



# Monitoring Seniors Services 2025 Report Supplementary DATA TABLES





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# B.C. DEMOGRAPHICS

## DATA TABLES

### POPULATION DEMOGRAPHICS

#### 0.1.1 POPULATION BY SENIORS AGE GROUPS

|          | 2019    | 2020    | 2021      | 2022      | 2023      | 2024      | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|----------|---------|---------|-----------|-----------|-----------|-----------|---------------------|-----------------------|
| 65-69    | 304,234 | 312,153 | 320,767   | 329,921   | 338,174   | 344,441   | 13.2%               | 1.9%                  |
| 70-74    | 246,439 | 260,883 | 271,722   | 275,555   | 280,989   | 288,786   | 17.2%               | 2.8%                  |
| 75-79    | 167,020 | 174,713 | 182,468   | 197,841   | 211,230   | 222,984   | 33.5%               | 5.6%                  |
| 80-84    | 111,554 | 115,908 | 121,067   | 126,033   | 132,387   | 139,460   | 25.0%               | 5.3%                  |
| 85+      | 116,466 | 118,919 | 122,072   | 124,267   | 127,553   | 131,675   | 13.1%               | 3.2%                  |
| 65+      | 945,713 | 982,576 | 1,018,096 | 1,053,617 | 1,090,333 | 1,127,346 | 19.2%               | 3.4%                  |
| % of 65+ | 19%     | 19%     | 19%       | 20%       | 20%       | 20%       | 1.3%*               | 0.1%*                 |
| % of 85+ | 2%      | 2%      | 2%        | 2%        | 2%        | 2%        | 0%*                 | 0%*                   |

NOTE(S): \*The changes in the percentages for 65+ and 85+ represent the change in percentage points.

SOURCE(S): P.E.O.P.L.E.

Population Estimates and Projections 2025. [Extracted: September 11, 2025].

### POPULATION DEMOGRAPHICS

#### 0.1.2 POPULATION BY HEALTH AUTHORITY

|             | 2019      | 2020      | 2021      | 2022      | 2023      | 2024      | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|-----------|-----------|-----------|-----------|-----------|-----------|---------------------|-----------------------|
| <b>IHA</b>  |           |           |           |           |           |           |                     |                       |
| <65         | 627,225   | 632,427   | 637,842   | 649,602   | 660,115   | 666,123   | 6.2%                | 0.9%                  |
| 65+         | 189,031   | 196,501   | 204,591   | 211,549   | 217,758   | 223,413   | 18.2%               | 2.6%                  |
| ALL AGES    | 816,256   | 828,928   | 842,433   | 861,151   | 877,873   | 889,536   | 9.0%                | 1.3%                  |
| <b>FHA</b>  |           |           |           |           |           |           |                     |                       |
| <65         | 1,606,511 | 1,622,203 | 1,636,267 | 1,687,606 | 1,766,615 | 1,851,438 | 15.2%               | 4.8%                  |
| 65+         | 302,083   | 314,344   | 324,822   | 337,890   | 352,378   | 368,552   | 22.0%               | 4.6%                  |
| ALL AGES    | 1,908,594 | 1,936,547 | 1,961,089 | 2,025,496 | 2,118,993 | 2,219,990 | 16.3%               | 4.8%                  |
| <b>VCHA</b> |           |           |           |           |           |           |                     |                       |
| <65         | 1,032,961 | 1,039,012 | 1,034,021 | 1,053,287 | 1,091,946 | 1,122,459 | 8.7%                | 2.8%                  |
| 65+         | 208,174   | 215,541   | 222,682   | 228,809   | 236,096   | 242,880   | 16.7%               | 2.9%                  |
| ALL AGES    | 1,241,135 | 1,254,553 | 1,256,703 | 1,282,096 | 1,328,042 | 1,365,339 | 10.0%               | 2.8%                  |
| <b>VIHA</b> |           |           |           |           |           |           |                     |                       |
| <65         | 647,813   | 651,152   | 653,981   | 666,587   | 673,249   | 679,877   | 4.9%                | 1.0%                  |
| 65+         | 203,391   | 211,432   | 219,478   | 227,317   | 234,242   | 240,733   | 18.4%               | 2.8%                  |
| ALL AGES    | 851,204   | 862,584   | 873,459   | 893,904   | 907,491   | 920,610   | 8.2%                | 1.4%                  |

|             | 2019      | 2020      | 2021      | 2022      | 2023      | 2024      | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|-----------|-----------|-----------|-----------|-----------|-----------|---------------------|-----------------------|
| <b>NHA</b>  |           |           |           |           |           |           |                     |                       |
| <65         | 250,799   | 248,731   | 246,458   | 246,787   | 249,295   | 251,187   | 0.2%                | 0.8%                  |
| 65+         | 43,034    | 44,758    | 46,523    | 48,052    | 49,859    | 51,768    | 20.3%               | 3.8%                  |
| ALL AGES    | 293,833   | 293,489   | 292,981   | 294,839   | 299,154   | 302,955   | 3.1%                | 1.3%                  |
| <b>B.C.</b> |           |           |           |           |           |           |                     |                       |
| <65         | 4,165,309 | 4,193,525 | 4,208,569 | 4,303,869 | 4,441,220 | 4,571,084 | 9.7%                | 2.9%                  |
| 65+         | 945,713   | 982,576   | 1,018,096 | 1,053,617 | 1,090,333 | 1,127,346 | 19.2%               | 3.4%                  |
| ALL AGES    | 5,111,022 | 5,176,101 | 5,226,665 | 5,357,486 | 5,531,553 | 5,698,430 | 11.5%               | 3.0%                  |

SOURCE(S): P.E.O.P.L.E.  
Population Estimates and Projections 2025. [Extracted: September 11, 2025].

POPULATION DEMOGRAPHICS

**0.1.3 POPULATION BY RURAL AND URBAN, 65+**

|             | 2019    | 2020    | 2021    | 2022    | 2023    | 2024    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>  |         |         |         |         |         |         |                     |                       |
| RURAL       | 69,772  | 72,688  | 76,423  | 78,215  | 80,773  | 82,766  | 18.6%               | 2.5%                  |
| URBAN       | 119,259 | 123,813 | 128,168 | 133,334 | 136,985 | 140,647 | 17.9%               | 2.7%                  |
| <b>FHA</b>  |         |         |         |         |         |         |                     |                       |
| RURAL       | 13,764  | 14,409  | 14,732  | 15,525  | 15,851  | 16,592  | 20.5%               | 4.7%                  |
| URBAN       | 288,319 | 299,935 | 310,090 | 322,365 | 336,527 | 351,960 | 22.1%               | 4.6%                  |
| <b>VCHA</b> |         |         |         |         |         |         |                     |                       |
| RURAL       | 15,604  | 16,369  | 17,176  | 17,390  | 17,888  | 18,296  | 17.3%               | 2.3%                  |
| URBAN       | 192,570 | 199,172 | 205,506 | 211,419 | 218,208 | 224,584 | 16.6%               | 2.9%                  |
| <b>VIHA</b> |         |         |         |         |         |         |                     |                       |
| RURAL       | 40,624  | 42,478  | 44,692  | 46,653  | 47,918  | 49,234  | 21.2%               | 2.7%                  |
| URBAN       | 162,767 | 168,954 | 174,786 | 180,664 | 186,324 | 191,499 | 17.7%               | 2.8%                  |
| <b>NHA</b>  |         |         |         |         |         |         |                     |                       |
| RURAL       | 21,769  | 22,751  | 23,554  | 24,622  | 25,668  | 26,543  | 21.9%               | 3.4%                  |
| URBAN       | 21,265  | 22,007  | 22,969  | 23,430  | 24,191  | 25,225  | 18.6%               | 4.3%                  |

# B.C. DEMOGRAPHICS

## DATA TABLES

|             | 2019    | 2020    | 2021    | 2022    | 2023    | 2024    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>B.C.</b> |         |         |         |         |         |         |                     |                       |
| RURAL       | 161,533 | 168,695 | 176,577 | 182,405 | 188,098 | 193,431 | 19.7%               | 2.8%                  |
| URBAN       | 784,180 | 813,881 | 841,519 | 871,212 | 902,235 | 933,915 | 19.1%               | 3.5%                  |

SOURCE(S): P.E.O.P.L.E.  
Population Estimates and Projections 2025. [Extracted: September 11, 2025].

Ministry of Health.  
CHSA Urban-Rural Classification, Urban-Rural CHSA Methodology, Urban/Rural Categories, as of April 1, 2023

### POPULATION DEMOGRAPHICS

#### 0.1.4 POPULATION BY RURAL AND URBAN, <65

|             | 2019      | 2020      | 2021      | 2022      | 2023      | 2024      | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|-----------|-----------|-----------|-----------|-----------|-----------|---------------------|-----------------------|
| <b>B.C.</b> |           |           |           |           |           |           |                     |                       |
| RURAL       | 552,431   | 550,893   | 550,972   | 558,001   | 563,468   | 563,748   | 2.0%                | 0.0%                  |
| URBAN       | 3,612,878 | 3,642,632 | 3,657,597 | 3,745,868 | 3,877,752 | 4,007,336 | 10.9%               | 3.3%                  |

SOURCE(S): P.E.O.P.L.E.  
Population Estimates and Projections 2025. [Extracted: September 11, 2025].

Ministry of Health.  
CHSA Urban-Rural Classification, Urban-Rural CHSA Methodology, Urban/Rural Categories, as of April 1, 2023

# HEALTH CARE DATA TABLES

## 1.1 LIVING WITH ILLNESS

### 1.1.1 LIVING WITH ILLNESS

|   | 2018/19 | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>DEMENTIA</b>   |         |         |         |         |         |         |                           |                             |
| <b>PERCENTAGE OF POPULATION DIAGNOSED WITH DEMENTIA</b> |         |         |         |         |         |         |                           |                             |
| 40-64   | 0.2%    | 0.2%    | 0.2%    | 0.2%    | 0.2%    | 0.2%    | 0.0%                      | 0.0%                        |
| 65+   | 5.0%    | 5.0%    | 4.9%    | 4.9%    | 4.9%    | 5.0%    | -0.1%                     | 0.1%                        |
| <b>POPULATION SEGMENTS</b>                              |         |         |         |         |         |         |                           |                             |
| <b>NON-USERS OF HEALTH CARE AND HEALTHY POPULATION</b>  |         |         |         |         |         |         |                           |                             |
| <65   | 60.0%   | 60.1%   | 60.1%   | 59.9%   | 60.6%   | 61.1%   | 1.1%                      | 0.6%                        |
| 65+   | 12.6%   | 12.8%   | 13.3%   | 13.3%   | 13.4%   | 13.6%   | 1.0%                      | 0.1%                        |
| <b>LOW COMPLEXITY CHRONIC CONDITIONS</b>                |         |         |         |         |         |         |                           |                             |
| <65   | 24.2%   | 24.2%   | 24.4%   | 24.5%   | 24.1%   | 23.5%   | -0.6%                     | -0.6%                       |
| 65+   | 29.0%   | 28.9%   | 28.9%   | 28.8%   | 28.6%   | 28.2%   | -0.8%                     | -0.4%                       |
| <b>MEDIUM COMPLEXITY CHRONIC CONDITIONS</b>             |         |         |         |         |         |         |                           |                             |
| <65   | 4.5%    | 4.5%    | 4.5%    | 4.5%    | 4.4%    | 4.3%    | -0.2%                     | -0.1%                       |
| 65+   | 28.0%   | 28.0%   | 28.1%   | 28.0%   | 27.9%   | 27.9%   | -0.2%                     | 0.0%                        |
| <b>HIGH COMPLEXITY CHRONIC CONDITIONS</b>               |         |         |         |         |         |         |                           |                             |
| <65   | 1.4%    | 1.4%    | 1.4%    | 1.4%    | 1.4%    | 1.4%    | 0.0%                      | 0.0%                        |
| 65+   | 19.0%   | 19.0%   | 19.0%   | 19.0%   | 19.1%   | 19.4%   | 0.4%                      | 0.3%                        |
| <b>FRAIL IN LONG-TERM CARE AND END OF LIFE</b>          |         |         |         |         |         |         |                           |                             |
| <65   | 0.1%    | 0.1%    | 0.1%    | 0.1%    | 0.1%    | 0.1%    | 0.0%                      | 0.0%                        |
| 65+   | 3.7%    | 3.6%    | 3.4%    | 3.4%    | 3.4%    | 3.2%    | -0.4%                     | -0.1%                       |
| <b>OTHER</b>  |         |         |         |         |         |         |                           |                             |
| <65   | 9.8%    | 9.7%    | 9.4%    | 9.6%    | 9.4%    | 9.5%    | -0.3%                     | 0.1%                        |
| 65+   | 7.7%    | 7.7%    | 7.3%    | 7.5%    | 7.6%    | 7.7%    | 0.0%                      | 0.1%                        |

NOTE(S): Individuals who died during the fiscal year are excluded. Population segments may not sum to 100% due to rounding. The "other" category includes individuals in the following population segments: adult major illness, child and youth major illness, severe mental health and substance abuse, maternity and healthy newborns, and cancer. Individuals may have health conditions that fall into multiple population segments but have been categorized into the highest level for this grouping. The Chronic Disease Registry (CDR) updated the definition of dementia in 2021/22, and years have been updated based on the new definition. The CDR case definition for dementia limits age to 40 and over, hence population denominator is restricted accordingly. Population based on client roster.

SOURCE(S): Ministry of Health, Health System Matrix, Corporate Services Division. [Extracted: September 16, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.2 IMMUNIZATION

#### 1.2.1 PERCENT OF POPULATION VACCINATED FOR INFLUENZA AT PHARMACIES

|             | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|-------------|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>IHA</b>  |         |         |         |         |         |         |                           |                             |
| <65         | 12.2%   | 16.0%   | 13.9%   | 14.8%   | 13.4%   | 11.8%   | -0.4%                     | -1.5%                       |
| 65+         | 41.4%   | 51.7%   | 50.9%   | 49.2%   | 48.7%   | 45.2%   | 3.8%                      | -3.5%                       |
| ALL AGES    | 19.1%   | 24.7%   | 23.1%   | 23.3%   | 22.1%   | 20.2%   | 1.1%                      | -1.9%                       |
| <b>FHA</b>  |         |         |         |         |         |         |                           |                             |
| <65         | 10.4%   | 15.3%   | 13.1%   | 15.7%   | 15.0%   | 12.0%   | 1.6%                      | -3.0%                       |
| 65+         | 34.9%   | 42.3%   | 40.5%   | 49.8%   | 52.6%   | 44.5%   | 9.6%                      | -8.1%                       |
| ALL AGES    | 14.4%   | 19.8%   | 17.7%   | 21.4%   | 21.3%   | 17.4%   | 3.0%                      | -3.9%                       |
| <b>VCHA</b> |         |         |         |         |         |         |                           |                             |
| <65         | 10.2%   | 15.0%   | 14.9%   | 21.7%   | 20.9%   | 18.9%   | 8.7%                      | -2.0%                       |
| 65+         | 28.4%   | 35.9%   | 34.6%   | 45.7%   | 48.8%   | 47.5%   | 19.0%                     | -1.3%                       |
| ALL AGES    | 13.4%   | 18.7%   | 18.5%   | 26.0%   | 25.9%   | 24.0%   | 10.6%                     | -1.9%                       |
| <b>VIHA</b> |         |         |         |         |         |         |                           |                             |
| <65         | 11.9%   | 14.9%   | 15.5%   | 16.5%   | 16.3%   | 17.0%   | 5.1%                      | 0.7%                        |
| 65+         | 41.8%   | 47.2%   | 48.5%   | 49.3%   | 52.7%   | 54.1%   | 12.3%                     | 1.5%                        |
| ALL AGES    | 19.1%   | 22.9%   | 23.9%   | 24.8%   | 25.7%   | 26.7%   | 7.6%                      | 1.0%                        |
| <b>NHA</b>  |         |         |         |         |         |         |                           |                             |
| <65         | 6.7%    | 8.7%    | 7.0%    | 8.7%    | 9.1%    | 8.1%    | 1.4%                      | -1.0%                       |
| 65+         | 29.3%   | 34.6%   | 31.0%   | 35.7%   | 37.5%   | 34.8%   | 5.5%                      | -2.8%                       |
| ALL AGES    | 10.1%   | 12.7%   | 10.9%   | 13.1%   | 13.9%   | 12.7%   | 2.6%                      | -1.2%                       |
| <b>B.C.</b> |         |         |         |         |         |         |                           |                             |
| <65         | 10.7%   | 14.9%   | 13.7%   | 16.8%   | 16.1%   | 14.2%   | 3.5%                      | -1.9%                       |
| 65+         | 36.0%   | 43.5%   | 42.7%   | 48.1%   | 50.3%   | 46.9%   | 10.9%                     | -3.4%                       |
| ALL AGES    | 15.5%   | 20.5%   | 19.5%   | 22.9%   | 22.8%   | 20.7%   | 5.2%                      | -2.2%                       |

NOTE(S): Years are defined as July 1 to June 30, which covers flu season each year. Excludes vaccinations that were privately paid for. Health authority rates are estimates as individuals may or may not obtain flu vaccines at pharmacies within the health authority where they live. Data in 2022/23, 2023/24 and 2024/25 were provided by the Provincial Health Services Authority and data in other years were from the Ministry of Health.

SOURCE(S): Ministry of Health. PharmaNet. [Extracted: September 13, 2025].

P.E.O.P.L.E. Population Estimates and Projections 2025. [Extracted: September 11, 2025].

Provincial Health Services Authority, Provincial Vaccine Operations Centre. [Received: August 21, 2025].

## 1.2 IMMUNIZATION

## 1.2.2 PERCENT OF POPULATION VACCINATED FOR INFLUENZA AT PHYSICIAN OFFICES

|             | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 5 YEARS | % POINT CHANGE IN LAST YEAR |
|-------------|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>IHA</b>  |         |         |         |         |         |         |                           |                             |
| <65         | n/a     | 1.7%    | 0.8%    | 0.5%    | 0.2%    | 0.1%    | -1.6%                     | 0.0%                        |
| 65+         | n/a     | 5.4%    | 2.8%    | 1.5%    | 0.6%    | 0.5%    | -4.9%                     | -0.1%                       |
| ALL AGES    | n/a     | 2.6%    | 1.3%    | 0.7%    | 0.3%    | 0.2%    | -2.3%                     | 0.0%                        |
| <b>FHA</b>  |         |         |         |         |         |         |                           |                             |
| <65         | n/a     | 4.2%    | 3.3%    | 1.9%    | 1.0%    | 1.1%    | -3.1%                     | 0.0%                        |
| 65+         | n/a     | 10.8%   | 9.9%    | 5.0%    | 2.8%    | 2.7%    | -8.1%                     | 0.0%                        |
| ALL AGES    | n/a     | 5.2%    | 4.4%    | 2.4%    | 1.3%    | 1.3%    | -3.9%                     | 0.0%                        |
| <b>VCHA</b> |         |         |         |         |         |         |                           |                             |
| <65         | n/a     | 6.2%    | 5.0%    | 3.0%    | 1.7%    | 1.7%    | -4.5%                     | 0.0%                        |
| 65+         | n/a     | 16.3%   | 14.9%   | 8.8%    | 5.0%    | 4.5%    | -11.8%                    | -0.5%                       |
| ALL AGES    | n/a     | 8.0%    | 6.8%    | 4.1%    | 2.3%    | 2.2%    | -5.8%                     | -0.1%                       |
| <b>VIHA</b> |         |         |         |         |         |         |                           |                             |
| <65         | n/a     | 2.2%    | 1.7%    | 0.3%    | 0.2%    | 0.2%    | -2.0%                     | 0.0%                        |
| 65+         | n/a     | 8.0%    | 6.5%    | 0.6%    | 0.4%    | 0.5%    | -7.5%                     | 0.1%                        |
| ALL AGES    | n/a     | 3.6%    | 2.9%    | 0.4%    | 0.2%    | 0.3%    | -3.4%                     | 0.1%                        |
| <b>NHA</b>  |         |         |         |         |         |         |                           |                             |
| <65         | n/a     | 0.9%    | 0.6%    | 0.6%    | 0.2%    | 0.2%    | -0.8%                     | 0.0%                        |
| 65+         | n/a     | 4.8%    | 3.4%    | 2.5%    | 0.8%    | 0.8%    | -4.0%                     | 0.0%                        |
| ALL AGES    | n/a     | 1.5%    | 1.0%    | 0.9%    | 0.3%    | 0.3%    | -1.2%                     | 0.0%                        |
| <b>B.C.</b> |         |         |         |         |         |         |                           |                             |
| <65         | n/a     | 3.8%    | 2.9%    | 1.6%    | 0.9%    | 0.9%    | -2.9%                     | 0.0%                        |
| 65+         | n/a     | 10.1%   | 8.5%    | 4.1%    | 2.2%    | 2.1%    | -7.9%                     | -0.1%                       |
| ALL AGES    | n/a     | 5.0%    | 4.0%    | 2.1%    | 1.2%    | 1.1%    | -3.9%                     | 0.0%                        |

NOTE(S): In 2020/21, new fee items were introduced as an incentive to increase vaccination rates in B.C. Physicians, nurse practitioners and nurses in primary care practice can claim influenza vaccinations using these new fee item codes. In prior years, vaccination performed in physicians' offices were only claimed if they were stand alone procedures. If patients attended the office for any other reason and also received the influenza vaccine, the physician could not claim the vaccination as an additional fee item. Therefore, data prior to 2020/21 is incomplete and cannot be reported from the Medical Services Plan database.

SOURCE(S): Ministry of Health.

FFS and Encounter Data for Immunization Fee Items. Corporate Services Division. [Received: November 13, 2025].

P.E.O.P.L.E. Population Estimates and Projections 2025. [Extracted: September 11, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.2 IMMUNIZATION

#### 1.2.3 INFLUENZA VACCINATION COVERAGE OF HOME CARE CLIENTS

|             | 2019/20      | 2020/21      | 2021/22      | 2022/23      | 2023/24      | 2024/25      | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|-------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------------------|-----------------------------|
| IHA         | 64.1%        | 65.2%        | 71.3%        | 73.9%        | 73.8%        | 73.7%        | 9.6%                      | 0.0%                        |
| FHA         | 66.7%        | 66.9%        | 67.3%        | 67.1%        | 67.4%        | 64.3%        | -2.4%                     | -3.1%                       |
| VCHA        | 67.3%        | 66.3%        | 67.5%        | 69.6%        | 70.6%        | 68.1%        | 0.8%                      | -2.6%                       |
| VIHA        | 67.5%        | 69.1%        | 75.2%        | 76.5%        | 78.1%        | 76.1%        | 8.6%                      | -2.0%                       |
| NHA         | 59.2%        | 61.3%        | 67.4%        | 73.9%        | 71.8%        | 69.7%        | 10.5%                     | -2.1%                       |
| UNKNOWN     | 64.1%        | 64.3%        | 65.8%        | 72.5%        | 68.1%        | 65.9%        | 1.8%                      | -2.2%                       |
| <b>B.C.</b> | <b>66.3%</b> | <b>66.8%</b> | <b>69.9%</b> | <b>71.2%</b> | <b>71.8%</b> | <b>69.1%</b> | <b>2.8%</b>               | <b>-2.7%</b>                |

NOTE(S): Each year of reporting represents home care clients that have been vaccinated within the last two years. NHA data may be incomplete and undercounted. Health authority rates are estimates as home care clients may or may not obtain flu vaccines within the health authority where they live.

SOURCE(S): Ministry of Health, Home Care Reporting System, Corporate Services Division. [Extracted: September 15, 2025].

### 1.2 IMMUNIZATION

#### 1.2.4 INFLUENZA VACCINATION COVERAGE IN LONG-TERM CARE HOMES

|             | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|-------------|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>IHA</b>  |         |         |         |         |         |         |                           |                             |
| RESIDENTS   | 81.0%   | 84.5%   | 89.0%   | 84.8%   | 81.0%   | 78.5%   | -2.5%                     | -2.5%                       |
| STAFF       | 64.2%   | 58.0%   | 49.2%   | 31.2%   | 26.0%   | 31.5%   | -32.7%                    | 5.5%                        |
| <b>FHA</b>  |         |         |         |         |         |         |                           |                             |
| RESIDENTS   | 88.0%   | 90.0%   | 90.7%   | 87.1%   | 86.7%   | 84.4%   | -3.6%                     | -2.3%                       |
| STAFF       | 71.0%   | 68.8%   | 55.2%   | 38.1%   | 34.2%   | 26.4%   | -44.6%                    | -7.8%                       |
| <b>VCHA</b> |         |         |         |         |         |         |                           |                             |
| RESIDENTS   | 89.6%   | 91.6%   | 92.4%   | 90.7%   | 85.6%   | 83.8%   | -5.8%                     | -1.8%                       |
| STAFF       | 72.6%   | 63.8%   | 54.5%   | 47.7%   | 46.0%   | 43.5%   | -29.1%                    | -2.5%                       |
| <b>VIHA</b> |         |         |         |         |         |         |                           |                             |
| RESIDENTS   | 87.0%   | 88.7%   | 92.0%   | 87.2%   | 83.1%   | 82.1%   | -4.9%                     | -1.0%                       |
| STAFF       | 69.4%   | 62.8%   | 58.3%   | 39.1%   | 34.4%   | 38.1%   | -31.3%                    | 3.7%                        |

|             | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|-------------|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>NHA</b>  |         |         |         |         |         |         |                           |                             |
| RESIDENTS   | 86.0%   | 86.5%   | 90.7%   | 86.6%   | 80.1%   | 77.1%   | -8.9%                     | -3.0%                       |
| STAFF       | 70.7%   | 51.6%   | 47.7%   | 39.3%   | 24.8%   | 28.3%   | -42.4%                    | 3.5%                        |
| <b>B.C.</b> |         |         |         |         |         |         |                           |                             |
| RESIDENTS   | 85.4%   | 88.6%   | 91.0%   | 87.5%   | 84.3%   | 82.3%   | -3.1%                     | -2.0%                       |
| STAFF       | 69.2%   | 63.4%   | 53.7%   | 39.1%   | 35.5%   | 34.2%   | -35.0%                    | -1.3%                       |

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors included in the OSA Long-Term Care and Assisted Living Directory. This includes publicly-subsidized and co-located private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate.  
2025 Long-Term Care and Assisted Living Directory. [Extracted: January 7, 2026].

### 1.3 HOSPITAL CARE

#### 1.3.1 HOSPITAL CARE IN B.C. BY AGE GROUP

|   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>HOSPITALIZATIONS (PER 1,000 AGE-SPECIFIC POPULATION)</b>           |         |         |         |         |         |         |                     |                       |
| <65   | 123     | 115     | 123     | 120     | 118     | 116     | -6.0%               | -1.9%                 |
| 65+   | 450     | 403     | 433     | 441     | 439     | 431     | -4.2%               | -1.7%                 |
| ALL AGES  | 184     | 170     | 183     | 183     | 181     | 178     | -3.0%               | -1.7%                 |
| <b>INPATIENT HOSPITALIZATIONS (PER 1,000 AGE-SPECIFIC POPULATION)</b> |         |         |         |         |         |         |                     |                       |
| <65   | 62      | 59      | 62      | 59      | 58      | 57      | -8.6%               | -1.5%                 |
| 65+   | 209     | 188     | 192     | 194     | 194     | 192     | -8.2%               | -1.0%                 |
| ALL AGES  | 89      | 84      | 87      | 86      | 84      | 84      | -6.4%               | -1.1%                 |
| <b>DAY SURGERY (PER 1,000 AGE-SPECIFIC POPULATION)</b>                |         |         |         |         |         |         |                     |                       |
| <65   | 61      | 56      | 61      | 61      | 60      | 59      | -3.3%               | -2.4%                 |
| 65+   | 241     | 215     | 241     | 247     | 245     | 239     | -0.8%               | -2.3%                 |
| ALL AGES  | 94      | 86      | 96      | 97      | 97      | 95      | 0.3%                | -2.2%                 |
| <b>INPATIENT AVERAGE LENGTH OF STAY (DAYS)</b>                        |         |         |         |         |         |         |                     |                       |
| <65   | 4.9     | 4.8     | 5.0     | 5.1     | 5.1     | 5.1     | 2.8%                | -1.6%                 |
| 65+   | 7.9     | 7.8     | 8.5     | 8.6     | 8.6     | 8.6     | 8.4%                | -0.1%                 |
| ALL AGES  | 6.2     | 6.1     | 6.5     | 6.7     | 6.7     | 6.7     | 7.1%                | -0.6%                 |

# HEALTH CARE

## DATA TABLES CONTINUED

|  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>EMERGENCY DEPARTMENT VISITS (PER 1,000 AGE-SPECIFIC POPULATION)</b> |         |         |         |         |         |         |                     |                       |
| <65  | 388     | 322     | 384     | 396     | 387     | 371     | -4.4%               | -4.1%                 |
| 65+  | 612     | 537     | 573     | 576     | 585     | 570     | -6.9%               | -2.6%                 |
| <b>ALL AGES</b>  | 430     | 363     | 421     | 432     | 426     | 411     | -4.5%               | -3.6%                 |

NOTE(S): Hospitalization data includes hospital records coded as acute care, rehab, and day surgery. Data has been adjusted to remove still births, abortions, cadaver donors, and clients without a valid BC personal health number or local health authority. Emergency department visit excluded BC residents without active MSP coverage during the fiscal year of emergency department visit. Uses methodology from the Health System Matrix.

SOURCE(S): Ministry of Health.  
Discharge Abstract Database (DAD). [Extracted: September 17, 2025].  
National Ambulatory Care Reporting System (NACRS). [Extracted: September 10, 2025].  
Medical Services Plan (MSP). [Extracted: September 10, 2025].

### 1.3 HOSPITAL CARE

#### 1.3.2 ALTERNATE LEVEL OF CARE (ALC) IN B.C. BY AGE GROUP

|   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>ALC CASES</b>                            |         |         |         |         |         |         |                     |                       |
| <65   | 4,274   | 3,473   | 3,804   | 3,719   | 3,830   | 3,874   | -9.4%               | 1.1%                  |
| 65+   | 17,866  | 15,707  | 17,400  | 19,251  | 19,113  | 20,449  | 14.5%               | 7.0%                  |
| <b>ALL AGES</b>                             | 22,140  | 19,180  | 21,204  | 22,970  | 22,943  | 24,323  | 9.9%                | 6.0%                  |
| <b>ALC DAYS</b>                             |         |         |         |         |         |         |                     |                       |
| <65   | 89,656  | 64,980  | 77,730  | 87,181  | 96,910  | 100,992 | 12.6%               | 4.2%                  |
| 65+   | 410,643 | 296,333 | 333,061 | 411,899 | 435,316 | 483,685 | 17.8%               | 11.1%                 |
| <b>ALL AGES</b>                             | 500,299 | 361,313 | 410,791 | 499,080 | 532,226 | 584,677 | 16.9%               | 9.9%                  |
| <b>AVERAGE LENGTH OF STAY (DAYS) IN ALC</b> |         |         |         |         |         |         |                     |                       |
| <65   | 21.0    | 18.7    | 20.4    | 23.4    | 25.3    | 26.1    | 24.3%               | 3.0%                  |
| 65+   | 23.0    | 18.9    | 19.1    | 21.4    | 22.8    | 23.7    | 2.9%                | 3.9%                  |
| <b>ALL AGES</b>                             | 22.6    | 18.8    | 19.4    | 21.7    | 23.2    | 24.0    | 6.4%                | 3.6%                  |

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care or rehab, and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. Health authority rows (all ages) include patients with unknown age.

SOURCE(S): Ministry of Health.  
Discharge Abstract Database (DAD). [Extracted: September 11, 2025].

1.3 HOSPITAL CARE

**1.3.3 ALTERNATE LEVEL OF CARE (ALC) CASES AS A PERCENT OF TOTAL INPATIENT CASES BY AGE GROUP**

|          | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|----------|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <65      | 1.9%    | 1.6%    | 1.7%    | 1.7%    | 1.7%    | 1.7%    | -0.2%                     | 0.0%                        |
| 65+      | 9.3%    | 8.9%    | 9.3%    | 9.8%    | 9.4%    | 9.8%    | 0.5%                      | 0.4%                        |
| ALL AGES | 5.3%    | 4.9%    | 5.2%    | 5.5%    | 5.4%    | 5.6%    | 0.3%                      | 0.2%                        |

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care or rehab, and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. Health authority rows (all ages) include patients with unknown age.

SOURCE(S): Ministry of Health.  
Discharge Abstract Database (DAD). [Extracted: September 11, 2025].

1.3 HOSPITAL CARE

**1.3.4 ALTERNATE LEVEL OF CARE (ALC) CASES FOR SELECT DISCHARGE LOCATION AS A PERCENT BY AGE GROUP**

|  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|--|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)</b> |         |         |         |         |         |         |                           |                             |
| <65  | 31.6%   | 26.0%   | 25.8%   | 27.7%   | 26.2%   | 25.1%   | -6.5%                     | -1.1%                       |
| 65+  | 17.0%   | 15.8%   | 15.3%   | 16.1%   | 16.4%   | 16.5%   | -0.5%                     | 0.1%                        |
| ALL AGES   | 19.8%   | 17.7%   | 17.2%   | 18.0%   | 18.0%   | 17.8%   | -1.9%                     | -0.2%                       |
| <b>DISCHARGED HOME WITH SUPPORT</b>                  |         |         |         |         |         |         |                           |                             |
| <65  | 15.0%   | 17.1%   | 16.1%   | 16.7%   | 17.6%   | 17.5%   | 2.6%                      | -0.1%                       |
| 65+  | 15.4%   | 16.1%   | 15.0%   | 17.4%   | 19.3%   | 20.0%   | 4.6%                      | 0.7%                        |
| ALL AGES   | 15.3%   | 16.3%   | 15.2%   | 17.3%   | 19.0%   | 19.6%   | 4.3%                      | 0.6%                        |
| <b>TRANSFER TO LONG-TERM CARE</b>                    |         |         |         |         |         |         |                           |                             |
| <65  | 14.6%   | 16.8%   | 14.6%   | 14.2%   | 13.0%   | 14.4%   | -0.1%                     | 1.4%                        |
| 65+  | 31.8%   | 35.0%   | 33.9%   | 31.5%   | 28.8%   | 29.2%   | -2.6%                     | 0.5%                        |
| ALL AGES   | 28.5%   | 31.7%   | 30.4%   | 28.7%   | 26.1%   | 26.9%   | -1.6%                     | 0.7%                        |

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care or rehab, and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. Health authority rows (all ages) include patients with unknown age. Patients who are discharged home with no support service required are discharged without supports or referral for community at home services.

SOURCE(S): Ministry of Health.  
Discharge Abstract Database (DAD). [Extracted: September 11, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.3 HOSPITAL CARE

#### 1.3.5 ALTERNATE LEVEL OF CARE (ALC) CASES AVERAGE LOS (DAYS) FOR SELECT DISCHARGE LOCATION BY AGE GROUP

|  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED)</b> |         |         |         |         |         |         |                     |                       |
| <65  | 12.6    | 10.9    | 14.5    | 11.6    | 13.9    | 14.3    | 13.6%               | 3.5%                  |
| 65+  | 13.6    | 12.4    | 12.5    | 11.8    | 12.0    | 12.5    | -7.5%               | 4.3%                  |
| ALL AGES   | 13.3    | 12.0    | 13.0    | 11.7    | 12.5    | 12.9    | -2.4%               | 3.9%                  |
| <b>DISCHARGED HOME WITH SUPPORT</b>                  |         |         |         |         |         |         |                     |                       |
| <65  | 14.6    | 15.6    | 15.7    | 17.8    | 18.8    | 18.6    | 27.2%               | -1.0%                 |
| 65+  | 12.8    | 11.6    | 11.7    | 12.7    | 13.3    | 13.3    | 3.9%                | 0.3%                  |
| ALL AGES   | 13.2    | 12.4    | 12.5    | 13.5    | 14.2    | 14.1    | 6.9%                | -0.5%                 |
| <b>TRANSFER TO LONG-TERM CARE</b>                    |         |         |         |         |         |         |                     |                       |
| <65  | 32.5    | 27.8    | 30.6    | 46.5    | 48.6    | 47.6    | 46.3%               | -2.1%                 |
| 65+  | 32.8    | 24.8    | 26.0    | 31.2    | 34.4    | 37.7    | 15.0%               | 9.5%                  |
| ALL AGES   | 32.8    | 25.1    | 26.4    | 32.4    | 35.6    | 38.6    | 17.7%               | 8.3%                  |

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care or rehab, and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. Health authority rows (all ages) include patients with unknown age. Patients who are discharged home with no support service required are discharged without supports or referral for community at home services.

SOURCE(S): Ministry of Health.  
Discharge Abstract Database (DAD). [Extracted: September 11, 2025].

### 1.3 HOSPITAL CARE

#### 1.3.6 ALTERNATE LEVEL OF CARE (ALC) CASES FOR SELECT DISCHARGE LOCATIONS, BY HEALTH AUTHORITY, 65+

|   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>IHA</b>                                    |         |         |         |         |         |         |                           |                             |
| DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED) | 19.5%   | 16.6%   | 16.5%   | 19.1%   | 20.7%   | 22.0%   | 2.6%                      | 1.4%                        |
| DISCHARGED HOME WITH SUPPORT                  | 18.7%   | 20.1%   | 17.1%   | 14.3%   | 13.9%   | 14.4%   | -4.4%                     | 0.4%                        |
| TRANSFER TO LONG-TERM CARE                    | 36.4%   | 41.2%   | 42.3%   | 41.6%   | 41.3%   | 39.1%   | 2.7%                      | -2.2%                       |
| <b>FHA</b>                                    |         |         |         |         |         |         |                           |                             |
| DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED) | 17.8%   | 18.6%   | 16.5%   | 15.6%   | 14.7%   | 15.1%   | -2.7%                     | 0.4%                        |

|   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| DISCHARGED HOME WITH SUPPORT                  | 15.4%   | 16.4%   | 15.0%   | 19.9%   | 21.0%   | 22.4%   | 7.0%                      | 1.4%                        |
| TRANSFER TO LONG-TERM CARE                    | 26.5%   | 29.4%   | 29.7%   | 27.6%   | 24.5%   | 24.2%   | -2.3%                     | -0.2%                       |
| <b>VCHA</b>                                   |         |         |         |         |         |         |                           |                             |
| DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED) | 13.9%   | 11.4%   | 11.7%   | 13.0%   | 12.6%   | 9.8%    | -4.1%                     | -2.8%                       |
| DISCHARGED HOME WITH SUPPORT                  | 13.0%   | 12.1%   | 15.6%   | 20.3%   | 25.3%   | 24.5%   | 11.5%                     | -0.7%                       |
| TRANSFER TO LONG-TERM CARE                    | 30.2%   | 35.8%   | 32.2%   | 26.5%   | 23.5%   | 28.0%   | -2.2%                     | 4.5%                        |
| <b>VIHA</b>                                   |         |         |         |         |         |         |                           |                             |
| DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED) | 6.2%    | 7.9%    | 12.2%   | 14.4%   | 17.7%   | 17.4%   | 11.2%                     | -0.3%                       |
| DISCHARGED HOME WITH SUPPORT                  | 7.7%    | 9.2%    | 9.6%    | 13.1%   | 18.1%   | 19.7%   | 12.0%                     | 1.6%                        |
| TRANSFER TO LONG-TERM CARE                    | 38.0%   | 35.4%   | 31.6%   | 29.4%   | 23.7%   | 24.9%   | -13.1%                    | 1.2%                        |
| <b>NHA</b>                                    |         |         |         |         |         |         |                           |                             |
| DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED) | 22.7%   | 20.0%   | 15.1%   | 22.0%   | 20.6%   | 25.0%   | 2.3%                      | 4.4%                        |
| DISCHARGED HOME WITH SUPPORT                  | 9.8%    | 12.5%   | 11.0%   | 7.8%    | 9.3%    | 9.1%    | -0.8%                     | -0.2%                       |
| TRANSFER TO LONG-TERM CARE                    | 29.7%   | 35.2%   | 33.5%   | 32.0%   | 25.0%   | 30.5%   | 0.8%                      | 5.5%                        |
| <b>B.C.</b>                                   |         |         |         |         |         |         |                           |                             |
| DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED) | 17.0%   | 15.8%   | 15.3%   | 16.1%   | 16.4%   | 16.5%   | -0.5%                     | 0.1%                        |
| DISCHARGED HOME WITH SUPPORT                  | 15.4%   | 16.1%   | 15.0%   | 17.4%   | 19.3%   | 20.0%   | 4.6%                      | 0.7%                        |
| TRANSFER TO LONG-TERM CARE                    | 31.8%   | 35.0%   | 33.9%   | 31.5%   | 28.8%   | 29.2%   | -2.6%                     | 0.5%                        |

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care or rehab, and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. Patients who are discharged home with no support service required are discharged without supports or referral for community at home services.

SOURCE(S): Ministry of Health.  
Discharge Abstract Database (DAD). [Extracted: September 11, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.3 HOSPITAL CARE

#### 1.3.7 ALTERNATE LEVEL OF CARE (ALC) AVERAGE LOS (DAYS) FOR SELECT DISCHARGE LOCATIONS, BY HEALTH AUTHORITY, 65+

|   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>                                    |         |         |         |         |         |         |                     |                       |
| DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED) | 7.7     | 6.2     | 8.7     | 9.7     | 10.0    | 9.3     | 21.1%               | -6.6%                 |
| DISCHARGED HOME WITH SUPPORT                  | 8.8     | 7.5     | 10.2    | 12.7    | 10.9    | 11.2    | 26.3%               | 2.0%                  |
| TRANSFER TO LONG-TERM CARE                    | 20.4    | 15.2    | 21.7    | 27.8    | 24.6    | 26.5    | 30.3%               | 8.0%                  |
| <b>FHA</b>                                    |         |         |         |         |         |         |                     |                       |
| DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED) | 14.8    | 13.3    | 12.7    | 11.3    | 11.5    | 10.6    | -28.2%              | -8.1%                 |
| DISCHARGED HOME WITH SUPPORT                  | 14.2    | 13.1    | 11.7    | 12.0    | 13.5    | 12.8    | -9.6%               | -5.4%                 |
| TRANSFER TO LONG-TERM CARE                    | 27.4    | 19.6    | 16.3    | 21.7    | 24.5    | 28.3    | 3.2%                | 15.3%                 |
| <b>VCHA</b>                                   |         |         |         |         |         |         |                     |                       |
| DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED) | 14.1    | 11.8    | 10.5    | 8.4     | 8.9     | 8.6     | -39.0%              | -3.3%                 |
| DISCHARGED HOME WITH SUPPORT                  | 12.5    | 10.2    | 11.2    | 10.8    | 10.4    | 10.8    | -13.1%              | 4.6%                  |
| TRANSFER TO LONG-TERM CARE                    | 21.0    | 19.1    | 19.7    | 23.3    | 30.2    | 27.5    | 31.0%               | -8.8%                 |
| <b>VIHA</b>                                   |         |         |         |         |         |         |                     |                       |
| DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED) | 25.0    | 19.5    | 18.9    | 12.6    | 15.4    | 20.3    | -18.8%              | 31.8%                 |
| DISCHARGED HOME WITH SUPPORT                  | 32.2    | 24.7    | 17.3    | 17.0    | 20.4    | 22.5    | -30.1%              | 10.1%                 |
| TRANSFER TO LONG-TERM CARE                    | 74.2    | 63.9    | 62.5    | 63.1    | 80.2    | 94.0    | 26.7%               | 17.3%                 |
| <b>NHA</b>                                    |         |         |         |         |         |         |                     |                       |
| DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED) | 45.9    | 48.8    | 35.6    | 42.6    | 37.5    | 42.2    | -7.9%               | 12.6%                 |

|   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| DISCHARGED HOME WITH SUPPORT                  | 32.1    | 32.6    | 20.0    | 39.4    | 38.8    | 31.7    | -1.3%               | -18.3%                |
| TRANSFER TO LONG-TERM CARE                    | 151.1   | 96.2    | 107.2   | 118.5   | 175.4   | 152.1   | 0.7%                | -13.3%                |
| <b>B.C.</b>                                   |         |         |         |         |         |         |                     |                       |
| DISCHARGED HOME (NO SUPPORT SERVICE REQUIRED) | 13.6    | 12.4    | 12.5    | 11.8    | 12.0    | 12.5    | -7.5%               | 4.3%                  |
| DISCHARGED HOME WITH SUPPORT                  | 12.8    | 11.6    | 11.7    | 12.7    | 13.3    | 13.3    | 3.9%                | 0.3%                  |
| TRANSFER TO LONG-TERM CARE                    | 32.8    | 24.8    | 26.0    | 31.2    | 34.4    | 37.7    | 15.0%               | 9.5%                  |

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care or rehab, and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. Patients who are discharged home with no support service required are discharged without supports or referral for community at home services.

SOURCE(S): Ministry of Health.  
Discharge Abstract Database (DAD). [Extracted: September 11, 2025].

### 1.3 HOSPITAL CARE

#### 1.3.8 ALTERNATE LEVEL OF CARE (ALC) DAYS BY HEALTH AUTHORITY AND AGE GROUP

|             | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>  | 103,167 | 69,392  | 89,828  | 115,659 | 104,273 | 111,307 | 7.9%                | 6.7%                  |
| <65         | 17,240  | 13,182  | 15,447  | 16,891  | 14,966  | 16,344  | -5.2%               | 9.2%                  |
| 65+         | 85,927  | 56,210  | 74,381  | 98,768  | 89,307  | 94,963  | 10.5%               | 6.3%                  |
| <b>FHA</b>  | 165,136 | 118,563 | 127,703 | 148,785 | 152,760 | 173,740 | 5.2%                | 13.7%                 |
| <65         | 34,117  | 21,634  | 26,106  | 24,395  | 29,617  | 30,589  | -10.3%              | 3.3%                  |
| 65+         | 131,019 | 96,929  | 101,597 | 124,390 | 123,143 | 143,151 | 9.3%                | 16.2%                 |
| <b>VCHA</b> | 59,766  | 49,567  | 56,110  | 73,166  | 89,933  | 95,974  | 60.6%               | 6.7%                  |
| <65         | 17,664  | 14,092  | 14,478  | 18,691  | 24,763  | 24,635  | 39.5%               | -0.5%                 |
| 65+         | 42,102  | 35,475  | 41,632  | 54,475  | 65,170  | 71,339  | 69.4%               | 9.5%                  |
| <b>VIHA</b> | 107,232 | 82,680  | 90,270  | 101,221 | 119,696 | 137,203 | 27.9%               | 14.6%                 |
| <65         | 12,109  | 10,459  | 15,334  | 16,055  | 17,263  | 20,606  | 70.2%               | 19.4%                 |
| 65+         | 95,123  | 72,221  | 74,936  | 85,166  | 102,433 | 116,597 | 22.6%               | 13.8%                 |

# HEALTH CARE

## DATA TABLES CONTINUED

|                                   | 2019/20        | 2020/21        | 2021/22        | 2022/23        | 2023/24        | 2024/25        | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|---------------------|-----------------------|
| <b>NHA</b>                        | 64,744         | 40,923         | 46,877         | 60,249         | 65,564         | 66,453         | 2.6%                | 1.4%                  |
| <65                               | 8,272          | 5,425          | 6,362          | 11,149         | 10,301         | 8,818          | 6.6%                | -14.4%                |
| 65+                               | 56,472         | 35,498         | 40,515         | 49,100         | 55,263         | 57,635         | 2.1%                | 4.3%                  |
| <b>PROVINCIAL HEALTH SERVICES</b> | 254            | 188            | 3              | 0              | 0              | 0              | -100.0%             | n/a                   |
| <65                               | 254            | 188            | 3              | 0              | 0              | 0              | -100.0%             | n/a                   |
| 65+                               | 0              | 0              | 0              | 0              | 0              | 0              | n/a                 | n/a                   |
| <b>B.C.</b>                       | <b>500,299</b> | <b>361,313</b> | <b>410,791</b> | <b>499,080</b> | <b>532,226</b> | <b>584,677</b> | <b>16.9%</b>        | <b>9.9%</b>           |
| <65                               | 89,656         | 64,980         | 77,730         | 87,181         | 96,910         | 100,992        | 12.6%               | 4.2%                  |
| 65+                               | 410,643        | 296,333        | 333,061        | 411,899        | 435,316        | 483,685        | 17.8%               | 11.1%                 |

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care or rehab, and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. Health authority rows (all ages) include patients with unknown age.

SOURCE(S): Ministry of Health.  
Discharge Abstract Database (DAD). [Extracted: September 11, 2025].

### 1.3 HOSPITAL CARE

#### 1.3.9 ALC DAYS AS A PERCENT OF TOTAL INPATIENT DAYS BY HEALTH AUTHORITY AND AGE GROUP

|             | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|-------------|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>IHA</b>  | 19.0%   | 15.1%   | 16.8%   | 19.7%   | 18.0%   | 18.6%   | -0.4%                     | 0.5%                        |
| <65         | 8.7%    | 7.3%    | 7.6%    | 8.4%    | 7.3%    | 8.0%    | -0.7%                     | 0.6%                        |
| 65+         | 25.0%   | 20.0%   | 22.3%   | 25.6%   | 23.9%   | 24.1%   | -0.9%                     | 0.2%                        |
| <b>FHA</b>  | 16.0%   | 12.9%   | 12.2%   | 13.6%   | 13.4%   | 14.5%   | -1.5%                     | 1.1%                        |
| <65         | 8.9%    | 6.2%    | 6.5%    | 6.2%    | 7.2%    | 7.3%    | -1.6%                     | 0.1%                        |
| 65+         | 20.2%   | 17.1%   | 15.8%   | 17.7%   | 16.9%   | 18.3%   | -1.9%                     | 1.4%                        |
| <b>VCHA</b> | 8.0%    | 7.5%    | 7.4%    | 9.2%    | 10.7%   | 10.9%   | 2.9%                      | 0.2%                        |
| <65         | 5.2%    | 4.7%    | 4.4%    | 5.6%    | 7.1%    | 6.9%    | 1.7%                      | -0.2%                       |
| 65+         | 10.3%   | 9.8%    | 9.8%    | 11.9%   | 13.3%   | 13.6%   | 3.3%                      | 0.3%                        |
| <b>VIHA</b> | 15.9%   | 14.1%   | 13.7%   | 14.6%   | 16.9%   | 18.5%   | 2.5%                      | 1.5%                        |
| <65         | 5.5%    | 5.4%    | 6.8%    | 7.1%    | 7.9%    | 8.9%    | 3.4%                      | 1.0%                        |
| 65+         | 21.0%   | 18.3%   | 17.4%   | 18.2%   | 20.9%   | 22.8%   | 1.8%                      | 1.9%                        |

|             | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|-------------|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>NHA</b>  | 29.2%   | 22.8%   | 23.5%   | 27.1%   | 27.9%   | 27.8%   | -1.4%                     | -0.1%                       |
| <65         | 9.2%    | 7.0%    | 7.4%    | 12.3%   | 11.0%   | 9.8%    | 0.6%                      | -1.2%                       |
| 65+         | 42.8%   | 34.9%   | 35.8%   | 37.3%   | 39.1%   | 38.5%   | -4.3%                     | -0.6%                       |
| <b>B.C.</b> | 15.2%   | 12.6%   | 12.6%   | 14.4%   | 14.9%   | 15.6%   | 0.4%                      | 0.7%                        |
| <65         | 6.8%    | 5.6%    | 5.9%    | 6.6%    | 7.2%    | 7.3%    | 0.5%                      | 0.1%                        |
| 65+         | 20.7%   | 17.4%   | 17.1%   | 19.2%   | 19.6%   | 20.5%   | -0.2%                     | 0.9%                        |

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care or rehab, and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. Health authority rows (all ages) include patients with unknown age.

SOURCE(S): Ministry of Health.  
Discharge Abstract Database (DAD). [Extracted: September 11, 2025].

### 1.3 HOSPITAL CARE

#### 1.3.10 AVERAGE LENGTH OF STAY IN ALC (DAYS) BY HEALTH AUTHORITY AND AGE GROUP

|             | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>  | 13.0    | 11.0    | 15.7    | 19.1    | 17.3    | 17.5    | 34.0%               | 1.0%                  |
| <65         | 12.1    | 11.7    | 16.6    | 19.3    | 17.0    | 17.9    | 48.0%               | 5.1%                  |
| 65+         | 13.3    | 10.9    | 15.5    | 19.1    | 17.4    | 17.4    | 31.4%               | 0.3%                  |
| <b>FHA</b>  | 21.0    | 16.4    | 14.3    | 16.1    | 17.7    | 18.7    | -10.9%              | 5.5%                  |
| <65         | 25.7    | 19.7    | 18.3    | 19.1    | 25.6    | 25.4    | -1.2%               | -0.9%                 |
| 65+         | 20.0    | 15.9    | 13.5    | 15.6    | 16.5    | 17.7    | -11.6%              | 7.3%                  |
| <b>VCHA</b> | 16.3    | 15.3    | 15.1    | 16.0    | 17.7    | 18.3    | 12.7%               | 3.7%                  |
| <65         | 16.1    | 15.2    | 14.7    | 17.7    | 18.9    | 20.3    | 26.0%               | 7.0%                  |
| 65+         | 16.3    | 15.4    | 15.2    | 15.5    | 17.2    | 17.7    | 8.6%                | 3.0%                  |
| <b>VIHA</b> | 56.1    | 44.8    | 41.8    | 42.2    | 47.1    | 51.4    | -8.3%               | 9.0%                  |
| <65         | 43.6    | 45.1    | 42.2    | 42.7    | 47.0    | 49.1    | 12.6%               | 4.3%                  |
| 65+         | 58.2    | 44.7    | 41.7    | 42.2    | 47.2    | 51.8    | -10.9%              | 9.9%                  |
| <b>NHA</b>  | 86.0    | 70.0    | 71.7    | 84.0    | 98.1    | 87.6    | 1.8%                | -10.8%                |
| <65         | 67.3    | 60.3    | 64.3    | 85.8    | 86.6    | 74.1    | 10.2%               | -14.4%                |
| 65+         | 89.6    | 71.7    | 73.0    | 83.6    | 100.7   | 90.1    | 0.5%                | -10.5%                |

# HEALTH CARE

## DATA TABLES CONTINUED

|               | 2019/20     | 2020/21     | 2021/22     | 2022/23     | 2023/24     | 2024/25     | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------|-------------|-------------|-------------|-------------|-------------|-------------|---------------------|-----------------------|
| <b>B.C.</b>   | <b>22.6</b> | <b>18.8</b> | <b>19.4</b> | <b>21.7</b> | <b>23.2</b> | <b>24.0</b> | <b>6.4%</b>         | <b>3.6%</b>           |
| <b>&lt;65</b> | 21.0        | 18.7        | 20.4        | 23.4        | 25.3        | 26.1        | 24.3%               | 3.0%                  |
| <b>65+</b>    | 23.0        | 18.9        | 19.1        | 21.4        | 22.8        | 23.7        | 2.9%                | 3.9%                  |

NOTE(S): Alternate Level of Care (ALC) data includes inpatient records coded as acute care or rehab, and has ALC days. Data excludes newborns, still births, abortions, and cadaver donors. Includes hospitalizations of B.C. residents at out-of-province hospitals. Health authority rows (all ages) include patients with unknown age.

SOURCE(S): Ministry of Health.  
Discharge Abstract Database (DAD). [Extracted: September 11, 2025].

### 1.3 HOSPITAL CARE

#### 1.3.11 FALL-RELATED HOSPITALIZATIONS RATE PER 100,000 POPULATION NEW

|                                    | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>                         |         |         |         |         |         |         |                     |                       |
| <b>HOSPITALIZATIONS</b>            |         |         |         |         |         |         |                     |                       |
| <b>65+</b>                         | 3,815   | 3,648   | 3,819   | 3,853   | 3,981   | 4,063   | 6.5%                | 2.1%                  |
| <b>85+</b>                         | 1,588   | 1,471   | 1,604   | 1,563   | 1,603   | 1,641   | 3.3%                | 2.4%                  |
| <b>RATE PER 100,000 POPULATION</b> |         |         |         |         |         |         |                     |                       |
| <b>65+</b>                         | 2,018   | 1,856   | 1,867   | 1,821   | 1,828   | 1,819   | -9.9%               | -0.5%                 |
| <b>85+</b>                         | 7,077   | 6,420   | 6,770   | 6,535   | 6,561   | 6,527   | -7.8%               | -0.5%                 |
| <b>FHA</b>                         |         |         |         |         |         |         |                     |                       |
| <b>HOSPITALIZATIONS</b>            |         |         |         |         |         |         |                     |                       |
| <b>65+</b>                         | 5,657   | 5,391   | 5,792   | 5,933   | 6,079   | 6,163   | 8.9%                | 1.4%                  |
| <b>85+</b>                         | 2,547   | 2,317   | 2,478   | 2,420   | 2,557   | 2,567   | 0.8%                | 0.4%                  |
| <b>RATE PER 100,000 POPULATION</b> |         |         |         |         |         |         |                     |                       |
| <b>65+</b>                         | 1,873   | 1,715   | 1,783   | 1,756   | 1,725   | 1,672   | -10.7%              | -3.1%                 |
| <b>85+</b>                         | 6,873   | 6,088   | 6,329   | 6,023   | 6,146   | 5,927   | -13.8%              | -3.6%                 |
| <b>VCHA</b>                        |         |         |         |         |         |         |                     |                       |
| <b>HOSPITALIZATIONS</b>            |         |         |         |         |         |         |                     |                       |
| <b>65+</b>                         | 3,210   | 3,168   | 3,321   | 3,504   | 3,774   | 3,929   | 22.4%               | 4.1%                  |
| <b>85+</b>                         | 1,515   | 1,532   | 1,554   | 1,601   | 1,764   | 1,788   | 18.0%               | 1.4%                  |
| <b>RATE PER 100,000 POPULATION</b> |         |         |         |         |         |         |                     |                       |
| <b>65+</b>                         | 1,542   | 1,470   | 1,491   | 1,531   | 1,599   | 1,618   | 4.9%                | 1.2%                  |

|                                    | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>85+</b>                         | 5,361   | 5,293   | 5,263   | 5,330   | 5,754   | 5,692   | 6.2%                | -1.1%                 |
| <b>VIHA</b>                        |         |         |         |         |         |         |                     |                       |
| <b>HOSPITALIZATIONS</b>            |         |         |         |         |         |         |                     |                       |
| <b>65+</b>                         | 3,593   | 3,649   | 3,987   | 4,198   | 4,294   | 4,353   | 21.2%               | 1.4%                  |
| <b>85+</b>                         | 1,591   | 1,597   | 1,699   | 1,768   | 1,815   | 1,689   | 6.2%                | -6.9%                 |
| <b>RATE PER 100,000 POPULATION</b> |         |         |         |         |         |         |                     |                       |
| <b>65+</b>                         | 1,767   | 1,726   | 1,817   | 1,847   | 1,833   | 1,808   | 2.4%                | -1.4%                 |
| <b>85+</b>                         | 6,368   | 6,336   | 6,594   | 6,748   | 6,783   | 6,124   | -3.8%               | -9.7%                 |
| <b>NHA</b>                         |         |         |         |         |         |         |                     |                       |
| <b>HOSPITALIZATIONS</b>            |         |         |         |         |         |         |                     |                       |
| <b>65+</b>                         | 889     | 827     | 890     | 804     | 886     | 1,052   | 18.3%               | 18.7%                 |
| <b>85+</b>                         | 272     | 254     | 273     | 279     | 257     | 327     | 20.2%               | 27.2%                 |
| <b>RATE PER 100,000 POPULATION</b> |         |         |         |         |         |         |                     |                       |
| <b>65+</b>                         | 2,066   | 1,848   | 1,913   | 1,673   | 1,777   | 2,032   | -1.6%               | 14.4%                 |
| <b>85+</b>                         | 7,304   | 6,691   | 6,938   | 7,090   | 6,268   | 7,738   | 5.9%                | 23.4%                 |
| <b>B.C.</b>                        |         |         |         |         |         |         |                     |                       |
| <b>HOSPITALIZATIONS</b>            |         |         |         |         |         |         |                     |                       |
| <b>65+</b>                         | 17,215  | 16,725  | 17,872  | 18,359  | 19,115  | 19,672  | 14.3%               | 2.9%                  |
| <b>85+</b>                         | 7,529   | 7,181   | 7,622   | 7,647   | 8,018   | 8,035   | 6.7%                | 0.2%                  |
| <b>RATE PER 100,000 POPULATION</b> |         |         |         |         |         |         |                     |                       |
| <b>65+</b>                         | 1,820   | 1,702   | 1,755   | 1,742   | 1,753   | 1,745   | -4.1%               | -0.5%                 |
| <b>85+</b>                         | 6,465   | 6,039   | 6,244   | 6,154   | 6,286   | 6,102   | -5.6%               | -2.9%                 |

NOTE(S): Includes inpatient hospital stays from the Discharge Abstract Database. Excludes ambulatory care, emergency room visits and outpatient visits. The rate of fall-related hospitalizations is expressed as a rate per 100,000 population.

SOURCE(S): Ministry of Health.  
Discharge Abstract Database (DAD). [Extracted: September 18, 2025].

P.E.O.P.L.E.  
Population Estimates and Projections 2025. [Extracted: September 11, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.3 HOSPITAL CARE

#### 1.3.12 INVOLUNTARY MENTAL HEALTH HOSPITALIZATIONS

|   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 5 YEARS | % CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>CASES</b>                                  |         |         |         |         |         |         |                     |                       |
| <65   | n/a     | 24,941  | 25,326  | 23,724  | 22,340  | 20,918  | -16.1%              | -6.4%                 |
| MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS | n/a     | 22,741  | 23,022  | 21,502  | 20,341  | 19,276  | -15.2%              | -5.2%                 |
| MENTAL DISORDER AS A COMORBIDITY              | n/a     | 1,558   | 1,661   | 1,527   | 1,394   | 1,148   | -26.3%              | -17.6%                |
| UNSPECIFIED MENTAL DISORDER                   | n/a     | 642     | 643     | 695     | 605     | 494     | -23.1%              | -18.3%                |
| 65+   | n/a     | 3,074   | 3,016   | 2,899   | 2,718   | 2,640   | -14.1%              | -2.9%                 |
| MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS | n/a     | 2,288   | 2,253   | 2,160   | 2,076   | 2,100   | -8.2%               | 1.2%                  |
| MENTAL DISORDER AS A COMORBIDITY              | n/a     | 667     | 652     | 640     | 571     | 472     | -29.2%              | -17.3%                |
| UNSPECIFIED MENTAL DISORDER                   | n/a     | 119     | 111     | 99      | 71      | 68      | -42.9%              | -4.2%                 |
| ALL AGES                                      | n/a     | 28,015  | 28,342  | 26,623  | 25,058  | 23,558  | -15.9%              | -6.0%                 |
| MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS | n/a     | 25,029  | 25,275  | 23,662  | 22,417  | 21,376  | -14.6%              | -4.6%                 |
| MENTAL DISORDER AS A COMORBIDITY              | n/a     | 2,225   | 2,313   | 2,167   | 1,965   | 1,620   | -27.2%              | -17.6%                |
| UNSPECIFIED MENTAL DISORDER                   | n/a     | 761     | 754     | 794     | 676     | 562     | -26.1%              | -16.9%                |

|   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 5 YEARS | % CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>AVERAGE LENGTH OF STAY</b>                 |         |         |         |         |         |         |                     |                       |
| <b>&lt;65</b>                                 | n/a     | 10.0    | 10.7    | 11.6    | 12.7    | 13.4    | 33.5%               | 5.0%                  |
| MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS | n/a     | 10.1    | 10.7    | 11.7    | 12.9    | 13.6    | 34.3%               | 5.4%                  |
| MENTAL DISORDER AS A COMORBIDITY              | n/a     | 11.0    | 12.2    | 12.8    | 14.8    | 14.6    | 32.6%               | -1.7%                 |
| UNSPECIFIED MENTAL DISORDER                   | n/a     | 5.3     | 5.1     | 5.4     | 4.1     | 3.7     | -29.0%              | -9.1%                 |
| <b>65+</b>                                    | n/a     | 29.3    | 31.5    | 34.3    | 36.5    | 38.5    | 31.5%               | 5.4%                  |
| MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS | n/a     | 28.1    | 30.6    | 32.8    | 34.5    | 35.6    | 26.5%               | 3.1%                  |
| MENTAL DISORDER AS A COMORBIDITY              | n/a     | 35.6    | 37.8    | 42.5    | 45.2    | 53.8    | 51.2%               | 18.9%                 |
| UNSPECIFIED MENTAL DISORDER                   | n/a     | 15.3    | 13.4    | 13.3    | 23.9    | 20.6    | 34.0%               | -14.0%                |
| <b>ALL AGES</b>                               | n/a     | 12.1    | 12.9    | 14.1    | 15.3    | 16.2    | 33.4%               | 5.7%                  |
| MENTAL DISORDER AS MOST RESPONSIBLE DIAGNOSIS | n/a     | 11.7    | 12.5    | 13.7    | 14.9    | 15.7    | 33.9%               | 5.8%                  |
| MENTAL DISORDER AS A COMORBIDITY              | n/a     | 18.4    | 19.4    | 21.6    | 23.7    | 26.0    | 41.6%               | 9.9%                  |
| UNSPECIFIED MENTAL DISORDER                   | n/a     | 6.8     | 6.3     | 6.4     | 6.2     | 5.8     | -15.6%              | -6.7%                 |

NOTE(5): Due to changes in methodology for collecting involuntary status data, reporting data on involuntary admissions for years prior to 2020/21 are incomplete and cannot be included in this report. Includes cases that have a mental health diagnosis as the main diagnosis or as other diagnosis types. Only select psychiatric facilities included. All ages includes patients with unknown age.

SOURCE(S): Ministry of Health.

Mental Health Hospitalizations in BC. Corporate Services Division. [Received: August 27, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.4 SURGICAL WAIT TIMES

#### 1.4.1 TOP FIVE SURGERIES FOR SENIORS AGED 65+

|                                     | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>COMPLETED CASES</b>              |         |         |         |         |         |         |                     |                       |
| CATARACT SURGERY                    | 51,656  | 48,566  | 61,409  | 62,095  | 62,895  | 66,389  | 28.5%               | 5.6%                  |
| KNEE REPLACEMENT                    | 7,660   | 6,063   | 5,985   | 7,366   | 8,249   | 9,061   | 18.3%               | 9.8%                  |
| ABDOMINAL HERNIA REPAIR             | 4,748   | 4,779   | 4,740   | 5,360   | 5,725   | 6,048   | 27.4%               | 5.6%                  |
| HIP REPLACEMENT                     | 4,614   | 4,032   | 4,194   | 4,775   | 5,081   | 5,598   | 21.3%               | 10.2%                 |
| PROSTATE SURGERY                    | 4,215   | 4,156   | 4,150   | 4,818   | 4,996   | 5,087   | 20.7%               | 1.8%                  |
| <b>WAITING CASES AS OF MARCH 31</b> |         |         |         |         |         |         |                     |                       |
| CATARACT SURGERY                    | 20,650  | 18,341  | 15,810  | 15,244  | 16,159  | 15,161  | -26.6%              | -6.2%                 |
| KNEE REPLACEMENT                    | 4,408   | 4,428   | 5,731   | 6,092   | 6,902   | 7,100   | 61.1%               | 2.9%                  |
| HIP REPLACEMENT                     | 2,071   | 2,167   | 2,768   | 2,914   | 3,338   | 3,554   | 71.6%               | 6.5%                  |
| ABDOMINAL HERNIA REPAIR             | 1,820   | 1,430   | 1,715   | 1,800   | 2,221   | 2,102   | 15.5%               | -5.4%                 |
| PROSTATE SURGERY                    | 1,093   | 1,083   | 1,338   | 1,343   | 1,343   | 1,411   | 29.1%               | 5.1%                  |

NOTE(S): Ranking of top five surgeries based on the most recent year. Non-urgent scheduled surgeries were postponed between March 16 and May 18, 2020 as part of the initial COVID-19 pandemic response. As a result, case volumes and wait times for surgical cases completed/waiting during the 2019/20 and 2020/21 fiscal years should be interpreted with caution.

SOURCE(S): Ministry of Health.

Surgical wait time for completed and waiting cases. Corporate Services Division. [Report Date: June 26, 2025].

### 1.4 SURGICAL WAIT TIMES

#### 1.4.2 ALL SURGICAL CASES AND WAIT TIMES (WEEKS) IN B.C.

|                              | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>&lt;65</b>                |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED              | 132,701 | 126,617 | 129,894 | 135,025 | 139,043 | 142,564 | 7.4%                | 2.5%                  |
| 50TH PERCENTILE WAITING TIME | 6.9     | 6.6     | 6.0     | 6.9     | 6.9     | 6.9     | 0.0%                | 0.0%                  |
| 90TH PERCENTILE WAITING TIME | 29.9    | 37.0    | 28.3    | 32.6    | 32.6    | 33.0    | 10.4%               | 1.2%                  |

|                              | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>CASES WAITING</b>         | 50,846  | 45,377  | 50,334  | 51,286  | 54,822  | 53,318  | 4.9%                | -2.7%                 |
| 50TH PERCENTILE WAITING TIME | 14.1    | 11.1    | 14.0    | 11.6    | 13.3    | 14.0    | -0.7%               | 5.3%                  |
| 90TH PERCENTILE WAITING TIME | 48.9    | 58.1    | 51.3    | 51.6    | 52.7    | 55.4    | 13.3%               | 5.1%                  |
| <b>65+</b>                   |         |         |         |         |         |         |                     |                       |
| <b>CASES COMPLETED</b>       | 115,824 | 109,564 | 125,251 | 132,032 | 136,757 | 143,779 | 24.1%               | 5.1%                  |
| 50TH PERCENTILE WAITING TIME | 7.6     | 6.9     | 5.9     | 6.1     | 6.0     | 6.0     | -21.1%              | 0.0%                  |
| 90TH PERCENTILE WAITING TIME | 32.7    | 39.9    | 28.9    | 28.6    | 28.3    | 28.6    | -12.5%              | 1.1%                  |
| <b>CASES WAITING</b>         | 43,003  | 38,778  | 39,880  | 40,241  | 43,739  | 43,561  | 1.3%                | -0.4%                 |
| 50TH PERCENTILE WAITING TIME | 14.1    | 11.3    | 10.4    | 9.6     | 10.4    | 11.0    | -22.0%              | 5.8%                  |
| 90TH PERCENTILE WAITING TIME | 43.0    | 53.3    | 45.3    | 42.4    | 43.7    | 48.4    | 12.6%               | 10.8%                 |
| <b>ALL AGES</b>              |         |         |         |         |         |         |                     |                       |
| <b>CASES COMPLETED</b>       | 248,525 | 236,181 | 255,145 | 267,057 | 275,800 | 286,343 | 15.2%               | 3.8%                  |
| 50TH PERCENTILE WAITING TIME | 7.1     | 6.7     | 5.9     | 6.6     | 6.4     | 6.3     | -11.3%              | -1.6%                 |
| 90TH PERCENTILE WAITING TIME | 31.1    | 38.3    | 28.6    | 30.6    | 30.4    | 30.7    | -1.3%               | 1.0%                  |
| <b>CASES WAITING</b>         | 93,849  | 84,155  | 90,214  | 91,527  | 98,561  | 96,879  | 3.2%                | -1.7%                 |
| 50TH PERCENTILE WAITING TIME | 14.1    | 11.1    | 11.9    | 10.6    | 11.6    | 12.0    | -14.9%              | 3.4%                  |
| 90TH PERCENTILE WAITING TIME | 46.3    | 55.9    | 48.9    | 47.6    | 48.4    | 51.4    | 11.0%               | 6.2%                  |

NOTE(S): Non-urgent scheduled surgeries were postponed between March 16 and May 18, 2020 as part of the initial COVID-19 pandemic response. As a result, case volumes and wait times for surgical cases completed/waiting during the 2019/20 and 2020/21 fiscal years should be interpreted with caution.

SOURCE(S): Ministry of Health.  
Surgical wait time for completed and waiting cases. Corporate Services Division. [Report Date: June 26, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.4 SURGICAL WAIT TIMES

#### 1.4.3 TOP FIVE SURGICAL WAIT TIMES FOR SCHEDULED COMPLETED CASES (WEEKS)

|                                | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>CATARACT SURGERY</b>        |         |         |         |         |         |         |                     |                       |
| <b>50TH PERCENTILE</b>         |         |         |         |         |         |         |                     |                       |
| <65                            | 8.4     | 8.1     | 5.9     | 5.9     | 5.4     | 5.0     | -40.5%              | -7.4%                 |
| 65+                            | 9.9     | 9.6     | 6.6     | 6.3     | 6.0     | 5.9     | -40.4%              | -1.7%                 |
| <b>90TH PERCENTILE</b>         |         |         |         |         |         |         |                     |                       |
| <65                            | 29.7    | 37.9    | 26.9    | 22.0    | 20.4    | 19.9    | -33.0%              | -2.5%                 |
| 65+                            | 35.0    | 44.0    | 29.7    | 23.3    | 23.0    | 22.9    | -34.6%              | -0.4%                 |
| <b>KNEE REPLACEMENT</b>        |         |         |         |         |         |         |                     |                       |
| <b>50TH PERCENTILE</b>         |         |         |         |         |         |         |                     |                       |
| <65                            | 16.7    | 22.0    | 18.9    | 22.7    | 23.7    | 22.9    | 37.1%               | -3.4%                 |
| 65+                            | 17.1    | 22.7    | 18.9    | 23.1    | 22.9    | 22.9    | 33.9%               | 0.0%                  |
| <b>90TH PERCENTILE</b>         |         |         |         |         |         |         |                     |                       |
| <65                            | 44.7    | 51.4    | 47.9    | 59.5    | 60.2    | 57.1    | 27.7%               | -5.1%                 |
| 65+                            | 46.4    | 53.7    | 50.9    | 57.0    | 56.0    | 56.0    | 20.7%               | 0.0%                  |
| <b>ABDOMINAL HERNIA REPAIR</b> |         |         |         |         |         |         |                     |                       |
| <b>50TH PERCENTILE</b>         |         |         |         |         |         |         |                     |                       |
| <65                            | 8.3     | 7.1     | 6.7     | 8.7     | 8.3     | 8.6     | 3.6%                | 3.6%                  |
| 65+                            | 8.7     | 7.9     | 6.9     | 8.3     | 8.6     | 9.0     | 3.4%                | 4.7%                  |
| <b>90TH PERCENTILE</b>         |         |         |         |         |         |         |                     |                       |
| <65                            | 28.0    | 34.1    | 24.9    | 31.9    | 30.4    | 31.7    | 13.2%               | 4.3%                  |
| 65+                            | 28.0    | 34.0    | 24.7    | 30.1    | 29.1    | 30.9    | 10.4%               | 6.2%                  |
| <b>HIP REPLACEMENT</b>         |         |         |         |         |         |         |                     |                       |
| <b>50TH PERCENTILE</b>         |         |         |         |         |         |         |                     |                       |
| <65                            | 14.4    | 19.3    | 16.4    | 21.7    | 19.4    | 19.1    | 32.6%               | -1.5%                 |
| 65+                            | 14.0    | 19.3    | 16.1    | 20.0    | 17.3    | 18.3    | 30.7%               | 5.8%                  |
| <b>90TH PERCENTILE</b>         |         |         |         |         |         |         |                     |                       |
| <65                            | 41.0    | 45.5    | 42.3    | 50.4    | 53.1    | 54.0    | 31.7%               | 1.7%                  |
| 65+                            | 40.5    | 46.4    | 42.0    | 46.4    | 48.7    | 51.8    | 27.9%               | 6.4%                  |

|                         | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>PROSTATE SURGERY</b> |         |         |         |         |         |         |                     |                       |
| <b>50TH PERCENTILE</b>  |         |         |         |         |         |         |                     |                       |
| <65                     | 6.0     | 4.9     | 5.1     | 6.1     | 6.0     | 6.0     | 0.0%                | 0.0%                  |
| 65+                     | 5.6     | 4.7     | 5.3     | 6.0     | 5.9     | 5.9     | 5.4%                | 0.0%                  |
| <b>90TH PERCENTILE</b>  |         |         |         |         |         |         |                     |                       |
| <65                     | 22.5    | 24.7    | 21.6    | 27.9    | 24.1    | 22.1    | -1.8%               | -8.3%                 |
| 65+                     | 24.0    | 26.4    | 23.1    | 27.9    | 24.8    | 25.0    | 4.2%                | 0.8%                  |

NOTE(S): Non-urgent scheduled surgeries were postponed between March 16 and May 18, 2020 as part of the initial COVID-19 pandemic response. As a result, case volumes and wait times for surgical cases completed/waiting during the 2019/20 and 2020/21 fiscal years should be interpreted with caution.

SOURCE(S): Ministry of Health.

Surgical wait time for completed and waiting cases. Corporate Services Division. [Report Date: June 26, 2025].

#### 1.4 SURGICAL WAIT TIMES

##### 1.4.4 TOP FIVE SURGICAL WAIT TIMES FOR COMPLETED CASES (WEEKS) BY HEALTH AUTHORITY, AGED 65+

|                                | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>                     |         |         |         |         |         |         |                     |                       |
| <b>CATARACT SURGERY</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 8,991   | 8,583   | 9,831   | 11,070  | 12,241  | 13,970  | 55.4%               | 14.1%                 |
| 50TH PERCENTILE OF WAIT TIME   | 6.6     | 7.7     | 4.7     | 6.0     | 7.0     | 5.0     | -24.2%              | -28.6%                |
| 90TH PERCENTILE OF WAIT TIME   | 25.0    | 38.6    | 20.1    | 20.9    | 24.6    | 29.6    | 18.4%               | 20.3%                 |
| <b>KNEE REPLACEMENT</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 1,682   | 1,432   | 1,406   | 1,958   | 2,233   | 2,271   | 35.0%               | 1.7%                  |
| 50TH PERCENTILE OF WAIT TIME   | 23.1    | 22.1    | 19.1    | 26.0    | 22.9    | 22.1    | -4.3%               | -3.5%                 |
| 90TH PERCENTILE OF WAIT TIME   | 48.0    | 56.1    | 53.3    | 64.4    | 55.1    | 51.3    | 6.9%                | -6.9%                 |
| <b>ABDOMINAL HERNIA REPAIR</b> |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 951     | 975     | 915     | 1,132   | 1,142   | 1,253   | 31.8%               | 9.7%                  |
| 50TH PERCENTILE OF WAIT TIME   | 10.0    | 11.7    | 8.9     | 11.0    | 12.1    | 13.7    | 37.0%               | 13.2%                 |
| 90TH PERCENTILE OF WAIT TIME   | 35.4    | 32.7    | 23.2    | 35.6    | 32.0    | 35.1    | -0.8%               | 9.7%                  |

# HEALTH CARE

## DATA TABLES CONTINUED

|                                | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>HIP REPLACEMENT</b>         |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 1,114   | 1,058   | 1,051   | 1,277   | 1,396   | 1,530   | 37.3%               | 9.6%                  |
| 50TH PERCENTILE OF WAIT TIME   | 20.8    | 19.5    | 17.0    | 20.7    | 17.6    | 20.4    | -1.9%               | 15.9%                 |
| 90TH PERCENTILE OF WAIT TIME   | 53.5    | 55.8    | 40.1    | 42.7    | 47.2    | 52.7    | -1.5%               | 11.7%                 |
| <b>PROSTATE SURGERY</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 794     | 813     | 796     | 967     | 979     | 1,038   | 30.7%               | 6.0%                  |
| 50TH PERCENTILE OF WAIT TIME   | 5.6     | 5.7     | 6.7     | 8.4     | 7.9     | 7.9     | 41.1%               | 0.0%                  |
| 90TH PERCENTILE OF WAIT TIME   | 22.1    | 29.7    | 21.9    | 33.9    | 34.5    | 34.9    | 57.9%               | 1.2%                  |
| <b>FHA</b>                     |         |         |         |         |         |         |                     |                       |
| <b>CATARACT SURGERY</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 15,662  | 13,613  | 18,665  | 19,967  | 19,380  | 19,839  | 26.7%               | 2.4%                  |
| 50TH PERCENTILE OF WAIT TIME   | 10.4    | 10.0    | 7.0     | 6.0     | 5.0     | 5.0     | -51.9%              | 0.0%                  |
| 90TH PERCENTILE OF WAIT TIME   | 33.7    | 42.4    | 32.0    | 21.1    | 15.9    | 15.1    | -55.2%              | -5.0%                 |
| <b>KNEE REPLACEMENT</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 1,929   | 1,632   | 1,670   | 1,978   | 2,213   | 2,304   | 19.4%               | 4.1%                  |
| 50TH PERCENTILE OF WAIT TIME   | 22.7    | 25.3    | 19.9    | 21.6    | 25.7    | 29.7    | 30.8%               | 15.6%                 |
| 90TH PERCENTILE OF WAIT TIME   | 58.0    | 67.0    | 53.0    | 49.6    | 44.3    | 51.8    | -10.7%              | 16.9%                 |
| <b>ABDOMINAL HERNIA REPAIR</b> |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 1,410   | 1,404   | 1,511   | 1,666   | 1,782   | 1,789   | 26.9%               | 0.4%                  |
| 50TH PERCENTILE OF WAIT TIME   | 8.9     | 6.9     | 5.6     | 5.7     | 6.6     | 6.9     | -22.5%              | 4.5%                  |
| 90TH PERCENTILE OF WAIT TIME   | 24.7    | 32.6    | 21.0    | 16.9    | 18.6    | 22.0    | -10.9%              | 18.3%                 |
| <b>HIP REPLACEMENT</b>         |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 870     | 781     | 818     | 883     | 1,021   | 1,085   | 24.7%               | 6.3%                  |
| 50TH PERCENTILE OF WAIT TIME   | 15.5    | 18.6    | 14.8    | 18.9    | 18.0    | 24.1    | 55.5%               | 33.9%                 |

|                                | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| 90TH PERCENTILE OF WAIT TIME   | 42.9    | 50.7    | 42.9    | 41.7    | 39.9    | 50.0    | 16.6%               | 25.3%                 |
| <b>PROSTATE SURGERY</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 1,197   | 1,185   | 1,157   | 1,375   | 1,416   | 1,413   | 18.0%               | -0.2%                 |
| 50TH PERCENTILE OF WAIT TIME   | 5.9     | 4.1     | 4.7     | 5.0     | 4.7     | 5.0     | -15.3%              | 6.4%                  |
| 90TH PERCENTILE OF WAIT TIME   | 23.3    | 26.1    | 21.0    | 25.1    | 19.3    | 15.7    | -32.6%              | -18.7%                |
| <b>VCHA</b>                    |         |         |         |         |         |         |                     |                       |
| <b>CATARACT SURGERY</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 14,005  | 13,263  | 15,930  | 15,043  | 15,403  | 15,866  | 13.3%               | 3.0%                  |
| 50TH PERCENTILE OF WAIT TIME   | 9.6     | 9.7     | 6.4     | 5.9     | 6.1     | 5.1     | -46.9%              | -16.4%                |
| 90TH PERCENTILE OF WAIT TIME   | 30.5    | 39.3    | 27.1    | 23.4    | 24.0    | 21.9    | -28.2%              | -8.8%                 |
| <b>KNEE REPLACEMENT</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 1,767   | 1,209   | 1,259   | 1,527   | 1,780   | 1,894   | 7.2%                | 6.4%                  |
| 50TH PERCENTILE OF WAIT TIME   | 16.4    | 25.6    | 20.9    | 25.0    | 19.8    | 19.0    | 15.9%               | -4.0%                 |
| 90TH PERCENTILE OF WAIT TIME   | 40.3    | 51.0    | 54.9    | 63.4    | 61.3    | 59.3    | 47.1%               | -3.3%                 |
| <b>ABDOMINAL HERNIA REPAIR</b> |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 1,069   | 1,022   | 1,041   | 1,061   | 1,341   | 1,314   | 22.9%               | -2.0%                 |
| 50TH PERCENTILE OF WAIT TIME   | 8.1     | 7.1     | 6.1     | 7.9     | 7.9     | 7.9     | -2.5%               | 0.0%                  |
| 90TH PERCENTILE OF WAIT TIME   | 30.2    | 33.4    | 25.4    | 28.4    | 31.4    | 28.3    | -6.3%               | -9.9%                 |
| <b>HIP REPLACEMENT</b>         |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 1,223   | 875     | 989     | 1,106   | 1,130   | 1,179   | -3.6%               | 4.3%                  |
| 50TH PERCENTILE OF WAIT TIME   | 12.9    | 22.4    | 18.7    | 22.0    | 16.0    | 14.7    | 14.0%               | -8.1%                 |
| 90TH PERCENTILE OF WAIT TIME   | 32.7    | 46.1    | 49.9    | 54.6    | 51.4    | 45.3    | 38.5%               | -11.9%                |
| <b>PROSTATE SURGERY</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 993     | 895     | 1,004   | 1,183   | 1,372   | 1,270   | 27.9%               | -7.4%                 |

# HEALTH CARE

## DATA TABLES CONTINUED

|                                | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| 50TH PERCENTILE OF WAIT TIME   | 6.1     | 5.3     | 6.9     | 8.1     | 7.4     | 8.0     | 31.1%               | 8.1%                  |
| 90TH PERCENTILE OF WAIT TIME   | 24.8    | 25.2    | 25.9    | 32.6    | 23.6    | 22.9    | -7.7%               | -3.0%                 |
| <b>VIHA</b>                    |         |         |         |         |         |         |                     |                       |
| <b>CATARACT SURGERY</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 10,409  | 10,716  | 14,336  | 13,493  | 13,309  | 13,649  | 31.1%               | 2.6%                  |
| 50TH PERCENTILE OF WAIT TIME   | 11.0    | 9.7     | 6.6     | 7.1     | 7.0     | 7.9     | -28.2%              | 12.9%                 |
| 90TH PERCENTILE OF WAIT TIME   | 44.7    | 56.3    | 38.3    | 25.7    | 23.4    | 26.4    | -40.9%              | 12.8%                 |
| <b>KNEE REPLACEMENT</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 1,828   | 1,608   | 1,457   | 1,574   | 1,556   | 1,943   | 6.3%                | 24.9%                 |
| 50TH PERCENTILE OF WAIT TIME   | 13.9    | 20.9    | 16.1    | 21.0    | 20.3    | 19.7    | 41.7%               | -3.0%                 |
| 90TH PERCENTILE OF WAIT TIME   | 41.3    | 39.9    | 35.1    | 39.0    | 47.7    | 51.7    | 25.2%               | 8.4%                  |
| <b>ABDOMINAL HERNIA REPAIR</b> |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 1,077   | 1,165   | 1,071   | 1,228   | 1,157   | 1,293   | 20.1%               | 11.8%                 |
| 50TH PERCENTILE OF WAIT TIME   | 8.3     | 7.9     | 8.4     | 10.7    | 10.1    | 9.9     | 19.3%               | -2.0%                 |
| 90TH PERCENTILE OF WAIT TIME   | 26.8    | 39.7    | 30.4    | 36.7    | 32.8    | 33.0    | 23.1%               | 0.6%                  |
| <b>HIP REPLACEMENT</b>         |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 1,184   | 1,191   | 1,148   | 1,277   | 1,295   | 1,468   | 24.0%               | 13.4%                 |
| 50TH PERCENTILE OF WAIT TIME   | 12.0    | 17.6    | 14.1    | 18.6    | 17.1    | 16.0    | 33.3%               | -6.4%                 |
| 90TH PERCENTILE OF WAIT TIME   | 29.8    | 36.4    | 32.3    | 36.7    | 45.7    | 46.7    | 56.7%               | 2.2%                  |
| <b>PROSTATE SURGERY</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 1,123   | 1,154   | 1,089   | 1,178   | 1,148   | 1,224   | 9.0%                | 6.6%                  |
| 50TH PERCENTILE OF WAIT TIME   | 4.4     | 4.0     | 4.1     | 4.3     | 4.7     | 4.1     | -6.8%               | -12.8%                |
| 90TH PERCENTILE OF WAIT TIME   | 26.4    | 26.0    | 20.0    | 17.7    | 24.9    | 23.1    | -12.5%              | -7.2%                 |

|                                | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>NHA</b>                     |         |         |         |         |         |         |                     |                       |
| <b>CATARACT SURGERY</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 2,589   | 2,391   | 2,647   | 2,522   | 2,562   | 3,065   | 18.4%               | 19.6%                 |
| 50TH PERCENTILE OF WAIT TIME   | 17.1    | 14.4    | 10.7    | 11.1    | 14.1    | 11.4    | -33.3%              | -19.1%                |
| 90TH PERCENTILE OF WAIT TIME   | 44.7    | 43.0    | 26.2    | 33.0    | 38.0    | 28.1    | -37.1%              | -26.1%                |
| <b>KNEE REPLACEMENT</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 454     | 182     | 193     | 329     | 467     | 649     | 43.0%               | 39.0%                 |
| 50TH PERCENTILE OF WAIT TIME   | 10.0    | 13.4    | 27.9    | 45.3    | 68.3    | 53.7    | 437.0%              | -21.4%                |
| 90TH PERCENTILE OF WAIT TIME   | 32.0    | 35.5    | 83.4    | 114.4   | 121.6   | 105.4   | 229.4%              | -13.3%                |
| <b>ABDOMINAL HERNIA REPAIR</b> |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 241     | 213     | 202     | 273     | 303     | 399     | 65.6%               | 31.7%                 |
| 50TH PERCENTILE OF WAIT TIME   | 6.3     | 6.1     | 7.6     | 10.3    | 9.3     | 10.4    | 65.1%               | 11.8%                 |
| 90TH PERCENTILE OF WAIT TIME   | 17.7    | 23.1    | 25.8    | 53.0    | 53.1    | 41.7    | 135.6%              | -21.5%                |
| <b>HIP REPLACEMENT</b>         |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 223     | 127     | 188     | 232     | 239     | 336     | 50.7%               | 40.6%                 |
| 50TH PERCENTILE OF WAIT TIME   | 10.9    | 16.6    | 27.5    | 24.3    | 38.0    | 31.4    | 188.1%              | -17.4%                |
| 90TH PERCENTILE OF WAIT TIME   | 37.5    | 39.7    | 67.5    | 101.3   | 117.3   | 96.4    | 157.1%              | -17.8%                |
| <b>PROSTATE SURGERY</b>        |         |         |         |         |         |         |                     |                       |
| CASES COMPLETED                | 108     | 109     | 104     | 115     | 81      | 142     | 31.5%               | 75.3%                 |
| 50TH PERCENTILE OF WAIT TIME   | 5.6     | 6.3     | 11.3    | 7.9     | 8.3     | 7.1     | 26.8%               | -14.5%                |
| 90TH PERCENTILE OF WAIT TIME   | 11.2    | 16.2    | 31.9    | 33.7    | 25.7    | 49.1    | 338.4%              | 91.1%                 |

NOTE(S): Non-urgent scheduled surgeries were postponed between March 16 and May 18, 2020 as part of the initial COVID-19 pandemic response. As a result, case volumes and wait times for surgical cases completed/waiting during the 2019/20 and 2020/21 fiscal years should be interpreted with caution.

SOURCE(S): Ministry of Health.  
Surgical wait time for completed and waiting cases. Corporate Services Division. [Report Date: June 26, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.4 SURGICAL WAIT TIMES

#### 1.4.5 PERCENTAGE OF SURGERIES COMPLETED WITHIN FEDERAL BENCHMARK (WEEKS) BY HEALTH AUTHORITY

|                         | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|-------------------------|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>IHA</b>              |         |         |         |         |         |         |                           |                             |
| <b>CATARACT SURGERY</b> |         |         |         |         |         |         |                           |                             |
| <65                     | 82%     | 72%     | 88%     | 84%     | 84%     | 83%     | 1.0%                      | -1.2%                       |
| 65+                     | 80%     | 68%     | 85%     | 83%     | 79%     | 78%     | -1.3%                     | -1.0%                       |
| <b>KNEE REPLACEMENT</b> |         |         |         |         |         |         |                           |                             |
| <65                     | 57%     | 59%     | 72%     | 52%     | 55%     | 58%     | 0.8%                      | 3.0%                        |
| 65+                     | 55%     | 57%     | 66%     | 50%     | 56%     | 59%     | 4.0%                      | 3.6%                        |
| <b>HIP REPLACEMENT</b>  |         |         |         |         |         |         |                           |                             |
| <65                     | 61%     | 67%     | 71%     | 61%     | 65%     | 67%     | 6.3%                      | 1.5%                        |
| 65+                     | 58%     | 64%     | 73%     | 63%     | 66%     | 62%     | 4.1%                      | -4.2%                       |
| <b>FHA</b>              |         |         |         |         |         |         |                           |                             |
| <b>CATARACT SURGERY</b> |         |         |         |         |         |         |                           |                             |
| <65                     | 70%     | 69%     | 75%     | 83%     | 91%     | 91%     | 20.8%                     | -0.1%                       |
| 65+                     | 65%     | 64%     | 75%     | 83%     | 90%     | 91%     | 26.1%                     | 0.9%                        |
| <b>KNEE REPLACEMENT</b> |         |         |         |         |         |         |                           |                             |
| <65                     | 58%     | 51%     | 68%     | 61%     | 51%     | 45%     | -13.9%                    | -6.3%                       |
| 65+                     | 58%     | 52%     | 67%     | 61%     | 51%     | 43%     | -15.5%                    | -8.4%                       |
| <b>HIP REPLACEMENT</b>  |         |         |         |         |         |         |                           |                             |
| <65                     | 76%     | 66%     | 73%     | 60%     | 60%     | 52%     | -24.5%                    | -8.1%                       |
| 65+                     | 74%     | 62%     | 75%     | 67%     | 64%     | 53%     | -21.8%                    | -11.1%                      |
| <b>VCHA</b>             |         |         |         |         |         |         |                           |                             |
| <b>CATARACT SURGERY</b> |         |         |         |         |         |         |                           |                             |
| <65                     | 78%     | 67%     | 83%     | 85%     | 83%     | 86%     | 7.5%                      | 3.1%                        |
| 65+                     | 70%     | 64%     | 80%     | 81%     | 80%     | 83%     | 13.2%                     | 2.9%                        |
| <b>KNEE REPLACEMENT</b> |         |         |         |         |         |         |                           |                             |
| <65                     | 73%     | 49%     | 56%     | 54%     | 58%     | 70%     | -3.6%                     | 11.2%                       |
| 65+                     | 71%     | 51%     | 57%     | 52%     | 61%     | 66%     | -4.9%                     | 5.4%                        |

|                         | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|-------------------------|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>HIP REPLACEMENT</b>  |         |         |         |         |         |         |                           |                             |
| <65                     | 77%     | 52%     | 63%     | 53%     | 63%     | 70%     | -7.2%                     | 7.4%                        |
| 65+                     | 82%     | 56%     | 63%     | 58%     | 71%     | 75%     | -6.2%                     | 4.1%                        |
| <b>VIHA</b>             |         |         |         |         |         |         |                           |                             |
| <b>CATARACT SURGERY</b> |         |         |         |         |         |         |                           |                             |
| <65                     | 65%     | 64%     | 76%     | 82%     | 80%     | 79%     | 14.4%                     | -0.8%                       |
| 65+                     | 61%     | 59%     | 71%     | 79%     | 79%     | 76%     | 14.7%                     | -3.3%                       |
| <b>KNEE REPLACEMENT</b> |         |         |         |         |         |         |                           |                             |
| <65                     | 79%     | 66%     | 78%     | 66%     | 65%     | 63%     | -16.8%                    | -2.5%                       |
| 65+                     | 80%     | 62%     | 78%     | 64%     | 63%     | 64%     | -15.7%                    | 1.0%                        |
| <b>HIP REPLACEMENT</b>  |         |         |         |         |         |         |                           |                             |
| <65                     | 86%     | 69%     | 80%     | 65%     | 65%     | 70%     | -15.8%                    | 4.5%                        |
| 65+                     | 89%     | 71%     | 82%     | 68%     | 63%     | 73%     | -15.7%                    | 10.0%                       |
| <b>NHA</b>              |         |         |         |         |         |         |                           |                             |
| <b>CATARACT SURGERY</b> |         |         |         |         |         |         |                           |                             |
| <65                     | 60%     | 61%     | 78%     | 61%     | 65%     | 73%     | 13.8%                     | 8.9%                        |
| 65+                     | 46%     | 55%     | 74%     | 58%     | 53%     | 68%     | 21.6%                     | 15.0%                       |
| <b>KNEE REPLACEMENT</b> |         |         |         |         |         |         |                           |                             |
| <65                     | 81%     | 79%     | 48%     | 45%     | 34%     | 37%     | -43.9%                    | 3.5%                        |
| 65+                     | 86%     | 74%     | 48%     | 41%     | 34%     | 35%     | -51.4%                    | 1.1%                        |
| <b>HIP REPLACEMENT</b>  |         |         |         |         |         |         |                           |                             |
| <65                     | 87%     | 66%     | 49%     | 47%     | 45%     | 42%     | -44.5%                    | -2.5%                       |
| 65+                     | 79%     | 67%     | 47%     | 52%     | 44%     | 47%     | -31.6%                    | 3.8%                        |
| <b>B.C.</b>             |         |         |         |         |         |         |                           |                             |
| <b>CATARACT SURGERY</b> |         |         |         |         |         |         |                           |                             |
| <65                     | 73%     | 67%     | 79%     | 83%     | 85%     | 86%     | 12.7%                     | 0.8%                        |
| 65+                     | 67%     | 64%     | 77%     | 81%     | 82%     | 82%     | 15.1%                     | 0.5%                        |
| <b>KNEE REPLACEMENT</b> |         |         |         |         |         |         |                           |                             |
| <65                     | 68%     | 58%     | 67%     | 57%     | 54%     | 56%     | -12.4%                    | 1.3%                        |

# HEALTH CARE

## DATA TABLES CONTINUED

|                        | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|------------------------|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| 65+                    | 67%     | 56%     | 67%     | 56%     | 56%     | 56%     | -11.5%                    | 0.1%                        |
| <b>HIP REPLACEMENT</b> |         |         |         |         |         |         |                           |                             |
| <65                    | 76%     | 63%     | 70%     | 59%     | 62%     | 63%     | -12.4%                    | 1.0%                        |
| 65+                    | 76%     | 64%     | 72%     | 64%     | 65%     | 65%     | -11.2%                    | 0.1%                        |

NOTE(S): The federal benchmarks for cataract surgery, knee replacement and hip replacement are 16 weeks, 26 weeks and 26 weeks respectively. Non-urgent scheduled surgeries were postponed between March 16 and May 18, 2020 as part of the initial COVID-19 pandemic response. As a result, case volumes and wait times for surgical cases completed/waiting during the 2019/20 and 2020/21 fiscal years should be interpreted with caution.

SOURCE(S): Ministry of Health.

Surgical wait time for completed and waiting cases. Corporate Services Division. [Report Date: June 26, 2025].

### 1.5 HOME CARE

#### 1.5.1 HOME SUPPORT CLIENTS AND HOURS

|                                       | 2019/20   | 2020/21   | 2021/22   | 2022/23   | 2023/24   | 2024/25   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|---------------------|-----------------------|
| <b>IHA</b>                            |           |           |           |           |           |           |                     |                       |
| NUMBER OF CLIENTS                     | 9,763     | 9,191     | 9,519     | 9,876     | 10,081    | 10,616    | 8.7%                | 5.3%                  |
| NUMBER OF HOURS                       | 2,102,290 | 2,065,961 | 1,934,688 | 1,865,941 | 1,921,694 | 2,058,081 | -2.1%               | 7.1%                  |
| AVERAGE HOURS PER CLIENT              | 215       | 225       | 203       | 189       | 191       | 194       | -10.0%              | 1.7%                  |
| CLIENT RATE PER 1,000 POPULATION, 75+ | 123       | 112       | 112       | 111       | 108       | 109       | -11.3%              | 1.2%                  |
| <b>FHA</b>                            |           |           |           |           |           |           |                     |                       |
| NUMBER OF CLIENTS                     | 15,980    | 14,990    | 16,248    | 16,350    | 17,279    | 17,937    | 12.2%               | 3.8%                  |
| NUMBER OF HOURS                       | 4,264,424 | 3,834,639 | 4,218,209 | 4,144,732 | 4,388,756 | 4,729,893 | 10.9%               | 7.8%                  |
| AVERAGE HOURS PER CLIENT              | 267       | 256       | 260       | 254       | 254       | 264       | -1.2%               | 3.8%                  |
| CLIENT RATE PER 1,000 POPULATION, 75+ | 127       | 115       | 119       | 113       | 114       | 111       | -12.5%              | -1.8%                 |
| <b>VCHA</b>                           |           |           |           |           |           |           |                     |                       |
| NUMBER OF CLIENTS                     | 10,672    | 10,414    | 11,351    | 11,494    | 12,021    | 12,457    | 16.7%               | 3.6%                  |
| NUMBER OF HOURS                       | 2,954,807 | 2,924,468 | 3,136,263 | 3,137,903 | 3,542,728 | 3,935,516 | 33.2%               | 11.1%                 |
| AVERAGE HOURS PER CLIENT              | 277       | 281       | 276       | 273       | 295       | 316       | 14.1%               | 7.2%                  |

|  | 2019/20    | 2020/21    | 2021/22    | 2022/23    | 2023/24    | 2024/25    | % CHANGE<br>IN 6 YEARS | % CHANGE<br>IN LAST<br>YEAR |
|--|------------|------------|------------|------------|------------|------------|------------------------|-----------------------------|
| <b>CLIENT RATE PER 1,000<br/>POPULATION, 75+</b> | 118        | 112        | 119        | 116        | 116        | 115        | -2.2%                  | -0.4%                       |
| <b>VIHA</b>                                      |            |            |            |            |            |            |                        |                             |
| <b>NUMBER OF CLIENTS</b>                         | 9,709      | 9,635      | 10,281     | 10,544     | 10,985     | 11,270     | 16.1%                  | 2.6%                        |
| <b>NUMBER OF HOURS</b>                           | 2,669,178  | 2,796,379  | 2,889,206  | 2,959,006  | 3,211,277  | 3,588,170  | 34.4%                  | 11.7%                       |
| <b>AVERAGE HOURS PER<br/>CLIENT</b>              | 275        | 290        | 281        | 281        | 292        | 318        | 15.8%                  | 8.9%                        |
| <b>CLIENT RATE PER 1,000<br/>POPULATION, 75+</b> | 115        | 110        | 112        | 108        | 106        | 104        | -10.1%                 | -2.4%                       |
| <b>NHA</b>                                       |            |            |            |            |            |            |                        |                             |
| <b>NUMBER OF CLIENTS</b>                         | 2,683      | 3,203      | 3,268      | 3,179      | 3,761      | 4,233      | 57.8%                  | 12.5%                       |
| <b>NUMBER OF HOURS</b>                           | 412,696    | 468,647    | 490,731    | 412,199    | 441,449    | 493,211    | 19.5%                  | 11.7%                       |
| <b>AVERAGE HOURS PER<br/>CLIENT</b>              | 154        | 146        | 150        | 130        | 117        | 117        | -24.3%                 | -0.7%                       |
| <b>CLIENT RATE PER 1,000<br/>POPULATION, 75+</b> | 170        | 194        | 191        | 179        | 203        | 217        | 27.9%                  | 7.2%                        |
| <b>B.C.</b>                                      |            |            |            |            |            |            |                        |                             |
| <b>NUMBER OF CLIENTS</b>                         | 48,807     | 47,433     | 50,667     | 51,443     | 54,127     | 56,513     | 15.8%                  | 4.4%                        |
| <b>NUMBER OF HOURS</b>                           | 12,403,395 | 12,090,094 | 12,669,096 | 12,519,782 | 13,505,905 | 14,804,872 | 19.4%                  | 9.6%                        |
| <b>AVERAGE HOURS PER<br/>CLIENT</b>              | 254        | 255        | 250        | 243        | 250        | 262        | 3.1%                   | 5.0%                        |
| <b>CLIENT RATE PER 1,000<br/>POPULATION, 75+</b> | 124        | 116        | 119        | 115        | 115        | 114        | -7.4%                  | -0.4%                       |

NOTE(S): Includes long-term, short-term and CSIL clients. Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. Client counts and hours are for all ages. NHA's client counts are estimates, as they're unable to provide distinct counts.

SOURCE(S): Ministry of Health.  
HCC Annual Client Counts, Service Volumes and Rates. Corporate Services Division. [Received: February 19, 2026].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.5 HOME CARE

#### 1.5.2 HOME SUPPORT BY SERVICE TYPE

|                                | 2019/20   | 2020/21   | 2021/22   | 2022/23   | 2023/24   | 2024/25   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|---------------------|-----------------------|
| <b>LONG-TERM HOME SUPPORT</b>  |           |           |           |           |           |           |                     |                       |
| NUMBER OF CLIENTS              | 32,442    | 31,180    | 33,336    | 34,004    | 34,916    | 36,400    | 12.2%               | 4.3%                  |
| NUMBER OF HOURS                | 8,451,080 | 8,173,016 | 8,556,277 | 8,224,522 | 8,695,752 | 9,522,564 | 12.7%               | 9.5%                  |
| AVERAGE HOURS PER CLIENT       | 260       | 262       | 257       | 242       | 249       | 262       | 0.4%                | 5.0%                  |
| <b>SHORT-TERM HOME SUPPORT</b> |           |           |           |           |           |           |                     |                       |
| NUMBER OF CLIENTS              | 22,082    | 22,071    | 23,348    | 23,770    | 26,424    | 28,051    | 27.0%               | 6.2%                  |
| NUMBER OF HOURS                | 1,134,332 | 1,238,734 | 1,294,395 | 1,378,308 | 1,790,456 | 2,179,761 | 92.2%               | 21.7%                 |
| AVERAGE HOURS PER CLIENT       | 51        | 56        | 55        | 58        | 68        | 78        | 51.3%               | 14.7%                 |
| <b>CSIL</b>                    |           |           |           |           |           |           |                     |                       |
| NUMBER OF CLIENTS              | 970       | 941       | 1,037     | 1,041     | 1,031     | 1,029     | 6.1%                | -0.2%                 |
| NUMBER OF HOURS                | 2,817,983 | 2,678,344 | 2,818,425 | 2,916,952 | 3,019,697 | 3,102,547 | 10.1%               | 2.7%                  |
| AVERAGE HOURS PER CLIENT       | 2,905     | 2,846     | 2,718     | 2,802     | 2,929     | 3,015     | 3.8%                | 2.9%                  |

NOTE(S): Clients may receive more than one type of service and in more than one health authority. Client counts are unique within each health authority for each service type, but B.C. totals are the sum of these and therefore not unique client counts. Client counts and hours are for all ages. Some short-term and long-term Home Support hours cannot be fully separated by health authorities and may contribute to discrepancies in total Home Support hours.

SOURCE(S): Ministry of Health.

HCC Annual Client Counts, Service Volumes and Rates. Corporate Services Division. [Received: February 19, 2026].

### 1.5 HOME CARE

#### 1.5.3 ASSESSED CLIENT CONTRIBUTION PER DAY FOR HOME SUPPORT

|                        | 2020              | 2021              | 2022              | 2023              | 2024              | 2025              | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|---------------------------|-----------------------------|
| NO CLIENT CONTRIBUTION | 67.4%             | 65.7%             | 65.1%             | 69.4%             | 67.2%             | 66.1%             | -1.3%                     | -1.1%                       |
| CLIENT CONTRIBUTION    | 32.6%             | 34.3%             | 34.9%             | 30.6%             | 32.8%             | 33.9%             | 1.3%                      | 1.1%                        |
| QUARTILE 1             | <\$24.95          | <\$25.90          | <\$28.12          | <\$30.90          | <\$31.88          | <\$35.59          | n/a                       | n/a                         |
| QUARTILE 2             | \$24.95 - \$37.10 | \$25.90 - \$38.87 | \$28.12 - \$41.32 | \$30.90 - \$45.12 | \$31.88 - \$46.63 | \$35.59 - \$50.78 | n/a                       | n/a                         |

|            | 2020              | 2021              | 2022              | 2023              | 2024              | 2025              | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|---------------------------|-----------------------------|
| QUARTILE 3 | \$37.11 - \$55.59 | \$38.88 - \$58.86 | \$41.33 - \$62.39 | \$45.13 - \$68.55 | \$46.64 - \$71.42 | \$50.79 - \$77.73 | n/a                       | n/a                         |
| QUARTILE 4 | >\$55.59          | >\$58.86          | >\$62.39          | >\$68.55          | >\$71.42          | >\$77.73          | n/a                       | n/a                         |

NOTE(S): Includes long-term home support and CSIL.

SOURCE(S): Ministry of Health.

Home Support, Assisted Living and Long-Term Care Co-Payments. Corporate Services Division. [Received: November 7, 2025].

#### 1.5 HOME CARE

##### 1.5.4 COMMUNITY BASED PROFESSIONAL SERVICES CLIENTS AND VISITS

|                           | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>                |         |         |         |         |         |         |                     |                       |
| NUMBER OF CLIENTS         | 31,452  | 30,408  | 30,831  | 31,027  | 31,093  | 31,098  | -1.1%               | 0.0%                  |
| NUMBER OF VISITS          | 356,814 | 370,910 | 362,448 | 363,560 | 362,613 | 353,916 | -0.8%               | -2.4%                 |
| AVERAGE VISITS PER CLIENT | 11.3    | 12.2    | 11.8    | 11.7    | 11.7    | 11.4    | 0.3%                | -2.4%                 |
| <b>FHA</b>                |         |         |         |         |         |         |                     |                       |
| NUMBER OF CLIENTS         | 32,883  | 34,916  | 36,908  | 35,570  | 35,937  | 36,800  | 11.9%               | 2.4%                  |
| NUMBER OF VISITS          | 403,647 | 438,697 | 437,005 | 417,438 | 399,103 | 414,556 | 2.7%                | 3.9%                  |
| AVERAGE VISITS PER CLIENT | 12.3    | 12.6    | 11.8    | 11.7    | 11.1    | 11.3    | -8.2%               | 1.4%                  |
| <b>VCHA</b>               |         |         |         |         |         |         |                     |                       |
| NUMBER OF CLIENTS         | 24,576  | 25,096  | 26,148  | 25,747  | 26,330  | 26,891  | 9.4%                | 2.1%                  |
| NUMBER OF VISITS          | 305,803 | 346,941 | 354,213 | 339,530 | 348,125 | 355,537 | 16.3%               | 2.1%                  |
| AVERAGE VISITS PER CLIENT | 12.4    | 13.8    | 13.5    | 13.2    | 13.2    | 13.2    | 6.3%                | 0.0%                  |
| <b>VIHA</b>               |         |         |         |         |         |         |                     |                       |
| NUMBER OF CLIENTS         | 29,431  | 29,384  | 31,734  | 32,746  | 34,583  | 36,690  | 24.7%               | 6.1%                  |
| NUMBER OF VISITS          | 452,817 | 468,101 | 463,297 | 472,246 | 499,393 | 528,595 | 16.7%               | 5.8%                  |
| AVERAGE VISITS PER CLIENT | 15.4    | 15.9    | 14.6    | 14.4    | 14.4    | 14.4    | -6.4%               | -0.2%                 |

# HEALTH CARE

## DATA TABLES CONTINUED

|                           | 2019/20   | 2020/21   | 2021/22   | 2022/23   | 2023/24   | 2024/25   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------------------|-----------|-----------|-----------|-----------|-----------|-----------|---------------------|-----------------------|
| <b>NHA</b>                |           |           |           |           |           |           |                     |                       |
| NUMBER OF CLIENTS         | 11,741    | 13,754    | 14,400    | 15,908    | 14,757    | 15,300    | 30.3%               | 3.7%                  |
| NUMBER OF VISITS          | 95,695    | 100,444   | 96,956    | 99,431    | 111,579   | 106,958   | 11.8%               | -4.1%                 |
| AVERAGE VISITS PER CLIENT | 8.2       | 7.3       | 6.7       | 6.3       | 7.6       | 7.0       | -14.2%              | -7.5%                 |
| <b>B.C.</b>               |           |           |           |           |           |           |                     |                       |
| NUMBER OF CLIENTS         | 130,083   | 133,558   | 140,021   | 140,998   | 142,700   | 146,733   | 12.8%               | 2.8%                  |
| NUMBER OF VISITS          | 1,614,776 | 1,725,093 | 1,713,919 | 1,692,205 | 1,720,813 | 1,759,562 | 9.0%                | 2.3%                  |
| AVERAGE VISITS PER CLIENT | 12.4      | 12.9      | 12.2      | 12.0      | 12.1      | 12.0      | -3.4%               | -0.6%                 |

NOTE(S): Includes case management, community nursing services, community rehab services and clinical social work clients. Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and therefore not unique client counts. Client counts and visits are for all ages.

SOURCE(S): Ministry of Health.  
HCC Annual Client Counts, Service Volumes and Rates. Corporate Services Division. [Received: February 19, 2026].

### 1.5 HOME CARE

#### 1.5.5 HOME CARE COMPLAINTS RECEIVED BY THE PATIENT CARE QUALITY OFFICE

|             | 2019/20    | 2020/21    | 2021/22    | 2022/23    | 2023/24    | 2024/25    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| IHA         | 134        | 99         | 151        | 89         | 53         | 60         | -55.2%              | 13.2%                 |
| FHA         | 309        | 355        | 360        | 352        | 359        | 342        | 10.7%               | -4.7%                 |
| VCHA        | 73         | 93         | 103        | 66         | 78         | 68         | -6.8%               | -12.8%                |
| VIHA        | 150        | 139        | 125        | 154        | 138        | 139        | -7.3%               | 0.7%                  |
| NHA         | 32         | 25         | 36         | 15         | 17         | 29         | -9.4%               | 70.6%                 |
| <b>B.C.</b> | <b>698</b> | <b>711</b> | <b>775</b> | <b>676</b> | <b>645</b> | <b>638</b> | <b>-8.6%</b>        | <b>-1.1%</b>          |

NOTE(S): The data are for all ages.

SOURCE(S): Patient Care Quality Office.  
Complaints in Home and Community Care and Long-Term Care. [Received: September 26, 2025].

1.5 HOME CARE

**1.5.6 HOME CARE COMPLAINTS RECEIVED BY THE PATIENT CARE QUALITY OFFICE BY TYPE**

|                                       | 2019/20    | 2020/21    | 2021/22    | 2022/23    | 2023/24    | 2024/25    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------------------------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| ACCESSIBILITY                         | 130        | 158        | 138        | 115        | 146        | 132        | 1.5%                | -9.6%                 |
| ACCOMMODATION                         | 14         | 10         | 23         | 15         | 30         | 17         | 21.4%               | -43.3%                |
| ADMINISTRATIVE FAIRNESS               | 16         | 30         | 45         | 52         | 32         | 21         | 31.3%               | -34.4%                |
| ATTITUDE AND CONDUCT                  | 79         | 78         | 99         | 90         | 68         | 89         | 12.7%               | 30.9%                 |
| CARE                                  | 232        | 181        | 243        | 199        | 179        | 194        | -16.4%              | 8.4%                  |
| CHALLENGING PATIENT/ FAMILY BEHAVIOUR | 1          | 1          | 4          | 1          | 2          | 2          | 100.0%              | 0.0%                  |
| COMMUNICATION                         | 109        | 117        | 84         | 90         | 75         | 82         | -24.8%              | 9.3%                  |
| CONFIDENTIALITY OR PRIVACY            | 3          | 3          | 11         | 5          | 4          | 5          | 66.7%               | 25.0%                 |
| COORDINATION                          | 63         | 76         | 61         | 42         | 29         | 27         | -57.1%              | -6.9%                 |
| DISCHARGE ARRANGEMENTS                | 8          | 4          | 9          | 8          | 9          | 5          | -37.5%              | -44.4%                |
| ENVIRONMENTAL                         | 4          | 10         | 14         | 8          | 10         | 14         | 250.0%              | 40.0%                 |
| FINANCIAL                             | 23         | 19         | 19         | 25         | 17         | 25         | 8.7%                | 47.1%                 |
| LOST ARTICLE                          | 0          | 0          | 6          | 4          | 2          | 6          | n/a                 | 200.0%                |
| RESIDENTS BILL OF RIGHTS              | 1          | 1          | 0          | 0          | 0          | 0          | -100.0%             | n/a                   |
| SAFETY                                | 11         | 23         | 9          | 10         | 15         | 4          | -63.6%              | -73.3%                |
| OTHER                                 | n/a        | n/a        | n/a        | n/a        | n/a        | 10         | n/a                 | n/a                   |
| UNKNOWN                               | 4          | 0          | 10         | 12         | 27         | 5          | 25.0%               | -81.5%                |
| <b>B.C. TOTAL</b>                     | <b>698</b> | <b>711</b> | <b>775</b> | <b>676</b> | <b>645</b> | <b>638</b> | <b>-8.6%</b>        | <b>-1.1%</b>          |

SOURCE(S): Patient Care Quality Office.  
Complaints in Home and Community Care and Long-Term Care. [Received: September 26, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.6 ADULT DAY PROGRAMS AND RESPITE CARE

#### 1.6.1 ADULT DAY PROGRAMS CLIENTS AND DAYS

|                         | 2019/20 | 2020/21 | 2021/22* | 2022/23* | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------------|---------|---------|----------|----------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>              |         |         |          |          |         |         |                     |                       |
| NUMBER OF CLIENTS       | 1,678   | 356     | 840      | 1,396    | 1,618   | 1,669   | -0.5%               | 3.2%                  |
| NUMBER OF PROGRAM DAYS  | 63,819  | 2,398   | 18,022   | 38,910   | 51,714  | 59,160  | -7.3%               | 14.4%                 |
| AVERAGE DAYS PER CLIENT | 38      | 7       | 21       | 28       | 32      | 35      | -6.8%               | 10.9%                 |
| <b>FHA</b>              |         |         |          |          |         |         |                     |                       |
| NUMBER OF CLIENTS       | 2,050   | 48      | 832      | 1,728    | 2,108   | 2,273   | 10.9%               | 7.8%                  |
| NUMBER OF PROGRAM DAYS  | 74,312  | 110     | 12,264   | 48,769   | 72,415  | 79,994  | 7.6%                | 10.5%                 |
| AVERAGE DAYS PER CLIENT | 36      | 2       | 15       | 28       | 34      | 35      | -2.9%               | 2.4%                  |
| <b>VCHA</b>             |         |         |          |          |         |         |                     |                       |
| NUMBER OF CLIENTS       | 1,626   | 29      | 842      | 1,316    | 1,552   | 1,671   | 2.8%                | 7.7%                  |
| NUMBER OF PROGRAM DAYS  | 77,064  | 289     | 24,547   | 49,802   | 67,495  | 76,745  | -0.4%               | 13.7%                 |
| AVERAGE DAYS PER CLIENT | 47      | 10      | 29       | 38       | 43      | 46      | -3.1%               | 5.6%                  |
| <b>VIHA</b>             |         |         |          |          |         |         |                     |                       |
| NUMBER OF CLIENTS       | 1,573   | 526     | 1,195    | 1,501    | 1,509   | 1,683   | 7.0%                | 11.5%                 |
| NUMBER OF PROGRAM DAYS  | 60,094  | 9,829   | 36,065   | 52,935   | 59,621  | 67,066  | 11.6%               | 12.5%                 |
| AVERAGE DAYS PER CLIENT | 38      | 19      | 30       | 35       | 40      | 40      | 4.3%                | 0.9%                  |
| <b>NHA</b>              |         |         |          |          |         |         |                     |                       |
| NUMBER OF CLIENTS       | 331     | 30      | n/a      | n/a      | 93      | 110     | -66.8%              | 18.3%                 |
| NUMBER OF PROGRAM DAYS  | 13,102  | 284     | 998      | 1,176    | 3,054   | 3,616   | -72.4%              | 18.4%                 |
| AVERAGE DAYS PER CLIENT | 40      | 9       | n/a      | n/a      | 33      | 33      | -17.0%              | 0.1%                  |

|                         | 2019/20 | 2020/21 | 2021/22* | 2022/23* | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------------|---------|---------|----------|----------|---------|---------|---------------------|-----------------------|
| <b>B.C.</b>             |         |         |          |          |         |         |                     |                       |
| NUMBER OF CLIENTS       | 7,258   | 989     | 3,709    | 5,941    | 6,880   | 7,406   | 2.0%                | 7.6%                  |
| NUMBER OF PROGRAM DAYS  | 288,391 | 12,910  | 90,898   | 190,416  | 254,299 | 286,581 | -0.6%               | 12.7%                 |
| AVERAGE DAYS PER CLIENT | 40      | 13      | 25       | 32       | 37      | 39      | -2.6%               | 4.7%                  |

NOTE(S): Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and therefore not unique client counts. Due to the pandemic, the Ministry of Health issued full suspension of ADPs for 2020/21, therefore the number of clients and program days had a significant drop in 2020/21. \*NHA is unable to provide the distinct client count for ADP for fiscal years 2021/22 and 2022/23, therefore the B.C. figures for 2021/22 and 2022/23 are based on the other four health authorities.

SOURCE(S): Ministry of Health.

HCC Annual Client Counts, Service Volumes and Rates. Corporate Services Division. [Received: February 19, 2026].

#### 1.6 ADULT DAY PROGRAMS AND RESPITE CARE

##### 1.6.2 WAITLIST FOR ADULT DAY PROGRAMS, AT MARCH 31

|                              | 2020 | 2021 | 2022 | 2023 | 2024 | 2025 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------|------|------|------|------|------|------|---------------------|-----------------------|
| <b>IHA</b>                   |      |      |      |      |      |      |                     |                       |
| NUMBER OF ADPS               | 35   | 29   | 30   | 42   | 38   | 38   | 8.6%                | 0.0%                  |
| NUMBER OF ADPS WITH WAITLIST | 35   | 29   | 23   | 22   | 38   | 38   | 8.6%                | 0.0%                  |
| NUMBER OF CLIENTS WAITING    | 155  | 217  | 140  | 87   | 70   | 71   | -54.2%              | 1.4%                  |
| AVERAGE WAIT TIME            | 74   | 259  | 111  | 57   | 32   | 31   | -58.3%              | -3.1%                 |
| <b>FHA</b>                   |      |      |      |      |      |      |                     |                       |
| NUMBER OF ADPS               | 18   | 18   | 16   | 18   | 21   | 21   | 16.7%               | 0.0%                  |
| NUMBER OF ADPS WITH WAITLIST | 18   | 17   | 16   | 18   | 20   | 16   | -11.1%              | -20.0%                |
| NUMBER OF CLIENTS WAITING    | 374  | 553  | 195  | 163  | 263  | 405  | 8.3%                | 54.0%                 |
| AVERAGE WAIT TIME            | 128  | n/a  | 91   | 12   | 51   | 80   | -37.6%              | 57.8%                 |
| <b>VCHA*</b>                 |      |      |      |      |      |      |                     |                       |
| NUMBER OF ADPS               | 22   | 19   | 20   | 20   | 22   | 21   | -4.5%               | -4.5%                 |

# HEALTH CARE

## DATA TABLES CONTINUED

|                              | 2020  | 2021 | 2022 | 2023 | 2024  | 2025  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------|-------|------|------|------|-------|-------|---------------------|-----------------------|
| NUMBER OF ADPS WITH WAITLIST | 22    | 19   | 20   | 6    | 15    | 18    | -18.2%              | 20.0%                 |
| NUMBER OF CLIENTS WAITING    | 329   | n/a  | n/a  | 83   | 183   | 219   | -33.4%              | 19.7%                 |
| AVERAGE WAIT TIME            | 59    | n/a  | n/a  | 97   | 107   | 158   | 168.0%              | 47.7%                 |
| <b>VIHA**</b>                |       |      |      |      |       |       |                     |                       |
| NUMBER OF ADPS               | 32    | 31   | 30   | 27   | 28    | 27    | -15.6%              | -3.6%                 |
| NUMBER OF ADPS WITH WAITLIST | 32    | 31   | 30   | 27   | 28    | 27    | -15.6%              | -3.6%                 |
| NUMBER OF CLIENTS WAITING    | 318   | 292  | 442  | 588  | 685   | 648   | 103.8%              | -5.4%                 |
| AVERAGE WAIT TIME            | 98    | 92   | 101  | n/a  | n/a   | n/a   | n/a                 | n/a                   |
| <b>NHA***</b>                |       |      |      |      |       |       |                     |                       |
| NUMBER OF ADPS               | 3     | 5    | 9    | 14   | 15    | 15    | 400.0%              | 0.0%                  |
| NUMBER OF ADPS WITH WAITLIST | 3     | 5    | 9    | 14   | 15    | 15    | 400.0%              | 0.0%                  |
| NUMBER OF CLIENTS WAITING    | 13    | 20   | 11   | 69   | 63    | 61    | 369.2%              | -3.2%                 |
| AVERAGE WAIT TIME            | 97    | n/a  | n/a  | n/a  | n/a   | n/a   | n/a                 | n/a                   |
| <b>B.C.</b>                  |       |      |      |      |       |       |                     |                       |
| NUMBER OF ADPS               | 110   | 102  | 105  | 121  | 124   | 122   | 10.9%               | -1.6%                 |
| NUMBER OF ADPS WITH WAITLIST | 110   | 101  | 98   | 87   | 116   | 114   | 3.6%                | -1.7%                 |
| NUMBER OF CLIENTS WAITING    | 1,189 | n/a  | n/a  | 990  | 1,264 | 1,404 | 18.1%               | 11.1%                 |
| AVERAGE WAIT TIME            | 94    | n/a  | n/a  | n/a  | n/a   | n/a   | n/a                 | n/a                   |

NOTE(S): \*VCHA: Waitlists were not centrally maintained during the pandemic due to staff redeployments and service shutdowns. \*\*VIHA is in a process of creating a new electronic waitlist system for ADP, the wait time for ADP is not available after 2022/23. \*\*\*Although NHA has 14 ADPs in 2019/20, 17 ADPs in 2020/21 and 2021/22, and 18 ADPs in 2022/23 and 2023/24, waitlist data was only received for three programs in 2019/20, five programs in 2020/21, nine programs in 2021/22, 14 programs in 2022/23 and 15 programs in 2023/24. The B.C. average is a calculated weighted average.

SOURCE(S): Health Authorities.  
Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. [Received: June 17 to July 9, 2025].

1.6 ADULT DAY PROGRAMS AND RESPITE CARE

**1.6.3 OVERNIGHT RESPITE CARE BEDS, AT MARCH 31**

|             | 2020       | 2021       | 2022       | 2023       | 2024       | 2025       | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| IHA         | 56         | 58         | 59         | 59         | 59         | 59         | 5.4%                | 0.0%                  |
| FHA         | 63         | 61         | 61         | 68         | 57         | 52         | -17.5%              | -8.8%                 |
| VCHA        | 44         | 44         | 44         | 44         | 44         | 44         | 0.0%                | 0.0%                  |
| VIHA        | 50         | 50         | 50         | 49         | 50         | 50         | 0.0%                | 0.0%                  |
| NHA         | 35         | 29         | 29         | 35         | 35         | 36         | 2.9%                | 2.9%                  |
| <b>B.C.</b> | <b>248</b> | <b>242</b> | <b>243</b> | <b>255</b> | <b>245</b> | <b>241</b> | <b>-2.8%</b>        | <b>-1.6%</b>          |

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. [Received: June 17 to July 9, 2025].

1.7 ASSISTED LIVING

**1.7.1 REGISTERED ASSISTED LIVING RESIDENCES AND UNITS, AT MARCH 31**

|  | 2020  | 2021  | 2022  | 2023*    | 2024** | 2025*** | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|-------|-------|-------|----------|--------|---------|---------------------|-----------------------|
| PUBLICLY-SUBSIDIZED REGISTERED ASSISTED LIVING SITES | 133   | 136   | 136   | 135      | 135    | 135     | 1.5%                | 0.0%                  |
| PUBLICLY-SUBSIDIZED UNITS                            | 4,262 | 4,347 | 4,415 | 4,338    | 4,342  | 4,334   | 1.7%                | -0.2%                 |
| PRIVATE PAY UNITS                                    | 1,297 | 1,319 | 1,276 | 1,327    | 1,327  | 1,364   | 5.2%                | 2.8%                  |
| PRIVATE PAY REGISTERED ASSISTED LIVING SITES         | 73    | 69    | 70    | 68       | 67     | 66      | -9.6%               | -1.5%                 |
| PRIVATE UNITS  | 2,585 | 2,645 | 2,737 | 2,685*** | 2,660  | 2,639   | 2.1%                | -0.8%                 |

NOTE(S): \*Due to a high volume of assisted living residences being late in registering by March 31, the numbers reported for 2023 are those received by November 21; therefore, they differ from those reported in the OSA Long-Term Care and Assisted Living Directory. \*\*Kiwaniis Suites and Kiwanis House are separately registered in the Assisted Living Registry, as are Marrion Village 1950 and Marrion Village 1980; therefore, they differ from those reported in the Directory. \*\*\*Chalmers Lodge in Vancouver Coastal was temporarily closed for renovations and residents were residing at Rideau; their registration was previously for 115 units.

SOURCE(S): Ministry of Health.

Assisted Living Services. Assisted Living Registrar. [Received: May 22, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.7 ASSISTED LIVING

#### 1.7.2 MONTHLY RESIDENT RATES (\$) FOR PUBLICLY-SUBSIDIZED ASSISTED LIVING UNIT

|                             | 2020 | 2021 | 2022            | 2023            | 2024            | 2025            | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------|------|------|-----------------|-----------------|-----------------|-----------------|---------------------|-----------------------|
| <b>IHA</b>                  |      |      |                 |                 |                 |                 |                     |                       |
| <b>MAXIMUM MONTHLY RATE</b> |      |      |                 |                 |                 |                 |                     |                       |
| SINGLE                      | n/a  | n/a  | \$3,190-\$4,673 | \$3,243-\$4,765 | \$3,260-\$5,107 | \$4,681-\$4,762 | n/a                 | n/a                   |
| COUPLE                      | n/a  | n/a  | \$3,690-\$7,929 | \$3,743-\$8,112 | \$3,840-\$8,799 | \$5,293-\$7,356 | n/a                 | n/a                   |
| <b>FHA*</b>                 |      |      |                 |                 |                 |                 |                     |                       |
| <b>MAXIMUM MONTHLY RATE</b> |      |      |                 |                 |                 |                 |                     |                       |
| SINGLE                      | n/a  | n/a  | \$3,308-\$4,138 | \$3,839-\$4,465 | \$4,031-\$4,640 | \$4,143-\$4,537 | n/a                 | n/a                   |
| COUPLE                      | n/a  | n/a  | \$4,638         | \$4,990         | \$5,165-\$7,346 | \$5,076-\$7,369 | n/a                 | n/a                   |
| <b>VCHA</b>                 |      |      |                 |                 |                 |                 |                     |                       |
| <b>MAXIMUM MONTHLY RATE</b> |      |      |                 |                 |                 |                 |                     |                       |
| SINGLE                      | n/a  | n/a  | \$2,246-\$4,779 | \$2,418-\$5,046 | \$2,700-\$3,530 | \$2,350-\$3,530 | n/a                 | n/a                   |
| COUPLE                      | n/a  | n/a  | \$2,489-\$5,032 | \$2,661-\$5,299 | \$3,200-\$4,030 | \$2,850-\$4,030 | n/a                 | n/a                   |
| <b>VIHA**</b>               |      |      |                 |                 |                 |                 |                     |                       |
| <b>MAXIMUM MONTHLY RATE</b> |      |      |                 |                 |                 |                 |                     |                       |
| SINGLE                      | n/a  | n/a  | \$3,250         | \$3,250         | \$3,250         | \$3,250         | n/a                 | 0.0%                  |
| COUPLE                      | n/a  | n/a  | \$3,750-\$4,750 | \$3,750-\$4,750 | \$3,750-\$4,750 | \$3,750-\$4,750 | n/a                 | n/a                   |
| <b>NHA</b>                  |      |      |                 |                 |                 |                 |                     |                       |
| <b>MAXIMUM MONTHLY RATE</b> |      |      |                 |                 |                 |                 |                     |                       |
| SINGLE                      | n/a  | n/a  | \$2,658-\$3,548 | \$2,732-\$3,622 | \$2,674-\$3,564 | \$2,674-\$3,564 | n/a                 | n/a                   |
| COUPLE                      | n/a  | n/a  | \$4,316-\$5,206 | \$4,464-\$5,354 | \$4,349-\$5,239 | \$4,349-\$5,239 | n/a                 | n/a                   |
| <b>B.C.</b>                 |      |      |                 |                 |                 |                 |                     |                       |
| <b>MAXIMUM MONTHLY RATE</b> |      |      |                 |                 |                 |                 |                     |                       |
| SINGLE                      | n/a  | n/a  | \$2,246-\$4,779 | \$2,418-\$5,046 | \$2,674-\$5,107 | \$2,350-\$4,762 | n/a                 | n/a                   |

|                             | 2020       | 2021       | 2022            | 2023            | 2024            | 2025            | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------|------------|------------|-----------------|-----------------|-----------------|-----------------|---------------------|-----------------------|
| <b>COUPLE</b>               | n/a        | n/a        | \$2,489-\$7,929 | \$2,661-\$8,112 | \$3,200-\$8,799 | \$2,850-\$7,369 | n/a                 | n/a                   |
| <b>MINIMUM MONTHLY RATE</b> |            |            |                 |                 |                 |                 |                     |                       |
| <b>SINGLE</b>               | \$1,041.40 | \$1,060.30 | \$1,070.90      | \$1,093.50      | \$1,163.90      | \$1,219.40      | 17.1%               | 4.8%                  |
| <b>COUPLE</b>               | \$1,586.40 | \$1,615.00 | \$1,631.20      | \$1,665.60      | \$1,772.90      | \$1,857.30      | 17.1%               | 4.8%                  |

NOTE(S): The maximum rate is a combination of the market rate for housing and hospitality services within the community and the actual costs of personal care services. This rate is determined by each health authority. The minimum monthly rate applies to all of B.C. \*The maximum monthly rate for a couple doesn't vary by level of personal care required in 2022 and 2023. \*\*The maximum monthly rate for single seniors doesn't vary by type of accommodation.

SOURCE(S): Ministry of Health. Assisted Living. [Online] [Cited: May 15, 2025].

<https://www2.gov.bc.ca/gov/content/health/accessing-health-care/home-community-care/care-options-and-cost/assisted-living>

Office of the Seniors Advocate.

2025 Long-Term Care and Assisted Living Directory. [Extracted: January 7, 2026].

## 1.7 ASSISTED LIVING

### 1.7.3 ASSESSED CLIENT CONTRIBUTIONS IN PUBLICLY-SUBSIDIZED ASSISTED LIVING

|                                    | 2020       | 2021       | 2022       | 2023       | 2024       | 2025       | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| <b>IHA</b>                         |            |            |            |            |            |            |                     |                       |
| <b>AVERAGE CO-PAYMENT AMOUNT</b>   | \$1,329.72 | \$1,357.73 | \$1,368.01 | \$1,459.75 | \$1,499.38 | \$1,636.25 | 23.1%               | 9.1%                  |
| <b>MEDIAN CO-PAYMENT AMOUNT</b>    | \$1,198.28 | \$1,220.97 | \$1,243.02 | \$1,280.07 | \$1,343.53 | \$1,457.80 | 21.7%               | 8.5%                  |
| <b>CLIENTS PAYING MAXIMUM RATE</b> | 37         | 13         | 6          | 5          | 3          | 4          | -89.2%              | 33.3%                 |
| <b>FHA</b>                         |            |            |            |            |            |            |                     |                       |
| <b>AVERAGE CO-PAYMENT AMOUNT</b>   | \$1,544.38 | \$1,499.90 | \$1,537.16 | \$1,600.52 | \$1,641.15 | \$1,802.25 | 16.7%               | 9.8%                  |
| <b>MEDIAN CO-PAYMENT AMOUNT</b>    | \$1,269.39 | \$1,289.57 | \$1,314.89 | \$1,342.57 | \$1,401.45 | \$1,543.03 | 21.6%               | 10.1%                 |
| <b>CLIENTS PAYING MAXIMUM RATE</b> | 9          | 2          | 10         | 16         | 8          | 14         | 55.6%               | 75.0%                 |
| <b>VCHA</b>                        |            |            |            |            |            |            |                     |                       |
| <b>AVERAGE CO-PAYMENT AMOUNT</b>   | \$1,403.59 | \$1,371.52 | \$1,449.08 | \$1,462.54 | \$1,514.43 | \$1,648.82 | 17.5%               | 8.9%                  |
| <b>MEDIAN CO-PAYMENT AMOUNT</b>    | \$1,188.77 | \$1,195.04 | \$1,224.70 | \$1,240.54 | \$1,295.29 | \$1,419.63 | 19.4%               | 9.6%                  |
| <b>CLIENTS PAYING MAXIMUM RATE</b> | 13         | 18         | 15         | 24         | 24         | 24         | 84.6%               | 0.0%                  |

# HEALTH CARE

## DATA TABLES CONTINUED

|                             | 2020       | 2021       | 2022       | 2023       | 2024       | 2025       | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| <b>VIHA</b>                 |            |            |            |            |            |            |                     |                       |
| AVERAGE CO-PAYMENT AMOUNT   | \$1,417.90 | \$1,423.25 | \$1,474.02 | \$1,523.15 | \$1,529.57 | \$1,650.27 | 16.4%               | 7.9%                  |
| MEDIAN CO-PAYMENT AMOUNT    | \$1,252.50 | \$1,270.32 | \$1,304.51 | \$1,328.95 | \$1,392.65 | \$1,501.79 | 19.9%               | 7.8%                  |
| CLIENTS PAYING MAXIMUM RATE | 20         | 13         | 8          | 15         | 10         | 16         | -20.0%              | 60.0%                 |
| <b>NHA</b>                  |            |            |            |            |            |            |                     |                       |
| AVERAGE CO-PAYMENT AMOUNT   | \$1,478.06 | \$1,542.20 | \$1,496.43 | \$1,560.65 | \$1,619.02 | \$1,872.34 | 26.7%               | 15.6%                 |
| MEDIAN CO-PAYMENT AMOUNT    | \$1,314.74 | \$1,314.89 | \$1,296.28 | \$1,378.94 | \$1,440.77 | \$1,571.50 | 19.5%               | 9.1%                  |
| CLIENTS PAYING MAXIMUM RATE | 6          | 5          | 4          | 12         | 15         | 17         | 183.3%              | 13.3%                 |
| <b>B.C.</b>                 |            |            |            |            |            |            |                     |                       |
| AVERAGE CO-PAYMENT AMOUNT   | \$1,441.23 | \$1,431.82 | \$1,468.28 | \$1,524.18 | \$1,560.89 | \$1,708.77 | 18.6%               | 9.5%                  |
| MEDIAN CO-PAYMENT AMOUNT    | \$1,237.48 | \$1,252.18 | \$1,274.87 | \$1,309.79 | \$1,364.50 | \$1,489.83 | 20.4%               | 9.2%                  |
| CLIENTS PAYING MAXIMUM RATE | 85         | 51         | 43         | 72         | 60         | 75         | -11.8%              | 25.0%                 |

NOTE(S): The maximum client contribution rate is determined by individual service providers and is not available from the Ministry of Health. Therefore, clients assessed at the maximum rate are not included resulting in an underestimation of the average and median rates. "Clients paying maximum rate" is the count of clients based on actual payment not the assessed monthly rate.

SOURCE(S): Ministry of Health. Home Support, Assisted Living and Long-Term Care Co-Payments. [Received: November 7, 2025].

Health Authorities. Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. [Received: June 17 to July 9, 2025].

### 1.7 ASSISTED LIVING

#### 1.7.4 CLIENTS AND PERSONAL CARE HOURS IN PUBLICLY-SUBSIDIZED ASSISTED LIVING

|                             | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>                  |         |         |         |         |         |         |                     |                       |
| CLIENTS                     | 1,180   | 1,147   | 1,137   | 1,158   | 1,131   | 1,167   | -1.1%               | 3.2%                  |
| CARE HOURS                  | 358,181 | 373,614 | 362,305 | 376,561 | 396,375 | 441,515 | 23.3%               | 11.4%                 |
| SUBSIDIZED UNITS            | 947     | 931     | 945     | 926     | 926     | 926     | -2.2%               | 0.0%                  |
| AVERAGE CARE HOURS PER UNIT | 378     | 401     | 383     | 407     | 428     | 477     | 26.1%               | 11.4%                 |

|                             | 2019/20   | 2020/21   | 2021/22   | 2022/23   | 2023/24   | 2024/25   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------|-----------|-----------|-----------|-----------|-----------|-----------|---------------------|-----------------------|
| <b>FHA</b>                  |           |           |           |           |           |           |                     |                       |
| CLIENTS                     | 1,706     | 1,617     | 1,660     | 1,685     | 1,657     | 1,672     | -2.0%               | 0.9%                  |
| CARE HOURS                  | 598,366   | 602,426   | 594,359   | 590,804   | 613,943   | 619,122   | 3.5%                | 0.8%                  |
| SUBSIDIZED UNITS            | 1,328     | 1,334     | 1,386     | 1,322     | 1,326     | 1,333     | 0.4%                | 0.5%                  |
| AVERAGE CARE HOURS PER UNIT | 451       | 452       | 429       | 447       | 463       | 464       | 3.1%                | 0.3%                  |
| <b>VCHA</b>                 |           |           |           |           |           |           |                     |                       |
| CLIENTS                     | 1,061     | 1,041     | 1,012     | 1,035     | 973       | 965       | -9.0%               | -0.8%                 |
| CARE HOURS                  | 195,284   | 178,959   | 184,014   | 188,155   | 191,855   | 190,513   | -2.4%               | -0.7%                 |
| SUBSIDIZED UNITS            | 849       | 845       | 841       | 847       | 847       | 847       | -0.2%               | 0.0%                  |
| AVERAGE CARE HOURS PER UNIT | 230       | 212       | 219       | 222       | 227       | 225       | -2.2%               | -0.7%                 |
| <b>VIHA</b>                 |           |           |           |           |           |           |                     |                       |
| CLIENTS                     | 1,139     | 1,090     | 1,098     | 1,115     | 1,065     | 965       | -15.3%              | -9.4%                 |
| CARE HOURS                  | 440,285   | 446,478   | 436,774   | 466,535   | 460,395   | 458,616   | 4.2%                | -0.4%                 |
| SUBSIDIZED UNITS            | 850       | 948       | 950       | 950       | 950       | 935       | 10.0%               | -1.6%                 |
| AVERAGE CARE HOURS PER UNIT | 518       | 471       | 460       | 491       | 485       | 490       | -5.3%               | 1.2%                  |
| <b>NHA</b>                  |           |           |           |           |           |           |                     |                       |
| CLIENTS                     | 356       | 356       | 356       | 356       | 356       | 356       | 0.0%                | 0.0%                  |
| CARE HOURS                  | 108,610   | 110,500   | 110,500   | 110,500   | 110,500   | 110,500   | 1.7%                | 0.0%                  |
| SUBSIDIZED UNITS            | 288       | 289       | 293       | 293       | 293       | 293       | 1.7%                | 0.0%                  |
| AVERAGE CARE HOURS PER UNIT | 377       | 382       | 377       | 377       | 377       | 377       | 0.0%                | 0.0%                  |
| <b>B.C.</b>                 |           |           |           |           |           |           |                     |                       |
| CLIENTS                     | 5,442     | 5,251     | 5,263     | 5,349     | 5,182     | 5,125     | -5.8%               | -1.1%                 |
| CARE HOURS                  | 1,700,726 | 1,711,977 | 1,687,952 | 1,732,555 | 1,773,067 | 1,820,265 | 7.0%                | 2.7%                  |
| SUBSIDIZED UNITS            | 4,262     | 4,347     | 4,415     | 4,338     | 4,342     | 4,334     | 1.7%                | -0.2%                 |
| AVERAGE CARE HOURS PER UNIT | 399       | 394       | 382       | 399       | 408       | 420       | 5.3%                | 2.9%                  |

NOTE(S): Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and are therefore not unique client counts. The data only includes clients receiving personal care hours. Therefore, the distinct client count could be understated. NHA figures are estimates only and cannot be fully validated at this time. Data should be interpreted with caution. Due to a high volume of assisted living residences late in registration by March 31, the numbers reported for 2023 are the numbers available by November 21; therefore, they differ from those reported in the OSA Long-Term Care and Assisted Living Directory.

SOURCE(S): Ministry of Health.  
HCC Annual Client Counts, Service Volumes and Rates. Corporate Services Division. [Received: February 19, 2026].  
Assisted Living Services. Assisted Living Registrar. [Received: May 22, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.7 ASSISTED LIVING

#### 1.7.5 WAITLIST FOR PUBLICLY-SUBSIDIZED ASSISTED LIVING, AT MARCH 31

|             | 2020       | 2021       | 2022       | 2023         | 2024         | 2025         | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|------------|------------|------------|--------------|--------------|--------------|---------------------|-----------------------|
| IHA         | 231        | 167        | 213        | 274          | 229          | 205          | -11.3%              | -10.5%                |
| FHA         | 111        | 51         | 50         | 85           | 116          | 167          | 50.5%               | 44.0%                 |
| VCHA        | 114        | 53         | 82         | 92           | 144          | 178          | 56.1%               | 23.6%                 |
| VIHA        | 107        | 52         | 88         | 221          | 332          | 258          | 141.1%              | -22.3%                |
| NHA         | 328        | 343        | 332        | 385          | 405          | 411          | 25.3%               | 1.5%                  |
| <b>B.C.</b> | <b>891</b> | <b>666</b> | <b>765</b> | <b>1,057</b> | <b>1,226</b> | <b>1,219</b> | <b>36.8%</b>        | <b>-0.6%</b>          |

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. [Received: June 17 to July 9, 2025].

### 1.7 ASSISTED LIVING

#### 1.7.6 REPORTABLE INCIDENTS IN REGISTERED ASSISTED LIVING

|                      | 2019/20      | 2020/21      | 2021/22      | 2022/23      | 2023/24      | 2024/25      | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|----------------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------------|-----------------------|
| ABUSE OR NEGLECT     | 7            | 13           | 14           | 24           | 27           | 23           | 228.6%              | -14.8%                |
| AGGRESSION           | 31           | 144          | 115          | 145          | 165          | 140          | 351.6%              | -15.2%                |
| ATTEMPTED SUICIDE    | 10           | 18           | 15           | 11           | 5            | 12           | 20.0%               | 140.0%                |
| DISEASE OUTBREAK     | 28           | 32           | 72           | 83           | 18           | 41           | 46.4%               | 127.8%                |
| FALLS                | 1,108        | 1,456        | 1,958        | 2,129        | 2,156        | 2,336        | 110.8%              | 8.3%                  |
| FIRE/FLOOD/GAS LEAK  | 18           | 7            | 4            | 12           | 0            | 0            | -100.0%             | n/a                   |
| MEDICATION ERROR     | 18           | 61           | 46           | 41           | 46           | 46           | 155.6%              | 0.0%                  |
| OVERDOSE             | n/a          | n/a          | n/a          | 6            | 9            | 0            | n/a                 | -100.0%               |
| MISSING/WANDERING    | 49           | 59           | 71           | 69           | 61           | 45           | -8.2%               | -26.2%                |
| INJURY               | 9            | 64           | 105          | 110          | 39           | 35           | 288.9%              | -10.3%                |
| POLICE INCIDENT/CALL | 35           | 21           | 29           | 32           | 45           | 67           | 91.4%               | 48.9%                 |
| UNEXPECTED DEATH     | 95           | 124          | 122          | 108          | 105          | 116          | 22.1%               | 10.5%                 |
| UNEXPECTED ILLNESS   | 265          | 1,420        | 2,256        | 2,467        | 3,340        | 3,551        | 1240.0%             | 6.3%                  |
| OTHER                | 116          | 32           | 64           | 52           | 412          | 124          | 6.9%                | -69.9%                |
| <b>TOTAL</b>         | <b>1,789</b> | <b>3,451</b> | <b>4,871</b> | <b>5,289</b> | <b>6,428</b> | <b>6,536</b> | <b>265.3%</b>       | <b>1.7%</b>           |

NOTE(S): In 2019, the BC Ministry of Health updated guidelines for tracking and reporting incidents, including falls and unexpected illness, in assisted living residence; resulting in more consistency in reporting. Since 2022/23, medication error and overdose are reported separately, but the numbers have been combined before 2022/23.

SOURCE(S): Ministry of Health.

Reportable Incidents Breakdown 2020-2024. Assisted Living Registrar. [Received: May 22, 2025].

1.7 ASSISTED LIVING

1.7.7 FALLS IN REGISTERED ASSISTED LIVING

|                     | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>          |         |         |         |         |         |         |                     |                       |
| FALLS               | 269     | 465     | 576     | 525     | 578     | 666     | 147.6%              | 15.2%                 |
| FALLS PER 100 UNITS | 13      | 23      | 28      | 27      | 30      | 34      | 164.4%              | 15.8%                 |
| <b>FHA</b>          |         |         |         |         |         |         |                     |                       |
| FALLS               | 346     | 374     | 550     | 594     | 564     | 556     | 60.7%               | -1.4%                 |
| FALLS PER 100 UNITS | 13      | 14      | 20      | 21      | 20      | 20      | 53.5%               | -1.0%                 |
| <b>VCHA</b>         |         |         |         |         |         |         |                     |                       |
| FALLS               | 159     | 178     | 275     | 276     | 285     | 303     | 90.6%               | 6.3%                  |
| FALLS PER 100 UNITS | 11      | 12      | 19      | 20      | 20      | 22      | 106.1%              | 8.0%                  |
| <b>VIHA</b>         |         |         |         |         |         |         |                     |                       |
| FALLS               | 300     | 368     | 489     | 703     | 686     | 750     | 150.0%              | 9.3%                  |
| FALLS PER 100 UNITS | 19      | 21      | 27      | 38      | 37      | 40      | 110.8%              | 6.4%                  |
| <b>NHA</b>          |         |         |         |         |         |         |                     |                       |
| FALLS               | 34      | 71      | 68      | 31      | 43      | 61      | 79.4%               | 41.9%                 |
| FALLS PER 100 UNITS | 11      | 23      | 21      | 9       | 13      | 19      | 71.2%               | 41.9%                 |
| <b>B.C.</b>         |         |         |         |         |         |         |                     |                       |
| FALLS               | 1,108   | 1,456   | 1,958   | 2,129   | 2,156   | 2,336   | 110.8%              | 8.3%                  |
| FALLS PER 100 UNITS | 14      | 18      | 23      | 25      | 26      | 28      | 105.9%              | 8.2%                  |

NOTE(S): In 2019, the BC Ministry of Health updated guidelines for tracking and reporting incidents, including falls and unexpected illness, in assisted living residence; resulting in more consistency in reporting.

SOURCE(S): Ministry of Health.  
Reportable Incidents Breakdown 2020-2024. Assisted Living Registrar. [Received: May 22, 2025].  
Assisted Living Services. Assisted Living Registrar. [Received: May 22, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.7 ASSISTED LIVING

#### 1.7.8 COMPLAINTS ABOUT REGISTERED ASSISTED LIVING

|   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE<br>IN 6<br>YEARS | % CHANGE<br>IN LAST<br>YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>IHA</b>                                  |         |         |         |         |         |         |                           |                             |
| COMPLAINTS                                  | 22      | 21      | 22      | 21      | 28      | 27      | 22.7%                     | -3.6%                       |
| TOTAL NUMBER OF<br>SUBSTANTIATED COMPLAINTS | n/a     | n/a     | n/a     | n/a     | 3       | 2       | n/a                       | -33.3%                      |
| ISSUES INVESTIGATED                         | 79      | 69      | 46      | 72      | 53      | 50      | -36.7%                    | -5.7%                       |
| <b>FHA</b>                                  |         |         |         |         |         |         |                           |                             |
| COMPLAINTS                                  | 14      | 12      | 25      | 20      | 26      | 18      | 28.6%                     | -30.8%                      |
| TOTAL NUMBER OF<br>SUBSTANTIATED COMPLAINTS | n/a     | n/a     | n/a     | n/a     | 3       | 2       | n/a                       | -33.3%                      |
| ISSUES INVESTIGATED                         | 40      | 44      | 58      | 98      | 43      | 66      | 65.0%                     | 53.5%                       |
| <b>VCHA</b>                                 |         |         |         |         |         |         |                           |                             |
| COMPLAINTS                                  | 6       | 9       | 12      | 12      | 8       | 6       | 0.0%                      | -25.0%                      |
| TOTAL NUMBER OF<br>SUBSTANTIATED COMPLAINTS | n/a     | n/a     | n/a     | n/a     | n/a     | 1       | n/a                       | n/a                         |
| ISSUES INVESTIGATED                         | 15      | 36      | 26      | 26      | 12      | 12      | -20.0%                    | 0.0%                        |
| <b>VIHA</b>                                 |         |         |         |         |         |         |                           |                             |
| COMPLAINTS                                  | 11      | 10      | 21      | 24      | 24      | 12      | 9.1%                      | -50.0%                      |
| TOTAL NUMBER OF<br>SUBSTANTIATED COMPLAINTS | n/a     | n/a     | n/a     | n/a     | 3       | 1       | n/a                       | -66.7%                      |
| ISSUES INVESTIGATED                         | 32      | 19      | 30      | 78      | 46      | 22      | -31.3%                    | -52.2%                      |
| <b>NHA</b>                                  |         |         |         |         |         |         |                           |                             |
| COMPLAINTS                                  | 4       | 4       | 10      | 5       | 5       | 0       | -100.0%                   | -100.0%                     |
| TOTAL NUMBER OF<br>SUBSTANTIATED COMPLAINTS | n/a     | n/a     | n/a     | n/a     | 2       | 0       | n/a                       | -100.0%                     |
| ISSUES INVESTIGATED                         | 21      | 16      | 21      | 15      | 15      | 6       | -71.4%                    | -60.0%                      |
| <b>B.C.</b>                                 |         |         |         |         |         |         |                           |                             |
| COMPLAINTS                                  | 57      | 56      | 90      | 82      | 91      | 63      | 10.5%                     | -30.8%                      |
| TOTAL NUMBER OF<br>SUBSTANTIATED COMPLAINTS | n/a     | n/a     | n/a     | n/a     | 11      | 6       | n/a                       | -45.5%                      |
| ISSUES INVESTIGATED                         | 187     | 184     | 181     | 289     | 169     | 156     | -16.6%                    | -7.7%                       |

SOURCE(S): Ministry of Health.  
Complaint Analysis. Assisted Living Registrar. [Received: June 17, 2025].

1.7 ASSISTED LIVING

1.7.9 SITE INSPECTIONS FOR REGISTERED ASSISTED LIVING BY TYPE

|  | 2019/20   | 2020/21   | 2021/22   | 2022/23   | 2023/24   | 2024/25   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|-----------|-----------|-----------|-----------|-----------|-----------|---------------------|-----------------------|
| APPLICATION FOR REGISTRATION           | 6         | 1         | 7         | 7         | 1         | 2         | -66.7%              | 100.0%                |
| APPLICATION FOR REGISTRATION FOLLOW-UP | 1         | 3         | 1         | 2         | 0         | 0         | -100.0%             | n/a                   |
| COMPLAINT                              | 14        | 12        | 8         | 13        | 24        | 46        | 228.6%              | 91.7%                 |
| COMPLAINT FOLLOW-UP                    | 6         | 8         | 17        | 7         | 23        | 4         | -33.3%              | -82.6%                |
| EDUCATION                              | 2         | 16        | 25        | 5         | 0         | 0         | -100.0%             | n/a                   |
| FULL REVIEW                            | 0         | 0         | 0         | 1         | 0         | 0         | n/a                 | n/a                   |
| HEALTH & SAFETY ISSUE                  | 6         | 0         | 5         | 2         | 0         | 0         | -100.0%             | n/a                   |
| OTHER                                  | 6         | 3         | 0         | 1         | 0         | 4         | -33.3%              | n/a                   |
| POSSIBLE UNREGISTERED                  | 11        | 9         | 6         | 9         | 6         | 4         | -63.6%              | -33.3%                |
| SITE INSPECTION                        | 15        | 9         | 11        | 3         | 0         | 0         | -100.0%             | n/a                   |
| SITE VISIT                             | 9         | 8         | 4         | 0         | 0         | 0         | -100.0%             | n/a                   |
| <b>TOTAL INSPECTIONS</b>               | <b>76</b> | <b>69</b> | <b>84</b> | <b>50</b> | <b>54</b> | <b>60</b> | <b>-21.1%</b>       | <b>11.1%</b>          |

SOURCE(S): Ministry of Health. Assisted Living Services. Assisted Living Registrar. [Received: May 22, 2025].

1.8 LONG-TERM CARE

1.8.1 DEMOGRAPHICS FOR PUBLICLY-SUBSIDIZED LONG-TERM CARE, AT MARCH 31

|                      | 2020  | 2021  | 2022  | 2023  | 2024  | 2025  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|----------------------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| <b>IHA</b>           |       |       |       |       |       |       |                     |                       |
| FACILITIES           | 79    | 79    | 78    | 80    | 80    | 81    | 2.5%                | 1.3%                  |
| BEDS                 | 6,179 | 6,204 | 6,185 | 6,302 | 6,400 | 6,533 | 5.7%                | 2.1%                  |
| PUBLICLY-FUNDED BEDS | 5,953 | 5,950 | 5,954 | 6,004 | 6,080 | 6,213 | 4.4%                | 2.2%                  |
| PRIVATE PAY BEDS     | 226   | 254   | 231   | 298   | 320   | 320   | 41.6%               | 0.0%                  |
| <b>FHA</b>           |       |       |       |       |       |       |                     |                       |
| FACILITIES           | 80    | 81    | 79    | 79    | 79    | 80    | 0.0%                | 1.3%                  |

# HEALTH CARE

## DATA TABLES CONTINUED

|                             | 2020   | 2021   | 2022   | 2023   | 2024   | 2025   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------|--------|--------|--------|--------|--------|--------|---------------------|-----------------------|
| <b>BEDS</b>                 | 9,458  | 9,478  | 9,398  | 9,390  | 9,404  | 9,623  | 1.7%                | 2.3%                  |
| <b>PUBLICLY-FUNDED BEDS</b> | 8,482  | 8,576  | 8,451  | 8,617  | 8,807  | 9,073  | 7.0%                | 3.0%                  |
| <b>PRIVATE PAY BEDS</b>     | 976    | 902    | 947    | 773    | 597    | 550    | -43.6%              | -7.9%                 |
| <b>VCHA</b>                 |        |        |        |        |        |        |                     |                       |
| <b>FACILITIES</b>           | 54     | 55     | 54     | 54     | 55     | 55     | 1.9%                | 0.0%                  |
| <b>BEDS</b>                 | 6,465  | 6,761  | 6,625  | 6,595  | 6,724  | 6,720  | 3.9%                | -0.1%                 |
| <b>PUBLICLY-FUNDED BEDS</b> | 6,332  | 6,626  | 6,493  | 6,472  | 6,563  | 6,577  | 3.9%                | 0.2%                  |
| <b>PRIVATE PAY BEDS</b>     | 133    | 135    | 132    | 123    | 161    | 143    | 7.5%                | -11.2%                |
| <b>VIHA</b>                 |        |        |        |        |        |        |                     |                       |
| <b>FACILITIES</b>           | 58     | 57     | 58     | 59     | 59     | 60     | 3.4%                | 1.7%                  |
| <b>BEDS</b>                 | 5,717  | 5,753  | 5,766  | 5,894  | 5,889  | 6,018  | 5.3%                | 2.2%                  |
| <b>PUBLICLY-FUNDED BEDS</b> | 5,510  | 5,556  | 5,594  | 5,730  | 5,738  | 5,798  | 5.2%                | 1.0%                  |
| <b>PRIVATE PAY BEDS</b>     | 207    | 197    | 172    | 164    | 151    | 220    | 6.3%                | 45.7%                 |
| <b>NHA</b>                  |        |        |        |        |        |        |                     |                       |
| <b>FACILITIES</b>           | 24     | 24     | 24     | 24     | 24     | 25     | 4.2%                | 4.2%                  |
| <b>BEDS</b>                 | 1,165  | 1,161  | 1,146  | 1,176  | 1,174  | 1,200  | 3.0%                | 2.2%                  |
| <b>PUBLICLY-FUNDED BEDS</b> | 1,155  | 1,150  | 1,136  | 1,168  | 1,168  | 1,195  | 3.5%                | 2.3%                  |
| <b>PRIVATE PAY BEDS</b>     | 10     | 11     | 10     | 8      | 6      | 5      | -50.0%              | -16.7%                |
| <b>B.C.</b>                 |        |        |        |        |        |        |                     |                       |
| <b>FACILITIES</b>           | 295    | 296    | 293    | 296    | 297    | 301    | 2.0%                | 1.3%                  |
| <b>BEDS</b>                 | 28,984 | 29,357 | 29,120 | 29,357 | 29,591 | 30,094 | 3.8%                | 1.7%                  |
| <b>PUBLICLY-FUNDED BEDS</b> | 27,432 | 27,858 | 27,628 | 27,991 | 28,356 | 28,856 | 5.2%                | 1.8%                  |
| <b>PRIVATE PAY BEDS</b>     | 1,552  | 1,499  | 1,492  | 1,366  | 1,235  | 1,238  | -20.2%              | 0.2%                  |

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the OSA Long-Term Care and Assisted Living Directory. This includes publicly-subsidized and co-located private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded. The number of publicly-subsidized beds at Hilton Villa Seniors Community for 2021/22 has been updated; Aurora Home has been removed from the 2024 Directory; therefore, figures differ from those published in previous years. The number of publicly-subsidized beds at Purdy Pavilion–UBC Hospital for 2024/25 has been updated after the release of the 2025 Directory. As a result, the figures for Vancouver Coastal Health and B.C. differ from those reported in the 2025 Directory.

SOURCE(S): Office of the Seniors Advocate.  
2025 Long-Term Care and Assisted Living Directory. [Extracted: January 7, 2026].

1.8 LONG-TERM CARE

**1.8.2 ROOM AND BED CONFIGURATION IN PUBLICLY-SUBSIDIZED LONG-TERM CARE, AT MARCH 31**

|                        | 2020  | 2021  | 2022  | 2023  | 2024  | 2025  | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|------------------------|-------|-------|-------|-------|-------|-------|---------------------------|-----------------------------|
| <b>IHA</b>             |       |       |       |       |       |       |                           |                             |
| SINGLE OCCUPANCY ROOMS | 93.5% | 93.6% | 94.1% | 94.3% | 94.4% | 94.5% | 1.0%                      | 0.1%                        |
| DOUBLE OCCUPANCY ROOMS | 4.1%  | 4.0%  | 3.6%  | 3.5%  | 3.4%  | 3.4%  | -0.7%                     | 0.0%                        |
| MULTI-BED ROOMS        | 2.4%  | 2.4%  | 2.3%  | 2.2%  | 2.2%  | 2.1%  | -0.3%                     | -0.1%                       |
| <b>FHA</b>             |       |       |       |       |       |       |                           |                             |
| SINGLE OCCUPANCY ROOMS | 89.9% | 89.9% | 90.1% | 89.9% | 90.3% | 90.2% | 0.3%                      | -0.1%                       |
| DOUBLE OCCUPANCY ROOMS | 7.4%  | 7.5%  | 7.7%  | 7.8%  | 7.9%  | 7.5%  | 0.1%                      | -0.4%                       |
| MULTI-BED ROOMS        | 2.6%  | 2.6%  | 2.3%  | 2.3%  | 1.8%  | 2.2%  | -0.4%                     | 0.4%                        |
| <b>VCHA</b>            |       |       |       |       |       |       |                           |                             |
| SINGLE OCCUPANCY ROOMS | 81.2% | 82.8% | 84.4% | 84.9% | 86.9% | 86.9% | 5.7%                      | 0.0%                        |
| DOUBLE OCCUPANCY ROOMS | 12.3% | 11.1% | 10.6% | 10.2% | 9.4%  | 9.4%  | -2.9%                     | 0.0%                        |
| MULTI-BED ROOMS        | 6.5%  | 6.1%  | 5.0%  | 4.9%  | 3.7%  | 3.7%  | -2.8%                     | 0.0%                        |
| <b>VIHA</b>            |       |       |       |       |       |       |                           |                             |
| SINGLE OCCUPANCY ROOMS | 88.9% | 91.1% | 91.8% | 92.2% | 92.3% | 93.1% | 4.2%                      | 0.8%                        |
| DOUBLE OCCUPANCY ROOMS | 6.6%  | 4.7%  | 4.5%  | 4.3%  | 4.3%  | 3.8%  | -2.8%                     | -0.5%                       |
| MULTI-BED ROOMS        | 4.5%  | 4.2%  | 3.7%  | 3.5%  | 3.4%  | 3.1%  | -1.4%                     | -0.3%                       |
| <b>NHA</b>             |       |       |       |       |       |       |                           |                             |
| SINGLE OCCUPANCY ROOMS | 95.4% | 95.2% | 95.1% | 94.8% | 95.1% | 95.1% | -0.3%                     | 0.0%                        |
| DOUBLE OCCUPANCY ROOMS | 3.2%  | 3.3%  | 3.6%  | 3.8%  | 3.5%  | 3.5%  | 0.3%                      | 0.0%                        |
| MULTI-BED ROOMS        | 1.4%  | 1.4%  | 1.4%  | 1.3%  | 1.3%  | 1.3%  | -0.1%                     | 0.0%                        |
| <b>B.C.</b>            |       |       |       |       |       |       |                           |                             |
| SINGLE OCCUPANCY ROOMS | 89.0% | 89.7% | 90.3% | 90.5% | 91.1% | 91.2% | 2.2%                      | 0.1%                        |
| DOUBLE OCCUPANCY ROOMS | 7.3%  | 6.8%  | 6.6%  | 6.5%  | 6.4%  | 6.1%  | -1.2%                     | -0.3%                       |
| MULTI-BED ROOMS        | 3.7%  | 3.5%  | 3.1%  | 3.0%  | 2.6%  | 2.7%  | -1.0%                     | 0.1%                        |

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the OSA Long-Term Care and Assisted Living Directory. This includes publicly-subsidized and co-located private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded. Aurora Home has been removed from the 2024 Directory, therefore, the figures differ from those published in previous years. The room information at Purdy Pavilion–UBC Hospital for 2024/25 has been updated after the release of the 2025 Directory. As a result, the figures for Vancouver Coastal Health and B.C. differ from those reported in the 2025 Directory.

SOURCE(S): Office of the Seniors Advocate.  
2025 Long-Term Care and Assisted Living Directory. [Extracted: January 7, 2026].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.8 LONG-TERM CARE

#### 1.8.3 PERCENT OF RESIDENTS IN SINGLE OCCUPANCY ROOMS IN LONG-TERM CARE

|  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|--|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>RESIDENTS IN SINGLE OCCUPANCY ROOMS</b> | 76%     | 77%     | 77%     | 77%     | 79%     | 79%     | 2.8%                      | 0.4%                        |

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the OSA Long-Term Care and Assisted Living Directory. This includes publicly-subsidized and co-located private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded. Aurora Home has been removed from the 2024 Directory; therefore, the figures differ from those published in previous years.

SOURCE(S): Office of the Seniors Advocate.

2025 Long-Term Care and Assisted Living Directory. [Extracted: January 7, 2026].

### 1.8 LONG-TERM CARE

#### 1.8.4 MONTHLY RATES (PER PERSON) FOR CLIENT CONTRIBUTIONS IN LONG-TERM CARE

|                               | 2020       | 2021       | 2022       | 2023       | 2024       | 2025       | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| <b>MINIMUM</b>                |            |            |            |            |            |            |                     |                       |
| <b>SINGLES</b>                | \$1,189.70 | \$1,204.90 | \$1,237.20 | \$1,337.80 | \$1,417.00 | \$1,466.20 | 23.2%               | 3.5%                  |
| <b>COUPLES SHARING A ROOM</b> | \$828.63   | \$840.16   | \$864.76   | \$941.36   | \$1,001.69 | \$1,039.17 | 25.4%               | 3.7%                  |
| <b>MAXIMUM</b>                | \$3,444.60 | \$3,448.00 | \$3,575.50 | \$3,847.20 | \$3,974.10 | \$4,073.40 | 18.3%               | 2.5%                  |

SOURCE(S): Ministry of Health.

Long-Term Care Services. [Online] [Extracted: May 15, 2025].

<https://www2.gov.bc.ca/gov/content/health/accessing-health-care/home-community-care/care-options-and-cost/long-term-care-services>

### 1.8 LONG-TERM CARE

#### 1.8.5 ASSESSED CLIENT CONTRIBUTIONS IN LONG-TERM CARE

|                                    | 2019/20    | 2020/21    | 2021/22    | 2022/23    | 2023/24    | 2024/25    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| <b>IHA</b>                         |            |            |            |            |            |            |                     |                       |
| <b>AVERAGE</b>                     | \$1,900.28 | \$2,018.34 | \$2,009.23 | \$2,143.51 | \$2,197.50 | \$2,345.80 | 23.4%               | 6.7%                  |
| <b>MEDIAN</b>                      | \$1,548.43 | \$1,642.46 | \$1,646.33 | \$1,707.26 | \$1,742.97 | \$1,930.30 | 24.7%               | 10.7%                 |
| <b>CLIENTS PAYING MAXIMUM RATE</b> | 419        | 377        | 427        | 491        | 473        | 623        | 48.7%               | 31.7%                 |
| <b>FHA</b>                         |            |            |            |            |            |            |                     |                       |
| <b>AVERAGE</b>                     | \$1,873.26 | \$1,968.05 | \$1,981.82 | \$2,074.80 | \$2,131.92 | \$2,293.90 | 22.5%               | 7.6%                  |
| <b>MEDIAN</b>                      | \$1,530.70 | \$1,605.73 | \$1,613.93 | \$1,645.46 | \$1,691.77 | \$1,872.00 | 22.3%               | 10.7%                 |
| <b>CLIENTS PAYING MAXIMUM RATE</b> | 613        | 585        | 679        | 699        | 669        | 766        | 25.0%               | 14.5%                 |

|                             | 2019/20    | 2020/21    | 2021/22    | 2022/23    | 2023/24    | 2024/25    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| <b>VCHA</b>                 |            |            |            |            |            |            |                     |                       |
| AVERAGE                     | \$1,832.90 | \$1,927.17 | \$1,951.88 | \$2,047.82 | \$2,100.77 | \$2,221.46 | 21.2%               | 5.7%                  |
| MEDIAN                      | \$1,393.60 | \$1,473.20 | \$1,487.23 | \$1,505.80 | \$1,567.86 | \$1,709.26 | 22.7%               | 9.0%                  |
| CLIENTS PAYING MAXIMUM RATE | 701        | 608        | 716        | 745        | 734        | 742        | 5.8%                | 1.1%                  |
| <b>VIHA</b>                 |            |            |            |            |            |            |                     |                       |
| AVERAGE                     | \$1,989.48 | \$2,099.82 | \$2,131.30 | \$2,223.34 | \$2,305.24 | \$2,449.18 | 23.1%               | 6.2%                  |
| MEDIAN                      | \$1,665.00 | \$1,756.60 | \$1,755.33 | \$1,804.13 | \$1,871.06 | \$2,049.53 | 23.1%               | 9.5%                  |
| CLIENTS PAYING MAXIMUM RATE | 423        | 530        | 619        | 549        | 580        | 723        | 70.9%               | 24.7%                 |
| <b>NHA</b>                  |            |            |            |            |            |            |                     |                       |
| AVERAGE                     | \$1,814.34 | \$1,960.90 | \$1,979.15 | \$2,150.43 | \$2,176.83 | \$2,446.39 | 34.8%               | 12.4%                 |
| MEDIAN                      | \$1,456.77 | \$1,565.53 | \$1,584.53 | \$1,665.93 | \$1,714.87 | \$1,947.23 | 33.7%               | 13.6%                 |
| CLIENTS PAYING MAXIMUM RATE | 139        | 107        | 59         | 54         | 91         | 107        | -23.0%              | 17.6%                 |
| <b>B.C.</b>                 |            |            |            |            |            |            |                     |                       |
| AVERAGE                     | \$1,889.72 | \$1,994.79 | \$2,010.89 | \$2,114.70 | \$2,174.58 | \$2,327.21 | 23.2%               | 7.0%                  |
| MEDIAN                      | \$1,524.73 | \$1,607.40 | \$1,617.20 | \$1,655.00 | \$1,708.07 | \$1,882.33 | 23.5%               | 10.2%                 |
| CLIENTS PAYING MAXIMUM RATE | 2,295      | 2,207      | 2,500      | 2,538      | 2,547      | 2,961      | 29.0%               | 16.3%                 |

SOURCE(S): Ministry of Health.  
Assisted Living and Long-Term Care Co-Payments. [Received: November 7, 2025].

Health Authorities.  
Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. [Received: June 17 to July 9, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.8 LONG-TERM CARE

#### 1.8.6 CLIENTS AND DAYS IN LONG-TERM CARE

|                               | 2019/20   | 2020/21   | 2021/22   | 2022/23   | 2023/24   | 2024/25   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|---------------------|-----------------------|
| <b>IHA</b>                    |           |           |           |           |           |           |                     |                       |
| CLIENTS                       | 10,626    | 10,102    | 10,048    | 10,354    | 10,518    | 10,650    | 0.2%                | 1.3%                  |
| DAYS                          | 2,125,199 | 2,111,653 | 2,068,920 | 2,033,597 | 2,110,883 | 2,158,774 | 1.6%                | 2.3%                  |
| AVERAGE LENGTH OF STAY (DAYS) | 764       | 753       | 758       | 760       | 710       | 709       | -7.2%               | -0.1%                 |
| MEDIAN LENGTH OF STAY (DAYS)  | 435       | 439       | 456       | 467       | 410       | 423       | -2.8%               | 3.2%                  |
| <b>FHA*</b>                   |           |           |           |           |           |           |                     |                       |
| CLIENTS                       | 12,166    | 11,553    | 12,215    | 12,568    | 12,528    | 12,756    | 4.8%                | 1.8%                  |
| DAYS                          | 2,996,044 | 2,896,966 | 2,960,837 | 3,012,205 | 3,109,777 | 3,186,706 | 6.4%                | 2.5%                  |
| AVERAGE LENGTH OF STAY (DAYS) | 832       | 897       | 819       | 765       | 795       | 852       | 2.4%                | 7.2%                  |
| MEDIAN LENGTH OF STAY (DAYS)  | 440       | 586       | 453       | 430       | 461       | 526       | 19.5%               | 14.1%                 |
| <b>VCHA</b>                   |           |           |           |           |           |           |                     |                       |
| CLIENTS                       | 8,976     | 8,455     | 8,608     | 8,925     | 9,021     | 9,205     | 2.6%                | 2.0%                  |
| DAYS                          | 2,421,212 | 2,303,514 | 2,285,124 | 2,360,699 | 2,406,960 | 2,424,175 | 0.1%                | 0.7%                  |
| AVERAGE LENGTH OF STAY (DAYS) | 1,026     | 1,117     | 981       | 992       | 1,083     | 1,083     | 5.6%                | 0.0%                  |
| MEDIAN LENGTH OF STAY (DAYS)  | 614       | 682       | 530       | 525       | 643       | 744       | 21.2%               | 15.7%                 |
| <b>VIHA</b>                   |           |           |           |           |           |           |                     |                       |
| CLIENTS                       | 8,060     | 7,310     | 7,654     | 8,043     | 8,188     | 8,248     | 2.3%                | 0.7%                  |
| DAYS                          | 1,979,669 | 1,925,604 | 1,963,369 | 1,992,380 | 2,052,538 | 2,067,602 | 4.4%                | 0.7%                  |
| AVERAGE LENGTH OF STAY (DAYS) | 759       | 774       | 796       | 753       | 771       | 795       | 4.8%                | 3.2%                  |
| MEDIAN LENGTH OF STAY (DAYS)  | 457       | 471       | 453       | 466       | 476       | 531       | 16.2%               | 11.6%                 |
| <b>NHA</b>                    |           |           |           |           |           |           |                     |                       |
| CLIENTS                       | 1,681     | 1,532     | 1,620     | 1,680     | 1,731     | 1,761     | 4.8%                | 1.7%                  |
| DAYS                          | 402,639   | 403,423   | 412,191   | 403,716   | 406,672   | 421,817   | 4.8%                | 3.7%                  |
| AVERAGE LENGTH OF STAY (DAYS) | 1,067     | 1,051     | 1,148     | 984       | 1,004     | 1,055     | -1.1%               | 5.1%                  |

|                               | 2019/20   | 2020/21   | 2021/22   | 2022/23   | 2023/24    | 2024/25    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------------------|-----------|-----------|-----------|-----------|------------|------------|---------------------|-----------------------|
| MEDIAN LENGTH OF STAY (DAYS)  | 800       | 819       | 769       | 709       | 680        | 804        | 0.5%                | 18.3%                 |
| <b>B.C.</b>                   |           |           |           |           |            |            |                     |                       |
| CLIENTS                       | 41,509    | 38,952    | 40,145    | 41,570    | 41,986     | 42,620     | 2.7%                | 1.5%                  |
| DAYS                          | 9,924,763 | 9,641,160 | 9,690,441 | 9,802,597 | 10,086,830 | 10,259,074 | 3.4%                | 1.7%                  |
| AVERAGE LENGTH OF STAY (DAYS) | 842       | 891       | 843       | 812       | 831        | 855        | 1.5%                | 2.9%                  |
| MEDIAN LENGTH OF STAY (DAYS)  | 475       | 547       | 480       | 471       | 492        | 537        | 13.1%               | 9.1%                  |

NOTE(S): Clients may receive service in more than one health authority. Client counts are unique within each health authority but B.C. totals are the sum of these and therefore not unique client counts. \*In 2023/24, FHA transitioned to a new data system which reports more accurate representation of the actual services delivered.

SOURCE(S): Ministry of Health.  
HCC Annual Client Counts, Service Volumes and Rates. Corporate Services Division. [Report Date: November 19, 2025].

Office of the Seniors Advocate.  
2025 Long-Term Care and Assisted Living Directory. [Extracted: January 7, 2026].

## 1.8 LONG-TERM CARE

### 1.8.7 WAITLIST FOR PLACEMENT INTO LONG-TERM CARE, AT MARCH 31

|                          | 2020 | 2021 | 2022  | 2023  | 2024  | 2025  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------|------|------|-------|-------|-------|-------|---------------------|-----------------------|
| <b>IHA</b>               |      |      |       |       |       |       |                     |                       |
| CLIENTS WAITING          | 298  | 538  | 828   | 864   | 814   | 713   | 139.3%              | -12.4%                |
| AVERAGE WAIT TIME (DAYS) | 102  | 127  | 137   | 143   | 161   | 163   | 59.8%               | 1.2%                  |
| MEDIAN WAIT TIME (DAYS)  | 68   | 72   | 80    | 83    | 96    | 89    | 30.9%               | -7.3%                 |
| MAXIMUM WAIT TIME (DAYS) | 637  | 876  | 1,059 | 1,216 | 971   | 1,211 | 90.1%               | 24.7%                 |
| <b>FHA</b>               |      |      |       |       |       |       |                     |                       |
| CLIENTS WAITING          | 494  | 301  | 723   | 794   | 1,159 | 1,484 | 200.4%              | 28.0%                 |
| AVERAGE WAIT TIME (DAYS) | 86   | 144  | 155   | 166   | 191   | 250   | 192.1%              | 31.0%                 |
| MEDIAN WAIT TIME (DAYS)  | 58   | 93   | 123   | 106   | 167   | 211   | 262.0%              | 26.2%                 |
| MAXIMUM WAIT TIME (DAYS) | 604  | 696  | 932   | 723   | 919   | 1,284 | 112.6%              | 39.7%                 |

# HEALTH CARE

## DATA TABLES CONTINUED

|                          | 2020  | 2021  | 2022  | 2023  | 2024  | 2025  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| <b>VCHA</b>              |       |       |       |       |       |       |                     |                       |
| CLIENTS WAITING          | 594   | 726   | 846   | 1,254 | 1,705 | 1,948 | 227.9%              | 14.3%                 |
| AVERAGE WAIT TIME (DAYS) | 162   | 257   | 245   | 230   | 274   | 328   | 102.5%              | 19.7%                 |
| MEDIAN WAIT TIME (DAYS)  | 89    | 193   | 152   | 147   | 180   | 231   | 161.0%              | 28.3%                 |
| MAXIMUM WAIT TIME (DAYS) | 1,680 | 1,364 | 1,729 | 2,094 | 2,460 | 2,825 | 68.2%               | 14.8%                 |
| <b>VIHA</b>              |       |       |       |       |       |       |                     |                       |
| CLIENTS WAITING          | 825   | 754   | 1,242 | 1,662 | 2,157 | 2,171 | 163.2%              | 0.6%                  |
| AVERAGE WAIT TIME (DAYS) | 136   | 140   | 173   | 199   | 246   | 290   | 113.2%              | 17.9%                 |
| MEDIAN WAIT TIME (DAYS)  | 110   | 98    | 115   | 142   | 184   | 229   | 108.2%              | 24.5%                 |
| MAXIMUM WAIT TIME (DAYS) | 2,209 | 879   | 1,244 | 1,389 | 1,514 | 1,861 | -15.8%              | 22.9%                 |
| <b>NHA</b>               |       |       |       |       |       |       |                     |                       |
| CLIENTS WAITING          | 392   | 377   | 570   | 647   | 627   | 713   | 81.9%               | 13.7%                 |
| AVERAGE WAIT TIME (DAYS) | 242   | 344   | 379   | 333   | 334   | 369   | 52.5%               | 10.5%                 |
| MEDIAN WAIT TIME (DAYS)  | 183   | 281   | 317   | 256   | 256   | 258   | 41.0%               | 0.8%                  |
| MAXIMUM WAIT TIME (DAYS) | 1,330 | 1,665 | 1,752 | 2,117 | 2,483 | 1,609 | 21.0%               | -35.2%                |
| <b>B.C.</b>              |       |       |       |       |       |       |                     |                       |
| CLIENTS WAITING          | 2,603 | 2,696 | 4,209 | 5,221 | 6,462 | 7,029 | 170.0%              | 8.8%                  |
| AVERAGE WAIT TIME (DAYS) | 144   | 198   | 205   | 209   | 241   | 287   | 98.9%               | 19.0%                 |
| MEDIAN WAIT TIME (DAYS)  | n/a   | n/a   | n/a   | n/a   | n/a   | n/a   | n/a                 | n/a                   |
| MAXIMUM WAIT TIME (DAYS) | 2,209 | 1,665 | 1,752 | 2,117 | 2,483 | 2,825 | 27.9%               | 13.8%                 |

NOTE(S): The B.C. average wait time is a calculated weighted average. NHA reported values are estimates. \*FHA updated the data extraction logic for certain indicators in May 2024, which may result in discrepancies between the current and previous data.

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. [Received: June 17 to July 9, 2025].

1.8 LONG-TERM CARE

1.8.8 CLIENT ADMISSIONS INTO LONG-TERM CARE

|                  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 4 YEARS* | % CHANGE IN LAST YEAR |
|------------------|---------|---------|---------|---------|---------|---------|----------------------|-----------------------|
| <b>IHA</b>       |         |         |         |         |         |         |                      |                       |
| FROM COMMUNITY   | n/a     | 1,265   | 1,245   | 1,376   | 1,283   | 1,454   | 16.8%                | 13.3%                 |
| NON-URGENT       | n/a     | 1,065   | 998     | 1,037   | 1,042   | 1,166   | 16.8%                | 11.9%                 |
| URGENT           | n/a     | 200     | 247     | 339     | 241     | 288     | 16.6%                | 19.5%                 |
| FROM HOSPITAL    | n/a     | 855     | 925     | 1,026   | 934     | 943     | 1.9%                 | 1.0%                  |
| TOTAL ADMISSIONS | n/a     | 2,120   | 2,170   | 2,402   | 2,217   | 2,397   | 10.5%                | 8.1%                  |
| <b>FHA**</b>     |         |         |         |         |         |         |                      |                       |
| FROM COMMUNITY   | n/a     | 1,242   | 1,137   | 1,311   | 1,420   | 1,459   | 28.3%                | 2.7%                  |
| NON-URGENT       | n/a     | 1,164   | 839     | 847     | 605     | 275     | -67.2%               | -54.5%                |
| URGENT           | n/a     | 78      | 298     | 464     | 815     | 1,184   | 297.3%               | 45.3%                 |
| FROM HOSPITAL    | n/a     | 1,615   | 2,227   | 2,117   | 1,744   | 1,855   | -16.7%               | 6.4%                  |
| TOTAL ADMISSIONS | n/a     | 2,857   | 3,364   | 3,428   | 3,164   | 3,314   | -1.5%                | 4.7%                  |
| <b>VCHA</b>      |         |         |         |         |         |         |                      |                       |
| FROM COMMUNITY   | n/a     | 702     | 1,110   | 1,030   | 881     | 812     | -26.8%               | -7.8%                 |
| NON-URGENT       | n/a     | 184     | 313     | 179     | 162     | 146     | -53.4%               | -9.9%                 |
| URGENT           | n/a     | 518     | 797     | 851     | 719     | 666     | -16.4%               | -7.4%                 |
| FROM HOSPITAL    | n/a     | 1,210   | 1,316   | 1,215   | 1,170   | 1,307   | -0.7%                | 11.7%                 |
| TOTAL ADMISSIONS | n/a     | 1,912   | 2,426   | 2,245   | 2,051   | 2,119   | -12.7%               | 3.3%                  |
| <b>VIHA</b>      |         |         |         |         |         |         |                      |                       |
| FROM COMMUNITY   | n/a     | 1,170   | 1,341   | 1,501   | 1,473   | 1,328   | -1.0%                | -9.8%                 |
| NON-URGENT       | n/a     | 929     | 1,005   | 832     | 586     | 780     | -22.4%               | 33.1%                 |
| URGENT           | n/a     | 241     | 336     | 669     | 887     | 548     | 63.1%                | -38.2%                |
| FROM HOSPITAL    | n/a     | 788     | 821     | 783     | 644     | 700     | -14.7%               | 8.7%                  |
| TOTAL ADMISSIONS | n/a     | 1,958   | 2,162   | 2,284   | 2,117   | 2,028   | -6.2%                | -4.2%                 |
| <b>NHA</b>       |         |         |         |         |         |         |                      |                       |
| FROM COMMUNITY   | n/a     | 194     | 154     | 193     | 226     | 166     | 7.8%                 | -26.5%                |
| NON-URGENT       | n/a     | n/a     | n/a     | n/a     | n/a     | n/a     | n/a                  | n/a                   |
| URGENT           | n/a     | n/a     | n/a     | n/a     | n/a     | n/a     | n/a                  | n/a                   |
| FROM HOSPITAL    | n/a     | 178     | 170     | 185     | 206     | 221     | 30.0%                | 7.3%                  |

# HEALTH CARE

## DATA TABLES CONTINUED

|                         | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 4 YEARS* | % CHANGE IN LAST YEAR |
|-------------------------|---------|---------|---------|---------|---------|---------|----------------------|-----------------------|
| <b>TOTAL ADMISSIONS</b> | n/a     | 372     | 324     | 378     | 432     | 387     | 19.4%                | -10.4%                |
| <b>B.C.</b>             |         |         |         |         |         |         |                      |                       |
| <b>FROM COMMUNITY</b>   | n/a     | 4,573   | 4,987   | 5,411   | 5,283   | 5,219   | 4.7%                 | -1.2%                 |
| <b>NON-URGENT***</b>    | n/a     | 3,342   | 3,155   | 2,895   | 2,395   | 2,367   | -25.0%               | -1.2%                 |
| <b>URGENT***</b>        | n/a     | 1,037   | 1,678   | 2,323   | 2,662   | 2,686   | 60.1%                | 0.9%                  |
| <b>FROM HOSPITAL</b>    | n/a     | 4,646   | 5,459   | 5,214   | 4,698   | 5,026   | -7.9%                | 7.0%                  |
| <b>TOTAL ADMISSIONS</b> | n/a     | 9,219   | 10,446  | 10,737  | 9,981   | 10,245  | -1.9%                | 2.6%                  |

NOTE(S): \*LTC admissions in 2020/21 were affected by COVID-19 admission restrictions, therefore this table reports the four-year percentage change rather than a five or six-year change. \*\*FHA updated the data extraction logic for certain indicators in May 2024, which may result in discrepancies between the current and previous data. \*\*\*The B.C. values include IHA, FHA, VCHA, and VIHA only. Clients may have multiple admissions per year, therefore the sum of clients admitted from community and hospital may not match total admissions.

SOURCE(S): Ministry of Health.

LTC Access Monitoring Indicators. Corporate Services Division. [Received: November 13, 2025].

### 1.8 LONG-TERM CARE

#### 1.8.9 AVERAGE WAIT TIMES (DAYS) FOR CLIENTS ADMITTED INTO LONG-TERM CARE

|  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 4 YEARS* | % CHANGE IN LAST YEAR |
|--|---------|---------|---------|---------|---------|---------|----------------------|-----------------------|
| <b>IHA</b>   |         |         |         |         |         |         |                      |                       |
| <b>FROM COMMUNITY</b>                                  | n/a     | 83      | 113     | 136     | 147     | 134     | 18.6%                | -8.9%                 |
| <b>NON-URGENT</b>                                      | n/a     | 90      | 126     | 152     | 162     | 150     | 19.0%                | -7.4%                 |
| <b>URGENT</b>  | n/a     | 46      | 63      | 88      | 82      | 68      | 7.9%                 | -17.1%                |
| <b>FROM HOSPITAL</b>                                   | n/a     | 21      | 28      | 40      | 36      | 32      | 14.3%                | -11.6%                |
| <b>FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY</b> | n/a     | 89      | 123     | 133     | 151     | 128     | 4.1%                 | -15.0%                |
| <b>FHA**</b>   |         |         |         |         |         |         |                      |                       |
| <b>FROM COMMUNITY</b>                                  | n/a     | 97      | 103     | 151     | 144     | 139     | 35.3%                | -3.1%                 |
| <b>NON-URGENT</b>                                      | n/a     | 101     | 119     | 205     | 255     | 399     | 236.4%               | 56.5%                 |
| <b>URGENT</b>  | n/a     | 34      | 58      | 53      | 61      | 78      | 35.2%                | 28.3%                 |
| <b>FROM HOSPITAL</b>                                   | n/a     | 13      | 13      | 16      | 21      | 28      | 122.2%               | 30.8%                 |
| <b>FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY</b> | n/a     | 25      | 33      | 46      | 67      | 102     | 207.2%               | 52.5%                 |
| <b>VCHA</b>  |         |         |         |         |         |         |                      |                       |
| <b>FROM COMMUNITY</b>                                  | n/a     | 67      | 83      | 69      | 102     | 159     | 91.6%                | 55.9%                 |
| <b>NON-URGENT</b>                                      | n/a     | 177     | 231     | 262     | 318     | 486     | 110.4%               | 52.8%                 |
| <b>URGENT</b>  | n/a     | 28      | 25      | 29      | 53      | 88      | 252.0%               | 66.0%                 |

|   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 4 YEARS* | % CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|----------------------|-----------------------|
| FROM HOSPITAL                                       | n/a     | 16      | 15      | 16      | 25      | 28      | 86.7%                | 12.0%                 |
| FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY     | n/a     | 38      | 29      | 33      | 54      | 41      | 41.4%                | -24.1%                |
| <b>VIHA</b>   |         |         |         |         |         |         |                      |                       |
| FROM COMMUNITY                                      | n/a     | 143     | 134     | 160     | 185     | 299     | 123.1%               | 61.6%                 |
| NON-URGENT  | n/a     | 165     | 160     | 229     | 303     | 404     | 152.5%               | 33.3%                 |
| URGENT  | n/a     | 59      | 55      | 75      | 106     | 148     | 169.1%               | 39.6%                 |
| FROM HOSPITAL                                       | n/a     | 71      | 69      | 72      | 113     | 144     | 108.7%               | 27.4%                 |
| FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY     | n/a     | 120     | 122     | 149     | 191     | 249     | 104.1%               | 30.4%                 |
| <b>NHA</b>  |         |         |         |         |         |         |                      |                       |
| FROM COMMUNITY                                      | n/a     | 160     | 397     | 198     | 266     | 245     | -38.3%               | -7.9%                 |
| NON-URGENT  | n/a     | n/a     | n/a     | n/a     | n/a     | n/a     | n/a                  | n/a                   |
| URGENT  | n/a     | n/a     | n/a     | n/a     | n/a     | n/a     | n/a                  | n/a                   |
| FROM HOSPITAL***                                    | n/a     | 126     | 153     | 170     | 243     | 252     | 64.7%                | 3.7%                  |
| FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY     | n/a     | n/a     | n/a     | n/a     | n/a     | n/a     | n/a                  | n/a                   |
| <b>B.C.</b>   |         |         |         |         |         |         |                      |                       |
| ADMITTED FROM COMMUNITY                             | n/a     | 99      | 110     | 129     | 146     | 182     | 66.0%                | 25.1%                 |
| NON-URGENT****                                      | n/a     | 132     | 159     | 209     | 244     | 337     | 111.8%               | 38.2%                 |
| URGENT****  | n/a     | 42      | 49      | 57      | 74      | 99      | 101.4%               | 34.1%                 |
| ADMITTED FROM HOSPITAL - TOTAL                      | n/a     | 34      | 38      | 47      | 59      | 70      | 84.2%                | 18.8%                 |
| FROM HOSPITAL****                                   | n/a     | 28      | 29      | 33      | 40      | 47      | 60.6%                | 15.7%                 |
| FROM HOSPITAL - PREVIOUSLY WAITING IN COMMUNITY**** | n/a     | 49      | 56      | 75      | 107     | 127     | 127.4%               | 18.5%                 |

NOTE(S): The wait time for non-urgent admissions in 2023/24 differs from the numbers reported in the OSA Long-Term Care and Assisted Living Directory as the Directory only includes data from LTC facilities that primarily focus on seniors. \*LTC admissions in 2020/21 were affected by COVID-19 admission restrictions, therefore this table reports the four-year percentage change rather than a five or six-year change. \*\*FHA updated the data extraction logic for certain indicators in May 2024, which may result in discrepancies between the current and previous data. \*\*\*NHA LTC admissions data 'from hospital' includes from hospital previously waiting in community. Data cannot be separated. \*\*\*\*The B.C. average wait time is a calculated weighted average based on IHA, FHA, VCHA and VIHA only.

SOURCE(S): Ministry of Health.

LTC Access Monitoring Indicators. Corporate Services Division. [Received: November 13, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.8 LONG-TERM CARE

#### 1.8.10 CLIENTS IN INTERIM CARE HOME AWAITING TRANSFER TO A PREFERRED CARE HOME, AT MARCH 31

|                          | 2020  | 2021  | 2022  | 2023  | 2024  | 2025  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| <b>IHA</b>               |       |       |       |       |       |       |                     |                       |
| CLIENTS WAITING          | 19    | 11    | 27    | 15    | 25    | 22    | 15.8%               | -12.0%                |
| AVERAGE WAIT TIME (DAYS) | 126   | 278   | 388   | 543   | 453   | 620   | 392.1%              | 36.9%                 |
| MEDIAN WAIT TIME (DAYS)  | 98    | 278   | 357   | 482   | 351   | 563   | 474.5%              | 60.4%                 |
| MAXIMUM WAIT TIME (DAYS) | 459   | 516   | 830   | 1,313 | 1,439 | 1,741 | 279.3%              | 21.0%                 |
| <b>FHA</b>               |       |       |       |       |       |       |                     |                       |
| CLIENTS WAITING          | 433   | 413   | 1,047 | 1,288 | 1386  | 2079  | 380.1%              | 50.0%                 |
| AVERAGE WAIT TIME (DAYS) | 135   | 182   | 224   | 265   | 278   | 311   | 129.6%              | 11.6%                 |
| MEDIAN WAIT TIME (DAYS)  | 71    | 104   | 154   | 160   | 185   | 225   | 216.2%              | 21.4%                 |
| MAXIMUM WAIT TIME (DAYS) | 1,678 | 2,497 | 4,057 | 4,422 | 3394  | 3904  | 132.7%              | 15.0%                 |
| <b>VCHA</b>              |       |       |       |       |       |       |                     |                       |
| CLIENTS WAITING          | 827   | 791   | 877   | 1,206 | 1361  | 1616  | 95.4%               | 18.7%                 |
| AVERAGE WAIT TIME (DAYS) | 240   | 341   | 292   | 317   | 404   | 470   | 95.8%               | 16.3%                 |
| MEDIAN WAIT TIME (DAYS)  | 194   | 282   | 204   | 263   | 347   | 397   | 104.6%              | 14.4%                 |
| MAXIMUM WAIT TIME (DAYS) | 1,842 | 2,207 | 1,577 | 1,534 | 1900  | 2265  | 23.0%               | 19.2%                 |
| <b>VIHA</b>              |       |       |       |       |       |       |                     |                       |
| CLIENTS WAITING          | 1,432 | 1,164 | 1,356 | 1,423 | 1,672 | 1,522 | 6.3%                | -9.0%                 |
| AVERAGE WAIT TIME (DAYS) | 783   | 947   | 840   | 815   | 788   | 884   | 12.9%               | 12.2%                 |
| MEDIAN WAIT TIME (DAYS)  | 691   | 931   | 391   | 387   | 445   | 529   | -23.4%              | 18.9%                 |
| MAXIMUM WAIT TIME (DAYS) | 2,849 | 3,214 | 3,579 | 3,689 | 4,055 | 4,694 | 64.8%               | 15.8%                 |
| <b>NHA*</b>              |       |       |       |       |       |       |                     |                       |
| CLIENTS WAITING          | 15    | 87    | 110   | 71    | 51    | 48    | 220.0%              | -5.9%                 |
| AVERAGE WAIT TIME (DAYS) | 705   | 288   | 331   | 249   | 221   | 381   | -46.0%              | 72.4%                 |
| MEDIAN WAIT TIME (DAYS)  | 717   | 328   | 305   | 186   | 173   | 350   | -51.2%              | 102.3%                |
| MAXIMUM WAIT TIME (DAYS) | 1,302 | 1,378 | 1,328 | 1,693 | 884   | 1,773 | 36.2%               | 100.6%                |
| <b>B.C.</b>              |       |       |       |       |       |       |                     |                       |
| CLIENTS WAITING          | 2,726 | 2,466 | 3,417 | 4,003 | 4,495 | 5,287 | 93.9%               | 17.6%                 |
| AVERAGE WAIT TIME (DAYS) | 510   | 598   | 491   | 477   | 506   | 526   | 3.1%                | 4.0%                  |

|                          | 2020  | 2021  | 2022  | 2023  | 2024  | 2025  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| MEDIAN WAIT TIME (DAYS)  | n/a   | n/a   | n/a   | n/a   | n/a   | n/a   | n/a                 | n/a                   |
| MAXIMUM WAIT TIME (DAYS) | 2,849 | 3,214 | 4,057 | 4,422 | 4,055 | 4,694 | 64.8%               | 15.8%                 |

NOTE(S): \*NHA - Information about clients in interim care homes is only available for Prince George. The B.C. average wait time is a calculated weighted average.

SOURCE(S): Health Authorities.

Home and Community Care Services - ADP, LTC and AL. Home and Community Care Program Areas. [Received: June 17 to July 9, 2025].

## 1.8 LONG-TERM CARE

### 1.8.11 AVERAGE WAIT TIMES (DAYS) FOR CLIENTS ADMITTED TO PREFERRED LONG-TERM CARE HOME

|                        | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 4 YEARS* | % CHANGE IN LAST YEAR |
|------------------------|---------|---------|---------|---------|---------|---------|----------------------|-----------------------|
| <b>IHA</b>             |         |         |         |         |         |         |                      |                       |
| FROM COMMUNITY         | n/a     | 90      | 130     | 155     | 175     | 155     | 19.2%                | -11.3%                |
| NON-URGENT             | n/a     | 100     | 150     | 178     | 203     | 183     | 22.0%                | -9.9%                 |
| URGENT                 | n/a     | 45      | 59      | 93      | 87      | 67      | 13.6%                | -23.0%                |
| FROM INTERIM CARE HOME | n/a     | 182     | 164     | 220     | 268     | 251     | 53.0%                | -6.2%                 |
| <b>FHA**</b>           |         |         |         |         |         |         |                      |                       |
| FROM COMMUNITY         | n/a     | 118     | 139     | 230     | 237     | 229     | 64.3%                | -3.5%                 |
| NON-URGENT             | n/a     | 118     | 151     | 277     | 350     | 503     | 233.6%               | 43.9%                 |
| URGENT                 | n/a     | 8       | 81      | 61      | 64      | 79      | -2.9%                | 23.4%                 |
| FROM INTERIM CARE HOME | n/a     | 161     | 162     | 210     | 226     | 309     | 90.7%                | 36.9%                 |
| <b>VCHA</b>            |         |         |         |         |         |         |                      |                       |
| FROM COMMUNITY         | n/a     | 102     | 133     | 149     | 207     | 312     | 134.6%               | 50.7%                 |
| NON-URGENT             | n/a     | 177     | 231     | 262     | 318     | 486     | 110.4%               | 52.8%                 |
| URGENT                 | n/a     | 32      | 25      | 34      | 70      | 104     | 316.0%               | 48.6%                 |
| FROM INTERIM CARE HOME | n/a     | 299     | 257     | 328     | 253     | 504     | 96.1%                | 99.2%                 |
| <b>VIHA</b>            |         |         |         |         |         |         |                      |                       |
| FROM COMMUNITY         | n/a     | 173     | 160     | 190     | 208     | 344     | 115.0%               | 65.4%                 |
| NON-URGENT             | n/a     | 191     | 186     | 260     | 329     | 452     | 143.0%               | 37.4%                 |
| URGENT                 | n/a     | 75      | 65      | 88      | 114     | 154     | 136.9%               | 35.1%                 |
| FROM INTERIM CARE HOME | n/a     | 294     | 228     | 305     | 345     | 458     | 100.9%               | 32.8%                 |

# HEALTH CARE

## DATA TABLES CONTINUED

|                        | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 4 YEARS* | % CHANGE IN LAST YEAR |
|------------------------|---------|---------|---------|---------|---------|---------|----------------------|-----------------------|
| <b>NHA</b>             |         |         |         |         |         |         |                      |                       |
| FROM COMMUNITY         | n/a     | n/a     | n/a     | n/a     | n/a     | n/a     | n/a                  | n/a                   |
| NON-URGENT             | n/a     | n/a     | n/a     | n/a     | n/a     | n/a     | n/a                  | n/a                   |
| URGENT                 | n/a     | n/a     | n/a     | n/a     | n/a     | n/a     | n/a                  | n/a                   |
| FROM INTERIM CARE HOME | n/a     | n/a     | n/a     | n/a     | n/a     | n/a     | n/a                  | n/a                   |
| <b>B.C.***</b>         |         |         |         |         |         |         |                      |                       |
| FROM COMMUNITY         | n/a     | 120     | 141     | 182     | 204     | 244     | 73.0%                | 19.6%                 |
| NON-URGENT             | n/a     | 135     | 174     | 236     | 280     | 335     | 92.5%                | 19.6%                 |
| URGENT                 | n/a     | 46      | 49      | 73      | 90      | 100     | 104.1%               | 11.1%                 |
| FROM INTERIM CARE HOME | n/a     | 224     | 206     | 251     | 266     | 348     | 68.9%                | 30.8%                 |

NOTE(S): \*LTC admissions in 2020/21 were affected by COVID-19 admission restrictions, therefore this table reports the four-year percentage change rather than a five or six-year change. \*\*FHA updated the data extraction logic for certain indicators in May 2024, which may result in discrepancies between the current and previous data. \*\*FHA updated the data extraction logic for certain indicators in May 2024, which may result in discrepancies between the current and previous data. \*\*\*The B.C. average wait time is a calculated weighted average based on IHA, FHA, VCHA and VIHA only.

SOURCE(S): Ministry of Health.

LTC Access Monitoring Indicators. Corporate Services Division. [Received: November 13, 2025].

### 1.8 LONG-TERM CARE

#### 1.8.12 PERCENT OF RESIDENTS IN LONG-TERM CARE TAKING ANTIPSYCHOTICS

|  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|--|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>BRITISH COLUMBIA</b>                  |         |         |         |         |         |         |                           |                             |
| WITHOUT A DIAGNOSIS OF PSYCHOSIS         | 24.7%   | 26.5%   | 27.8%   | 28.9%   | 29.4%   | 28.9%   | 4.2%                      | -0.5%                       |
| WITH OR WITHOUT A DIAGNOSIS OF PSYCHOSIS | 30.8%   | 33.4%   | 34.3%   | 35.1%   | 35.8%   | 36.5%   | 5.7%                      | 0.7%                        |
| <b>CANADA</b>                            |         |         |         |         |         |         |                           |                             |
| WITHOUT A DIAGNOSIS OF PSYCHOSIS         | 20.2%   | 21.3%   | 23.9%   | 24.4%   | 24.3%   | 24.4%   | 4.2%                      | 0.1%                        |
| WITH OR WITHOUT A DIAGNOSIS OF PSYCHOSIS | 26.6%   | 29.2%   | 31.1%   | 31.5%   | 32.0%   | 32.9%   | 6.3%                      | 0.9%                        |

NOTE(S): Without a diagnosis of psychosis is risk-adjusted rate.

SOURCE(S): Canadian Institute for Health Information.

Quick Stats. Profile of Residents in Residential and Hospital-Based Continuing Care, 2024-2025. [Cited: September 25, 2025].

1.8 LONG-TERM CARE

**1.8.13 REPORTABLE INCIDENTS IN LONG-TERM CARE BY TYPE**

|                                   | 2019/20       | 2020/21       | 2021/22       | 2022/23       | 2023/24       | 2024/25       | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------------|-----------------------|
| UNEXPECTED ILLNESS                | 5,555         | 3,401         | 5,559         | 5,820         | 5,797         | 7,159         | 28.9%               | 23.5%                 |
| EXPECTED DEATH                    | 7,087         | 6,488         | 7,331         | 7,074         | 6,564         | 7,333         | 3.5%                | 11.7%                 |
| UNEXPECTED DEATH                  | 166           | 159           | 213           | 203           | 209           | 233           | 40.4%               | 11.5%                 |
| DISEASE OUTBREAK                  | 169           | 214           | 226           | 243           | 136           | 232           | 37.3%               | 70.6%                 |
| AGGRESSIVE BEHAVIOUR              | 1,075         | 956           | 1,256         | 1,015         | 967           | 960           | -10.7%              | -0.7%                 |
| ATTEMPTED SUICIDE                 | 22            | 15            | 29            | 19            | 27            | 31            | 40.9%               | 14.8%                 |
| ABUSE / NEGLECT                   | 220           | 143           | 357           | 232           | 258           | 269           | 22.3%               | 4.3%                  |
| FALLS WITH INJURY                 | 2,416         | 1,610         | 2,527         | 2,375         | 2,281         | 2,487         | 2.9%                | 9.0%                  |
| FOOD OR OTHER POISONING           | 9             | 14            | 38            | 22            | 28            | 15            | 66.7%               | -46.4%                |
| MEDICATION ERROR                  | 42            | 39            | 95            | 72            | 59            | 57            | 35.7%               | -3.4%                 |
| MISSING OR WANDERING PERSON       | 361           | 153           | 266           | 204           | 294           | 323           | -10.5%              | 9.9%                  |
| OTHER - CLINICAL                  | 195           | 126           | 214           | 224           | 222           | 211           | 8.2%                | -5.0%                 |
| OTHER - INJURY                    | 439           | 278           | 551           | 518           | 631           | 616           | 40.3%               | -2.4%                 |
| OTHER - SERVICE DELIVERY          | 168           | 75            | 394           | 200           | 242           | 309           | 83.9%               | 27.7%                 |
| <b>TOTAL REPORTABLE INCIDENTS</b> | <b>17,924</b> | <b>13,671</b> | <b>19,056</b> | <b>18,221</b> | <b>17,715</b> | <b>20,235</b> | <b>12.9%</b>        | <b>14.2%</b>          |

NOTE(S): Data is not available for Hospital Act facilities in Vancouver Island Health Authority and only includes facilities licensed under the Community Care and Assisted Living Act (CCALA). Aurora Home was removed from the 2024 OSA Long-Term Care and Assisted Living Directory, therefore the figures differ from those published last year.

SOURCE(S): Office of the Seniors Advocate. 2025 Long-Term Care and Assisted Living Directory. [Extracted: January 7, 2026].

1.8 LONG-TERM CARE

**1.8.14 REPORTABLE INCIDENTS AND FALLS WITH INJURY PER 100 BEDS IN LONG-TERM CARE**

|                             | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>REPORTABLE INCIDENTS</b> |         |         |         |         |         |         |                     |                       |
| IHA                         | 88.6    | 40.5    | 94.5    | 70.2    | 77.3    | 87.3    | -1.5%               | 12.9%                 |
| FHA                         | 59.3    | 50.5    | 60.3    | 65.3    | 52.6    | 67.5    | 13.8%               | 28.3%                 |
| VCHA                        | 60.7    | 49.9    | 63.0    | 67.3    | 61.1    | 63.0    | 3.8%                | 3.1%                  |

# HEALTH CARE

## DATA TABLES CONTINUED

|                          | 2019/20     | 2020/21     | 2021/22     | 2022/23     | 2023/24     | 2024/25     | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------|-------------|-------------|-------------|-------------|-------------|-------------|---------------------|-----------------------|
| VIHA                     | 66.2        | 59.6        | 69.0        | 60.5        | 72.9        | 72.1        | 8.9%                | -1.1%                 |
| NHA                      | 32.6        | 40.6        | 48.1        | 55.5        | 63.5        | 65.9        | 102.1%              | 3.8%                  |
| <b>B.C.</b>              | <b>66.1</b> | <b>49.0</b> | <b>69.4</b> | <b>65.8</b> | <b>63.8</b> | <b>71.6</b> | <b>8.3%</b>         | <b>12.2%</b>          |
| <b>FALLS WITH INJURY</b> |             |             |             |             |             |             |                     |                       |
| IHA                      | 11.4        | 4.9         | 13.6        | 8.7         | 9.6         | 10.5        | -7.9%               | 9.4%                  |
| FHA                      | 8.7         | 5.8         | 7.4         | 7.8         | 6.8         | 7.6         | -12.6%              | 11.8%                 |
| VCHA                     | 8.0         | 5.7         | 6.8         | 9.1         | 7.0         | 7.5         | -6.3%               | 7.1%                  |
| VIHA                     | 8.3         | 7.6         | 11.3        | 9.6         | 11.5        | 11.6        | 39.8%               | 0.9%                  |
| NHA                      | 4.4         | 5.5         | 6.4         | 7.3         | 7.2         | 7.2         | 63.6%               | 0.0%                  |
| <b>B.C.</b>              | <b>8.9</b>  | <b>5.8</b>  | <b>9.2</b>  | <b>8.6</b>  | <b>8.2</b>  | <b>8.8</b>  | <b>-1.1%</b>        | <b>7.3%</b>           |

NOTE(S): Data is not available for Hospital Act facilities in Vancouver Island Health Authority and only includes facilities licensed under the Community Care and Assisted Living Act (CCALA). Aurora Home was removed from the 2024 OSA Long-Term Care and Assisted Living Directory, therefore the figures differ from those published last year.

SOURCE(S): Office of the Seniors Advocate.  
2025 Long-Term Care and Assisted Living Directory. [Extracted: January 7, 2026].

### 1.8 LONG-TERM CARE

#### 1.8.15 COMPLAINTS IN LONG-TERM CARE RECEIVED BY THE PATIENT CARE QUALITY OFFICE

|             | 2019/20    | 2020/21      | 2021/22    | 2022/23    | 2023/24    | 2024/25    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|------------|--------------|------------|------------|------------|------------|---------------------|-----------------------|
| IHA         | 188        | 182          | 141        | 144        | 94         | 115        | -38.8%              | 22.3%                 |
| FHA         | 191        | 389          | 336        | 320        | 287        | 305        | 59.7%               | 6.3%                  |
| VCHA        | 125        | 177          | 158        | 98         | 100        | 130        | 4.0%                | 30.0%                 |
| VIHA        | 224        | 527          | 267        | 221        | 277        | 233        | 4.0%                | -15.9%                |
| NHA         | 23         | 37           | 52         | 42         | 28         | 48         | 108.7%              | 71.4%                 |
| <b>B.C.</b> | <b>751</b> | <b>1,312</b> | <b>954</b> | <b>825</b> | <b>786</b> | <b>831</b> | <b>10.7%</b>        | <b>5.7%</b>           |

NOTE(S): The data are for all ages.

SOURCE(S): Patient Care Quality Office.  
Complaints in Home and Community Care and Long-Term Care. [Received: September 26, 2025].

1.8 LONG-TERM CARE

**1.8.16 COMPLAINTS IN LONG-TERM CARE RECEIVED BY THE PATIENT CARE QUALITY OFFICE BY TYPE**

|                                       | 2019/20    | 2020/21      | 2021/22    | 2022/23    | 2023/24    | 2024/25    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------------------------------|------------|--------------|------------|------------|------------|------------|---------------------|-----------------------|
| ACCESSIBILITY                         | 47         | 403          | 115        | 63         | 52         | 57         | 21.3%               | 9.6%                  |
| ACCOMMODATION                         | 70         | 52           | 64         | 70         | 92         | 94         | 34.3%               | 2.2%                  |
| ADMINISTRATIVE FAIRNESS               | 21         | 213          | 142        | 84         | 36         | 21         | 0.0%                | -41.7%                |
| ATTITUDE AND CONDUCT                  | 52         | 60           | 75         | 66         | 50         | 65         | 25.0%               | 30.0%                 |
| CARE                                  | 313        | 293          | 271        | 267        | 303        | 332        | 6.1%                | 9.6%                  |
| CHALLENGING PATIENT/ FAMILY BEHAVIOUR | 12         | 7            | 6          | 12         | 3          | 8          | -33.3%              | 166.7%                |
| COMMUNICATION                         | 73         | 111          | 91         | 100        | 74         | 72         | -1.4%               | -2.7%                 |
| CONFIDENTIALITY OR PRIVACY            | 9          | 5            | 5          | 2          | 4          | 3          | -66.7%              | -25.0%                |
| COORDINATION                          | 4          | 12           | 12         | 7          | 14         | 7          | 75.0%               | -78.6%                |
| DISCHARGE ARRANGEMENTS                | 9          | 5            | 7          | 15         | 15         | 10         | 11.1%               | -33.3%                |
| ENVIRONMENTAL                         | 35         | 34           | 53         | 43         | 41         | 51         | 45.7%               | 24.4%                 |
| FINANCIAL                             | 48         | 31           | 22         | 29         | 24         | 28         | -41.7%              | 16.7%                 |
| LOST ARTICLE                          | 0          | 0            | 21         | 19         | 16         | 12         | n/a                 | -25.0%                |
| RESIDENTS BILL OF RIGHTS              | 15         | 24           | 6          | 15         | 7          | 5          | -66.7%              | -28.6%                |
| SAFETY                                | 39         | 61           | 49         | 30         | 29         | 33         | -15.4%              | 13.8%                 |
| OTHER                                 | n/a        | n/a          | n/a        | n/a        | n/a        | 12         | n/a                 | n/a                   |
| UNKNOWN                               | 4          | 1            | 15         | 3          | 26         | 21         | 425.0%              | -19.2%                |
| <b>B.C.</b>                           | <b>751</b> | <b>1,312</b> | <b>954</b> | <b>825</b> | <b>786</b> | <b>831</b> | <b>10.7%</b>        | <b>5.7%</b>           |

NOTE(S): The data are for all ages.

SOURCE(S): Patient Care Quality Office.  
Complaints in Home and Community Care and Long-Term Care. [Received: September 26, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.8 LONG-TERM CARE

#### 1.8.17 COMPLAINTS IN LONG-TERM CARE RECEIVED BY LICENSING OFFICES

|   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN<br>6 YEARS | % CHANGE IN<br>LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|------------------------|--------------------------|
| <b>IHA*</b>                             |         |         |         |         |         |         |                        |                          |
| COMPLAINTS                              | 167     | 81      | 26      | 56      | 59      | 67      | -59.9%                 | 13.6%                    |
| SUBSTANTIATED COMPLAINTS                | 30      | 14      | 12      | 14      | 15      | 20      | -33.3%                 | 33.3%                    |
| SUBSTANTIATED COMPLAINTS PER 1,000 BEDS | 6.0     | 2.8     | 2.4     | 2.8     | 2.9     | 3.7     | -38.3%                 | 27.6%                    |
| <b>FHA</b>                              |         |         |         |         |         |         |                        |                          |
| COMPLAINTS                              | 128     | 111     | 99      | 112     | 74      | 77      | -39.8%                 | 4.1%                     |
| SUBSTANTIATED COMPLAINTS                | 50      | 20      | 23      | 28      | 17      | 11      | -78.0%                 | -35.3%                   |
| SUBSTANTIATED COMPLAINTS PER 1,000 BEDS | 5.3     | 2.1     | 2.4     | 3.0     | 1.8     | 1.1     | -79.2%                 | -38.9%                   |
| <b>VCHA</b>                             |         |         |         |         |         |         |                        |                          |
| COMPLAINTS                              | 28      | 52      | 45      | 48      | 60      | 56      | 100.0%                 | -6.7%                    |
| SUBSTANTIATED COMPLAINTS                | 9       | 19      | 17      | 22      | 31      | 29      | 222.2%                 | -6.5%                    |
| SUBSTANTIATED COMPLAINTS PER 1,000 BEDS | 1.4     | 2.8     | 2.5     | 3.3     | 4.7     | 4.4     | 214.3%                 | -6.4%                    |
| <b>VIHA**</b>                           |         |         |         |         |         |         |                        |                          |
| COMPLAINTS                              | 246     | 270     | 226     | 237     | 198     | 182     | -26.0%                 | -8.1%                    |
| SUBSTANTIATED COMPLAINTS                | 98      | 102     | 86      | 63      | 55      | 89      | -9.2%                  | 61.8%                    |
| SUBSTANTIATED COMPLAINTS PER 1,000 BEDS | 17.1    | 17.7    | 14.9    | 10.7    | 9.3     | 14.8    | -13.5%                 | 59.1%                    |
| <b>NHA***</b>                           |         |         |         |         |         |         |                        |                          |
| COMPLAINTS                              | 11      | 24      | 13      | 8       | 18      | 16      | 45.5%                  | -11.1%                   |
| SUBSTANTIATED COMPLAINTS                | 8       | 7       | 8       | 1       | 8       | 3       | -62.5%                 | -62.5%                   |
| SUBSTANTIATED COMPLAINTS PER 1,000 BEDS | 9.5     | 8.4     | 9.5     | 1.1     | 9.0     | 3.3     | -65.3%                 | -63.3%                   |

|   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>B.C.</b>                             |         |         |         |         |         |         |                     |                       |
| COMPLAINTS                              | 580     | 538     | 409     | 461     | 409     | 398     | -31.4%              | -2.7%                 |
| SUBSTANTIATED COMPLAINTS                | 195     | 162     | 146     | 128     | 126     | 152     | -22.1%              | 20.6%                 |
| SUBSTANTIATED COMPLAINTS PER 1,000 BEDS | 7.1     | 5.8     | 5.3     | 4.6     | 4.5     | 5.3     | -25.4%              | 17.8%                 |

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the OSA Long-Term Care and Assisted Living Directory. This includes publicly-subsidized and co-located private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded. \*IHA: Complaints and substantiated complaints are only available for facilities licensed under the CCALE. \*\*VIHA: Substantiated complaints are not available for facilities licensed under Hospital Act in 2024/25. \*\*\*NHA: Complaints and substantiated complaints are only available for facilities licensed under the CCALE. Aurora Home was removed from the 2024 Directory, therefore figures differ from those published last year.

SOURCE(S): Office of the Seniors Advocate.  
2025 Long-Term Care and Assisted Living Directory. [Extracted: January 7, 2026].

1.8 LONG-TERM CARE

**1.8.18 INSPECTIONS AND INFRACTIONS IN LONG-TERM CARE**

|  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS       | % CHANGE IN LAST YEAR       |
|--|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| INSPECTIONS  | 687     | 746     | 756     | 857     | 867     | 789     | 14.8%                     | -9.0%                       |
| INFRACTIONS  | 1,175   | 819     | 1,478   | 1,394   | 1,367   | 1,061   | -9.7%                     | -22.4%                      |
| TYPES OF INFRACTIONS                                   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
| LICENSING INFRACTIONS                                  | 6.0%    | 3.9%    | 4.1%    | 5.2%    | 3.9%    | 4.0%    | -2.0%                     | 0.1%                        |
| PHYSICAL FACILITY, EQUIPMENT & FURNISHINGS INFRACTIONS | 16.2%   | 15.4%   | 16.9%   | 14.1%   | 14.6%   | 14.7%   | -1.5%                     | 0.1%                        |
| STAFFING INFRACTIONS                                   | 16.2%   | 13.8%   | 15.8%   | 18.6%   | 17.2%   | 15.7%   | -0.5%                     | -1.5%                       |
| POLICIES & PROCEDURES INFRACTIONS                      | 10.9%   | 13.2%   | 15.5%   | 11.1%   | 11.0%   | 11.3%   | 0.4%                      | 0.3%                        |
| CARE & SUPERVISION INFRACTIONS                         | 18.6%   | 16.7%   | 18.4%   | 20.2%   | 18.5%   | 18.1%   | -0.5%                     | -0.4%                       |

# HEALTH CARE

## DATA TABLES CONTINUED

| TYPES OF INFRACTIONS                               | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|--|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| HYGIENE & COMMUNICABLE DISEASE CONTROL INFRACTIONS | 5.7%    | 5.4%    | 6.9%    | 6.2%    | 4.2%    | 3.7%    | -2.0%                     | -0.5%                       |
| NUTRITION & FOOD SERVICES INFRACTIONS              | 1.7%    | 2.4%    | 1.7%    | 2.0%    | 2.1%    | 1.8%    | 0.1%                      | -0.3%                       |
| MEDICATION INFRACTIONS                             | 2.1%    | 4.8%    | 2.7%    | 3.4%    | 5.0%    | 4.0%    | 1.9%                      | -1.0%                       |
| PROGRAM INFRACTIONS                                | 0.3%    | 0.2%    | 0.4%    | 0.6%    | 1.1%    | 0.5%    | 0.2%                      | -0.6%                       |
| RECORDS & REPORTING INFRACTIONS                    | 19.1%   | 22.5%   | 16.8%   | 17.6%   | 20.3%   | 21.9%   | 2.8%                      | 1.6%                        |
| RESIDENT BILL OF RIGHTS INFRACTIONS                | 3.1%    | 2.0%    | 0.7%    | 1.0%    | 1.2%    | 1.2%    | -1.9%                     | 0.0%                        |
| OTHER INFRACTIONS                                  | 0.2%    | 0.5%    | 0.1%    | 0.0%    | 0.8%    | 3.2%    | 3.0%                      | 2.4%                        |

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the OSA Long-Term Care and Assisted Living Directory. This includes publicly-subsidized and co-located private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded. Aurora Home was removed from the 2024 Directory, therefore figures differ from those published last year.

SOURCE(S): Office of the Seniors Advocate.  
2025 Long-Term Care and Assisted Living Directory. [Extracted: January 7, 2026].

### 1.8 LONG-TERM CARE

#### 1.8.19 PERCENT OF LONG-TERM CARE HOME INSPECTED

|             | 2020         | 2021         | 2022         | 2023         | 2024         | 2025         | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|-------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------------------|-----------------------------|
| IHA         | 60.8%        | 41.8%        | 60.3%        | 75.0%        | 93.8%        | 90.1%        | 29.3%                     | -3.7%                       |
| FHA         | 95.0%        | 86.4%        | 100.0%       | 100.0%       | 100.0%       | 100.0%       | 5.0%                      | 0.0%                        |
| VCHA        | 100.0%       | 94.6%        | 94.5%        | 98.2%        | 96.4%        | 87.3%        | -12.7%                    | -9.1%                       |
| VIHA        | 84.5%        | 66.7%        | 51.7%        | 67.8%        | 89.8%        | 100.0%       | 15.5%                     | 10.2%                       |
| NHA         | 83.3%        | 95.8%        | 100.0%       | 95.8%        | 100.0%       | 88.0%        | 4.7%                      | -12.0%                      |
| <b>B.C.</b> | <b>83.8%</b> | <b>73.1%</b> | <b>78.9%</b> | <b>86.2%</b> | <b>95.6%</b> | <b>94.0%</b> | <b>10.2%</b>              | <b>-1.6%</b>                |

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the OSA Long-Term Care and Assisted Living Directory. This includes publicly-subsidized and co-located private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate.  
2025 Long-Term Care and Assisted Living Directory. [Extracted: January 7, 2026].

1.8 LONG-TERM CARE

**1.8.20 LICENSING INFRACTIONS PER 1,000 BEDS**

|             | 2020        | 2021        | 2022        | 2023        | 2024        | 2025        | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------------------|-----------------------|
| IHA         | 70.8        | 83.0        | 59.2        | 82.1        | 78.1        | 61.0        | -13.8%              | -21.9%                |
| FHA         | 45.9        | 23.3        | 61.0        | 50.1        | 29.3        | 12.5        | -72.8%              | -57.4%                |
| VCHA        | 25.5        | 15.4        | 55.5        | 48.3        | 44.6        | 52.0        | 103.9%              | 16.6%                 |
| VIHA        | 47.1        | 45.6        | 69.3        | 42.8        | 44.5        | 38.7        | -17.8%              | -13.0%                |
| NHA         | 82.7        | 100.7       | 92.5        | 42.8        | 67.3        | 28.1        | -66.0%              | -58.2%                |
| <b>B.C.</b> | <b>46.2</b> | <b>35.9</b> | <b>61.7</b> | <b>54.0</b> | <b>47.6</b> | <b>36.9</b> | <b>-20.1%</b>       | <b>-22.5%</b>         |

NOTE(S): This data includes only publicly-subsidized care homes that focus on care for seniors which are included in the OSA Long-Term Care and Assisted Living Directory. This includes publicly-subsidized and co-located private pay long-term care beds, and short-term care beds such as convalescent, end-of-life and respite beds. Care homes that provide specialized care such as acquired brain injury, AIDS or mental health are excluded.

SOURCE(S): Office of the Seniors Advocate.

2025 Long-Term Care and Assisted Living Directory. [Extracted: January 7, 2026].

1.9 FATALITIES

**1.9.1 LIFE EXPECTANCY AT 65 YEARS BY HEALTH AUTHORITY AND GENDER**

|             | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | CHANGE IN 6 YEARS (YEARS) | CHANGE FROM LAST YEAR (YEARS) |
|-------------|------|------|------|------|------|------|---------------------------|-------------------------------|
| <b>IHA</b>  |      |      |      |      |      |      |                           |                               |
| FEMALE      | 22.1 | 22.7 | 22.1 | 21.9 | 22.5 | 22.8 | 0.7                       | 0.3                           |
| MALE        | 19.4 | 19.7 | 19.2 | 18.9 | 19.7 | 20.2 | 0.8                       | 0.5                           |
| ALL         | 20.8 | 21.2 | 20.7 | 20.4 | 21.1 | 21.5 | 0.7                       | 0.4                           |
| <b>FHA</b>  |      |      |      |      |      |      |                           |                               |
| FEMALE      | 23.4 | 23.4 | 23.2 | 23.4 | 23.9 | 24.2 | 0.8                       | 0.3                           |
| MALE        | 21.0 | 20.3 | 20.3 | 20.3 | 21.2 | 21.5 | 0.5                       | 0.3                           |
| ALL         | 22.2 | 21.9 | 21.8 | 21.9 | 22.6 | 22.9 | 0.7                       | 0.3                           |
| <b>VCHA</b> |      |      |      |      |      |      |                           |                               |
| FEMALE      | 26.1 | 25.2 | 25.5 | 25.6 | 26.4 | 26.5 | 0.4                       | 0.1                           |
| MALE        | 22.9 | 22.2 | 22.4 | 21.9 | 22.6 | 23.1 | 0.2                       | 0.5                           |
| ALL         | 24.6 | 23.8 | 24.0 | 23.8 | 24.6 | 24.9 | 0.3                       | 0.3                           |
| <b>VIHA</b> |      |      |      |      |      |      |                           |                               |
| FEMALE      | 23.1 | 23.3 | 22.8 | 22.8 | 23.1 | 23.5 | 0.4                       | 0.4                           |
| MALE        | 20.5 | 20.2 | 20.2 | 20.1 | 20.4 | 20.9 | 0.4                       | 0.5                           |

# HEALTH CARE

## DATA TABLES CONTINUED

|               | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | CHANGE IN 6 YEARS (YEARS) | CHANGE FROM LAST YEAR (YEARS) |
|---------------|------|------|------|------|------|------|---------------------------|-------------------------------|
| <b>ALL</b>    | 21.8 | 21.8 | 21.6 | 21.5 | 21.8 | 22.2 | 0.4                       | 0.4                           |
| <b>NHA</b>    |      |      |      |      |      |      |                           |                               |
| <b>FEMALE</b> | 21.2 | 21.6 | 20.1 | 20.5 | 21.3 | 21.5 | 0.3                       | 0.2                           |
| <b>MALE</b>   | 18.0 | 18.6 | 17.1 | 18.0 | 18.3 | 19.0 | 1.0                       | 0.6                           |
| <b>ALL</b>    | 19.5 | 20.0 | 18.5 | 19.2 | 19.7 | 20.2 | 0.7                       | 0.4                           |
| <b>B.C.</b>   |      |      |      |      |      |      |                           |                               |
| <b>FEMALE</b> | 23.5 | 23.6 | 23.2 | 23.3 | 23.8 | 24.1 | 0.6                       | 0.3                           |
| <b>MALE</b>   | 20.8 | 20.5 | 20.3 | 20.2 | 20.9 | 21.3 | 0.5                       | 0.5                           |
| <b>ALL</b>    | 22.2 | 22.0 | 21.8 | 21.8 | 22.4 | 22.8 | 0.6                       | 0.4                           |

SOURCE(S): Ministry of Health.

Life Expectancy and Healthy Life Expectancy. Corporate Services Division. [Received: December 11, 2025].

### 1.9 FATALITIES

#### 1.9.2 HEALTH-ADJUSTED LIFE EXPECTANCY AT 65 YEARS BY HEALTH AUTHORITY AND GENDER

|               | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | CHANGE IN 6 YEARS (YEARS) | CHANGE FROM LAST YEAR (YEARS) |
|---------------|------|------|------|------|------|------|---------------------------|-------------------------------|
| <b>IHA</b>    |      |      |      |      |      |      |                           |                               |
| <b>FEMALE</b> | 16.7 | 17.1 | 16.7 | 16.5 | 17.0 | 17.2 | 0.5                       | 0.2                           |
| <b>MALE</b>   | 14.7 | 14.9 | 14.6 | 14.4 | 14.8 | 15.2 | 0.5                       | 0.4                           |
| <b>ALL</b>    | 15.7 | 16.0 | 15.6 | 15.4 | 15.9 | 16.2 | 0.5                       | 0.3                           |
| <b>FHA</b>    |      |      |      |      |      |      |                           |                               |
| <b>FEMALE</b> | 17.8 | 17.8 | 17.7 | 17.8 | 18.1 | 18.3 | 0.5                       | 0.2                           |
| <b>MALE</b>   | 16.8 | 16.3 | 16.2 | 16.3 | 16.9 | 17.2 | 0.4                       | 0.3                           |
| <b>ALL</b>    | 17.3 | 17.1 | 17.0 | 17.1 | 17.5 | 17.8 | 0.5                       | 0.2                           |
| <b>VCHA</b>   |      |      |      |      |      |      |                           |                               |
| <b>FEMALE</b> | 19.6 | 19.1 | 19.2 | 19.3 | 19.8 | 19.9 | 0.3                       | 0.1                           |
| <b>MALE</b>   | 18.2 | 17.7 | 17.8 | 17.4 | 17.9 | 18.3 | 0.1                       | 0.3                           |
| <b>ALL</b>    | 18.9 | 18.4 | 18.5 | 18.4 | 18.9 | 19.1 | 0.2                       | 0.2                           |
| <b>VIHA</b>   |      |      |      |      |      |      |                           |                               |
| <b>FEMALE</b> | 17.8 | 18.0 | 17.7 | 17.7 | 17.8 | 18.1 | 0.2                       | 0.3                           |

|               | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | CHANGE IN 6 YEARS (YEARS) | CHANGE FROM LAST YEAR (YEARS) |
|---------------|------|------|------|------|------|------|---------------------------|-------------------------------|
| <b>MALE</b>   | 16.4 | 16.1 | 16.2 | 16.1 | 16.4 | 16.7 | 0.3                       | 0.3                           |
| <b>ALL</b>    | 17.1 | 17.1 | 16.9 | 16.9 | 17.1 | 17.4 | 0.3                       | 0.3                           |
| <b>NHA</b>    |      |      |      |      |      |      |                           |                               |
| <b>FEMALE</b> | 16.2 | 16.5 | 15.4 | 15.7 | 16.3 | 16.4 | 0.2                       | 0.1                           |
| <b>MALE</b>   | 12.9 | 13.3 | 12.3 | 12.9 | 13.1 | 13.5 | 0.6                       | 0.4                           |
| <b>ALL</b>    | 14.4 | 14.7 | 13.7 | 14.2 | 14.6 | 14.9 | 0.4                       | 0.3                           |
| <b>B.C.</b>   |      |      |      |      |      |      |                           |                               |
| <b>FEMALE</b> | 17.9 | 17.9 | 17.7 | 17.8 | 18.1 | 18.3 | 0.4                       | 0.2                           |
| <b>MALE</b>   | 16.1 | 15.9 | 15.8 | 15.7 | 16.2 | 16.5 | 0.4                       | 0.3                           |
| <b>ALL</b>    | 17.0 | 16.9 | 16.7 | 16.7 | 17.2 | 17.4 | 0.4                       | 0.3                           |

SOURCE(S): Ministry of Health.  
Life Expectancy and Healthy Life Expectancy, Corporate Services Division. [Received: December 11, 2025].

#### 1.9 FATALITIES

##### 1.9.3 NUMBER OF DEATHS AND AGE-SPECIFIC FATALITY RATE BY HEALTH AUTHORITY

|                                   | 2019  | 2020   | 2021   | 2022   | 2023   | 2024   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------------|-------|--------|--------|--------|--------|--------|---------------------|-----------------------|
| <b>IHA</b>                        |       |        |        |        |        |        |                     |                       |
| <b>NUMBER OF DEATHS</b>           |       |        |        |        |        |        |                     |                       |
| <b>&lt;65</b>                     | 1,428 | 1,601  | 1,881  | 1,779  | 1,779  | 1,702  | 19.2%               | -4.3%                 |
| <b>65+</b>                        | 6,896 | 6,825  | 7,548  | 8,080  | 7,710  | 7,640  | 10.8%               | -0.9%                 |
| <b>ALL AGES*</b>                  | 8,324 | 8,426  | 9,429  | 9,859  | 9,489  | 9,342  | 12.2%               | -1.5%                 |
| <b>AGE-SPECIFIC FATALITY RATE</b> |       |        |        |        |        |        |                     |                       |
| <b>&lt;65</b>                     | 23    | 25     | 29     | 27     | 27     | 26     | 12.2%               | -5.2%                 |
| <b>65+</b>                        | 365   | 347    | 369    | 382    | 354    | 342    | -6.3%               | -3.4%                 |
| <b>ALL AGES*</b>                  | 102   | 102    | 112    | 114    | 108    | 105    | 3.0%                | -2.8%                 |
| <b>FHA</b>                        |       |        |        |        |        |        |                     |                       |
| <b>NUMBER OF DEATHS</b>           |       |        |        |        |        |        |                     |                       |
| <b>&lt;65</b>                     | 2,444 | 2,850  | 3,097  | 3,021  | 2,892  | 2,737  | 12.0%               | -5.4%                 |
| <b>65+</b>                        | 9,702 | 10,520 | 11,060 | 11,348 | 11,048 | 11,133 | 14.7%               | 0.8%                  |

# HEALTH CARE

## DATA TABLES CONTINUED

|                                   | 2019   | 2020   | 2021   | 2022   | 2023   | 2024   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------------|--------|--------|--------|--------|--------|--------|---------------------|-----------------------|
| ALL AGES*                         | 12,146 | 13,370 | 14,157 | 14,369 | 13,940 | 13,870 | 14.2%               | -0.5%                 |
| <b>AGE-SPECIFIC FATALITY RATE</b> |        |        |        |        |        |        |                     |                       |
| <65                               | 15     | 18     | 19     | 18     | 16     | 15     | -2.8%               | -9.7%                 |
| 65+                               | 321    | 335    | 340    | 336    | 314    | 302    | -5.9%               | -3.7%                 |
| ALL AGES*                         | 64     | 69     | 72     | 71     | 66     | 62     | -1.8%               | -5.0%                 |
| <b>VCHA</b>                       |        |        |        |        |        |        |                     |                       |
| <b>NUMBER OF DEATHS</b>           |        |        |        |        |        |        |                     |                       |
| <65                               | 1,515  | 1,708  | 1,934  | 1,881  | 1,862  | 1,647  | 8.7%                | -11.5%                |
| 65+                               | 5,833  | 6,538  | 6,642  | 7,017  | 6,760  | 6,817  | 16.9%               | 0.8%                  |
| ALL AGES*                         | 7,348  | 8,246  | 8,576  | 8,898  | 8,622  | 8,464  | 15.2%               | -1.8%                 |
| <b>AGE-SPECIFIC FATALITY RATE</b> |        |        |        |        |        |        |                     |                       |
| <65                               | 15     | 16     | 19     | 18     | 17     | 15     | 0.0%                | -14.0%                |
| 65+                               | 280    | 303    | 298    | 307    | 286    | 281    | 0.2%                | -2.0%                 |
| ALL AGES*                         | 59     | 66     | 68     | 69     | 65     | 62     | 4.7%                | -4.5%                 |
| <b>VIHA</b>                       |        |        |        |        |        |        |                     |                       |
| <b>NUMBER OF DEATHS</b>           |        |        |        |        |        |        |                     |                       |
| <65                               | 1,378  | 1,544  | 1,716  | 1,688  | 1,711  | 1,619  | 17.5%               | -5.4%                 |
| 65+                               | 6,852  | 7,129  | 7,569  | 7,922  | 7,922  | 7,821  | 14.1%               | -1.3%                 |
| ALL AGES*                         | 8,230  | 8,673  | 9,286  | 9,610  | 9,633  | 9,440  | 14.7%               | -2.0%                 |
| <b>AGE-SPECIFIC FATALITY RATE</b> |        |        |        |        |        |        |                     |                       |
| <65                               | 21     | 24     | 26     | 25     | 25     | 24     | 11.9%               | -6.3%                 |
| 65+                               | 337    | 337    | 345    | 349    | 338    | 325    | -3.6%               | -3.9%                 |
| ALL AGES*                         | 97     | 101    | 106    | 108    | 106    | 103    | 6.1%                | -3.4%                 |
| <b>NHA</b>                        |        |        |        |        |        |        |                     |                       |
| <b>NUMBER OF DEATHS</b>           |        |        |        |        |        |        |                     |                       |
| <65                               | 649    | 759    | 864    | 825    | 838    | 804    | 23.9%               | -4.1%                 |
| 65+                               | 1,653  | 1,629  | 2,020  | 1,946  | 1,909  | 1,897  | 14.8%               | -0.6%                 |
| ALL AGES*                         | 2,302  | 2,388  | 2,884  | 2,771  | 2,747  | 2,701  | 17.3%               | -1.7%                 |
| <b>AGE-SPECIFIC FATALITY RATE</b> |        |        |        |        |        |        |                     |                       |
| <65                               | 26     | 31     | 35     | 33     | 34     | 32     | 23.7%               | -4.8%                 |

|                                   | 2019   | 2020   | 2021   | 2022   | 2023   | 2024   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------------|--------|--------|--------|--------|--------|--------|---------------------|-----------------------|
| 65+                               | 384    | 364    | 434    | 405    | 383    | 366    | -4.6%               | -4.3%                 |
| ALL AGES*                         | 78     | 81     | 98     | 94     | 92     | 89     | 13.8%               | -2.9%                 |
| <b>B.C.</b>                       |        |        |        |        |        |        |                     |                       |
| <b>NUMBER OF DEATHS</b>           |        |        |        |        |        |        |                     |                       |
| <65                               | 7,414  | 8,462  | 9,492  | 9,194  | 9,082  | 8,509  | 14.8%               | -6.3%                 |
| 65+                               | 30,936 | 32,641 | 34,839 | 36,313 | 35,349 | 35,308 | 14.1%               | -0.1%                 |
| ALL AGES*                         | 38,350 | 41,103 | 44,332 | 45,507 | 44,431 | 43,817 | 14.3%               | -1.4%                 |
| <b>AGE-SPECIFIC FATALITY RATE</b> |        |        |        |        |        |        |                     |                       |
| <65                               | 18     | 20     | 23     | 21     | 20     | 19     | 4.6%                | -9.0%                 |
| 65+                               | 327    | 332    | 342    | 345    | 324    | 313    | -4.3%               | -3.4%                 |
| ALL AGES*                         | 75     | 79     | 85     | 85     | 80     | 77     | 2.5%                | -4.3%                 |

NOTE(5): Age-specific mortality rate is expressed per 10,000 of age-specific population. \*People with unknown age are included in regional totals.

SOURCE(S): BC Vital Statistics Agency.  
Vital Events. [Extracted: September 17, 2025].

P.E.O.P.L.E.  
Population Estimates and Projections 2025.[Extracted: September 11, 2025].

## 1.9 FATALITIES

### 1.9.4 DEATHS BY MANNER OF DEATH AND AGE GROUP

|                | 2019   | 2020   | 2021   | 2022   | 2023   | 2024   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|----------------|--------|--------|--------|--------|--------|--------|---------------------|-----------------------|
| ALL AGES*      | 38,350 | 41,103 | 44,332 | 45,507 | 44,431 | 43,817 | 14%                 | -1%                   |
| NATURAL        | 35,429 | 37,300 | 39,045 | 40,854 | 39,590 | 38,918 | 9.8%                | -1.7%                 |
| ACCIDENT       | 1,810  | 2,122  | 3,286  | 3,198  | 3,438  | 2,862  | 58.1%               | -16.8%                |
| SUICIDE        | 589    | 493    | 384    | 334    | 373    | 419    | -28.9%              | 12.3%                 |
| HOMICIDE       | 14     | 35     | 34     | 24     | 20     | 16     | 14.3%               | -20.0%                |
| UNDETERMINED** | 508    | 1,153  | 1,583  | 1,097  | 1,010  | 1,602  | 215.4%              | 58.6%                 |
| <65 YEARS      | 7,414  | 8,462  | 9,492  | 9,194  | 9,082  | 8,509  | 15%                 | -6%                   |
| NATURAL        | 5,312  | 5,555  | 5,806  | 5,644  | 5,396  | 5,009  | -5.7%               | -7.2%                 |
| ACCIDENT       | 1,248  | 1,607  | 2,255  | 2,449  | 2,609  | 2,183  | 74.9%               | -16.3%                |
| SUICIDE        | 466    | 405    | 312    | 267    | 307    | 347    | -25.5%              | 13.0%                 |
| HOMICIDE       | 11     | 33     | 34     | 22     | 19     | 15     | 36.4%               | -21.1%                |

# HEALTH CARE

## DATA TABLES CONTINUED

|                  | 2019          | 2020          | 2021          | 2022          | 2023          | 2024          | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------------|-----------------------|
| UNDETERMINED**   | 377           | 862           | 1,085         | 812           | 751           | 955           | 153.3%              | 27.2%                 |
| <b>65+ YEARS</b> | <b>30,936</b> | <b>32,641</b> | <b>34,839</b> | <b>36,313</b> | <b>35,349</b> | <b>35,308</b> | <b>14%</b>          | <b>0%</b>             |
| NATURAL          | 30,117        | 31,745        | 33,238        | 35,210        | 34,194        | 33,909        | 12.6%               | -0.8%                 |
| ACCIDENT         | 562           | 515           | 1,031         | 749           | 829           | 679           | 20.8%               | -18.1%                |
| SUICIDE          | 123           | 88            | 72            | 67            | 66            | 72            | -4.5%               | 9.1%                  |
| HOMICIDE         | 3             | 2             | 0             | 2             | 1             | 1             | -66.7%              | 0.0%                  |
| UNDETERMINED**   | 131           | 291           | 498           | 285           | 259           | 647           | 393.9%              | 149.8%                |

NOTE(S): \*People with unknown age are included in all ages. \*\* Undetermined: includes open cases still under investigation by the Coroner; "closed" cases where the Coroner's investigation is complete and the death cannot reasonably be classified as natural, accidental, suicide or homicide due to insufficient evidence or inability to determine manner of death.

SOURCE(S): BC Vital Statistics Agency.  
Vital Events. [Extracted: September 17, 2025].

### 1.9 FATALITIES

#### 1.9.5 PROPORTION OF TOP 5 UNDERLYING CAUSE OF DEATH BY AGE GROUP

|                                    | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|------------------------------------|------|------|------|------|------|------|---------------------------|-----------------------------|
| <b>ALL AGES*</b>                   |      |      |      |      |      |      |                           |                             |
| MALIGNANT NEOPLASMS                | 28%  | 26%  | 25%  | 24%  | 25%  | 26%  | -2.0%                     | 0.2%                        |
| DISEASES OF HEART                  | 17%  | 16%  | 16%  | 17%  | 18%  | 17%  | 0.0%                      | -0.9%                       |
| CEREBROVASCULAR DISEASES           | 7%   | 6%   | 6%   | 5%   | 5%   | 5%   | -1.9%                     | 0.1%                        |
| ILLICIT DRUG DEATHS                | 2%   | 3%   | 4%   | 4%   | 5%   | 5%   | 2.2%                      | -0.5%                       |
| CHRONIC LOWER RESPIRATORY DISEASES | 5%   | 4%   | 3%   | 4%   | 4%   | 4%   | -0.9%                     | -0.2%                       |
| <b>&lt;65 YEARS</b>                |      |      |      |      |      |      |                           |                             |
| MALIGNANT NEOPLASMS                | 32%  | 27%  | 23%  | 23%  | 24%  | 24%  | -8.3%                     | 0.0%                        |
| ILLICIT DRUG DEATHS                | 12%  | 15%  | 18%  | 21%  | 23%  | 22%  | 10.2%                     | -1.5%                       |
| DISEASES OF HEART                  | 10%  | 10%  | 9%   | 10%  | 10%  | 8%   | -1.5%                     | -1.3%                       |
| INTENTIONAL SELF-HARM (SUICIDE)    | 6%   | 5%   | 3%   | 3%   | 3%   | 4%   | -2.2%                     | 0.7%                        |

|                                    | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|------------------------------------|------|------|------|------|------|------|---------------------------|-----------------------------|
| ACCIDENTS (UNINTENTIONAL INJURIES) | 5%   | 4%   | 6%   | 5%   | 5%   | 4%   | -1.0%                     | -1.3%                       |
| <b>65+ YEARS</b>                   |      |      |      |      |      |      |                           |                             |
| MALIGNANT NEOPLASMS                | 27%  | 26%  | 25%  | 25%  | 26%  | 26%  | -0.4%                     | 0.3%                        |
| DISEASES OF HEART                  | 18%  | 18%  | 18%  | 19%  | 20%  | 19%  | 0.4%                      | -0.9%                       |
| CEREBROVASCULAR DISEASES           | 8%   | 7%   | 7%   | 6%   | 5%   | 6%   | -2.3%                     | 0.0%                        |
| CHRONIC LOWER RESPIRATORY DISEASES | 5%   | 5%   | 4%   | 4%   | 5%   | 4%   | -0.9%                     | -0.3%                       |
| ALZHEIMER'S DISEASE                | 3%   | 3%   | 3%   | 3%   | 3%   | 3%   | 0.0%                      | 0.0%                        |

NOTE(S): \*People with unknown age are included in all ages. A large proportion of deaths have causes that are ill-defined and unspecified. They will be updated over time by the BC Coroners Service, however recent years have a risk of bias due to unknown cause of death. See Appendix 3 in main report for International Statistical Classification of Diseases and Related Health Problems Tenth Revision (ICD-10) Codes. Ranking of top five underlying cause of death is based on the rank of 2024.

SOURCE(S): BC Vital Statistics Agency. Vital Events. [Extracted: September 17, 2025].

#### 1.9 FATALITIES

##### 1.9.6 TOP 5 UNDERLYING CAUSE OF DEATH BY HEALTH AUTHORITY, 65+

|                                    | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| <b>IHA</b>                         |       |       |       |       |       |       |                     |                       |
| MALIGNANT NEOPLASMS                | 1,836 | 1,817 | 1,996 | 2,025 | 1,981 | 2,020 | 10.0%               | 2.0%                  |
| DISEASES OF HEART                  | 1,326 | 1,247 | 1,403 | 1,595 | 1,610 | 1,524 | 14.9%               | -5.3%                 |
| CHRONIC LOWER RESPIRATORY DISEASES | 402   | 381   | 369   | 410   | 425   | 419   | 4.2%                | -1.4%                 |
| CEREBROVASCULAR DISEASES           | 521   | 540   | 502   | 435   | 412   | 417   | -20.0%              | 1.2%                  |
| ALZHEIMER'S DISEASE                | 251   | 241   | 247   | 255   | 270   | 291   | 15.9%               | 7.8%                  |
| <b>FHA</b>                         |       |       |       |       |       |       |                     |                       |
| MALIGNANT NEOPLASMS                | 2,549 | 2,612 | 2,741 | 2,698 | 2,899 | 2,927 | 14.8%               | 1.0%                  |
| DISEASES OF HEART                  | 1,745 | 1,831 | 1,963 | 2,117 | 2,050 | 1,954 | 12.0%               | -4.7%                 |

# HEALTH CARE

## DATA TABLES CONTINUED

|                                    | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| CEREBROVASCULAR DISEASES           | 742   | 746   | 693   | 638   | 568   | 608   | -18.1%              | 7.0%                  |
| CHRONIC LOWER RESPIRATORY DISEASES | 464   | 426   | 371   | 456   | 456   | 433   | -6.7%               | -5.0%                 |
| DIABETES MELLITUS                  | 435   | 527   | 414   | 403   | 293   | 311   | -28.5%              | 6.1%                  |
| <b>VCHA</b>                        |       |       |       |       |       |       |                     |                       |
| MALIGNANT NEOPLASMS                | 1,506 | 1,716 | 1,627 | 1,719 | 1,653 | 1,727 | 14.7%               | 4.5%                  |
| DISEASES OF HEART                  | 1,007 | 1,126 | 1,133 | 1,267 | 1,263 | 1,223 | 21.4%               | -3.2%                 |
| CEREBROVASCULAR DISEASES           | 459   | 437   | 458   | 417   | 399   | 384   | -16.3%              | -3.8%                 |
| CHRONIC LOWER RESPIRATORY DISEASES | 254   | 227   | 211   | 224   | 237   | 227   | -10.6%              | -4.2%                 |
| ALZHEIMER'S DISEASE                | 175   | 189   | 147   | 173   | 188   | 203   | 16.0%               | 8.0%                  |
| <b>VIHA</b>                        |       |       |       |       |       |       |                     |                       |
| MALIGNANT NEOPLASMS                | 1,874 | 1,914 | 2,000 | 1,993 | 2,084 | 2,066 | 10.2%               | -0.9%                 |
| DISEASES OF HEART                  | 1,312 | 1,402 | 1,510 | 1,581 | 1,644 | 1,568 | 19.5%               | -4.6%                 |
| CEREBROVASCULAR DISEASES           | 588   | 609   | 556   | 467   | 465   | 433   | -26.4%              | -6.9%                 |
| ALZHEIMER'S DISEASE                | 254   | 209   | 314   | 273   | 315   | 317   | 24.8%               | 0.6%                  |
| CHRONIC LOWER RESPIRATORY DISEASES | 393   | 334   | 295   | 360   | 368   | 312   | -20.6%              | -15.2%                |
| <b>NHA</b>                         |       |       |       |       |       |       |                     |                       |
| MALIGNANT NEOPLASMS                | 489   | 436   | 509   | 479   | 555   | 523   | 7.0%                | -5.8%                 |
| DISEASES OF HEART                  | 308   | 289   | 366   | 370   | 396   | 376   | 22.1%               | -5.1%                 |
| CHRONIC LOWER RESPIRATORY DISEASES | 109   | 110   | 135   | 128   | 137   | 136   | 24.8%               | -0.7%                 |
| CEREBROVASCULAR DISEASES           | 110   | 112   | 118   | 103   | 89    | 106   | -3.6%               | 19.1%                 |
| DIABETES MELLITUS                  | 109   | 97    | 100   | 92    | 80    | 76    | -30.3%              | -5.0%                 |

|                                    | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| <b>B.C.</b>                        |       |       |       |       |       |       |                     |                       |
| MALIGNANT NEOPLASMS                | 8,254 | 8,495 | 8,873 | 8,914 | 9,172 | 9,263 | 12.2%               | 1.0%                  |
| DISEASES OF HEART                  | 5,698 | 5,895 | 6,375 | 6,930 | 6,963 | 6,645 | 16.6%               | -4.6%                 |
| CEREBROVASCULAR DISEASES           | 2,420 | 2,444 | 2,327 | 2,060 | 1,933 | 1,948 | -19.5%              | 0.8%                  |
| CHRONIC LOWER RESPIRATORY DISEASES | 1,622 | 1,478 | 1,381 | 1,578 | 1,623 | 1,527 | -5.9%               | -5.9%                 |
| ALZHEIMER'S DISEASE                | 1,002 | 997   | 1,052 | 1,052 | 1,117 | 1,131 | 12.9%               | 1.3%                  |

NOTE(S): See Appendix 3 in main report for International Statistical Classification of Diseases and Related Health Problems Tenth Revision (ICD-10) Codes. Ranking of top five underlying cause of death is based on the rank of 2024.

SOURCE(S): BC Vital Statistics Agency. Vital Events. [Extracted: September 17, 2025].

#### 1.9 FATALITIES

##### 1.9.7 TOP 10 UNDERLYING CAUSE OF DEATH IN LONG-TERM CARE FACILITY, 65+

|                                    | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| DISEASES OF HEART                  | 1,403 | 1,376 | 1,393 | 1,395 | 1,374 | 1,331 | -5.1%               | -3.1%                 |
| ALZHEIMER'S DISEASE                | 810   | 775   | 813   | 748   | 827   | 795   | -1.9%               | -3.9%                 |
| MALIGNANT NEOPLASMS                | 623   | 583   | 584   | 611   | 634   | 597   | -4.2%               | -5.8%                 |
| CEREBROVASCULAR DISEASES           | 1,031 | 1,050 | 886   | 629   | 580   | 576   | -44.1%              | -0.7%                 |
| CHRONIC LOWER RESPIRATORY DISEASES | 426   | 335   | 271   | 318   | 323   | 297   | -30.3%              | -8.0%                 |
| DIABETES MELLITUS                  | 373   | 461   | 327   | 339   | 289   | 293   | -21.4%              | 1.4%                  |
| PARKINSON'S DISEASE                | 233   | 278   | 258   | 283   | 283   | 257   | 10.3%               | -9.2%                 |
| COVID-19                           | -     | 561   | 291   | 797   | 225   | 210   | n/a                 | -6.7%                 |
| INFLUENZA AND PNEUMONIA            | 391   | 322   | 170   | 160   | 137   | 204   | -47.8%              | 48.9%                 |
| FALLS                              | 117   | 126   | 138   | 112   | 134   | 121   | 3.4%                | -9.7%                 |

NOTE(S): See Appendix 3 in main report for International Statistical Classification of Diseases and Related Health Problems Tenth Revision (ICD-10) Codes. The data includes only publicly-subsidized long-term care homes. Ranking of top five underlying cause of death is based on the rank of 2024.

SOURCE(S): BC Vital Statistics Agency. Vital Events. [Extracted: September 17, 2025].

# HEALTH CARE

## DATA TABLES CONTINUED

1.9 FATALITIES

### 1.9.8 FALL RELATED DEATHS

|             | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|------|------|------|------|------|------|---------------------|-----------------------|
| <b>IHA</b>  |      |      |      |      |      |      |                     |                       |
| ALL AGES    | 166  | 158  | 177  | 156  | 165  | 126  | -24.1%              | -23.6%                |
| 65+         | 155  | 149  | 165  | 142  | 152  | 118  | -23.9%              | -22.4%                |
| 85+         | 95   | 99   | 96   | 85   | 95   | 76   | -20.0%              | -20.0%                |
| <b>FHA</b>  |      |      |      |      |      |      |                     |                       |
| ALL AGES    | 210  | 191  | 191  | 221  | 198  | 173  | -17.6%              | -12.6%                |
| 65+         | 196  | 179  | 172  | 199  | 177  | 161  | -17.9%              | -9.0%                 |
| 85+         | 120  | 104  | 98   | 118  | 106  | 90   | -25.0%              | -15.1%                |
| <b>VCHA</b> |      |      |      |      |      |      |                     |                       |
| ALL AGES    | 160  | 121  | 136  | 144  | 122  | 89   | -44.4%              | -27.0%                |
| 65+         | 136  | 107  | 117  | 121  | 106  | 83   | -39.0%              | -21.7%                |
| 85+         | 91   | 61   | 81   | 76   | 69   | 55   | -39.6%              | -20.3%                |
| <b>VIHA</b> |      |      |      |      |      |      |                     |                       |
| ALL AGES    | 91   | 117  | 118  | 173  | 157  | 157  | 72.5%               | 0.0%                  |
| 65+         | 81   | 106  | 110  | 158  | 147  | 151  | 86.4%               | 2.7%                  |
| 85+         | 49   | 61   | 85   | 97   | 82   | 96   | 95.9%               | 17.1%                 |
| <b>NHA</b>  |      |      |      |      |      |      |                     |                       |
| ALL AGES    | 25   | 28   | 32   | 42   | 26   | 32   | 28.0%               | 23.1%                 |
| 65+         | 20   | 23   | 31   | 36   | 25   | 27   | 35.0%               | 8.0%                  |
| 85+         | 8    | 11   | 19   | 24   | 9    | 17   | 112.5%              | 88.9%                 |
| <b>B.C.</b> |      |      |      |      |      |      |                     |                       |
| ALL AGES    | 652  | 615  | 654  | 736  | 668  | 577  | -11.5%              | -13.6%                |
| 65+         | 588  | 564  | 595  | 656  | 607  | 540  | -8.2%               | -11.0%                |
| 85+         | 363  | 336  | 379  | 400  | 361  | 334  | -8.0%               | -7.5%                 |

NOTE(S): The BC Coroners Service investigation determines underlying cause of death. Data subject to change.

SOURCE(S): BC Vital Statistics Agency.  
Vital Events. [Extracted: September 17, 2025].

1.10 HEALTH HUMAN RESOURCES

**1.10.1 ACTIVE REGISTRANTS IN SELECTED HEALTH CARE OCCUPATIONS IN B.C.**

|  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>PHYSICIANS</b>                                | 13,257  | 13,770  | 14,269  | 14,723  | 15,288  | 15,861  | 19.6%               | 3.7%                  |
| <b>GENERAL/FAMILY PRACTITIONERS</b>              | 6,720   | 6,943   | 7,229   | 7,393   | 7,685   | 8,017   | 19.3%               | 4.3%                  |
| <b>SPECIALISTS</b>                               | 6,537   | 6,752   | 6,967   | 7,257   | 7,532   | 7,767   | 18.8%               | 3.1%                  |
| <b>NURSES</b>                                    | 52,687  | 54,363  | 56,444  | 57,070  | 58,591  | 62,071  | 17.8%               | 5.9%                  |
| <b>REGISTERED NURSES</b>                         | 38,811  | 39,843  | 41,292  | 41,737  | 42,719  | 45,333  | 16.8%               | 6.1%                  |
| <b>NURSE PRACTITIONERS</b>                       | 559     | 673     | 788     | 902     | 1,028   | 1,160   | 107.5%              | 12.8%                 |
| <b>LICENSED PRACTICAL NURSES</b>                 | 13,317  | 13,847  | 14,364  | 14,431  | 14,844  | 15,578  | 17.0%               | 4.9%                  |
| <b>CARE AIDES &amp; COMMUNITY HEALTH WORKERS</b> | 36,071  | 38,612  | 41,638  | 46,265  | 52,060  | 56,223  | 55.9%               | 8.0%                  |
| <b>PHYSIOTHERAPISTS</b>                          | 4,240   | 4,008   | 4,372   | 4,813   | 5,177   | 5,407   | 27.5%               | 4.4%                  |
| <b>OCCUPATIONAL THERAPISTS</b>                   | 2,668   | 2,754   | 2,903   | 2,999   | 3,137   | 3,227   | 21.0%               | 2.9%                  |

NOTE(S): Registration as a Health Care Assistant (HCA) is distinct from registration as a regulated health professional.

SOURCE(S): College of Physicians and Surgeons (CPSBC).  
Annual Reports. [Online] [Cited: July 17, 2025]. <https://www.cpsbc.ca/news/publications/annual-report>

British Columbia College of Nurses and Midwives (BCCNM).  
Annual Reports. [Online] [Cited: July 17, 2025]. [https://www.bccnm.ca/BCCNM/governance/Pages/annual\\_reports.aspx](https://www.bccnm.ca/BCCNM/governance/Pages/annual_reports.aspx)

BC Care Aide and Community Health Worker Registry (CACHWR).  
Registered Health Care Workers Report. Data as of December 31, 2024. [Received: March 17, 2025].

College of Health and Care Professionals of BC.  
A New Beginning Annual Report 2024/2025. [Online] [Cited: April 14, 2025]. <https://chcpbc.org/about/#20242025annualreport>

# HEALTH CARE

## DATA TABLES CONTINUED

### 1.10 HEALTH HUMAN RESOURCES

#### 1.10.2 NEW REGISTRANTS IN BC CARE AIDE & COMMUNITY HEALTH WORKER REGISTRY

|   | 2019         | 2020         | 2021         | 2022         | 2023         | 2024         | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|--------------|--------------|--------------|--------------|--------------|--------------|---------------------|-----------------------|
| BC HEALTH CARE ASSISTANT PROGRAM GRADUATES                  | 2,405        | 2,174        | 3,441        | 4,278        | 3,398        | 4,453        | 85.2%               | 31.0%                 |
| CANADA HCA PROGRAM GRADUATES/HCA EQUIVALENT                 | 99           | 262          | 312          | 422          | 338          | 390          | 293.9%              | 15.4%                 |
| INTERNATIONALLY EDUCATED HEALTH CARE PROFESSIONALS (IEHCPS) | 179          | 152          | 249          | 236          | 151          | 171          | -4.5%               | 13.2%                 |
| NURSING STUDENTS  | 931          | 1,279        | 1,210        | 1,434        | 949          | 745          | -20.0%              | -21.5%                |
| NURSES (CURRENT OR RECENT CANADIAN REGISTRATION)            | 96           | 91           | 51           | 49           | 36           | 60           | -37.5%              | 66.7%                 |
| <b>B.C.</b>   | <b>3,710</b> | <b>3,958</b> | <b>5,263</b> | <b>6,419</b> | <b>4,872</b> | <b>5,819</b> | <b>56.8%</b>        | <b>19.4%</b>          |

SOURCE(S): BC Care Aide and Community Health Worker Registry (CACHWR). Registered Health Care Workers Report. [Received: March 17, 2025].

### 1.10 HEALTH HUMAN RESOURCES

#### 1.10.3 JOB VACANCIES & VACANCY RATE - NURSING & RESIDENT CARE FACILITIES NEW

|                         | 2019   | 2020   | 2021   | 2022   | 2023   | 2024   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------------|--------|--------|--------|--------|--------|--------|---------------------|-----------------------|
| JOB VACANCIES COUNT     | 2,056  | 3,505  | 3,938  | 4,068  | 3,909  | 2,930  | 42.5%               | -25.0%                |
| PAYROLL EMPLOYEES COUNT | 64,439 | 71,500 | 69,039 | 67,204 | 79,289 | 70,945 | 10.1%               | -10.5%                |
| JOB VACANCIES RATE      | 3.1%   | 4.7%   | 5.4%   | 5.7%   | 4.7%   | 4.0%   | 0.9%                | -0.7%                 |

NOTE(S): Job vacancies count is the sum of job vacancies over the available quarters divided by the number of available quarters. The job vacancy rate is the number of job vacancies expressed as a percentage of labour demand; that is, all occupied and vacant jobs. For further details on organizations included/excluded, vacancies counted and jobs included see the Guide to the Job Vacancy and Wage Survey.

SOURCE(S): Statistics Canada.

Table 14-10-0442-01. Job vacancies, payroll employees, job vacancy rate, and average offered hourly wage by industry sub-sector, quarterly, unadjusted for seasonality. [Online] [Cited: July 31, 2025].

<https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=1410044201>

# COMMUNITY SUPPORTS

## DATA TABLES

### 2.1 COMMUNITY SUPPORT PROGRAMS

#### 2.1.1 NEW HORIZONS FOR SENIORS PROGRAM - COMMUNITY BASED GRANTS

|                                    | 2019/20     | 2020/21     | 2021/22     | 2022/23     | 2023/24      | 2024/25     | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------------|-------------|-------------|-------------|-------------|--------------|-------------|---------------------|-----------------------|
| <b>UP TO \$25,000</b>              |             |             |             |             |              |             |                     |                       |
| APPROVED PROJECTS                  | 234         | 371         | 398         | 402         | 457          | 371         | 58.5%               | -18.8%                |
| FUNDING                            | \$5,024,908 | \$8,002,134 | \$8,436,604 | \$8,570,734 | \$10,075,768 | \$8,134,659 | 61.9%               | -19.3%                |
| COMMUNITIES WITH APPROVED PROJECTS | 42          | 42          | 42          | 42          | 57           | 57          | 35.7%               | 0.0%                  |
| <b>UP TO \$5,000</b>               |             |             |             |             |              |             |                     |                       |
| APPROVED PROJECTS                  | 49          | 64          | n/a         | n/a         | n/a          | n/a         | n/a                 | n/a                   |
| FUNDING                            | \$226,892   | \$292,066   | n/a         | n/a         | n/a          | n/a         | n/a                 | n/a                   |
| COMMUNITIES WITH APPROVED PROJECTS | 28          | 31          | n/a         | n/a         | n/a          | n/a         | n/a                 | n/a                   |
| <b>B.C. TOTALS</b>                 |             |             |             |             |              |             |                     |                       |
| APPROVED PROJECTS                  | 283         | 435         | 398         | 402         | 457          | 371         | 31.1%               | -18.8%                |
| FUNDING                            | \$5,251,800 | \$8,294,200 | \$8,436,604 | \$8,570,734 | \$10,075,768 | \$8,134,659 | 54.9%               | -19.3%                |
| COMMUNITIES WITH APPROVED PROJECTS | 42          | 42          | 42          | 42          | 57           | 57          | 35.7%               | 0.0%                  |

SOURCE(S): Service Canada.  
New Horizons for Seniors Programs in B.C. [Received: June 6, 2025].

### 2.1 COMMUNITY SUPPORT PROGRAMS

#### 2.1.2 NEW HORIZONS FOR SENIORS PROGRAM - PAN-CANADIAN STREAM (B.C.)

|  |             |
|--|-------------|
| <b>PAN-CANADIAN CONTRIBUTION AGREEMENTS - 2023 CALL FOR CONCEPTS</b> |             |
| NUMBER OF APPROVED CONTRIBUTION AGREEMENTS                           | 3           |
| TOTAL FUNDING AMOUNT (2024/25 TO 2029/30)                            | \$7,832,000 |
| <b>PAN-CANADIAN CONTRIBUTION AGREEMENTS - 2019 CALL FOR CONCEPTS</b> |             |
| NUMBER OF APPROVED CONTRIBUTION AGREEMENTS                           | 3           |
| TOTAL FUNDING AMOUNT (2019/20 TO 2024/25)                            | \$7,473,921 |
| <b>PAN-CANADIAN GRANT AGREEMENTS</b>                                 |             |
| NUMBER OF APPROVED GRANT AGREEMENTS                                  | 1           |
| TOTAL FUNDING AMOUNT (2019/20 TO 2021/22)                            | \$500,000   |
| NUMBER OF APPROVED GRANT AGREEMENTS                                  | n/a         |
| TOTAL FUNDING AMOUNT (2022/23 TO 2024/25)                            | n/a         |

SOURCE(S): Service Canada.  
New Horizons for Seniors Programs in B.C. [Received: June 6, 2025].

# COMMUNITY SUPPORTS

## DATA TABLES CONTINUED

### 2.2 PERSONAL SUPPORT PROGRAMS

#### 2.2.1 FIRST LINK® PROGRAM

|                        | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| TOTAL UNIQUE CLIENTS   | 13,586  | 11,468  | 12,834  | 13,068  | 14,070  | 13,512  | -0.5%               | -4.0%                 |
| NEW CLIENTS            | 6,559   | 4,430   | 5,568   | 6,290   | 6,469   | 6,152   | -6.2%               | -4.9%                 |
| FORMAL REFERRALS       | 2,551   | 2,136   | 2,628   | 3,077   | 3,097   | 2,895   | 13.5%               | -6.5%                 |
| SELF-DIRECTED CONTACTS | 4,008   | 2,294   | 2,940   | 3,213   | 3,372   | 3,257   | -18.7%              | -3.4%                 |
| CLIENT CONTACTS        | 34,574  | 42,769  | 46,612  | 49,625  | 53,206  | 58,212  | 68.4%               | 9.4%                  |
| COMMUNITIES SERVED     | n/a     | 410     | 413     | 405     | 420     | 421     | n/a                 | 0.2%                  |

NOTE(S): Total number of unique clients served is likely larger than the number reported; some client contact is anonymous. 2019/20: The decrease in client contacts and the rise in other values is due to a change in process that needed to be addressed with additional staff training. 2020/21: Self-directed contacts have been more significantly affected by COVID-19 than formal referrals because in-person programming where registration occurs was suspended. The methodology for reporting communities changed since 2020/21 and onward; comparable data before 2020/21 was not available.

SOURCE(S): Alzheimer Society of B.C.  
First Link Dementia Support Annual Report 2024-25. [Received: June 11, 2025].

### 2.2 PERSONAL SUPPORT PROGRAMS

#### 2.2.2 BETTER AT HOME PROGRAM - PARTICIPANTS

|                  | 2019/20 | 2020/21* | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS** | % CHANGE IN LAST YEAR** |
|------------------|---------|----------|---------|---------|---------|---------|-----------------------|-------------------------|
| NEW PARTICIPANTS | 3,832   | n/a      | 5,351   | 5,142   | 5,293   | 7,665   | 100.0%                | 44.8%                   |
| ACTIVE CLIENTS   | 11,935  | n/a      | 12,776  | 13,917  | 15,859  | 20,126  | 68.6%                 | 26.9%                   |
| <65              | 6%      | n/a      | 5%      | 6%      | 5%      | 5%      | -1.5%                 | -0.5%                   |
| 65+              | 91%     | n/a      | 86%     | 90%     | 90%     | 80%     | -11.0%                | -10.0%                  |
| UNKNOWN          | 3%      | n/a      | 9%      | 4%      | 5%      | 16%     | 13.0%                 | 11.0%                   |

NOTE(S): \*In response to the COVID-19 pandemic and to better serve seniors during the crisis, all Healthy Aging-funded agencies were asked to shift their regular funding over to support "Safe Seniors, Strong Communities" (SSSC), a coordinated, provincewide response to the pandemic that bolstered seniors supports and essential non-medical service delivery at community service agencies throughout B.C. SSSC was developed as a collaborative effort by United Way Healthy Aging, the Government of B.C. (Ministry of Health), the Office of the Seniors Advocate and bc211. \*\*Changes are shown as percent change for counts and percentage point change for percentages.

SOURCE(S): United Way British Columbia.  
Healthy Aging: Year in Review, Annual Reports. Healthy Aging, Population Health. [Received: August 14, 2025].

2.2 PERSONAL SUPPORT PROGRAMS

**2.2.3 BETTER AT HOME - SERVICES PROVIDED**

|  | 2019/20 | 2020/21* | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS** | % POINT CHANGE IN LAST YEAR** |
|--|---------|----------|---------|---------|---------|---------|-----------------------------|-------------------------------|
| <b>SERVICES PROVIDED</b>                             | 191,147 | n/a      | 244,890 | 283,027 | 336,415 | 363,725 | 90.3%                       | 8.1%                          |
| LIGHT HOUSEKEEPING                                   | 47%     | n/a      | 31%     | 32%     | 30%     | 31%     | -16.0%                      | 1.4%                          |
| FRIENDLY VISITING                                    | 16%     | n/a      | 19%     | 21%     | 16%     | 16%     | 0.0%                        | 0.0%                          |
| PREPARED MEAL DELIVERY                               | n/a     | n/a      | 16%     | 10%     | 21%     | 18%     | n/a                         | -3.7%                         |
| GROCERY SERVICES                                     | 6%      | n/a      | 11%     | 11%     | 10%     | 6%      | -0.1%                       | -3.9%                         |
| TRANSPORTATION                                       | 13%     | n/a      | 6%      | 7%      | 7%      | 6%      | -6.6%                       | -0.3%                         |
| INFORMATION & REFERRAL, NAVIGATION, AND PEER SUPPORT | n/a     | n/a      | n/a     | n/a     | n/a     | 5%      | n/a                         | n/a                           |
| GROUP MEAL EVENTS                                    | n/a     | n/a      | n/a     | n/a     | n/a     | 4%      | n/a                         | n/a                           |
| LIGHT YARD WORK                                      | 4%      | n/a      | 3%      | 3%      | 3%      | 3%      | -1.2%                       | -0.1%                         |
| SNOW REMOVAL   | 2%      | n/a      | 2%      | 2%      | 1%      | 1%      | -0.6%                       | 0.4%                          |
| GROUP ACTIVITIES                                     | n/a     | n/a      | 1%      | 7%      | 6%      | 5%      | n/a                         | -0.9%                         |
| DIGITAL LITERACY/TECH SUPPORT                        | n/a     | n/a      | n/a     | n/a     | n/a     | 1%      | n/a                         | n/a                           |
| OTHER  | 12%     | n/a      | 10%     | 7%      | 7%      | 5%      | -7.1%                       | -1.8%                         |

NOTE(S): \*In 2020/21, in response to the COVID-19 pandemic and to better serve seniors during the crisis, all Healthy Aging-funded agencies were asked to shift their regular funding over to support “Safe Seniors, Strong Communities” (SSSC), therefore, no separate figures for Better at Home were available. “Other” include: group activities, minor home repairs, prescription pick-up/drop-off and other unspecified services. \*\*Changes are shown as percent change for counts and percentage point change for percentages.

SOURCE(S): United Way British Columbia.  
Healthy Aging: Year in Review, Annual Reports. Healthy Aging, Population Health. [Received: August 14, 2025].

# COMMUNITY SUPPORTS

## DATA TABLES CONTINUED

### 2.2 PERSONAL SUPPORT PROGRAMS

#### 2.2.4 BETTER AT HOME - WAITLIST

|  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS* | % POINT CHANGE IN LAST YEAR* |
|--|---------|---------|---------|---------|---------|---------|----------------------------|------------------------------|
| <b>TOTAL WAITLIST</b>                                | 3,063   | n/a     | 2,243   | 3,085   | 4,768   | 3,864   | 26.2%                      | -19.0%                       |
| LIGHT HOUSEKEEPING                                   | 65%     | n/a     | 69%     | 63%     | 53%     | 52%     | -12.7%                     | -0.2%                        |
| FRIENDLY VISITING                                    | 10%     | n/a     | 7%      | 9%      | 8%      | 9%      | -1.1%                      | 1.4%                         |
| LIGHT YARD WORK                                      | 5%      | n/a     | 6%      | 9%      | 7%      | 9%      | 3.8%                       | 2.4%                         |
| TRANSPORTATION                                       | 8%      | n/a     | 4%      | 4%      | 8%      | 5%      | -3.1%                      | -3.2%                        |
| GROUP ACTIVITIES                                     | 0%      | n/a     | 2%      | 3%      | 7%      | 1%      | 1.4%                       | -5.2%                        |
| SNOW REMOVAL   | 1%      | n/a     | 1%      | 3%      | 2%      | 4%      | 2.4%                       | 1.9%                         |
| GROCERY SERVICES                                     | 5%      | n/a     | 2%      | 3%      | 4%      | 4%      | -1.0%                      | 0.5%                         |
| MINOR HOME REPAIRS                                   | 2%      | n/a     | 2%      | 2%      | 2%      | 3%      | 0.2%                       | 0.2%                         |
| PREPARED MEAL DELIVERY                               | 0%      | n/a     | 0%      | 2%      | 6%      | 6%      | 5.5%                       | -0.3%                        |
| PRESCRIPTION PICK-UP/DROP-OFF                        | 2%      | n/a     | 0%      | 0%      | 0%      | 0%      | -1.5%                      | 0.4%                         |
| GROUP MEAL EVENTS                                    | n/a     | n/a     | n/a     | n/a     | n/a     | 3%      | n/a                        | n/a                          |
| DIGITAL LITERACY/TECH SUPPORT                        | n/a     | n/a     | n/a     | n/a     | n/a     | 1%      | n/a                        | n/a                          |
| INFORMATION & REFERRAL, NAVIGATION, AND PEER SUPPORT | n/a     | n/a     | n/a     | n/a     | n/a     | 1%      | n/a                        | n/a                          |
| OTHER  | 0%      | n/a     | 5%      | 1%      | 4%      | 1%      | 1.4%                       | -2.5%                        |

NOTE(S):\*Changes are shown as percent change for counts and percentage point change for percentages.

SOURCE(S): United Way British Columbia.  
Healthy Aging: Year in Review, Annual Reports. Healthy Aging, Population Health. [Received: August 14, 2025].

2.2 PERSONAL SUPPORT PROGRAMS

2.2.5 BETTER AT HOME - WAITLIST REASON

|  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS* | % POINT CHANGE IN LAST YEAR* |
|--|---------|---------|---------|---------|---------|---------|----------------------------|------------------------------|
| <b>TOTAL WAITLIST</b>                    | 2,966   | n/a     | 2,243   | 3,085   | 4,768   | 3,864   | 30.3%                      | -19.0%                       |
| WAITING FOR INTAKE                       | 20%     | n/a     | 24%     | 15%     | 13%     | 14%     | -5.5%                      | 1.2%                         |
| NOT ENOUGH VOLUNTEERS                    | 9%      | n/a     | 10%     | 14%     | 12%     | 16%     | 7.4%                       | 4.4%                         |
| LOOKING FOR SPECIFIC VOLUNTEER           | 3%      | n/a     | 3%      | 2%      | 3%      | 4%      | 1.5%                       | 1.5%                         |
| NO CONTRACTOR AVAILABLE                  | 9%      | n/a     | 23%     | 19%     | 20%     | 27%     | 17.9%                      | 7.0%                         |
| WAITING FOR A SUBSIDIZED PLACE           | 46%     | n/a     | 24%     | 29%     | 31%     | 23%     | -22.3%                     | -8.0%                        |
| SERVICE NOT YET PROVIDED BY ORGANIZATION | 5%      | n/a     | 6%      | 4%      | 4%      | 11%     | 5.4%                       | 6.6%                         |
| PANDEMIC RESTRICTIONS                    | 0%      | n/a     | 10%     | 3%      | 0%      | 0%      | 0.0%                       | 0.0%                         |
| OTHER                                    | 8%      | n/a     | 0%      | 14%     | 17%     | 4%      | -4.4%                      | -12.6%                       |

NOTE(S):\*Changes are shown as percent change for counts and percentage point change for percentages.

SOURCE(S): United Way British Columbia.  
Healthy Aging: Year in Review, Annual Reports. Healthy Aging, Population Health. [Received: August 14, 2025].

# HOUSING

## DATA TABLES

### 3.1 HOMEOWNERS

#### 3.1.1 AVERAGE HOME PRICES IN SELECT COMMUNITIES

|                   | 2019             | 2020             | 2021             | 2022             | 2023             | 2024             | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------|------------------|------------------|------------------|------------------|------------------|------------------|---------------------|-----------------------|
| NORTH OKANAGAN    | \$471,044        | \$536,818        | \$626,724        | \$707,536        | \$698,040        | \$700,466        | 48.7%               | 0.3%                  |
| PORT ALBERNI      | \$407,292        | \$440,812        | \$548,326        | \$685,212        | \$604,478        | \$629,917        | 54.7%               | 4.2%                  |
| PRINCE GEORGE     | \$337,078        | \$363,957        | \$407,145        | \$452,599        | \$441,184        | \$456,878        | 35.5%               | 3.6%                  |
| PRINCE RUPERT     | \$285,747        | \$318,841        | \$397,342        | \$437,836        | \$394,076        | \$414,844        | 45.2%               | 5.3%                  |
| TERRACE           | \$357,287        | \$363,631        | \$414,360        | \$417,413        | \$445,990        | \$442,460        | 23.8%               | -0.8%                 |
| CITY OF VANCOUVER | \$1,199,279      | \$1,307,874      | \$1,381,889      | \$1,438,032      | \$1,492,088      | \$1,479,456      | 23.4%               | -0.8%                 |
| VICTORIA          | \$612,051        | \$675,407        | \$743,309        | \$847,538        | \$806,313        | \$812,907        | 32.8%               | 0.8%                  |
| <b>B.C.</b>       | <b>\$701,574</b> | <b>\$782,593</b> | <b>\$927,701</b> | <b>\$998,023</b> | <b>\$971,785</b> | <b>\$981,766</b> | <b>39.9%</b>        | <b>1.0%</b>           |

SOURCE(S): B.C. Real Estate Association.  
Average Home Prices by Municipality. [Received: July 7, 2025].

### 3.1 HOMEOWNERS

#### 3.1.2 MUNICIPAL HOME OWNERSHIP COSTS

|   | 2020    | 2021    | 2022    | 2023    | 2024    | 2025    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| PROPERTY TAX & MUNICIPAL CHARGES*       | \$3,917 | \$4,111 | \$4,397 | \$4,729 | \$5,044 | \$5,382 | 37.4%               | 6.7%                  |
|   | 2020    | 2021    | 2022    | 2023    | 2024    | 2025    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
| ELECTRICITY % CHANGE FROM PREVIOUS YEAR | -1.0%   | 1.2%    | -1.4%   | 2.0%    | 2.3%    | 3.8%    | n/a                 | 2.0%                  |

NOTE(S): \*Estimated by averaging the property taxes and municipal charges for a representative house in over 161 communities across B.C.

SOURCE(S): Ministry of Municipal Affairs and Housing.  
704-Taxes and Charges on a Representative House - 2024. Municipal Tax Rates & Tax Burden. [Online] [Cited: September 3, 2025].  
<https://www2.gov.bc.ca/gov/content/governments/local-governments/facts-framework/statistics/tax-rates-tax-burden>

Government of British Columbia.  
ElectricityRates2025. [Online] [Cited: May 15, 2025].  
<https://news.gov.bc.ca/releases/2025ECS0011-000216>

3.1 HOMEOWNERS

**3.1.3 HOMEOWNERS GRANTS FOR RURAL AND MUNICIPAL PROPERTIES**

|                     | 2019           | 2020           | 2021           | 2022           | 2023           | 2024           | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------------|----------------|----------------|----------------|----------------|----------------|----------------|---------------------|-----------------------|
| SENIORS GRANTS      | 423,193        | 439,755        | 457,960        | 469,162        | 483,328        | 497,328        | 17.5%               | 2.9%                  |
| ADDITIONAL GRANTS   | 8,909          | 8,500          | 8,461          | 13,321         | 15,693         | 17,987         | 101.9%              | 14.6%                 |
| <b>TOTAL GRANTS</b> | <b>432,102</b> | <b>448,255</b> | <b>466,421</b> | <b>482,483</b> | <b>499,021</b> | <b>515,315</b> | <b>19.3%</b>        | <b>3.3%</b>           |

NOTE(S): The Additional Grants are disability grants and NOT claimed by those 65 years or older. The system will automatically place those 65+ in the Seniors Grant category based on date of birth.

SOURCE(S): Ministry of Finance.  
Property Taxation Branch. [Received: November 3, 2025].

3.1 HOMEOWNERS

**3.1.4 TOTAL CUMULATIVE AMOUNT OF PROPERTY TAX DEFERRED**

|                                    | 2020<br>(MARCH 30) | 2021<br>(MARCH 31) | 2022<br>(MARCH 31) | 2023<br>(MARCH 31) | 2024<br>(MARCH 31) | 2025<br>(MARCH 31) | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|---------------------|-----------------------|
| CUMULATIVE TAX DEFERRED (MILLIONS) | \$1,372.20         | \$1,666.38         | \$1,977.55         | \$2,327.10         | \$2,722.71         | \$3,153.25         | 129.8%              | 15.8%                 |

SOURCE(S): Ministry of Finance.  
Property Taxation Branch. [Received: October 29, 2025].

3.1 HOMEOWNERS

**3.1.5 NEW AND TOTAL AMOUNT OF TAXES DEFERRED (IN MILLIONS)**

|                               | 2019/20        | 2020/21        | 2021/22        | 2022/23        | 2023/24        | 2024/25        | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|---------------------|-----------------------|
| NEW TAX AMOUNT DEFERRED       | \$43.1         | \$33.5         | \$26.7         | \$41.1         | \$42.0         | \$39.1         | -9.2%               | -6.9%                 |
| CONTINUED TAX AMOUNT DEFERRED | \$241.4        | \$252.2        | \$280.6        | \$308.1        | \$353.3        | \$391.9        | 62.3%               | 10.9%                 |
| <b>TOTAL AMOUNT DEFERRED</b>  | <b>\$284.5</b> | <b>\$285.8</b> | <b>\$307.3</b> | <b>\$349.2</b> | <b>\$395.4</b> | <b>\$431.0</b> | <b>51.5%</b>        | <b>9.0%</b>           |

SOURCE(S): Ministry of Finance.  
Property Taxation Branch. [Received: October 29, 2025].

# HOUSING

## DATA TABLES CONTINUED

### 3.1 HOMEOWNERS

#### 3.1.6 DEFERRED PROPERTY TAXES REPAID TO THE PROVINCE

|   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| DEFERRED PROPERTY TAXES REPAID (MILLIONS) | \$76.3  | \$118.4 | \$146.9 | \$136.2 | \$149.0 | \$227.9 | 198.7%              | 53.0%                 |

SOURCE(S): Ministry of Finance.  
Property Taxation Branch. [Received: October 29, 2025].

### 3.1 HOMEOWNERS

#### 3.1.7 NUMBER OF PROPERTY TAX DEFERMENT USERS

|                                   | 2019/20       | 2020/21       | 2021/22       | 2022/23       | 2023/24       | 2024/25       | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------------|-----------------------|
| NEW USERS                         | 10,670        | 9,051         | 6,989         | 10,361        | 10,042        | 9,222         | -13.6%              | -8.2%                 |
| RENEWALS                          | 54,550        | 57,454        | 61,394        | 62,855        | 68,176        | 71,058        | 30.3%               | 4.2%                  |
| OPEN ACCOUNTS NOT DEFERRING TAXES | 4,537         | 5,562         | 4,300         | 3,631         | 3,077         | 2,844         | -37.3%              | -7.6%                 |
| <b>B.C.</b>                       | <b>69,757</b> | <b>72,067</b> | <b>72,683</b> | <b>76,847</b> | <b>81,295</b> | <b>83,124</b> | <b>19.2%</b>        | <b>2.2%</b>           |

SOURCE(S): Ministry of Finance.  
Property Taxation Branch. [Received: October 29, 2025].

### 3.1 HOMEOWNERS

#### 3.1.8 YEARLY INTEREST CHARGES PAID ON AVERAGE DEFERRED TAXES

|                                  | 2019/20       | 2020/21       | 2021/22       | 2022/23       | 2023/24       | 2024/25       | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------------|-----------------------|
| INTEREST RATES APR-SEP / OCT-MAR | 1.95% / 1.95% | 1.95% / 0.45% | 0.45% / 0.45% | 0.45% / 1.70% | 4.45% / 4.95% | 5.20% / 4.95% | n/a                 | n/a                   |
| <b>VANCOUVER</b>                 |               |               |               |               |               |               |                     |                       |
| AVERAGE DEFERRED TAXES           | \$8,038       | \$7,656       | \$8,148       | \$8,667       | \$9,136       | \$9,848       | 22.5%               | 7.8%                  |
| ANNUAL INTEREST PAID             | \$156.74      | \$91.87       | \$36.66       | \$93.17       | \$429.40      | \$499.77      | 218.9%              | 16.4%                 |
| <b>LOWER MAINLAND</b>            |               |               |               |               |               |               |                     |                       |
| AVERAGE DEFERRED TAXES           | \$5,231       | \$5,003       | \$5,287       | \$5,593       | \$5,914       | \$6,323       | 20.9%               | 6.9%                  |
| ANNUAL INTEREST PAID             | \$102.00      | \$60.04       | \$23.80       | \$60.12       | \$277.94      | \$320.89      | 214.6%              | 15.5%                 |

|                                  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24  | 2024/25  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|----------------------------------|---------|---------|---------|---------|----------|----------|---------------------|-----------------------|
| <b>CAPITAL REGIONAL DISTRICT</b> |         |         |         |         |          |          |                     |                       |
| AVERAGE DEFERRED TAXES           | \$4,035 | \$4,118 | \$4,283 | \$4,565 | \$4,891  | \$5,265  | 30.5%               | 7.7%                  |
| ANNUAL INTEREST PAID             | \$78.68 | \$49.42 | \$19.28 | \$49.07 | \$229.85 | \$269.78 | 242.9%              | 17.4%                 |
| <b>B.C.</b>                      |         |         |         |         |          |          |                     |                       |
| AVERAGE DEFERRED TAXES           | \$4,362 | \$4,297 | \$4,494 | \$4,767 | \$5,055  | \$5,369  | 23.1%               | 6.2%                  |
| ANNUAL INTEREST PAID             | \$85.06 | \$51.56 | \$20.22 | \$51.25 | \$237.58 | \$272.47 | 220.3%              | 14.7%                 |

SOURCE(S): Ministry of Finance.  
Property Taxation Branch. [Received: October 29, 2025].

### 3.2 RENTING

#### 3.2.1 VACANCY RATES (1 BEDROOM), AT OCTOBER

|                      | 2019  | 2020  | 2021  | 2022  | 2023 | 2024 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|----------------------|-------|-------|-------|-------|------|------|---------------------------|-----------------------------|
| ABBOTSFORD - MISSION | 0.8%  | 0.6%  | 1.3%  | 1.6%  | 0.8% | 1.2% | 0.4%                      | 0.4%                        |
| CAMPBELL RIVER       | 0.2%  | 0.8%  | 2.1%  | 1.1%  | 1.1% | 1.4% | 1.2%                      | 0.3%                        |
| CHILLIWACK           | 1.1%  | 1.1%  | 1.1%  | 1.4%  | 0.6% | 1.5% | 0.4%                      | 0.9%                        |
| COURTENAY            | 1.3%  | 1.6%  | 0.0%  | 0.5%  | 2.0% | 4.6% | 3.3%                      | 2.6%                        |
| CRANBROOK            | 0.9%  | 2.6%  | 1.5%  | 2.1%  | 2.3% | 1.6% | 0.7%                      | -0.7%                       |
| DAWSON CREEK         | 11.4% | 8.3%  | 10.8% | 6.4%  | 5.5% | 0.7% | -10.7%                    | -4.8%                       |
| DUNCAN               | 1.1%  | 1.4%  | 0.9%  | 0.4%  | 3.2% | 0.9% | -0.2%                     | -2.3%                       |
| FORT ST. JOHN        | 15.2% | 12.8% | 11.4% | 12.7% | 7.8% | 8.0% | -7.2%                     | 0.2%                        |
| KAMLOOPS             | 2.1%  | 2.2%  | 0.8%  | 0.9%  | 1.5% | 1.3% | -0.8%                     | -0.2%                       |
| KELOWNA              | 3.7%  | 1.7%  | 0.7%  | 1.6%  | 1.0% | 3.4% | -0.3%                     | 2.4%                        |
| NANAIMO              | 1.6%  | 1.4%  | 1.3%  | 2.4%  | 2.9% | 3.0% | 1.4%                      | 0.1%                        |
| NELSON               | 0.0%  | 0.0%  | 0.0%  | 0.0%  | 0.0% | 0.0% | 0.0%                      | 0.0%                        |
| PENTICTON            | 1.4%  | 1.2%  | 1.4%  | 1.2%  | 1.7% | 1.2% | -0.2%                     | -0.5%                       |
| PORT ALBERNI         | 1.9%  | 1.7%  | 1.5%  | 1.1%  | 1.4% | 2.3% | 0.4%                      | 0.9%                        |
| PRINCE GEORGE        | 4.1%  | 4.1%  | 2.0%  | 2.8%  | 2.2% | 2.8% | -1.3%                     | 0.6%                        |

# HOUSING

## DATA TABLES CONTINUED

|               | 2019        | 2020        | 2021        | 2022        | 2023        | 2024        | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|---------------|-------------|-------------|-------------|-------------|-------------|-------------|---------------------------|-----------------------------|
| PRINCE RUPERT | 4.7%        | 3.6%        | 3.3%        | 4.3%        | 1.6%        | 3.0%        | -1.7%                     | 1.4%                        |
| QUESNEL       | 6.0%        | 1.3%        | 0.6%        | 0.0%        | 3.2%        | 0.5%        | -5.5%                     | -2.7%                       |
| SALMON ARM    | 2.1%        | 0.0%        | 0.6%        | 0.9%        | 1.0%        | 0.6%        | -1.5%                     | -0.4%                       |
| VANCOUVER     | 1.0%        | 2.5%        | 1.1%        | 0.8%        | 0.8%        | 1.6%        | 0.6%                      | 0.8%                        |
| VERNON        | 1.5%        | 0.4%        | 0.6%        | 0.2%        | 1.1%        | 1.4%        | -0.1%                     | 0.3%                        |
| VICTORIA      | 0.9%        | 2.1%        | 1.0%        | 1.5%        | 1.4%        | 2.3%        | 1.4%                      | 0.9%                        |
| WILLIAMS LAKE | 3.9%        | 0.5%        | 1.5%        | 2.1%        | 1.3%        | 2.5%        | -1.4%                     | 1.2%                        |
| <b>B.C.</b>   | <b>1.3%</b> | <b>2.3%</b> | <b>1.2%</b> | <b>1.1%</b> | <b>1.1%</b> | <b>1.8%</b> | <b>0.5%</b>               | <b>0.7%</b>                 |

NOTE(S): Communities with suppressed data are not included.

SOURCE(S): Canada Mortgage and Housing Corporation.  
Primary Rental Market Statistics - British Columbia. [Online] [Cited: April 2, 2025].  
<https://www03.cmhc-schl.gc.ca/hmip-pimh/en#Profile/59/2/British%20Columbia>

### 3.2 RENTING

#### 3.2.2 AVERAGE RENTS (1 BEDROOM) AND SAFER RENT CEILINGS FOR A SINGLE PERSON

|                                  | 2019           | 2020           | 2021           | 2022           | 2023           | 2024           | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|----------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|---------------------|-----------------------|
| <b>ZONE 1 SAFER RENT CEILING</b> | \$803          | \$803          | \$803          | \$803          | \$803          | \$931          | 15.9%               | 15.9%                 |
| VANCOUVER AVERAGE RENT           | \$1,382        | \$1,415        | \$1,434        | \$1,543        | \$1,696        | \$1,769        | 28.0%               | 4.3%                  |
| <b>ZONE 2 SAFER RENT CEILING</b> | \$767          | \$767          | \$767          | \$767          | \$767          | \$931          | 21.4%               | 21.4%                 |
| KELOWNA AVERAGE RENT             | \$1,095        | \$1,144        | \$1,191        | \$1,306        | \$1,477        | \$1,509        | 37.8%               | 2.2%                  |
| <b>ZONE 3 SAFER RENT CEILING</b> | \$734          | \$734          | \$734          | \$734          | \$734          | \$931          | 26.8%               | 26.8%                 |
| PORT ALBERNI AVERAGE RENT        | \$679          | \$720          | \$768          | \$819          | \$953          | \$985          | 45.1%               | 3.4%                  |
| <b>B.C. AVERAGE RENT</b>         | <b>\$1,260</b> | <b>\$1,297</b> | <b>\$1,322</b> | <b>\$1,432</b> | <b>\$1,558</b> | <b>\$1,627</b> | <b>29.1%</b>        | <b>4.4%</b>           |

NOTE(S): Effective August 2024, BC Housing implemented a provincewide maximum rent ceiling of \$931. Prior to August 2024, the maximum rent ceiling varied by location within the province and was based on three zones.

SOURCE(S): Canada Mortgage and Housing Corporation.  
Primary Rental Market Statistics - British Columbia. [Online] [Cited: April 2, 2025].  
<https://www03.cmhc-schl.gc.ca/hmip-pimh/en#Profile/59/2/British%20Columbia>

BC Housing.  
Shelter Aid for Elderly Renters (SAFER). [Online] [Cited: May 22, 2025].  
<https://www.bchousing.org/housing-assistance/rental-assistance-programs/SAFER>

3.2 RENTING

**3.2.3 AVERAGE RENT (1 BEDROOM) FOR SELECT COMMUNITIES, AT OCTOBER**

|                      | 2019           | 2020           | 2021           | 2022           | 2023           | 2024           | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|----------------------|----------------|----------------|----------------|----------------|----------------|----------------|---------------------|-----------------------|
| ABBOTSFORD - MISSION | \$929          | \$958          | \$1,057        | \$1,133        | \$1,224        | \$1,268        | 36.5%               | 3.6%                  |
| CAMPBELL RIVER       | \$848          | \$921          | \$1,051        | \$1,157        | \$1,196        | \$1,189        | 40.2%               | -0.6%                 |
| CHILLIWACK           | \$831          | \$855          | \$910          | \$1,022        | \$1,117        | \$1,153        | 38.7%               | 3.2%                  |
| COURTENAY            | \$831          | \$1,025        | \$1,068        | \$1,233        | \$1,312        | \$1,453        | 74.8%               | 10.7%                 |
| CRANBROOK            | \$732          | \$761          | \$785          | \$844          | \$968          | \$1,006        | 37.4%               | 3.9%                  |
| DAWSON CREEK         | \$826          | \$817          | \$836          | \$825          | \$875          | \$904          | 9.4%                | 3.3%                  |
| DUNCAN               | \$795          | \$862          | \$897          | \$982          | \$1,012        | \$1,035        | 30.2%               | 2.3%                  |
| FORT ST. JOHN        | \$755          | \$750          | \$747          | \$772          | \$807          | \$858          | 13.6%               | 6.3%                  |
| KAMLOOPS             | \$926          | \$985          | \$1,018        | \$1,169        | \$1,208        | \$1,274        | 37.6%               | 5.5%                  |
| KELOWNA              | \$1,095        | \$1,144        | \$1,191        | \$1,306        | \$1,477        | \$1,509        | 37.8%               | 2.2%                  |
| NANAIMO              | \$946          | \$1,010        | \$1,092        | \$1,230        | \$1,319        | \$1,408        | 48.8%               | 6.7%                  |
| NELSON               | \$803          | \$809          | \$824          | \$923          | \$990          | \$1,004        | 25.0%               | 1.4%                  |
| PARKSVILLE           | \$833          | \$857          | \$1,190        | \$1,284        | \$1,218        | \$1,228        | 47.4%               | 0.8%                  |
| PENTICTON            | \$917          | \$921          | \$941          | \$1,023        | \$1,074        | \$1,139        | 24.2%               | 6.1%                  |
| PORT ALBERNI         | \$679          | \$720          | \$768          | \$819          | \$953          | \$985          | 45.1%               | 3.4%                  |
| POWELL RIVER         | \$765          | \$845          | \$851          | \$821          | \$876          | \$952          | 24.4%               | 8.7%                  |
| PRINCE GEORGE        | \$763          | \$770          | \$830          | \$923          | \$989          | \$1,065        | 39.6%               | 7.7%                  |
| PRINCE RUPERT        | \$874          | \$904          | \$948          | \$961          | \$1,164        | \$1,181        | 35.1%               | 1.5%                  |
| QUESNEL              | \$621          | \$680          | \$670          | \$652          | \$851          | \$864          | 39.1%               | 1.5%                  |
| SALMON ARM           | \$754          | \$777          | \$794          | \$951          | \$945          | \$982          | 30.2%               | 3.9%                  |
| SQUAMISH             | \$1,128        | \$1,260        | \$1,335        | \$1,421        | \$1,447        | \$1,659        | 47.1%               | 14.7%                 |
| TERRACE              | \$802          | \$793          | \$911          | \$1,008        | \$1,111        | \$1,031        | 28.6%               | -7.2%                 |
| VANCOUVER            | \$1,382        | \$1,415        | \$1,434        | \$1,543        | \$1,696        | \$1,769        | 28.0%               | 4.3%                  |
| VERNON               | \$861          | \$909          | \$932          | \$1,002        | \$1,121        | \$1,097        | 27.4%               | -2.1%                 |
| VICTORIA             | \$1,127        | \$1,185        | \$1,214        | \$1,341        | \$1,427        | \$1,528        | 35.6%               | 7.1%                  |
| WILLIAMS LAKE        | \$701          | \$783          | \$743          | \$807          | \$1,247        | \$833          | 18.8%               | -33.2%                |
| <b>B.C.</b>          | <b>\$1,260</b> | <b>\$1,297</b> | <b>\$1,322</b> | <b>\$1,432</b> | <b>\$1,558</b> | <b>\$1,627</b> | <b>29.1%</b>        | <b>4.4%</b>           |

NOTE(S): Communities with suppressed data are not included.

SOURCE(S): Canada Mortgage and Housing Corporation.  
 Primary Rental Market Statistics - British Columbia. [Online] [Cited: April 2, 2025].  
<https://www03.cmhc-schl.gc.ca/hmip-pimh/en#Profile/59/2/British%20Columbia>

# HOUSING

## DATA TABLES CONTINUED

### 3.2 RENTING

#### 3.2.4 SAFER RECIPIENTS, AT MARCH 31

|   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| SAFER RECIPIENTS - ALL                            | 24,974  | 25,199  | 23,774  | 23,506  | 22,899  | 24,065  | -3.6%               | 5.1%                  |
| SAFER RECIPIENTS - FIRST TIME USERS               | 4,261   | 3,921   | 3,175   | 3,531   | 3,316   | 4,216   | -1.1%               | 27.1%                 |
| PERCENT NEW APPLICANTS & ADDITIONS                | 17.1%   | 15.6%   | 13.4%   | 15.0%   | 14.5%   | 17.5%   | 0.5%*               | 3%*                   |
| NUMBER OF SAFER RECIPIENTS THAT ARE SINGLE        | 23,490  | 23,791  | 22,641  | 22,486  | 22,035  | 23,135  | -1.5%               | 5.0%                  |
| PERCENT OF SAFER RECIPIENTS THAT ARE SINGLE       | 94.1%   | 94.4%   | 95.2%   | 95.7%   | 96.2%   | 96.1%   | 2.1%*               | -0.1%*                |
| AVERAGE MONTHLY INCOME OF SINGLE SAFER RECIPIENTS | \$1,636 | \$1,675 | \$1,709 | \$1,737 | \$1,792 | \$1,793 | 9.6%                | 0.1%                  |
| AVERAGE MONTHLY RENT FOR SAFER RECIPIENTS         | \$1,036 | \$1,052 | \$1,071 | \$1,116 | \$1,168 | \$1,244 | 20.1%               | 6.5%                  |
| AVERAGE MONTHLY SAFER SUBSIDY                     | \$207   | \$199   | \$195   | \$198   | \$192   | \$330   | 59.4%               | 71.5%                 |

NOTE(S): \*The changes in the percentages represent the change in percentage points.

SOURCE(S): BC Housing.

Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: September 5, 2025].

### 3.2 RENTING

#### 3.2.5 NUMBER OF SENIORS' SUBSIDIZED HOUSING (SSH) UNITS, AT MARCH 31

|  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>                                       |         |         |         |         |         |         |                     |                       |
| NUMBER OF SSH UNITS                              | 5,104   | 5,117   | 5,187   | 5,294   | 5,325   | 5,329   | 4.4%                | 0.1%                  |
| SUPPORTIVE HOUSING UNITS                         | 2,134   | 2,135   | 2,131   | 2,141   | 2,140   | 2,090   | -2.1%               | -2.3%                 |
| INDEPENDENT HOUSING UNITS                        | 2,970   | 2,982   | 3,056   | 3,153   | 3,185   | 3,239   | 9.1%                | 1.7%                  |
| NUMBER OF SSH UNITS PER 1,000 POPULATION 55+     | 16      | 15      | 15      | 15      | 15      | 15      | -2.7%               | -0.7%                 |
| % OF SSH UNITS OVER ALL SUBSIDIZED HOUSING UNITS | 31%     | 29%     | 30%     | 29%     | 28%     | 26%     | -4.5%*              | -2.1%*                |

|  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>FHA</b>                                       |         |         |         |         |         |         |                     |                       |
| NUMBER OF SSH UNITS                              | 8,550   | 9,002   | 9,094   | 9,299   | 9,085   | 9,216   | 7.8%                | 1.4%                  |
| SUPPORTIVE HOUSING UNITS                         | 3,153   | 3,389   | 3,261   | 3,313   | 3,237   | 3,233   | 2.5%                | -0.1%                 |
| INDEPENDENT HOUSING UNITS                        | 5,397   | 5,613   | 5,833   | 5,986   | 5,848   | 5,983   | 10.9%               | 2.3%                  |
| NUMBER OF SSH UNITS PER 1,000 POPULATION 55+     | 15      | 16      | 16      | 16      | 15      | 15      | -5.4%               | -2.0%                 |
| % OF SSH UNITS OVER ALL SUBSIDIZED HOUSING UNITS | 28%     | 28%     | 29%     | 30%     | 28%     | 27%     | -0.7%*              | -1.5%*                |
| <b>VCHA</b>                                      |         |         |         |         |         |         |                     |                       |
| NUMBER OF SSH UNITS                              | 11,439  | 11,316  | 11,182  | 11,203  | 11,157  | 11,264  | -1.5%               | 1.0%                  |
| SUPPORTIVE HOUSING UNITS                         | 2,923   | 2,917   | 3,154   | 3,026   | 3,055   | 3,024   | 3.5%                | -1.0%                 |
| INDEPENDENT HOUSING UNITS                        | 8,516   | 8,399   | 8,028   | 8,177   | 8,102   | 8,240   | -3.2%               | 1.7%                  |
| NUMBER OF SSH UNITS PER 1,000 POPULATION 55+     | 31      | 30      | 29      | 29      | 28      | 28      | -9.7%               | -0.9%                 |
| % OF SSH UNITS OVER ALL SUBSIDIZED HOUSING UNITS | 30%     | 30%     | 29%     | 29%     | 29%     | 28%     | -2.4%*              | -1%*                  |
| <b>VIHA</b>                                      |         |         |         |         |         |         |                     |                       |
| NUMBER OF SSH UNITS                              | 4,915   | 4,958   | 5,134   | 5,140   | 5,314   | 5,684   | 15.6%               | 7.0%                  |
| SUPPORTIVE HOUSING UNITS                         | 2,098   | 2,131   | 2,133   | 2,134   | 2,134   | 2,364   | 12.7%               | 10.8%                 |
| INDEPENDENT HOUSING UNITS                        | 2,817   | 2,827   | 3,001   | 3,006   | 3,180   | 3,320   | 17.9%               | 4.4%                  |
| NUMBER OF SSH UNITS PER 1,000 POPULATION 55+     | 15      | 14      | 15      | 14      | 15      | 16      | 7.0%                | 5.8%                  |
| % OF SSH UNITS OVER ALL SUBSIDIZED HOUSING UNITS | 25%     | 23%     | 24%     | 24%     | 23%     | 22%     | -2.8%*              | -1.4%*                |

# HOUSING

## DATA TABLES CONTINUED

|  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>NHA</b>                                       |         |         |         |         |         |         |                     |                       |
| NUMBER OF SSH UNITS                              | 1,292   | 1,275   | 1,304   | 1,334   | 1,326   | 1,326   | 2.6%                | 0.0%                  |
| SUPPORTIVE HOUSING UNITS                         | 409     | 409     | 417     | 417     | 417     | 417     | 2.0%                | 0.0%                  |
| INDEPENDENT HOUSING UNITS                        | 883     | 866     | 887     | 917     | 909     | 909     | 2.9%                | 0.0%                  |
| NUMBER OF SSH UNITS PER 1,000 POPULATION 55+     | 15      | 15      | 15      | 15      | 15      | 15      | -3.4%               | -1.3%                 |
| % OF SSH UNITS OVER ALL SUBSIDIZED HOUSING UNITS | 24%     | 22%     | 22%     | 22%     | 21%     | 19%     | -4.9%*              | -1.7%*                |
| <b>B.C.</b>                                      |         |         |         |         |         |         |                     |                       |
| NUMBER OF SSH UNITS                              | 31,300  | 31,668  | 31,901  | 32,270  | 32,207  | 32,819  | 4.9%                | 1.9%                  |
| SUPPORTIVE HOUSING UNITS                         | 10,717  | 10,981  | 11,096  | 11,031  | 10,983  | 11,128  | 3.8%                | 1.3%                  |
| INDEPENDENT HOUSING UNITS                        | 20,583  | 20,687  | 20,805  | 21,239  | 21,224  | 21,691  | 5.4%                | 2.2%                  |
| NUMBER OF SSH UNITS PER 1,000 POPULATION 55+     | 19      | 19      | 18      | 18      | 18      | 18      | -4.7%               | -0.1%                 |
| % OF SSH UNITS OVER ALL SUBSIDIZED HOUSING UNITS | 28%     | 28%     | 28%     | 28%     | 27%     | 26%     | -2.3%*              | -1.2%*                |

NOTE(S): Seniors' Subsidized Housing (SSH) is targeted for people aged 55+. All subsidized housing units include subsidized units for seniors (55+), people with disabilities, single people/couples and families who meet the criteria. Values for "per 1,000 population 55+" are rounded to whole numbers. BC Housing tracks only those units where there is a financial relationship, so these statistics may not capture units with expired operating agreements, paid off mortgages, or units that have reached the end of their life cycle. Most units still exist as a form of affordable housing even if the operators no longer have a funding relationship with BC Housing. \*The changes in the percentages of SSH units over all subsidized housing units represent the change in percentage points.

SOURCE(S): BC Housing.

Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: September 5, 2025].

P.E.O.P.L.E.

Population Estimates and Projections 2025. [Extracted: September 11, 2025].

3.2 RENTING

3.2.6 NUMBER OF APPLICANTS FOR SENIORS' SUBSIDIZED HOUSING (SSH)

|                                | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>                     |         |         |         |         |         |         |                     |                       |
| TOTAL NUMBER OF APPLICANTS     | 1,033   | 1,167   | 1,501   | 1,915   | 2,072   | 1,852   | 79.3%               | -10.6%                |
| APPLICANTS HOUSED              | 158     | 149     | 165     | 188     | 192     | 216     | 36.7%               | 12.5%                 |
| APPLICANTS WAITING AT YEAR END | 875     | 1,018   | 1,336   | 1,727   | 1,880   | 1,636   | 87.0%               | -13.0%                |
| <b>FHA</b>                     |         |         |         |         |         |         |                     |                       |
| TOTAL NUMBER OF APPLICANTS     | 2,700   | 2,947   | 3,097   | 3,644   | 4,284   | 4,232   | 56.7%               | -1.2%                 |
| APPLICANTS HOUSED              | 162     | 178     | 209     | 189     | 238     | 206     | 27.2%               | -13.4%                |
| APPLICANTS WAITING AT YEAR END | 2,538   | 2,769   | 2,888   | 3,455   | 4,046   | 4,026   | 58.6%               | -0.5%                 |
| <b>VCHA</b>                    |         |         |         |         |         |         |                     |                       |
| TOTAL NUMBER OF APPLICANTS     | 3,074   | 3,237   | 3,427   | 4,080   | 4,476   | 4,406   | 43.3%               | -1.6%                 |
| APPLICANTS HOUSED              | 184     | 243     | 230     | 279     | 207     | 263     | 42.9%               | 27.1%                 |
| APPLICANTS WAITING AT YEAR END | 2,890   | 2,994   | 3,197   | 3,801   | 4,269   | 4,143   | 43.4%               | -3.0%                 |
| <b>VIHA</b>                    |         |         |         |         |         |         |                     |                       |
| TOTAL NUMBER OF APPLICANTS     | 1,606   | 1,773   | 2,017   | 2,379   | 2,584   | 2,318   | 44.3%               | -10.3%                |
| APPLICANTS HOUSED              | 95      | 112     | 122     | 165     | 180     | 161     | 69.5%               | -10.6%                |
| APPLICANTS WAITING AT YEAR END | 1,511   | 1,661   | 1,895   | 2,214   | 2,404   | 2,157   | 42.8%               | -10.3%                |
| <b>NHA</b>                     |         |         |         |         |         |         |                     |                       |
| TOTAL NUMBER OF APPLICANTS     | 304     | 296     | 359     | 396     | 464     | 408     | 34.2%               | -12.1%                |
| APPLICANTS HOUSED              | 49      | 32      | 61      | 44      | 67      | 48      | -2.0%               | -28.4%                |

# HOUSING

## DATA TABLES CONTINUED

|                                | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| APPLICANTS WAITING AT YEAR END | 255     | 264     | 298     | 352     | 397     | 360     | 41.2%               | -9.3%                 |
| <b>B.C.</b>                    |         |         |         |         |         |         |                     |                       |
| TOTAL NUMBER OF APPLICANTS     | 8,717   | 9,420   | 10,401  | 12,414  | 13,880  | 13,216  | 51.6%               | -4.8%                 |
| APPLICANTS HOUSED              | 648     | 714     | 787     | 865     | 884     | 894     | 38.0%               | 1.1%                  |
| APPLICANTS WAITING AT YEAR END | 8,069   | 8,706   | 9,614   | 11,549  | 12,996  | 12,322  | 52.7%               | -5.2%                 |

NOTE(S): Seniors' Subsidized Housing (SSH) is targeted for people aged 55+.

SOURCE(S): BC Housing.

Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: September 5, 2025].

### 3.2 RENTING

#### 3.2.7 WAIT TIME (YEARS) FOR SENIORS' SUBSIDIZED HOUSING (SSH) APPLICANTS HOUSED

|                   | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>        |         |         |         |         |         |         |                     |                       |
| AVERAGE WAIT TIME | 1.15    | 1.17    | 1.18    | 1.36    | 1.41    | 1.70    | 47.8%               | 20.6%                 |
| MEDIAN WAIT TIME  | 0.44    | 0.75    | 0.65    | 0.72    | 0.75    | 1.20    | 172.7%              | 60.0%                 |
| <b>FHA</b>        |         |         |         |         |         |         |                     |                       |
| AVERAGE WAIT TIME | 2.07    | 2.87    | 3.42    | 2.33    | 2.98    | 2.78    | 34.3%               | -6.7%                 |
| MEDIAN WAIT TIME  | 0.82    | 1.85    | 2.67    | 1.10    | 1.34    | 1.50    | 82.9%               | 11.9%                 |
| <b>VCHA</b>       |         |         |         |         |         |         |                     |                       |
| AVERAGE WAIT TIME | 2.63    | 2.62    | 2.55    | 3.02    | 3.25    | 2.81    | 6.8%                | -13.5%                |
| MEDIAN WAIT TIME  | 1.35    | 1.74    | 1.26    | 1.25    | 1.47    | 1.60    | 18.5%               | 8.8%                  |
| <b>VIHA</b>       |         |         |         |         |         |         |                     |                       |
| AVERAGE WAIT TIME | 2.84    | 2.44    | 2.38    | 2.94    | 2.19    | 2.38    | -16.2%              | 8.7%                  |
| MEDIAN WAIT TIME  | 1.34    | 1.06    | 1.34    | 1.76    | 1.26    | 1.30    | -3.0%               | 3.2%                  |
| <b>NHA</b>        |         |         |         |         |         |         |                     |                       |
| AVERAGE WAIT TIME | 1.74    | 1.87    | 2.32    | 1.90    | 1.80    | 1.84    | 5.7%                | 2.2%                  |
| MEDIAN WAIT TIME  | 1.08    | 1.13    | 1.28    | 0.99    | 0.78    | 0.80    | -25.9%              | 2.6%                  |

|                          | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>B.C.</b>              |         |         |         |         |         |         |                     |                       |
| <b>AVERAGE WAIT TIME</b> | 2.09    | 2.32    | 2.45    | 2.43    | 2.45    | 2.44    | 16.7%               | -0.4%                 |
| <b>MEDIAN WAIT TIME</b>  | 0.98    | 1.29    | 1.28    | 1.06    | 1.09    | 1.30    | 32.7%               | 19.3%                 |

NOTE(S): Seniors' Subsidized Housing (SSH) is targeted for people aged 55+.

SOURCE(S): BC Housing. Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: September 5, 2025].

### 3.2 RENTING

#### 3.2.8 WAIT TIME (YEARS) FOR SENIORS' SUBSIDIZED HOUSING (SSH) APPLICANTS WAITING, AT MARCH 31

|                          | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>               |         |         |         |         |         |         |                     |                       |
| <b>AVERAGE WAIT TIME</b> | 1.61    | 1.90    | 1.73    | 1.68    | 1.88    | 2.20    | 36.6%               | 17.0%                 |
| <b>MEDIAN WAIT TIME</b>  | 0.98    | 1.38    | 0.95    | 1.04    | 1.28    | 1.50    | 53.1%               | 17.2%                 |
| <b>FHA</b>               |         |         |         |         |         |         |                     |                       |
| <b>AVERAGE WAIT TIME</b> | 2.70    | 2.97    | 3.08    | 2.94    | 2.87    | 3.10    | 14.8%               | 8.0%                  |
| <b>MEDIAN WAIT TIME</b>  | 1.81    | 2.15    | 2.32    | 1.87    | 1.72    | 1.90    | 5.0%                | 10.5%                 |
| <b>VCHA</b>              |         |         |         |         |         |         |                     |                       |
| <b>AVERAGE WAIT TIME</b> | 3.02    | 3.38    | 3.47    | 3.19    | 3.21    | 3.40    | 12.6%               | 5.9%                  |
| <b>MEDIAN WAIT TIME</b>  | 2.04    | 2.48    | 2.54    | 1.95    | 1.89    | 2.10    | 2.9%                | 11.1%                 |
| <b>VIHA</b>              |         |         |         |         |         |         |                     |                       |
| <b>AVERAGE WAIT TIME</b> | 2.13    | 2.43    | 2.48    | 2.44    | 2.54    | 2.70    | 26.8%               | 6.3%                  |
| <b>MEDIAN WAIT TIME</b>  | 1.36    | 1.76    | 1.60    | 1.54    | 1.70    | 1.80    | 32.4%               | 5.9%                  |
| <b>NHA</b>               |         |         |         |         |         |         |                     |                       |
| <b>AVERAGE WAIT TIME</b> | 1.66    | 1.98    | 2.05    | 1.90    | 1.89    | 2.00    | 20.5%               | 5.8%                  |
| <b>MEDIAN WAIT TIME</b>  | 1.15    | 1.59    | 1.29    | 1.15    | 1.18    | 1.30    | 13.0%               | 10.2%                 |
| <b>B.C.</b>              |         |         |         |         |         |         |                     |                       |
| <b>AVERAGE WAIT TIME</b> | 2.56    | 2.85    | 2.87    | 2.70    | 2.75    | 2.97    | 16.0%               | 8.0%                  |
| <b>MEDIAN WAIT TIME</b>  | 1.67    | 2.00    | 2.04    | 1.60    | 1.66    | 1.90    | 13.8%               | 14.5%                 |

NOTE(S): Seniors' Subsidized Housing (SSH) is targeted for people aged 55+.

SOURCE(S): BC Housing. Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: September 5, 2025].

# HOUSING

## DATA TABLES CONTINUED

### 3.2 RENTING

#### 3.2.9 SENIORS' SUBSIDIZED HOUSING (SSH) APPLICANTS HOUSED BY WAIT TIME (YEARS) RANGE

|                       | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>            |         |         |         |         |         |         |                     |                       |
| LESS THAN 1 YEAR      | 104     | 87      | 106     | 119     | 113     | 98      | -5.8%               | -13.3%                |
| 1 YEAR AND <2 YEARS   | 23      | 36      | 23      | 28      | 39      | 60      | 160.9%              | 53.8%                 |
| 2 YEARS AND < 3 YEARS | 13      | 12      | 20      | 12      | 16      | 27      | 107.7%              | 68.8%                 |
| 3 YEARS AND < 4 YEARS | 5       | 8       | 8       | 14      | 6       | 7       | 40.0%               | 16.7%                 |
| 4 YEARS AND < 5 YEARS | 9       | 2       | 4       | 8       | 6       | 10      | 11.1%               | 66.7%                 |
| 5+ YEARS              | 4       | 4       | 4       | 7       | 12      | 14      | 250.0%              | 16.7%                 |
| <b>FHA</b>            |         |         |         |         |         |         |                     |                       |
| LESS THAN 1 YEAR      | 87      | 62      | 67      | 88      | 100     | 87      | 0.0%                | -13.0%                |
| 1 YEAR AND <2 YEARS   | 34      | 31      | 23      | 32      | 36      | 34      | 0.0%                | -5.6%                 |
| 2 YEARS AND < 3 YEARS | 8       | 26      | 21      | 15      | 20      | 24      | 200.0%              | 20.0%                 |
| 3 YEARS AND < 4 YEARS | 5       | 13      | 23      | 18      | 14      | 17      | 240.0%              | 21.4%                 |
| 4 YEARS AND < 5 YEARS | 3       | 10      | 20      | 8       | 15      | 8       | 166.7%              | -46.7%                |
| 5+ YEARS              | 25      | 36      | 55      | 28      | 53      | 36      | 44.0%               | -32.1%                |
| <b>VCHA</b>           |         |         |         |         |         |         |                     |                       |
| LESS THAN 1 YEAR      | 80      | 83      | 104     | 129     | 90      | 92      | 15.0%               | 2.2%                  |
| 1 YEAR AND <2 YEARS   | 31      | 58      | 37      | 35      | 27      | 58      | 87.1%               | 114.8%                |
| 2 YEARS AND < 3 YEARS | 17      | 32      | 20      | 21      | 16      | 31      | 82.4%               | 93.8%                 |
| 3 YEARS AND < 4 YEARS | 14      | 20      | 17      | 19      | 11      | 15      | 7.1%                | 36.4%                 |
| 4 YEARS AND < 5 YEARS | 9       | 12      | 12      | 14      | 11      | 13      | 44.4%               | 18.2%                 |
| 5+ YEARS              | 33      | 38      | 40      | 61      | 52      | 54      | 63.6%               | 3.8%                  |

|                       | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>VIHA</b>           |         |         |         |         |         |         |                     |                       |
| LESS THAN 1 YEAR      | 40      | 52      | 56      | 59      | 81      | 74      | 85.0%               | -8.6%                 |
| 1 YEAR AND <2 YEARS   | 17      | 21      | 15      | 31      | 36      | 31      | 82.4%               | -13.9%                |
| 2 YEARS AND < 3 YEARS | 9       | 8       | 14      | 13      | 18      | 17      | 88.9%               | -5.6%                 |
| 3 YEARS AND < 4 YEARS | 11      | 7       | 12      | 20      | 12      | 7       | -36.4%              | -41.7%                |
| 4 YEARS AND < 5 YEARS | 3       | 5       | 5       | 10      | 10      | 8       | 166.7%              | -20.0%                |
| 5+ YEARS              | 15      | 19      | 20      | 32      | 23      | 24      | 60.0%               | 4.3%                  |
| <b>NHA</b>            |         |         |         |         |         |         |                     |                       |
| LESS THAN 1 YEAR      | 21      | 16      | 26      | 22      | 37      | 29      | 38.1%               | -21.6%                |
| 1 YEAR AND <2 YEARS   | 16      | 5       | 12      | 9       | 10      | 10      | -37.5%              | 0.0%                  |
| 2 YEARS AND < 3 YEARS | 4       | 4       | 8       | 5       | 6       | 1       | -75.0%              | -83.3%                |
| 3 YEARS AND < 4 YEARS | 1       | 3       | 5       | 2       | 4       | 1       | 0.0%                | -75.0%                |
| 4 YEARS AND < 5 YEARS | 2       | 0       | 1       | 1       | 2       | 4       | 100.0%              | 100.0%                |
| 5+ YEARS              | 5       | 4       | 9       | 5       | 8       | 3       | -40.0%              | -62.5%                |
| <b>B.C.</b>           |         |         |         |         |         |         |                     |                       |
| LESS THAN 1 YEAR      | 332     | 300     | 359     | 417     | 421     | 380     | 14.5%               | -9.7%                 |
| 1 YEAR AND <2 YEARS   | 121     | 151     | 110     | 135     | 148     | 193     | 59.5%               | 30.4%                 |
| 2 YEARS AND < 3 YEARS | 51      | 82      | 83      | 66      | 76      | 100     | 96.1%               | 31.6%                 |
| 3 YEARS AND < 4 YEARS | 36      | 51      | 65      | 73      | 47      | 47      | 30.6%               | 0.0%                  |
| 4 YEARS AND < 5 YEARS | 26      | 29      | 42      | 41      | 44      | 43      | 65.4%               | -2.3%                 |
| 5+ YEARS              | 82      | 101     | 128     | 133     | 148     | 131     | 59.8%               | -11.5%                |

NOTE(S): Seniors' Subsidized Housing (SSH) is targeted for people aged 55+.

SOURCE(S): BC Housing. Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: September 5, 2025].

# HOUSING

## DATA TABLES CONTINUED

### 3.2 RENTING

#### 3.2.10 SENIORS' SUBSIDIZED HOUSING (SSH) APPLICANTS WAITING BY WAIT TIME (YEARS) RANGE, AT MARCH 31

|                       | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>IHA</b>            |         |         |         |         |         |         |                     |                       |
| LESS THAN 1 YEAR      | 446     | 376     | 690     | 820     | 740     | 613     | 37.4%               | -17.2%                |
| 1 YEAR AND <2 YEARS   | 205     | 299     | 240     | 480     | 563     | 350     | 70.7%               | -37.8%                |
| 2 YEARS AND < 3 YEARS | 98      | 154     | 159     | 144     | 279     | 276     | 181.6%              | -1.1%                 |
| 3 YEARS AND < 4 YEARS | 38      | 84      | 109     | 112     | 93      | 177     | 365.8%              | 90.3%                 |
| 4 YEARS AND < 5 YEARS | 30      | 30      | 61      | 63      | 75      | 68      | 126.7%              | -9.3%                 |
| 5+ YEARS              | 58      | 75      | 77      | 108     | 130     | 152     | 162.1%              | 16.9%                 |
| <b>FHA</b>            |         |         |         |         |         |         |                     |                       |
| LESS THAN 1 YEAR      | 797     | 659     | 788     | 1,149   | 1,337   | 1,160   | 45.5%               | -13.2%                |
| 1 YEAR AND <2 YEARS   | 589     | 647     | 515     | 636     | 906     | 897     | 52.3%               | -1.0%                 |
| 2 YEARS AND < 3 YEARS | 354     | 477     | 455     | 367     | 457     | 591     | 66.9%               | 29.3%                 |
| 3 YEARS AND < 4 YEARS | 238     | 307     | 350     | 365     | 283     | 327     | 37.4%               | 15.5%                 |
| 4 YEARS AND < 5 YEARS | 153     | 202     | 243     | 289     | 290     | 213     | 39.2%               | -26.6%                |
| 5+ YEARS              | 407     | 477     | 537     | 649     | 773     | 838     | 105.9%              | 8.4%                  |
| <b>VCHA</b>           |         |         |         |         |         |         |                     |                       |
| LESS THAN 1 YEAR      | 849     | 661     | 816     | 1,239   | 1,183   | 1,111   | 30.9%               | -6.1%                 |
| 1 YEAR AND <2 YEARS   | 575     | 615     | 519     | 684     | 1,039   | 850     | 47.8%               | -18.2%                |
| 2 YEARS AND < 3 YEARS | 402     | 462     | 465     | 395     | 486     | 612     | 52.2%               | 25.9%                 |
| 3 YEARS AND < 4 YEARS | 301     | 324     | 361     | 358     | 303     | 322     | 7.0%                | 6.3%                  |
| 4 YEARS AND < 5 YEARS | 199     | 254     | 257     | 288     | 296     | 233     | 17.1%               | -21.3%                |
| 5+ YEARS              | 564     | 678     | 779     | 837     | 962     | 1,015   | 80.0%               | 5.5%                  |

|                       | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>VIHA</b>           |         |         |         |         |         |         |                     |                       |
| LESS THAN 1 YEAR      | 626     | 472     | 676     | 776     | 770     | 668     | 6.7%                | -13.2%                |
| 1 YEAR AND <2 YEARS   | 335     | 464     | 349     | 542     | 591     | 467     | 39.4%               | -21.0%                |
| 2 YEARS AND < 3 YEARS | 216     | 274     | 306     | 216     | 365     | 320     | 48.1%               | -12.3%                |
| 3 YEARS AND < 4 YEARS | 111     | 167     | 207     | 238     | 151     | 221     | 99.1%               | 46.4%                 |
| 4 YEARS AND < 5 YEARS | 78      | 93      | 133     | 158     | 181     | 102     | 30.8%               | -43.6%                |
| 5+ YEARS              | 145     | 191     | 224     | 284     | 346     | 379     | 161.4%              | 9.5%                  |
| <b>NHA</b>            |         |         |         |         |         |         |                     |                       |
| LESS THAN 1 YEAR      | 117     | 98      | 120     | 152     | 166     | 153     | 30.8%               | -7.8%                 |
| 1 YEAR AND <2 YEARS   | 58      | 65      | 59      | 87      | 108     | 90      | 55.2%               | -16.7%                |
| 2 YEARS AND < 3 YEARS | 37      | 39      | 43      | 35      | 49      | 49      | 32.4%               | 0.0%                  |
| 3 YEARS AND < 4 YEARS | 22      | 28      | 31      | 27      | 20      | 23      | 4.5%                | 15.0%                 |
| 4 YEARS AND < 5 YEARS | 8       | 17      | 19      | 19      | 21      | 12      | 50.0%               | -42.9%                |
| 5+ YEARS              | 13      | 17      | 26      | 32      | 33      | 33      | 153.8%              | 0.0%                  |
| <b>B.C.</b>           |         |         |         |         |         |         |                     |                       |
| LESS THAN 1 YEAR      | 2,835   | 2,266   | 3,090   | 4,136   | 4,196   | 3,705   | 30.7%               | -11.7%                |
| 1 YEAR AND <2 YEARS   | 1,762   | 2,090   | 1,682   | 2,429   | 3,207   | 2,654   | 50.6%               | -17.2%                |
| 2 YEARS AND < 3 YEARS | 1,107   | 1,406   | 1,428   | 1,157   | 1,636   | 1,848   | 66.9%               | 13.0%                 |
| 3 YEARS AND < 4 YEARS | 710     | 910     | 1,058   | 1,100   | 850     | 1,070   | 50.7%               | 25.9%                 |
| 4 YEARS AND < 5 YEARS | 468     | 596     | 713     | 817     | 863     | 628     | 34.2%               | -27.2%                |
| 5+ YEARS              | 1,187   | 1,438   | 1,643   | 1,910   | 2,244   | 2,417   | 103.6%              | 7.7%                  |

NOTE(S): Seniors' Subsidized Housing (SSH) is targeted for people aged 55+.

SOURCE(S): BC Housing. Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: September 5, 2025].

# HOUSING

## DATA TABLES CONTINUED

### 3.3 BC REBATE FOR ACCESSIBLE HOME ADAPTATIONS

#### 3.3.1 BC REBATE FOR ACCESSIBLE HOME ADAPTATIONS (RAHA) APPLICATIONS AND FUNDING AMOUNTS

|                        | 2019/20 | 2020/21 | 2021/22  | 2022/23  | 2023/24  | 2024/25  | % CHANGE IN 4 YEARS | % CHANGE IN LAST YEAR |
|------------------------|---------|---------|----------|----------|----------|----------|---------------------|-----------------------|
| APPLICATIONS RECEIVED  | n/a     | n/a     | 375      | 516      | 646      | 663      | 76.8%               | 2.6%                  |
| APPLICATIONS APPROVED  | n/a     | n/a     | 389      | 339      | 377      | 329      | -15.4%              | -12.7%                |
| AVERAGE FUNDING AMOUNT | n/a     | n/a     | \$12,682 | \$10,099 | \$11,067 | \$16,410 | 29.4%               | 48.3%                 |

NOTE(S): BC Rebate for Accessible Home Adaptations (BC RAHA), formerly known as Home Adaptations for Independence (HAFI) program, was announced in March 2021 and the first applications were received in April 2021. The first reporting is for the 2021/22 fiscal year. Applications received based on the date received – regardless of disposition. For example, if the application was physically received by March 31, 2022, it is counted as received in the 2021/22 fiscal year.

SOURCE(S): BC Housing.  
Shelter Aid For Elderly Renters, Seniors' Subsidized Housing and Home Adaptations for Independence Report. [Received: September 5, 2025].

# TRANSPORTATION

## DATA TABLES

### 4.1 ACTIVE DRIVERS

#### 4.1.1 ACTIVE DRIVER'S LICENCES BY AGE GROUP

|                   | 2019           | 2020           | 2021           | 2022           | 2023           | 2024           | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------|----------------|----------------|----------------|----------------|----------------|----------------|---------------------|-----------------------|
| 65-69             | 272,000        | 281,100        | 287,200        | 292,700        | 298,700        | 302,700        | 11.3%               | 1.3%                  |
| 70-74             | 219,200        | 233,400        | 236,700        | 239,100        | 245,200        | 251,600        | 14.8%               | 2.6%                  |
| 75-79             | 139,400        | 147,200        | 157,000        | 169,800        | 180,400        | 191,000        | 37.0%               | 5.9%                  |
| 80-84             | 71,800         | 79,800         | 83,400         | 90,500         | 98,500         | 105,100        | 46.4%               | 6.7%                  |
| 85+               | 42,800         | 48,500         | 49,700         | 53,900         | 58,300         | 61,100         | 42.8%               | 4.8%                  |
| <b>B.C. TOTAL</b> | <b>745,200</b> | <b>790,000</b> | <b>814,000</b> | <b>846,100</b> | <b>881,200</b> | <b>911,600</b> | <b>22.3%</b>        | <b>3.4%</b>           |

NOTE(S): Rounded to the nearest 100.

SOURCE(S): Insurance Corporation of British Columbia.  
Driver licence renewals and surrenders for drivers aged 65 and over, 2024. [Received: June 16, 2025].

### 4.1 ACTIVE DRIVERS

#### 4.1.2 SENIORS WITH ACTIVE DRIVER'S LICENCES BY GEOGRAPHIC REGION

|                   | 2019           | 2020           | 2021           | 2022           | 2023           | 2024           | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------|----------------|----------------|----------------|----------------|----------------|----------------|---------------------|-----------------------|
| FRASER VALLEY     | 217,400        | 230,500        | 238,200        | 247,400        | 258,900        | 268,900        | 23.7%               | 3.9%                  |
| GREATER VANCOUVER | 152,000        | 159,400        | 163,700        | 171,200        | 178,900        | 185,000        | 21.7%               | 3.4%                  |
| NORTH CENTRAL     | 46,300         | 49,200         | 50,600         | 52,700         | 54,900         | 57,000         | 23.1%               | 3.8%                  |
| SOUTHERN INTERIOR | 152,800        | 162,000        | 167,400        | 173,300        | 180,200        | 186,100        | 21.8%               | 3.3%                  |
| VANCOUVER ISLAND  | 176,700        | 188,900        | 194,200        | 201,400        | 208,300        | 214,500        | 21.4%               | 3.0%                  |
| UNKNOWN           | 100            | 0              | 0              | 100            | 0              | 0              | -100.0%             | n/a                   |
| <b>B.C. TOTAL</b> | <b>745,200</b> | <b>790,000</b> | <b>814,000</b> | <b>846,100</b> | <b>881,200</b> | <b>911,600</b> | <b>22.3%</b>        | <b>3.4%</b>           |

NOTE(S): Rounded to the nearest 100.

SOURCE(S): Insurance Corporation of British Columbia.  
Driver licence renewals and surrenders for drivers aged 65 and over, 2024. [Received: June 16, 2025].

### 4.1 ACTIVE DRIVERS

#### 4.1.3 DRIVERS WHO RENEWED AND SURRENDERED THEIR LICENCE

|                     | 2019    | 2020    | 2021    | 2022    | 2023    | 2024    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| RENEWED LICENCE     | 137,876 | 157,467 | 157,468 | 163,495 | 164,664 | 163,454 | 18.6%               | -0.7%                 |
| SURRENDERED LICENCE | 13,431  | 8,703   | 11,323  | 11,495  | 12,309  | 13,756  | 2.4%                | 11.8%                 |

SOURCE(S): Insurance Corporation of British Columbia.  
Driver licence renewals and surrenders for drivers aged 65 and over, 2024. [Received: June 16, 2025].

# TRANSPORTATION

## DATA TABLES CONTINUED

### 4.1 ACTIVE DRIVERS

#### 4.1.4 ROADSAFETYBC DRIVER FITNESS CASE DECISIONS, <80

|   | 2019    | 2020    | 2021    | 2022    | 2023    | 2024*   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>DRIVER FITNESS CASES OPENED</b>                            | 128,243 | 112,715 | 108,167 | 109,758 | 126,447 | 106,000 | -17.3%              | -16.2%                |
| <b>DRIVERS REFERRED FOR AN ENHANCED ROAD ASSESSMENT (ERA)</b> | 2,161   | 1,450   | 1,387   | 1,453   | 1,279   | 1,110   | -48.6%              | -13.2%                |
| <b>CASE DECISIONS</b>   |         |         |         |         |         |         |                     |                       |
| <b>DRIVERS ULTIMATELY FOUND FIT TO DRIVE</b>                  | 112,078 | 95,491  | 92,300  | 90,667  | 32,174  | 36,403  | -67.5%              | 13.1%                 |
| <b>DRIVERS THAT DID NOT RESPOND; CANCELLED LICENCE</b>        | 8,442   | 6,895   | 6,390   | 4,027   | 1,577   | 988     | -88.3%              | -37.3%                |
| <b>DRIVERS THAT VOLUNTARILY SURRENDERED THEIR LICENCE</b>     | 885     | 793     | 395     | 118     | 18      | 90      | -89.8%              | 400.0%                |
| <b>DRIVERS FOUND MEDICALLY UNFIT TO DRIVE</b>                 | 5,192   | 3,252   | 3,041   | 2,664   | 2,306   | 2,450   | -52.8%              | 6.2%                  |
| <b>CASES REMAINING OPEN AT TIME OF REPORTING</b>              | 1,214   | 5,841   | 5,722   | 12,046  | 90,297  | 66,000  | 5336.6%             | -26.9%                |
| <b>DRIVER DECEASED</b>  | 432     | 443     | 319     | 236     | 75      | 197     | -54.4%              | 162.7%                |

NOTE(S): Data is as of August 21, 2025. In response to the COVID-19 pandemic, on December 16, 2020, RoadSafetyBC paused issuing age-based Driver Medical Examination Reports. These required assessments were restarted on May 1, 2023, and the new intervals were changed to age 80, 85, and every two years thereafter. The counts are subject to ongoing revisions as new information is received by RoadSafetyBC. A year's cases are generally not considered to be settled until 12-18 months have passed. Cases remaining open at the time of reporting has increased significantly as before Mercury was launched documents in the backlog did not appear as an "open case". \*The implementation of a new case management system (MERCURY) in 2024 continues to have errors with automatically opening cases, therefore the 2024 number of Driver fitness cases opened and the number of Cases remaining open at time of reporting are based on estimates using the number of DMER's mailed to citizens.

SOURCE(S): Ministry of Public Safety and Solicitor General. RoadSafetyBC, Driver Fitness Case Management System (DFCMS) and MERCURY. [Received: February 18, 2026].

4.1 ACTIVE DRIVERS

4.1.5 ROADSAFETYBC DRIVER FITNESS CASE DECISIONS, 80+

|   | 2019   | 2020   | 2021  | 2022  | 2023   | 2024*  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|--------|--------|-------|-------|--------|--------|---------------------|-----------------------|
| <b>DRIVER FITNESS CASES OPENED</b>                            | 53,813 | 56,727 | 5,932 | 7,373 | 26,378 | 71,000 | 31.9%               | 169.2%                |
| <b>DRIVERS REFERRED FOR AN ENHANCED ROAD ASSESSMENT (ERA)</b> | 2,949  | 2,558  | 1,076 | 1,402 | 1,241  | 1,144  | -61.2%              | -7.8%                 |
| <b>CASE DECISIONS</b>   |        |        |       |       |        |        |                     |                       |
| <b>DRIVERS ULTIMATELY FOUND FIT TO DRIVE</b>                  | 43,651 | 43,635 | 3,274 | 3,859 | 2,152  | 9,993  | -77.1%              | 364.4%                |
| <b>DRIVERS THAT DID NOT RESPOND; CANCELLED LICENCE</b>        | 6,016  | 5,533  | 815   | 1,066 | 976    | 912    | -84.8%              | -6.6%                 |
| <b>DRIVERS THAT VOLUNTARILY SURRENDERED THEIR LICENCE</b>     | 1,603  | 2,007  | 217   | 145   | 38     | 102    | -93.6%              | 168.4%                |
| <b>DRIVERS FOUND MEDICALLY UNFIT TO DRIVE</b>                 | 1,614  | 1,541  | 1,020 | 1,212 | 1,193  | 1,234  | -23.5%              | 3.4%                  |
| <b>CASES REMAINING OPEN AT TIME OF REPORTING</b>              | 231    | 3,180  | 381   | 944   | 21,968 | 58,000 | 25008.2%            | 164.0%                |
| <b>DRIVER DECEASED</b>  | 698    | 831    | 225   | 147   | 51     | 274    | -60.7%              | 437.3%                |

NOTE(S): Data is as of August 21, 2025. In response to the COVID-19 pandemic, on December 16, 2020, RoadSafetyBC paused issuing age-based Driver Medical Examination Reports. These required assessments were restarted on May 1, 2023, and the new intervals were changed to age 80, 85, and every two years thereafter. The counts are subject to ongoing revisions as new information is received by RoadSafetyBC. A year's cases are generally not considered to be settled until 12-18 months have passed. Cases remaining open at the time of reporting has increased significantly as before Mercury was launched documents in the backlog did not appear as an "open case". \*The implementation of a new case management system (MERCURY) in 2024 continues to have errors with automatically opening cases, therefore the 2024 number of Driver fitness cases opened and the number of Cases remaining open at time of reporting are based on estimates using the number of DMER's mailed to citizens.

SOURCE(S): Ministry of Public Safety and Solicitor General. RoadSafetyBC, Driver Fitness Case Management System (DFCMS) and MERCURY. [Received: February 18, 2026].

# TRANSPORTATION

## DATA TABLES CONTINUED

### 4.1 ACTIVE DRIVERS

#### 4.1.6 ROADSAFETYBC DRIVER FITNESS CASE DECISIONS, ALL AGES

|   | 2019    | 2020    | 2021    | 2022    | 2023    | 2024*   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| <b>DRIVER FITNESS CASES OPENED</b>                            | 182,056 | 169,442 | 114,099 | 117,131 | 152,825 | 177,000 | -2.8%               | 15.8%                 |
| <b>DRIVERS REFERRED FOR AN ENHANCED ROAD ASSESSMENT (ERA)</b> | 5,110   | 4,008   | 2,463   | 2,855   | 2,520   | 2,254   | -55.9%              | -10.6%                |
| <b>CASE DECISIONS</b>   |         |         |         |         |         |         |                     |                       |
| <b>DRIVERS ULTIMATELY FOUND FIT TO DRIVE</b>                  | 155,729 | 139,126 | 95,574  | 94,526  | 34,326  | 46,396  | -70.2%              | 35.2%                 |
| <b>DRIVERS THAT DID NOT RESPOND; CANCELLED LICENCE</b>        | 14,458  | 12,428  | 7,205   | 5,093   | 2,553   | 1,900   | -86.9%              | -25.6%                |
| <b>DRIVERS THAT VOLUNTARILY SURRENDERED THEIR LICENCE</b>     | 2,488   | 2,800   | 612     | 263     | 56      | 192     | -92.3%              | 242.9%                |
| <b>DRIVERS FOUND MEDICALLY UNFIT TO DRIVE</b>                 | 6,806   | 4,793   | 4,061   | 3,876   | 3,499   | 3,684   | -45.9%              | 5.3%                  |
| <b>CASES REMAINING OPEN AT TIME OF REPORTING</b>              | 1,445   | 9,021   | 6,103   | 12,990  | 112,265 | 124,000 | 8481.3%             | 10.5%                 |
| <b>DRIVER DECEASED</b>  | 1,130   | 1,274   | 544     | 383     | 126     | 471     | -58.3%              | 273.8%                |

NOTE(S): Data is as of August 21, 2025. In response to the COVID-19 pandemic, on December 16, 2020, RoadSafetyBC paused issuing age-based Driver Medical Examination Reports. These required assessments were restarted on May 1, 2023, and the new intervals were changed to age 80, 85, and every two years thereafter. The counts are subject to ongoing revisions as new information is received by RoadSafetyBC. A year's cases are generally not considered to be settled until 12-18 months have passed. Cases remaining open at the time of reporting has increased significantly as before Mercury was launched documents in the backlog did not appear as an "open case". \*The implementation of a new case management system (MERCURY) in 2024 continues to have errors with automatically opening cases, therefore the 2024 number of Driver fitness cases opened and the number of Cases remaining open at time of reporting are based on estimates using the number of DMER's mailed to citizens.

SOURCE(S): Ministry of Public Safety and Solicitor General. RoadSafetyBC, Driver Fitness Case Management System (DFCMS) and MERCURY. [Received: February 18, 2026].

4.2 PUBLIC TRANSPORTATION

4.2.1 PUBLIC TRANSPORTATION AVAILABILITY, BC TRANSIT

|  | 2020 | 2021 | 2022 | 2023 | 2024 | 2025 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|------|------|------|------|------|------|---------------------|-----------------------|
| <b>NUMBER OF HANDYDART SYSTEMS</b>             | 26   | 26   | 27   | 27   | 29   | 28   | 7.7%                | -3.4%                 |
| WITH SERVICES 7 DAYS A WEEK                    | 4    | 4    | 4    | 5    | 5    | 10   | 150.0%              | 100.0%                |
| WITH EVENING SERVICES (PAST 6PM)               | 6    | 6    | 5    | 5    | 5    | 8    | 33.3%               | 60.0%                 |
| <b>NUMBER OF FIXED-ROUTE TRANSIT SYSTEMS</b>   | 25   | 25   | 25   | 25   | 34   | 31   | 24.0%               | -8.8%                 |
| WITH SERVICES 7 DAYS A WEEK                    | 20   | 20   | 20   | 20   | 20   | 23   | 15.0%               | 15.0%                 |
| WITH EVENING SERVICES (PAST 6PM)               | 25   | 25   | 25   | 25   | 25   | 25   | 0.0%                | 0.0%                  |
| <b>NUMBER OF FLEXIBLE PARA-TRANSIT SYSTEMS</b> | 32   | 32   | 32   | 32   | 35   | 32   | 0.0%                | -8.6%                 |

SOURCE(S): BC Transit.  
BC Transit Transportation Services Report. [Received: May 29, 2025].

4.2 PUBLIC TRANSPORTATION

4.2.2 PUBLIC TRANSPORTATION AVAILABILITY, TRANSLINK

|  | 2020 | 2021 | 2022 | 2023 | 2024 | 2025 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|------|------|------|------|------|------|---------------------|-----------------------|
| <b>NUMBER OF HANDYDART SYSTEMS</b>           | 1    | 1    | 1    | 1    | 1    | 1    | 0.0%                | 0.0%                  |
| WITH SERVICES 7 DAY A WEEK                   | 1    | 1    | 1    | 1    | 1    | 1    | 0.0%                | 0.0%                  |
| WITH EVENING SERVICES (PAST 6PM)             | 1    | 1    | 1    | 1    | 1    | 1    | 0.0%                | 0.0%                  |
| <b>NUMBER OF FIXED-ROUTE TRANSIT SYSTEMS</b> | 1    | 1    | 1    | 1    | 1    | 1    | 0.0%                | 0.0%                  |
| WITH SERVICES 7 DAY A WEEK                   | 1    | 1    | 1    | 1    | 1    | 1    | 0.0%                | 0.0%                  |

# TRANSPORTATION

## DATA TABLES CONTINUED

|   | 2020 | 2021 | 2022 | 2023 | 2024 | 2025 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|------|------|------|------|------|------|---------------------|-----------------------|
| WITH EVENING SERVICES (PAST 6PM)        | 1    | 1    | 1    | 1    | 1    | 1    | 0.0%                | 0.0%                  |
| NUMBER OF FLEXIBLE PARA-TRANSIT SYSTEMS | 0    | 0    | 0    | 0    | 0    | 0    | n/a                 | n/a                   |

SOURCE(S): TransLink.  
TransLink Transportation Services Report. [Received: May 16, 2025].

### 4.2 PUBLIC TRANSPORTATION

#### 4.2.3 SENIORS FARES IN SELECT MUNICIPALITIES

|                             | 2020          | 2021          | 2022          | 2023          | 2024          | 2025          | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------------|-----------------------|
| <b>VANCOUVER</b>            |               |               |               |               |               |               |                     |                       |
| CONVENTIONAL - ONE-WAY TRIP | \$1.95-\$3.95 | \$2.00-\$4.05 | \$2.05-\$4.15 | \$2.10-\$4.25 | \$2.15-\$4.35 | \$2.25-\$4.50 | n/a                 | n/a                   |
| CONVENTIONAL - MONTHLY PASS | \$56          | \$57          | \$58.60       | \$59.95       | \$61.35       | \$63.80       | 13.9%               | 4.0%                  |
| HANDYDART - ONE-WAY TRIP    | \$3.00        | \$3.05        | \$2.05        | \$2.10        | \$2.15        | \$2.25        | -25.0%              | 4.7%                  |
| HANDYDART - MONTHLY PASS    | \$98          | \$100         | \$58.60       | \$59.95       | \$61.35       | \$63.80       | -34.9%              | 4.0%                  |
| <b>VICTORIA</b>             |               |               |               |               |               |               |                     |                       |
| CONVENTIONAL - ONE-WAY TRIP | \$2.50        | \$2.50        | \$2.50        | \$2.50        | \$2.50        | \$3.00        | 20.0%               | 20.0%                 |
| CONVENTIONAL - MONTHLY PASS | \$45          | \$45          | \$45          | \$45          | \$45          | \$45          | 0.0%                | 0.0%                  |
| HANDYDART - ONE-WAY TRIP    | \$2.50        | \$2.50        | \$2.50        | \$2.50        | \$2.50        | \$3.00        | 20.0%               | 20.0%                 |
| HANDYDART - MONTHLY PASS    | \$45          | \$45          | \$45          | \$45          | \$45          | \$45          | 0.0%                | 0.0%                  |
| <b>QUESNEL</b>              |               |               |               |               |               |               |                     |                       |
| CONVENTIONAL - ONE-WAY TRIP | \$1.50        | \$1.50        | \$1.50        | \$1.50        | \$1.50        | \$1.50        | 0.0%                | 0.0%                  |
| CONVENTIONAL - MONTHLY PASS | \$25          | \$25          | \$25          | \$25          | \$25          | \$25          | 0.0%                | 0.0%                  |
| HANDYDART - ONE-WAY TRIP    | \$3.00-\$9.00 | \$3.00-\$9.00 | \$3.00-\$9.00 | \$3.00-\$9.00 | \$3.00-\$9.00 | \$3.00-\$9.00 | n/a                 | n/a                   |

|                             | 2020          | 2021          | 2022          | 2023          | 2024          | 2025          | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------------|-----------------------|
| HANDYDART - MONTHLY PASS    | n/a           | n/a           | n/a           | n/a           | n/a           | n/a           | n/a                 | n/a                   |
| <b>WEST KOOTENAY</b>        |               |               |               |               |               |               |                     |                       |
| CONVENTIONAL - ONE-WAY TRIP | \$2.25        | \$2.25        | \$2.25        | \$2.25        | \$2.25        | \$2.25        | 0.0%                | 0.0%                  |
| CONVENTIONAL - MONTHLY PASS | \$45          | \$45          | \$45          | \$45          | \$45          | \$45          | 0.0%                | 0.0%                  |
| HANDYDART - ONE-WAY TRIP    | \$1.25-\$2.50 | \$1.25-\$2.50 | \$1.25-\$2.50 | \$1.25-\$2.50 | \$1.25-\$2.50 | \$2.00-\$2.50 | n/a                 | n/a                   |
| HANDYDART - MONTHLY PASS    | n/a           | n/a           | n/a           | n/a           | n/a           | n/a           | n/a                 | n/a                   |
| <b>CHILLIWACK</b>           |               |               |               |               |               |               |                     |                       |
| CONVENTIONAL - ONE-WAY TRIP | \$1.75        | \$1.75        | \$1.75        | \$1.75        | \$1.75        | \$1.75        | 0.0%                | 0.0%                  |
| CONVENTIONAL - MONTHLY PASS | \$35          | \$35          | \$35          | \$35          | \$35          | \$35          | 0.0%                | 0.0%                  |
| HANDYDART - ONE-WAY TRIP    | \$2.00-\$2.75 | \$2.00-\$2.75 | \$2.00-\$2.75 | \$2.00-\$2.75 | \$2.00-\$2.75 | \$2.00-\$2.75 | n/a                 | n/a                   |
| HANDYDART - MONTHLY PASS    | n/a           | n/a           | n/a           | n/a           | n/a           | n/a           | n/a                 | n/a                   |

SOURCE(S): Local Transit System Websites. [Online] [Cited: July 15, 2025].

#### 4.2 PUBLIC TRANSPORTATION

##### 4.2.4 BUS STOP AMENITIES

|                          | 2020  | 2021  | 2022  | 2023  | 2024  | 2025  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------------------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| <b>METRO VANCOUVER</b>   |       |       |       |       |       |       |                     |                       |
| NUMBER OF BUS STOPS      | 8,399 | 8,301 | 8,238 | 8,253 | 8,271 | 8,255 | -1.7%               | -0.2%                 |
| WITH A BENCH             | 2,131 | 2,131 | 2,131 | 2,131 | 3,131 | 3,131 | 46.9%               | 0.0%                  |
| WITH A SHELTER           | 3,400 | 3,400 | 3,400 | 3,400 | 3,400 | 3,400 | 0.0%                | 0.0%                  |
| NO AMENITIES             | 2,868 | 2,770 | 2,707 | 2,722 | 1,740 | 1,724 | -39.9%              | -0.9%                 |
| <b>VICTORIA REGIONAL</b> |       |       |       |       |       |       |                     |                       |
| NUMBER OF BUS STOPS      | 2,376 | 2,375 | 2,380 | 2,367 | 2,391 | 2,373 | -0.1%               | -0.8%                 |
| WITH A BENCH             | 875   | 901   | 903   | 963   | 967   | 965   | 10.3%               | -0.2%                 |

# TRANSPORTATION

## DATA TABLES CONTINUED

|                         | 2020   | 2021   | 2022   | 2023   | 2024   | 2025   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------------|--------|--------|--------|--------|--------|--------|---------------------|-----------------------|
| WITH A SHELTER          | 673    | 695    | 700    | 771    | 774    | 773    | 14.9%               | -0.1%                 |
| NO AMENITIES            | 828    | 779    | 777    | 633    | 650    | 635    | -23.3%              | -2.3%                 |
| <b>REST OF PROVINCE</b> |        |        |        |        |        |        |                     |                       |
| NUMBER OF BUS STOPS     | 8,289  | 8,421  | 8,858  | 8,897  | 8,999  | 9,121  | 10.0%               | 1.4%                  |
| WITH A BENCH            | 2,297  | 2,322  | 2,357  | 2,398  | 2,398  | 2,415  | 5.1%                | 0.7%                  |
| WITH A SHELTER          | 972    | 988    | 1,012  | 1,067  | 1,072  | 1,111  | 14.3%               | 3.6%                  |
| NO AMENITIES            | 5,020  | 5,111  | 5,489  | 5,432  | 5,529  | 5,595  | 11.5%               | 1.2%                  |
| <b>B.C.</b>             |        |        |        |        |        |        |                     |                       |
| NUMBER OF BUS STOPS     | 19,064 | 19,097 | 19,476 | 19,517 | 19,661 | 19,749 | 3.6%                | 0.4%                  |
| WITH A BENCH            | 5,303  | 5,354  | 5,391  | 5,492  | 6,496  | 6,511  | 22.8%               | 0.2%                  |
| WITH A SHELTER          | 5,045  | 5,083  | 5,112  | 5,238  | 5,246  | 5,284  | 4.7%                | 0.7%                  |
| NO AMENITIES            | 8,716  | 8,660  | 8,973  | 8,787  | 7,919  | 7,954  | -8.7%               | 0.4%                  |

SOURCE(S): BC Transit.  
BC Transit Transportation Services Report. [Received: May 29, 2025].

TransLink.  
TransLink Transportation Services Report. [Received: May 16, 2025].

#### 4.2 PUBLIC TRANSPORTATION

##### 4.2.5 BC BUS PASS PROGRAM

|  | 2019   | 2020   | 2021   | 2022   | 2023   | 2024   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|--------|--------|--------|--------|--------|--------|---------------------|-----------------------|
| SENIORS RECEIVING A BUS PASS                 | 65,463 | 64,343 | 58,119 | 55,702 | 58,747 | 64,758 | -1.1%               | 10.2%                 |
| PERSONS WITH DISABILITY RECEIVING A BUS PASS | 41,014 | 42,610 | 41,599 | 41,784 | 43,516 | 41,822 | 2.0%                | -3.9%                 |

NOTE(S): Data for 2023 have been updated.

SOURCE(S): Ministry of Social Development and Poverty Reduction.  
BC Bus Pass Program. [Received: November 5, 2025].

4.2 PUBLIC TRANSPORTATION

**4.2.6 ACTIVE HANDYDART CLIENTS, AS OF MARCH 31**

|             | 2020          | 2021          | 2022          | 2023          | 2024          | 2025          | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------------|-----------------------|
| BC TRANSIT  | 19,624        | 15,527        | 17,988        | 16,260        | 14,841        | 17,138        | -12.7%              | 15.5%                 |
| TRANSLINK   | 26,395        | 19,855        | 24,391        | 27,381        | 30,341        | 31,753        | 20.3%               | 4.7%                  |
| <b>B.C.</b> | <b>46,019</b> | <b>35,382</b> | <b>42,379</b> | <b>43,641</b> | <b>45,182</b> | <b>48,891</b> | <b>6.2%</b>         | <b>8.2%</b>           |

SOURCE(S): BC Transit.  
BC Transit Transportation Services Report. [Received: May 29, 2025].

TransLink.  
TransLink Transportation Services Report. [Received: May 16, 2025].

4.2 PUBLIC TRANSPORTATION

**4.2.7 NEW HANDYDART CLIENTS**

|             | 2019          | 2020         | 2021          | 2022          | 2023          | 2023          | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|---------------|--------------|---------------|---------------|---------------|---------------|---------------------|-----------------------|
| BC TRANSIT  | 6,287         | 2,666        | 7,417         | 5,027         | 5,103         | 5,026         | -20.1%              | -1.5%                 |
| TRANSLINK   | 8,891         | 4,792        | 5,327         | 6,501         | 6,859         | 7,404         | -16.7%              | 7.9%                  |
| <b>B.C.</b> | <b>15,178</b> | <b>7,458</b> | <b>12,744</b> | <b>11,528</b> | <b>11,962</b> | <b>12,430</b> | <b>-18.1%</b>       | <b>3.9%</b>           |

SOURCE(S): BC Transit.  
BC Transit Transportation Services Report. [Received: May 29, 2025].

TransLink.  
TransLink Transportation Services Report. [Received: May 16, 2025].

4.2 PUBLIC TRANSPORTATION

**4.2.8 HANDYDART REGULAR RIDE REQUESTS**

|                        | 2019             | 2020           | 2021           | 2022             | 2023             | 2024             | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------|------------------|----------------|----------------|------------------|------------------|------------------|---------------------|-----------------------|
| <b>TRANSLINK</b>       | <b>1,829,222</b> | <b>879,560</b> | <b>877,438</b> | <b>1,283,764</b> | <b>1,530,793</b> | <b>1,603,871</b> | <b>-12.3%</b>       | <b>4.8%</b>           |
| RIDES PROVIDED         | 1,381,842        | 620,143        | 695,642        | 964,850          | 1,175,934        | 1,301,470        | -5.8%               | 10.7%                 |
| UNFILLED RIDE REQUESTS | 21,086           | 10,847         | 17,339         | 21,163           | 22,520           | 21,142           | 0.3%                | -6.1%                 |
| <b>BC TRANSIT</b>      | <b>892,828</b>   | <b>355,853</b> | <b>571,869</b> | <b>712,541</b>   | <b>770,008</b>   | <b>799,237</b>   | <b>-10.5%</b>       | <b>3.8%</b>           |
| RIDES PROVIDED         | 876,885          | 353,809        | 555,386        | 689,025          | 739,964          | 758,879          | -13.5%              | 2.6%                  |
| UNFILLED RIDE REQUESTS | 15,943           | 2,044          | 16,483         | 23,516           | 30,812           | 40,358           | 153.1%              | 31.0%                 |

# TRANSPORTATION

## DATA TABLES CONTINUED

|                               | 2019      | 2020    | 2021      | 2022      | 2023      | 2024      | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------------------|-----------|---------|-----------|-----------|-----------|-----------|---------------------|-----------------------|
| <b>B.C.</b>                   | 2,295,756 | 986,843 | 1,284,850 | 1,698,554 | 1,969,230 | 2,121,849 | -7.6%               | 7.8%                  |
| <b>RIDES PROVIDED</b>         | 2,258,727 | 973,952 | 1,251,028 | 1,653,875 | 1,915,898 | 2,060,349 | -8.8%               | 7.5%                  |
| <b>UNFILLED RIDE REQUESTS</b> | 37,029    | 12,891  | 33,822    | 44,679    | 53,332    | 61,500    | 66.1%               | 15.3%                 |

NOTE(S): Excludes client cancellations.

SOURCE(S): BC Transit.  
BC Transit Transportation Services Report. [Received: May 29, 2025].

TransLink.  
TransLink Transportation Services Report. [Received: May 16, 2025].

#### 4.2 PUBLIC TRANSPORTATION

##### 4.2.9 MONTHLY HANDYDART RIDERSHIP, BC TRANSIT

|                  | 2019   | 2020   | 2021   | 2022   | 2023   | 2024   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------|--------|--------|--------|--------|--------|--------|---------------------|-----------------------|
| <b>JANUARY</b>   | 77,012 | 76,274 | 35,118 | 66,376 | 66,413 | 59,949 | -22.2%              | -9.7%                 |
| <b>FEBRUARY</b>  | 61,353 | 74,662 | 33,787 | 60,900 | 60,906 | 59,834 | -2.5%               | -1.8%                 |
| <b>MARCH</b>     | 74,125 | 45,720 | 42,611 | 68,025 | 68,066 | 56,556 | -23.7%              | -16.9%                |
| <b>APRIL</b>     | 75,427 | 9,816  | 38,914 | 55,247 | 53,568 | 68,481 | -9.2%               | 27.8%                 |
| <b>MAY</b>       | 81,075 | 12,458 | 41,408 | 60,971 | 57,519 | 71,528 | -11.8%              | 24.4%                 |
| <b>JUNE</b>      | 73,338 | 19,576 | 47,475 | 63,582 | 61,161 | 64,227 | -12.4%              | 5.0%                  |
| <b>JULY</b>      | 76,033 | 27,780 | 48,079 | 54,629 | 54,694 | 64,357 | -15.4%              | 17.7%                 |
| <b>AUGUST</b>    | 69,725 | 28,661 | 48,624 | 59,052 | 62,853 | 59,304 | -14.9%              | -5.6%                 |
| <b>SEPTEMBER</b> | 73,022 | 33,200 | 50,759 | 58,835 | 62,432 | 60,907 | -16.6%              | -2.4%                 |
| <b>OCTOBER</b>   | 80,882 | 37,308 | 58,031 | 61,533 | 65,455 | 71,374 | -11.8%              | 9.0%                  |
| <b>NOVEMBER</b>  | 77,488 | 37,925 | 58,700 | 66,001 | 71,254 | 67,478 | -12.9%              | -5.3%                 |
| <b>DECEMBER</b>  | 66,076 | 30,856 | 51,880 | 52,257 | 55,643 | 54,884 | -16.9%              | -1.4%                 |

SOURCE(S): BC Transit.  
BC Transit Transportation Services Report. [Received: May 29, 2025].

4.2 PUBLIC TRANSPORTATION

**4.2.10 MONTHLY HANDYDART RIDERSHIP, TRANSLINK**

|           | 2019    | 2020    | 2021   | 2022    | 2023    | 2024    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------|---------|---------|--------|---------|---------|---------|---------------------|-----------------------|
| JANUARY   | 132,838 | 117,611 | 46,799 | 63,719  | 100,688 | 103,850 | -21.8%              | 3.1%                  |
| FEBRUARY  | 98,965  | 128,940 | 46,765 | 73,677  | 91,576  | 114,759 | 16.0%               | 25.3%                 |
| MARCH     | 130,066 | 80,311  | 56,327 | 94,251  | 112,790 | 117,165 | -9.9%               | 3.9%                  |
| APRIL     | 129,778 | 22,302  | 52,203 | 85,266  | 97,950  | 122,154 | -5.9%               | 24.7%                 |
| MAY       | 139,915 | 27,165  | 54,729 | 93,010  | 115,715 | 128,799 | -7.9%               | 11.3%                 |
| JUNE      | 130,087 | 34,464  | 61,950 | 98,254  | 114,924 | 120,270 | -7.5%               | 4.7%                  |
| JULY      | 136,310 | 43,063  | 66,557 | 89,099  | 107,203 | 126,663 | -7.1%               | 18.2%                 |
| AUGUST    | 127,035 | 45,771  | 69,283 | 97,075  | 114,643 | 89,452  | -29.6%              | -22.0%                |
| SEPTEMBER | 131,072 | 50,149  | 73,593 | 93,908  | 110,835 | 25,183  | -80.8%              | -77.3%                |
| OCTOBER   | 144,523 | 53,277  | 80,018 | 100,202 | 115,082 | 123,509 | -14.5%              | 7.3%                  |
| NOVEMBER  | 135,268 | 48,812  | 83,856 | 97,233  | 119,492 | 118,874 | -12.1%              | -0.5%                 |
| DECEMBER  | 123,672 | 46,373  | 75,042 | 74,373  | 104,823 | 110,792 | -10.4%              | 5.7%                  |

NOTE(S): TransLink HandyDART Ridership declined in August and September 2024 due to job action.

SOURCE(S): TransLink. TransLink Transportation Services Report. [Received: May 16, 2025].

4.2 PUBLIC TRANSPORTATION

**4.2.11 HANDYDART COMPLAINTS**

| TRANSLINK  | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| NUMBER OF COMPLAINTS RECEIVED*                           | 3,147 | 1,247 | 1,609 | 2,712 | 3,172 | 3,410 | 8.4%                | 7.5%                  |
| NUMBER OF COMPLAINTS ESCALATED FOR FURTHER PROCESSING ** | 30    | 15    | 8     | 10    | 4     | 8     | -73.3%              | 100.0%                |

  

| BC TRANSIT  | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| NUMBER OF COMPLAINTS RECEIVED                         | 134     | 111     | 60      | 110     | 202     | 185     | 38.1%               | -8.4%                 |
| NUMBER OF COMPLAINTS ESCALATED FOR FURTHER PROCESSING | 0       | 3       | 5       | 6       | 20      | 9       | n/a                 | -55.0%                |

NOTE(S): \*This is HandyDART and Taxi complaints. \*\*Estimated, as more customers are calling the escalation process as their first point of contact.

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Received: May 29, 2025].

TransLink. TransLink Transportation Services Report. [Received: May 16, 2025].

# TRANSPORTATION

## DATA TABLES CONTINUED

### 4.3 TAXIS

#### 4.3.1 TAXI SAVER PROGRAM

|  | 2019          | 2020          | 2021          | 2022          | 2023          | 2024          | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|---------------|---------------|---------------|---------------|---------------|---------------|---------------------|-----------------------|
| <b>TRANSLINK</b>                             |               |               |               |               |               |               |                     |                       |
| NUMBER OF TAXI VOUCHER REQUESTS              | 66,039        | 38,667        | 28,949        | 33,214        | 38,223        | 45,862        | -30.6%              | 20.0%                 |
| TOTAL VALUE OF TAXI VOUCHERS PROVIDED        | \$1,650,975   | \$966,675     | \$722,950     | \$821,920     | \$935,525     | \$1,146,550   | -30.6%              | 22.6%                 |
| NUMBER OF HANDYCARD HOLDERS USING VOUCHERS   | 8,160         | 5,493         | 7,206         | 4,915         | 5,320         | 5,517         | -32.4%              | 3.7%                  |
| PERCENT OF HANDYCARD HOLDERS USING VOUCHERS  | 19.9%         | 13.1%         | 12.7%         | 8.3%          | 8.6%          | 8.4%          | -57.8%              | -1.9%                 |
| AVERAGE AMOUNT SPENT ON VOUCHERS PER CLIENT  | \$62.55       | \$48.69       | \$29.64       | \$30.02       | \$30.83       | \$36.11       | -42.3%              | 17.1%                 |
| <b>BC TRANSIT</b>                            |               |               |               |               |               |               |                     |                       |
| NUMBER OF TAXI VOUCHER REQUESTS              | 49,791        | 26,123        | 25,955        | 26,728        | 28,887        | 28,912        | -41.9%              | 0.1%                  |
| TOTAL VALUE OF TAXI VOUCHERS PROVIDED        | \$1,991,652   | \$1,044,944   | \$1,038,216   | \$1,069,120   | \$1,155,498   | \$1,156,470   | -41.9%              | 0.1%                  |
| NUMBER OF HANDYPASS HOLDERS USING VOUCHERS   | n/a           | n/a           | n/a           | n/a           | n/a           | n/a           | n/a                 | n/a                   |
| PERCENT OF HANDYPASS HOLDERS USING VOUCHERS  | n/a           | n/a           | n/a           | n/a           | n/a           | n/a           | n/a                 | n/a                   |
| AVERAGE AMOUNT SPENT ON VOUCHERS PER CLIENT  | \$101.49      | \$67.30       | \$57.72       | \$65.75       | \$77.86       | \$67.48       | -33.5%              | -13.3%                |
| <b>TOTAL VALUE OF TAXI VOUCHERS PROVIDED</b> | <b>\$3.6M</b> | <b>\$2.0M</b> | <b>\$1.8M</b> | <b>\$1.9M</b> | <b>\$2.1M</b> | <b>\$2.3M</b> | <b>-36.8%</b>       | <b>10.1%</b>          |

SOURCE(S): BC Transit. BC Transit Transportation Services Report. [Received: May 29, 2025].  
TransLink. TransLink Transportation Services Report. [Received: May 16, 2025].

# INCOME SUPPORTS DATA TABLES

## 5.1 COST OF LIVING

### 5.1.1 CONSUMER PRICE INDEX ANNUAL AVERAGE

|        | 2020  | 2021  | 2022  | 2023  | 2024  | 2025  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| B.C.   | 132.4 | 136.1 | 145.5 | 151.2 | 155.2 | 158.5 | 19.7%               | 2.1%                  |
| CANADA | 137.0 | 141.6 | 151.2 | 157.1 | 160.9 | 164.2 | 19.9%               | 2.1%                  |

SOURCE(S): Statistics Canada.

Consumer Price Index, annual average, not seasonally adjusted. Table 18-10-0005-01. [Online] [Cited: January 19, 2026].  
<https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=1810000501>

## 5.1 COST OF LIVING

### 5.1.2 MONTHLY CONSUMER PRICE INDEX, CANADA

|           | 2020  | 2021  | 2022  | 2023  | 2024  | 2025  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| JANUARY   | 136.8 | 138.2 | 145.3 | 153.9 | 158.3 | 161.3 | 17.9%               | 1.9%                  |
| FEBRUARY  | 137.4 | 138.9 | 146.8 | 154.5 | 158.8 | 163.0 | 18.6%               | 2.6%                  |
| MARCH     | 136.6 | 139.6 | 148.9 | 155.3 | 159.8 | 163.5 | 19.7%               | 2.3%                  |
| APRIL     | 135.7 | 140.3 | 149.8 | 156.4 | 160.6 | 163.4 | 20.4%               | 1.7%                  |
| MAY       | 136.1 | 141.0 | 151.9 | 157.0 | 161.5 | 164.3 | 20.7%               | 1.7%                  |
| JUNE      | 137.2 | 141.4 | 152.9 | 157.2 | 161.4 | 164.4 | 19.8%               | 1.9%                  |
| JULY      | 137.2 | 142.3 | 153.1 | 158.1 | 162.1 | 164.9 | 20.2%               | 1.7%                  |
| AUGUST    | 137.0 | 142.6 | 152.6 | 158.7 | 161.8 | 164.8 | 20.3%               | 1.9%                  |
| SEPTEMBER | 136.9 | 142.9 | 152.7 | 158.5 | 161.1 | 164.9 | 20.5%               | 2.4%                  |
| OCTOBER   | 137.5 | 143.9 | 153.8 | 158.6 | 161.8 | 165.3 | 20.2%               | 2.2%                  |
| NOVEMBER  | 137.7 | 144.2 | 154.0 | 158.8 | 161.8 | 165.4 | 20.1%               | 2.2%                  |
| DECEMBER  | 137.4 | 144.0 | 153.1 | 158.3 | 161.2 | 165.0 | 20.1%               | 2.4%                  |

SOURCE(S): Statistics Canada.

Consumer Price Index, monthly, not seasonally adjusted. Table 18-10-0004-01. [Online] [Cited: January 19, 2026].  
<https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=1810000401>

## 5.1 COST OF LIVING

### 5.1.3 MONTHLY CONSUMER PRICE INDEX, B.C.

|          | 2020  | 2021  | 2022  | 2023  | 2024  | 2025  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|----------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| JANUARY  | 132.1 | 133.6 | 139.4 | 148.1 | 152.6 | 156.0 | 18.1%               | 2.2%                  |
| FEBRUARY | 132.9 | 134.1 | 140.4 | 149.1 | 153.0 | 157.6 | 18.6%               | 3.0%                  |
| MARCH    | 132.3 | 134.9 | 143.0 | 149.7 | 153.8 | 157.8 | 19.3%               | 2.6%                  |
| APRIL    | 131.2 | 135.2 | 144.2 | 150.4 | 154.7 | 157.8 | 20.3%               | 2.0%                  |

# INCOME SUPPORTS

## DATA TABLES CONTINUED

|           | 2020  | 2021  | 2022  | 2023  | 2024  | 2025  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| MAY       | 131.5 | 135.1 | 146.1 | 151.0 | 155.4 | 159.0 | 20.9%               | 2.3%                  |
| JUNE      | 132.6 | 135.8 | 146.5 | 151.6 | 155.5 | 158.8 | 19.8%               | 2.1%                  |
| JULY      | 132.6 | 136.7 | 147.6 | 152.1 | 156.4 | 159.1 | 20.0%               | 1.7%                  |
| AUGUST    | 132.4 | 137.0 | 147.0 | 152.6 | 156.2 | 159.0 | 20.1%               | 1.8%                  |
| SEPTEMBER | 132.5 | 137.2 | 147.8 | 152.7 | 155.8 | 158.8 | 19.8%               | 1.9%                  |
| OCTOBER   | 132.9 | 137.9 | 148.6 | 152.6 | 156.2 | 159.4 | 19.9%               | 2.0%                  |
| NOVEMBER  | 133.3 | 138.1 | 148.1 | 152.8 | 156.3 | 159.5 | 19.7%               | 2.0%                  |
| DECEMBER  | 132.8 | 138.0 | 147.1 | 152.1 | 156.1 | 158.7 | 19.5%               | 1.7%                  |

SOURCE(S): Statistics Canada.  
Consumer Price Index, monthly, not seasonally adjusted. Table 18-10-0004-01. [Online] [Cited: January 19, 2026].  
<https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=1810000401>

### 5.2 FEDERAL AND PROVINCIAL SUPPORTS

#### 5.2.1 FEDERAL INCOME SUPPLEMENTS FOR LOW-INCOME SENIORS, AT MARCH 31

|                       | 2020    | 2021    | 2022    | 2023    | 2024      | 2025      | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------|---------|---------|---------|---------|-----------|-----------|---------------------|-----------------------|
| SENIORS RECEIVING OAS | 891,384 | 924,059 | 955,668 | 980,045 | 1,010,645 | 1,045,035 | 17.2%               | 3.4%                  |
| SENIORS RECEIVING GIS | 274,216 | 291,817 | 297,172 | 319,428 | 339,014   | 344,449   | 25.6%               | 1.6%                  |

SOURCE(S): Government of Canada.  
Number of Persons Receiving OAS by Province and by Type (20240531-svpres-oasben). [Online] [Cited: June 11, 2025].  
<https://open.canada.ca/data/en/dataset/77381606-95c0-411a-a7cd-eba5d038c1c4>

### 5.2 FEDERAL AND PROVINCIAL SUPPORTS

#### 5.2.2 PROVINCIAL SUPPLEMENT FOR LOW-INCOME SENIORS, AT DECEMBER 31

|  | 2019   | 2020   | 2021   | 2022   | 2023   | 2024   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|--------|--------|--------|--------|--------|--------|---------------------|-----------------------|
| SENIORS RECEIVING BC SENIOR'S SUPPLEMENT | 65,747 | 68,381 | 73,457 | 91,539 | 96,290 | 96,784 | 47.2%               | 0.5%                  |

SOURCE(S): Ministry of Social Development and Poverty Reduction.  
BC Senior's Supplement Program. [Received: July 14, 2025].

5.2 FEDERAL AND PROVINCIAL SUPPORTS

**5.2.3 MONTHLY FEDERAL AND PROVINCIAL SUPPLEMENTS FOR A SINGLE LOW-INCOME SENIOR LIVING ALONE, AT JANUARY EACH YEAR**

|                        | 2020       | 2021       | 2022       | 2023       | 2024       | 2025       | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| <b>OAS</b>             |            |            |            |            |            |            |                     |                       |
| 65-74                  | \$613.53   | \$615.37   | \$642.25   | \$687.56   | \$713.34   | \$727.67   | 18.6%               | 2.0%                  |
| 75+                    | \$613.53   | \$615.37   | \$642.25   | \$756.32   | \$784.67   | \$800.44   | 30.5%               | 2.0%                  |
| GIS                    | \$916.38   | \$919.12   | \$959.26   | \$1,026.96 | \$1,065.47 | \$1,086.88 | 18.6%               | 2.0%                  |
| BC SENIOR'S SUPPLEMENT | \$49.30    | \$49.30    | \$99.30    | \$99.30    | \$99.30    | \$99.30    | 101.4%              | 0.0%                  |
| <b>TOTAL</b>           |            |            |            |            |            |            |                     |                       |
| 65-74                  | \$1,579.21 | \$1,583.79 | \$1,700.81 | \$1,813.82 | \$1,878.11 | \$1,913.85 | 21.2%               | 1.9%                  |
| 75+                    | \$1,579.21 | \$1,583.79 | \$1,700.81 | \$1,882.58 | \$1,949.44 | \$1,986.62 | 25.8%               | 1.9%                  |

SOURCE(S): Government of Canada.

Statistics related to the Old Age Security program and the Canada Pension Plan. [Online] [Cited: May 14, 2025].  
<https://www.canada.ca/en/employment-social-development/programs/pensions/pension.html>

Government of British Columbia.

Senior's Supplement Rate Table. BC Employment and Assistance. [Online] [Cited: May 14, 2025].  
<https://www2.gov.bc.ca/gov/content/governments/policies-for-government/bcea-policy-and-procedure-manual/bc-employment-and-assistance-rate-tables/senior-s-supplement-rate-table>

5.2 FEDERAL AND PROVINCIAL SUPPORTS

**5.2.4 MONTHLY FEDERAL AND PROVINCIAL SUPPLEMENTS FOR A SINGLE LOW-INCOME SENIOR LIVING ALONE, AT OCTOBER EACH YEAR**

|                        | 2020       | 2021       | 2022       | 2023       | 2024       | 2025       | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| <b>OAS</b>             |            |            |            |            |            |            |                     |                       |
| 65-74                  | \$614.14   | \$635.26   | \$685.50   | \$707.68   | \$727.67   | \$740.90   | 20.6%               | 1.8%                  |
| 75+                    | \$614.14   | \$635.26   | \$754.05   | \$778.45   | \$800.44   | \$814.10   | 32.6%               | 1.7%                  |
| GIS                    | \$917.29   | \$948.82   | \$1,023.88 | \$1,057.01 | \$1,086.88 | \$1,105.43 | 20.5%               | 1.7%                  |
| BC SENIOR'S SUPPLEMENT | \$49.30    | \$99.30    | \$99.30    | \$99.30    | \$99.30    | \$99.30    | 101.4%              | 0.0%                  |
| <b>TOTAL</b>           |            |            |            |            |            |            |                     |                       |
| 65-74                  | \$1,580.73 | \$1,683.38 | \$1,808.68 | \$1,863.99 | \$1,913.85 | \$1,945.63 | 23.1%               | 1.7%                  |
| 75+                    | \$1,580.73 | \$1,683.38 | \$1,877.23 | \$1,934.76 | \$1,986.62 | \$2,018.83 | 27.7%               | 1.6%                  |

NOTE(S): Starting from July 2022, seniors aged 75 and over receive a 10% increase in their OAS pension.

SOURCE(S): Government of British Columbia.

Senior's Supplement Rate Table. BC Employment and Assistance. [Online] [Cited: October 28, 2025].  
<https://www2.gov.bc.ca/gov/content/governments/policies-for-government/bcea-policy-and-procedure-manual/bc-employment-and-assistance-rate-tables/senior-s-supplement-rate-table>

# INCOME SUPPORTS

## DATA TABLES CONTINUED

### 5.2 FEDERAL AND PROVINCIAL SUPPORTS

#### 5.2.5 MONTHLY SUPPLEMENT AMOUNTS FOR SINGLE SENIORS BY PROVINCE, 2020-2025

|  | 2020     | 2021     | 2022     | 2023     | 2024     | 2025     |
|--|----------|----------|----------|----------|----------|----------|
| <b>ALBERTA<sup>1</sup></b>                           |          |          |          |          |          |          |
| ALBERTA SENIORS BENEFIT (MAXIMUM)                    | \$285.92 | \$285.92 | \$285.92 | \$316.00 | \$316.00 | \$322.33 |
| <b>MANITOBA<sup>1</sup></b>                          |          |          |          |          |          |          |
| 55 PLUS PROGRAM (MAXIMUM)                            | \$53.93  | \$53.93  | \$53.93  | \$53.93  | \$53.93  | \$53.93  |
| <b>NEW BRUNSWICK<sup>1</sup></b>                     |          |          |          |          |          |          |
| NEW BRUNSWICK LOW-INCOME SENIORS' BENEFIT            | \$33.33  | \$33.33  | \$33.33  | \$33.33  | \$50.00  | \$51.33  |
| <b>NEWFOUNDLAND AND LABRADOR<sup>1</sup></b>         |          |          |          |          |          |          |
| NEWFOUNDLAND AND LABRADOR SENIORS' BENEFIT (MAXIMUM) | \$109.42 | \$109.42 | \$120.33 | \$126.33 | \$126.33 | \$129.25 |
| <b>NORTHWEST TERRITORIES</b>                         |          |          |          |          |          |          |
| NWT SENIOR CITIZEN SUPPLEMENTARY BENEFIT             | \$196.00 | \$196.00 | \$196.00 | \$196.00 | \$196.00 | \$196.00 |
| <b>NUNAVUT</b>                                       |          |          |          |          |          |          |
| SENIOR CITIZEN SUPPLEMENTARY BENEFIT                 | \$200.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 | \$300.00 |
| <b>ONTARIO</b>                                       |          |          |          |          |          |          |
| ONTARIO GUARANTEED ANNUAL INCOME SYSTEM (MAXIMUM)    | \$83.00  | \$83.00  | \$83.00  | \$83.00  | \$87.00  | \$90.00  |
| <b>PRINCE EDWARD ISLAND<sup>1,2</sup></b>            |          |          |          |          |          |          |
| SENIORS INDEPENDENCE INITIATIVE (MAXIMUM)            | n/a      | \$125.00 | \$141.67 | \$141.67 | \$150.00 | \$150.00 |
| <b>SASKATCHEWAN</b>                                  |          |          |          |          |          |          |
| SENIORS INCOME PLAN (MAXIMUM)                        | \$270.00 | \$300.00 | \$330.00 | \$360.00 | \$360.00 | \$360.00 |
| <b>YUKON</b>   |          |          |          |          |          |          |
| YUKON SENIORS INCOME SUPPLEMENT (MAXIMUM)            | \$253.25 | \$253.25 | \$273.05 | \$288.61 | \$288.61 | \$288.61 |
| <b>BRITISH COLUMBIA</b>                              |          |          |          |          |          |          |
| BC SENIOR'S SUPPLEMENT (MAXIMUM)                     | \$49.30  | \$99.30  | \$99.30  | \$99.30  | \$99.30  | \$99.30  |

NOTE(S): Quebec does not have a senior's supplement program but has a senior assistance tax credit program for eligible seniors. Nova Scotia does not have a monthly supplement but has Seniors Care Grant which helps low-income seniors with the cost of household services, healthcare services, and home heating. <sup>1</sup>Amounts are calculated to reflect the amount of each benefit per month. <sup>2</sup>The Seniors Independence Initiative was introduced in PEI in April 2021 to provide additional support for low-income seniors. Funding is targeted to a suite of services that includes grass cutting, home maintenance, housekeeping, Lifeline Medical Alert System, meal preparation, snow removal and transportation.

SOURCE(S): Provincial and Territorial Government websites. [Online]  
[Cited: August 19, 2025].

5.2 FEDERAL AND PROVINCIAL SUPPORTS

**5.2.6 CANADA PENSION PLAN, AS OF MARCH 31**

|   | 2020      | 2021      | 2022      | 2023      | 2024      | 2025      | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|-----------|-----------|-----------|-----------|-----------|-----------|---------------------|-----------------------|
| SENIORS RECEIVING CPP - RETIREMENT              | 966,059   | 997,262   | 1,018,904 | 1,041,633 | 1,067,680 | 1,094,200 | 13.3%               | 2.5%                  |
| SENIORS RECEIVING CPP - SURVIVOR'S              | 186,864   | 189,118   | 192,210   | 193,511   | 197,122   | 200,277   | 7.2%                | 1.6%                  |
| SENIORS RECEIVING CPP - RETIREMENT & SURVIVOR'S | 1,152,923 | 1,186,380 | 1,211,114 | 1,235,144 | 1,264,802 | 1,294,477 | 12.3%               | 2.3%                  |

SOURCE(S): Government of Canada.

Canada Pension Plan (CPP) - Number of Benefits, by Place of Residence and Benefit Type (20240430cpres-cppben). [Online] [Cited: June 11, 2025]. <https://open.canada.ca/data/en/dataset/1fab2afd-4f3c-4922-a07e-58d7bed9dcfc>

5.2 FEDERAL AND PROVINCIAL SUPPORTS

**5.2.7 MONTHLY PAYMENT AMOUNTS FOR CANADA PENSION PLAN**

|             | 2019/20    | 2020/21    | 2021/22    | 2022/23    | 2023/24    | 2024/25    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| AVERAGE CPP | \$710.41   | \$714.21   | \$727.61   | \$772.71   | \$815.00   | \$848.37   | 19.4%               | 4.1%                  |
| MAXIMUM CPP | \$1,175.83 | \$1,203.75 | \$1,253.59 | \$1,306.57 | \$1,364.60 | \$1,433.00 | 21.9%               | 5.0%                  |

NOTE(S): The average CPP is as of July in each fiscal year from 2021/22 onwards, otherwise as of June.

SOURCE(S): Government of Canada.

Canada Pension Plan: Pensions and benefits monthly amounts. [Online] [Cited: October 25, 2025]. <https://www.canada.ca/en/services/benefits/publicpensions/cpp/payment-amounts.html>

5.2 FEDERAL AND PROVINCIAL SUPPORTS

**5.2.8 FEDERAL AND PROVINCIAL TAX CREDIT INDEXATION RATES**

|                 | 2020 | 2021 | 2022 | 2023 | 2024 | 2025 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|-----------------|------|------|------|------|------|------|---------------------------|-----------------------------|
| FEDERAL CREDITS | 1.9% | 1.0% | 2.4% | 6.3% | 4.7% | 2.7% | 0.8%                      | -2.0%                       |
| B.C. CREDITS    | 2.5% | 1.1% | 2.1% | 6.0% | 5.0% | 2.8% | 0.3%                      | -2.2%                       |

NOTE(S): The following tax credits available to seniors are indexed: Federal: age amount, disability amount, caregiver amount, medical expenses; Provincial: age amount, eligible dependent, BC caregiver credit, medical expense credit, credit for mental or physical impairment. The following tax credits available to seniors are not indexed: Federal: pension income amount, home accessibility tax credit, pension income splitting; Provincial: pension credit, charitable gifts.

SOURCE(S): Government of Canada.

Indexation adjustment for personal income tax and benefit amounts. [Online] [Cited: July 14, 2025].

<https://www.canada.ca/en/revenue-agency/services/tax/individuals/frequently-asked-questions-individuals/adjustment-personal-income-tax-benefit-amounts.html>

Government of British Columbia.

B.C. Basic Personal Income Tax Credits. [Online] [Cited: July 14, 2025].

<https://www2.gov.bc.ca/gov/content/taxes/income-taxes/personal/credits/basic>

# INCOME SUPPORTS

## DATA TABLES CONTINUED

### 5.2 FEDERAL AND PROVINCIAL SUPPORTS

#### 5.2.9 EMPLOYMENT RATE FOR SENIORS NEW

|              | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|--------------|-------|-------|-------|-------|-------|-------|---------------------------|-----------------------------|
| <b>65+</b>   |       |       |       |       |       |       |                           |                             |
| CANADA       | 14.3% | 12.9% | 13.1% | 13.8% | 14.3% | 14.4% | 0.1%                      | 0.1%                        |
| B.C.         | 15.6% | 14.9% | 13.9% | 14.8% | 14.9% | 14.9% | -0.7%                     | 0.0%                        |
| <b>65-69</b> |       |       |       |       |       |       |                           |                             |
| CANADA       | 27.4% | 24.2% | 25.5% | 26.8% | 27.8% | 28.0% | 0.6%                      | 0.2%                        |
| B.C.         | 30.2% | 27.6% | 26.9% | 29.1% | 29.3% | 30.3% | 0.1%                      | 1.0%                        |
| <b>70+</b>   |       |       |       |       |       |       |                           |                             |
| CANADA       | 7.9%  | 7.4%  | 7.1%  | 7.5%  | 7.9%  | 8.0%  | 0.1%                      | 0.1%                        |
| B.C.         | 8.4%  | 8.8%  | 7.7%  | 8.0%  | 8.3%  | 8.0%  | -0.4%                     | -0.3%                       |

NOTE(S): The Labour Force survey does not account for persons living on reserves and other Indigenous settlements in the provinces, full time members of the Canadian Armed Forces, the institutionalized population, and households in some remote areas with very low population density.

SOURCE(S): Statistics Canada.

Table 14-10-0327-01. Labour force characteristics by gender and detailed age group, annual. [Online] [Cited: March 11, 2025]. <https://www150.statcan.gc.ca/t1/tbl1/en/tv.action?pid=1410032701>

### 5.3 PREMIUM ASSISTANCE PROGRAMS

#### 5.3.1 EXPENDITURES FOR PRESCRIPTION MEDICATIONS FOR SENIORS

|   | 2019/20        | 2020/21        | 2021/22        | 2022/23        | 2023/24        | 2024/25        | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|----------------|----------------|----------------|----------------|----------------|----------------|---------------------|-----------------------|
| PHARMACARE                                | \$432M         | \$448M         | \$467M         | \$493M         | \$521M         | \$580M         | 34.2%               | 11.2%                 |
| OUT-OF-POCKET/<br>THIRD-PARTY<br>INSURERS | \$897M         | \$949M         | \$1.03B        | \$1.09B        | \$1.17B        | \$1.29B        | 44.1%               | 10.2%                 |
| DISPENSING FEES                           | \$184M         | \$193M         | \$203M         | \$216M         | \$234M         | \$256M         | 39.4%               | 9.7%                  |
| DRUG COSTS                                | \$640M         | \$678M         | \$739M         | \$778M         | \$837M         | \$919M         | 43.5%               | 9.8%                  |
| ADDITIONAL MARK-<br>UP FEE                | \$72M          | \$78M          | \$84M          | \$92M          | \$102M         | \$117M         | 61.3%               | 14.8%                 |
| <b>TOTAL BILLED</b>                       | <b>\$1.33B</b> | <b>\$1.40B</b> | <b>\$1.49B</b> | <b>\$1.58B</b> | <b>\$1.69B</b> | <b>\$1.87B</b> | <b>40.9%</b>        | <b>10.5%</b>          |

NOTE(S): Dispensing fees do not include Plan B capitation fees. PharmaCare pays contracted pharmacies a monthly capitation fee for providing services to permanent residents of licensed long-term care facilities that are listed as Plan B facilities. The monthly capitation fee is paid according to the number of beds the pharmacy has serviced, regardless of the number of residents who may have occupied the bed during the month.

SOURCE(S): Ministry of Health. PharmaNet. [Extracted: September 11, 2025].

5.3 PREMIUM ASSISTANCE PROGRAMS

5.3.2 PROPORTION OF PHARMACIES CHARGING UP TO \$10 OR OVER \$10 DISPENSING FEE FOR SELECT COMMUNITIES IN B.C.

|                      | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|----------------------|---------|---------|---------|---------|---------|---------|---------------------------|-----------------------------|
| <b>ABBOTSFORD</b>    |         |         |         |         |         |         |                           |                             |
| UP TO \$10           | 71%     | 75%     | 77%     | 76%     | 76%     | 73%     | 2.4%                      | -2.6%                       |
| OVER \$10            | 29%     | 25%     | 23%     | 24%     | 24%     | 27%     | -2.4%                     | 2.6%                        |
| <b>PRINCE GEORGE</b> |         |         |         |         |         |         |                           |                             |
| UP TO \$10           | 48%     | 43%     | 43%     | 41%     | 41%     | 36%     | -11.5%                    | -4.5%                       |
| OVER \$10            | 52%     | 57%     | 57%     | 59%     | 59%     | 64%     | 11.5%                     | 4.5%                        |
| <b>VANCOUVER</b>     |         |         |         |         |         |         |                           |                             |
| UP TO \$10           | 63%     | 62%     | 61%     | 58%     | 58%     | 55%     | -8.2%                     | -2.8%                       |
| OVER \$10            | 37%     | 38%     | 39%     | 42%     | 42%     | 45%     | 8.2%                      | 2.8%                        |
| <b>VERNON</b>        |         |         |         |         |         |         |                           |                             |
| UP TO \$10           | 44%     | 44%     | 42%     | 37%     | 43%     | 43%     | -1.6%                     | 0.0%                        |
| OVER \$10            | 56%     | 56%     | 58%     | 63%     | 57%     | 57%     | 1.6%                      | 0.0%                        |
| <b>VICTORIA</b>      |         |         |         |         |         |         |                           |                             |
| UP TO \$10           | 44%     | 47%     | 46%     | 42%     | 36%     | 34%     | -9.0%                     | -2.0%                       |
| OVER \$10            | 56%     | 53%     | 54%     | 58%     | 64%     | 66%     | 9.0%                      | 2.0%                        |
| <b>B.C.</b>          |         |         |         |         |         |         |                           |                             |
| UP TO \$10           | 57%     | 58%     | 58%     | 57%     | 57%     | 56%     | -1.4%                     | -1.5%                       |
| OVER \$10            | 43%     | 42%     | 42%     | 43%     | 43%     | 44%     | 1.4%                      | 1.5%                        |

NOTE(S): Dispensing fees do not include Plan B capitation fees. PharmaCare pays contracted pharmacies a monthly capitation fee for providing services to permanent residents of licensed long-term care facilities that are listed as Plan B facilities. The monthly capitation fee is paid according to the number of beds the pharmacy has serviced, regardless of the number of residents who may have occupied the bed during the month.

SOURCE(S): Ministry of Health.  
PharmaNet. [Extracted: September 11, 2025].

# SAFETY AND PROTECTION

## DATA TABLES

### 6.1 COMMUNITY RESOURCES - SENIORS ABUSE AND INFORMATION HELP LINE (SAIL)

#### 6.1.1 NUMBER OF CALLS TO SAIL

|                     | 2019         | 2020         | 2021         | 2022         | 2023         | 2024         | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------------|-----------------------|
| ABUSE RELATED       | 1,580        | 1,664        | 2,156        | 2,821        | 3,038        | 2,695        | 70.6%               | -11.3%                |
| NON-ABUSE MATTERS   | 2,526        | 2,006        | 2,344        | 2,759        | 3,189        | 4,001        | 58.4%               | 25.5%                 |
| GENERAL INFORMATION | 1,452        | 1,221        | 1,922        | 703          | 875          | 1,004        | -30.9%              | 14.7%                 |
| <b>TOTAL</b>        | <b>5,558</b> | <b>4,891</b> | <b>6,422</b> | <b>6,283</b> | <b>7,102</b> | <b>7,700</b> | <b>38.5%</b>        | <b>8.4%</b>           |

SOURCE(S): Seniors First BC.  
Seniors Abuse and Information Line (SAIL). [Received: July 21, 2025].

### 6.1 COMMUNITY RESOURCES - SENIORS ABUSE AND INFORMATION HELP LINE (SAIL)

#### 6.1.2 NUMBER OF CALLS TO SAIL BY DEGREE OF HARM

|                  | 2019         | 2020         | 2021         | 2022         | 2023         | 2024         | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------------|-----------------------|
| NO HARM*         | 72           | 20           | 38           | n/a          | n/a          | n/a          | n/a                 | n/a                   |
| MINOR HARM       | 241          | 187          | 206          | 462          | 477          | 285          | 18.3%               | -40.3%                |
| MODERATE HARM    | 1,204        | 1,143        | 819          | 1,143        | 1,651        | 1,732        | 43.9%               | 4.9%                  |
| SEVERE HARM      | 105          | 196          | 528          | 725          | 443          | 452          | 330.5%              | 2.0%                  |
| CANNOT DETERMINE | 19           | 156          | 598          | 486          | 467          | 226          | 1089.5%             | -51.6%                |
| <b>TOTAL</b>     | <b>1,641</b> | <b>1,702</b> | <b>2,189</b> | <b>2,816</b> | <b>3,038</b> | <b>2,695</b> | <b>64.2%</b>        | <b>-11.3%</b>         |

NOTE(S): \*"No Harm" was removed from data collection in May 2021 as there is always some level of impact/harm present in abuse, neglect, and mistreatment.

SOURCE(S): Seniors First BC.  
Seniors Abuse and Information Line (SAIL). [Received: June 2, 2025].

### 6.1 COMMUNITY RESOURCES - SENIORS ABUSE AND INFORMATION HELP LINE (SAIL)

#### 6.1.3 FREQUENCY OF HARM TYPE REPORTED TO SAIL\*

|   | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| EMOTIONAL ABUSE/<br>PSYCHOLOGICAL ABUSE | 1,231 | 1,774 | 1,482 | 1,402 | 1,579 | 1,504 | 22%                 | -5%                   |
| FINANCIAL ABUSE                         | 939   | 880   | 1,192 | 1,411 | 1,468 | 1,441 | 53%                 | -2%                   |
| MEDICATION-RELATED ABUSE                | 47    | 25    | 68    | 50    | 50    | 61    | 30%                 | 22%                   |
| NEGLECT                                 | 290   | 305   | 452   | 420   | 402   | 319   | 10%                 | -21%                  |

|                           | 2019         | 2020         | 2021         | 2022         | 2023         | 2024         | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------------|-----------------------|
| SELF-NEGLECT              | 48           | 52           | 272          | 340          | 290          | 305          | 535%                | 5%                    |
| PHYSICAL ABUSE            | 310          | 186          | 249          | 224          | 250          | 238          | -23%                | -5%                   |
| SEXUAL ABUSE              | 22           | 6            | 19           | 20           | 26           | 20           | -9%                 | -23%                  |
| SPIRITUAL/RELIGIOUS ABUSE | 7            | 1            | 5            | 5            | 2            | 4            | -43%                | 100%                  |
| SYSTEMIC/STRUCTURAL ABUSE | 21           | 29           | 165          | 220          | 452          | 337          | 1505%               | -25%                  |
| VIOLATION OF RIGHTS**     | 153          | 176          | 68           | n/a          | n/a          | n/a          | n/a                 | n/a                   |
| CRIMINAL/ THREATENING     | 181          | 190          | 412          | 347          | 507          | 464          | 156%                | -8%                   |
| ADULT SURVIVOR OF ABUSE   | n/a          | n/a          | 8            | 11           | 19           | 9            | n/a                 | -53%                  |
| INSTITUTIONAL             | n/a          | n/a          | 64           | 143          | 125          | 127          | n/a                 | 2%                    |
| ANIMAL ABUSE              | n/a          | n/a          | 2            | 3            | 7            | 5            | n/a                 | -29%                  |
| UNSPECIFIED               | n/a          | n/a          | 61           | 148          | 151          | 114          | n/a                 | -25%                  |
| <b>TOTAL</b>              | <b>3,249</b> | <b>3,624</b> | <b>4,519</b> | <b>4,744</b> | <b>5,328</b> | <b>4,948</b> | <b>52%</b>          | <b>-7%</b>            |

NOTE(5): \*More than one type of harm or abuse may be occurring at the same time. \*\*"Violation of rights" was removed from SAIL contact form in May 17, 2021 because there was an overlap of the subcategories under emotional/psychological abuse.

SOURCE(S): Seniors First BC.  
Seniors Abuse and Information Line (SAIL). [Received: June 2, 2025].

#### 6.1 COMMUNITY RESOURCES - SENIORS ABUSE AND INFORMATION HELP LINE (SAIL)

##### 6.1.4 NUMBER OF CALLS BY TYPE OF RELATIONSHIP WITH THE ALLEGED ABUSER

|                             | 2019 | 2020 | 2021  | 2022  | 2023  | 2024  | % CHANGE IN 4 YEARS | % CHANGE IN LAST YEAR |
|-----------------------------|------|------|-------|-------|-------|-------|---------------------|-----------------------|
| CAREGIVER                   | n/a  | n/a  | 18    | 51    | 42    | 37    | 106%                | -12%                  |
| COMMUNITY SERVICE PROVIDERS | n/a  | n/a  | 15    | 18    | 40    | 27    | 80%                 | -33%                  |
| CONTRACTORS/ TRADESPERSONS  | n/a  | n/a  | 43    | 26    | 23    | 17    | -60%                | -26%                  |
| COUNSELLOR/CLERGY           | n/a  | n/a  | 2     | 1     | 1     | 4     | 100%                | 300%                  |
| EMPLOYEE/EMPLOYER           | n/a  | n/a  | 0     | 5     | 20    | 13    | n/a                 | -35%                  |
| FAMILY                      | n/a  | n/a  | 1,296 | 1,447 | 1,595 | 1,632 | 26%                 | 2%                    |
| FELLOW PATIENT/ RESIDENT    | n/a  | n/a  | 12    | 10    | 4     | 1     | -92%                | -75%                  |

# SAFETY AND PROTECTION

## DATA TABLES CONTINUED

|   | 2019 | 2020 | 2021         | 2022         | 2023         | 2024         | % CHANGE IN 4 YEARS | % CHANGE IN LAST YEAR |
|---|------|------|--------------|--------------|--------------|--------------|---------------------|-----------------------|
| FINANCIAL STAFF                             | n/a  | n/a  | 12           | 13           | 15           | 15           | 25%                 | 0%                    |
| FRIENDS/NEIGHBOURS                          | n/a  | n/a  | 182          | 179          | 234          | 174          | -4%                 | -26%                  |
| HEALTH CARE ASSISTANTS                      | n/a  | n/a  | 17           | 19           | 19           | 17           | 0%                  | -11%                  |
| HEALTH CARE PROVIDER                        | n/a  | n/a  | 73           | 62           | 57           | 74           | 1%                  | 30%                   |
| LANDLORD/HOUSING PROVIDER                   | n/a  | n/a  | 173          | 244          | 293          | 176          | 2%                  | -40%                  |
| LAW ENFORCEMENT                             | n/a  | n/a  | 4            | 7            | 16           | 9            | 125%                | -44%                  |
| LEGAL PROFESSIONALS                         | n/a  | n/a  | 4            | 12           | 14           | 11           | 175%                | -21%                  |
| SOCIAL WORKER                               | n/a  | n/a  | 8            | 8            | 3            | 1            | -88%                | -67%                  |
| STAFF MEMBER (HOSPITAL/LTC/ASSISTED LIVING) | n/a  | n/a  | 76           | 60           | 34           | 45           | -41%                | 32%                   |
| STRANGER (NO RELATIONSHIP)                  | n/a  | n/a  | 69           | 84           | 106          | 85           | 23%                 | -20%                  |
| TENANT/ROOMMATE                             | n/a  | n/a  | 26           | 64           | 71           | 83           | 219%                | 17%                   |
| VOLUNTEER                                   | n/a  | n/a  | 0            | 2            | 2            | 0            | n/a                 | -100%                 |
| NOT SPECIFIED/ UNKNOWN                      | n/a  | n/a  | 130          | 34           | 22           | 28           | -78%                | 27%                   |
| <b>TOTAL</b>                                |      |      | <b>2,160</b> | <b>2,346</b> | <b>2,611</b> | <b>2,449</b> | <b>13%</b>          | <b>-6%</b>            |

SOURCE(S): Seniors First BC.  
Seniors Abuse and Information Line (SAIL). [Received: June 2, 2025].

### 6.1 COMMUNITY RESOURCES - bc211

#### 6.1.5 NUMBER OF CALLERS TO BC211 REPORTING ELDER ABUSE

|                  | 2019/20    | 2020/21    | 2021/22    | 2022/23    | 2023/24    | 2024/25    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| SELF             | 213        | 211        | 416        | 404        | 538        | 608        | 185.4%              | 13.0%                 |
| FAMILY           | 71         | 106        | 111        | 95         | 119        | 138        | 94.4%               | 16.0%                 |
| FRIEND           | 18         | 37         | 39         | 36         | 35         | 39         | 116.7%              | 11.4%                 |
| SERVICE PROVIDER | 20         | 31         | 23         | 19         | 19         | 11         | -45.0%              | -42.1%                |
| OTHER/UNKNOWN    | 25         | 40         | 30         | 26         | 39         | 50         | 100.0%              | 28.2%                 |
| <b>TOTAL</b>     | <b>347</b> | <b>425</b> | <b>619</b> | <b>580</b> | <b>750</b> | <b>846</b> | <b>143.8%</b>       | <b>12.8%</b>          |

SOURCE(S): bc211.  
bc211 Helpline. [Received: July 15, 2025].

6.1 COMMUNITY RESOURCES - bc211

**6.1.6 NUMBER OF CALLERS TO BC211 AGED 55+ REPORTING ABUSE OF THEMSELVES**

|              | 2019/20    | 2020/21    | 2021/22    | 2022/23    | 2023/24    | 2024/25    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| FEMALE       | 182        | 161        | 347        | 328        | 474        | 523        | 187.4%              | 10.3%                 |
| MALE         | 31         | 48         | 68         | 72         | 59         | 80         | 158.1%              | 35.6%                 |
| TRANSGENDER  | 0          | 0          | 1          | 1          | 2          | 2          | n/a                 | 0.0%                  |
| UNKNOWN      | 0          | 2          | 0          | 3          | 3          | 3          | n/a                 | 0.0%                  |
| <b>TOTAL</b> | <b>213</b> | <b>211</b> | <b>416</b> | <b>404</b> | <b>538</b> | <b>608</b> | <b>185.4%</b>       | <b>13.0%</b>          |

SOURCE(S): bc211.  
bc211 Helpline. [Received: July 15, 2025].

6.1 COMMUNITY RESOURCES - bc211

**6.1.7 INCIDENTS OF ABUSE FOR CALLERS TO BC211 AGED 55+ REPORTING ABUSE OF THEMSELVES**

|                         | 2019/20    | 2020/21    | 2021/22    | 2022/23    | 2023/24    | 2024/25    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| ELDER                   | 73         | 124        | 135        | 128        | 115        | 130        | 78.1%               | 13.0%                 |
| DOMESTIC VIOLENCE       | 78         | 90         | 123        | 130        | 194        | 234        | 200.0%              | 20.6%                 |
| EMOTIONAL               | 48         | 79         | 114        | 74         | 143        | 140        | 191.7%              | -2.1%                 |
| FINANCIAL               | 25         | 47         | 68         | 45         | 64         | 58         | 132.0%              | -9.4%                 |
| PHYSICAL/SEXUAL         | 21         | 41         | 70         | 49         | 102        | 104        | 395.2%              | 2.0%                  |
| UNSPECIFIED AND OTHER** | 14         | 57         | 97         | 90         | 102        | 109        | 678.6%              | 6.9%                  |
| <b>TOTAL</b>            | <b>259</b> | <b>438</b> | <b>607</b> | <b>516</b> | <b>720</b> | <b>775</b> | <b>199.2%</b>       | <b>7.6%</b>           |

NOTE(S): \*One caller can report one or more types of abuse. \*\*includes "Unspecified", "Child" and "Historical".

SOURCE(S): bc211.  
bc211 Helpline. [Received: July 15, 2025].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

**6.2.1 CASES OF ABUSE, NEGLECT, AND SELF-NEGLECT**

|                 | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| ALL AGES        | 2,489 | 2,123 | 2,198 | 2,842 | 2,704 | 2,881 | 15.7%               | 6.5%                  |
| OPEN CASES      | 231   | 228   | 238   | 343   | 338   | 510   | 120.8%              | 50.9%                 |
| CLOSED CASES    | 2,254 | 1,891 | 1,953 | 2,494 | 2,358 | 2,350 | 4.3%                | -0.3%                 |
| CONFIRMED CASES | 1,017 | 989   | 957   | 1,119 | 913   | 1,008 | -0.9%               | 10.4%                 |

# SAFETY AND PROTECTION

## DATA TABLES CONTINUED

|                 | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| UNKNOWN         | 4     | 4     | 7     | 5     | 8     | 21    | 425.0%              | 162.5%                |
| AGED 65+        | 1,954 | 1,631 | 1,688 | 2,231 | 2,151 | 2,267 | 16.0%               | 5.4%                  |
| OPEN CASES      | 184   | 181   | 176   | 251   | 254   | 389   | 111.4%              | 53.1%                 |
| CLOSED CASES    | 1,770 | 1,450 | 1,510 | 1,979 | 1,896 | 1,875 | 5.9%                | -1.1%                 |
| CONFIRMED CASES | 787   | 770   | 737   | 866   | 703   | 795   | 1.0%                | 13.1%                 |
| UNKNOWN         | 0     | 0     | 2     | 1     | 1     | 3     | n/a                 | 200.0%                |

NOTE(S): "Unknown" values may arise for a variety of reasons, but this does not indicate that the report was not investigated. IHA: Data combines records from two systems: ReAct (used until Oct 31, 2024) and Safeguarding (in use since Nov 1, 2024). FHA records AGA data from four systems: Meditech ITS, Meditech PCS, Meditech Expanse and Paris. Due to system level issues, FHA is unable to obtain complete data for 2024; as a result, the reported numbers may be undercounted. VCHA: in 2021 recorded an additional 125 reports that were not logged into BCPSLS and therefore are not captured in the case counts. VIHA: Commencing in 2024, VIHA reports all data through the Cerner system. No cases will be recorded in the PSLs ReAct database going forward. NHA only reports cases that are closed and confirmed to be abuse, neglect or self-neglect, therefore open and closed cases may be undercounted. NHA data reporting only uses the term 'cases' and does not record case 'status' (i.e., open, closed, confirmed). For reporting purposes only, the OSA has included NHA counts in 'total' and under 'closed'.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports. [Received: June 2025 to September 2025].

### 6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

#### 6.2.2 RELATIONSHIP OF REPORTER, CLOSED CASES AGED 65+

|                      | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|----------------------|-------|-------|-------|-------|-------|-------|---------------------------|-----------------------------|
| TOTAL CLOSED CASES   | 1,770 | 1,450 | 1,510 | 1,979 | 1,896 | 1,875 |                           |                             |
| HEALTH CARE PROVIDER | 22.9% | 32.6% | 28.3% | 25.8% | 30.2% | 23.7% | 0.8%                      | -6.5%                       |
| FAMILY               | 13.1% | 11.9% | 14.0% | 14.3% | 14.3% | 20.7% | 7.6%                      | 6.4%                        |
| PROVINCIAL SERVICE   | 6.4%  | 7.7%  | 6.9%  | 8.5%  | 6.4%  | 7.3%  | 0.8%                      | 0.9%                        |
| COMMUNITY SERVICE    | 4.2%  | 5.3%  | 5.2%  | 5.2%  | 4.9%  | 5.0%  | 0.8%                      | 0.1%                        |
| MEMBER OF THE PUBLIC | 3.2%  | 3.4%  | 5.3%  | 5.0%  | 3.7%  | 4.4%  | 1.2%                      | 0.7%                        |
| FRIEND               | 3.2%  | 3.4%  | 3.2%  | 3.0%  | 2.9%  | 3.4%  | 0.1%                      | 0.5%                        |
| OTHER                | 5.5%  | 5.9%  | 4.7%  | 5.1%  | 6.2%  | 5.2%  | -0.3%                     | -1.0%                       |
| NOT REPORTED         | 41.4% | 29.7% | 32.5% | 33.1% | 31.4% | 30.4% | -11.0%                    | -1.0%                       |

NOTE(S): Grouping: "Community Service" includes banker or financial advisor, BC Community Response Network, community agency not otherwise listed, fire department, police, professional non-medical, Seniors Abuse and Information Line (SAIL), BCEEAS, non-medical professional and Victim Link; "Member of the Public" includes landlord or strata, member of the public not otherwise listed, and neighbor; "Provincial Service" includes other designated agency, Public Guardian and Trustee (PGT), Health Inspector; "Other" includes self reported, anonymous reporter or other reporter not otherwise listed; NHA did not report this data in 2019 and the cases were assigned under "Not Reported". "Not Reported" indicates that the staff member did not provide a response to this category. NHA data reporting only uses the term 'cases' and does not record case 'status' (i.e., open, closed, confirmed). For reporting purposes only, the OSA has included NHA counts in 'total' and under 'closed'.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports. [Received: June 2025 to September 2025].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

**6.2.3 RELATIONSHIP OF SUSPECTED ABUSER, CASES AGED 65+**

|                      | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|----------------------|-------|-------|-------|-------|-------|-------|---------------------------|-----------------------------|
| SELF-NEGLECT         | 12.8% | 18.7% | 17.7% | 16.0% | 19.2% | 20.3% | 7.5%                      | 1.0%                        |
| ADULT CHILD          | 18.5% | 17.5% | 15.7% | 14.6% | 13.3% | 14.4% | -4.1%                     | 1.0%                        |
| SPOUSE/PARTNER       | 7.9%  | 6.8%  | 6.1%  | 4.7%  | 4.3%  | 6.5%  | -1.5%                     | 2.1%                        |
| OTHER FAMILY MEMBER  | 3.0%  | 2.3%  | 2.0%  | 1.7%  | 2.4%  | 1.5%  | -1.6%                     | -1.0%                       |
| FRIEND               | 3.0%  | 2.4%  | 2.9%  | 1.8%  | 1.6%  | 2.6%  | -0.4%                     | 1.1%                        |
| MEMBER OF THE PUBLIC | 2.4%  | 1.9%  | 2.5%  | 1.4%  | 1.4%  | 2.6%  | 0.3%                      | 1.2%                        |
| CARE PROVIDER        | 1.3%  | 0.6%  | 0.6%  | 1.1%  | 0.7%  | 0.6%  | -0.6%                     | -0.1%                       |
| OTHER                | 3.7%  | 2.7%  | 2.2%  | 1.7%  | 3.7%  | 2.8%  | -0.9%                     | -0.9%                       |
| NOT REPORTED         | 47.4% | 47.3% | 50.2% | 57.2% | 53.3% | 48.7% | 1.3%                      | -4.6%                       |

NOTE(S): A single case may have more than one abuser. Grouping: "Member of the Public" includes co-patient/resident, landlord, roommate, neighbor, or other member of the public not otherwise listed; "Other" includes Power of Attorney, not applicable, unknown, or other suspected abused not otherwise listed. FHA and NHA reported this data for all closed cases and cases of abuse and all other health authorities reported for confirmed cases only. Percentages reflect the total number reported for this measure. CLBC did not report data for this measure and are excluded from the calculation. VIHA transferred to a new system "Cerner" in 2022, and the data is unavailable from Cerner, therefore VIHA were excluded from the calculation for all the years. NHA data reporting only uses the term 'cases' and does not record case 'status' (i.e., open, closed, confirmed). For reporting purposes only, the OSA has included NHA counts in 'total' and under 'closed'.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports. [Received: June 2025 to September 2025].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

**6.2.4 ABILITY TO SEEK ASSISTANCE/SUPPORT, CONFIRMED CASES AGED 65+**

|         | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|---------|-------|-------|-------|-------|-------|-------|---------------------------|-----------------------------|
| YES     | 31.8% | 28.0% | 37.1% | 32.7% | 32.0% | 32.0% | 0.2%                      | 0.0%                        |
| NO      | 50.8% | 59.2% | 52.2% | 57.7% | 54.8% | 54.0% | 3.2%                      | -0.8%                       |
| UNKNOWN | 17.5% | 12.8% | 10.6% | 9.6%  | 13.2% | 14.0% | -3.5%                     | 0.8%                        |

NOTE(S): CLBC did not report this data and NHA reported 2023 data only; they are excluded from this measure calculation. Percentages reflect the total number reported for this measure.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports. [Received: June 2025 to September 2025].

# SAFETY AND PROTECTION

## DATA TABLES CONTINUED

### 6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

#### 6.2.5 REASONS FOR INABILITY TO SEEK ASSISTANCE OR SUPPORT, CONFIRMED CASES AGED 65+

|   | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|---|-------|-------|-------|-------|-------|-------|---------------------------|-----------------------------|
| DEMENTIA / COGNITIVE IMPAIRMENT                             | 38.4% | 43.7% | 46.2% | 46.5% | 44.3% | 44.0% | 5.7%                      | -0.3%                       |
| FRAILITY / INJURY DUE TO ADVANCED AGE / ILLNESS / CONDITION | 10.8% | 14.9% | 12.6% | 13.7% | 15.7% | 13.0% | 2.3%                      | -2.6%                       |
| PHYSICAL HANDICAP / DISABILITY                              | 3.2%  | 5.4%  | 6.7%  | 3.5%  | 5.1%  | 4.0%  | 0.8%                      | -1.0%                       |
| MENTAL ILLNESS  | 5.1%  | 5.7%  | 5.5%  | 5.2%  | 3.7%  | 5.8%  | 0.7%                      | 2.1%                        |
| ACQUIRED BRAIN INJURY                                       | 2.4%  | 2.5%  | 2.2%  | 2.1%  | 2.2%  | 5.0%  | 2.6%                      | 2.8%                        |
| ALCOHOL / DRUG IMPAIRMENT                                   | 3.7%  | 2.1%  | 1.4%  | 1.8%  | 4.2%  | 2.8%  | -0.9%                     | -1.4%                       |
| RESTRAINT (CHEMICAL / ENVIRONMENTAL / PHYSICAL)             | 0.2%  | 0.7%  | 0.8%  | 0.5%  | 0.2%  | 0.9%  | 0.7%                      | 0.7%                        |
| DEVELOPMENT DISABILITY                                      | 0.7%  | 0.2%  | 0.8%  | 0.5%  | 0.4%  | 0.7%  | 0.0%                      | 0.3%                        |
| UNKNOWN   | 34.3% | 21.5% | 19.7% | 20.4% | 17.8% | 15.5% | -18.8%                    | -2.3%                       |
| OTHER   | 1.2%  | 3.3%  | 4.3%  | 5.7%  | 6.4%  | 8.2%  | 7.1%                      | 1.9%                        |

NOTE(S): CLBC did not report data for this measure and are excluded from the calculation for all years. NHA data reporting only uses the term 'cases' and does not record case 'status' (i.e., open, closed, confirmed). For reporting purposes only, the OSA has included NHA counts in 'total' and under 'closed'.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports. [Received: June 2025 to September 2025].

### 6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

#### 6.2.6 TYPE OF ABUSE, NEGLECT AND SELF-NEGLECT, CONFIRMED CASES AGED 65+

|                       | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-----------------------|------|------|------|------|------|------|---------------------|-----------------------|
| TOTAL CONFIRMED CASES | 787  | 770  | 737  | 866  | 703  | 795  | 1.0%                | 13.1%                 |
| ABUSE                 | 305  | 260  | 265  | 263  | 223  | 267  | -12.5%              | 19.7%                 |
| NEGLECT               | 140  | 169  | 133  | 160  | 136  | 144  | 2.9%                | 5.9%                  |
| SELF-NEGLECT          | 517  | 496  | 494  | 593  | 519  | 536  | 3.7%                | 3.3%                  |

NOTE(S): More than one type of abuse, neglect or self-neglect may be reported for a case, therefore numbers will not sum to the number of confirmed cases. NHA data reporting only uses the term 'cases' and does not record case 'status' (i.e., open, closed, confirmed). For reporting purposes only, the OSA has included NHA counts in 'total' and under 'closed'.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports. [Received: June 2025 to September 2025].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

**6.2.7 TYPES OF ABUSE, CONFIRMED CASES AGED 65+**

|   | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|---|-------|-------|-------|-------|-------|-------|---------------------------|-----------------------------|
| <b>CONFIRMED CASES OF ABUSE</b>         | 275   | 232   | 249   | 253   | 209   | 246   |                           |                             |
| FINANCIAL                               | 60.0% | 49.6% | 49.0% | 60.1% | 51.7% | 57.7% | -2.3%                     | 6.0%                        |
| EMOTIONAL / PSYCHOLOGICAL / HUMILIATION | 24.7% | 24.1% | 28.9% | 28.1% | 28.7% | 37.4% | 12.7%                     | 8.7%                        |
| PHYSICAL ABUSE / ASSAULT                | 23.6% | 23.3% | 24.9% | 31.2% | 25.4% | 24.4% | 0.8%                      | -1.0%                       |
| INTIMIDATION / THREATS                  | 11.3% | 12.5% | 11.6% | 15.4% | 16.3% | 23.2% | 11.9%                     | 6.9%                        |
| CENSORING                               | 7.6%  | 8.2%  | 7.2%  | 9.5%  | 9.1%  | 15.9% | 8.2%                      | 6.8%                        |
| CONFINEMENT / RESTRAINT                 | 2.2%  | 3.9%  | 2.8%  | 4.7%  | 2.9%  | 9.3%  | 7.2%                      | 6.5%                        |
| MEDICATION MISMANAGEMENT                | 5.8%  | 3.9%  | 2.8%  | 3.6%  | 4.3%  | 13.8% | 8.0%                      | 9.5%                        |
| SEXUAL ABUSE / ASSAULT                  | 0.7%  | 0.9%  | 1.6%  | 2.4%  | 1.9%  | 0.8%  | 0.1%                      | -1.1%                       |
| CULTURAL / SPIRITUAL ABUSE              | 0.0%  | 0.9%  | 0.4%  | 0.0%  | 1.4%  | 0.0%  | 0.0%                      | -1.4%                       |
| OTHER                                   | 0.4%  | 0.0%  | 0.0%  | 0.0%  | 0.0%  | 0.4%  | 0.0%                      | 0.4%                        |

NOTE(S): More than one type of abuse may be reported for a case, therefore percentages will sum to greater than 100%. VIHA transitioned to a new system "Cerner" in 2022. This data is not captured in Cerner, VIHA has been excluded from calculations for all years. For reporting purposes only, the OSA has included NHA counts in 'total' and under 'closed'.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports. [Received: June 2025 to September 2025].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

**6.2.8 TYPES OF NEGLECT, CONFIRMED CASES AGED 65+**

|                                      | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|--------------------------------------|-------|-------|-------|-------|-------|-------|---------------------------|-----------------------------|
| <b>CONFIRMED CASES OF NEGLECT</b>    | 105   | 111   | 103   | 138   | 122   | 102   |                           |                             |
| NOT RECEIVING ADEQUATE PERSONAL CARE | 44.8% | 46.8% | 45.6% | 41.3% | 47.5% | 51.0% | 6.2%                      | 3.4%                        |
| NOT RECEIVING ADEQUATE NUTRITION     | 33.3% | 27.0% | 26.2% | 25.4% | 26.2% | 25.5% | -7.8%                     | -0.7%                       |
| NOT RECEIVING MEDICAL CARE           | 27.6% | 27.0% | 22.3% | 27.5% | 24.6% | 37.3% | 9.6%                      | 12.7%                       |
| UNSAFE LIVING CONDITIONS             | 10.5% | 21.6% | 16.5% | 21.7% | 27.9% | 14.7% | 4.2%                      | -13.2%                      |

# SAFETY AND PROTECTION

## DATA TABLES CONTINUED

|  | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|--|-------|-------|-------|-------|-------|-------|---------------------------|-----------------------------|
| UNSANITARY LIVING CONDITIONS                                     | 22.9% | 23.4% | 21.4% | 21.7% | 28.7% | 22.5% | -0.3%                     | -6.1%                       |
| ISOLATION / SECLUSION  | 23.8% | 18.9% | 18.4% | 20.3% | 22.1% | 22.5% | -1.3%                     | 0.4%                        |
| MEDICATION WITHHELD  | 18.1% | 20.7% | 15.5% | 10.1% | 9.8%  | 11.8% | -6.3%                     | 1.9%                        |
| NO ACCESS TO FINANCES / NO ACCESS TO SAFE MANAGEMENT OF FINANCES | 17.1% | 15.3% | 16.5% | 13.8% | 18.9% | 16.7% | -0.5%                     | -2.2%                       |

NOTE(S): More than one type of neglect may be reported for a case, therefore percentages will sum to greater than 100% CLBC did not report data for this measure and are excluded from the calculation for all years. VIHA transitioned to a new system "Cerner" in 2022. This data is not captured in Cerner, VIHA has been excluded from calculations for all years. For reporting purposes only, the OSA has included NHA counts in 'total' and under 'closed'. NHA didn't report data between 2019 and 2022 and therefore is excluded from the calculation for all years.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports. [Received: June 2025 to September 2025].

### 6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

#### 6.2.9 TYPES OF SELF-NEGLECT, CONFIRMED CASES AGED 65+

|                                 | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|---------------------------------|-------|-------|-------|-------|-------|-------|---------------------------|-----------------------------|
| CONFIRMED CASES OF SELF-NEGLECT | 406   | 388   | 413   | 538   | 486   | 476   |                           |                             |
| PERSONAL HYGIENE                | 47.8% | 44.8% | 41.9% | 40.1% | 41.6% | 37.2% | -10.6%                    | -4.4%                       |
| MALNUTRITION                    | 31.5% | 32.7% | 23.7% | 28.4% | 28.6% | 27.9% | -3.6%                     | -0.7%                       |
| MEDICATION                      | 36.9% | 35.6% | 30.5% | 31.0% | 34.6% | 27.9% | -9.0%                     | -6.6%                       |
| UNTREATED ILLNESS               | 19.2% | 27.6% | 25.2% | 20.1% | 18.3% | 16.2% | -3.0%                     | -2.1%                       |
| FINANCIAL                       | 26.6% | 23.2% | 22.0% | 22.1% | 27.0% | 31.3% | 4.7%                      | 4.3%                        |
| UNSAFE LIVING CONDITIONS        | 20.9% | 21.9% | 21.1% | 17.7% | 23.0% | 19.3% | -1.6%                     | -3.7%                       |
| UNSANITARY LIVING CONDITIONS    | 32.0% | 34.0% | 30.8% | 27.0% | 32.7% | 29.8% | -2.2%                     | -2.9%                       |
| ISOLATION / SECLUSION           | 25.6% | 17.8% | 15.3% | 15.1% | 19.5% | 14.9% | -10.7%                    | -4.6%                       |

NOTE(S): More than one type of neglect may be reported for a case, therefore percentages will sum to greater than 100% CLBC did not report data for this measure and are excluded from the calculation for all years. VIHA transitioned to a new system "Cerner" in 2022. This data is not captured in Cerner, VIHA has been excluded from calculations for all years. For reporting purposes only, the OSA has included NHA counts in 'total' and under 'closed'. NHA didn't report data between 2019 and 2022 and therefore is excluded from the calculation for all years.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports. [Received: June 2025 to September 2025].

6.2 PROVINCIAL AGENCIES - DESIGNATED AGENCIES

**6.2.10 OUTCOMES OF CONFIRMED CASES OF ABUSE, NEGLECT AND SELF-NEGLECT FOR AGES 65+**

|  | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|------|------|------|------|------|------|---------------------|-----------------------|
| AGA CONCERN RESOLVED, REMAINS A PATIENT / CLIENT OF HEALTH AUTHORITY       | 230  | 239  | 182  | 204  | 188  | 260  | 13.0%               | 38.3%                 |
| ADDITIONAL TIME SPENT NEGOTIATING ASSESSMENT, RESOURCES AND PLANNING       | 276  | 262  | 212  | 203  | 238  | 252  | -8.7%               | 5.9%                  |
| AGA CONCERN RESOLVED, FURTHER INVOLVEMENT OF HEALTH AUTHORITY NOT REQUIRED | 78   | 71   | 70   | 104  | 177  | 166  | 112.8%              | -6.2%                 |
| CONSULTED WITH DRC / PRACTICE LEAD / SUPERVISOR                            | 0    | 13   | 107  | 134  | 131  | 153  | n/a                 | 16.8%                 |
| SUPPORT AND ASSISTANCE OFFERED AND ACCEPTED                                | 148  | 163  | 129  | 134  | 126  | 142  | -4.1%               | 12.7%                 |
| DISRUPTED WORKFLOW / DELAYS FOR OTHER PATIENTS / CLIENTS                   | 140  | 108  | 123  | 119  | 159  | 136  | -2.9%               | -14.5%                |
| ADDITIONAL STAFF REQUIRED  | 139  | 129  | 109  | 118  | 149  | 135  | -2.9%               | -9.4%                 |
| PROTECTIVE MEASURES TAKEN  | 124  | 109  | 77   | 110  | 119  | 113  | -8.9%               | -5.0%                 |
| ADMITTED TO CARE FACILITY - INVOLUNTARY                                    | 52   | 81   | 69   | 94   | 109  | 100  | 92.3%               | -8.3%                 |
| ADMITTED TO HOSPITAL - VOLUNTARY   | 101  | 96   | 76   | 69   | 78   | 79   | -21.8%              | 1.3%                  |
| DOES NOT MEET AGA CRITERIA   | 110  | 73   | 77   | 103  | 86   | 76   | -30.9%              | -11.6%                |
| DOES NOT MEET CRITERIA OF AGA - FURTHER SUPPORT AND ASSISTANCE DECLINED    | 27   | 20   | 33   | 38   | 57   | 60   | 122.2%              | 5.3%                  |
| ADMITTED TO CARE FACILITY - VOLUNTARY                                      | 76   | 69   | 69   | 68   | 51   | 45   | -40.8%              | -11.8%                |
| INCREASED LENGTH OF STAY   | 85   | 84   | 44   | 42   | 39   | 45   | -47.1%              | 15.4%                 |
| SUPPORTED SAFE TRANSITION TO ANOTHER PROGRAM                               | 69   | 79   | 58   | 68   | 54   | 42   | -39.1%              | -22.2%                |
| ADMITTED TO HOSPITAL - INVOLUNTARY   | 86   | 99   | 43   | 49   | 27   | 41   | -52.3%              | 51.9%                 |
| ADULT DIED   | 0    | 5    | 7    | 16   | 13   | 27   | n/a                 | 107.7%                |

# SAFETY AND PROTECTION

## DATA TABLES CONTINUED

|   | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|------|------|------|------|------|------|---------------------|-----------------------|
| REDUCED / DELAYED / PREVENTED HOSPITALIZATIONS                      | 32   | 34   | 34   | 22   | 26   | 23   | -28.1%              | -11.5%                |
| SUPPORT AND ASSISTANCE PLAN CREATED AND IMPLEMENTED WITH MONITORING | 52   | 48   | 18   | 33   | 5    | 16   | -69.2%              | 220.0%                |
| CONSULTED WITH ETHICS   | 0    | 0    | 7    | 5    | 4    | 9    | n/a                 | 125.0%                |
| OTHER   | 43   | 43   | 47   | 74   | 90   | 70   | 62.8%               | -22.2%                |
| NO VALUE  | 115  | 122  | 129  | 173  | 120  | 136  | 18.3%               | 13.3%                 |

NOTE(S): More than one type of neglect may be reported for a case. CLBC did not report data for this measure and are excluded from the calculation for all years. NHA didn't report this data and therefore is excluded from the calculation for all years.

SOURCE(S): Provincial Health Services Authority and Health Authorities. Designated Agency Reports. [Received: June 2025 to September 2025].

### 6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

#### 6.2.11 NUMBER OF COE AND COP FOR AGES 65+

|                           | 2019/20 | 2020/21 | 2021/22 | 2022/23 | 2023/24 | 2024/25 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------------------|---------|---------|---------|---------|---------|---------|---------------------|-----------------------|
| COMMITTEE OF ESTATE (COE) | 2,349   | 2,284   | 2,284   | 2,270   | 2,268   | 2,358   | 0.4%                | 4.0%                  |
| COMMITTEE OF PERSON (COP) | 52      | 56      | 61      | 59      | 50      | 47      | -9.6%               | -6.0%                 |

SOURCE(S): Public Guardian and Trustee. September 2025 Referral Summary. [Received: September 5, 2025].

### 6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

#### 6.2.12 NUMBER OF PGT REFERRALS AND GENERAL INQUIRIES FOR ALL AGES

|   | 2019/20      | 2020/21      | 2021/22      | 2022/23      | 2023/24      | 2024/25      | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---|--------------|--------------|--------------|--------------|--------------|--------------|---------------------|-----------------------|
| GENERAL INQUIRIES                         | 147          | 128          | 70           | 80           | 110          | 219          | 49.0%               | 99.1%                 |
| REFERRALS*                                | 1,576        | 1,457        | 1,611        | 1,688        | 1,794        | 1,922        | 22.0%               | 7.1%                  |
| REFERRALS NOT PROCEEDING TO INVESTIGATION | 881          | 703          | 907          | 973          | 991          | 1,117        | 26.8%               | 12.7%                 |
| REFERRALS PROCEEDING TO INVESTIGATION     | 695          | 754          | 704          | 715          | 803          | 805          | 15.8%               | 0.2%                  |
| <b>TOTAL</b>                              | <b>1,723</b> | <b>1,585</b> | <b>1,681</b> | <b>1,768</b> | <b>1,904</b> | <b>2,141</b> | <b>24.3%</b>        | <b>12.4%</b>          |

NOTE(S): \*Multiple referrals could be received for the same individual.

SOURCE(S): Public Guardian and Trustee. September 2025 Referral Summary. [Received: September 5, 2025].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

**6.2.13 NUMBER OF REFERRALS NOT PROCEEDING TO INVESTIGATION BY AGE GROUP**

|              | 2019/20    | 2020/21    | 2021/22    | 2022/23    | 2023/24    | 2024/25      | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------|------------|------------|------------|------------|------------|--------------|---------------------|-----------------------|
| <65          | 202        | 168        | 218        | 228        | 234        | 288          | 42.6%               | 23.1%                 |
| 65+          | 660        | 517        | 665        | 726        | 737        | 785          | 18.9%               | 6.5%                  |
| UNKNOWN      | 19         | 18         | 24         | 19         | 20         | 44           | 131.6%              | 120.0%                |
| <b>TOTAL</b> | <b>881</b> | <b>703</b> | <b>907</b> | <b>973</b> | <b>991</b> | <b>1,117</b> | <b>26.8%</b>        | <b>12.7%</b>          |
| AVERAGE AGE  | 75         | 76         | 75         | 75         | 74         | 75           | 0.0%                | 1.5%                  |

SOURCE(S): Public Guardian and Trustee.  
September 2025 Referral Summary. [Received: September 5, 2025].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

**6.2.14 NUMBER OF REFERRALS PROCEEDING TO INVESTIGATION BY AGE GROUP**

|              | 2019/20    | 2020/21    | 2021/22    | 2022/23    | 2023/24    | 2024/25    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| <65          | 122        | 164        | 133        | 141        | 125        | 148        | 21.3%               | 18.4%                 |
| 65+          | 572        | 589        | 570        | 569        | 677        | 655        | 14.5%               | -3.2%                 |
| UNKNOWN      | 1          | 1          | 1          | 5          | 1          | 2          | 100.0%              | 100.0%                |
| <b>TOTAL</b> | <b>695</b> | <b>754</b> | <b>704</b> | <b>715</b> | <b>803</b> | <b>805</b> | <b>15.8%</b>        | <b>0.2%</b>           |
| AVERAGE AGE  | 76         | 75         | 75         | 75         | 76         | 75         | -1.6%               | -0.5%                 |

SOURCE(S): Public Guardian and Trustee.  
September 2025 Referral Summary. [Received: September 5, 2025].

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

**6.2.15 NUMBER OF REFERRALS NOT PROCEEDING TO INVESTIGATION BY GENDER**

|              | 2019/20    | 2020/21    | 2021/22    | 2022/23    | 2023/24    | 2024/25      | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------|------------|------------|------------|------------|------------|--------------|---------------------|-----------------------|
| FEMALE       | 439        | 387        | 432        | 521        | 493        | 566          | 28.9%               | 14.8%                 |
| MALE         | 437        | 313        | 470        | 450        | 482        | 537          | 22.9%               | 11.4%                 |
| UNKNOWN      | 5          | 3          | 4          | 2          | 14         | 14           | 180.0%              | 0.0%                  |
| X*           | 0          | 0          | 1          | 0          | 2          | 0            | n/a                 | -100.0%               |
| <b>TOTAL</b> | <b>881</b> | <b>703</b> | <b>907</b> | <b>973</b> | <b>991</b> | <b>1,117</b> | <b>26.8%</b>        | <b>12.7%</b>          |

NOTE(S): \*Gender X was added in 2021/22, representing individuals who do not identify exclusively as female or male and details regarding X can be found at <https://www.canada.ca/en/immigration-refugees-citizenship/news/notices/gender-x-documents.html>

SOURCE(S): Public Guardian and Trustee.  
September 2025 Referral Summary. [Received: September 5, 2025].

# SAFETY AND PROTECTION

## DATA TABLES CONTINUED

6.2 PROVINCIAL AGENCIES - PUBLIC GUARDIAN AND TRUSTEE (PGT)

### 6.2.16 NUMBER OF REFERRALS PROCEEDING TO INVESTIGATION BY GENDER

|              | 2019/20    | 2020/21    | 2021/22    | 2022/23    | 2023/24    | 2024/25    | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| FEMALE       | 359        | 396        | 367        | 380        | 408        | 402        | 12.0%               | -1.5%                 |
| MALE         | 331        | 357        | 335        | 333        | 383        | 387        | 16.9%               | 1.0%                  |
| UNKNOWN      | 5          | 1          | 2          | 1          | 9          | 16         | 220.0%              | 77.8%                 |
| X*           | 0          | 0          | 0          | 1          | 3          | 0          | n/a                 | -100.0%               |
| <b>TOTAL</b> | <b>695</b> | <b>754</b> | <b>704</b> | <b>715</b> | <b>803</b> | <b>805</b> | <b>15.8%</b>        | <b>0.2%</b>           |

NOTE(S): \*Gender X was added in 2021/22, representing individuals who do not identify exclusively as female or male and details regarding X can be found at <https://www.canada.ca/en/immigration-refugees-citizenship/news/notices/gender-x-documents.html>

SOURCE(S): Public Guardian and Trustee.  
September 2025 Referral Summary. [Received: September 5, 2025].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

### 6.3.1 VICTIMS OF VIOLENT OFFENCES, AGES 65+

|          | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|----------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| VICTIMS  | 1,672 | 1,668 | 1,757 | 1,792 | 1,980 | 2,148 | 28.5%               | 8.5%                  |
| OFFENCES | 1,639 | 1,627 | 1,703 | 1,755 | 1,931 | 2,103 | 28.3%               | 8.9%                  |

SOURCE(S): BC RCMP.  
Violent Offences, Property Offences, and Missing Persons. [Received: September 4, 2025].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

### 6.3.2 AGE DISTRIBUTION OF VICTIMS OF VIOLENT OFFENCES, AGES 65+

|              | 2019         | 2020         | 2021         | 2022         | 2023         | 2024         | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------------|-----------------------|
| 65-74        | 1,183        | 1,278        | 1,301        | 1,322        | 1,458        | 1,564        | 32.2%               | 7.3%                  |
| 75-84        | 393          | 317          | 366          | 380          | 414          | 492          | 25.2%               | 18.8%                 |
| 85+          | 96           | 73           | 90           | 90           | 108          | 92           | -4.2%               | -14.8%                |
| <b>TOTAL</b> | <b>1,672</b> | <b>1,668</b> | <b>1,757</b> | <b>1,792</b> | <b>1,980</b> | <b>2,148</b> | <b>28.5%</b>        | <b>8.5%</b>           |

SOURCE(S): BC RCMP.  
Violent Offences, Property Offences, and Missing Persons. [Received: September 4, 2025].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

**6.3.3 POLICE OUTCOMES OF VIOLENT OFFENCES, AGES 65+**

|                               | 2019         | 2020         | 2021         | 2022         | 2023         | 2024         | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------------|-----------------------|
| NOT YET CLEARED               | 688          | 703          | 782          | 845          | 951          | 1,060        | 54.1%               | 11.5%                 |
| CHARGES LAID OR RECOMMENDED   | 464          | 446          | 452          | 430          | 477          | 463          | -0.2%               | -2.9%                 |
| COMPLAINANT WON'T LAY CHARGES | 276          | 265          | 238          | 290          | 279          | 343          | 24.3%               | 22.9%                 |
| DEPARTMENTAL DISCRETION       | 134          | 111          | 136          | 109          | 120          | 121          | -9.7%               | 0.8%                  |
| ALL CHARGES DECLINED BY CROWN | 67           | 84           | 71           | 62           | 92           | 105          | 56.7%               | 14.1%                 |
| OTHER                         | 10           | 18           | 24           | 19           | 12           | 11           | 10.0%               | -8.3%                 |
| <b>TOTAL</b>                  | <b>1,639</b> | <b>1,627</b> | <b>1,703</b> | <b>1,755</b> | <b>1,931</b> | <b>2,103</b> | <b>28.3%</b>        | <b>8.9%</b>           |

SOURCE(S): BC RCMP.

Violent Offences, Property Offences, and Missing Persons. [Received: September 4, 2025].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

**6.3.4 TYPES OF VIOLENT OFFENCES, AGES 65+**

|  | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| ASSAULTS   | 1,241 | 1,262 | 1,297 | 1,336 | 1,521 | 1,634 | 31.7%               | 7.4%                  |
| UTTER THREATS  | 196   | 191   | 198   | 201   | 204   | 195   | -0.5%               | -4.4%                 |
| HARASSMENT   | 50    | 50    | 76    | 63    | 68    | 81    | 62.0%               | 19.1%                 |
| SEX OFFENCES   | 48    | 37    | 50    | 44    | 61    | 69    | 43.8%               | 13.1%                 |
| ROBBERY  | 71    | 44    | 50    | 72    | 41    | 53    | -25.4%              | 29.3%                 |
| EXTORTION  | 8     | 21    | 2     | 9     | 15    | 36    | 350.0%              | 140.0%                |
| HOMICIDE/ ATTEMPT, CRIM NEG CAUSE DEATH, COUNSEL SUICIDE | 19    | 7     | 6     | 19    | 7     | 18    | -5.3%               | 157.1%                |
| KIDNAPPING/ FORCIBLE CONFINEMENT                         | 5     | 2     | 6     | 5     | 7     | 7     | 40.0%               | 0.0%                  |
| WEAPONS OFFENCES   | 0     | 4     | 1     | 1     | 3     | 4     | n/a                 | 33.3%                 |
| CRIMINAL NEGLIGENCE                                      | 0     | 4     | 1     | 2     | 2     | 3     | n/a                 | 50.0%                 |

# SAFETY AND PROTECTION

## DATA TABLES CONTINUED

|                            | 2019         | 2020         | 2021         | 2022         | 2023         | 2024         | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|----------------------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------------|-----------------------|
| ARSON - DISREGARD FOR LIFE | 0            | 4            | 1            | 2            | 1            | 0            | n/a                 | -100.0%               |
| INTIMIDATION               | 1            | 1            | 1            | 1            | 0            | 3            | 200.0%              | n/a                   |
| OTHER                      | 0            | 0            | 14           | 0            | 1            | 0            | n/a                 | -100.0%               |
| <b>TOTAL</b>               | <b>1,639</b> | <b>1,627</b> | <b>1,703</b> | <b>1,755</b> | <b>1,931</b> | <b>2,103</b> | <b>28.3%</b>        | <b>8.9%</b>           |

SOURCE(S): BC RCMP.  
Violent Offences, Property Offences, and Missing Persons. [Received: September 4, 2025].

### 6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

#### 6.3.5 COMPLAINANTS OF PROPERTY OFFENCES, AGES 65+

|                        | 2019   | 2020   | 2021   | 2022   | 2023   | 2024   | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------|--------|--------|--------|--------|--------|--------|---------------------|-----------------------|
| NUMBER OF COMPLAINANTS | 19,966 | 17,894 | 18,388 | 18,448 | 18,600 | 18,556 | -7.1%               | -0.2%                 |
| NUMBER OF OFFENCES     | 19,651 | 17,640 | 18,201 | 18,199 | 18,350 | 18,280 | -7.0%               | -0.4%                 |

SOURCE(S): BC RCMP.  
Violent Offences, Property Offences, and Missing Persons. [Received: September 4, 2025].

### 6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

#### 6.3.6 AGE DISTRIBUTION OF COMPLAINANTS OF PROPERTY CRIME, AGES 65+

|              | 2019          | 2020          | 2021          | 2022          | 2023          | 2024          | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|--------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------------|-----------------------|
| 65-74        | 14,457        | 13,055        | 13,055        | 13,109        | 12,914        | 12,689        | -12.2%              | -1.7%                 |
| 75-84        | 4,662         | 4,096         | 4,533         | 4,524         | 4,845         | 5,014         | 7.6%                | 3.5%                  |
| 85+          | 847           | 743           | 800           | 815           | 841           | 853           | 0.7%                | 1.4%                  |
| <b>TOTAL</b> | <b>19,966</b> | <b>17,894</b> | <b>18,388</b> | <b>18,448</b> | <b>18,600</b> | <b>18,556</b> | <b>-7.1%</b>        | <b>-0.2%</b>          |

SOURCE(S): BC RCMP.  
Violent Offences, Property Offences, and Missing Persons. [Received: September 4, 2025].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

**6.3.7 POLICE OUTCOMES OF PROPERTY OFFENCES, AGES 65+**

|                               | 2019          | 2020          | 2021          | 2022          | 2023          | 2024          | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|-------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------------|-----------------------|
| NOT YET CLEARED               | 18,184        | 16,323        | 16,886        | 16,883        | 16,903        | 16,866        | -7.2%               | -0.2%                 |
| DEPARTMENTAL DISCRETION       | 606           | 564           | 549           | 516           | 610           | 643           | 6.1%                | 5.4%                  |
| CHARGES LAID OR RECOMMENDED   | 333           | 312           | 338           | 338           | 356           | 313           | -6.0%               | -12.1%                |
| COMPLAINANT WON'T LAY CHARGES | 393           | 325           | 324           | 363           | 366           | 362           | -7.9%               | -1.1%                 |
| CHARGES DECLINED BY CROWN     | 63            | 50            | 36            | 42            | 67            | 58            | -7.9%               | -13.4%                |
| OTHER                         | 72            | 66            | 68            | 57            | 48            | 38            | -47.2%              | -20.8%                |
| <b>TOTAL</b>                  | <b>19,651</b> | <b>17,640</b> | <b>18,201</b> | <b>18,199</b> | <b>18,350</b> | <b>18,280</b> | <b>-7.0%</b>        | <b>-0.4%</b>          |

SOURCE(S): BC RCMP.

Violent Offences, Property Offences, and Missing Persons. [Received: September 4, 2025].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

**6.3.8 TYPES OF PROPERTY OFFENCES, AGES 65+**

|                      | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|----------------------|-------|-------|-------|-------|-------|-------|---------------------|-----------------------|
| FRAUDS               | 3,046 | 2,413 | 3,658 | 3,834 | 4,538 | 5,311 | 74.4%               | 17.0%                 |
| MISCHIEF TO PROPERTY | 4,639 | 4,577 | 4,865 | 4,639 | 4,867 | 4,860 | 4.8%                | -0.1%                 |
| OTHER THEFT U/\$5000 | 2,986 | 3,142 | 2,327 | 2,273 | 2,434 | 2,365 | -20.8%              | -2.8%                 |
| THEFT FROM VEHICLE   | 4,041 | 3,263 | 3,121 | 3,156 | 2,493 | 1,941 | -52.0%              | -22.1%                |
| AUTO THEFT           | 749   | 784   | 854   | 917   | 879   | 811   | 8.3%                | -7.7%                 |
| B&E - RESIDENTIAL    | 1,083 | 825   | 784   | 695   | 698   | 699   | -35.5%              | 0.1%                  |
| SHOPLIFTING          | 203   | 168   | 190   | 347   | 401   | 465   | 129.1%              | 16.0%                 |
| B&E - BUSINESS       | 981   | 746   | 713   | 709   | 593   | 455   | -53.6%              | -23.3%                |
| B&E - OTHER          | 711   | 607   | 632   | 593   | 469   | 450   | -36.7%              | -4.1%                 |
| BIKE THEFT           | 415   | 324   | 324   | 370   | 319   | 302   | -27.2%              | -5.3%                 |
| OTHER THEFT O/\$5000 | 154   | 126   | 141   | 155   | 183   | 196   | 27.3%               | 7.1%                  |

# SAFETY AND PROTECTION

## DATA TABLES CONTINUED

|                     | 2019          | 2020          | 2021          | 2022          | 2023          | 2024          | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------------|-----------------------|
| POSSESS STOLEN PROP | 222           | 292           | 188           | 160           | 181           | 154           | -30.6%              | -14.9%                |
| OTHER GO            | 99            | 103           | 113           | 73            | 76            | 103           | 4.0%                | 35.5%                 |
| ARSON               | 56            | 56            | 95            | 97            | 99            | 78            | 39.3%               | -21.2%                |
| THEFT FROM MAIL     | 244           | 198           | 179           | 152           | 105           | 76            | -68.9%              | -27.6%                |
| THEFT UTILITIES     | 21            | 12            | 15            | 25            | 14            | 9             | -57.1%              | -35.7%                |
| MISCHIEF TO DATA    | 1             | 4             | 2             | 4             | 1             | 5             | 400.0%              | 400.0%                |
| <b>TOTAL</b>        | <b>19,651</b> | <b>17,640</b> | <b>18,201</b> | <b>18,199</b> | <b>18,350</b> | <b>18,280</b> | <b>-7.0%</b>        | <b>-0.4%</b>          |

SOURCE(S): BC RCMP.

Violent Offences, Property Offences, and Missing Persons. [Received: September 4, 2025].

### 6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

#### 6.3.9 MISSING PERSONS, AGES 65+

|                     | 2019         | 2020         | 2021         | 2022         | 2023         | 2024         | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------------|-----------------------|
| <b>BY AGE GROUP</b> |              |              |              |              |              |              |                     |                       |
| 65-74               | 418          | 425          | 488          | 476          | 517          | 565          | 35.2%               | 9.3%                  |
| 75-84               | 428          | 392          | 418          | 453          | 449          | 442          | 3.3%                | -1.6%                 |
| 85+                 | 240          | 184          | 233          | 198          | 228          | 204          | -15.0%              | -10.5%                |
| <b>BY GENDER</b>    |              |              |              |              |              |              |                     |                       |
| FEMALE              | 378          | 362          | 394          | 415          | 455          | 471          | 24.6%               | 3.5%                  |
| MALE                | 708          | 639          | 745          | 712          | 739          | 740          | 4.5%                | 0.1%                  |
| <b>TOTAL</b>        | <b>1,086</b> | <b>1,001</b> | <b>1,139</b> | <b>1,127</b> | <b>1,194</b> | <b>1,211</b> | <b>11.5%</b>        | <b>1.4%</b>           |

SOURCE(S): BC RCMP.

Violent Offences, Property Offences, and Missing Persons. [Received: September 4, 2025].

6.3 LAW ENFORCEMENT - ROYAL CANADIAN MOUNTED POLICE (RCMP)

**6.3.10 OUTCOMES OF MISSING PERSONS, AGES 65+**

|                 | 2019  | 2020  | 2021  | 2022  | 2023  | 2024  | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|-----------------|-------|-------|-------|-------|-------|-------|---------------------------|-----------------------------|
| PERCENT MISSING | 1.7%  | 1.0%  | 1.6%  | 1.2%  | 1.7%  | 3.0%  | 1.3%                      | 1.3%                        |
| PERCENT FOUND   | 98.3% | 99.0% | 98.4% | 98.8% | 98.3% | 97.0% | -1.3%                     | -1.3%                       |

NOTE(S): Percent missing and found are as of the date of reporting each year.

SOURCE(S): BC RCMP.

Violent Offences, Property Offences, and Missing Persons. [Received: September 4, 2025].

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

**6.3.11 ABUSE CASES BY AGE GROUP, AGES 65+**

|                              | 2019       | 2020       | 2021       | 2022       | 2023       | 2024**     | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| <b>PHYSICAL ABUSE CASES</b>  |            |            |            |            |            |            |                     |                       |
| 65-74                        | 168        | 210        | 202        | 177        | 188        | 173        | 3.0%                | -8.0%                 |
| 75-84                        | 52         | 43         | 37         | 47         | 55         | 38         | -26.9%              | -30.9%                |
| 85+                          | 14         | 16         | 8          | 23         | 13         | 12         | -14.3%              | -7.7%                 |
| <b>TOTAL*</b>                | <b>234</b> | <b>269</b> | <b>247</b> | <b>247</b> | <b>251</b> | <b>221</b> | <b>-5.6%</b>        | <b>-12.0%</b>         |
| <b>FINANCIAL ABUSE CASES</b> |            |            |            |            |            |            |                     |                       |
| 65-74                        | 175        | 216        | 206        | 227        | 271        | 244        | 39.4%               | -10.0%                |
| 75-84                        | 75         | 71         | 82         | 117        | 158        | 168        | 124.0%              | 6.3%                  |
| 85+                          | 28         | 27         | 41         | 62         | 47         | 42         | 50.0%               | -10.6%                |
| <b>TOTAL*</b>                | <b>267</b> | <b>301</b> | <b>313</b> | <b>386</b> | <b>447</b> | <b>440</b> | <b>64.8%</b>        | <b>-1.6%</b>          |

NOTE(S): \*Total case counts include all assault and fraud cases where at least one victim/complainant is 65 or older. The number of victims/complainants could be higher than the number of cases as some cases may have more than one victim/complainant. \*\*Caution is required when comparing the 2024 figures with previous years because there was a change to the PRIME Data Warehouse and corresponding updates to the analytical approach.

SOURCE(S): Vancouver Police Department.

Abuse of Seniors, Vancouver Police Department. [Received: September 1, 2025].

# SAFETY AND PROTECTION

## DATA TABLES CONTINUED

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

### 6.3.12 CONSULTATION AND OUTCOMES OF ABUSE CASES, AGES 65+

|                                       | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|---------------------------------------|------|------|------|------|------|------|---------------------|-----------------------|
| <b>PHYSICAL ABUSE CASES*</b>          |      |      |      |      |      |      |                     |                       |
| CONSULTATIONS BY ELDER ABUSE UNIT     | 90   | 81   | 112  | 101  | 98   | n/a  | n/a                 | n/a                   |
| CHARGES LAID OR RECOMMENDED           | 82   | 72   | 81   | 70   | 73   | 63   | -23.2%              | -13.7%                |
| <b>FINANCIAL ABUSE CASES*</b>         |      |      |      |      |      |      |                     |                       |
| CONSULTATIONS BY FINANCIAL CRIME UNIT | 18   | 26   | 56   | 91   | 125  | 153  | 750.0%              | 22.4%                 |
| CHARGES LAID OR RECOMMENDED           | 17   | 10   | 7    | 5    | 2    | 2    | -88.2%              | 0.0%                  |

NOTE(S): The data of Consultations by Elder Abuse Unit is not available in 2024. \*Total case counts include all assault and fraud cases where at least one victim/complainant is 65 or older. The number of victims/complainants could be higher than the number of cases as some cases may have more than one victim/complainant.

SOURCE(S): Vancouver Police Department.  
Abuse of Seniors, Vancouver Police Department. [Received: September 1, 2025].

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

### 6.3.13 MISSING PERSONS CASES BY AGE GROUP, AGES 65+

|                              | 2019       | 2020       | 2021       | 2022       | 2023       | 2024       | % CHANGE IN 6 YEARS | % CHANGE IN LAST YEAR |
|------------------------------|------------|------------|------------|------------|------------|------------|---------------------|-----------------------|
| <b>MISSING PERSONS CASES</b> |            |            |            |            |            |            |                     |                       |
| 65-74                        | 157        | 119        | 163        | 187        | 122        | 176        | 12.1%               | 44.3%                 |
| 75-84                        | 123        | 90         | 78         | 104        | 66         | 95         | -22.8%              | 43.9%                 |
| 85+                          | 71         | 71         | 51         | 51         | 20         | 46         | -35.2%              | 130.0%                |
| <b>TOTAL</b>                 | <b>351</b> | <b>280</b> | <b>292</b> | <b>342</b> | <b>208</b> | <b>317</b> | <b>-9.7%</b>        | <b>52.4%</b>          |

SOURCE(S): Vancouver Police Department.  
Abuse of Seniors, Vancouver Police Department. [Received: September 1, 2025].

6.3 LAW ENFORCEMENT - VANCOUVER POLICE DEPARTMENT (VPD)

**6.3.14 OUTCOMES OF MISSING PERSONS, AGES 65+**

|   | 2019  | 2020  | 2021  | 2022   | 2023   | 2024  | % POINT CHANGE IN 6 YEARS | % POINT CHANGE IN LAST YEAR |
|---|-------|-------|-------|--------|--------|-------|---------------------------|-----------------------------|
| <b>LOCATION RATE OF MISSING SENIORS</b> | 99.7% | 99.8% | 99.0% | 100.0% | 100.0% | 99.0% | -0.7%                     | -1.0%                       |

NOTE(S): The location rate is as of the date of reporting each year.

SOURCE(S): Vancouver Police Department.  
Abuse of Seniors, Vancouver Police Department. [Received: September 1, 2025].





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