM WAIT TIME (DAYS)	n/a	1,315	n/a	5,308	1,178	-10.4%	-77.8%
VCHA							
CLIENTS WAITING	n/a	1,122	697	1,073	1,226	9.3%	14.3%
AVERAGE WAIT TIME (DAYS)	n/a	215	341	263	342	58.8%	30.1%
MEDIAN WAIT TIME (DAYS)	n/a	161	286	184	288.5	79.2%	56.8%
MAXIMUM WAIT TIME (DAYS)	n/a	1,842	1,610	1,729	1,576	-14.4%	-8.8%
VIHA							
CLIENTS WAITING	n/a	1,432	1,164	178	102	-92.9%	-42.7%
AVERAGE WAIT TIME (DAYS)	n/a	783	947	149	204	-73.9%	36.9%
MEDIAN WAIT TIME (DAYS)	n/a	691	931	97	129	-81.3%	33.0%
MAXIMUM WAIT TIME (DAYS)	n/a	2,849	3,214	876	738	-74.1%	-15.8%

HEALTH CARE

DATA TABLES CONTINUED

	2019	2020	2021	2022	2023	% CHANGE IN 4 YEARS	% CHANGE IN LAST YEAR
NHA*							
CLIENTS WAITING	n/a	15	87	110	71	373.3%	-35.5%
AVERAGE WAIT TIME (DAYS)	n/a	705	288	331	249	-64.7%	-24.8%
MEDIAN WAIT TIME (DAYS)	n/a	717	328	305	186	-74.1%	-39.0%
MAXIMUM WAIT TIME (DAYS)	n/a	1,302	1,378	1,328	1,693	30.0%	27.5%
B.C.							
CLIENTS WAITING	n/a	3,117	n/a	3,469	2,769	-11.2%	-20.2%
AVERAGE WAIT TIME (DAYS)	n/a	459	n/a	216	265	-42.2%	22.9%
MEDIAN WAIT TIME (DAYS)	n/a	n/a	n/a	n/a	n/a	n/a	n/a
MAXIMUM WAIT TIME (DAYS)	n/a	2,849	3,214	5,308	1,693	-40.6%	-68.1%

NOTE(S): *NHA - Information about clients in interim care homes is only available for Prince George. The B.C. average wait time is a calculated weighted average.

SOURCE(S): Health Authorities.
Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas.
(Received: May 26, 2023 to June 5, 2023).

1.7 LONG-TERM CARE

1.7.11 AVERAGE WAIT TIMES (DAYS) FOR CLIENTS ADMITTED TO PREFERRED LONG-TERM CARE HOME

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 3 YEARS	% CHANGE IN LAST YEAR
IHA							
FROM COMMUNITY	n/a	n/a	90	130	155	72.2%	19.2%
FROM INTERIM CARE HOME	n/a	n/a	182	164	220	20.9%	34.1%
FHA*							
FROM COMMUNITY	n/a	n/a	118	142	234	97.5%	64.3%
FROM INTERIM CARE HOME	n/a	n/a	146	234	197	34.7%	-15.7%
VCHA							
FROM COMMUNITY	n/a	n/a	105	139	145	38.1%	4.3%
FROM INTERIM CARE HOME	n/a	n/a	285	242	325	14.0%	34.3%
VIHA							
FROM COMMUNITY	n/a	n/a	173	160	190	9.8%	18.8%
FROM INTERIM CARE HOME	n/a	n/a	136	131	157	15.4%	19.8%
NHA							
FROM COMMUNITY	n/a	n/a	n/a	n/a	n/a	n/a	n/a
FROM INTERIM CARE HOME	n/a	n/a	n/a	n/a	n/a	n/a	n/a
B.C.							
FROM COMMUNITY	n/a	n/a	121	143	181	50.0%	26.6%
FROM INTERIM CARE HOME	n/a	n/a	171	203	212	23.4%	4.4%

NOTE(S): Due to incomplete NHA data, BC wait times only include IHA, FHA, VCHA and VIHA.

SOURCE(S): Ministry of Health.
LTC Access Monitoring Indicators. Health Sector Analysis Information and Reporting.
(Received: December 21, 2023)

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.12 PERCENT OF RESIDENTS IN LONG-TERM CARE TAKING ANTIPSYCHOTICS

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
BRITISH COLUMBIA							
WITHOUT A DIAGNOSIS OF PSYCHOSIS	24.7%	24.7%	26.5%	27.8%	28.9%	17.0%	4.0%
WITH OR WITHOUT A DIAGNOSIS OF PSYCHOSIS	30.1%	30.8%	33.4%	34.3%	35.1%	16.6%	2.3%
CANADA							
WITHOUT A DIAGNOSIS OF PSYCHOSIS	20.6%	20.2%	21.3%	23.9%	24.4%	18.4%	2.1%
WITH OR WITHOUT A DIAGNOSIS OF PSYCHOSIS	26.1%	26.6%	29.2%	31.1%	31.5%	20.7%	1.3%

NOTE(S): Data reflects facilities with publicly funded/subsidized beds. Results for Newfoundland and Labrador, Ontario, Alberta, British Columbia and Yukon reflect full coverage in that province/territory. Results for the remaining provinces/territories are based on partial coverage (i.e., only certain facilities and/or regional health authorities submitted data to CCRS). Without a diagnosis of psychosis is the adjusted rate.

SOURCE(S): Canadian Institute for Health Information.
Quick Stats. Profile of Residents in Residential and Hospital-Based Continuing Care, 2022-2023.
(Cited: January 12, 2024).

1.7 LONG-TERM CARE

1.7.13 REPORTABLE INCIDENTS IN LONG-TERM CARE BY TYPE

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
TOTAL REPORTABLE INCIDENTS	17,339	17,909	13,565	19,056	18,221	5.1%	-4.4%
UNEXPECTED ILLNESS	5,480	5,555	3,401	5,559	5,820	6.2%	4.7%
EXPECTED DEATH	7,088	7,087	6,488	7,331	7,074	-0.2%	-3.5%
UNEXPECTED DEATH	204	166	159	213	203	-0.5%	-4.7%
DISEASE OUTBREAK	185	169	214	226	243	31.4%	7.5%
AGGRESSIVE BEHAVIOUR	1,049	1,075	956	1,256	1,015	-3.2%	-19.2%
ATTEMPTED SUICIDE	27	22	15	29	19	-29.6%	-34.5%
ABUSE / NEGLECT	239	220	143	357	232	-2.9%	-35.0%
FALLS WITH INJURY	2,450	2,416	1,610	2,527	2,375	-3.1%	-6.0%
FOOD OR OTHER POISONING	14	9	14	38	22	57.1%	-42.1%
MEDICATION ERROR	31	42	39	95	72	132.3%	-24.2%
MISSING OR WANDERING PERSON	446	361	153	266	204	-54.3%	-23.3%
OTHER - CLINICAL	183	195	126	214	224	22.4%	4.7%
OTHER - INJURY	462	439	278	551	518	12.1%	-6.0%
OTHER - SERVICE DELIVERY	149	168	75	394	200	34.2%	-49.2%
TOTAL INCIDENT TYPES	18,007	17,924	13,671	19,056	18,221	1.2%	-4.4%

NOTE(S): Data is not available for Hospital Act facilities in Vancouver Island Health and therefore only includes facilities licensed under the Community Care and Assisted Living Act (CCALA).

SOURCE(S): Office of the Seniors Advocate.
Long-Term Care and Assisted Living Directory (Extracted: January 12, 2024).

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.14 REPORTABLE INCIDENTS AND FALLS WITH INJURY PER 100 BEDS IN LONG-TERM CARE

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
REPORTABLE INCIDENTS							
IHA	70.7	88.6	40.5	94.5	70.2	-0.7%	-25.7%
FHA	61.8	59.3	50.5	60.3	65.3	5.7%	8.3%
VCHA	62.7	60.7	49.9	63.0	67.3	7.3%	6.8%
VIHA	49.5	66.2	59.6	69.0	60.5	22.2%	-12.3%
NHA	36.8	32.6	40.6	48.1	55.5	50.8%	15.4%
B.C.	60.4	66.1	49.0	69.4	65.8	8.9%	-5.2%
FALLS WITH INJURY							
IHA	10.8	11.4	4.9	13.6	8.7	-19.4%	-36.0%
FHA	8.3	8.7	5.8	7.4	7.8	-6.0%	5.4%
VCHA	8.3	8.0	5.7	6.8	9.1	9.6%	33.8%
VIHA	7.6	8.3	7.6	11.3	9.6	26.3%	-15.0%
NHA	4.7	4.4	5.5	6.4	7.3	55.3%	14.1%
B.C.	8.5	8.9	5.8	9.2	8.6	1.2%	-6.5%

NOTE(S): Data is not available for Hospital Act facilities in Vancouver Island Health and therefore only includes facilities licensed under the Community Care and Assisted Living Act (CCALA).

SOURCE(S): Office of the Seniors Advocate.
Long-Term Care and Assisted Living Directory (Extracted: January 12, 2024).

1.7 LONG-TERM CARE

1.7.15 COMPLAINTS IN LONG-TERM CARE RECEIVED BY THE PATIENT CARE QUALITY OFFICE

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	250	188	182	141	144	-42.4%	2.1%
FHA	232	191	389	336	320	37.9%	-4.8%
VCHA	135	125	177	158	98	-27.4%	-38.0%
VIHA	213	224	527	267	221	3.8%	-17.2%
NHA	23	23	37	52	42	82.6%	-19.2%
B.C.	853	751	1,312	954	825	-3.3%	-13.5%

NOTE(S): The data are for all ages.

SOURCE(S): Patient Care Quality Office.
Complaints in Home and Community Care and Long-Term Care. (Received: August 30, 2023).

1.7 LONG-TERM CARE

1.7.16 COMPLAINTS IN LONG-TERM CARE RECEIVED BY THE PATIENT CARE QUALITY OFFICE BY TYPE

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
CARE	293	313	293	271	267	-8.9%	-1.5%
ADMINISTRATIVE FAIRNESS	19	21	213	142	84	342.1%	-40.8%
ACCESSIBILITY	49	47	403	115	63	28.6%	-45.2%
COMMUNICATION	89	73	111	91	100	12.4%	9.9%
ATTITUDE AND CONDUCT	55	52	60	75	66	20.0%	-12.0%
ACCOMMODATION	96	70	52	64	70	-27.1%	9.4%
ENVIRONMENTAL	53	35	34	53	43	-18.9%	-18.9%
SAFETY	32	39	61	49	30	-6.3%	-38.8%
FINANCIAL	35	48	31	22	29	-17.1%	31.8%
LOST ARTICLE	0	0	0	21	19	n/a	-9.5%
UNKNOWN	65	4	1	15	3	n/a	n/a
COORDINATION	9	4	12	12	7	-66.7%	-75.0%
DISCHARGE ARRANGEMENTS	15	9	5	7	15	0.0%	114.3%
CHALLENGING PATIENT/ FAMILY BEHAVIOUR	11	12	7	6	12	9.1%	100.0%
RESIDENTS BILL OF RIGHTS	26	15	24	6	15	-42.3%	150.0%
CONFIDENTIALITY OR PRIVACY	6	9	5	5	2	-66.7%	-60.0%
B.C.	853	751	1,312	954	825	-3.3%	-13.5%

NOTE(S): The data are for all ages.

SOURCE(S): Patient Care Quality Office.
Complaints in Home and Community Care and Long-Term Care. (Received: August 30, 2023).

HEALTH CARE

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1.7 LONG-TERM CARE

1.7.17 COMPLAINTS IN LONG-TERM CARE RECEIVED BY LICENSING OFFICES

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
COMPLAINTS	47	167	81	26	56	19.1%	115.4%
SUBSTANTIATED COMPLAINTS	18	30	14	12	14	-22.2%	16.7%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	3.0	6.0	2.8	2.4	2.8	-6.7%	16.7%
FHA							
COMPLAINTS	129	128	111	99	112	-13.2%	13.1%
SUBSTANTIATED COMPLAINTS	34	50	20	23	28	-17.6%	21.7%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	3.6	5.3	2.1	2.4	3.0	-16.7%	25.0%
VCHA							
COMPLAINTS	33	28	52	45	48	45.5%	6.7%
SUBSTANTIATED COMPLAINTS	13	9	19	17	22	69.2%	29.4%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	2.0	1.4	2.8	2.5	3.3	65.0%	32.0%
VIHA							
COMPLAINTS	253	246	270	225	237	-6.3%	5.3%
SUBSTANTIATED COMPLAINTS	97	98	102	86	63	-35.1%	-26.7%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	17.1	17.1	17.7	14.9	10.7	-37.4%	-28.2%
NHA							
COMPLAINTS	5	11	24	13	8	60.0%	-38.5%
SUBSTANTIATED COMPLAINTS	5	8	7	8	1	-80.0%	-87.5%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	5.8	9.5	8.4	9.5	1.1	-81.0%	-88.4%
B.C.							
COMPLAINTS	467	580	538	408	461	-1.3%	13.0%
SUBSTANTIATED COMPLAINTS	167	195	162	146	128	-23.4%	-12.3%
SUBSTANTIATED COMPLAINTS PER 1,000 BEDS	5.9	7.1	5.5	5.3	4.6	-22.0%	-13.2%

NOTE(S): This data includes only publicly subsidized care homes that focus on care for seniors which are included in the Long-Term Care and Assisted Living Directory. This includes publicly subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded. Interior Health: Complaints are only available for facilities licensed under the CCALA. Northern Health: Complaints are only available for facilities licensed under the CCALA.

SOURCE(S): Office of the Seniors Advocate. Long-Term Care and Assisted Living Directory (Extracted: January 12, 2024).

1.7 LONG-TERM CARE

1.7.18 INSPECTIONS AND INFRACTIONS IN LONG-TERM CARE

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
INSPECTIONS	765	687	746	756	857	12.0%	13.4%
INFRACTIONS	1,103	1,175	819	1,478	1,394	26.4%	-5.7%
TYPES OF INFRACTIONS	2018/19	2019/20	2020/21	2021/22	2022/23	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
LICENSING INFRACTIONS	4.1%	6.0%	3.9%	4.1%	5.2%	1.1%	1.0%
PHYSICAL FACILITY, EQUIPMENT & FURNISHINGS INFRACTIONS	18.7%	16.2%	15.4%	16.9%	14.1%	-4.6%	-2.8%
STAFFING INFRACTIONS	12.7%	16.2%	13.8%	15.8%	18.6%	5.9%	2.8%
POLICIES & PROCEDURES INFRACTIONS	9.7%	10.9%	13.2%	15.5%	11.1%	1.4%	-4.4%
CARE & SUPERVISION INFRACTIONS	20.9%	18.6%	16.7%	18.4%	20.2%	-0.7%	1.8%
HYGIENE & COMMUNICABLE DISEASE CONTROL INFRACTIONS	5.2%	5.7%	5.4%	6.9%	6.2%	1.0%	-0.7%
NUTRITION & FOOD SERVICES INFRACTIONS	2.0%	1.7%	2.4%	1.7%	2.0%	0.0%	0.3%
MEDICATION INFRACTIONS	3.4%	2.1%	4.8%	2.7%	3.4%	0.0%	0.7%
PROGRAM INFRACTIONS	0.7%	0.3%	0.2%	0.4%	0.6%	-0.1%	0.2%
RECORDS & REPORTING INFRACTIONS	19.5%	19.1%	22.5%	16.8%	17.6%	-1.9%	0.9%
RESIDENT BILL OF RIGHTS INFRACTIONS	3.1%	3.1%	2.0%	0.7%	1.0%	-2.1%	0.3%
OTHER INFRACTIONS	0.1%	0.2%	0.5%	0.1%	0.0%	-0.1%	-0.1%

NOTE(S): This data includes only publicly subsidized care homes that focus on care for seniors which are included in the Long-Term Care and Assisted Living Directory. This includes publicly subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate. Long-Term Care and Assisted Living Directory (Extracted: January 12, 2024).

HEALTH CARE

DATA TABLES CONTINUED

1.7 LONG-TERM CARE

1.7.19 PERCENT OF LONG-TERM CARE HOME INSPECTED

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA	67.5%	60.8%	41.8%	60.3%	75.0%	7.5%	14.7%
FHA	93.8%	95.0%	86.4%	100.0%	100.0%	6.2%	0.0%
VCHA	94.7%	100.0%	94.6%	94.5%	98.2%	3.5%	3.7%
VIHA	100.0%	84.5%	66.7%	51.7%	67.8%	-32.2%	16.1%
NHA	100.0%	83.3%	95.8%	100.0%	95.8%	-4.2%	-4.2%
B.C.	88.9%	83.8%	73.1%	78.9%	86.2%	-2.7%	7.3%

NOTE(S): This data includes only publicly subsidized care homes that focus on care for seniors which are included in the Long-Term Care and Assisted Living Directory. This includes publicly subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate. Long-Term Care and Assisted Living Directory (Extracted: January 12, 2024).

1.7 LONG-TERM CARE

1.7.20 LICENSING INFRACTIONS PER 1,000 BEDS IN FACILITIES INSPECTED

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA	62.1	70.8	83.0	59.2	82.1	32.2%	38.7%
FHA	34.4	45.9	23.3	61.0	50.1	45.6%	-17.9%
VCHA	27.9	25.5	15.4	55.5	48.3	73.1%	-13.0%
VIHA	38.3	47.1	45.6	69.3	42.8	11.7%	-38.2%
NHA	119.6	82.7	100.7	92.5	42.8	-64.2%	-53.7%
B.C.	41.9	46.2	35.9	61.7	54.0	28.9%	-12.5%

NOTE(S): This data includes only publicly subsidized care homes that focus on care for seniors which are included in the Long-Term Care and Assisted Living Directory. This includes publicly subsidized and private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate. Long-Term Care and Assisted Living Directory (Extracted: January 12, 2024).

1.8 FATALITIES

1.8.1 LIFE EXPECTANCY AT 65 YEARS BY HEALTH AUTHORITY AND GENDER

	2018	2019	2020	2021	2022	CHANGE IN 5 YEARS (YEARS)	CHANGE FROM LAST YEAR (YEARS)
IHA							
FEMALE	22.3	22.1	22.7	22.1	21.9	-0.4	-0.2
MALE	19.8	19.4	19.7	19.2	18.9	-0.8	-0.3
ALL	21.0	20.8	21.2	20.7	20.4	-0.6	-0.3
FHA							
FEMALE	23.3	23.4	23.4	23.2	23.4	0.1	0.3
MALE	20.7	21.0	20.3	20.3	20.3	-0.4	0.1
ALL	22.1	22.3	21.9	21.8	21.9	-0.1	0.2
VCHA							
FEMALE	25.6	26.1	25.2	25.5	25.6	0.0	0.1
MALE	22.6	22.9	22.2	22.4	21.9	-0.7	-0.5
ALL	24.2	24.6	23.8	24.0	23.8	-0.4	-0.2
VIHA							
FEMALE	23.1	23.1	23.3	22.9	22.8	-0.3	0.0
MALE	20.2	20.5	20.2	20.2	20.1	-0.1	-0.1
ALL	21.7	21.8	21.8	21.6	21.5	-0.2	-0.1
NHA							
FEMALE	21.0	21.2	21.6	20.0	20.5	-0.5	0.4
MALE	17.9	18.0	18.6	17.1	18.0	0.1	0.9
ALL	19.4	19.5	20.0	18.5	19.2	-0.2	0.7
B.C.							
FEMALE	23.4	23.5	23.6	23.2	23.3	-0.1	0.1
MALE	20.7	20.8	20.5	20.3	20.2	-0.4	-0.1
ALL	22.1	22.2	22.0	21.8	21.8	-0.3	-0.01

SOURCE(S): Ministry of Health.
Life Expectancy and Healthy Life Expectancy. (Received: October 3, 2023).

HEALTH CARE

DATA TABLES CONTINUED

1.8 FATALITIES

1.8.2 HEALTH-ADJUSTED LIFE EXPECTANCY AT 65 YEARS BY HEALTH AUTHORITY AND GENDER

	2018	2019	2020	2021	2022	CHANGE IN 5 YEARS (YEARS)	CHANGE FROM LAST YEAR (YEARS)
IHA							
FEMALE	17.3	16.7	17.1	16.7	16.5	-0.7	-0.2
MALE	14.9	14.7	14.9	14.6	14.4	-0.5	-0.2
ALL	16.0	15.7	16.0	15.6	15.4	-0.6	-0.2
FHA							
FEMALE	18.1	17.8	17.8	17.7	17.8	-0.3	0.2
MALE	15.9	16.8	16.3	16.2	16.3	0.4	0.1
ALL	17.1	17.3	17.1	17.0	17.1	0.0	0.1
VCHA							
FEMALE	18.9	19.6	19.1	19.2	19.3	0.4	0.1
MALE	17.5	18.2	17.7	17.8	17.4	0.0	-0.4
ALL	18.2	18.9	18.4	18.5	18.4	0.2	-0.1
VIHA							
FEMALE	17.5	17.8	18.0	17.7	17.7	0.2	0.0
MALE	15.9	16.4	16.1	16.2	16.1	0.3	0.0
ALL	16.7	17.1	17.1	16.9	16.9	0.2	0.0
NHA							
FEMALE	15.9	16.2	16.5	15.4	15.7	-0.2	0.3
MALE	13.5	12.9	13.3	12.3	12.9	-0.6	0.6
ALL	14.6	14.4	14.7	13.7	14.2	-0.4	0.5
B.C.							
FEMALE	17.9	17.9	17.9	17.7	17.8	-0.1	0.1
MALE	15.9	16.1	15.9	15.8	15.7	-0.1	0.0
ALL	16.9	17.0	16.9	16.7	16.7	-0.1	0.0

SOURCE(S): Ministry of Health.
Life Expectancy and Healthy Life Expectancy . (Received: October 3, 2023).

1.8 FATALITIES

1.8.3 NUMBER OF DEATHS AND AGE-SPECIFIC FATALITY RATE BY HEALTH AUTHORITY

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF DEATHS							
0-64	1,552	1,428	1,601	1,881	1,779	14.6%	-5.4%
65+	6,495	6,896	6,825	7,548	8,079	24.4%	7.0%
ALL AGES*	8,047	8,324	8,426	9,429	9,858	22.5%	4.5%
AGE-SPECIFIC FATALITY RATE							
0-64	25	23	26	30	28	11.1%	-6.6%
65+	356	365	348	372	386	8.3%	3.7%
ALL AGES*	101	103	103	114	117	15.8%	2.8%
FHA							
NUMBER OF DEATHS							
0-64	2,676	2,443	2,850	3,095	3,018	12.8%	-2.5%
65+	9,551	9,702	10,520	11,060	11,346	18.8%	2.6%
ALL AGES*	12,227	12,145	13,370	14,155	14,364	17.5%	1.5%
AGE-SPECIFIC FATALITY RATE							
0-64	17	15	18	19	18	6.0%	-5.2%
65+	327	319	331	334	329	0.7%	-1.4%
ALL AGES*	65	64	69	72	71	8.5%	-1.6%
VCHA							
NUMBER OF DEATHS							
0-64	1,619	1,515	1,708	1,933	1,881	16.2%	-2.7%
65+	5,869	5,833	6,538	6,641	7,016	19.5%	5.6%
ALL AGES*	7,488	7,348	8,246	8,574	8,897	18.8%	3.8%
AGE-SPECIFIC FATALITY RATE							
0-64	16	15	17	19	18	13.2%	-4.4%
65+	292	279	302	298	306	4.7%	2.7%
ALL AGES*	62	60	66	69	70	13.6%	1.7%

HEALTH CARE

DATA TABLES CONTINUED

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VIHA							
NUMBER OF DEATHS							
0-64	1,550	1,378	1,544	1,716	1,686	8.8%	-1.7%
65+	6,642	6,852	7,129	7,569	7,925	19.3%	4.7%
ALL AGES*	8,192	8,230	8,673	9,286	9,611	17.3%	3.5%
AGE-SPECIFIC FATALITY RATE							
0-64	24	21	24	26	26	5.8%	-3.1%
65+	340	337	337	346	352	3.5%	1.6%
ALL AGES*	98	97	101	107	109	10.9%	1.6%
NHA							
NUMBER OF DEATHS							
0-64	653	649	758	864	825	26.3%	-4.5%
65+	1,625	1,653	1,629	2,020	1,946	19.8%	-3.7%
ALL AGES*	2,278	2,302	2,387	2,884	2,771	21.6%	-3.9%
AGE-SPECIFIC FATALITY RATE							
0-64	26	25	30	34	33	27.7%	-4.2%
65+	387	377	355	422	391	1.0%	-7.5%
ALL AGES*	77	77	80	96	92	19.6%	-4.3%
B.C.							
NUMBER OF DEATHS							
0-64	8,050	7,413	8,461	9,489	9,189	14.1%	-3.2%
65+	30,182	30,936	32,641	34,838	36,312	20.3%	4.2%
ALL AGES*	38,232	38,349	41,102	44,328	45,501	19.0%	2.6%
AGE-SPECIFIC FATALITY RATE							
0-64	20	18	20	23	22	9.8%	-5.0%
65+	331	326	331	340	343	3.7%	0.8%
ALL AGES*	76	75	80	85	86	12.1%	0.4%

NOTE(S): Age-specific mortality rate is expressed per 10,000 of age-specific population. *People with unknown age are included in regional totals.

SOURCE(S): BC Vital Statistics Agency.
Vital Events. (Extracted: January 19, 2024).

BCStats.Population Estimates and Projections,
[Cited: December 29, 2023], <https://bcstats.shinyapps.io/popApp/>.

1.8 FATALITIES

1.8.4 DEATHS BY MANNER OF DEATH AND AGE GROUP

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ALL AGES*	38,232	38,349	41,102	44,328	45,501	19.0%	2.6%
NATURAL	34,896	35,408	37,246	38,726	40,646	16.5%	5.0%
ACCIDENT	2,218	1,495	1,763	2,606	2,259	1.8%	-13.3%
SUICIDE	520	575	458	312	238	-54.2%	-23.7%
HOMICIDE	24	11	26	33	13	-45.8%	-60.6%
UNDETERMINED**	574	860	1,609	2,651	2,345	308.5%	-11.5%
0-64 YEARS	8,050	7,413	8,461	9,489	9,189	14.1%	-3.2%
NATURAL	5,421	5,295	5,524	5,658	5,549	2.4%	-1.9%
ACCIDENT	1,739	984	1,314	1,732	1,852	6.5%	6.9%
SUICIDE	430	454	374	259	181	-57.9%	-30.1%
HOMICIDE	21	8	24	33	12	-42.9%	-63.6%
UNDETERMINED**	439	672	1,225	1,807	1,595	263.3%	-11.7%
65+ YEARS	30,182	30,936	32,641	34,838	36,312	20.3%	4.2%
NATURAL	29,475	30,113	31,722	33,067	35,097	19.1%	6.1%
ACCIDENT	479	511	449	874	407	-15.0%	-53.4%
SUICIDE	90	121	84	53	57	-36.7%	7.5%
HOMICIDE	3	3	2	0	1	-66.7%	n/a
UNDETERMINED**	135	188	384	844	750	455.6%	-11.1%

NOTE(S): *People with unknown age are included in all ages. ** Undetermined: includes open cases still under investigation by the Coroner; "closed" cases where the Coroner's investigation is complete and the death cannot reasonably be classified as natural, accidental, suicide or homicide due to insufficient evidence or inability to determine and the unapplicable cases.

SOURCE(S): BC Vital Statistics Agency.
Vital Events. (Extracted: January 19, 2024).

HEALTH CARE

DATA TABLES CONTINUED

1.8 FATALITIES

1.8.5 PROPORTION OF TOP 5 UNDERLYING CAUSE OF DEATH BY AGE GROUP

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ALL AGES*							
MALIGNANT NEOPLASMS	27%	28%	26%	25%	24%	-10.8%	-2.7%
DISEASES OF HEART	17%	17%	16%	16%	17%	-1.7%	6.4%
CEREBROVASCULAR DISEASES	7%	7%	6%	6%	5%	-24.6%	-12.8%
COVID-19	0%	0%	2%	4%	5%	n/a	29.4%
CHRONIC LOWER RESPIRATORY DISEASES	5%	5%	4%	3%	4%	-18.1%	13.0%
0-64 YEARS							
MALIGNANT NEOPLASMS	29%	32%	27%	23%	23%	-21.4%	0.7%
ILLICIT DRUG DEATHS	17%	9%	13%	14%	17%	2.0%	24.4%
DISEASES OF HEART	10%	10%	10%	8%	9%	-5.1%	11.1%
CHRONIC LIVER DISEASE AND CIRRHOSIS	4%	4%	4%	5%	4%	19.5%	-9.8%
ACCIDENTS (UNINTENTIONAL INJURIES)	5%	4%	3%	5%	3%	-33.9%	-33.1%
65+ YEARS							
MALIGNANT NEOPLASMS	27%	27%	26%	25%	25%	-7.7%	-3.6%
DISEASES OF HEART	19%	18%	18%	18%	19%	-1.7%	5.0%
CEREBROVASCULAR DISEASES	8%	8%	7%	7%	6%	-26.9%	-15.1%
COVID-19	0%	0%	3%	4%	6%	n/a	48.7%
CHRONIC LOWER RESPIRATORY DISEASES	5%	5%	5%	4%	4%	-17.8%	10.0%

NOTE(5): *People with unknown age are included in all ages. See Appendix 3 for International Statistical Classification of Diseases and Related Health Problems Tenth Revision (ICD-10) Codes. Ranking of top five underlying cause of death is based on the rank of 2022.

SOURCE(S): BC Vital Statistics Agency.
Vital Events. (Extracted: January 19, 2024).

1.8 FATALITIES

1.8.6 TOP 5 UNDERLYING CAUSE OF DEATH BY HEALTH AUTHORITY, 65+

	2018	2019	2020	2021	2022	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
IHA							
MALIGNANT NEOPLASMS	1,712	1,836	1,817	1,996	2,023	18.2%	1.4%
DISEASES OF HEART	1,268	1,326	1,244	1,392	1,585	25.0%	13.9%
COVID-19	-	-	33	326	498	n/a	52.8%
CEREBROVASCULAR DISEASES	500	521	541	501	432	-13.6%	-13.8%
CHRONIC LOWER RESPIRATORY DISEASES	374	402	381	368	410	9.6%	11.4%
FHA							
MALIGNANT NEOPLASMS	2,443	2,549	2,611	2,739	2,695	10.3%	-1.6%
DISEASES OF HEART	1,741	1,745	1,828	1,936	2,086	19.8%	7.7%
CEREBROVASCULAR DISEASES	743	742	744	692	635	-14.5%	-8.2%
COVID-19	-	-	489	504	634	n/a	25.8%
CHRONIC LOWER RESPIRATORY DISEASES	486	464	425	368	455	-6.4%	23.6%
VCHA							
MALIGNANT NEOPLASMS	1,603	1,506	1,716	1,624	1,718	7.2%	5.8%
DISEASES OF HEART	1,074	1,007	1,124	1,106	1,246	16.0%	12.7%
COVID-19	-	-	316	210	474	n/a	125.7%
CEREBROVASCULAR DISEASES	456	459	437	455	416	-8.8%	-8.6%
CHRONIC LOWER RESPIRATORY DISEASES	250	254	227	210	223	-10.8%	6.2%
VIHA							
MALIGNANT NEOPLASMS	1,807	1,874	1,913	1,999	1,990	10.1%	-0.5%
DISEASES OF HEART	1,390	1,308	1,398	1,464	1,567	12.7%	7.0%
CEREBROVASCULAR DISEASES	532	587	605	555	467	-12.2%	-15.9%
CHRONIC LOWER RESPIRATORY DISEASES	360	393	334	293	360	0.0%	22.9%
COVID-19	-	-	7	78	300	n/a	284.6%

HEALTH CARE

DATA TABLES CONTINUED

	2018	2019	2020	2021	2022	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
NHA							
MALIGNANT NEOPLASMS	458	489	435	509	479	4.6%	-5.9%
DISEASES OF HEART	317	308	286	360	363	14.5%	0.8%
CHRONIC LOWER RESPIRATORY DISEASES	124	109	110	135	128	3.2%	-5.2%
CEREBROVASCULAR DISEASES	102	110	112	118	103	1.0%	-12.7%
COVID-19	-	-	27	174	96	n/a	-44.8%

NOTE(S): See Appendix 3 for International Statistical Classification of Diseases and Related Health Problems Tenth Revision (ICD-10) Codes. Ranking of top five underlying cause of death is based on the rank of 2022.

SOURCE(S): BC Vital Statistics Agency.
Vital Events. (Extracted: January 19, 2024).

1.8 FATALITIES

1.8.7 TOP 10 UNDERLYING CAUSE OF DEATH IN LONG-TERM CARE FACILITY, 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DISEASES OF HEART	1,457	1,403	1,375	1,392	1,392	-4.5%	0.0%
COVID-19	-	-	560	290	795	n/a	174.1%
ALZHEIMER'S DISEASE	770	810	775	811	746	-3.1%	-8.0%
CEREBROVASCULAR DISEASES	1,031	1,031	1,049	886	627	-39.2%	-29.2%
MALIGNANT NEOPLASMS	703	623	583	584	612	-12.9%	4.8%
DIABETES MELLITUS	425	373	461	327	339	-20.2%	3.7%
CHRONIC LOWER RESPIRATORY DISEASES	401	426	335	271	318	-20.7%	17.3%
PARKINSON'S DISEASE	223	233	278	256	283	26.9%	10.5%
ESSENTIAL HYPERTENSION AND HYPERTENSIVE RENAL DISEASE	112	103	164	195	209	86.6%	7.2%
INFLUENZA AND PNEUMONIA	517	391	322	170	160	-69.1%	-5.9%

NOTE(S): See Appendix 3 for International Statistical Classification of Diseases and Related Health Problems Tenth Revision (ICD-10) Codes. The data includes only publicly subsidized long-term care homes. Ranking of top ten underlying cause of death is based on the rank of 2022.

SOURCE(S): BC Vital Statistics Agency.
Vital Events. (Extracted: January 19, 2024).

1.8 FATALITIES

1.8.8 FALL RELATED DEATHS

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
ALL AGES	166	165	156	171	133	-19.9%	-22.2%
65+	157	155	147	161	123	-21.7%	-23.6%
85+	105	95	99	95	79	-24.8%	-16.8%
FHA							
ALL AGES	199	200	174	157	126	-36.7%	-19.7%
65+	184	189	163	141	115	-37.5%	-18.4%
85+	111	116	94	87	69	-37.8%	-20.7%
VCHA							
ALL AGES	116	154	110	105	81	-30.2%	-22.9%
65+	103	132	101	92	72	-30.1%	-21.7%
85+	67	89	59	64	44	-34.3%	-31.3%
VIHA							
ALL AGES	75	75	104	102	116	54.7%	13.7%
65+	64	72	98	97	107	67.2%	10.3%
85+	41	47	60	77	62	51.2%	-19.5%
NHA							
ALL AGES	31	25	26	32	38	22.6%	18.8%
65+	25	20	22	31	34	36.0%	9.7%
85+	16	8	10	19	22	37.5%	15.8%
B.C.							
ALL AGES	587	619	570	567	494	-15.8%	-12.9%
65+	533	568	531	522	451	-15.4%	-13.6%
85+	340	355	322	342	276	-18.8%	-19.3%

SOURCE(S): BC Vital Statistics Agency.
Vital Events. (Extracted: January 19, 2024).

HEALTH CARE

DATA TABLES CONTINUED

1.9 HEALTH HUMAN RESOURCES

1.9.1 ACTIVE REGISTRANTS IN SELECTED HEALTH CARE OCCUPATIONS IN B.C.

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PHYSICIANS	12,960	13,257	13,770	14,269	14,723	13.6%	3.2%
GENERAL/FAMILY PRACTITIONERS	6,616	6,720	6,943	7,229	7,393	11.7%	2.3%
SPECIALISTS	6,344	6,537	6,752	6,967	7,257	14.4%	4.2%
NURSES	51,976	52,687	54,363	56,444	57,070	9.8%	1.1%
REGISTERED NURSES	38,408	38,811	39,843	41,292	41,737	8.7%	1.1%
NURSE PRACTITIONERS	498	559	673	788	902	81.1%	14.5%
LICENSED PRACTICAL NURSES	13,070	13,317	13,847	14,364	14,431	10.4%	0.5%
CARE AIDES & COMMUNITY HEALTH WORKERS	33,506	36,071	38,612	41,638	46,265	38.1%	11.1%
PHYSIOTHERAPISTS	4,031	4,240	4,008	4,372	4,813	19.4%	10.1%
OCCUPATIONAL THERAPISTS	2,547	2,668	2,754	2,903	2,999	17.7%	3.3%

SOURCE(S): College of Physicians and Surgeons (CPSBC).

Annual Reports. (Cited: January 12, 2024). URL: <https://www.cpsbc.ca/news/publications/annual-report>.

British Columbia College of Nurses and Midwives (BCCNM)

Annual Reports. (Cited: January 12, 2024). URL: https://www.bccnm.ca/BCCNM/governance/Pages/annual_reports.aspx.

BC Care Aid and Community Health Worker Registry (CACHWR)

Registered Health Care Workers Report. (Received: February 9, 2023).

College of Physical Therapists of British Columbia (CPTBC)

Annual Reports. (Cited: January 12, 2024). URL: <https://cptbc.org/about/annual-reports/>.

College of Occupational Therapists of British Columbia (COTBC)

Annual Reports. (Cited: January 12, 2024). URL: <https://cotbc.org/library/annual-reports/>.

COMMUNITY SUPPORTS

DATA TABLES

2.1 COMMUNITY SUPPORT PROGRAMS

2.1.1 NEW HORIZONS FOR SENIORS PROGRAM - COMMUNITY BASED GRANTS

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
UP TO \$25,000							
APPROVED PROJECTS	230	234	371	398	402	74.8%	1.0%
FUNDING	\$4,732,852	\$5,024,908	\$8,002,134	\$8,436,604	\$8,570,734	81.1%	1.6%
COMMUNITIES WITH APPROVED PROJECTS	41	42	42	42	42	2.4%	0.0%
UP TO \$5,000							
APPROVED PROJECTS	35	49	64	n/a	n/a	n/a	n/a
FUNDING	\$155,370	\$226,892	\$292,066	n/a	n/a	n/a	n/a
COMMUNITIES WITH APPROVED PROJECTS	23	28	31	n/a	n/a	n/a	n/a
B.C. TOTALS							
APPROVED PROJECTS	265	283	435	398	402	51.7%	1.0%
FUNDING	\$4,888,222	\$5,251,800	\$8,294,200	\$8,436,604	\$8,570,734	75.3%	1.6%
COMMUNITIES WITH APPROVED PROJECTS	41	42	42	42	42	2.4%	0.0%

SOURCE(S): Service Canada. New Horizons for Seniors Programs in B.C. [Received: September 1, 2023].

2.1 COMMUNITY SUPPORT PROGRAMS

2.1.2 NEW HORIZONS FOR SENIORS PROGRAM - PAN-CANADIAN STREAM (B.C.)

PAN-CANADIAN CONTRIBUTION AGREEMENTS - 2019 CALL FOR CONCEPTS	
APPROVED CONTRIBUTION AGREEMENTS	3
FUNDING (2019/20 TO 2024/25)	\$7,473,921
PAN-CANADIAN GRANT AGREEMENTS	
APPROVED GRANT AGREEMENTS	1
TOTAL FUNDING (2019/20 TO 2021/22)	\$500,000

SOURCE(S): Service Canada.
New Horizons for Seniors Programs in B.C. [Received: September 1, 2023].

COMMUNITY SUPPORTS

DATA TABLES CONTINUED

2.2 PERSONAL SUPPORT PROGRAMS

2.2.1 FIRST LINK® PROGRAM

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
TOTAL UNIQUE CLIENTS	11,567	13,586	11,468	12,834	13,041	12.7%	1.6%
NEW CLIENTS	5,460	6,559	4,430	5,567	6,290	15.2%	13.0%
FORMAL REFERRALS	2,185	2,551	2,136	2,627	3,077	40.8%	17.1%
SELF-DIRECTED CONTACTS	3,275	4,008	2,294	2,940	3,213	-1.9%	9.3%
CLIENT CONTACTS	37,587	34,574	42,769	46,612	49,625	32.0%	6.5%
COMMUNITIES SERVED	n/a	n/a	410	413	405	n/a	-1.9%

NOTE(S): Total number of unique clients served is likely larger than the number reported; some client contact is anonymous. 2019/20: The decrease in client contacts and the rise in other values is due to a change in process that needed to be addressed with additional staff training. 2020/21: Self-directed contacts have been more significantly affected by COVID-19 than formal referrals because in-person programming where registration occurs was suspended. The methodology for reporting communities changed since 2020/21 and onward; comparable data before 2020/21 was not available.

SOURCE(S): Alzheimer Society of B.C.

First Link Annual Report 2022-23. Provincial Programs and Services. [Received: June 30, 2023].

2.2 PERSONAL SUPPORT PROGRAMS

2.2.2 BETTER AT HOME PROGRAM - PARTICIPANTS

	2018/19	2019/20	2020/21*	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NEW PARTICIPANTS	3,685	3,832	n/a	5,351	5,142	39.5%	-3.9%
ACTIVE CLIENTS	11,787	11,935	n/a	12,776	13,917	18.1%	8.9%
UNDER 65	6%	6%	n/a	5%	6%	0.0%	20.0%
65+	91%	91%	n/a	86%	90%	-1.1%	4.7%
UNKNOWN	3%	3%	n/a	9%	4%	33.3%	-55.6%

NOTE(S): *In response to the COVID-19 pandemic and to better serve seniors during the crisis, all Healthy Aging-funded agencies were asked to shift their regular funding over to support "Safe Seniors, Strong Communities" (SSSC), a coordinated, province-wide response to the pandemic that bolstered seniors supports and essential non-medical service delivery at community service agencies throughout B.C. SSSC was developed as a collaborative effort by United Way Healthy Aging, Government of B.C. (Ministry of Health), the Office of the Seniors Advocate and bc211.

SOURCE(S): United Way British Columbia.

Healthy Aging: Year in Review April 1, 2022 - March 31, 2023 Annual Report. Healthy Aging, Population Health. [Received: September 14, 2023].

2.2 PERSONAL SUPPORT PROGRAMS

2.2.3 BETTER AT HOME - SERVICES PROVIDED

	2018/19	2019/20	2020/21*	2021/22	2022/23	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
SERVICES PROVIDED	185,910	191,147	n/a	244,890	283,027	52.2%	15.6%
LIGHT HOUSEKEEPING	51%	47%	n/a	31%	32%	-19.5%	0.1%
FRIENDLY VISITING	17%	16%	n/a	19%	21%	4.1%	1.9%
MEAL DELIVERY	n/a	n/a	n/a	16%	10%	n/a	-5.7%
GROCERY SHOPPING	7%	6%	n/a	11%	11%	3.6%	-0.7%
OTHER	8%	12%	n/a	11%	14%	6.2%	2.8%
TRANSPORTATION	12%	13%	n/a	6%	7%	-4.7%	1.7%
LIGHT YARD WORK	4%	4%	n/a	3%	3%	-0.6%	-0.1%
SNOW SHOVELING	1%	2%	n/a	2%	2%	0.7%	-0.1%

NOTE(S): *In 2020/21, in response to the COVID-19 pandemic and to better serve seniors during the crisis, all Healthy Aging-funded agencies were asked to shift their regular funding over to support "Safe Seniors, Strong Communities" (SSSC), therefore, no separate figures for Better at Home were available. "Other" include: group activities, minor home repairs, prescription pick-up/drop-off and other unspecified services.

SOURCE(S): United Way British Columbia.

Healthy Aging: Year in Review April 1, 2022 - March 31, 2023 Annual Report. Healthy Aging, Population Health. [Received: September 14, 2023].

2.2 PERSONAL SUPPORT PROGRAMS

2.2.4 SAFE SENIORS, STRONG COMMUNITIES PROGRAM

	2020/21*	2021/22	2022/23	% CHANGE IN LAST YEAR
SENIORS SERVED	25,856	6,063	5,230	-13.7%
TOTAL SERVICES DELIVERED	863,651	282,497	138,703	-50.9%
VOLUNTEERS ENGAGED	13,064	3,308	1,057	-68.0%
TOTAL \$ INVESTED IN COMMUNITY	\$15,290,974	\$1,701,996	\$2,013,075	18.3%
AGENCIES IN NETWORK	153	106	73	-31.1%

NOTE(S): *In 2020/21, in response to the COVID-19 pandemic and to better serve seniors during the crisis, all Healthy Aging-funded agencies were asked to shift their regular funding over to support "Safe Seniors, Strong Communities" (SSSC), therefore, the figures in 2020/21 are combined numbers from several programs.

SOURCE(S): United Way British Columbia.

Healthy Aging: Year in Review April 1, 2022 - March 31, 2023 Annual Report. Healthy Aging, Population Health. [Received: September 14, 2023].

HOUSING

DATA TABLES

3.1 HOMEOWNERS

3.1.1 AVERAGE HOME PRICES IN SELECT COMMUNITIES

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
KELOWNA	\$572,452	\$567,307	\$659,400	\$779,864	\$892,227	55.9%	14.4%
PORT ALBERNI	\$371,102	\$407,292	\$440,812	\$548,326	\$685,212	84.6%	25.0%
PRINCE GEORGE	\$316,232	\$336,949	\$363,601	\$407,145	\$452,599	43.1%	11.2%
PRINCE RUPERT	\$283,236	\$285,747	\$318,841	\$397,342	\$437,836	54.6%	10.2%
TERRACE	\$318,525	\$357,287	\$363,631	\$414,360	\$417,413	31.0%	0.7%
CITY OF VANCOUVER	\$1,315,717	\$1,200,470	\$1,309,910	\$1,382,950	\$1,440,761	9.5%	4.2%
VICTORIA	\$641,499	\$612,051	\$675,407	\$743,309	\$847,538	32.1%	14.0%
B.C.	\$711,379	\$700,376	\$781,572	\$927,800	\$996,605	40.1%	7.4%

SOURCE(S): B.C. Real Estate Association. Average Home Prices by Municipality. [Received: April 3, 2023].

3.1 HOMEOWNERS

3.1.2 MUNICIPAL HOME OWNERSHIP COSTS

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PROPERTY TAX & MUNICIPAL CHARGES*	\$3,822	\$4,142	\$4,111	\$4,394	\$4,760	24.5%	8.3%
	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ELECTRICITY % CHANGE FROM PREVIOUS YEAR	1.8%	-1.0%	1.2%	-1.4%	2.0%	n/a	2.0%

NOTE(S): *Estimated by averaging the property taxes and municipal charges for a representative house in over 159 communities across B.C.

SOURCE(S): Ministry of Municipal Affairs and Housing.

704-Taxes and Charges on a Representative House - 2023. Municipal Tax Rates & Tax Burden. [Cited: January 15, 2024].
<https://www2.gov.bc.ca/gov/content/governments/local-governments/facts-framework/statistics/tax-rates-tax-burden>.

BC Hydro. Fact Sheet: BC Hydro Rates. [Online][Cited: January 15, 2024].
https://www.bchydro.com/news/press_centre/news_releases/2023/rates-increasing-for-residential-customers.html.

3.1 HOMEOWNERS

3.1.3 HOMEOWNERS GRANTS FOR RURAL AND MUNICIPAL PROPERTIES

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS GRANTS	402,261	423,193	439,755	457,960	469,162	16.6%	2.4%
ADDITIONAL GRANTS	10,018	8,909	8,500	8,461	13,321	33.0%	57.4%
TOTAL GRANTS	412,279	432,102	448,255	466,421	482,483	17.0%	3.4%

NOTE(S): The Additional Grants are disability grants and NOT claimed by those 65 years or older. The system will automatically place those 65+ in the Seniors Grant category based on date of birth.

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Received: September 6, 2023].

3.1 HOMEOWNERS

3.1.4 TOTAL CUMULATIVE AMOUNT OF PROPERTY TAX DEFERRED

	2019 (SEPTEMBER 30)	2020 (MARCH 30)	2021 (MARCH 31)	2022 (MARCH 31)	2023 (MARCH 31)	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
CUMULATIVE TAX DEFERRED (MILLIONS)	\$1,350.40	\$1,372.20	\$1,666.38	\$1,977.55	\$2,327.10	72.3%	17.7%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Received: September 6, 2023].

3.1 HOMEOWNERS

3.1.5 NEW AND TOTAL AMOUNT OF TAXES DEFERRED

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NEW TAX AMOUNT DEFERRED	\$37,168,807	\$43,126,520	\$33,541,647	\$26,705,352	\$41,142,565	10.7%	54.1%
CONTINUED TAX AMOUNT DEFERRED	\$199,965,700	\$241,393,668	\$252,211,681	\$280,594,061	\$308,050,725	54.1%	9.8%
TOTAL AMOUNT DEFERRED	\$237,134,507	\$284,520,188	\$285,753,328	\$307,299,413	\$349,193,290	47.3%	13.6%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Received: September 6, 2023].

HOUSING

DATA TABLES CONTINUED

3.1 HOMEOWNERS

3.1.6 DEFERRED PROPERTY TAXES REPAID TO THE PROVINCE

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DEFERRED PROPERTY TAXES REPAID (MILLIONS)	\$67.6	\$76.3	\$118.4	\$146.9	\$136.2	101.5%	-7.3%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Received: September 6, 2023].

3.1 HOMEOWNERS

3.1.7 NUMBER OF PROPERTY TAX DEFERMENT USERS

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NEW USERS	11,879	10,670	9,051	6,989	10,361	-12.8%	48.2%
RENEWALS	47,765	54,550	57,454	61,394	62,855	31.6%	2.4%
OPEN ACCOUNTS NOT DEFERRING TAXES	3,937	4,537	5,562	4,300	3,631	-7.8%	-15.6%
B.C.	63,581	69,757	72,067	72,683	76,847	20.9%	5.7%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Received: September 6, 2023].

3.1 HOMEOWNERS

3.1.8 YEARLY INTEREST CHARGES PAID ON AVERAGE DEFERRED TAXES

	2018/19	2019/20	2020/21	2021/22	2022/23	% Change in 5 Years	% Change in Last Year
INTEREST RATES APR-SEP / OCT-MAR	1.20% / 1.45%	1.95% / 1.95%	1.95% / 0.45%	0.45% / 0.45%	0.45% / 1.70%	n/a	n/a
VANCOUVER							
AVERAGE DEFERRED TAXES	\$6,704	\$8,038	\$7,656	\$8,148	\$8,667	29.3%	6.4%
ANNUAL INTEREST PAID	\$88.82	\$156.74	\$91.87	\$36.66	\$93.17	4.9%	154.1%
LOWER MAINLAND							
AVERAGE DEFERRED TAXES	\$4,772	\$5,231	\$5,003	\$5,287	\$5,593	17.2%	5.8%
ANNUAL INTEREST PAID	\$63.23	\$102.00	\$60.04	\$23.80	\$60.12	-4.9%	152.6%
CAPITAL REGIONAL DISTRICT							
AVERAGE DEFERRED TAXES	\$3,831	\$4,035	\$4,118	\$4,283	\$4,565	19.2%	6.6%
ANNUAL INTEREST PAID	\$50.76	\$78.68	\$49.42	\$19.28	\$49.07	-3.3%	154.5%
B.C.							
AVERAGE DEFERRED TAXES	\$4,064	\$4,362	\$4,297	\$4,494	\$4,767	17.3%	6.1%
ANNUAL INTEREST PAID	\$53.85	\$85.06	\$51.56	\$20.22	\$51.25	-4.8%	153.5%

SOURCE(S): Ministry of Finance. Property Taxation Branch. [Received: September 6, 2023].

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DATA TABLES CONTINUED

3.2 RENTING

3.2.1 VACANCY RATES (1 BEDROOM), AT OCTOBER

	2018	2019	2020	2021	2022	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
ABBOTSFORD-MISSION	0.7%	0.6%	0.6%	1.2%	1.7%	1.0%	0.5%
KELOWNA	3.5%	3.7%	1.5%	0.7%	1.6%	-1.9%	0.9%
NELSON	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
PRINCE GEORGE	5.7%	4.4%	4.2%	2.1%	2.9%	-2.8%	0.8%
TERRACE	n/a	2.6%	8.2%	7.2%	0.0%	n/a	-7.2%
VANCOUVER	1.1%	1.0%	2.5%	1.1%	0.8%	-0.3%	-0.3%
VICTORIA	1.2%	0.9%	2.1%	1.0%	1.5%	0.3%	0.5%
B.C.	1.4%	1.3%	2.3%	1.2%	1.1%	-0.3%	-0.1%

SOURCE(S): Canada Mortgage and Housing Corporation. Primary Rental Market Statistics - British Columbia. [Online] [Cited: January 12, 2024]
<https://www03.cmhc-schl.gc.ca/hmip-pimh/en#Profile/59/2/British%20Columbia>

3.2 RENTING

3.2.2 AVERAGE RENTS (1 BEDROOM) AND SAFER RENT CEILINGS FOR SINGLE PERSONS

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ZONE 1 SAFER RENT CEILING	\$803	\$803	\$803	\$803	\$803	0.0%	0.0%
VANCOUVER AVERAGE RENT	\$1,307	\$1,382	\$1,415	\$1,434	\$1,543	18.1%	7.6%
ZONE 2 SAFER RENT CEILING	\$767	\$767	\$767	\$767	\$767	0.0%	0.0%
KELOWNA AVERAGE RENT	\$1,003	\$1,095	\$1,144	\$1,191	\$1,306	30.2%	9.7%
ZONE 3 SAFER RENT CEILING	\$734	\$734	\$734	\$734	\$734	0.0%	0.0%
PORT ALBERNI AVERAGE RENT	\$637	\$679	\$720	\$768	\$819	28.6%	6.6%
B.C. AVERAGE RENT	\$1,193	\$1,260	\$1,297	\$1,322	\$1,432	20.0%	8.3%

SOURCE(S): Canada Mortgage and Housing Corporation.
 Primary Rental Market Statistics - British Columbia. [Online] [Cited: January 12, 2024].
<https://www03.cmhc-schl.gc.ca/hmip-pimh/en#Profile/59/2/British%20Columbia>.
 BC Housing. Shelter Aid for Elderly Renters (SAFER). [Online][Cited: January 12, 2024].
<https://www.bchousing.org/housing-assistance/rental-assistance-programs/SAFER>.

3.2 RENTING

3.2.3 SAFER RECIPIENTS, AT MARCH 31

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SAFER RECIPIENTS - ALL	24,233	24,974	25,199	23,774	23,506	-3.0%	-1.1%
SAFER RECIPIENTS - FIRST TIME USERS	4,458	4,261	3,921	3,175	3,531	-20.8%	11.2%
PERCENT NEW APPLICANTS & ADDITIONS	18.4%	17.1%	15.6%	13.4%	15.0%	-18.3%	12.5%
NUMBER OF SAFER RECIPIENTS THAT ARE SINGLE	22,793	23,490	23,791	22,641	22,486	-1.3%	-0.7%
PERCENT OF SAFER RECIPIENTS THAT ARE SINGLE	94.1%	94.1%	94.4%	95.2%	95.7%	1.7%	0.4%
AVERAGE MONTHLY INCOME OF SINGLE SAFER RECIPIENTS	\$1,589	\$1,636	\$1,675	\$1,709	\$1,737	9.3%	1.6%
AVERAGE MONTHLY RENT FOR SAFER RECIPIENTS	\$997	\$1,036	\$1,052	\$1,071	\$1,116	11.9%	4.2%
AVERAGE MONTHLY SAFER SUBSIDY	\$215	\$207	\$199	\$195	\$198	-7.8%	1.5%

SOURCE(S): BC Housing.

Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: August 2, 2023].

3.2 RENTING

3.2.4 NUMBER OF SENIORS SUBSIDIZED HOUSING (SSH) UNITS, AT MARCH 31

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
NUMBER OF SSH UNITS	4,929	5,104	5,117	5,187	5,294	7.4%	2.1%
SUPPORTIVE HOUSING UNITS	1,950	2,134	2,135	2,131	2,141	9.8%	0.5%
INDEPENDENT HOUSING UNITS	2,979	2,970	2,982	3,056	3,153	5.8%	3.2%
NUMBER OF SSH UNITS PER 1,000 POPULATION 55+	15.6	15.8	15.6	15.5	15.6	-0.2%	0.8%
FHA							
NUMBER OF SSH UNITS	8,346	8,550	9,002	9,094	9,299	11.4%	2.3%
SUPPORTIVE HOUSING UNITS	2,994	3,153	3,389	3,261	3,313	10.7%	1.6%
INDEPENDENT HOUSING UNITS	5,352	5,397	5,613	5,833	5,986	11.8%	2.6%
NUMBER OF SSH UNITS PER 1,000 POPULATION 55+	15.3	15.2	15.5	15.3	15.2	-0.7%	-0.3%

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DATA TABLES CONTINUED

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VCHA							
NUMBER OF SSH UNITS	11,338	11,439	11,316	11,182	11,203	-1.2%	0.2%
SUPPORTIVE HOUSING UNITS	3,002	2,923	2,917	3,154	3,026	0.8%	-4.1%
INDEPENDENT HOUSING UNITS	8,336	8,516	8,399	8,028	8,177	-1.9%	1.9%
NUMBER OF SSH UNITS PER 1,000 POPULATION 55+	31.2	30.5	29.5	28.8	28.4	-8.9%	-1.2%
VIHA							
NUMBER OF SSH UNITS	4,516	4,915	4,958	5,134	5,140	13.8%	0.1%
SUPPORTIVE HOUSING UNITS	1,941	2,098	2,131	2,133	2,134	9.9%	0.0%
INDEPENDENT HOUSING UNITS	2,575	2,817	2,827	3,001	3,006	16.7%	0.2%
NUMBER OF SSH UNITS PER 1,000 POP. 55+	13.7	14.6	14.4	14.6	14.4	5.2%	-1.4%
NHA							
NUMBER OF SSH UNITS	1,377	1,292	1,275	1,304	1,334	-3.1%	2.3%
SUPPORTIVE HOUSING UNITS	524	409	409	417	417	-20.4%	0.0%
INDEPENDENT HOUSING UNITS	853	883	866	887	917	7.5%	3.4%
NUMBER OF SSH UNITS PER 1,000 POP. 55+	16.2	14.8	14.3	14.4	14.6	-10.1%	1.2%
B.C.							
NUMBER OF SSH UNITS	30,506	31,300	31,668	31,901	32,270	5.8%	1.2%
SUPPORTIVE HOUSING UNITS	10,411	10,717	10,981	11,096	11,031	6.0%	-0.6%
INDEPENDENT HOUSING UNITS	20,095	20,583	20,687	20,805	21,239	5.7%	2.1%
NUMBER OF SSH UNITS PER 1,000 POP. 55+	18.6	18.6	18.4	18.1	18.0	-3.3%	-0.6%

NOTE(S): Seniors' subsidized housing is targeted for people aged 55+. Values for "per 1,000 population 55+" are rounded to whole numbers. BC Housing tracks only those units where there is a financial relationship, so these statistics may not capture units with expired operating agreements, paid off mortgages, or units that have reached the end of their life cycle. Most units still exist as a form of affordable housing even if the operators no longer have a funding relationship with BC Housing. Supportive seniors housing is for seniors who need access to housing with on-going supports and services. Independent seniors housing is for seniors where minimal or no additional services are provided.

SOURCE(S): BC Housing.
Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: August 2, 2023].

BC Stats.
British Columbia - Population Estimates & Projections. [Online][Cited: December 29, 2023]. <https://bcstats.shinyapps.io/popApp/>.

3.2 RENTING

3.2.5 NUMBER OF APPLICANTS FOR SENIORS SUBSIDIZED HOUSING

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
TOTAL NUMBER OF APPLICANTS	885	1,033	1,167	1,501	1,915	116.4%	27.6%
APPLICANTS HOUSED	117	158	149	165	188	60.7%	13.9%
APPLICANTS WAITING AT YEAR END	768	875	1,018	1,336	1,727	124.9%	29.3%
FHA							
TOTAL NUMBER OF APPLICANTS	2,503	2,700	2,947	3,097	3,644	45.6%	17.7%
APPLICANTS HOUSED	149	162	178	209	189	26.8%	-9.6%
APPLICANTS WAITING AT YEAR END	2,354	2,538	2,769	2,888	3,455	46.8%	19.6%
VCHA							
TOTAL NUMBER OF APPLICANTS	2,801	3,074	3,237	3,427	4,080	45.7%	19.1%
APPLICANTS HOUSED	181	184	243	230	279	54.1%	21.3%
APPLICANTS WAITING AT YEAR END	2,620	2,890	2,994	3,197	3,801	45.1%	18.9%
VIHA							
TOTAL NUMBER OF APPLICANTS	1,371	1,606	1,773	2,017	2,379	73.5%	17.9%
APPLICANTS HOUSED	80	95	112	122	165	106.3%	35.2%
APPLICANTS WAITING AT YEAR END	1,291	1,511	1,661	1,895	2,214	71.5%	16.8%
NHA							
TOTAL NUMBER OF APPLICANTS	276	304	296	359	396	43.5%	10.3%
APPLICANTS HOUSED	34	49	32	61	44	29.4%	-27.9%
APPLICANTS WAITING AT YEAR END	242	255	264	298	352	45.5%	18.1%
B.C.							
TOTAL NUMBER OF APPLICANTS	7,836	8,717	9,420	10,401	12,414	58.4%	19.4%
APPLICANTS HOUSED	561	648	714	787	865	54.2%	9.9%
APPLICANTS WAITING AT YEAR END	7,275	8,069	8,706	9,614	11,549	58.7%	20.1%

NOTE(S): Seniors' subsidized housing is targeted for people aged 55+.

SOURCE(S): BC Housing.

Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: August 2, 2023].

HOUSING

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3.2 RENTING

3.2.6 WAIT TIME (YEARS) FOR SENIORS SUBSIDIZED HOUSING (SSH) APPLICANTS HOUSED

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
AVERAGE WAIT TIME	1.40	1.15	1.17	1.18	1.36	-2.9%	15.3%
MEDIAN WAIT TIME	0.86	0.44	0.75	0.65	0.72	-16.3%	10.8%
FHA							
AVERAGE WAIT TIME	2.63	2.07	2.87	3.42	2.33	-11.4%	-31.9%
MEDIAN WAIT TIME	1.15	0.82	1.85	2.67	1.10	-4.3%	-58.8%
VCHA							
AVERAGE WAIT TIME	2.21	2.63	2.62	2.55	3.02	36.7%	18.4%
MEDIAN WAIT TIME	1.03	1.35	1.74	1.26	1.25	21.4%	-0.8%
VIHA							
AVERAGE WAIT TIME	2.08	2.84	2.44	2.38	2.94	41.3%	23.5%
MEDIAN WAIT TIME	1.53	1.34	1.06	1.34	1.76	15.0%	31.3%
NHA							
AVERAGE WAIT TIME	1.04	1.74	1.87	2.32	1.90	82.7%	-18.1%
MEDIAN WAIT TIME	0.36	1.08	1.13	1.28	0.99	175.0%	-22.7%
B.C.							
AVERAGE WAIT TIME	2.06	2.09	2.32	2.45	2.43	18.0%	-0.8%
MEDIAN WAIT TIME	1.00	0.98	1.29	1.28	1.06	6.0%	-17.2%

NOTE(S): Seniors' subsidized housing is targeted for people aged 55+.

SOURCE(S): BC Housing.

Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: August 2, 2023].

3.2 RENTING

3.2.7 WAIT TIME (YEARS) FOR SENIORS SUBSIDIZED HOUSING (SSH) APPLICANTS WAITING, AT MARCH 31

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
AVERAGE WAIT TIME	1.57	1.61	1.90	1.73	1.68	7.0%	-2.9%
MEDIAN WAIT TIME	0.88	0.98	1.38	0.95	1.04	18.2%	9.5%
FHA							
AVERAGE WAIT TIME	2.44	2.70	2.97	3.08	2.94	20.5%	-4.5%
MEDIAN WAIT TIME	1.49	1.81	2.15	2.32	1.87	25.5%	-19.4%
VCHA							
AVERAGE WAIT TIME	2.95	3.02	3.38	3.47	3.19	8.1%	-8.1%
MEDIAN WAIT TIME	1.95	2.04	2.48	2.54	1.95	0.0%	-23.2%
VIHA							
AVERAGE WAIT TIME	2.07	2.13	2.43	2.48	2.44	17.9%	-1.6%
MEDIAN WAIT TIME	1.24	1.36	1.76	1.60	1.54	24.2%	-3.8%
NHA							
AVERAGE WAIT TIME	1.46	1.66	1.98	2.05	1.90	30.1%	-7.3%
MEDIAN WAIT TIME	0.92	1.15	1.59	1.29	1.15	25.0%	-10.9%
B.C.							
AVERAGE WAIT TIME	2.43	2.56	2.85	2.87	2.70	11.1%	-5.9%
MEDIAN WAIT TIME	1.49	1.67	2.00	2.04	1.60	7.4%	-21.6%

NOTE(S): Seniors' subsidized housing is targeted for people aged 55+.

SOURCE(S): BC Housing.

Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: August 2, 2023].

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3.2 RENTING

3.2.8 SENIORS SUBSIDIZED HOUSING (SSH) APPLICANTS HOUSED BY WAIT TIME (YEARS) RANGE

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
LESS THAN 1 YEAR	63	104	87	106	119	88.9%	12.3%
1 YEAR AND <2 YEARS	28	23	36	23	28	0.0%	21.7%
2 YEARS AND < 3 YEARS	12	13	12	20	12	0.0%	-40.0%
3 YEARS AND < 4 YEARS	3	5	8	8	14	366.7%	75.0%
4 YEARS AND < 5 YEARS	3	9	2	4	8	166.7%	100.0%
5+ YEARS	8	4	4	4	7	-12.5%	75.0%
FHA							
LESS THAN 1 YEAR	70	87	62	67	88	25.7%	31.3%
1 YEAR AND <2 YEARS	25	34	31	23	32	28.0%	39.1%
2 YEARS AND < 3 YEARS	16	8	26	21	15	-6.3%	-28.6%
3 YEARS AND < 4 YEARS	4	5	13	23	18	350.0%	-21.7%
4 YEARS AND < 5 YEARS	9	3	10	20	8	-11.1%	-60.0%
5+ YEARS	25	25	36	55	28	12.0%	-49.1%
VCHA							
LESS THAN 1 YEAR	89	80	83	104	129	44.9%	24.0%
1 YEAR AND <2 YEARS	23	31	58	37	35	52.2%	-5.4%
2 YEARS AND < 3 YEARS	21	17	32	20	21	0.0%	5.0%
3 YEARS AND < 4 YEARS	12	14	20	17	19	58.3%	11.8%
4 YEARS AND < 5 YEARS	13	9	12	12	14	7.7%	16.7%
5+ YEARS	23	33	38	40	61	165.2%	52.5%
VIHA							
LESS THAN 1 YEAR	36	40	52	56	59	63.9%	5.4%
1 YEAR AND <2 YEARS	13	17	21	15	31	138.5%	106.7%
2 YEARS AND < 3 YEARS	8	9	8	14	13	62.5%	-7.1%
3 YEARS AND < 4 YEARS	11	11	7	12	20	81.8%	66.7%
4 YEARS AND < 5 YEARS	1	3	5	5	10	900.0%	100.0%
5+ YEARS	11	15	19	20	32	190.9%	60.0%

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NHA							
LESS THAN 1 YEAR	23	21	16	26	22	-4.3%	-15.4%
1 YEAR AND <2 YEARS	2	16	5	12	9	350.0%	-25.0%
2 YEARS AND < 3 YEARS	7	4	4	8	5	-28.6%	-37.5%
3 YEARS AND < 4 YEARS	1	1	3	5	2	100.0%	-60.0%
4 YEARS AND < 5 YEARS	0	2	0	1	1	n/a	0.0%
5+ YEARS	1	5	4	9	5	400.0%	-44.4%
B.C.							
LESS THAN 1 YEAR	281	332	300	359	417	48.4%	16.2%
1 YEAR AND <2 YEARS	91	121	151	110	135	48.4%	22.7%
2 YEARS AND < 3 YEARS	64	51	82	83	66	3.1%	-20.5%
3 YEARS AND < 4 YEARS	31	36	51	65	73	135.5%	12.3%
4 YEARS AND < 5 YEARS	26	26	29	42	41	57.7%	-2.4%
5+ YEARS	68	82	101	128	133	95.6%	3.9%

NOTE(S): Seniors' subsidized housing is targeted for people aged 55+.

SOURCE(S): BC Housing.

Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: August 2, 2023].

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DATA TABLES CONTINUED

3.2 RENTING

3.2.9 SENIORS SUBSIDIZED HOUSING (SSH) APPLICANTS WAITING BY WAIT TIME (YEARS) RANGE, AT MARCH 31

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
IHA							
LESS THAN 1 YEAR	406	446	376	690	820	102.0%	18.8%
1 YEAR AND <2 YEARS	167	205	299	240	480	187.4%	100.0%
2 YEARS AND < 3 YEARS	69	98	154	159	144	108.7%	-9.4%
3 YEARS AND < 4 YEARS	51	38	84	109	112	119.6%	2.8%
4 YEARS AND < 5 YEARS	32	30	30	61	63	96.9%	3.3%
5+ YEARS	43	58	75	77	108	151.2%	40.3%
FHA							
LESS THAN 1 YEAR	905	797	659	788	1,149	27.0%	45.8%
1 YEAR AND <2 YEARS	488	589	647	515	636	30.3%	23.5%
2 YEARS AND < 3 YEARS	306	354	477	455	367	19.9%	-19.3%
3 YEARS AND < 4 YEARS	183	238	307	350	365	99.5%	4.3%
4 YEARS AND < 5 YEARS	146	153	202	243	289	97.9%	18.9%
5+ YEARS	326	407	477	537	649	99.1%	20.9%
VCHA							
LESS THAN 1 YEAR	828	849	661	816	1,239	49.6%	51.8%
1 YEAR AND <2 YEARS	500	575	615	519	684	36.8%	31.8%
2 YEARS AND < 3 YEARS	362	402	462	465	395	9.1%	-15.1%
3 YEARS AND < 4 YEARS	245	301	324	361	358	46.1%	-0.8%
4 YEARS AND < 5 YEARS	174	199	254	257	288	65.5%	12.1%
5+ YEARS	511	564	678	779	837	63.8%	7.4%
VIHA							
LESS THAN 1 YEAR	564	626	472	676	776	37.6%	14.8%
1 YEAR AND <2 YEARS	292	335	464	349	542	85.6%	55.3%
2 YEARS AND < 3 YEARS	146	216	274	306	216	47.9%	-29.4%
3 YEARS AND < 4 YEARS	97	111	167	207	238	145.4%	15.0%
4 YEARS AND < 5 YEARS	72	78	93	133	158	119.4%	18.8%
5+ YEARS	120	145	191	224	284	136.7%	26.8%

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NHA							
LESS THAN 1 YEAR	128	117	98	120	152	18.8%	26.7%
1 YEAR AND < 2 YEARS	56	58	65	59	87	55.4%	47.5%
2 YEARS AND < 3 YEARS	29	37	39	43	35	20.7%	-18.6%
3 YEARS AND < 4 YEARS	9	22	28	31	27	200.0%	-12.9%
4 YEARS AND < 5 YEARS	13	8	17	19	19	46.2%	0.0%
5+ YEARS	7	13	17	26	32	357.1%	23.1%
B.C.							
LESS THAN 1 YEAR	2,831	2,835	2,266	3,090	4,136	46.1%	33.9%
1 YEAR AND < 2 YEARS	1,503	1,762	2,090	1,682	2,429	61.6%	44.4%
2 YEARS AND < 3 YEARS	912	1,107	1,406	1,428	1,157	26.9%	-19.0%
3 YEARS AND < 4 YEARS	585	710	910	1,058	1,100	88.0%	4.0%
4 YEARS AND < 5 YEARS	437	468	596	713	817	87.0%	14.6%
5+ YEARS	1,007	1,187	1,438	1,643	1,910	89.7%	16.3%

NOTE(S): Seniors' subsidized housing is targeted for people aged 55+.

SOURCE(S): BC Housing.

Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: August 2, 2023].

3.3 HOME ADAPTATIONS FOR INDEPENDENCE

3.3.1 BC REBATE FOR ACCESSIBLE HOME ADAPTATIONS (RAHA) APPLICATIONS AND FUNDING AMOUNTS

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
APPLICATIONS RECEIVED	n/a	n/a	n/a	375	516	n/a	37.6%
APPLICATIONS APPROVED	n/a	n/a	n/a	389	339	n/a	-12.9%
AVERAGE FUNDING AMOUNT	n/a	n/a	n/a	\$12,682	\$10,234	n/a	-19.3%

NOTE(S): BC Rebate for Accessible Home Adaptations (BC RAHA), formerly known as Home Adaptations for Independence (HAFI) program, was announced in March 2021 and the first applications were received in April 2021. The first reporting is for the 2021/22 fiscal year. Applications received based on the date received – regardless of disposition. For example, if the application was physically received by March 31, 2022, it is counted as received in the 2021-22 fiscal year.

SOURCE(S): BC Housing.

Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Rebate for Accessible Home Adaptations Report. [Received: August 2, 2023].

TRANSPORTATION

DATA TABLES

4.1 ACTIVE DRIVERS

4.1.1 ACTIVE DRIVER'S LICENSES BY AGE GROUP

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
65-69	264,600	272,000	281,100	287,200	292,700	10.6%	1.9%
70-74	207,200	219,200	233,400	236,700	239,100	15.4%	1.0%
75-79	131,600	139,400	147,200	157,000	169,800	29.0%	8.2%
80-84	69,100	71,800	79,800	83,400	90,500	31.0%	8.5%
85+	41,800	42,800	48,500	49,700	54,000	29.2%	8.7%
B.C. TOTAL	714,300	745,200	790,000	814,000	846,100	18.5%	3.9%

NOTE(S): Rounded to the nearest 100.

SOURCE(S): Insurance Corporation of British Columbia.

Driver licence renewals and surrenders for drivers aged 65 and over 2022. (Received: June 21, 2023).

4.1 ACTIVE DRIVERS

4.1.2 SENIORS WITH ACTIVE DRIVER'S LICENSES BY GEOGRAPHIC REGION

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FRASER VALLEY	207,600	217,400	230,500	238,200	247,400	19.2%	3.9%
GREATER VANCOUVER	146,100	152,000	159,400	163,700	171,200	17.2%	4.6%
NORTH CENTRAL	44,300	46,300	49,200	50,600	52,700	19.0%	4.2%
SOUTHERN INTERIOR	147,200	152,800	162,000	167,400	173,300	17.7%	3.5%
VANCOUVER ISLAND	169,100	176,700	188,900	194,200	201,400	19.1%	3.7%
UNKNOWN	0	100	0	0	100	n/a	n/a
B.C. TOTAL	714,300	745,300	790,000	814,100	846,100	18.5%	3.9%

NOTE(S): Rounded to the nearest 100.

SOURCE(S): Insurance Corporation of British Columbia.

Driver licence renewals and surrenders for drivers aged 65 and over 2022. (Received: June 21, 2023).

4.1 ACTIVE DRIVERS

4.1.3 DRIVERS WHO RENEWED AND SURRENDERED THEIR LICENSE

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
RENEWED LICENSE	129,758	137,876	157,467	157,468	163,495	26.0%	3.8%
SURRENDERED LICENSE	13,125	13,431	8,703	11,323	11,495	-12.4%	1.5%

SOURCE(S): Insurance Corporation of British Columbia.

Driver licence renewals and surrenders for drivers aged 65 and over 2022. (Received: June 21, 2023).

4.1 ACTIVE DRIVERS

4.1.4 ROADSAFETYBC DRIVER FITNESS CASE DECISIONS, <80

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DRIVER FITNESS CASES OPENED	98,538	105,182	93,252	101,958	104,418	6.0%	2.4%
DRIVERS REFERRED FOR AN ENHANCED ROAD ASSESSMENT (ERA)	1,776	1,357	784	1,305	1,168	-34.2%	-10.5%
DRIVERS REFERRED FOR A DRIVEABLE COGNITIVE ASSESSMENT	20	n/a	n/a	n/a	n/a	n/a	n/a
CASE DECISIONS							
DRIVERS ULTIMATELY FOUND FIT TO DRIVE	87,579	92,734	80,555	88,733	84,300	-3.7%	-5.0%
DRIVERS THAT DID NOT RESPOND; CANCELLED LICENSE	2,993	5,765	5,286	4,642	1,067	-64.4%	-77.0%
DRIVERS THAT VOLUNTARILY SURRENDERED THEIR LICENSE	262	337	377	302	60	-77.1%	-80.1%
DRIVERS FOUND MEDICALLY UNFIT TO DRIVE	2,908	4,101	2,298	1,914	1,218	-58.1%	-36.4%
CASES REMAINING OPEN AT TIME OF REPORTING	4,628	2,027	4,475	6,153	17,678	282.0%	187.3%
DRIVER DECEASED	168	218	261	214	95	-43.5%	-55.6%

NOTE(S): Data is as of July 31, 2023. The counts are subject to ongoing revisions as new information is received by RoadSafetyBC. A year's cases are generally not considered to be settled until 12-18 months have passed. It is not possible to identify the number of cases involving a DMER form, but it is estimated that over 95% of cases involve the DMER form. The decrease in cases opened in 2020 was due primarily to precautionary measures taken by RoadSafetyBC to limit exposure of drivers to doctor office visits. As a result of COVID-19, on December 16, 2020, RoadSafetyBC paused issuing age-based Driver Medical Examination Reports. These required assessments were restarted in May 1, 2023.

SOURCE(S): Ministry of Public Safety and Solicitor General.
Driver Fitness Cases. RoadSafetyBC. [Received: September 6, 2023].

TRANSPORTATION

DATA TABLES CONTINUED

4.1 ACTIVE DRIVERS

4.1.5 ROADSAFETYBC DRIVER FITNESS CASE DECISIONS, 80+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DRIVER FITNESS CASES OPENED	72,093	75,302	69,969	6,326	7,700	-89.3%	21.7%
DRIVERS REFERRED FOR AN ENHANCED ROAD ASSESSMENT (ERA)	4,774	3,997	2,417	3,736	2,112	-55.8%	-43.5%
DRIVERS REFERRED FOR A DRIVEABLE COGNITIVE ASSESSMENT	90	n/a	n/a	n/a	n/a	n/a	n/a
CASE DECISIONS							
DRIVERS ULTIMATELY FOUND FIT TO DRIVE	58,257	61,086	54,518	3,668	3,912	-93.3%	6.7%
DRIVERS THAT DID NOT RESPOND; CANCELLED LICENSE	4,562	8,004	6,586	774	957	-79.0%	23.6%
DRIVERS THAT VOLUNTARILY SURRENDERED THEIR LICENSE	2,198	2,069	2,311	224	127	-94.2%	-43.3%
DRIVERS FOUND MEDICALLY UNFIT TO DRIVE	1,971	1,810	1,652	1,013	1,085	-45.0%	7.1%
CASES REMAINING OPEN AT TIME OF REPORTING	4,531	1,492	3,989	445	1,528	-66.3%	243.4%
DRIVER DECEASED	574	841	913	202	91	-84.1%	-55.0%

NOTE(S): NOTE(S): Data is as of July 31, 2023. The counts are subject to ongoing revisions as new information is received by RoadSafetyBC. A year's cases are generally not considered to be settled until 12-18 months have passed. It is not possible to identify the number of cases involving a DMER form, but it is estimated that over 95% of cases involve the DMER form. The decrease in cases opened in 2020 was due primarily to precautionary measures taken by RoadSafetyBC to limit exposure of drivers to doctor office visits. As a result of COVID-19, on December 16, 2020, RoadSafetyBC paused issuing age-based Driver Medical Examination Reports. These required assessments were restarted in May 1, 2023.

SOURCE(S): Ministry of Public Safety and Solicitor General.
Driver Fitness Cases. RoadSafetyBC. [Received: September 6, 2023].

4.1 ACTIVE DRIVERS

4.1.6 ROADSAFETYBC DRIVER FITNESS CASE DECISIONS, ALL AGES

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
DRIVER FITNESS CASES OPENED	170,631	180,484	163,221	108,284	112,118	-34.3%	3.5%
DRIVERS REFERRED FOR AN ENHANCED ROAD ASSESSMENT (ERA)	6,550	5,354	3,201	5,041	3,280	-49.9%	-34.9%
DRIVERS REFERRED FOR A DRIVEABLE COGNITIVE ASSESSMENT	110	n/a	n/a	n/a	n/a	n/a	n/a
CASE DECISIONS							
DRIVERS ULTIMATELY FOUND FIT TO DRIVE	145,836	153,820	135,073	92,401	88,212	-39.5%	-4.5%
DRIVERS THAT DID NOT RESPOND; CANCELLED LICENSE	7,555	13,769	11,872	5,416	2,024	-73.2%	-62.6%
DRIVERS THAT VOLUNTARILY SURRENDERED THEIR LICENSE	2,460	2,406	2,688	526	187	-92.4%	-64.4%
DRIVERS FOUND MEDICALLY UNFIT TO DRIVE	4,879	5,911	3,950	2,927	2,303	-52.8%	-21.3%
CASES REMAINING OPEN AT TIME OF REPORTING	9,159	3,519	8,464	6,598	19,206	109.7%	191.1%
DRIVER DECEASED	742	1,059	1,174	416	186	-74.9%	-55.3%

NOTE(S): Data as of July 31, 2023. The counts are subject to ongoing revisions as new information is received by RoadSafetyBC. A year's cases are generally not considered to be settled until 12-18 months have passed. It is not possible to identify the number of cases involving a DMER form, but it is estimated that over 95% of cases involve the DMER form. The decrease in cases opened in 2020 was due primarily to precautionary measures taken by RoadSafetyBC to limit exposure of drivers to doctor office visits. As a result of COVID-19, on December 16, 2020, RoadSafetyBC paused issuing age-based Driver Medical Examination Reports. These required assessments were restarted in May 1, 2023.

SOURCE(S): Ministry of Public Safety and Solicitor General.
Driver Fitness Cases. RoadSafetyBC. [Received: September 6, 2023].

TRANSPORTATION

DATA TABLES CONTINUED

4.2 PUBLIC TRANSPORTATION

4.2.1 PUBLIC TRANSPORTATION AVAILABILITY, BC TRANSIT

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF HANDYDART SYSTEMS	24	26	26	27	27	12.5%	0.0%
WITH SERVICES 7 DAYS A WEEK	4	4	4	4	5	25.0%	25.0%
WITH EVENING SERVICES (PAST 6PM)	5	6	6	5	5	0.0%	0.0%
NUMBER OF FIXED-ROUTE TRANSIT SYSTEMS	25	25	25	25	25	0.0%	0.0%
WITH SERVICES 7 DAYS A WEEK	20	20	20	20	20	0.0%	0.0%
WITH EVENING SERVICES (PAST 6PM)	25	25	25	25	25	0.0%	0.0%
NUMBER OF FLEXIBLE PARA-TRANSIT SYSTEMS	32	32	32	32	32	0.0%	0.0%

SOURCE(S): BC Transit.
BC Transit Transportation Services Report. [Received: June 30, 2023].

4.2 PUBLIC TRANSPORTATION

4.2.2 PUBLIC TRANSPORTATION AVAILABILITY, TRANS LINK

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF HANDYDART SYSTEMS	1	1	1	1	1	0.0%	0.0%
WITH SERVICES 7 DAY A WEEK	1	1	1	1	1	0.0%	0.0%
WITH EVENING SERVICES (PAST 6PM)	1	1	1	1	1	0.0%	0.0%
NUMBER OF FIXED-ROUTE TRANSIT SYSTEMS	1	1	1	1	1	0.0%	0.0%
WITH SERVICES 7 DAY A WEEK	1	1	1	1	1	0.0%	0.0%
WITH EVENING SERVICES (PAST 6PM)	1	1	1	1	1	0.0%	0.0%
NUMBER OF FLEXIBLE PARA-TRANSIT SYSTEMS	0	0	0	0	0	n/a	n/a

SOURCE(S): TransLink.
TransLink Transportation Services Report. [Received: June 15, 2023].

4.2 PUBLIC TRANSPORTATION

4.2.3 SENIORS FARES IN SELECT MUNICIPALITIES

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VANCOUVER							
CONVENTIONAL - ONE-WAY TRIP	\$1.95- \$3.95	\$1.95- \$3.95	\$2.00- \$4.05	\$2.05- \$4.15	\$2.10- \$4.25	n/a	n/a
CONVENTIONAL - MONTHLY PASS	\$56	\$56	\$57	\$58.60	\$59.95	7.1%	2.3%
HANDYDART - ONE-WAY TRIP	\$2.40	\$3.00	\$3.05	\$2.05	\$2.10	-12.5%	2.4%
HANDYDART - MONTHLY PASS	\$98	\$98	\$100	\$58.60	\$59.95	-38.8%	2.3%
VICTORIA							
CONVENTIONAL - ONE-WAY TRIP	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	0.0%	0.0%
CONVENTIONAL - MONTHLY PASS	\$45	\$45	\$45	\$45	\$45	0.0%	0.0%
HANDYDART - ONE-WAY TRIP	\$2.50	\$2.50	\$2.50	\$2.50	\$2.50	0.0%	0.0%
HANDYDART - MONTHLY PASS	\$45	\$45	\$45	\$45	\$45	0.0%	0.0%
QUESNEL							
CONVENTIONAL - ONE-WAY TRIP	\$1.75	\$1.50	\$1.50	\$1.50	\$1.50	-14.3%	0.0%
CONVENTIONAL - MONTHLY PASS	\$25	\$25	\$25	\$25	\$25	0.0%	0.0%
HANDYDART - ONE-WAY TRIP	\$3.00- \$9.00	\$3.00- \$9.00	\$3.00- \$9.00	\$3.00- \$9.00	\$3.00- \$9.00	n/a	n/a
HANDYDART - MONTHLY PASS	n/a	n/a	n/a	n/a	n/a	n/a	n/a
WEST KOOTENAY							
CONVENTIONAL - ONE-WAY TRIP	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	0.0%	0.0%
CONVENTIONAL - MONTHLY PASS	\$45	\$45	\$45	\$45	\$45	0.0%	0.0%
HANDYDART - ONE-WAY TRIP	\$1.25- \$2.50	\$1.25- \$2.50	\$1.25- \$2.50	\$1.25- \$2.50	\$1.25- \$2.50	n/a	n/a
HANDYDART - MONTHLY PASS	n/a	n/a	n/a	n/a	n/a	n/a	n/a
CHILLIWACK							
CONVENTIONAL - ONE-WAY TRIP	\$1.75	\$1.75	\$1.75	\$1.75	\$1.75	0.0%	0.0%
CONVENTIONAL - MONTHLY PASS	\$35	\$35	\$35	\$35	\$35	0.0%	0.0%
HANDYDART - ONE-WAY TRIP	\$2.00- \$2.75	\$2.00- \$2.75	\$2.00- \$2.75	\$2.00- \$2.75	\$2.00- \$2.75	n/a	n/a
HANDYDART - MONTHLY PASS	n/a	n/a	n/a	n/a	n/a	n/a	n/a

SOURCE(S): Local Transit System Websites. [Online] [Cited: January 18, 2024].

TRANSPORTATION

DATA TABLES CONTINUED

4.2 PUBLIC TRANSPORTATION

4.2.4 BUS STOP AMENITIES

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
METRO VANCOUVER							
NUMBER OF BUS STOPS	8,365	8,399	8,301	8,238	8,253	-1.3%	0.2%
WITH A BENCH	2,131	2,131	2,131	2,131	2,131	0.0%	0.0%
WITH A SHELTER	1,835	3,400	3,400	3,400	3,400	85.3%	0.0%
NO AMENITIES	4,399	2,868	2,770	2,707	2,722	-38.1%	0.6%
VICTORIA REGIONAL							
NUMBER OF BUS STOPS	2,377	2,376	2,375	2,380	2,367	-0.4%	-0.5%
WITH A BENCH	779	875	901	903	963	23.6%	6.6%
WITH A SHELTER	617	673	695	700	771	25.0%	10.1%
NO AMENITIES	981	828	779	777	633	-35.5%	-18.5%
REST OF PROVINCE							
NUMBER OF BUS STOPS	8,032	8,289	8,421	8,858	8,897	10.8%	0.4%
WITH A BENCH	2,217	2,297	2,322	2,357	2,398	8.2%	1.7%
WITH A SHELTER	878	972	988	1,012	1,067	21.5%	5.4%
NO AMENITIES	4,937	5,020	5,111	5,489	5,432	10.0%	-1.0%
B.C.							
NUMBER OF BUS STOPS	18,774	19,064	19,097	19,476	19,517	4.0%	0.2%
WITH A BENCH	5,127	5,303	5,354	5,391	5,492	7.1%	1.9%
WITH A SHELTER	3,330	5,045	5,083	5,112	5,238	57.3%	2.5%
NO AMENITIES	10,317	8,716	8,660	8,973	8,787	-14.8%	-2.1%

SOURCE(S): BC Transit.
BC Transit Transportation Services Report. [Received: June 30, 2023].

TransLink.
TransLink Transportation Services Report. [Received: June 15, 2023].

4.2 PUBLIC TRANSPORTATION

4.2.5 B.C. BUS PASS PROGRAM

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS RECEIVING A BUS PASS	61,290	65,463	64,343	58,119	55,702	-9.1%	-4.2%
PERSONS WITH DISABILITY RECEIVING A BUS PASS	41,111	41,014	42,610	41,599	41,784	1.6%	0.4%

SOURCE(S): Ministry of Social Development and Poverty Reduction. [Received June 14, 2023].

4.2 PUBLIC TRANSPORTATION

4.2.6 ACTIVE HANDYDART CLIENTS, AS OF MARCH 31

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
BC TRANSIT	19,820	19,624	15,527	17,988	16,260	-18.0%	-9.6%
TRANSLINK	25,756	26,395	19,855	24,391	27,381	6.3%	12.3%
B.C.	45,576	46,019	35,382	42,379	43,641	-4.2%	3.0%

SOURCE(S): BC Transit.
BC Transit Transportation Services Report. [Received: June 30, 2023].

TransLink.
TransLink Transportation Services Report. [Received: June 15, 2023].

4.2 PUBLIC TRANSPORTATION

4.2.7 NEW HANDYDART CLIENTS

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
BC TRANSIT	5,928	6,287	2,666	7,417	5,027	-15.2%	-32.2%
TRANSLINK	8,784	8,891	4,792	5,327	6,501	-26.0%	22.0%
B.C.	14,712	15,178	7,458	12,744	11,528	-21.6%	-9.5%

SOURCE(S): BC Transit.
BC Transit Transportation Services Report. [Received: June 30, 2023].

TransLink.
TransLink Transportation Services Report. [Received: June 15, 2023].

TRANSPORTATION

DATA TABLES CONTINUED

4.2 PUBLIC TRANSPORTATION

4.2.8 HANDYDART REGULAR RIDE REQUESTS

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
TRANSLINK	1,726,650	1,829,222	879,560	877,438	1,283,764	-25.7%	46.3%
RIDES PROVIDED	1,315,409	1,381,842	620,143	695,642	964,850	-26.7%	38.7%
UNFILLED RIDE REQUESTS	19,730	21,086	10,847	17,339	21,163	7.3%	22.1%
BC TRANSIT	1,235,341	892,828	355,853	571,869	712,541	-42.3%	24.6%
RIDES PROVIDED	1,212,090	876,885	353,809	555,386	689,025	-43.2%	24.1%
UNFILLED RIDE REQUESTS	23,251	15,943	2,044	16,483	23,516	1.1%	42.7%
B.C.	2,570,480	2,295,756	986,843	1,284,850	1,698,554	-33.9%	32.2%
RIDES PROVIDED	2,527,499	2,258,727	973,952	1,251,028	1,653,875	-34.6%	32.2%
UNFILLED RIDE REQUESTS	42,981	37,029	12,891	33,822	44,679	4.0%	32.1%

NOTE(S): Excludes client cancellations.

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Received: June 30, 2023].

TransLink. TransLink Transportation Services Report. [Received: June 15, 2023].

4.2 PUBLIC TRANSPORTATION

4.2.9 MONTHLY HANDYDART RIDERSHIP, BC TRANSIT

	2018	2019	2020	2021	2022	% CHANGE IN 4 YEARS	% CHANGE IN LAST YEAR
JANUARY	n/a	77,012	76,274	35,118	66,376	-13.8%	89.0%
FEBRUARY	n/a	61,353	74,662	33,787	60,900	-0.7%	80.2%
MARCH	n/a	74,125	45,720	42,611	68,025	-8.2%	59.6%
APRIL	n/a	75,427	9,816	38,914	55,247	-26.8%	42.0%
MAY	n/a	81,075	12,458	41,408	60,971	-24.8%	47.2%
JUNE	n/a	73,338	19,576	47,475	63,582	-13.3%	33.9%
JULY	n/a	76,033	27,780	48,079	54,629	-28.2%	13.6%
AUGUST	n/a	69,725	28,661	48,624	59,052	-15.3%	21.4%
SEPTEMBER	n/a	73,022	33,200	50,759	58,835	-19.4%	15.9%
OCTOBER	n/a	80,882	37,308	58,031	61,533	-23.9%	6.0%
NOVEMBER	n/a	77,488	37,925	58,700	66,001	-14.8%	12.4%
DECEMBER	n/a	66,076	30,856	51,880	52,257	-20.9%	0.7%

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Received: June 30, 2023].

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4.2 PUBLIC TRANSPORTATION

4.2.10 MONTHLY HANDYDART RIDERSHIP, TRANSLINK

	2018	2019	2020	2021	2022	% CHANGE IN 4 YEARS	% CHANGE IN LAST YEAR
JANUARY	n/a	132,838	117,611	46,799	63,719	-52.0%	36.2%
FEBRUARY	n/a	98,965	128,940	46,765	73,677	-25.6%	57.5%
MARCH	n/a	130,066	80,311	56,327	94,251	-27.5%	67.3%
APRIL	n/a	129,778	22,302	52,203	85,266	-34.3%	63.3%
MAY	n/a	139,915	27,165	54,729	93,010	-33.5%	69.9%
JUNE	n/a	130,087	34,464	61,950	98,254	-24.5%	58.6%
JULY	n/a	136,310	43,063	66,557	89,099	-34.6%	33.9%
AUGUST	n/a	127,035	45,771	69,283	97,075	-23.6%	40.1%
SEPTEMBER	n/a	131,072	50,149	73,593	93,908	-28.4%	27.6%
OCTOBER	n/a	144,523	53,277	80,018	100,202	-30.7%	25.2%
NOVEMBER	n/a	135,268	48,812	83,856	97,233	-28.1%	16.0%
DECEMBER	n/a	123,672	46,373	75,042	74,373	-39.9%	-0.9%

SOURCE(S): TransLink. TransLink Transportation Services Report. [Received: June 15, 2023].

4.2 PUBLIC TRANSPORTATION

4.2.11 HANDYDART COMPLAINTS

TRANSLINK	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF COMPLAINTS RECEIVED*	2,763	3,147	1,247	1,609	2,712	-1.8%	68.6%
NUMBER OF COMPLAINTS ESCALATED FOR FURTHER PROCESSING **	30	30	15	8	10	-66.7%	25.0%
BC TRANSIT	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF COMPLAINTS RECEIVED	125	134	111	60	110	-12.0%	83.3%
NUMBER OF COMPLAINTS ESCALATED FOR FURTHER PROCESSING	0	0	3	5	6	n/a	20.0%

NOTE(S): *This is HandyDART and Taxi complaints. **Estimated, as more customers are calling the escalation process as their first point of contact.

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Received: June 30, 2023].

TransLink. TransLink Transportation Services Report. [Received: June 15, 2023].

TRANSPORTATION

DATA TABLES CONTINUED

4.3 TAXIS

4.3.1 TAXI SAVER PROGRAM

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
TRANSLINK							
NUMBER OF TAXI VOUCHER REQUESTS	65,055	66,039	38,667	28,949	33,214	-48.9%	14.7%
TOTAL VALUE OF TAXI VOUCHERS PROVIDED	\$1,626,375	\$1,650,975	\$966,675	\$722,950	\$821,920	-49.5%	13.7%
NUMBER OF HANDYCARD HOLDERS USING VOUCHERS	8,102	8,160	5,493	7,206	4,915	-39.3%	-31.8%
PERCENT OF HANDYCARD HOLDERS USING VOUCHERS	21.3%	19.9%	13.1%	12.7%	8.3%	-60.9%	-34.2%
AVERAGE AMOUNT SPENT ON VOUCHERS PER CLIENT	\$63.15	\$62.55	\$48.69	\$29.64	\$30.02	-52.5%	1.3%
BC TRANSIT							
NUMBER OF TAXI VOUCHER REQUESTS	54,910	49,791	26,123	25,955	26,728	-51.3%	3.0%
TOTAL VALUE OF TAXI VOUCHERS PROVIDED	\$2,196,409	\$1,991,652	\$1,044,944	\$1,038,216	\$1,069,120	-51.3%	3.0%
NUMBER OF HANDYPASS HOLDERS USING VOUCHERS	n/a	n/a	n/a	n/a	n/a	n/a	n/a
PERCENT OF HANDYPASS HOLDERS USING VOUCHERS	n/a	n/a	n/a	n/a	n/a	n/a	n/a
AVERAGE AMOUNT SPENT ON VOUCHERS PER CLIENT	\$110.82	\$101.49	\$67.30	\$57.72	\$65.75	-40.7%	13.9%
TOTAL VALUE OF TAXI VOUCHERS PROVIDED	\$3.8M	\$3.6M	\$2.0M	\$1.8M	\$1.9M	-50.5%	7.4%

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Received: June 30, 2023].

TransLink. TransLink Transportation Services Report. [Received: June 15, 2023].

INCOME SUPPORTS DATA TABLES

5.1 COST OF LIVING

5.1.1 CONSUMER PRICE INDEX ANNUAL AVERAGE

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
B.C.	131.4	132.4	136.1	145.5	151.2	15.1%	3.9%
CANADA	136.0	137.0	141.6	151.2	157.1	15.5%	3.9%

SOURCE(S): Statistics Canada.

Consumer Price Index, annual average, not seasonally adjusted.

Table 18-10-0005-01. [Online] [Cited: January 23, 2024].

<https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=1810000501>.

5.1 COST OF LIVING

5.1.2 MONTHLY CONSUMER PRICE INDEX, CANADA

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
JANUARY	133.6	136.8	138.2	145.3	153.9	15.2%	5.9%
FEBRUARY	134.5	137.4	138.9	146.8	154.5	14.9%	5.2%
MARCH	135.4	136.6	139.6	148.9	155.3	14.7%	4.3%
APRIL	136.0	135.7	140.3	149.8	156.4	15.0%	4.4%
MAY	136.6	136.1	141.0	151.9	157.0	14.9%	3.4%
JUNE	136.3	137.2	141.4	152.9	157.2	15.3%	2.8%
JULY	137.0	137.2	142.3	153.1	158.1	15.4%	3.3%
AUGUST	136.8	137.0	142.6	152.6	158.7	16.0%	4.0%
SEPTEMBER	136.2	136.9	142.9	152.7	158.5	16.4%	3.8%
OCTOBER	136.6	137.5	143.9	153.8	158.6	16.1%	3.1%
NOVEMBER	136.4	137.7	144.2	154.0	158.8	16.4%	3.1%
DECEMBER	136.4	137.4	144.0	153.1	158.3	16.1%	3.4%

SOURCE(S): Statistics Canada.

Consumer Price Index by product group, monthly, percentage change, not seasonally adjusted, Canada, provinces, Whitehorse, Yellowknife and Iqaluit.

Table 18-10-0004-13. [Online] [Cited: January 23, 2024]. <https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=1810000413>.

INCOME SUPPORTS

DATA TABLES CONTINUED

5.1 COST OF LIVING

5.1.3 MONTHLY CONSUMER PRICE INDEX, B.C.

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
JANUARY	129.1	132.1	133.6	139.4	148.1	14.7%	6.2%
FEBRUARY	129.8	132.9	134.1	140.4	149.1	14.9%	6.2%
MARCH	130.7	132.3	134.9	143.0	149.7	14.5%	4.7%
APRIL	131.2	131.2	135.2	144.2	150.4	14.6%	4.3%
MAY	131.8	131.5	135.1	146.1	151.0	14.6%	3.4%
JUNE	131.9	132.6	135.8	146.5	151.6	14.9%	3.5%
JULY	132.4	132.6	136.7	147.6	152.1	14.9%	3.0%
AUGUST	132.2	132.4	137.0	147.0	152.6	15.4%	3.8%
SEPTEMBER	132.0	132.5	137.2	147.8	152.7	15.7%	3.3%
OCTOBER	132.2	132.9	137.9	148.6	152.6	15.4%	2.7%
NOVEMBER	131.8	133.3	138.1	148.1	152.8	15.9%	3.2%
DECEMBER	131.7	132.8	138.0	147.1	152.1	15.5%	3.4%

SOURCE(S): Statistics Canada.

Consumer Price Index by product group, monthly, percentage change, not seasonally adjusted, Canada, provinces, Whitehorse, Yellowknife and Iqaluit.

Table 18-10-0004-13. [Online] [Cited: January 23, 2024].

<https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=1810000413>.

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.1 FEDERAL INCOME SUPPLEMENTS FOR LOW INCOME SENIORS, AT MARCH 31

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS RECEIVING OAS	859,167	891,384	924,059	955,668	980,045	14.1%	2.6%
SENIORS RECEIVING GIS	263,764	274,216	291,817	297,172	319,428	21.1%	7.5%

SOURCE(S): Government of Canada.

Number of Persons Receiving OAS by Province and by Type (20231231-svpres-oasben). [Online] [Cited: January 16, 2024].

<https://open.canada.ca/data/en/dataset/77381606-95c0-411a-a7cd-eba5d038c1c4>.

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.2 PROVINCIAL SUPPLEMENT FOR LOW INCOME SENIORS

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS RECEIVING BC SENIOR'S SUPPLEMENT	64,688	65,747	68,381	73,457	91,539	41.5%	24.6%

SOURCE(S): Ministry of Social Development and Poverty Reduction. (Received: June 6, 2023).

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.3 MONTHLY FEDERAL AND PROVINCIAL SUPPLEMENTS FOR A SINGLE LOW INCOME SENIORS LIVING ALONE, AT JANUARY EACH YEAR

	2019	2020	2021	2022	2023		% CHANGE IN 5 YEARS (65-74)	% CHANGE IN LAST YEAR (65-74)
					65-74	75+		
OAS	\$601.45	\$613.53	\$615.37	\$642.25	\$687.56	\$756.32	14.3%	7.1%
GIS	\$898.32	\$916.38	\$919.12	\$959.26	\$1,026.96	\$1,026.96	14.3%	7.1%
B.C. SENIOR'S SUPPLEMENT	\$49.30	\$49.30	\$99.30	\$99.30	\$99.30	\$99.30	101.4%	0.0%
TOTAL	\$1,549.07	\$1,579.21	\$1,633.79	\$1,700.81	\$1,813.82	\$1,882.58	17.1%	6.6%

NOTE(S): Starting from July 2022, seniors aged 75 and over receive a 10% increase in their OAS pension.

SOURCE(S): Government of Canada. Statistics related to the Old Age Security program and the Canada Pension Plan. [Online] [Cited: January 22, 2024].
<https://www.canada.ca/en/employment-social-development/programs/pensions/pension.html>

Government of British Columbia. Senior's Supplement Rate Table. BC Employment and Assistance. [Online] [Cited: January 22, 2024].
<https://www2.gov.bc.ca/gov/content/governments/policies-for-government/bcea-policy-and-procedure-manual/bc-employment-and-assistance-rate-tables/senior-s-supplement-rate-table>

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.4 MONTHLY FEDERAL AND PROVINCIAL SUPPLEMENTS FOR A SINGLE LOW INCOME SENIORS LIVING ALONE, AT OCTOBER EACH YEAR

	2019	2020	2021	2022	2023	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
OAS							
65-74	\$613.53	\$614.14	\$635.26	\$685.50	\$707.68	15.3%	3.2%
75+	\$613.53	\$614.14	\$635.26	\$754.05	\$778.45	26.9%	3.2%
GIS	\$916.38	\$917.29	\$948.82	\$1,023.88	\$1,057.01	15.3%	3.2%
B.C. SENIOR'S SUPPLEMENT	\$49.30	\$49.30	\$99.30	\$99.30	\$99.30	101.4%	0.0%
TOTAL							
65-74	\$1,579.21	\$1,580.73	\$1,683.38	\$1,808.68	\$1,863.99	18.0%	3.1%
75+	\$1,579.21	\$1,580.73	\$1,683.38	\$1,877.23	\$1,934.76	22.5%	3.1%

NOTE(S): Starting from July 2022, seniors aged 75 and over receive a 10% increase in their OAS pension.

SOURCE(S): Government of British Columbia. Senior's Supplement Rate Table. BC Employment and Assistance. [Online] [Cited: January 22, 2024].
<https://www2.gov.bc.ca/gov/content/governments/policies-for-government/bcea-policy-and-procedure-manual/bc-employment-and-assistance-rate-tables/senior-s-supplement-rate-table>

INCOME SUPPORTS

DATA TABLES CONTINUED

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.5 MONTHLY SUPPLEMENT AMOUNTS FOR SINGLE SENIORS BY PROVINCE, 2022

	PROGRAM NAME	MONTHLY AMOUNT
ALBERTA ¹	ALBERTA SENIORS BENEFIT	\$316.00 MAXIMUM
MANITOBA ¹	55 PLUS PROGRAM	\$53.93 MAXIMUM
NEW BRUNSWICK ¹	NEW BRUNSWICK LOW-INCOME SENIORS' BENEFIT	\$33.33
NEWFOUNDLAND AND LABRADOR ¹	NEWFOUNDLAND AND LABRADOR SENIORS' BENEFIT	\$126.33 MAXIMUM
NORTHWEST TERRITORIES	NWT SENIOR CITIZEN SUPPLEMENTARY BENEFIT	\$196.00
NUNAVUT	SENIOR CITIZEN SUPPLEMENTARY BENEFIT	\$300.00
ONTARIO	ONTARIO GUARANTEED ANNUAL INCOME SYSTEM	\$83.00 MAXIMUM
PRINCE EDWARD ISLAND ^{1,2}	SENIORS INDEPENDENCE INITIATIVE	\$141.67 MAXIMUM
SASKATCHEWAN	SENIORS INCOME PLAN	\$360.00 MAXIMUM
YUKON	YUKON SENIORS INCOME SUPPLEMENT	\$288.61 MAXIMUM
BRITISH COLUMBIA	B.C. SENIOR'S SUPPLEMENT	\$99.30 MAXIMUM

NOTE(S):

1. Amounts are calculated to reflect the amount of each benefit per month.
2. The Seniors Independence Initiative was introduced in PEI in April 2021 to provide additional support for low income seniors. Funding is targeted to a suite of services that includes grass cutting, home maintenance, housekeeping, Lifeline Medical Alert System, meal preparation, snow removal and transportation.
3. Quebec does not have a senior's supplement program but has a senior assistance tax credit program for eligible seniors.
4. Nova Scotia does not have a monthly supplement but offers a tax rebate for GIS clients that is dependent on the amount of tax paid.

SOURCE(S): Provincial and Territorial Government websites. [Online] [Cited: January 22, 2024].

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.6 CANADA PENSION PLAN, AS OF MARCH 31

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SENIORS RECEIVING CPP - RETIREMENT	940,805	966,059	997,262	1,018,904	1,041,633	10.7%	2.2%
SENIORS RECEIVING CPP - SURVIVOR'S	184,450	186,864	189,118	192,210	193,511	4.9%	0.7%
SENIORS RECEIVING CPP - RETIREMENT & SURVIVOR'S	1,125,255	1,152,923	1,186,380	1,211,114	1,235,144	9.8%	2.0%

SOURCE(S): Government of Canada. Canada Pension Plan (CPP) - Number of Benefits, by Place of Residence and Benefit Type (20220930-rpcpres-cppben). [Online] [Cited: January 23, 2024]. <https://open.canada.ca/data/en/dataset/1fab2afd-4f3c-4922-a07e-58d7bed9dcfc>.

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.7 MONTHLY PAYMENT AMOUNTS FOR CANADA PENSION PLAN

	2018/19	2019/20	2020/21	2021/22*	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
AVERAGE CPP	\$679.16	\$710.41	\$714.21	\$727.61	\$772.71	13.8%	6.2%
MAXIMUM CPP	\$1,154.58	\$1,175.83	\$1,203.75	\$1,253.59	\$1,306.57	13.2%	4.2%

NOTE(S): The average CPP is as of June in each fiscal year. *only July data is available.

SOURCE(S): Source: Government of Canada. Canada Pension Plan: Pensions and benefits monthly amounts. [Online] [Cited: January 23, 2024]. <https://www.canada.ca/en/services/benefits/publicpensions/cpp/payment-amounts.html>.

5.2 FEDERAL AND PROVINCIAL SUPPORTS

5.2.8 FEDERAL AND PROVINCIAL TAX CREDIT INDEXATION RATES

	2019	2020	2021	2022	2023	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
FEDERAL CREDITS	2.2%	1.9%	1.0%	2.4%	6.3%	4.1%	3.9%
B.C. CREDITS	2.6%	2.5%	1.1%	2.1%	6.0%	3.4%	3.9%

NOTE(S): The following tax credits available to seniors are indexed: Federal: age amount, disability amount, caregiver amount, medical expenses; Provincial: age amount, eligible dependant, BC caregiver credit, medical expense credit, credit for mental or physical impairment. The following tax credits available to seniors are not indexed: Federal: pension income amount, home accessibility tax credit, pension income splitting; Provincial: pension credit, charitable gifts.

SOURCE(S): Government of Canada.

Indexation adjustment for personal income tax and benefit amounts. [Online]. [Cited: January 23, 2024].

<https://www.canada.ca/en/revenue-agency/services/tax/individuals/frequently-asked-questions-individuals/adjustment-personal-income-tax-benefit-amounts.html>.

Government of British Columbia. B.C. Basic Personal Income Tax Credits. [Online] [Cited: January 23, 2024].

<https://www2.gov.bc.ca/gov/content/taxes/income-taxes/personal/credits/basic>.

INCOME SUPPORTS

DATA TABLES CONTINUED

5.3 PREMIUM ASSISTANCE PROGRAMS

5.3.1 EXPENDITURES FOR PRESCRIPTION MEDICATIONS FOR SENIORS

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PHARMACARE	\$414M	\$432M	\$448M	\$467M	\$493M	19.2%	5.4%
OUT-OF-POCKET/THIRD-PARTY INSURERS	\$818M	\$897M	\$949M	\$1.03B	\$1.09B	32.7%	5.8%
DISPENSING FEES	\$170M	\$184M	\$193M	\$203M	\$216M	26.8%	6.1%
DRUG COSTS	\$582M	\$641M	\$679M	\$739M	\$778M	33.8%	5.3%
ADDITIONAL MARK-UP FEE	\$67M	\$72M	\$78M	\$84M	\$92M	38.0%	9.6%
TOTAL BILLED	\$1.23B	\$1.33B	\$1.40B	\$1.49B	\$1.58B	28.2%	5.7%

NOTE(S): Dispensing fees do not include Plan B capitation fees. PharmaCare pays contracted pharmacies a monthly capitation fee for providing services to permanent residents of licensed long-term care facilities that are listed as Plan B facilities. The monthly capitation fee is paid according to the number of beds the pharmacy has serviced, regardless of the number of residents who may have occupied the bed during the month.

Table corrected on September 27, 2024

SOURCE(S): Ministry of Health. PharmaNet. [Extracted: January 23, 2024].

5.3 PREMIUM ASSISTANCE PROGRAMS

5.3.2 PROPORTION OF PHARMACIES CHARGING UP TO \$10 OR OVER \$10 DISPENSING FEE FOR SELECT COMMUNITIES IN B.C.

	2018/19	2019/20	2020/21	2021/22	2022/23	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
ABBOTSFORD							
UP TO \$10	77%	71%	75%	77%	76%	-1.4%	-0.9%
OVER \$10	23%	29%	25%	23%	24%	1.4%	0.9%
PRINCE GEORGE							
UP TO \$10	45%	48%	43%	43%	41%	-4.5%	-2.6%
OVER \$10	55%	52%	57%	57%	59%	4.5%	2.6%
VANCOUVER							
UP TO \$10	64%	63%	62%	61%	58%	-6.1%	-3.0%
OVER \$10	36%	37%	38%	39%	42%	6.1%	3.0%
VERNON							
UP TO \$10	50%	44%	44%	42%	37%	-13.2%	-5.3%
OVER \$10	50%	56%	56%	58%	63%	13.2%	5.3%
VICTORIA							
UP TO \$10	45%	44%	47%	47%	42%	-2.4%	-4.2%
OVER \$10	55%	56%	53%	53%	58%	2.4%	4.2%
B.C.							
UP TO \$10	57%	57%	58%	58%	57%	0.5%	-0.7%
OVER \$10	43%	43%	42%	42%	43%	-0.5%	0.7%

NOTE(S): Dispensing fees do not include Plan B capitation fees. PharmaCare pays contracted pharmacies a monthly capitation fee for providing services to permanent residents of licensed long-term care facilities that are listed as Plan B facilities. The monthly capitation fee is paid according to the number of beds the pharmacy has serviced, regardless of the number of residents who may have occupied the bed during the month.

SOURCE(S): Ministry of Health. PharmaNet. [Extracted by OSA: January 23, 2024].

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SAFETY AND PROTECTION

DATA TABLES

6.1 COMMUNITY RESOURCES - SENIORS ABUSE AND INFORMATION HELP LINE (SAIL)

6.1.1 NUMBER OF CALLS TO SAIL

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ABUSE RELATED	1,346	1,580	1,664	2,156	2,821	109.6%	30.8%
NON-ABUSE MATTERS	2,040	2,526	2,006	2,344	2,759	35.2%	17.7%
GENERAL INFORMATION	986	1,452	1,221	1,922	703	-28.7%	-63.4%
TOTAL	4,372	5,558	4,891	6,422	6,283	43.7%	-2.2%

SOURCE(S): Seniors First BC. Seniors Abuse and Information Line (SAIL). [Received: June 8, 2023].

6.1 COMMUNITY RESOURCES - SENIORS ABUSE AND INFORMATION HELP LINE (SAIL)

6.1.2 NUMBER OF CALLS TO SAIL BY DEGREE OF HARM

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NO HARM*	0	72	20	38	n/a	n/a	n/a
MINOR HARM	319	241	187	206	462	44.8%	124.3%
MODERATE HARM	768	1,204	1,143	819	1,143	48.8%	39.6%
SEVERE HARM	259	105	196	528	725	179.9%	37.3%
CANNOT DETERMINE	0	19	156	598	486	n/a	-18.7%
TOTAL	1,346	1,641	1,702	2,189	2,816	109.2%	28.6%

NOTE(S): * "No Harm" was removed from data collection in May 2021 as there is always some level of impact/harm present in abuse, neglect, and mistreatment.

SOURCE(S): Seniors First BC. Seniors Abuse and Information Line (SAIL). [Received: June 8, 2023].

6.1 COMMUNITY RESOURCES - SENIORS ABUSE AND INFORMATION HELP LINE (SAIL)

6.1.3 FREQUENCY OF HARM TYPE REPORTED TO SAIL*

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
EMOTIONAL ABUSE/ PSYCHOLOGICAL ABUSE	857	1,231	1,774	1,482	1,402	64%	-5%
FINANCIAL ABUSE	806	939	880	1,192	1,411	75%	18%
MEDICATION-RELATED ABUSE	42	47	25	68	50	19%	-26%
NEGLECT	192	290	305	452	420	119%	-7%
SELF-NEGLECT	30	48	52	272	340	1033%	25%
PHYSICAL ABUSE	168	310	186	249	224	33%	-10%
SEXUAL ABUSE	11	22	6	19	20	82%	5%
SPIRITUAL/RELIGIOUS ABUSE	8	7	1	5	5	-38%	0%
SYSTEMIC/STRUCTURAL	7	21	29	165	220	3043%	33%
VIOLATION OF RIGHTS**	165	153	176	68	n/a	n/a	n/a
CRIMINAL/THREATENING	111	181	190	412	347	213%	-16%

SAFETY AND PROTECTION

DATA TABLES CONTINUED

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ADULT SURVIVOR OF ABUSE	n/a	n/a	n/a	8	11	n/a	38%
INSTITUTIONAL	n/a	n/a	n/a	64	143	n/a	123%
ANIMAL ABUSE	n/a	n/a	n/a	2	3	n/a	50%
UNSPECIFIED	n/a	n/a	n/a	61	148	n/a	143%
TOTAL	2,397	3,249	3,624	4,519	4,744	98%	5%

NOTE(S): * More than one type of harm or abuse may be occurring at the same time. ***"Violation of rights" was removed from SAIL contact form in May 17, 2021 because there was an overlap of the subcategories under emotional/psychological abuse.

SOURCE(S): Seniors First BC. Seniors Abuse and Information Line (SAIL). [Received: June 8, 2023].

6.1 COMMUNITY RESOURCES - SENIORS ABUSE AND INFORMATION HELP LINE (SAIL)

6.1.4 NUMBER OF CALLS BY TYPE OF RELATIONSHIP WITH THE ALLEGED ABUSER

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
CAREGIVER	n/a	n/a	n/a	18	51	n/a	183%
COMMUNITY SERVICE PROVIDERS	n/a	n/a	n/a	15	18	n/a	20%
CONTRACTORS/TRADESPERSONS	n/a	n/a	n/a	43	26	n/a	-40%
COUNSELLOR/CLERGY	n/a	n/a	n/a	2	1	n/a	-50%
EMPLOYEE/EMPLOYER	n/a	n/a	n/a	0	5	n/a	n/a
FAMILY	n/a	n/a	n/a	1,296	1,447	n/a	12%
FELLOW PATIENT/RESIDENT	n/a	n/a	n/a	12	10	n/a	-17%
FINANCIAL STAFF	n/a	n/a	n/a	12	13	n/a	8%
FRIENDS/NEIGHBOURS	n/a	n/a	n/a	182	179	n/a	-2%
HEALTHCARE ASSISTANTS	n/a	n/a	n/a	17	19	n/a	12%
HEALTHCARE PROVIDER	n/a	n/a	n/a	73	62	n/a	-15%
LANDLORD/HOUSING PROVIDER	n/a	n/a	n/a	173	244	n/a	41%
LAW ENFORCEMENT	n/a	n/a	n/a	4	7	n/a	75%
LEGAL PROFESSIONALS	n/a	n/a	n/a	4	12	n/a	200%
SOCIAL WORKER	n/a	n/a	n/a	8	8	n/a	0%
STAFF MEMBER (HOSPITAL/LTC/ ASSISTED LIVING)	n/a	n/a	n/a	76	60	n/a	-21%
STRANGER (NO RELATIONSHIP)	n/a	n/a	n/a	69	84	n/a	22%
TENANT/ROOMMATE	n/a	n/a	n/a	26	64	n/a	146%
VOLUNTEER	n/a	n/a	n/a	0	2	n/a	n/a
NOT SPECIFIED/UNKNOWN	n/a	n/a	n/a	130	34	n/a	-74%
TOTAL				2,160	2,346	n/a	9%

SOURCE(S): Seniors First BC. Seniors Abuse and Information Line (SAIL). [Received: June 8, 2023].

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6.1 COMMUNITY RESOURCES - bc211

6.1.5 NUMBER OF CALLERS TO BC211 REPORTING ELDER ABUSE

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
SELF	213	213	211	416	404	89.7%	-2.9%
FAMILY	123	71	106	111	95	-22.8%	-14.4%
FRIEND	30	18	37	39	36	20.0%	-7.7%
SERVICE PROVIDER	21	20	31	23	19	-9.5%	-17.4%
OTHER/UNKNOWN	21	25	40	30	26	23.8%	-13.3%
TOTAL	408	347	425	619	580	42.2%	-6.3%

SOURCE(S): bc211. bc211 Helpline. [Received: July 24, 2023].

6.1 COMMUNITY RESOURCES - bc211

6.1.6 NUMBER OF CALLERS TO BC211 AGED 55+ REPORTING ABUSE OF THEMSELVES

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FEMALE	172	182	161	347	328	90.7%	-5.5%
MALE	41	31	48	68	72	75.6%	5.9%
TRANSGENDER	0	0	0	1	1	n/a	0.0%
UNKNOWN	0	0	2	0	3	n/a	n/a
TOTAL	213	213	211	416	404	89.7%	-2.9%

SOURCE(S): bc211. bc211 Helpline. [Received: July 24, 2023].

6.1 COMMUNITY RESOURCES - bc211

6.1.7 INCIDENTS OF ABUSE FOR CALLERS TO BC211 AGED 55+ REPORTING ABUSE OF THEMSELVES

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ELDER	71	73	124	135	128	80.3%	-5.2%
DOMESTIC VIOLENCE	74	78	90	123	130	75.7%	5.7%
EMOTIONAL	45	48	79	114	74	64.4%	-35.1%
FINANCIAL	32	25	47	68	45	40.6%	-33.8%
PHYSICAL/SEXUAL	27	21	41	70	49	81.5%	-30.0%
UNSPECIFIED AND OTHER**	23	14	57	97	90	291.3%	-7.2%
TOTAL	272	259	438	607	516	89.7%	-15.0%

NOTE(S): * One caller can report one or more types of abuse. ** includes "Unspecified", "Child" and "Historical".

SOURCE(S): bc211. bc211 Helpline. [Received: July 24, 2023].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.1 CASES OF ABUSE, NEGLECT, AND SELF-NEGLECT

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ALL AGES	1,386	2,454	2,094	2,187	2,811	102.8%	28.5%
OPEN CASES	91	202	205	237	405	345.1%	70.9%
CLOSED CASES	1,292	2,244	1,881	1,934	2,392	85.1%	23.7%
CONFIRMED CASES	692	1,012	981	947	1,068	54.3%	12.8%
UNKNOWN	3	8	8	16	14	366.7%	-12.5%
AGED 65+	1,028	1,916	1,600	1,663	2,203	114.3%	32.5%
OPEN CASES	53	153	160	169	291	449.1%	72.2%
CLOSED CASES	973	1,763	1,440	1,492	1,911	96.4%	28.1%
CONFIRMED CASES	533	782	763	730	816	53.1%	11.8%
UNKNOWN	2	0	0	2	1	-50.0%	-50.0%

NOTE(S): NHA only reports cases that are closed and confirmed to be abuse, neglect or self-neglect, therefore open and closed cases may be undercounted. VCHA: in 2021 recorded an additional 125 reports that were not logged into BCPSLS and therefore are not captured in the case counts.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports. [Received: July 2023 to January 2024].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.2 RELATIONSHIP OF REPORTER, CLOSED CASES AGED 65+

	2018	2019	2020	2021	2022	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
TOTAL CLOSED CASES	973	1,763	1,440	1,492	1,911		
HEALTHCARE PROVIDER	31.0%	23.0%	32.7%	28.6%	25.6%	-5.4%	-3.0%
FAMILY	14.2%	13.2%	12.0%	14.1%	14.7%	0.5%	0.5%
PROVINCIAL SERVICE	4.7%	6.4%	7.8%	6.9%	8.6%	3.9%	1.7%
COMMUNITY SERVICE	8.3%	4.3%	5.3%	5.2%	5.0%	-3.3%	-0.2%
MEMBER OF THE PUBLIC	5.0%	3.2%	3.5%	5.3%	5.0%	0.0%	-0.3%
FRIEND	3.9%	3.2%	3.4%	3.2%	3.0%	-0.9%	-0.2%
OTHER	7.3%	5.6%	5.8%	4.8%	5.2%	-2.1%	0.5%
NOT REPORTED	25.5%	41.2%	29.4%	31.8%	32.9%	7.4%	1.0%

NOTE(S): Grouping: Community Service includes banker or financial advisor, BC Community Response Network, community agency not otherwise listed, fire department, police, professional non-medical, Seniors Abuse and Information Line (SAIL), BCCEAS, non medical professional and Victim Link; Member of the Public includes landlord or strata, member of the public not otherwise listed, and neighbor; Provincial Service includes other designated agency, Public Guardian and Trustee (PGT), Health Inspector; Other includes self reported, anonymous reporter or other reporter not otherwise listed; NHA did not report this data in 2018 and 2019 and the cases were assigned under "Not Reported".

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports, [Received: July 2023 to January 2024].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.3 RELATIONSHIP OF SUSPECTED ABUSER, CLOSED CASES AGED 65+

	2018	2019	2020	2021	2022	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
TOTAL CLOSED CASES	973	1,763	1,440	1,492	1,911		
SELF-NEGLECT	16.2%	14.5%	13.4%	14.7%	9.9%	-6.3%	-4.8%
ADULT CHILD	24.0%	21.4%	21.9%	21.4%	19.4%	-4.6%	-2.0%
SPOUSE/PARTNER	9.6%	9.2%	8.8%	7.8%	7.6%	-1.9%	-0.2%
OTHER FAMILY MEMBER	3.2%	3.5%	2.8%	2.2%	2.1%	-1.1%	-0.1%
FRIEND	3.4%	3.3%	3.3%	2.9%	3.0%	-0.4%	0.1%
MEMBER OF THE PUBLIC	2.3%	3.5%	2.4%	3.1%	1.5%	-0.8%	-1.6%
CARE PROVIDER	3.6%	1.3%	0.8%	1.4%	1.5%	-2.1%	0.1%
OTHER	4.5%	4.2%	4.0%	2.9%	3.5%	-1.1%	0.6%
NOT REPORTED	33.2%	39.1%	42.6%	43.6%	51.5%	18.3%	8.0%

NOTE(S): Member of the Public includes co-patient/resident, landlord, roommate, neighbor, or other member of the public not otherwise listed; Other includes Power of Attorney, not applicable, unknown, or other suspected abused not otherwise listed. NHA did not report this data in 2018 and CLBC didn't report this data for all the years; all the cases are assigned under "Not reported".

SOURCE(S): Designated Agency Reports. [Received: July 2023 to January 2024].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.4 ABILITY TO SEEK ASSISTANCE/SUPPORT, CASES AGED 65+

	2018	2019	2020	2021	2022	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
YES	39.1%	42.4%	39.4%	46.6%	48.7%	9.6%	2.1%
NO	44.2%	42.2%	51.1%	43.0%	55.1%	10.9%	12.1%
UNKNOWN	17.0%	18.8%	13.7%	14.6%	10.1%	-6.9%	-4.5%

NOTE(S): More than one option could be chosen for one case, therefore the percentage doesn't sum to one. NHA and CLBC did not report this data and are excluded from this measure calculation.

SOURCE(S): Designated Agency Reports. [Received: July 2023 to January 2024].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.5 REASONS FOR INABILITY TO SEEK ASSISTANCE OR SUPPORT, CONFIRMED CASES AGED 65+

	2018	2019	2020	2021	2022	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
DEMENTIA / COGNITIVE IMPAIRMENT	66.2%	49.4%	57.8%	55.6%	60.1%	-6.1%	4.5%
FRAILITY / INJURY DUE TO ADVANCED AGE / ILLNESS / CONDITION	20.1%	15.2%	20.3%	16.4%	18.3%	-1.8%	2.0%
PHYSICAL HANDICAP / DISABILITY	5.1%	4.5%	7.1%	8.0%	5.0%	-0.2%	-3.1%
MENTAL ILLNESS	9.9%	6.2%	6.7%	6.1%	6.6%	-3.3%	0.5%
ACQUIRED BRAIN INJURY	2.7%	3.0%	2.9%	2.2%	3.0%	0.3%	0.8%
ALCOHOL / DRUG IMPAIRMENT	6.8%	4.3%	2.6%	1.4%	2.0%	-4.9%	0.6%
RESTRAINT (CHEMICAL / ENVIRONMENTAL / PHYSICAL)	0.8%	0.5%	0.9%	0.8%	0.6%	-0.1%	-0.2%
DEVELOPMENT DISABILITY	2.1%	1.0%	0.3%	1.0%	0.9%	-1.2%	-0.1%
UNKNOWN	13.1%	35.3%	24.5%	21.1%	24.5%	11.4%	3.4%
OTHER	1.5%	1.8%	3.9%	5.0%	7.2%	5.7%	2.2%

NOTE(S): CLBC did not report this data and are excluded from this measure calculation.

SOURCE(S): Designated Agency Reports. [Received: July 2023 to January 2024].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.6 TYPE OF ABUSE, NEGLECT AND SELF-NEGLECT, CONFIRMED CASES AGED 65+

	2018*	2019	2020	2021	2022	% CHANGE IN 4 YEARS	% CHANGE IN LAST YEAR
TOTAL CONFIRMED CASES	412	782	763	730	816	4.3%	11.8%
ABUSE	130	300	259	260	256	-14.7%	-1.5%
NEGLECT	79	136	164	131	152	11.8%	16.0%
SELF-NEGLECT	296	506	487	492	577	14.0%	17.3%

NOTE(S): More than one type of abuse, neglect or self-neglect may be reported for a case, therefore numbers will not sum to the number of confirmed cases. *In 2018, NHA did not report the type of abuse, neglect or self-neglect, therefore figures exclude NHA.

SOURCE(S): Designated Agency Reports. [Received: July 2023 to January 2024].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.7 TYPES OF ABUSE, CONFIRMED CASES AGED 65+

	2018*	2019	2020	2021	2022	% POINT CHANGE IN 4 YEARS	% POINT CHANGE IN LAST YEAR
CONFIRMED CASES OF ABUSE	95	270	231	244	246		
FINANCIAL	50.5%	60.4%	49.4%	48.0%	59.8%	-0.6%	11.8%
EMOTIONAL / PSYCHOLOGICAL / HUMILIATION	37.9%	23.7%	24.2%	29.1%	27.2%	3.5%	-1.9%
PHYSICAL ABUSE / ASSAULT	21.1%	23.7%	23.4%	26.2%	31.7%	8.0%	5.5%
INTIMIDATION / THREATS	9.5%	10.7%	12.6%	11.9%	15.0%	4.3%	3.2%
CENSORING	8.4%	7.8%	8.2%	7.0%	9.3%	1.6%	2.4%
CONFINEMENT / RESTRAINT	0.0%	2.2%	3.9%	2.9%	4.1%	1.8%	1.2%
MEDICATION MISMANAGEMENT	9.5%	5.2%	3.9%	2.0%	3.7%	-1.5%	1.6%
SEXUAL ABUSE / ASSAULT	0.0%	0.7%	0.9%	1.6%	2.4%	1.7%	0.8%
CULTURAL / SPIRITUAL ABUSE	1.1%	0.0%	0.9%	0.4%	0.0%	0.0%	-0.4%
OTHER	0.0%	0.4%	0.0%	0.0%	0.0%	-0.4%	0.0%

NOTE(S): More than one type of abuse may be reported for a case, therefore percentages will sum to greater than 100%. *In 2018, NHA did not report the type of abuse, neglect or self-neglect, therefore figures excluded NHA. VIHA transferred to a new system "Cerner" in 2022, and the data is unavailable from Cerner, therefore, VIHA were excluded from the calculation for all the years.

SOURCE(S): Designated Agency Reports. [Received: July 2023 to January 2024].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.8 TYPES OF NEGLECT, CONFIRMED CASES AGED 65+

	2018	2019	2020	2021	2022	% POINT CHANGE IN 4 YEARS	% POINT CHANGE IN LAST YEAR
CONFIRMED CASES OF NEGLECT	45	101	106	101	130		
NOT RECEIVING ADEQUATE PERSONAL CARE	57.8%	43.6%	46.2%	45.5%	40.0%	-3.6%	-5.5%
NOT RECEIVING ADEQUATE NUTRITION	28.9%	30.7%	26.4%	25.7%	26.2%	-4.5%	0.4%
NOT RECEIVING MEDICAL CARE	44.4%	25.7%	27.4%	21.8%	26.2%	0.4%	4.4%
UNSAFE LIVING CONDITIONS	17.8%	10.9%	21.7%	15.8%	23.8%	13.0%	8.0%
UNSANITARY LIVING CONDITIONS	35.6%	20.8%	21.7%	21.8%	23.1%	2.3%	1.3%
ISOLATION / SECLUSION	24.4%	22.8%	17.0%	18.8%	21.5%	-1.2%	2.7%
MEDICATION WITHHELD	24.4%	18.8%	19.8%	14.9%	9.2%	-9.6%	-5.6%
NO ACCESS TO FINANCES / NO ACCESS TO SAFE MANAGEMENT OF FINANCES	33.3%	17.8%	16.0%	15.8%	13.8%	-4.0%	-2.0%

NOTE(S): More than one type of neglect may be reported for a case, therefore percentages will sum to greater than 100%. NHA and CLBC did not report data for this measure and are excluded from the calculation. VIHA transferred to a new system "Cerner" in 2022, and the data is unavailable from Cerner, therefore, VIHA were excluded from the calculation for all the years.

SOURCE(S): Designated Agency Reports. [Received: July 2023 to January 2024].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.9 TYPES OF SELF-NEGLECT, CONFIRMED CASES AGED 65+

	2018	2019	2020	2021	2022	% POINT CHANGE IN 3 YEARS	% POINT CHANGE IN LAST YEAR
CONFIRMED CASES OF SELF-NEGLECT	167	395	379	411	522		
PERSONAL HYGIENE	56.3%	47.8%	44.6%	41.6%	40.2%	-7.6%	-1.4%
MALNUTRITION	35.9%	31.4%	32.5%	23.6%	29.3%	-2.1%	5.7%
MEDICATION	44.3%	37.2%	35.6%	30.2%	30.3%	-6.9%	0.1%
UNTREATED ILLNESS	21.6%	19.2%	27.7%	24.8%	20.9%	1.6%	-3.9%
FINANCIAL	36.5%	26.6%	23.2%	22.4%	21.1%	-5.5%	-1.3%
UNSAFE LIVING CONDITIONS	23.4%	20.8%	21.9%	20.9%	18.4%	-2.4%	-2.5%
UNSANITARY LIVING CONDITIONS	40.7%	32.2%	33.2%	31.6%	26.4%	-5.7%	-5.2%
ISOLATION / SECLUSION	29.3%	25.8%	17.2%	15.1%	15.3%	-10.5%	0.2%

NOTE(S): More than one type of self-neglect may be reported for a case, therefore percentages will sum to greater than 100%. NHA and CLBC did not report data for this measure and are excluded from the calculation. VIHA transferred to a new system "Cerner" in 2022, and the data is unavailable from Cerner, therefore, VIHA were excluded from the calculation for all the years.

SOURCE(S): Designated Agency Reports. [Received: July 2023 to January 2024].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

6.2.10 OUTCOMES OF CONFIRMED CASES OF ABUSE, NEGLECT AND SELF-NEGLECT FOR AGES 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
AGA CONCERN RESOLVED, REMAINS A PATIENT / CLIENT OF HEALTH AUTHORITY	227	325	348	276	322	41.9%	16.7%
AGA CONCERN RESOLVED, FURTHER INVOLVEMENT OF HEALTH AUTHORITY NOT REQUIRED	89	148	115	179	272	205.6%	52.0%
ADDITIONAL TIME SPENT NEGOTIATING ASSESSMENT, RESOURCES AND PLANNING	196	340	317	269	260	32.7%	-3.3%
CONSULTED WITH DRC / PRACTICE LEAD / SUPERVISOR	1	1	24	179	233	23200.0%	30.2%
DOES NOT MEET AGA CRITERIA	119	234	165	168	206	73.1%	22.6%
SUPPORT AND ASSISTANCE OFFERED AND ACCEPTED	117	187	198	170	181	54.7%	6.5%
NO VALUE	8	111	120	127	169	2012.5%	33.1%
DISRUPTED WORKFLOW / DELAYS FOR OTHER PATIENTS / CLIENTS	70	142	114	142	136	94.3%	-4.2%
ADDITIONAL STAFF REQUIRED	85	158	143	128	131	54.1%	2.3%
PROTECTIVE MEASURES TAKEN	107	151	129	101	125	16.8%	23.8%
OTHER	61	90	82	98	109	78.7%	11.2%
ADMITTED TO CARE FACILITY - INVOLUNTARY	31	60	88	79	104	235.5%	31.6%
ADMITTED TO HOSPITAL - VOLUNTARY	87	116	110	89	84	-3.4%	-5.6%
ADMITTED TO CARE FACILITY - VOLUNTARY	70	99	88	84	77	10.0%	-8.3%
SUPPORTED SAFE TRANSITION TO ANOTHER PROGRAM	51	72	87	73	75	47.1%	2.7%
DOES NOT MEET CRITERIA OF AGA - FURTHER SUPPORT AND ASSISTANCE DECLINED	37	54	49	76	67	81.1%	-11.8%
ADMITTED TO HOSPITAL - INVOLUNTARY	74	95	110	50	49	-33.8%	-2.0%
INCREASED LENGTH OF STAY	68	94	95	47	46	-32.4%	-2.1%
SUPPORT AND ASSISTANCE PLAN CREATED AND IMPLEMENTED WITH MONITORING	58	61	53	19	31	-46.6%	63.2%
ADULT DIED	1	1	7	27	31	3000.0%	14.8%
REDUCED / DELAYED / PREVENTED HOSPITALIZATION	18	33	38	38	25	38.9%	-34.2%
CONSULTED WITH ETHICS	0	0	0	7	6	n/a	-14.3%

NOTE(S): NHA and CLBC did not report data for this measure. There can be more than one type of outcome for each confirmed case.

SOURCE(S): Designated Agency Reports. [Received: July 2023 to January 2024].

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DATA TABLES CONTINUED

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.11 NUMBER OF COE AND COP FOR AGES 65+

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
COMMITTEE OF ESTATE (COE)	2,379	2,349	2,284	2,284	2,270	-4.6%	-0.6%
COMMITTEE OF PERSON (COP)	53	52	56	61	59	11.3%	-3.3%

SOURCE(S): Public Guardian and Trustee. September 2023 Referral Summary. [Received: September 22, 2023].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.12 NUMBER OF PGT REFERRALS AND GENERAL INQUIRIES FOR ALL AGES

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
GENERAL INQUIRIES	181	147	128	70	80	-55.8%	14.3%
REFERRALS*	1,606	1,576	1,457	1,611	1,688	5.1%	4.8%
REFERRALS NOT PROCEEDING TO INVESTIGATION	826	881	703	907	973	17.8%	7.3%
REFERRALS PROCEEDING TO INVESTIGATION	780	695	754	704	715	-8.3%	1.6%
TOTAL	1,787	1,723	1,585	1,681	1,768	-1.1%	5.2%

NOTE(S): *Multiple referrals could be received for the same individual

SOURCE(S): Public Guardian and Trustee. September 2023 Referral Summary. [Received: September 22, 2023].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.13 NUMBER OF REFERRALS NOT PROCEEDING TO INVESTIGATION BY AGE GROUP

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
UNDER 65	162	202	168	218	228	40.7%	4.6%
65+	632	660	517	665	726	14.9%	9.2%
UNKNOWN	32	19	18	24	19	-40.6%	-20.8%
TOTAL	826	881	703	907	973	17.8%	7.3%
AVERAGE AGE	77	75	76	75	75	-2.3%	-0.4%

SOURCE(S): Public Guardian and Trustee. September 2023 Referral Summary. [Received: September 22, 2023].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.14 NUMBER OF REFERRALS PROCEEDING TO INVESTIGATION BY AGE GROUP

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
UNDER 65	139	122	164	133	141	1.4%	6.0%
65+	638	572	589	570	569	-10.8%	-0.2%
UNKNOWN	3	1	1	1	5	66.7%	400.0%
TOTAL	780	695	754	704	715	-8.3%	1.6%
AVERAGE AGE	76	76	75	75	75	-2.4%	-1.2%

SOURCE(S): Public Guardian and Trustee. September 2023 Referral Summary. [Received: September 22, 2023].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.15 NUMBER OF REFERRALS NOT PROCEEDING TO INVESTIGATION BY GENDER

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FEMALE	406	439	387	432	521	28.3%	20.6%
MALE	412	437	313	470	450	9.2%	-4.3%
UNKNOWN	8	5	3	4	2	-75.0%	-50.0%
X*	0	0	0	1	0	n/a	-100.0%
TOTAL	826	881	703	907	973	17.8%	7.3%

NOTE(S): *Gender X was added in 2021/22, representing individuals who do not identify exclusively as female or male and details regarding X can be found at <https://www.canada.ca/en/immigration-refugees-citizenship/news/notices/gender-x-documents.html>.

SOURCE(S): Public Guardian and Trustee. September 2023 Referral Summary. [Received: September 22, 2023].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

6.2.16 NUMBER OF REFERRALS PROCEEDING TO INVESTIGATION BY GENDER

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
FEMALE	398	359	396	367	380	-4.5%	3.5%
MALE	378	331	357	335	333	-11.9%	-0.6%
UNKNOWN	4	5	1	2	1	-75.0%	-50.0%
X*	0	0	0	0	1	n/a	n/a
TOTAL	780	695	754	704	715	-8.3%	1.6%

NOTE(S): *Gender X was added in 2021/22, representing individuals who do not identify exclusively as female or male and details regarding X can be found at <https://www.canada.ca/en/immigration-refugees-citizenship/news/notices/gender-x-documents.html>.

SOURCE(S): Public Guardian and Trustee. September 2023 Referral Summary. [Received: September 22, 2023].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.1 VICTIMS OF VIOLENT OFFENCES, AGES 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
VICTIMS	1,153	1,672	1,668	1,757	1,792	55.4%	2.0%
OFFENCES	1,103	1,639	1,627	1,703	1,755	59.1%	3.1%

NOTE(S): The data reported in 2019 was incomplete and inconsistently reported. In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increase number of reportable offences in 2019. Comparisons with earlier years should be made with caution.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: August 15, 2023].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.2 AGE DISTRIBUTION OF VICTIMS OF VIOLENT OFFENSES, AGES 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
65-74	840	1,183	1,278	1,301	1,322	57.4%	1.6%
75-84	254	393	317	366	380	49.6%	3.8%
85+	59	96	73	90	90	52.5%	0.0%
TOTAL	1,153	1,672	1,668	1,757	1,792	55.4%	2.0%

NOTE(S): The data reported in 2019 was incomplete and inconsistently reported. In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increase number of reportable offences in 2019. Comparisons with earlier years should be made with caution.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: August 15, 2023].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.3 POLICE OUTCOMES OF VIOLENT OFFENCES, AGES 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NOT YET CLEARED	353	688	703	782	845	139.4%	8.1%
CHARGES LAID OR RECOMMENDED	442	464	446	452	430	-2.7%	-4.9%
COMPLAINANT WON'T LAY CHARGES	106	276	265	238	290	173.6%	21.8%
DEPARTMENTAL DISCRETION	188	134	111	136	109	-42.0%	-19.9%
ALL CHARGES DECLINED BY CROWN	n/a	67	84	71	62	n/a	-12.7%
OTHER	14	10	18	24	19	35.7%	-20.8%
TOTAL	1,103	1,639	1,627	1,703	1,755	59.1%	3.1%

NOTE(S): The data reported in 2019 was incomplete and inconsistently reported. In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increase number of reportable offences in 2019. Comparisons with earlier years should be made with caution.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: August 15, 2023].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.4 TYPES OF VIOLENT OFFENCES, AGES 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
ASSAULTS	786	1,241	1,262	1,297	1,336	70.0%	3.0%
UTTER THREATS	145	196	191	198	201	38.6%	1.5%
ROBBERY	43	71	44	50	72	67.4%	44.0%
HARASSMENT	62	50	50	76	63	1.6%	-17.1%
SEX OFFENCES	31	48	37	50	44	41.9%	-12.0%
HOMICIDE/ATTEMPT, CRIM NEG CAUSE DEATH, COUNSEL SUICIDE	18	19	7	6	19	5.6%	216.7%
EXTORTION	8	8	21	2	9	12.5%	350.0%
KIDNAPPING/FORCIBLE CONFINEMENT	5	5	2	6	5	0.0%	-16.7%
CRIMINAL NEGLIGENCE	0	0	4	1	2	n/a	100.0%
ARSON - DISREGARD FOR LIFE	2	0	4	1	2	0.0%	100.0%
WEAPONS OFFENCES	3	0	4	1	1	-66.7%	0.0%
INTIMIDATION	0	1	1	1	1	n/a	0.0%
OTHER	0	0	0	14	0	n/a	-100.0%
TOTAL	1,103	1,639	1,627	1,703	1,755	59.1%	3.1%

NOTE(S): The data reported in 2019 was incomplete and inconsistently reported. In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increase number of reportable offences in 2019. Comparisons with earlier years should be made with caution.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: August 15, 2023].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.5 OUTCOMES OF VIOLENT OFFENSES, AGES 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NOT YET CLEARED	353	688	703	782	845	139.4%	8.1%
CHARGES LAID OR RECOMMENDED	442	464	446	452	430	-2.7%	-4.9%
COMPLAINANT WON'T LAY CHARGES	106	276	265	238	290	173.6%	21.8%
DEPARTMENTAL DISCRETION	188	134	111	136	109	-42.0%	-19.9%
ALL CHARGES DECLINED BY CROWN	n/a	67	84	71	62	n/a	-12.7%
OTHER	14	10	18	24	19	35.7%	-20.8%
TOTAL	1,103	1,639	1,627	1,703	1,755	59.1%	3.1%

NOTE(S): The data reported in 2019 was incomplete and inconsistently reported. In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increase number of reportable offences in 2019. Comparisons with earlier years should be made with caution.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: August 15, 2023].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.6 COMPLAINANTS OF PROPERTY OFFENCES, AGES 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NUMBER OF COMPLAINANTS	16,081	19,966	17,894	18,388	18,448	14.7%	0.3%
NUMBER OF OFFENCES	15,483	19,651	17,640	18,201	18,199	17.5%	0.0%

NOTE(S): The data reported in 2019 was incomplete and inconsistently reported. In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increase number of reportable offences in 2019. Comparisons with earlier years should be made with caution.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: August 15, 2023].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.7 AGE DISTRIBUTION OF COMPLAINANTS OF PROPERTY OFFENCES, AGES 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
65-74	11,450	14,457	13,055	13,055	13,109	14.5%	0.4%
75-84	3,888	4,662	4,096	4,533	4,524	16.4%	-0.2%
85+	743	847	743	800	815	9.7%	1.9%
TOTAL	16,081	19,966	17,894	18,388	18,448	14.7%	0.3%

NOTE(S): The data reported in 2019 was incomplete and inconsistently reported. In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increase number of reportable offences in 2019. Comparisons with earlier years should be made with caution.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: August 15, 2023].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.8 POLICE OUTCOMES OF PROPERTY OFFENCES, AGES 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
NOT YET CLEARED	14,329	18,184	16,323	16,886	16,883	17.8%	0.0%
DEPARTMENTAL DISCRETION	351	606	564	549	516	47.0%	-6.0%
CHARGES LAID OR RECOMMENDED	490	393	325	324	363	-25.9%	12.0%
COMPLAINANT WON'T LAY CHARGES	278	333	312	338	338	21.6%	0.0%
CHARGES DECLINED BY CROWN	n/a	63	66	68	57	n/a	-16.2%
OTHER	35	72	50	36	42	20.0%	16.7%
TOTAL	15,483	19,651	17,640	18,201	18,199	17.5%	0.0%

NOTE(S): The data reported in 2019 was incomplete and inconsistently reported. In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increase number of reportable offences in 2019. Comparisons with earlier years should be made with caution.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: August 15, 2023].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.9 TYPES OF PROPERTY OFFENCES, AGES 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
MISCHIEF TO PROPERTY	3,454	4,639	4,577	4,865	4,639	34.3%	-4.6%
FRAUDS	2,422	3,046	2,413	3,658	3,834	58.3%	4.8%
THEFT FROM VEHICLE	3,350	4,041	3,263	3,121	3,156	-5.8%	1.1%
OTHER THEFT U/\$5000	2,215	2,986	3,142	2,327	2,273	2.6%	-2.3%
AUTO THEFT	622	749	784	854	917	47.4%	7.4%
B&E - BUSINESS	779	981	746	713	709	-9.0%	-0.6%
B&E - RESIDENTIAL	985	1,083	825	784	695	-29.4%	-11.4%
B&E - OTHER	666	711	607	632	593	-11.0%	-6.2%
BIKE THEFT	304	415	324	324	370	21.7%	14.2%
SHOPLIFTING	130	203	168	190	347	166.9%	82.6%
POSSESS STOLEN PROP	12	222	292	188	160	1233.3%	-14.9%
OTHER THEFT O/\$5000	207	154	126	141	155	-25.1%	9.9%
THEFT FROM MAIL	104	244	198	179	152	46.2%	-15.1%
ARSON	71	56	56	95	97	36.6%	2.1%
OTHER GO	122	99	103	113	73	-40.2%	-35.4%
THEFT UTILITIES	40	21	12	15	25	-37.5%	66.7%
MISCHIEF TO DATA	0	1	4	2	4	n/a	100.0%
TOTAL	15,483	19,651	17,640	18,201	18,199	17.5%	0.0%

NOTE(S): The data reported in 2019 was incomplete and inconsistently reported. In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increase number of reportable offences in 2019. Comparisons with earlier years should be made with caution.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: August 15, 2023].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.10 MISSING PERSONS, AGES 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
BY AGE GROUP							
65-74	382	415	420	399	381	-0.3%	-4.5%
75-84	427	429	389	361	383	-10.3%	6.1%
85+	219	234	182	202	168	-23.3%	-16.8%
BY GENDER							
FEMALE	433	375	355	338	346	-20.1%	2.4%
MALE	595	703	636	624	586	-1.5%	-6.1%
TOTAL	1,028	1,078	991	962	932	-9.3%	-3.1%

NOTE(S): The data reported in 2019 was incomplete and inconsistently reported. In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increase number of reportable offences in 2019. Comparisons with earlier years should be made with caution.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: August 15, 2023].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

6.3.11 OUTCOMES OF MISSING PERSONS, AGES 65+

	2018	2019	2020	2021	2022	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
PERCENT MISSING	2.3%	2.8%	2.1%	1.9%	2.9%	0.6%	1.0%
PERCENT FOUND	97.7%	97.2%	97.9%	98.1%	97.1%	-0.6%	-1.0%

NOTE(S): Percent missing and found are as of the date of reporting each year. The data reported in 2019 was incomplete and inconsistently reported. In 2019, Statistics Canada made some changes to the reporting standards for all police reported occurrences. These changes have resulted in an increase number of reportable offences in 2019. Comparisons with earlier years should be made with caution.

SOURCE(S): BC RCMP. Violent Offences, Property Offences, and Missing Persons. [Received: August 15, 2023].

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

6.3.12 ABUSE CASES BY AGE GROUP, AGES 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PHYSICAL ABUSE CASES							
65-74	141	168	210	202	177	25.5%	-12.4%
75-84	34	52	43	37	47	38.2%	27.0%
85+	8	14	16	8	23	187.5%	187.5%
TOTAL	183	234	269	247	247	35.0%	0.0%
FINANCIAL ABUSE CASES							
65-74	155	175	216	206	227	46.5%	10.2%
75-84	82	75	71	82	117	42.7%	42.7%
85+	29	28	27	41	62	113.8%	51.2%
TOTAL*	253	267	301	313	386	52.6%	23.3%

NOTE(S): *The number of victims could be higher than the number of cases as some cases have multiple victims.

SOURCE(S): Vancouver Police Department. Abuse of Seniors, Vancouver Police Department. [Received: September 21, 2023].

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

6.3.13 CONSULTATION AND OUTCOMES OF ABUSE CASES, AGES 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
PHYSICAL ABUSE CASES							
CONSULTATIONS BY ELDER ABUSE UNIT	103	90	81	112	101	-1.9%	-9.8%
CHARGES LAID OR RECOMMENDED	46	82	72	81	70	52.2%	-13.6%
FINANCIAL ABUSE CASES							
CONSULTATIONS BY FINANCIAL CRIME UNIT	14	18	26	56	91	550.0%	62.5%
CHARGES LAID OR RECOMMENDED	13	17	10	7	5	-61.5%	-28.6%

SOURCE(S): Vancouver Police Department. Abuse of Seniors, Vancouver Police Department. [Received: September 21, 2023].

SAFETY AND PROTECTION

DATA TABLES CONTINUED

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

6.3.14 MISSING PERSONS CASES BY AGE GROUP, AGES 65+

	2018	2019	2020	2021	2022	% CHANGE IN 5 YEARS	% CHANGE IN LAST YEAR
MISSING PERSONS CASES							
65-74	173	157	119	163	187	8.1%	14.7%
75-84	141	123	90	78	104	-26.2%	33.3%
85+	94	71	71	51	51	-45.7%	0.0%
TOTAL	408	351	280	292	342	-16.2%	17.1%

SOURCE(S): Vancouver Police Department. Abuse of Seniors, Vancouver Police Department. [Received: September 21, 2023].

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

6.3.15 OUTCOMES OF MISSING PERSONS, AGES 65+

	2018	2019	2020	2021	2022	% POINT CHANGE IN 5 YEARS	% POINT CHANGE IN LAST YEAR
LOCATION RATE OF MISSING SENIORS	96.0%	99.7%	99.8%	99.0%	100.0%	4.0%	1.0%

NOTE(S): The location rate is as of the date of reporting each year.

SOURCE(S): Vancouver Police Department. Abuse of Seniors, Vancouver Police Department. [Received: September 21, 2023].

6.4 MENTAL HEALTH ADMISSIONS

6.4.1 INVOLUNTARY MENTAL HEALTH HOSPITALIZATIONS

	2018/19	2019/20	2020/21	2021/22	2022/23	% CHANGE IN 3 YEARS	% CHANGE IN LAST YEAR
CASES							
<65	n/a	n/a	25,281	25,648	24,001	-5.1%	-6.4%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	n/a	23,072	23,336	21,773	-5.6%	-6.7%
MENTAL DISORDER AS A COMORBIDITY	n/a	n/a	1,564	1,668	1,533	-2.0%	-8.1%
UNSPECIFIED MENTAL DISORDER	n/a	n/a	645	644	695	7.8%	7.9%
65+	n/a	n/a	3,153	3,085	2,957	-6.2%	-4.1%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	n/a	2,348	2,299	2,205	-6.1%	-4.1%
MENTAL DISORDER AS A COMORBIDITY	n/a	n/a	686	675	653	-4.8%	-3.3%
UNSPECIFIED MENTAL DISORDER	n/a	n/a	119	111	99	-16.8%	-10.8%
ALL AGES	n/a	n/a	28,435	28,734	26,961	-5.2%	-6.2%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	n/a	25,421	25,636	23,980	-5.7%	-6.5%
MENTAL DISORDER AS A COMORBIDITY	n/a	n/a	2,250	2,343	2,187	-2.8%	-6.7%
UNSPECIFIED MENTAL DISORDER	n/a	n/a	764	755	794	3.9%	5.2%
AVERAGE LENGTH OF STAY							
<65	n/a	n/a	11.6	12.0	13.2	13.6%	9.6%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	n/a	11.8	12.2	13.4	14.0%	10.4%
MENTAL DISORDER AS A COMORBIDITY	n/a	n/a	11.3	12.6	13.1	16.2%	4.3%
UNSPECIFIED MENTAL DISORDER	n/a	n/a	5.8	5.1	5.4	-7.5%	4.4%
65+	n/a	n/a	32.0	33.6	36.1	12.8%	7.5%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	n/a	31.3	32.8	34.8	11.5%	6.2%
MENTAL DISORDER AS A COMORBIDITY	n/a	n/a	37.6	39.6	43.9	16.9%	10.8%
UNSPECIFIED MENTAL DISORDER	n/a	n/a	15.3	13.4	13.3	-13.4%	-0.6%
ALL AGES	n/a	n/a	13.9	14.3	15.7	13.2%	9.5%
MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS	n/a	n/a	13.6	14.0	15.4	13.4%	9.9%
MENTAL DISORDER AS A COMORBIDITY	n/a	n/a	19.3	20.4	22.3	15.6%	9.5%
UNSPECIFIED MENTAL DISORDER	n/a	n/a	7.3	6.4	6.4	-12.8%	0.1%

NOTE(S): Due to changes in methodology for collecting involuntary status data, reporting data on involuntary admissions for years prior to 2020/21 are incomplete and cannot be included in this report. Includes cases that have a mental health diagnosis as the main diagnosis or as other diagnosis types. Cases with unknown age are included in the "All Ages" category. When summing the counts for the 0-64 and 65+ age groups, the totals may not match.

SOURCE(S): Ministry of Health. Mental Health Hospitalizations in BC. Health Sector Information, Analysis and Reporting. [February 6, 2024].

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